

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Wednesday, February 23, 2022 5:16:38 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account # [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Friday, October 5, 2018 5:25:56 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Friday, January 5, 2018 5:22:28 AM

---



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account [REDACTED]  
**Date:** Monday, April 29, 2019 5:16:47 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Sunday, April 21, 2019 5:16:37 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

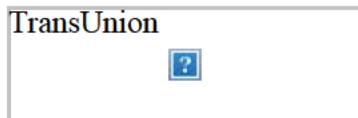
**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** Barnes, [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account [REDACTED]  
**Date:** Thursday, April 18, 2019 5:17:15 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Monday, December 31, 2018 5:17:08 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account # [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account [REDACTED]  
**Date:** Saturday, December 22, 2018 5:16:42 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.



**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account #298388  
**Date:** Sunday, December 9, 2018 5:17:15 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account [REDACTED]  
**Date:** Saturday, December 8, 2018 5:17:02 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account #298388  
**Date:** Saturday, October 6, 2018 5:19:55 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account #298388  
**Date:** Sunday, December 8, 2019 5:19:24 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account # [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Saturday, December 4, 2021 5:18:10 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Thursday, September 30, 2021 5:18:34 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Saturday, June 12, 2021 5:17:06 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Sunday, November 29, 2020 5:19:30 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.



**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Wednesday, July 22, 2020 5:16:52 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account # [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Thursday, March 12, 2020 5:17:20 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Monday, March 2, 2020 5:18:41 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account [REDACTED]  
**Date:** Saturday, April 30, 2022 5:17:32 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account [REDACTED]  
**Date:** Thursday, November 7, 2019 5:17:18 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED]  
**Subject:** TLOxp Password Reset Request  
**Date:** Thursday, July 15, 2021 10:03:28 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]

To reset your TransUnion TLOxp<sup>®</sup> password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

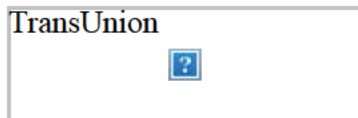
**TransUnion's TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED]  
**Subject:** TLOxp Password Reset Request  
**Date:** Saturday, March 7, 2020 8:54:51 PM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]

To reset your TransUnion TLOxp<sup>®</sup> password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

**TransUnion's TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED]  
**Subject:** TLOxp Password Reset Request  
**Date:** Thursday, February 27, 2020 9:38:55 PM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear Shane,

To reset your TransUnion TLOxp<sup>®</sup> password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

**TransUnion's TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)

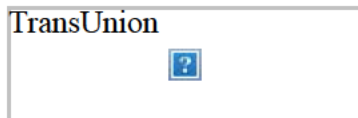
This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.



**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED] (MPD)  
**Subject:** TLOxp Password Reset Request  
**Date:** Saturday, June 4, 2022 6:31:59 PM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]

To reset your TransUnion TLOxp<sup>®</sup> password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

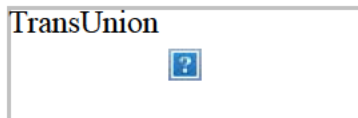
**TransUnion's TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED]  
**Subject:** TLOxp Password Reset Request  
**Date:** Wednesday, October 6, 2021 2:44:29 PM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]

To reset your TransUnion TLOxp<sup>®</sup> password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

**TransUnion's TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Welcome to TLOxp - Account # [REDACTED]  
**Date:** Thursday, September 21, 2017 1:58:43 PM

---



---

User ID: [REDACTED] **dc.gov**

Congratulations, your new TransUnion TLOxp<sup>®</sup> account is ready!

To get started, please click the following link to enter the system

[https://login.tlo.com/login.php?  
email=\[REDACTED\]40dc.gov&token=yP2Bm3%2AA](https://login.tlo.com/login.php?email=[REDACTED]40dc.gov&token=yP2Bm3%2AA)

- Your temporary password is: [REDACTED] (not needed if you use link above)

Next, you'll be prompted to **create a new password:**

1. Your password must include letters, at least one number, and at least one special character (!, @, #, %, etc.). A minimum of eight characters in length is required.
2. Retype your new password to confirm.
3. Click "**Change.**"

Please feel free to contact us if you require any assistance with logging in.

Best regards,

**The TransUnion TLOxp Customer Support Team**

800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)

[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)

TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Thursday, August 1, 2019 5:17:39 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Friday, May 31, 2019 5:17:15 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Monday, April 29, 2019 5:16:47 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Monday, April 22, 2019 5:17:06 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Sunday, April 21, 2019 5:16:37 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.



**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Thursday, April 18, 2019 5:17:15 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Monday, December 31, 2018 5:17:08 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Saturday, December 22, 2018 5:16:42 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Sunday, December 9, 2018 5:17:15 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Saturday, December 8, 2018 5:17:02 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Friday, January 1, 2021 5:18:46 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Saturday, October 6, 2018 5:19:55 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Friday, October 5, 2018 5:25:56 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.



**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Thursday, January 18, 2018 5:16:19 AM

---



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Thursday, January 11, 2018 5:24:00 AM

---



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Friday, January 5, 2018 5:22:28 AM

---



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Thursday, July 6, 2017 5:17:03 AM

---



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Monday, June 26, 2017 5:19:39 AM

---



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Thursday, June 1, 2017 5:20:06 AM

---



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Sunday, November 29, 2020 5:19:30 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Wednesday, July 22, 2020 5:16:52 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.



**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Thursday, March 12, 2020 5:17:20 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Monday, March 2, 2020 5:18:41 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Sunday, February 9, 2020 5:18:27 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Sunday, December 8, 2019 5:19:24 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Thursday, November 7, 2019 5:17:18 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Saturday, December 4, 2021 5:18:10 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Saturday, January 19, 2019 5:16:45 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Friday, September 1, 2017 5:21:34 AM

---



---

Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

**The TransUnion TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.



**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED]  
**Subject:** Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]  
**Date:** Saturday, June 12, 2021 5:17:06 AM

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]  
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

**TransUnion's TLOxp Sales Team**  
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)  
[TLOxpSales@TransUnion.com](mailto:TLOxpSales@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [CustomerSupport@TLO.com](mailto:CustomerSupport@TLO.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Action Required on Your TLOxp Account - Due to Inactivity - Account # [REDACTED]  
**Date:** Monday, September 4, 2017 5:23:42 AM

---



---

Account #: [REDACTED]

Dear [REDACTED]

Our records indicate that it has been more than 90 days since you logged into your TLOxp® account. For security reasons, your account has been locked.

To unlock your account, please contact your Account Administrator. Once your account has been unlocked you can reset your own password by using the “Forgot Password” link on our login page.

Thank you for subscribing to TLOxp®. We hope that you have found our product to be a valuable investigative tool and look forward to reactivating your account.

If you have any questions, please feel free to contact us.

Best regards,

**The TransUnion TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED]  
**Subject:** TLOxp Password Reset Request  
**Date:** Wednesday, May 12, 2021 10:01:46 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]

To reset your TransUnion TLOxp<sup>®</sup> password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

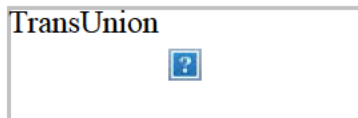
**TransUnion's TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED]  
**Subject:** TLOxp Password Reset Request  
**Date:** Saturday, March 7, 2020 8:54:51 PM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]

To reset your TransUnion TLOxp<sup>®</sup> password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

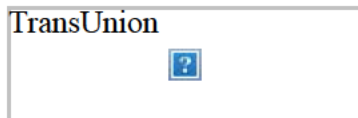
**TransUnion's TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED]  
**Subject:** TLOxp Password Reset Request  
**Date:** Thursday, February 27, 2020 9:38:55 PM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]

To reset your TransUnion TLOxp<sup>®</sup> password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

**TransUnion's TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED] (MPD)  
**Subject:** TLOxp Password Reset Request  
**Date:** Tuesday, May 15, 2018 11:45:25 AM

---



---

Dear [REDACTED]

To reset your TransUnion TLOxp<sup>®</sup> password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

**The TransUnion TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED] (MPD)  
**Subject:** TLOxp Password Reset Request  
**Date:** Sunday, June 18, 2017 9:59:18 PM

---



---

Dear [REDACTED]

To reset your TransUnion TLOxp<sup>®</sup> password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

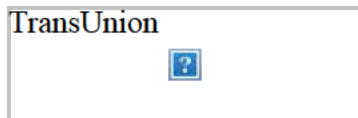
**The TransUnion TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED]  
**Subject:** TLOxp Password Reset Request  
**Date:** Thursday, July 15, 2021 10:03:28 AM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]

To reset your TransUnion TLOxp<sup>®</sup> password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

**TransUnion's TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)

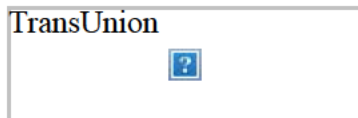
This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.



**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED]  
**Subject:** TLOxp Password Reset Request  
**Date:** Monday, January 28, 2019 7:02:42 PM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]

To reset your TransUnion TLOxp<sup>®</sup> password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

**TransUnion's TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)  
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED]  
**Subject:** TLOxp Password Reset Request  
**Date:** Wednesday, June 9, 2021 10:15:42 PM

---

**CAUTION:** This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to [phishing@dc.gov](mailto:phishing@dc.gov) for additional analysis by OCTO Security Operations Center (SOC).



---

Dear [REDACTED]

To reset your TransUnion TLOxp<sup>®</sup> password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

**TransUnion's TLOxp Customer Support Team**  
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)  
[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED] (MPD)  
**Subject:** TLOxp Password Reset  
**Date:** Wednesday, March 29, 2017 1:39:56 PM

---



---

Dear [REDACTED]

Account #: [REDACTED]

Your TransUnion TLOxp® password has been reset. Please follow these steps to login and create a new password:

**1. Log in:** Click the following link to enter the system

<https://login.tlo.com/login.php?>

[email=](#) [REDACTED]

Your temporary password is [REDACTED] (not needed if you use link above)

**2. Enter your Pin Code**

- Go to your email inbox or mobile device to retrieve the security PIN code (example: **abc123**)
- Enter the PIN code, and then click "[REDACTED]"

**3. Create New Password**

1. Your password must include letters, at least one number, and at least one special character (!, @, #, %, etc.). A minimum of eight characters in length is required.
2. Retype your new password to confirm.
3. Click "Change."

Please feel free to contact us if you require any assistance.

Best regards,

**The TransUnion TLOxp Customer Support Team**

800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)

[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)

TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the

intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

**From:** [accounts@tlo.com](mailto:accounts@tlo.com)  
**To:** [REDACTED] (MPD)  
**Subject:** Welcome to TLOxp - Account # [REDACTED]  
**Date:** Thursday, September 21, 2017 1:58:43 PM

---



---

User ID: [REDACTED] **dc.gov**

Congratulations, your new TransUnion TLOxp<sup>®</sup> account is ready!

To get started, please click the following link to enter the system

<https://login.tlo.com/login.php?>

[email=](#) [REDACTED]

- Your temporary password is: [REDACTED] (not needed if you use link above)

Next, you'll be prompted to **create a new password:**

1. Your password must include letters, at least one number, and at least one special character (!, @, #, %, etc.). A minimum of eight characters in length is required.
2. Retype your new password to confirm.
3. Click "**Change.**"

Please feel free to contact us if you require any assistance with logging in.

Best regards,

**The TransUnion TLOxp Customer Support Team**

800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)

[TLOxpSupport@TransUnion.com](mailto:TLOxpSupport@TransUnion.com)

TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.