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FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 01/07/2009

To: All Field Offices

Attn: SAC/ADIC
Community Outreach
Specialist
Media Coordinator
Human Resources
Victim Witness Specialist
Field Intelligence Group
Joint Terrorism Task
Force

Counterterrorism Division

Attn: DAD James McJunkin
SC Sean Joyce
UC [redacted]

Language Services

Attn: SC Margaret R. Gulotta
[redacted]

Directorate of Intelligence

Attn: DAD Donald Van Duyn
IA [redacted]

Finance Division

Attn: [redacted]

From: Director's Office
Office of Public Affairs/Community Relations Unit Room 7366
Contact: [redacted] 202 [redacted]

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Approved By: [redacted]
Kortan Michael P
Mrose Yonina
[redacted]

Drafted By: [redacted]: tnf

Case ID #: 188A-HQ-C1243327-SCOT - 5 (Pending)
188A-MP-C50786 - 428

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To: All Field Offices From: Director's Office
Re: 188A-HQ-C1243327, 01/07/2009

Title: IMPLEMENTATION OF SPECIALIZED COMMUNITY OUTREACH TEAM (SCOT)

Synopsis: The purpose of this Electronic Communication (EC) is to document the Office of Public Affairs (OPA)/ Community Relations Unit's (CRU) Specialized Community Outreach Team (SCOT) Pilot Program.

Details: In late November 2008, the OPA/CRU established a Community Crisis Response Team (CCRT) in support of the

[REDACTED] The CCRT was deployed to the Minneapolis Division to assist the Field Office (FO) regarding its Community Outreach Program (COP) to the Somali community.

As a result of the collaborative efforts of CTD and OPA, Director Mueller approved the OPA's recommendation to implement a Pilot Program which represents a paradigm shift of FBI Community Engagement through the use of the Specialized Community Outreach Team (SCOT). This new engagement strategy under the OPA umbrella will enhance ongoing initiatives. This pilot program will encompass the following FOs; Minneapolis, Cincinnati (Columbus Resident Agency), Seattle, San Diego, Washington Field Office and Denver.

I. Mission of "SCOT" Pilot Project - [REDACTED]

The mission of the COP is to manage a comprehensive program that deals with multiple, often interrelated issues, including terrorism and security threats, civil rights, gangs and drugs, and other crimes. As a result, the COP, through a number of initiatives, has interaction with various communities on both the national and local level. Moreover, the COP has and will continue to be the FBI's initial conduit into the diverse communities in which we serve.

Under the umbrella of the COP, the OPA-CRU has established a customized strategic approach to engaging the Somali diaspora entitled the Specialized Community Outreach Team (SCOT). The mission of the SCOT, working in conjunction with the six designated field offices, is to strategically expand outreach to the Somali community to address counterterrorism-related

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issues identified within the [redacted] Under this pilot, the SCOT will conduct the following:

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- Initiate travel to each identified field office to gain a fuller understanding of that office's Community Outreach engagement/initiatives with the Somali community.
- Evaluate the FO's access to the Somali community pursuant to information/feedback provided by the Field Intelligence Group (FIG) and Community Outreach Specialist (COS).
- Assist the FO in establishing "targeted" contacts within the community (civic organizations, community leaders, business owners) who may be positioned to fill outreach gaps as well as foster positive community messaging.
- Provide each respective SAC with a formalized recommended plan of action for a strategic approach to engage the Somali community.

The SCOT will not be restricted to the Somali community. This team will be dispatched to other communities and other FOs to address a variety of issues and problems. The SCOT represents a new approach in community relations.

II. SCOT Structure and Responsibilities

The Pilot Program will be based at FBIHQ and will consist of the following SCOT personnel:

- Five (5) Supervisory Special Agents (SSA) - three of those Temporary Duty Assignments (TDY) will come from CTD
- Two (2) Intelligence Analysts (IA) - two TDY from CTD
- One (1) Management and Program Analyst (MPA) - OPA
- One (1) Linguist - Language Services Division, utilized as needed

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* Analytic Outreach Coordination (AOC)- Liaison capacity with FIG, RIGs and HQ AOC Coordinator.

SUPERVISORY SPECIAL AGENT (SSA)

The SSA will be a senior agent with broad based experience who is able to blend skills in operations, outreach and intelligence. The SSA will collect information from various elements in identified communities; assess the state of the communities where they are collecting information; and communicate the information to the Intelligence Analyst (IA) assigned to the SCOT.

ALL SOURCE INTELLIGENCE ANALYST (IA)

The IA will examine the information provided by the SSA, prepare forecasts about the future composition of local communities and initiate written reports such as IIRs, bulletins and assessments. All the products prepared by the IA at the SCOT will also be forwarded to the Collection Manager in the FIG at the affected field office.

MANAGEMENT AND PROGRAM ANALYST (MPA)

The focus of the MPA will be operational support. This specialist will provide the SSA with information about communities that have become priorities of the FBI. They will direct the SSA to individuals in specific communities who will have access to critical information, as well as other potentially valuable sources. The MPA will also work with Community Outreach Specialists in the field offices to build trust in communities and facilitate communication at the national and local.

ANALYTIC OUTREACH COORDINATION (AOC)

The SCOT will communicate with Field Intelligence Groups (FIGs), Regional Intelligence Groups (RIGs), and the Analytic Outreach Coordinator at Headquarters to help identify locally and regionally-based subject matter experts in academia, the private sector, think tanks, and other non-governmental venues on topics of strategic interest to the FBI. By facilitating liaison relationships and an awareness of local and regional expertise, these analytic outreach components will augment the resources that can inform the research of field analysts.

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The Linguist will be a fluent Somali speaker who will provide assistance to the SCOT as needed (i.e., translation, interpreter, country knowledge, etc).

III. BEHAVIORAL SCIENCE

CRU in coordination with CTD will communicate with the Behavioral Analysis Unit to develop a baseline profile of Somali individuals that are vulnerable to being radicalized or participating in extremist activities in order to establish a more focused outreach effort.

IV. Field Office Operational Priority Ranking

The following represents the designated field offices to be addressed under the SCOT-Somali Pilot Program. The priority ranking of these field offices, as identified by the CTD, is as follows:

- #1 Minneapolis
- # 2 Cincinnati - Columbus Resident Agency
- # 3 Seattle
- # 4 San Diego
- # 5 Washington Field Office
- # 6 Denver

V. Time line of Proposed SCOT Pilot Project

December 2008 - Deputy Director John Pistole conducted a secure video teleconference call with the identified FOs to advise each Special Agent in Charge (SAC) of the purpose of the Somali SCOT Pilot Project.

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December 2008 - January 2009 - The SCOT will collect pertinent data about the Somali community pursuant to the criteria identified by OPA to allow for an appropriate program assessment.

January - 2009 - CRU will coordinate with the Directorate of Intelligence (DI) to request a Somali domain assessment of the six field offices identified in the pilot program that addresses both the DI intelligence requirements and CRU community outreach requirements.

January 2009 - March 2009 - SCOT will be dispatched to the designated FOs to facilitate the enhancement of the COP. Appropriate coordination will be established with each SAC as to the specific date(s)/time(s) the SCOT team will be in their territory. Briefing materials will be prepared and presented to each SAC.

April 2009 - June 2009 - The OPA-CRU, in conjunction with the Director's Office, will conduct a thorough evaluation of the SCOT Pilot Program to determine its effectiveness. Regular updates will be submitted to the Director for his review and comment.

July 2009 - Executive Management will be provided a comprehensive report on the results of the SCOT Pilot Project to develop procedures and guidance for final implementation.

Scheduled SCOT deployment dates:

January 11, 2009	Columbus Resident Agency
January 25, 2009	Minneapolis FO
February 2, 2009	WFO
February 8, 2009	Seattle FO
February 22, 2009	San Diego FO
March 8, 2009	Denver FO

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VI. SCOT Pilot Program Funding

A TR number is to be established and funded by the CTD in the amount of [redacted]. The amount funded is to cover expenses associated with travel and per diem incurred by the SCOT team under the Pilot Program.

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VII. Benefits of the SCOT Pilot Program

- Combines the skills and expertise of linguists, intelligence analysts, management and program analysts and supervisory special agents to support FIGs by increasing contacts and ensuring those contacts are relevant to FO priorities. This team approach affords an increased ability for FBI outreach to support operational programs throughout the Bureau.
- Enables FOs to concentrate outreach resources on priorities and align them with their missions, and will ensure productive FBI engagement with local communities and the private sector.
- Establishes a model for community outreach that is not restricted to the Somali community or any one community but a model that can be incorporated into daily operations at the field office level and applied to a variety of communities and a variety of circumstances.
- Establishes an independent network that will enable "specific" messages and information focusing on an issue or problem to be disseminated throughout a community thereby enhancing the credibility and effectiveness of that message.

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LEAD(s):

Set Lead 1: (Action)

ALL RECEIVING FIELD OFFICES

The COS is requested to address the below identified questions to allow the OPA/CRU to gain an understanding of all individuals engaged in Community Outreach within their respective territory.

1. Provide the name and contact information for the FIG personnel that engage the Somali community, i.e, name, title, office telephone and blackberry number.
2. Provide the name and contact information for the JTTF personnel that engage the Somali community.
3. Provide the name and contact information for the Supervisory Special Agent handling Somali Counterterrorism matters.
4. Provide the name and contact information for the Media Coordinator and Media Coordinator backup.
5. Provide the name and contact information for the Human Resource Specialist.
6. Provide the name and contact information of the Victim Witness Specialist.
7. Provide the name and contact information for the InfraGard coordinator.
8. Provide the name (s) and contact information for partners/and individuals in which the FO engages in the Somali community.

Provide the requested information to Management and Program Analyst (MPA) [redacted] 202-[redacted] by COB January 9, 2009.

Set Lead 2: (Action)

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COUNTERTERRORISM

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To: All Field Offices From: Director's Office
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AT WASHINGTON, DC

CTD is requested to identify a TR# for expenses to be incurred in captioned SCOT Pilot Project and provide funding (section VI) in the amount of [redacted] Provide the requested information to OPA/CRU MPA [redacted] 202, [redacted]

CTD is requested to provide the status of the three (3) TDY SSA's and two (2) TDY IA's to be provided by CTD to OPA in support of the SCOT Pilot Project. Provide the requested information to OPA/CRU MPA [redacted] 202, [redacted]

Set Lead 3: (Action)

INTELLIGENCE DIRECTORATE

AT WASHINGTON, DC

The DI is requested to identify the AOC coordinator who will have liaison responsibility with the SCOT for the period of January 1, 2009 thru July 30, 2009. Please provide contact information to OPA/CRU MPA [redacted] 202- [redacted]

Set Lead 4: (Action)

LANGUAGE SERVICE SECTION

AT WASHINGTON, DC

The LSS is requested to identify Somali speaking linguist to participate in the SCOT pilot program for the period of January 1, 2009 thru July 30, 2009 and available for deployment to the priority FOs identified within the [redacted] Please provide the name of the Somali linguist to OPA/CRU MPA [redacted] Ford, 202 [redacted]

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