

From: [REDACTED] (MPD)
To: [REDACTED] (HSEMA); [REDACTED] (MPD)
Cc: [Ennis, Ralph \(MPD\)](#)
Subject: Babel Street
Date: Friday, August 22, 2014 11:09:26 AM

[REDACTED] thanks for taking the time to stop by and provide us with a demo of the site. It looks to be more user friendly than some of the other databases we have looked at.

Help DC become an Age-Friendly <<http://agefriendly.dc.gov/>> city by participating in the Block-by-Block Walk on Saturday, September 6. Sign up here <<http://agefriendly.dc.gov/page/age-friendly-dc-block-block-walk>> to volunteer.

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: Babel Street
Date: Tuesday, August 19, 2014 9:19:27 AM

Are you available friday at 10 to look at a demonstration of this software

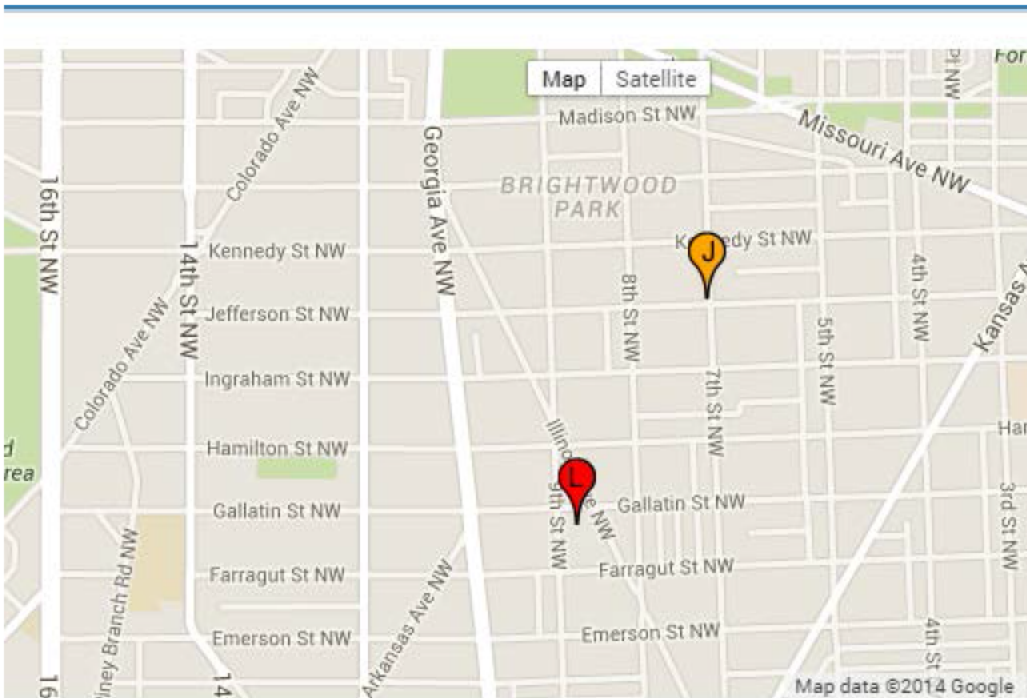
Help DC become an Age-Friendly <<http://agefriendly.dc.gov/>> city by participating in the Block-by-Block Walk on Saturday, September 6. Sign up here <<http://agefriendly.dc.gov/page/age-friendly-dc-block-block-walk>> to volunteer.

From: [REDACTED] (HSEMA)
To: [Wight, Lee \(HSEMA/MPD\)](#)
Cc: [Ennis, Ralph \(MPD\)](#); [REDACTED] (MPD)
Subject: Babel Street
Date: Tuesday, December 23, 2014 11:35:57 AM
Attachments: [image002.png](#)

All,

I checked Babel Street for posts with location data within a ½ mile radius of the location for the two incidents from 2100 yesterday to 0500 today and returned negative relevant results. Specifically at the times of the shootings, 0200 and 0215, there were two posts within a few blocks. At 0207 hours, [REDACTED] posted from 7th St NW and Jefferson St NW. At 0721 hours, user [REDACTED] posted from 9th St NW and Gallatin St NW. These posts may have been posted from within buildings at those two locations.

Please let me know if you have any questions.



Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED]@[dc.gov](#)
SIPR Email: [REDACTED]@[dhs.sgov.gov](#)

WRTAC Main Line: (202) 481-3075 | [wrtac@dc.gov](#)
<http://hsema.dc.gov/>

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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: FW: Babel Street
Date: Tuesday, December 23, 2014 11:43:11 AM
Attachments: [image001.png](#)

FYI [REDACTED]

From: Ennis, Ralph (MPD)
Sent: Tuesday, December 23, 2014 11:42 AM
To: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Babel Street

Thanks

From: [REDACTED] (HSEMA)
Sent: Tuesday, December 23, 2014 11:38 AM
To: Wight, Lee (HSEMA/MPD)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD)
Subject: RE: Babel Street

Just to clarify, those two posts did not have content relevant to the shooting incidents.

Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)
SIPR Email: [REDACTED] [sle@dhs.sgov.gov](mailto:[REDACTED]@dhs.sgov.gov)

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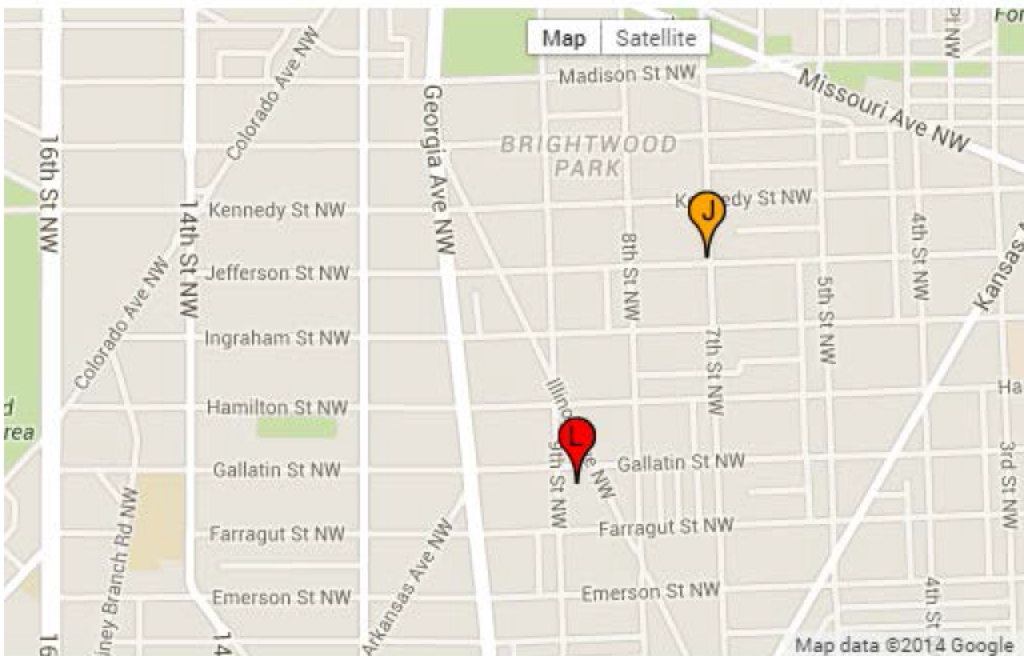
From: [REDACTED] (HSEMA)
Sent: Tuesday, December 23, 2014 11:36 AM
To: 'Wight, Lee (HSEMA/MPD)'
Cc: Ennis, Ralph (MPD); [REDACTED] ([REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov))
Subject: Babel Street

All,

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user [REDACTED] posted from 7th St NW and Jefferson St NW. At 0721 hours, user @ [REDACTED] posted from 9th St NW and Gallatin St NW. These posts may have been posted from within buildings at those two locations.

Please let me know if you have any questions.



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From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD); Janczyk, Jeff (MPD); [REDACTED] (MPD)
Subject: FW: good morning
Date: Wednesday, August 13, 2014 7:41:00 AM

FYI

From: [REDACTED] (MPD)
Sent: Tuesday, August 12, 2014 6:10 PM
To: [REDACTED] (HSEMA)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD)
Subject: Re: good morning

Thank you for getting back with me, I am working nights this week it would be great if we can get together next week to talk about Babel Street. I will make myself available whenever you have time.

From: [REDACTED] (HSEMA)
Sent: Tuesday, August 12, 2014 04:22 PM
To: [REDACTED] (MPD)
Subject: RE: good morning

Good Afternoon Sergeant [REDACTED]

The software Commander Ennis mentioned is called Babel Street and provides the ability to setup searches on social media websites (including Facebook, Twitter, Foursquare, Instagram, and Flickr), blogging sites, and classified ad sites (Craigslist and Backpage). You can see some details of the platform at <http://babelstreet.com/>. I am available to show you the actual platform and discuss ways MPD could use the product. If there is a time you would like to meet this week or next week, please let me know and I can stop by HQ to show you its capabilities.

Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
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From: [REDACTED] (MPD)
Sent: Tuesday, August 12, 2014 9:05 AM
To: [REDACTED] (HSEMA)
Subject: good morning

Mr. [REDACTED] commander Ennis asked me to reach out to you in reference to a new software you are looking at to enhance search capabilities like a google search. Would like to know more in reference to this product.

Help DC become an [Age-Friendly](#) city by participating in the Block-by-Block Walk on Saturday, September 6. Sign up [here](#) to volunteer.

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); Janczyk, Jeff (MPD)
Subject: FW: good morning
Date: Wednesday, August 13, 2014 7:41:08 AM

FYI

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To: [REDACTED] (HSEMA)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD)
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From: [Wight, Lee \(HSEMA/MPD\)](#)
To: [Lanier, Cathy \(MPD\)](#)
Cc: [Greene, Lamar \(MPD\)](#); [REDACTED] (MPD); [Emerman, Stuart \(MPD\)](#)
Subject: FW: WRTAC SMR
Date: Thursday, April 23, 2015 7:30:44 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)

Chief:
Per discussion yesterday, this is an example of how our analysts are screening what comes up in the automated feed and only sending the "relevant" posts over to Intel
v/r
Tip

Lee "Tip" Wight
Fusion Center Executive Director
2720 Martin Luther King Jr. Ave, SE
Washington, DC 20032
O: (202) 481-3087
C: (202) [REDACTED]
E: lee.wight@dc.gov

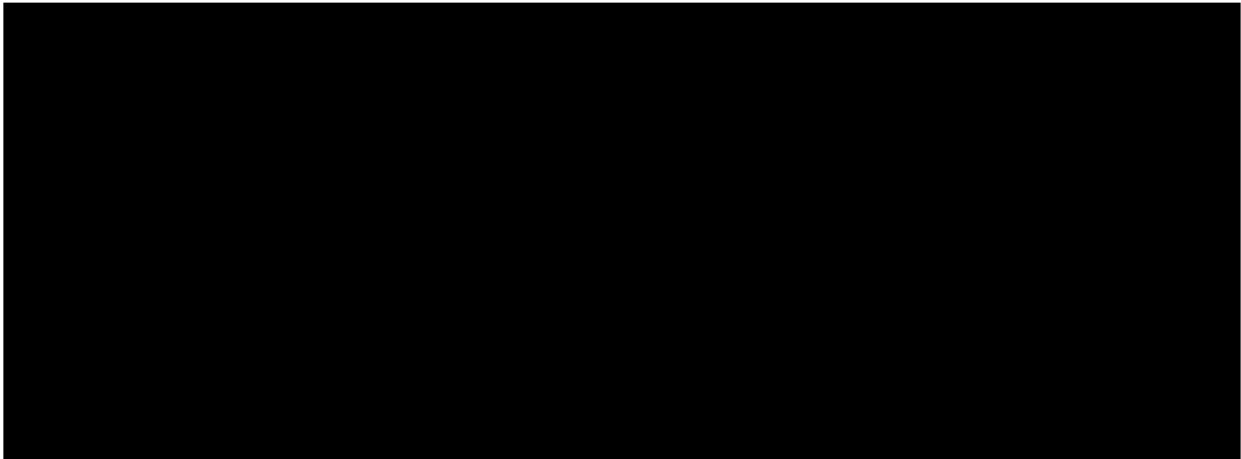


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From: [REDACTED] (HSEMA)
Sent: Thursday, April 23, 2015 12:00 AM
To: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); [Wight, Lee \(HSEMA/MPD\)](#)
Subject: RE: WRTAC SMR

All,

I reviewed 387 social media instances in the Babel Street "DC Homicides" feed tonight and there are two notable postings:



v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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From: [REDACTED] (HSEMA)
To: [REDACTED] (MPD)
Subject: RE: Babel Street
Date: Tuesday, December 23, 2014 12:18:32 PM
Attachments: [image001.png](#)

Thanks!

Happy Holidays to you too!

Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED] [dc.gov](#)
SIPR Email: [REDACTED] [sle@dhs.sgov.gov](#)

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From: [REDACTED] (MPD)
Sent: Tuesday, December 23, 2014 12:12 PM
To: [REDACTED] (HSEMA)
Subject: RE: Babel Street

Best intern MPD ever had.

Thanks again, and Happy Holidays kid.

Ofc. [REDACTED]
Metropolitan Police Department
Homeland Security Bureau
Criminal Intelligence Branch
Office: 202-[REDACTED]
Cell: 202-[REDACTED]
KCCO

From: [REDACTED] (MPD)
Sent: Tuesday, December 23, 2014 11:43 AM
To: Ennis, Ralph (MPD); [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Babel Street

Thanks [REDACTED]

From: Ennis, Ralph (MPD)
Sent: Tuesday, December 23, 2014 11:42 AM
To: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Babel Street

Thanks

From: [REDACTED] (HSEMA)
Sent: Tuesday, December 23, 2014 11:38 AM
To: Wight, Lee (HSEMA/MPD)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD)
Subject: RE: Babel Street

Just to clarify, those two posts did not have content relevant to the shooting incidents.

Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)
SIPR Email: [REDACTED] [sle@dhs.sgov.gov](mailto:[REDACTED]@dhs.sgov.gov)

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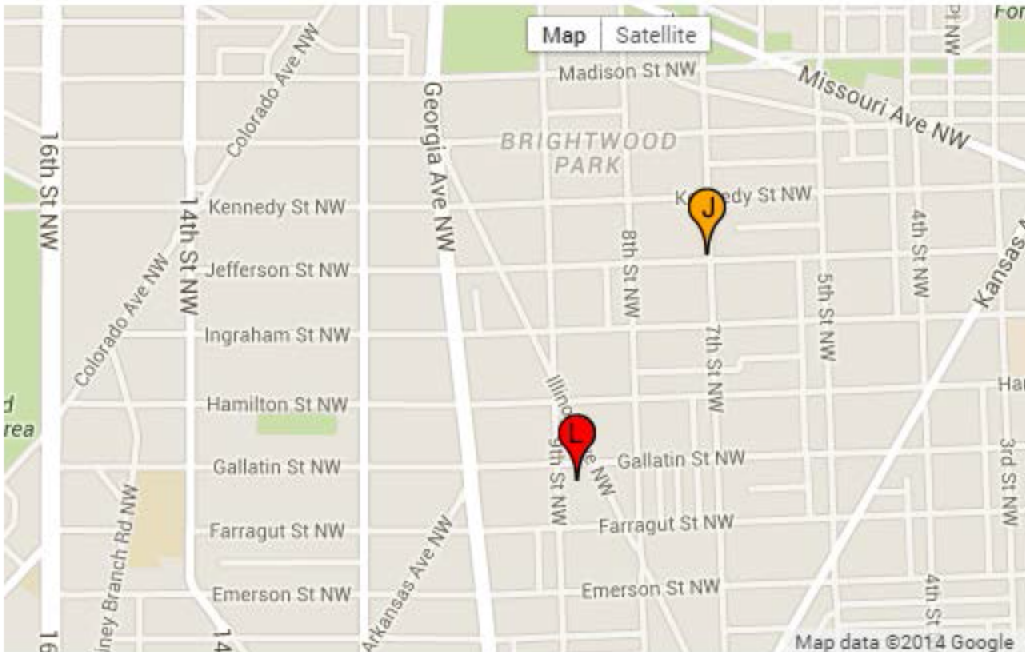
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From: [REDACTED] (HSEMA)
Sent: Tuesday, December 23, 2014 11:36 AM
To: 'Wight, Lee (HSEMA/MPD)'
Cc: Ennis, Ralph (MPD); [REDACTED] ([\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov))
Subject: Babel Street

All,

I checked Babel Street for posts with location data within a ½ mile radius of the location for the two incidents from 2100 yesterday to 0500 today and returned negative relevant results. Specifically at the times of the shootings, 0200 and 0215, there were two posts within a few blocks. At 0207 hours, user [REDACTED] posted from 7th St NW and Jefferson St NW. At 0721 hours, user @ [REDACTED] posted from 9th St NW and Gallatin St NW. These posts may have been posted from within buildings at those two locations.

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Subject: RE: Babel Street
Date: Tuesday, December 23, 2014 12:11:00 PM
Attachments: [image001.png](#)

Best intern MPD ever had.

Thanks again, and Happy Holidays kid.

Ofc. [REDACTED]
Metropolitan Police Department
Homeland Security Bureau
Criminal Intelligence Branch
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Cell: 202-[REDACTED]
[KCCO](#)

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Subject: RE: Babel Street

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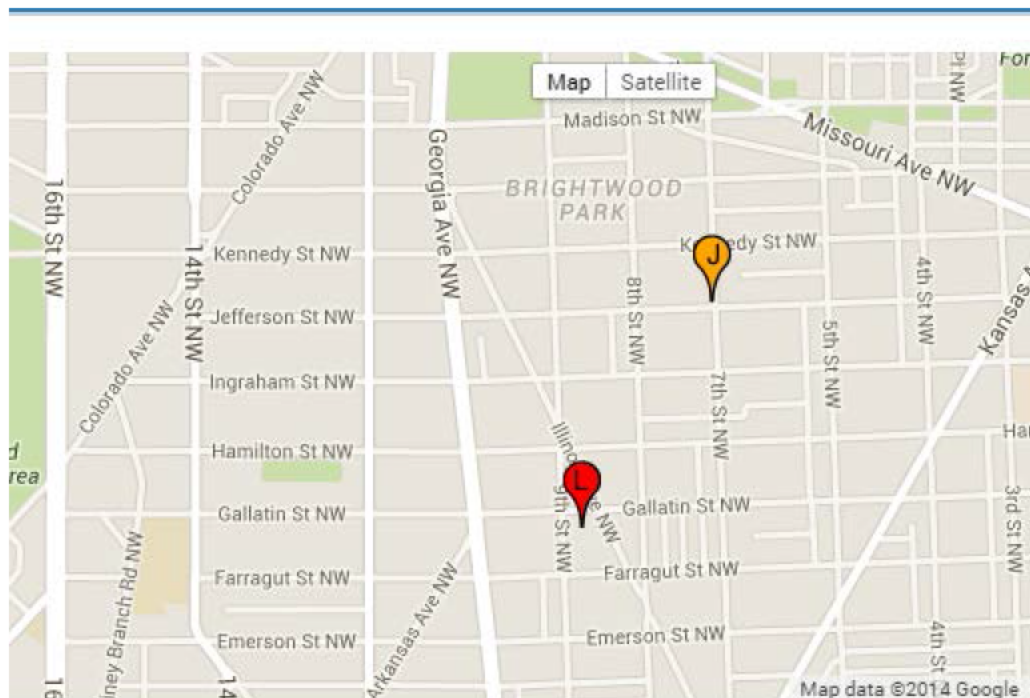
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2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
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From: [REDACTED] (HSEMA)
To: [REDACTED] (MPD)
Subject: RE: Babel Street
Date: Tuesday, December 23, 2014 11:59:03 AM
Attachments: [image001.png](#)

You're welcome

Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
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SIPR Email: [REDACTED] [sle@dhs.sgov.gov](mailto:[REDACTED]@dhs.sgov.gov)

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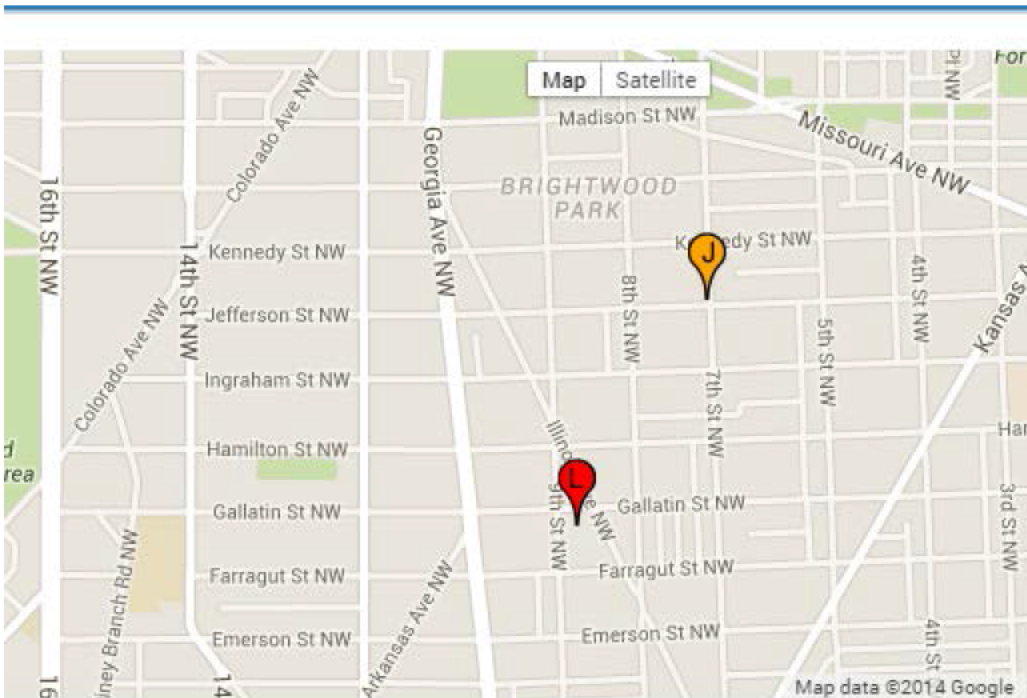
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Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768

Email: [REDACTED] [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)

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WRTAC Main Line: (202) 481-3075 | wrtac@dc.gov

<http://hsema.dc.gov/>

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From: [REDACTED] (MPD)
To: [Ennis, Ralph \(MPD\)](#); [REDACTED] (HSEMA); [Wight, Lee \(HSEMA/MPD\)](#)
Cc: [REDACTED] (MPD)
Subject: RE: Babel Street
Date: Tuesday, December 23, 2014 11:42:46 AM
Attachments: [image001.png](#)

Thanks [REDACTED]

From: Ennis, Ralph (MPD)
Sent: Tuesday, December 23, 2014 11:42 AM
To: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Babel Street

Thanks

From: [REDACTED] (HSEMA)
Sent: Tuesday, December 23, 2014 11:38 AM
To: Wight, Lee (HSEMA/MPD)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD)
Subject: RE: Babel Street

Just to clarify, those two posts did not have content relevant to the shooting incidents.

Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED] [dc.gov](#)
SIPR Email: [REDACTED] sle@dhs.sgov.gov

WRTAC Main Line: (202) 481-3075 | wrtac@dc.gov
<http://hsema.dc.gov/>

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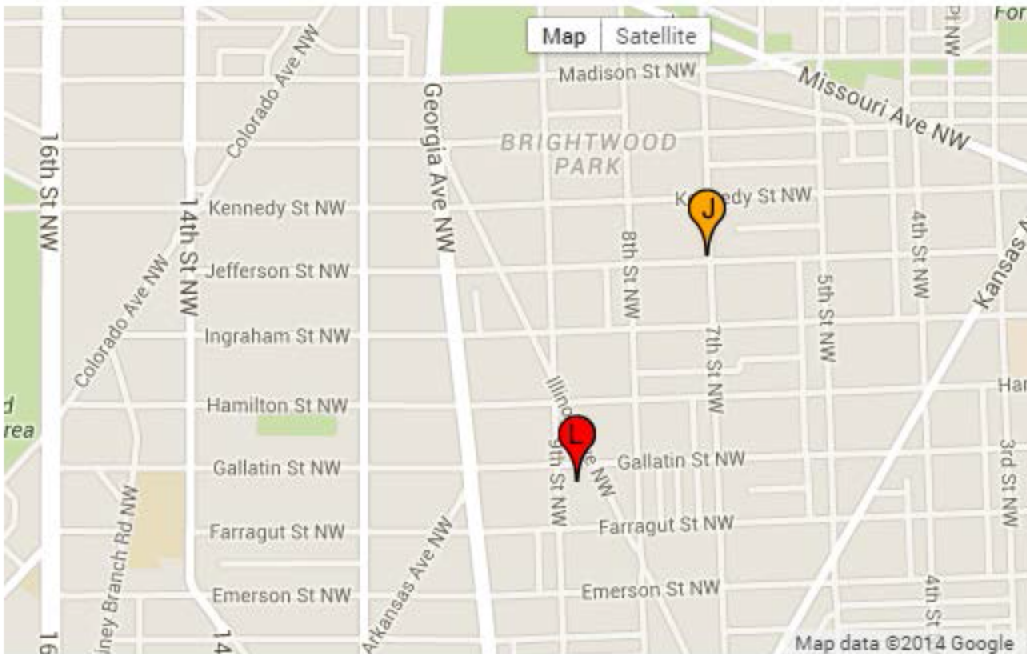
From: [REDACTED] (HSEMA)
Sent: Tuesday, December 23, 2014 11:36 AM
To: 'Wight, Lee (HSEMA/MPD)'
Cc: Ennis, Ralph (MPD); [REDACTED] ([\[REDACTED\]@dc.gov](#))
Subject: Babel Street

All,

I checked Babel Street for posts with location data within a ½ mile radius of the location for the two incidents from 2100 yesterday to 0500 today and returned negative relevant results. Specifically at

the times of the shootings, 0200 and 0215, there were two posts within a few blocks. At 0207 hours, user [REDACTED] posted from 7th St NW and Jefferson St NW. At 0721 hours, user @ [REDACTED] posted from 9th St NW and Gallatin St NW. These posts may have been posted from within buildings at those two locations.

Please let me know if you have any questions.



Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED]@dc.gov
SIPR Email: [REDACTED]@dhs.sgov.gov

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From: [Ennis, Ralph \(MPD\)](#)
To: [REDACTED] (HSEMA); [Wight, Lee \(HSEMA/MPD\)](#); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Babel Street
Date: Tuesday, December 23, 2014 11:41:00 AM
Attachments: [image001.png](#)

Thanks

From: [REDACTED] (HSEMA)
Sent: Tuesday, December 23, 2014 11:38 AM
To: Wight, Lee (HSEMA/MPD)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD)
Subject: RE: Babel Street

Just to clarify, those two posts did not have content relevant to the shooting incidents.

Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED] [dc.gov](#)
SIPR Email: [REDACTED] [sle@dhs.sgov.gov](#)

WRTAC Main Line: (202) 481-3075 | wrtac@dc.gov
<http://hsema.dc.gov/>

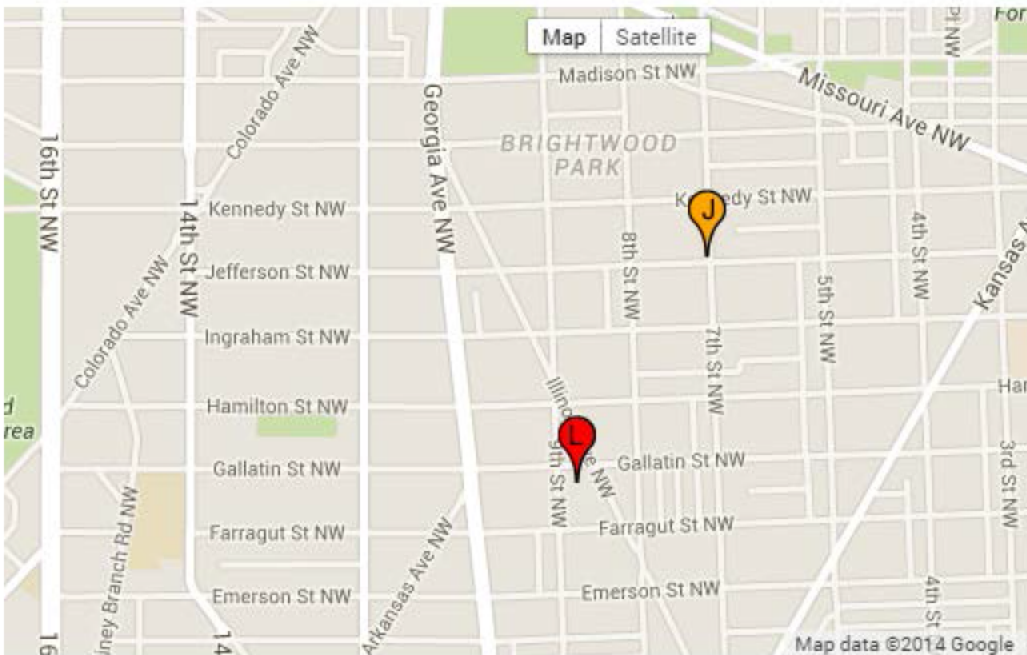
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From: [REDACTED] (HSEMA)
Sent: Tuesday, December 23, 2014 11:36 AM
To: 'Wight, Lee (HSEMA/MPD)'
Cc: Ennis, Ralph (MPD); [REDACTED] ([REDACTED] [dc.gov](#))
Subject: Babel Street

All,

I checked Babel Street for posts with location data within a ½ mile radius of the location for the two incidents from 2100 yesterday to 0500 today and returned negative relevant results. Specifically at the times of the shootings, 0200 and 0215, there were two posts within a few blocks. At 0207 hours, user [REDACTED] posted from 7th St NW and Jefferson St NW. At 0721 hours, user @ [REDACTED] posted from 9th St NW and Gallatin St NW. These posts may have been posted from within buildings at those two locations.

Please let me know if you have any questions.



Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED]@dc.gov
SIPR Email: [REDACTED]@dhs.gov

WRTAC Main Line: (202) 481-3075 | wrtac@dc.gov
<http://hsema.dc.gov/>

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From: [REDACTED] (HSEMA)
To: [Wight, Lee \(HSEMA/MPD\)](#)
Cc: [Ennis, Ralph \(MPD\)](#); [REDACTED] (MPD)
Subject: RE: Babel Street
Date: Tuesday, December 23, 2014 11:37:34 AM
Attachments: [image001.png](#)

Just to clarify, those two posts did not have content relevant to the shooting incidents.

Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED] [dc.gov](#)
SIPR Email: [REDACTED] sle@dhs.sgov.gov

WRTAC Main Line: (202) 481-3075 | wrtac@dc.gov
<http://hsema.dc.gov/>

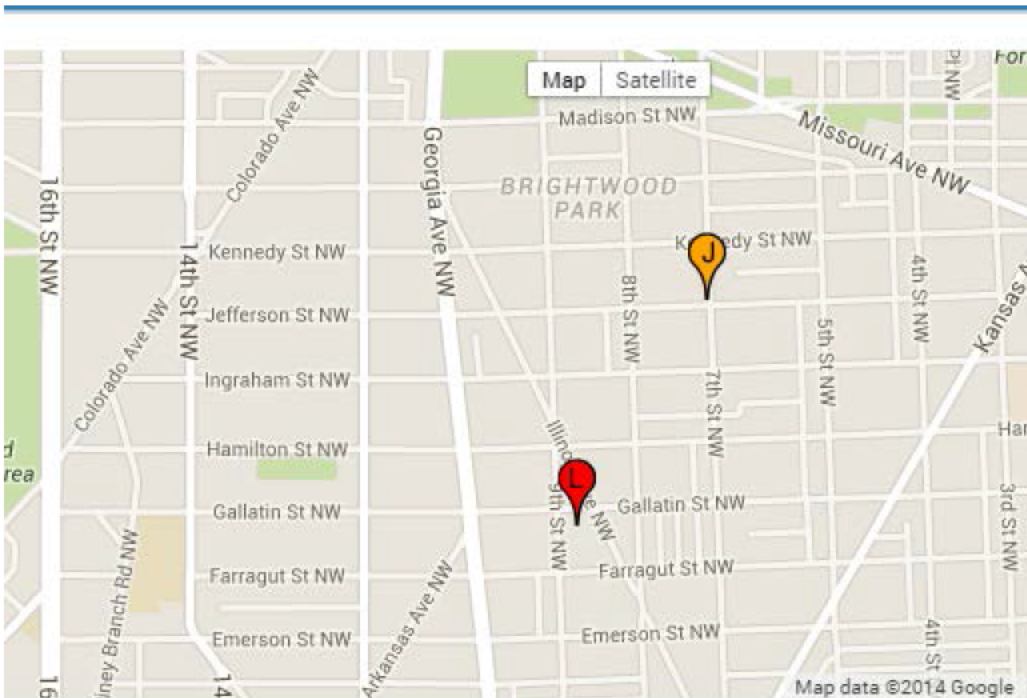
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From: [REDACTED] (HSEMA)
Sent: Tuesday, December 23, 2014 11:36 AM
To: 'Wight, Lee (HSEMA/MPD)'
Cc: Ennis, Ralph (MPD); [REDACTED] ([REDACTED]@dc.gov)
Subject: Babel Street

All,

I checked Babel Street for posts with location data within a ½ mile radius of the location for the two incidents from 2100 yesterday to 0500 today and returned negative relevant results. Specifically at the times of the shootings, 0200 and 0215, there were two posts within a few blocks. At 0207 hours, user [REDACTED] posted from 7th St NW and Jefferson St NW. At 0721 hours, user @ [REDACTED] posted from 9th St NW and Gallatin St NW. These posts may have been posted from within buildings at those two locations.

Please let me know if you have any questions.



Sincerely,

[REDACTED]

Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)

2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032

Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768

Email: [REDACTED]@dc.gov

SIPR Email: [REDACTED]@dhs.sgov.gov

WRTAC Main Line: (202) 481-3075 | wrtac@dc.gov

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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Babel Street
Date: Tuesday, December 23, 2014 2:33:00 PM
Attachments: [image001.png](#)

Thanks [REDACTED]

From: [REDACTED] (MPD)
Sent: Tuesday, December 23, 2014 11:43 AM
To: [REDACTED] (MPD)
Subject: FW: Babel Street

FYI Pete

From: Ennis, Ralph (MPD)
Sent: Tuesday, December 23, 2014 11:42 AM
To: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Babel Street

Thanks

From: [REDACTED] (HSEMA)
Sent: Tuesday, December 23, 2014 11:38 AM
To: Wight, Lee (HSEMA/MPD)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD)
Subject: RE: Babel Street

Just to clarify, those two posts did not have content relevant to the shooting incidents.

Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)
SIPR Email: [REDACTED] [sle@dhs.sgov.gov](mailto:[REDACTED]@dhs.sgov.gov)

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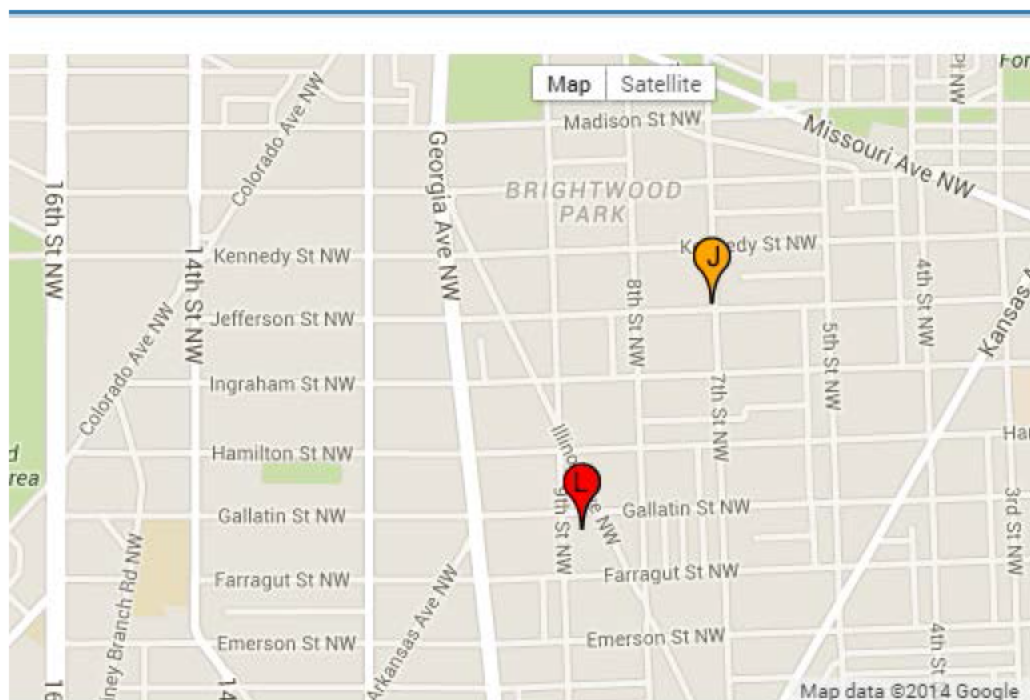
From: [REDACTED] (HSEMA)
Sent: Tuesday, December 23, 2014 11:36 AM
To: 'Wight, Lee (HSEMA/MPD)'
Cc: Ennis, Ralph (MPD); [REDACTED] ([REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov))

Subject: Babel Street

All,

I checked Babel Street for posts with location data within a ½ mile radius of the location for the two incidents from 2100 yesterday to 0500 today and returned negative relevant results. Specifically at the times of the shootings, 0200 and 0215, there were two posts within a few blocks. At 0207 hours, user [REDACTED] posted from 7th St NW and Jefferson St NW. At 0721 hours, user @ [REDACTED] posted from 9th St NW and Gallatin St NW. These posts may have been posted from within buildings at those two locations.

Please let me know if you have any questions.



Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED]@dc.gov
SIPR Email: [REDACTED]@dhs.sgov.gov

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From: [REDACTED] (HSEMA)
To: [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD)
Subject: RE: good morning
Date: Wednesday, August 13, 2014 12:03:23 PM

Sergeant [REDACTED]

How about next Thursday (21 August) from 10:00 to 11:00 AM?

Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED]@dc.gov
SIPR Email: [REDACTED]@dhs.sgov.gov

WRTAC Main Line: (202) 481-3075 | wrtac@dc.gov
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From: [REDACTED] (MPD)
Sent: Tuesday, August 12, 2014 6:10 PM
To: [REDACTED] (HSEMA)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD)
Subject: Re: good morning

Thank you for getting back with me, I am working nights this week it would be great if we can get together next week to talk about Babel Street. I will make myself available whenever you have time.

From: [REDACTED] (HSEMA)
Sent: Tuesday, August 12, 2014 04:22 PM
To: [REDACTED] (MPD)
Subject: RE: good morning

Good Afternoon Sergeant [REDACTED]

The software Commander Ennis mentioned is called Babel Street and provides the ability to setup searches on social media websites (including Facebook, Twitter, Foursquare, Instagram, and Flickr), blogging sites, and classified ad sites (Craigslist and Backpage). You can see some details of the platform at <http://babelstreet.com/>. I am available to show you the actual platform and discuss ways MPD could use the product. If there is a time you would like to meet this week or next week, please let me know and I can stop by HQ to show you its capabilities.

Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED]@dc.gov
SIPR Email: [REDACTED]@dhs.sgov.gov

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From: [REDACTED] (MPD)
Sent: Tuesday, August 12, 2014 9:05 AM
To: [REDACTED] (HSEMA)
Subject: good morning

Mr. [REDACTED] commander Ennis asked me to reach out to you in reference to a new software you are looking at to enhance are search capabilities like a google search. Would like to know more in reference to this product.

Help DC become an [Age-Friendly](#) city by participating in the Block-by-Block Walk on Saturday, September 6. Sign up [here](#) to volunteer.

From: [REDACTED] (MPD)
To: [REDACTED] (HSEMA)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD)
Subject: Re: good morning
Date: Tuesday, August 12, 2014 6:10:15 PM

Thank you for getting back with me, I am working nights this week it would be great if we can get together next week to talk about Babel Street. I will make myself available whenever you have time.

From: [REDACTED] (HSEMA)
Sent: Tuesday, August 12, 2014 04:22 PM
To: [REDACTED] (MPD)
Subject: RE: good morning

Good Afternoon Sergeant [REDACTED]

The software Commander Ennis mentioned is called Babel Street and provides the ability to setup searches on social media websites (including Facebook, Twitter, Foursquare, Instagram, and Flickr), blogging sites, and classified ad sites (Craigslist and Backpage). You can see some details of the platform at <http://babelstreet.com/>. I am available to show you the actual platform and discuss ways MPD could use the product. If there is a time you would like to meet this week or next week, please let me know and I can stop by HQ to show you its capabilities.

Sincerely,

[REDACTED]
Fusion Technology Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE | Washington, DC 20032
Desk: (202) [REDACTED] | Mobile: (202) [REDACTED] | Fax: (202) 563-2768
Email: [REDACTED]@dc.gov
SIPR Email: [REDACTED]@dhs.sgov.gov

WRTAC Main Line: (202) 481-3075 | wrtac@dc.gov
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From: [REDACTED] (MPD)
Sent: Tuesday, August 12, 2014 9:05 AM
To: [REDACTED] (HSEMA)
Subject: good morning

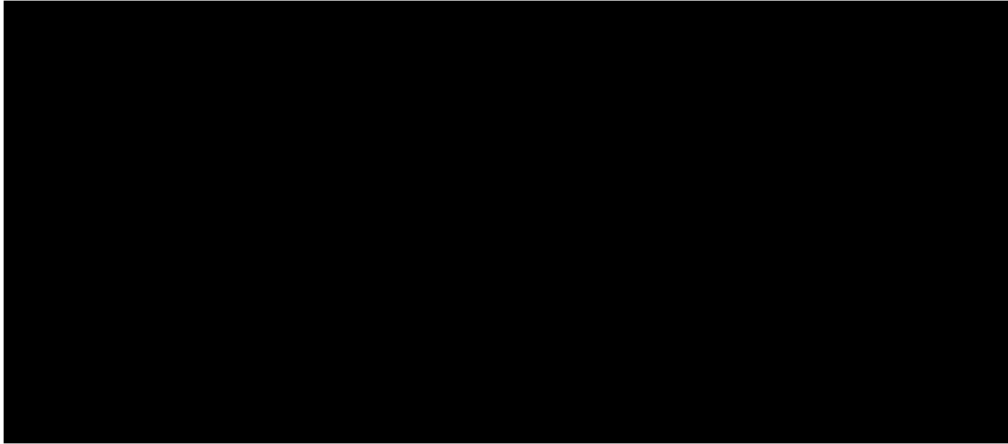
Mr. [REDACTED] commander Ennis asked me to reach out to you in reference to a new software you are looking at to enhance are search capabilities like a google search. Would like to know more in reference to this product.

Help DC become an [Age-Friendly](#) city by participating in the Block-by-Block Walk on Saturday, September 6. Sign up [here](#) to volunteer.

From: [REDACTED] (HSEMA)
To: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (HSEMA); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: WRTAC SMR
Date: Sunday, April 26, 2015 11:38:39 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)

All,

I reviewed the 432 social media instances in the Babel Street "DC Homicides" feed that have come in since my last update this afternoon and there was one notable instance:



v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Mobile: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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From: [REDACTED] (HSEMA)
Sent: Sunday, April 26, 2015 2:39 PM
To: [REDACTED] (HSEMA); [REDACTED] (HSEMA) [REDACTED] (HSEMA) [REDACTED] (HSEMA); [REDACTED] (HSEMA) [REDACTED] (HSEMA) [REDACTED] (HSEMA); [REDACTED] (HSEMA) [REDACTED] (HSEMA) [REDACTED] (HSEMA) [REDACTED] (HSEMA); [REDACTED] (HSEMA) [REDACTED] (HSEMA) [REDACTED] (HSEMA) [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); [REDACTED] (HSEMA) [REDACTED] (HSEMA); [REDACTED] (HSEMA) [REDACTED] (HSEMA) [REDACTED] (HSEMA); [REDACTED] (HSEMA) [REDACTED] (HSEMA) [REDACTED] (HSEMA) [REDACTED] (HSEMA)
Subject: RE: WRTAC SMR

All,

I reviewed the 429 social media instances in the Babel Street "DC Homicides" feed that have come in since last night and there were no notable instances to pass to MPD

v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Mobile: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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From: [REDACTED] (HSEMA)
Sent: Saturday, April 25, 2015 11:40 PM
To: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov;
[REDACTED] (HSEMA) [REDACTED]@dc.gov
Cc: [REDACTED] (HSEMA) [REDACTED]@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (HSEMA)
Subject: RE: WRTAC SMR

All,

The WRTAC reviewed posts on the Babel Street "DC Homicides" feed since yesterday and there were two notable postings:



v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Mobile: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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From: [REDACTED] (HSEMA)
Sent: Saturday, April 25, 2015 2:26 PM
To: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov;
[REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov
Cc: [REDACTED] (HSEMA) [REDACTED]@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

I reviewed the 381 social media instances in the Babel Street "DC Homicides" feed that have come in since last night and there were no notable instances.

v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)

Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Mobile: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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From: [REDACTED] (HSEMA)
Sent: Saturday, April 25, 2015 12:00 AM
To: [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov);
Cc: [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

I reviewed 273 social media instances in the Babel Street "DC Homicides" feed tonight and there were no notable instances. Additionally, since there were approximately 23,000 social media instances in the new "Baltimore" feed, I only reviewed the social media instances from Monday to present and there were no notable instances to pass to MCAC.

Have a great night!

v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Mobile: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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From: [REDACTED] (HSEMA)
Sent: Thursday, April 23, 2015 11:32 PM
To: [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov);
Cc: [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

I reviewed 211 social media instances in the Babel Street "DC Homicides" feed tonight and there were no notable or flagged instances.

v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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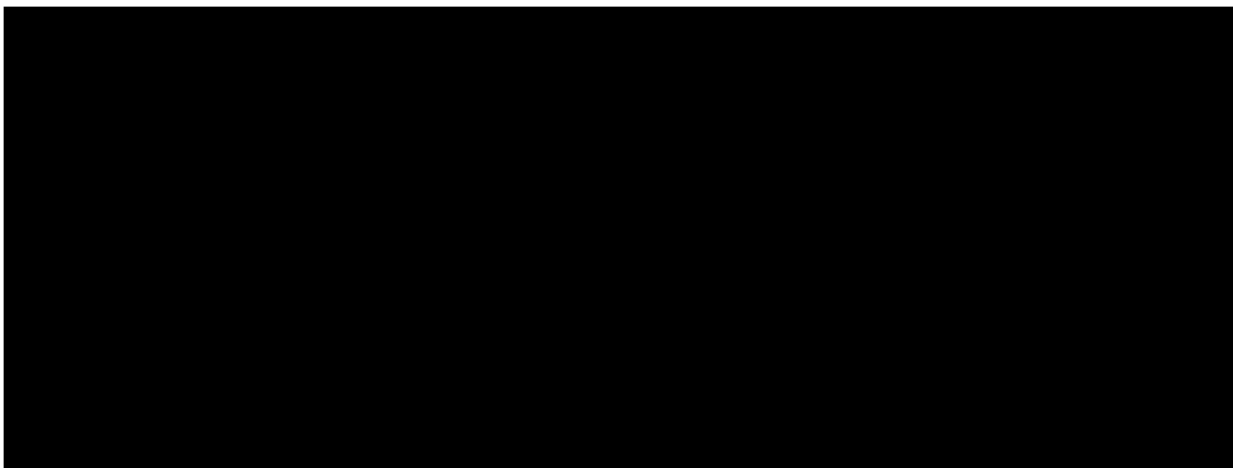
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From: ██████████ (HSEMA)
Sent: Thursday, April 23, 2015 12:00 AM
To: ██████████ (HSEMA) ██████████@dc.gov; ██████████ (HSEMA) ██████████@dc.gov; ██████████ (HSEMA) ██████████@dc.gov; ██████████ (HSEMA) ██████████@dc.gov;
Cc: ██████████ (HSEMA) ██████████@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

I reviewed 387 social media instances in the Babel Street "DC Homicides" feed tonight and there are two notable postings:



v/r

██████████
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 ██████████
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From: ██████████ (HSEMA)
Sent: Tuesday, April 21, 2015 11:29 PM
To: ██████████ (HSEMA) ██████████@dc.gov; ██████████ (HSEMA) ██████████@dc.gov; ██████████ (HSEMA) ██████████@dc.gov;
Cc: ██████████ (HSEMA) ██████████@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

There have been no notable or flagged social media instances in the Babel Street "DC Homicides" feed tonight

v/r

██████████
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
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Sent: Tuesday, April 21, 2015 12:22 AM
To: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov;
Cc: [REDACTED] (HSEMA) [REDACTED]@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: WRTAC SMR

All,

There have been no notable or flagged social media instances in the Babel Street "Threats to Local LE" feed. In the "DC Homicides" feed, there is one notable posting:



v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
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Washington, DC 20032
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Sent: Saturday, April 25, 2015 12:00 AM
To: [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov);
Cc: [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

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Have a great night!

v/r

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Cc: [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

I reviewed 211 social media instances in the Babel Street "DC Homicides" feed tonight and there were no notable or flagged instances.

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Washington Regional Threat Analysis Center (WRTAC)
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Office: 202 [REDACTED]
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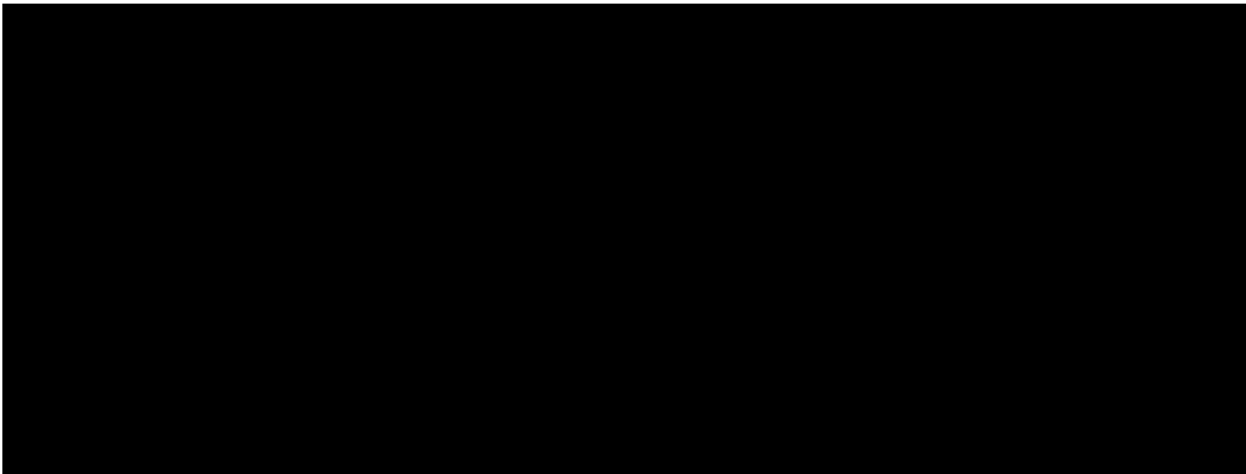
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Sent: Thursday, April 23, 2015 12:00 AM
To: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov;
Cc: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

I reviewed 387 social media instances in the Babel Street "DC Homicides" feed tonight and there are two notable postings:



v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
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Sent: Tuesday, April 21, 2015 11:29 PM
To: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov;
Cc: [REDACTED] (HSEMA) [REDACTED]@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

There have been no notable or flagged social media instances in the Babel Street "DC Homicides" feed tonight

v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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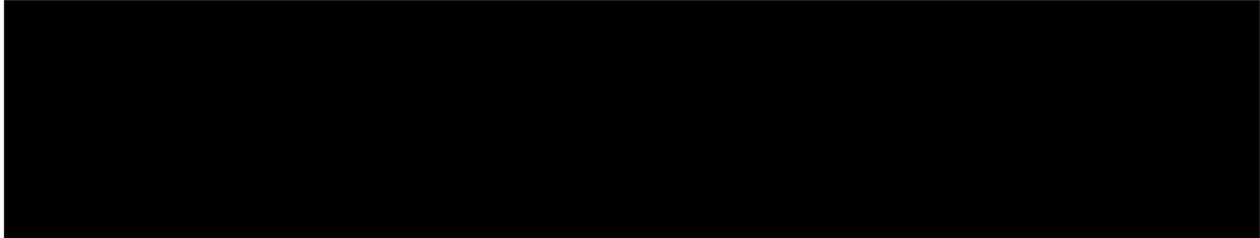
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From: [REDACTED] (HSEMA)
Sent: Tuesday, April 21, 2015 12:22 AM
To: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov;
Cc: [REDACTED] (HSEMA) [REDACTED]@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: WRTAC SPMR

All,

There have been no notable or flagged social media instances in the Babel Street "Threats to Local LE" feed. In the "DC Homicides" feed, there is one notable posting:



v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
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From: [Wight, Lee \(HSEMA/MPD\)](#)
To: [Greene, Lamar \(MPD\)](#)
Subject: RE: WRTAC SMR
Date: Thursday, April 23, 2015 11:00:52 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)

Perfect...thanks, Chief!

Lee "Tip" Wight
Fusion Center Executive Director
2720 Martin Luther King Jr Ave, SE
Washington, DC 20032
O: (202) 481-3087
C: (202) [REDACTED]
E: lee.wight@dc.gov



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From: Greene, Lamar (MPD)
Sent: Thursday, April 23, 2015 9:34 AM
To: Wight, Lee (HSEMA/MPD); Lanier, Cathy (MPD)
Cc: [REDACTED] (MPD); Emerman, Stuart (MPD)
Subject: RE: WRTAC SMR

Thanks tip, we will continue to send the relevant search terms with each request as well, [REDACTED] give them a generic glossary of the most common slang terms as well

From: Wight, Lee (HSEMA/MPD)
Sent: Thursday, April 23, 2015 7:31 AM
To: Lanier, Cathy (MPD)
Cc: Greene, Lamar (MPD); [REDACTED] (MPD); Emerman, Stuart (MPD)
Subject: FW: WRTAC SMR

Chief:
Per discussion yesterday, this is an example of how our analysts are screening what comes up in the automated feed and only sending the "relevant" posts over to Intel
v/r
Tip

Lee "Tip" Wight
Fusion Center Executive Director
2720 Martin Luther King Jr Ave, SE
Washington, DC 20032
O: (202) 481-3087
C: (202) [REDACTED]
E: lee.wight@dc.gov

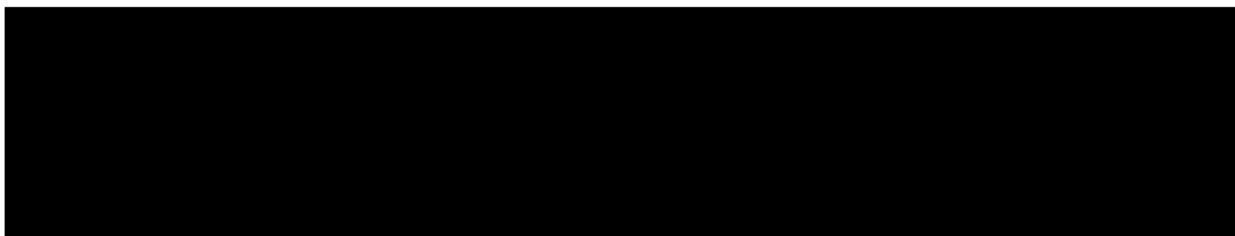


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Sent: Thursday, April 23, 2015 12:00 AM
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Cc: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD)
Subject: RE: WRTAC SMR

All,

I reviewed 387 social media instances in the Babel Street "DC Homicides" feed tonight and there are two notable postings:



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Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
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Cc: [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

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There have been no notable or flagged social media instances in the Babel Street "DC Homicides" feed tonight.

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Counterterrorism Analysis Unit (CTAU)
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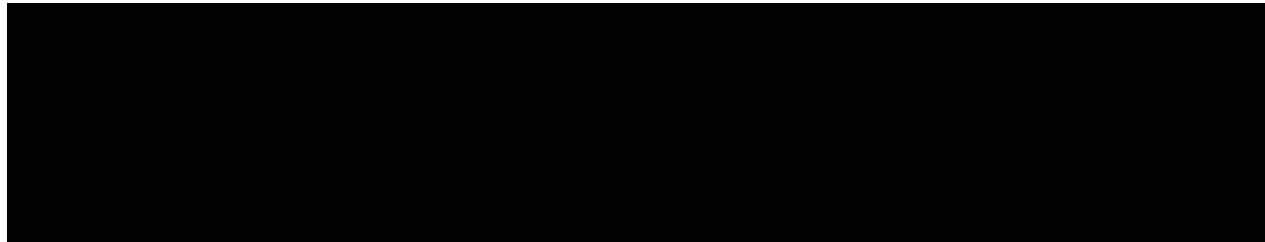
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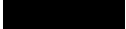

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Cc: [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: WRTAC SMR

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From: [Wight, Lee \(HSEMA/MPD\)](#)
To: [Lanier, Cathy \(MPD\)](#)
Cc: [Greene, Lamar \(MPD\)](#)
Subject: RE: WRTAC SMR
Date: Thursday, April 23, 2015 10:57:28 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)

You're most welcome and we'll continue to refine and improve our process...

v/r
Tip

Lee "Tip" Wight
Fusion Center Executive Director
2720 Martin Luther King Jr. Ave, SE
Washington, DC 20032
O: (202) 481-3087
C: (202) [REDACTED]
E: lee.wight@dc.gov



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From: Lanier, Cathy (MPD)
Sent: Thursday, April 23, 2015 10:09 AM
To: Wight, Lee (HSEMA/MPD)
Cc: Greene, Lamar (MPD); [REDACTED] (MPD); Emerman, Stuart (MPD)
Subject: RE: WRTAC SMR

Thanks Tip, we certainly can use the assistance

From: Wight, Lee (HSEMA/MPD)
Sent: Thursday, April 23, 2015 7:31 AM
To: Lanier, Cathy (MPD)
Cc: Greene, Lamar (MPD); [REDACTED] (MPD); Emerman, Stuart (MPD)
Subject: FW: WRTAC SMR

Chief:
Per discussion yesterday, this is an example of how our analysts are screening what comes up in the automated feed and only sending the "relevant" posts over to Intel
v/r
Tip

Lee "Tip" Wight
Fusion Center Executive Director
2720 Martin Luther King Jr. Ave, SE
Washington, DC 20032
O: (202) 481-3087
C: (202) [REDACTED]
E: lee.wight@dc.gov

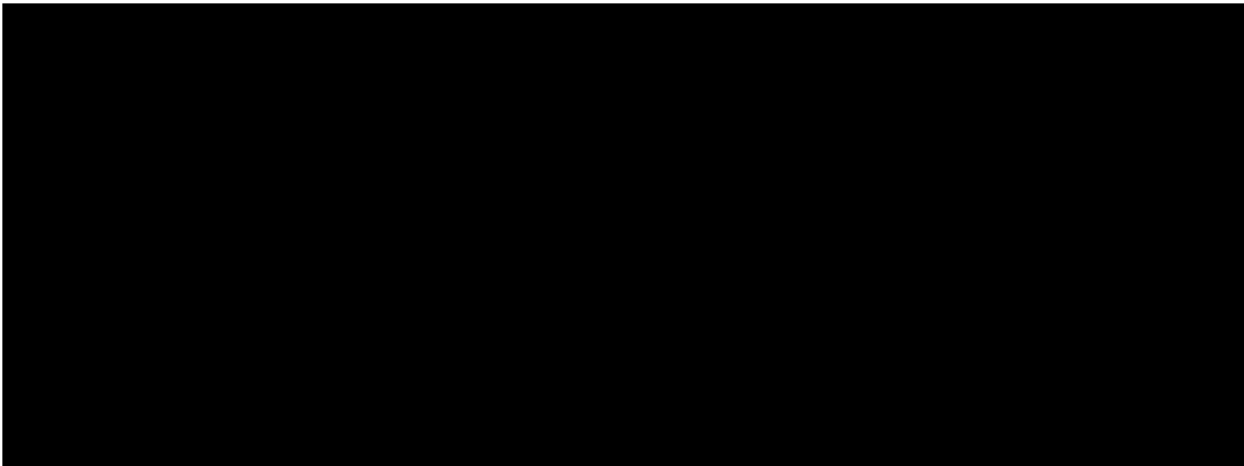


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From: [REDACTED] (HSEMA)
Sent: Thursday, April 23, 2015 12:00 AM
To: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD)
Subject: RE: WRTAC SMR

All,

I reviewed 387 social media instances in the Babel Street "DC Homicides" feed tonight and there are two notable postings:



v/r

██████████
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 ██████████
Main Line: wrtac@dc.gov | 202-481-3075

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From: ██████████ (HSEMA)
Sent: Tuesday, April 21, 2015 11:29 PM
To: ██████████ (HSEMA) ██████████@dc.gov; ██████████ (HSEMA) ██████████@dc.gov; ██████████ (HSEMA) ██████████@dc.gov;
Cc: ██████████ (HSEMA) ██████████@dc.gov; ██████████ (HSEMA) ██████████@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

There have been no notable or flagged social media instances in the Babel Street "DC Homicides" feed tonight

v/r

██████████
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 ██████████
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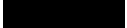

From: ██████████ (HSEMA)
Sent: Tuesday, April 21, 2015 12:22 AM
To: ██████████ (HSEMA) ██████████@dc.gov; ██████████ (HSEMA) ██████████@dc.gov; ██████████ (HSEMA) ██████████@dc.gov;
Cc: ██████████ (HSEMA) ██████████@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: WRTAC SMR

All,

There have been no notable or flagged social media instances in the Babel Street "Threats to Local LE" feed. In the "DC Homicides" feed, there is one notable posting:



v/r


Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 
Main Line: wrtac@dc.gov | 202-481-3075

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From: Lanier, Cathy (MPD)
To: Wight, Lee (HSEMA/MPD)
Cc: Greene, Lamar (MPD); [REDACTED] (MPD); Emerman, Stuart (MPD)
Subject: RE: WRTAC SMR
Date: Thursday, April 23, 2015 10:10:05 AM
Attachments: image004.png
image005.png
image006.png
image007.png

Thanks Tip, we certainly can use the assistance

From: Wight, Lee (HSEMA/MPD)
Sent: Thursday, April 23, 2015 7:31 AM
To: Lanier, Cathy (MPD)
Cc: Greene, Lamar (MPD); [REDACTED] (MPD); Emerman, Stuart (MPD)
Subject: FW: WRTAC SMR

Chief:
Per discussion yesterday, this is an example of how our analysts are screening what comes up in the automated feed and only sending the "relevant" posts over to Intel
v/r
Tip

Lee "Tip" Wight
Fusion Center Executive Director
2720 Martin Luther King Jr Ave, SE
Washington, DC 20032
O: (202) 481-3087
C: (202) [REDACTED]
E: lee.wight@dc.gov

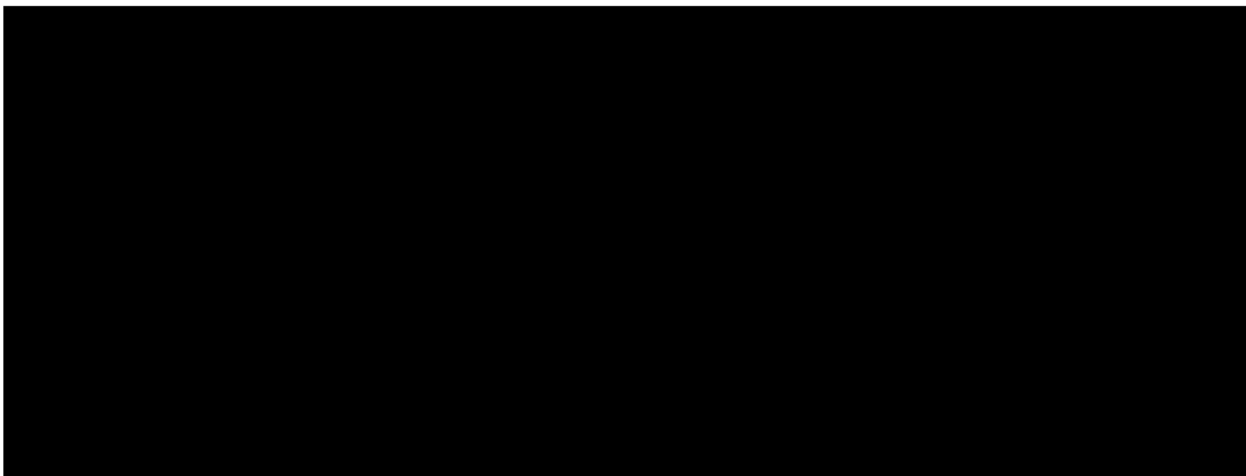


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From: [REDACTED] (HSEMA)
Sent: Thursday, April 23, 2015 12:00 AM
To: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD)
Subject: RE: WRTAC SMR

All,

I reviewed 387 social media instances in the Babel Street "DC Homicides" feed tonight and there are two notable postings:



v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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From: [REDACTED] (HSEMA)
Sent: Tuesday, April 21, 2015 11:29 PM
To: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov;
Cc: [REDACTED] (HSEMA) [REDACTED]@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

There have been no notable or flagged social media instances in the Babel Street "DC Homicides" feed tonight

v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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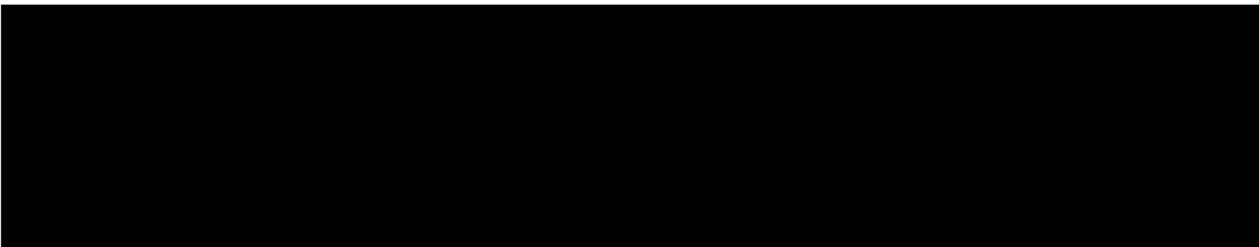
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From: [REDACTED] (HSEMA)
Sent: Tuesday, April 21, 2015 12:22 AM
To: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov;
Cc: [REDACTED] (HSEMA) [REDACTED]@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: WRTAC SMR

All,

There have been no notable or flagged social media instances in the Babel Street "Threats to Local LE" feed. In the "DC Homicides" feed, there is one notable posting:



v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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From: ██████████ (MPD)
To: Greene, Lamar (MPD); Wight, Lee (HSEMA/MPD); Lanier, Cathy (MPD)
Cc: Emerman, Stuart (MPD)
Subject: RE: WRTAC SMR
Date: Thursday, April 23, 2015 9:38:40 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)

Got it Chief

From: Greene, Lamar (MPD)
Sent: Thursday, April 23, 2015 9:34 AM
To: Wight, Lee (HSEMA/MPD); Lanier, Cathy (MPD)
Cc: ██████████ (MPD); Emerman, Stuart (MPD)
Subject: RE: WRTAC SMR

Thanks tip, we will continue to send the relevant search terms with each request as well, ██████████ give them a generic glossary of the most common slag terms as well

From: Wight, Lee (HSEMA/MPD)
Sent: Thursday, April 23, 2015 7:31 AM
To: Lanier, Cathy (MPD)
Cc: Greene, Lamar (MPD); ██████████ (MPD); Emerman, Stuart (MPD)
Subject: FW: WRTAC SMR

Chief:

Per discussion yesterday, this is an example of how our analysts are screening what comes up in the automated feed and only sending the "relevant" posts over to Intel

v/r

Tip

Lee "Tip" Wight
Fusion Center Executive Director
2720 Martin Luther King Jr Ave, SE
Washington, DC 20032
O: (202) 481-3087
C: (202) ██████████
E: lee.wight@dc.gov

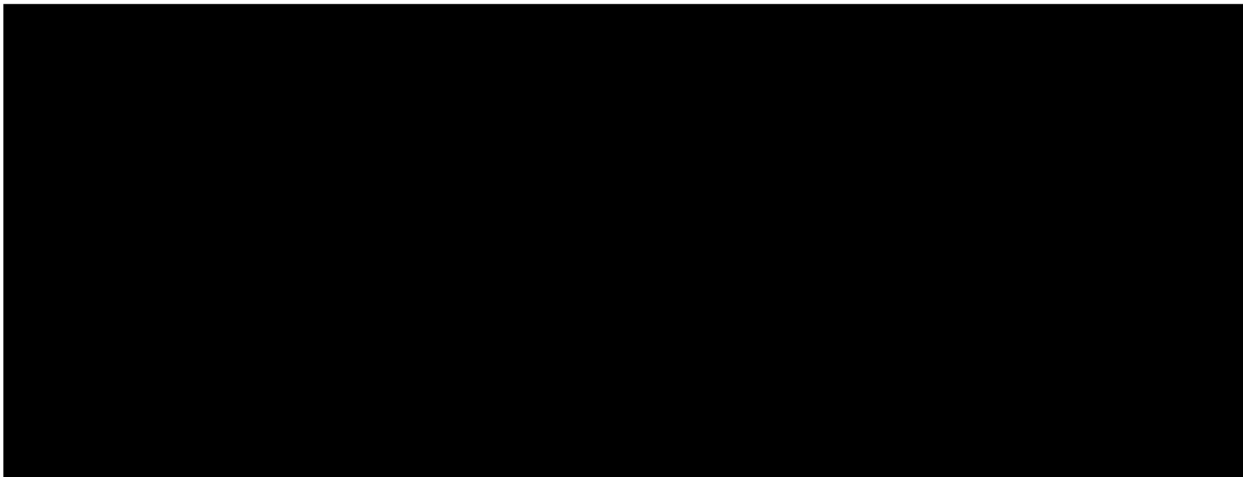


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From: ██████████ (HSEMA)
Sent: Thursday, April 23, 2015 12:00 AM
To: ██████████ (HSEMA); ██████████ (HSEMA); ██████████ (HSEMA); ██████████ (HSEMA); ██████████ (HSEMA)
Cc: ██████████ (HSEMA); Wight, Lee (HSEMA/MPD)
Subject: RE: WRTAC SMR

All,

I reviewed 387 social media instances in the Babel Street "DC Homicides" feed tonight and there are two notable postings:



v/r

██████████
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)

Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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From: [REDACTED] (HSEMA)
Sent: Tuesday, April 21, 2015 11:29 PM
To: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov;
Cc: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

There have been no notable or flagged social media instances in the Babel Street "DC Homicides" feed tonight

v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
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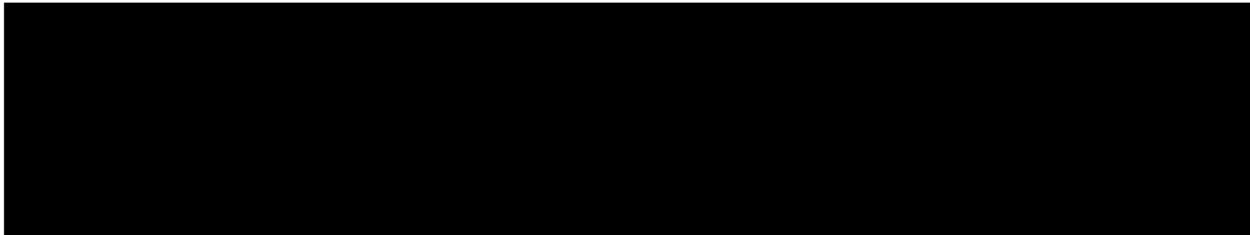
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From: [REDACTED] (HSEMA)
Sent: Tuesday, April 21, 2015 12:22 AM
To: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov;
Cc: [REDACTED] (HSEMA) [REDACTED]@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: WRTAC SMR

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v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
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From: [Greene, Lamar \(MPD\)](#)
To: [Wight, Lee \(HSEMA/MPD\)](#); [Lanier, Cathy \(MPD\)](#)
Cc: [REDACTED] (MPD); [Emerman, Stuart \(MPD\)](#)
Subject: RE: WRTAC SMR
Date: Thursday, April 23, 2015 9:34:00 AM
Attachments: [image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)

Thanks tip, we will continue to send the relevant search terms with each request as well, [REDACTED] give them a generic glossary of the most common slag terms as well

From: Wight, Lee (HSEMA/MPD)
Sent: Thursday, April 23, 2015 7:31 AM
To: Lanier, Cathy (MPD)
Cc: Greene, Lamar (MPD); [REDACTED] (MPD); Emerman, Stuart (MPD)
Subject: FW: WRTAC SMR

Chief:
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Lee "Tip" Wight
Fusion Center Executive Director
2720 Martin Luther King Jr Ave, SE
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O: (202) 481-3087
C: (202) [REDACTED]
E: lee.wight@dc.gov

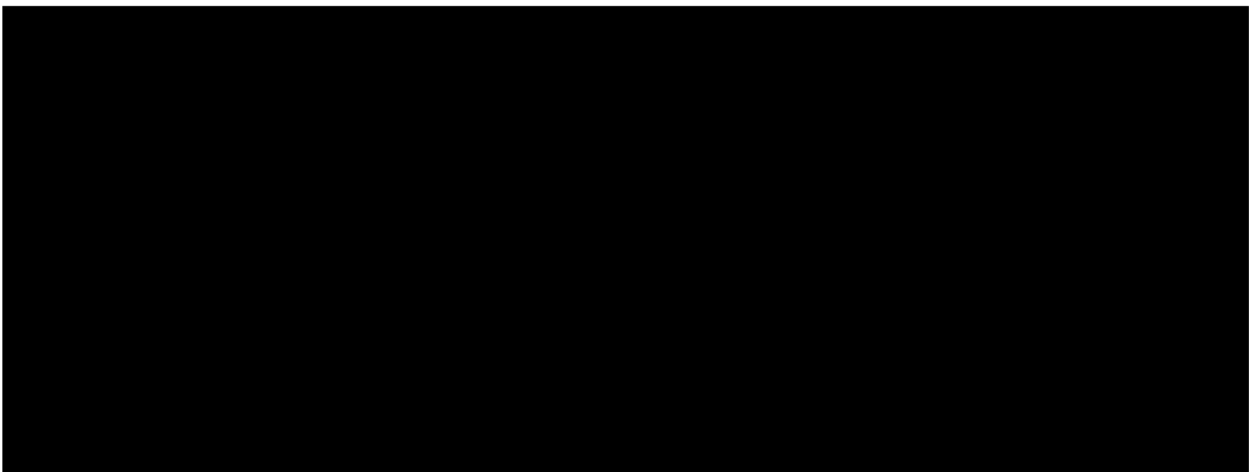


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From: [REDACTED] (HSEMA)
Sent: Thursday, April 23, 2015 12:00 AM
To: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD)
Subject: RE: WRTAC SMR

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[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
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From: [REDACTED] (HSEMA)
Sent: Tuesday, April 21, 2015 11:29 PM
To: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov;
Cc: [REDACTED] (HSEMA) [REDACTED]@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

There have been no notable or flagged social media instances in the Babel Street "DC Homicides" feed tonight

v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
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From: [REDACTED] (HSEMA)
Sent: Tuesday, April 21, 2015 12:22 AM
To: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov;
Cc: [REDACTED] (HSEMA) [REDACTED]@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: WRTAC SMR

All,

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[REDACTED]

v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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From: [REDACTED] (MPD)
To: [Wight, Lee \(HSEMA/MPD\)](#); [Lanier, Cathy \(MPD\)](#)
Cc: [Greene, Lamar \(MPD\)](#); [Emerman, Stuart \(MPD\)](#)
Subject: RE: WRTAC SMR
Date: Thursday, April 23, 2015 7:33:20 AM
Attachments: [image004.png](#)
[image002.png](#)
[image003.png](#)
[image001.png](#)

Thanks Tip

----- Original message -----

From: "Wight, Lee (HSEMA/MPD)"
Date: 04/23/2015 7:30 AM (GMT-05:00)
To: "Lanier, Cathy (MPD)"
Cc: "Greene, Lamar (MPD)"; [REDACTED] (MPD); "Emerman, Stuart (MPD)"
Subject: FW: WRTAC SMR

Chief:

Per discussion yesterday, this is an example of how our analysts are screening what comes up in the automated feed and only sending the "relevant" posts over to Intel

v/r

Tip

Lee "Tip" Wight

Fusion Center Executive Director

2720 Martin Luther King Jr Ave, SE

Washington, DC 20032

O: (202) 481-3087

C: (202) [REDACTED]

E: lee.wight@dc.gov

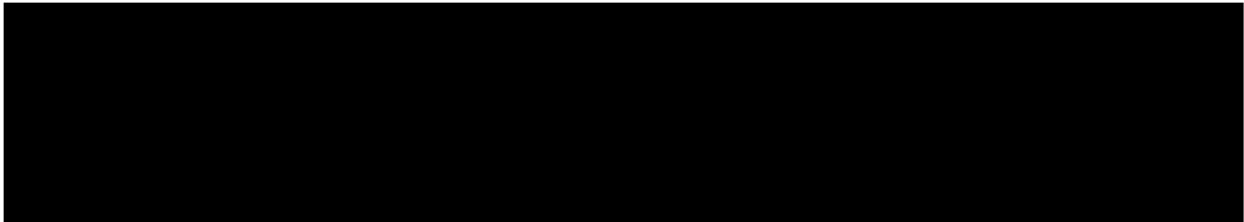


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From: [REDACTED] (HSEMA)
Sent: Thursday, April 23, 2015 12:00 AM
To: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD)
Subject: RE: WRTAC SMR

All,

I reviewed 387 social media instances in the Babel Street "DC Homicides" feed tonight and there are two notable postings:





v/r



Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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From: [REDACTED] (HSEMA)
Sent: Tuesday, April 21, 2015 11:29 PM
To: [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov; [REDACTED] (HSEMA) [REDACTED]@dc.gov;
Cc: [REDACTED] (HSEMA) [REDACTED]@dc.gov; Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

There have been no notable or flagged social media instances in the Babel Street "DC Homicides" feed tonight

v/r



Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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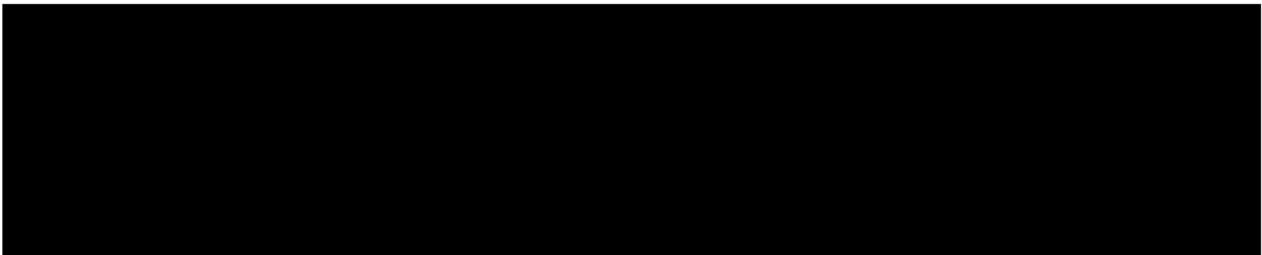
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From: ██████████ (HSEMA)
Sent: Tuesday, April 21, 2015 12:22 AM
To: ██████████ (HSEMA); ██████████ (HSEMA); ██████████ (HSEMA); ██████████ (HSEMA); ██████████ (HSEMA); ██████████ (HSEMA)
Cc: ██████████ (HSEMA); ██████████ (HSEMA); ██████████ (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: WRTAC SMR

All,

There have been no notable or flagged social media instances in the Babel Street "Threats to Local LE" feed. In the "DC Homicides" feed, there is one notable posting:



v/r

██████████
Intelligence Analyst

Counterterrorism Analysis Unit (CTAU)

Washington Regional Threat Analysis Center (WRTAC)

2720 Martin Luther King Jr. Ave SE

Washington, DC 20032

Office: 202 ██████████
Main Line: wrtac@dc.gov | 202-481-3075

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From: [REDACTED] (MPD)
To: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (HSEMA); [REDACTED] (MPD)
Subject: RE: WRTAC SMR
Date: Monday, April 27, 2015 5:32:10 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)

Thanks Brian

----- Original message -----

From: [REDACTED] (HSEMA)"
Date: 04/26/2015 11:38 PM (GMT-05:00)
To: [REDACTED] (HSEMA)" ; [REDACTED] (HSEMA)" ; [REDACTED] (HSEMA)" ; [REDACTED] (HSEMA)"
Cc: [REDACTED] (HSEMA)" ; "Wight, Lee (HSEMA/MPD)" ; [REDACTED] (HSEMA)" ; [REDACTED] (MPD)" ; [REDACTED] (MPD)"
Subject: RE: WRTAC SMR

All,

I reviewed the 432 social media instances in the Babel Street "DC Homicides" feed that have come in since my last update this afternoon and there was one notable instance:



v/r

[REDACTED]
Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Mobile: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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v/r

[Redacted]

Intelligence Analyst

Counterterrorism Analysis Unit (CTAU)

Washington Regional Threat Analysis Center (WRTAC)

2720 Martin Luther King Jr. Ave SE

Washington, DC 20032

Office: 202 [Redacted]

Mobile: 202 [Redacted]

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From: [Redacted] (HSEMA)
Sent: Saturday, April 25, 2015 2:26 PM
To: [Redacted] (HSEMA); [Redacted] (dc.gov); [Redacted] (HSEMA); [Redacted] (dc.gov); [Redacted] (HSEMA); [Redacted] (dc.gov); [Redacted] (HSEMA); [Redacted] (dc.gov); [Redacted] (HSEMA); [Redacted] (dc.gov); [Redacted] (HSEMA)
CC: [Redacted] (HSEMA); [Redacted] (dc.gov); Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

I reviewed the 381 social media instances in the Babel Street "DC Homicides" feed that have come in since last night and there were no notable instances

v/r

[REDACTED]

Intelligence Analyst

Counterterrorism Analysis Unit (CTAU)

Washington Regional Threat Analysis Center (WRTAC)

2720 Martin Luther King Jr. Ave SE

Washington, DC 20032

Office: 202 [REDACTED]

Mobile: 202 [REDACTED]

Main Line: wrtac@dc.gov | 202-481-3075

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From: [REDACTED] (HSEMA)
Sent: Saturday, April 25, 2015 12:00 AM
To: [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov);
Cc: [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); [REDACTED] (HSEMA) [\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov); Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: RE: WRTAC SMR

All,

I reviewed 273 social media instances in the Babel Street "DC Homicides" feed tonight and there were no notable instances. Additionally, since there were approximately 23,000 social media instances in the new "Baltimore" feed, I only reviewed the social media instances from Monday to present and there were no notable instances to pass to MCAC.

Have a great night!

v/r

[REDACTED]

Intelligence Analyst

Counterterrorism Analysis Unit (CTAU)

Washington Regional Threat Analysis Center (WRTAC)

2720 Martin Luther King Jr. Ave SE

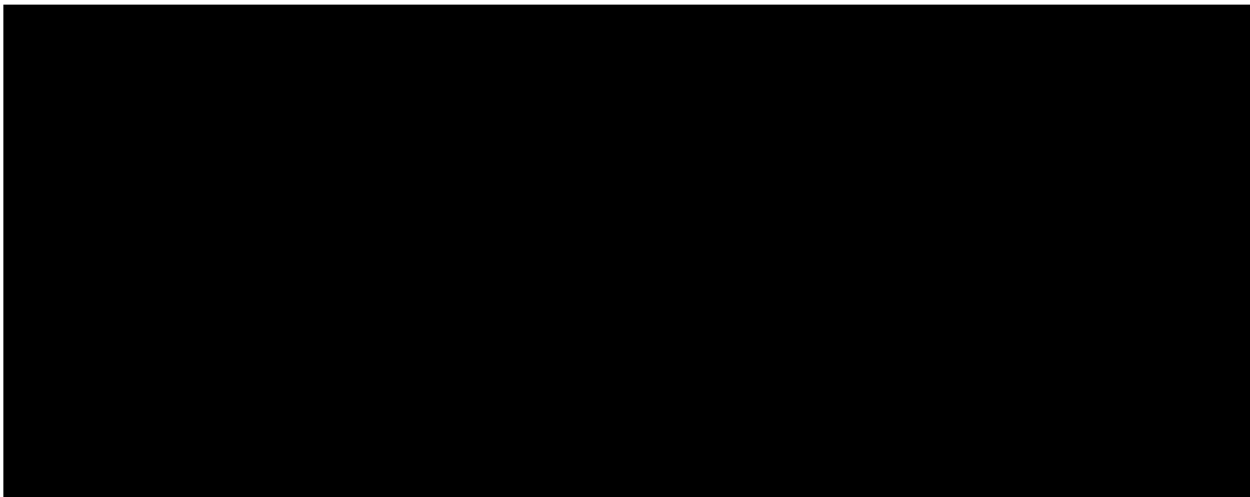
Washington, DC 20032

Office: 202 [REDACTED]

Mobile: 202 [REDACTED]

Main Line: wrtac@dc.gov | 202-481-3075

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v/r

[Redacted]

Intelligence Analyst
 Counterterrorism Analysis Unit (CTAU)
 Washington Regional Threat Analysis Center (WRTAC)
 2720 Martin Luther King Jr. Ave SE
 Washington, DC 20032
 Office: 202 [Redacted]
 Main Line: wrtac@dc.gov | 202-481-3075

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From: [Redacted] (HSEMA)
 Sent: Tuesday, April 21, 2015 11:29 PM
 To: [Redacted] (HSEMA); [Redacted] (HSEMA) [\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov); [Redacted] (HSEMA) [\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov); [Redacted] (HSEMA) [\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov); [Redacted] (HSEMA) [\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov);
 Cc: [Redacted] (HSEMA) [\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov); Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
 Subject: RE: WRTAC SMR

All,

There have been no notable or flagged social media instances in the Babel Street "DC Homicides" feed tonight

v/r

[Redacted]

Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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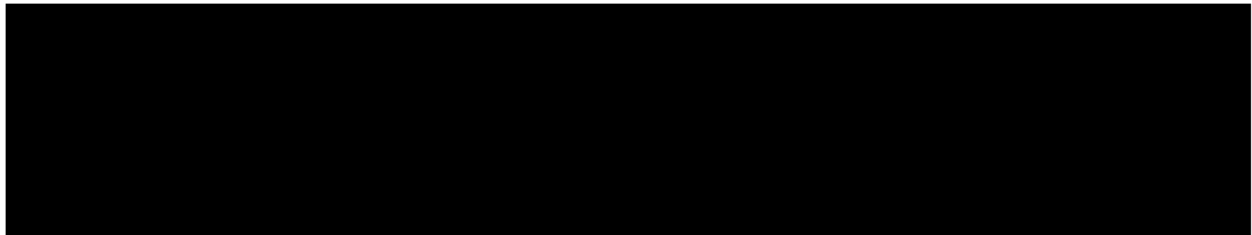
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From: [REDACTED] (HSEMA)
Sent: Tuesday, April 21, 2015 12:22 AM
To: [REDACTED] (HSEMA); [REDACTED] (dc.gov); [REDACTED] (HSEMA); [REDACTED] (dc.gov); [REDACTED] (HSEMA); [REDACTED] (dc.gov); [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); [REDACTED] (dc.gov); Wight, Lee (HSEMA/MPD) (Lee.Wight@dc.gov)
Subject: WRTAC SMR

All,

There have been no notable or flagged social media instances in the Babel Street "Threats to Local LE" feed. In the "DC Homicides" feed, there is one notable posting:



v/r

[REDACTED]

Intelligence Analyst
Counterterrorism Analysis Unit (CTAU)
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE
Washington, DC 20032
Office: 202 [REDACTED]
Main Line: wrtac@dc.gov | 202-481-3075

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From: [REDACTED] (HSEMA)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Subject: WRTAC SMR: DC Homicides
Date: Wednesday, April 8, 2015 5:03:57 PM
Attachments: [image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)

Good evening,

The WRTAC created Babel Street filters for the three homicides this week ([REDACTED] [REDACTED] [REDACTED]) and [REDACTED].

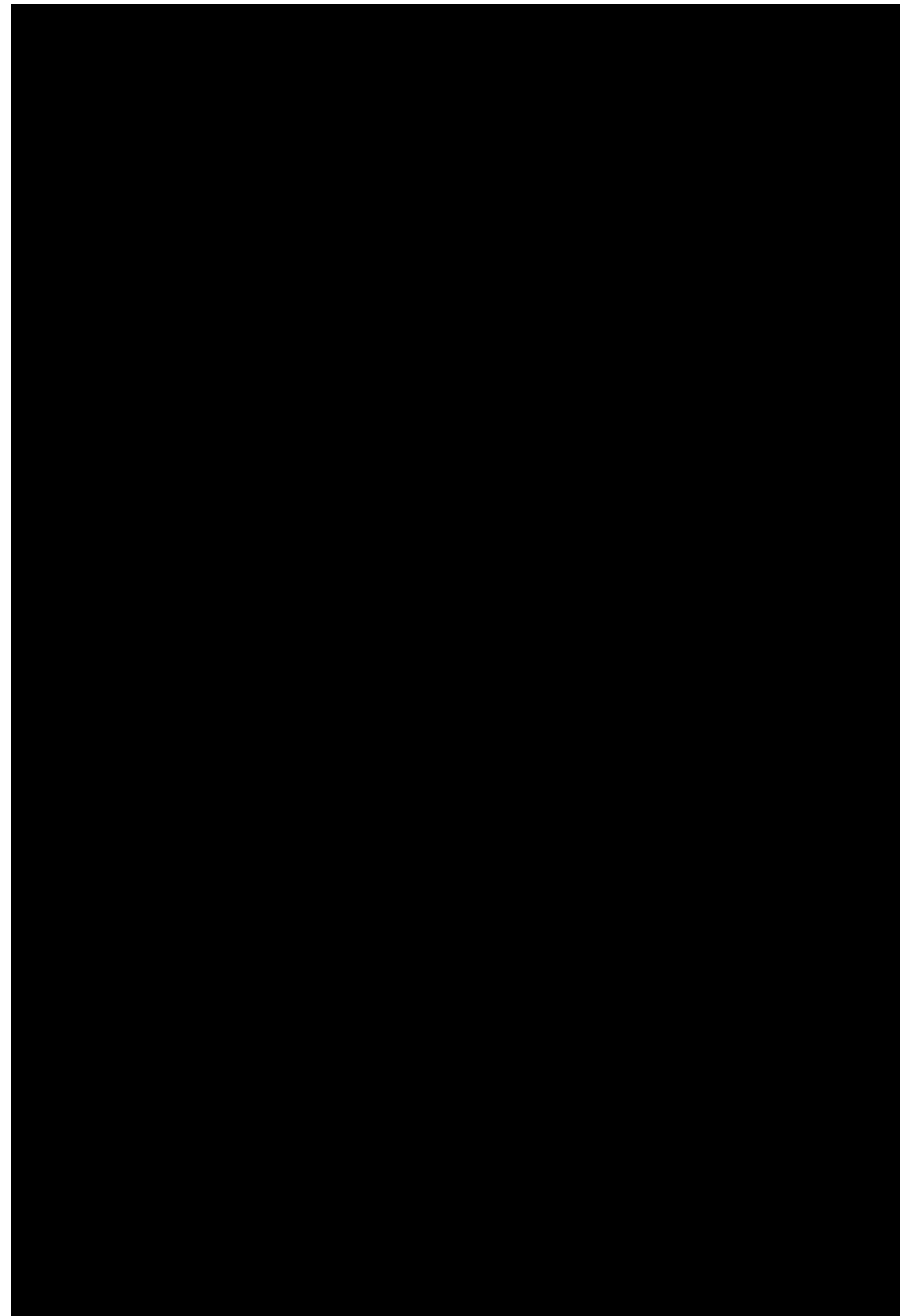
Each filter is linked to a data stream that is pulling in posts from Twitter, Facebook, and Instagram within a 1 mile radius of its location. The information in the filters should only be bringing in posts from the day of the homicide to present. The filters are pulling in a lot of posts (one is up to ~4,000) so if you have additional information that we could add to the filters such as key terms, this would condense our searches. After receiving the initial dump of data, we reduced the radius to .5 mi. The time is in GMT.

Thank you,

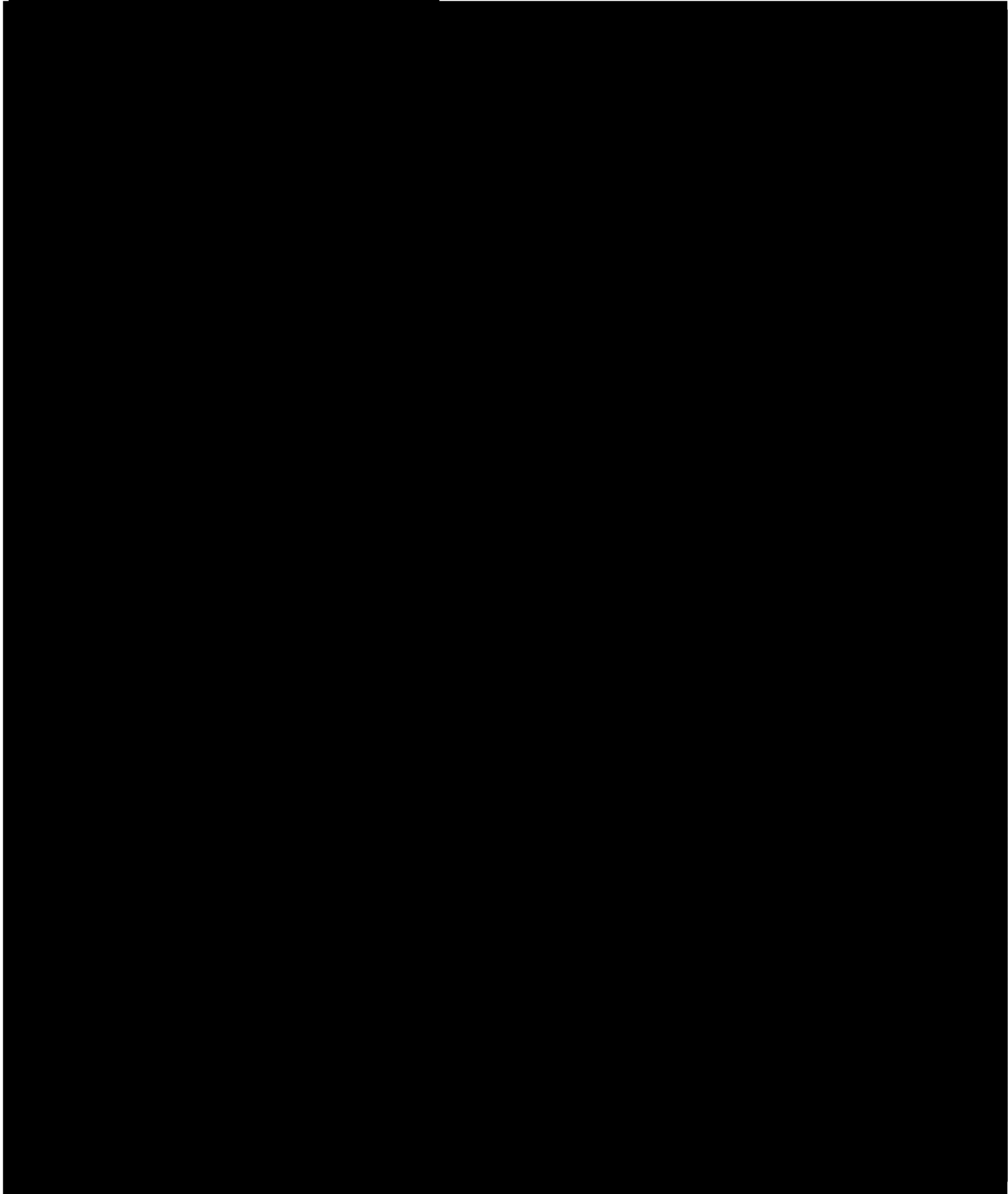
[REDACTED]

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April 8 Homicide- [REDACTED]



April 7 Homicide –

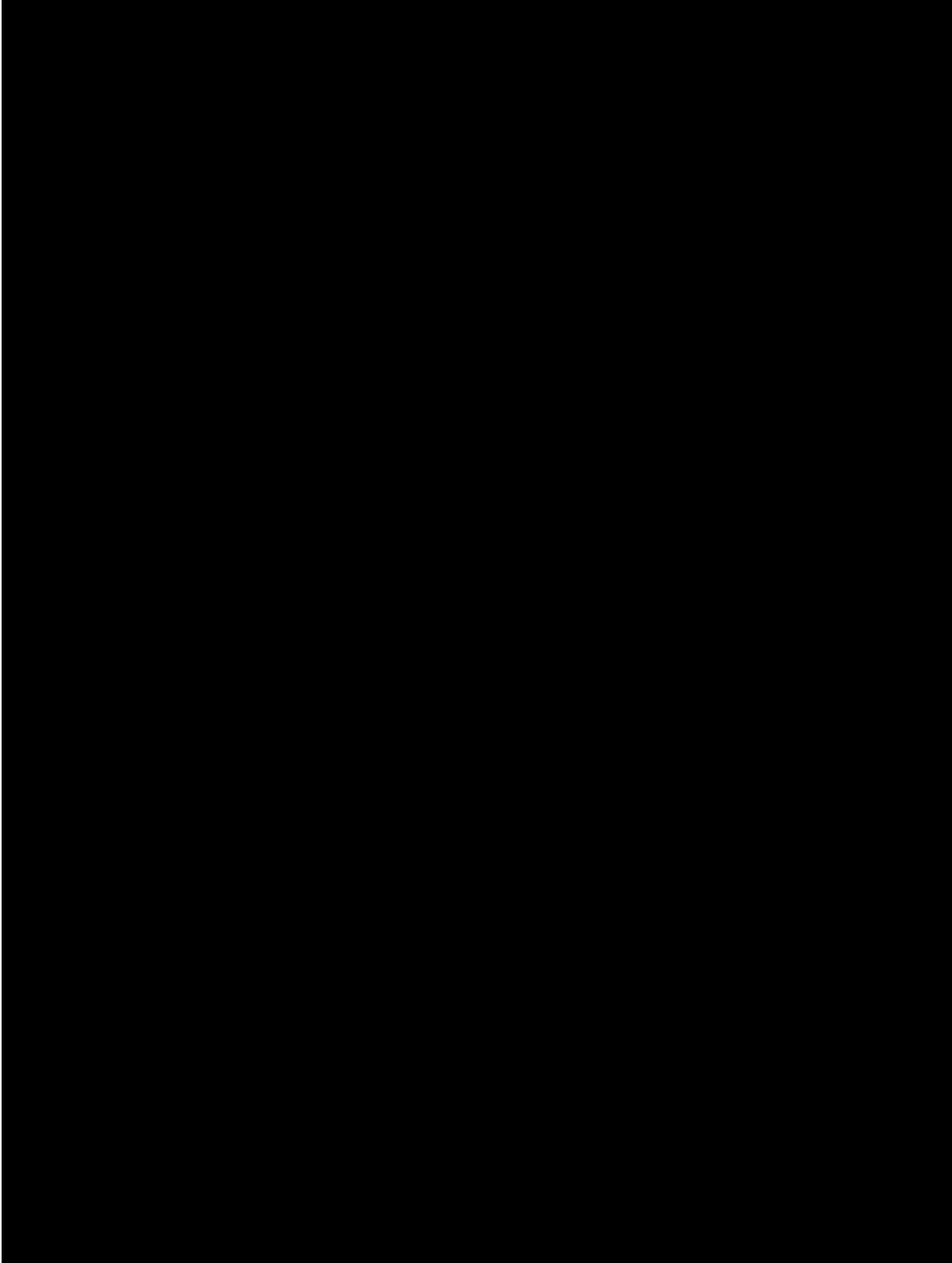


-
April 7 Homicide – [REDACTED]

There are 44 potential smr posts, they are listed below.

Click the following links to access the shared documents sent to you:

* If you have trouble with any of the links, copy and paste the URL below the link it into your web browser





From: [REDACTED] (HSEMA)
To: [Wright, Lee \(HSEMA/MPD\)](#)
Subject: FW: (U//FOUO) WRTAC LEIAU SMR
Date: Monday, April 13, 2015 12:12:18 PM
Attachments: [image001.png](#)

Babel Street example

[REDACTED]
Intelligence Analyst
Law Enforcement Intelligence Analysis Unit
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE
Office: 202 [REDACTED]
Cell: 202 [REDACTED]
Fax: 202-563-2768
Email: [REDACTED] [dc.gov](mailto:[REDACTED].dc.gov)
WRTAC Main: 202-481-3075, WRTAC@dc.gov

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From: [REDACTED] (HSEMA)
Sent: Monday, April 13, 2015 11:28 AM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] [dc.gov](mailto:[REDACTED].dc.gov); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Subject: FW: (U//FOUO) WRTAC LEIAU SMR

FYSA, the below post was obtained while reviewing social media.

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Link: [REDACTED]

Thanks,

[REDACTED]
Intelligence Analyst
Law Enforcement Intelligence Analysis Unit
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE
Office: 202 [REDACTED]
Cell: 202 [REDACTED]
Fax: 202-563-2768
Email: [REDACTED] [dc.gov](mailto:[REDACTED].dc.gov)
WRTAC Main: 202-481-3075, WRTAC@dc.gov

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From: [REDACTED] (HSEMA)
To: [REDACTED] (MPD); Emerman, Stuart (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA-Intern)
Subject: FW: Event on Monday 4/6 at RFK
Date: Monday, April 6, 2015 10:27:28 AM

All,

We have set up BabelStreet searches for today's event and will run through them. If there are any specific terms you'd like us to add (crew names, threat language, etc.), please let me know.

Thanks,

[REDACTED]

[REDACTED]
Supervisory Intelligence Analyst
Law Enforcement Intelligence Analysis Unit
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE
Washington, DC 20032
(202) [REDACTED] (office)
(202) [REDACTED] (cell)
[REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)
[REDACTED] [sle@dhs.sgov.gov](mailto:[REDACTED]@dhs.sgov.gov) (SIPR)

WRTAC Main: 202-481-3075, WRTAC@dc.gov

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From: [REDACTED] (HSEMA-Intern)
Sent: Monday, April 06, 2015 10:07 AM
To: [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Subject: RE: Event on Monday 4/6 at RFK

[REDACTED]

I set up SMR on both Tweetdeck and Babel Street to monitor the event for potential public safety implications. The search details are described below. I am currently examining each search to see if

it is pulling in the type of data we are looking for, and adjusting as needed.

On Tweetdeck, a geofence is running 1.5 miles around RFK stadium, pulling in any posts on Twitter in the affiliated area. The search is titled "geocode:38.8894643,-76.9731433,1.5mi"

On Babel Street I set up a data stream titled "RFK" with a 2km geofence around RFK stadium pulling from Twitter, Facebook, Foursquare, and Instagram. Additionally, I inputted key terms associated with the event, including the performers, organizers, and location. The filter associated with the data stream is sorting so the posts must contain a key term related to potential violence or other public safety implications. The data stream and filter terms are listed below.

Thanks,



Data Stream Terms

- "Backyard Band"
- "Tom Band"
- Bouncebeat
- "Radio All Stars"
- "ABM"
- "TCB"
- "BYB"
- "4ey the future"
- "pearis j"
- "y-n-g"
- "aja band"
- "patricelive"
- "silver starlettes"
- CSS
- RFK
- RFK stadium
- Court social services
- DC CSS
- DC soccer
- soccer stadium
- concert stadium
- RFK today
- stadium today
- "Backyard Band"
- "Tom Band"
- Bouncebeat
- "Radio All Stars"

- "ABM"
- "TCB"
- "BYB"
- "4ey the future"
- "pearis j"
- "y-n-g"
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- RFK
- RFK stadium
- Court social services
- DC CSS
- DC soccer
- soccer stadium
- concert stadium
- RFK today
- stadium today
- concert RFK
- CSS RFK
- CSS stadium

Filter Terms

- protest
- demonstration
- rally
- march
- gathering
- assembling
- assemble
- armed
- weapon
- gun
- rifle
- knife
- fire
- evacuation
- emergency
- violence
- assassination
- attack
- death
- assault

- fight
- stab
- stabbing
- stabbed
- active shooter
- shooting
- gunshots
- shots fired
- lockdown
- hostage
- explosion
- explode
- explosive
- bomb
- bomb threat
- improvised explosive device
- IED
- suspicious package
- suspicious device
- suspicious substance
- suspicious
- hazard
- hazardous
- murder
- shank
- attack
- hurt
- jack up
- hit

[REDACTED]

Health and Emergency Service Intelligence Analysis Unit Intern (HESIAU)
Washington Regional Threat Analysis Center (WRTAC)

Email: [REDACTED] [dc.gov](#)

Phone: 202-[REDACTED]
2720 Martin Luther King Jr. Avenue SE
Washington, DC 20032

[REDACTED]

Health and Emergency Service Intelligence Analysis Unit Intern (HESIAU)
Washington Regional Threat Analysis Center (WRTAC)

Email: [REDACTED] [dc.gov](#)

Phone: 202- [REDACTED]
2720 Martin Luther King Jr. Avenue SE
Washington, DC 20032

From: [REDACTED] (HSEMA)
Sent: Monday, April 06, 2015 8:50 AM
To: [REDACTED] (HSEMA-Intern)
Cc: [REDACTED] (HSEMA); [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Subject: FW: Event on Monday 4/6 at RFK

Hi [REDACTED]

Per our conversation, thanks for taking another quick look at this before the event kicks off today. I'll also look and see what I can find.

Thanks,

[REDACTED]

[REDACTED]

Supervisory Intelligence Analyst
Law Enforcement Intelligence Analysis Unit
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE
Washington, DC 20032
(202) [REDACTED] (office)
(202) [REDACTED] (cell)
[REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)
[REDACTED] [sle@dhs.sgov.gov](mailto:[REDACTED]@dhs.sgov.gov) (SIPR)

WRTAC Main: 202-481-3075, WRTAC@dc.gov

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From: [REDACTED] (MPD)
Sent: Friday, April 03, 2015 8:01 PM
To: [REDACTED] (HSEMA); [REDACTED] (MPD)
Cc: Wight, Lee (HSEMA/MPD); Emerman, Stuart (MPD)
Subject: RE: Event on Monday 4/6 at RFK

I doubt there will be much chatter about it until maybe the day of. Below is the info. Thanks, Mike

We received confirmation this evening that Court Social Services will go forward with their planned event on Monday; however, there will be no live bands performing. The event is scheduled for 1200-1900 hours on Lot 8A of RFK Stadium. They expect to have up to 1400 CSS youth in attendance. DC Events is providing security for the venue itself and I believe that they have also paid for a reimbursable detail of 7 Officers for traffic control. SSB will have 15 Officers and 4 Sergeants detailed to the area for the day. They will assign a couple members close to the venue entrance, but most will be patrolling the area around the stadium including the residential area, and the area around Stadium-Armory Metro Station and the bus stops along 19th Street.

From: [REDACTED] (HSEMA)
Sent: Friday, April 03, 2015 8:11 AM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: Wight, Lee (HSEMA/MPD)
Subject: FW: Event on Monday 4/6 at RFK

Good morning,

I wanted to reach out and coordinate with you regarding the below request to ensure we are not duplicating any efforts. Have you had any luck so far with finding additional information re: the below? Are there any key terms/phrases/hash tags you're seeing pop up?

Please let me know how we can be of assistance on this.

Thanks so much,

[REDACTED]

[REDACTED]

Supervisory Intelligence Analyst
Law Enforcement Intelligence Analysis Unit
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE
Washington, DC 20032
(202) [REDACTED] (office)
(202) [REDACTED] (cell)
[REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)
[REDACTED] [sle@dhs.sgov.gov](mailto:[REDACTED]@dhs.sgov.gov) (SIPR)

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information is strictly prohibited. If you have received this email in error, please notify the sender immediately and destroy all copies of this message and any attachments.

Begin forwarded message:

From: "Emerman, Stuart (MPD)"
<stuart.emerman@dc.gov>
Date: April 2, 2015 at 17:00:03 EDT
To: "Wight, Lee (HSEMA/MPD)"
<Lee.Wight@dc.gov>
Subject: Event on Monday 4/6 at RFK

Apparently there is some sort of CSS (Court Social Services) youth event taking place on Monday at RFK involving them and we can't seem to get any information on it. Can you have your folks take a look at social media to see if there is any info about what the event actually is and if we can determine what sort of groups may be attending? Intel is doing the same on our side.

My guess is that this is some sort of juvenile call in, like CSOSA does with the adults, but we are not sure yet. Either way, we want to see if there is social media chatter from crews about who is coming, etc. Thanks.

**ACTING INSPECTOR STUART
EMERMAN**
METROPOLITAN POLICE DEPARTMENT
HOMELAND SECURITY BUREAU
TACTICAL INFORMATION DIVISION
300 INDIANA AVENUE NW, ROOM 5031
WASHINGTON, DC 20001
202- (DESK)
202- (CELL)

**CHARACTER IS HIGHER THAN INTELLECT. A
GREAT SOUL WILL BE STRONG TO LIVE AS
WELL AS THINK. RALPH WALDO EMERSON**

From: [REDACTED] (MPD)
To: [Petz, Christopher \(MPD\)](mailto:Petz, Christopher (MPD))
Subject: Fwd: Babel Street: ATV assignment
Date: Friday, March 20, 2015 1:04:46 PM

Begin forwarded message:

From: "Emerman, Stuart (MPD)" <stuart.emerman@dc.gov>
Date: March 20, 2015 at 1:01:50 PM EDT
To: [REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>
Cc: [REDACTED] (MPD)" <jefrey.madison@dc.gov>, [REDACTED] (MPD)" <daniel.hall@dc.gov>, [REDACTED] (MPD)" <michael.pavlik@dc.gov>
Subject: RE: Babel Street: ATV assignment

Copy, thanks.

ACTING INSPECTOR STUART EMERMAN
METROPOLITAN POLICE DEPARTMENT
HOMELAND SECURITY BUREAU
TACTICAL INFORMATION DIVISION
300 INDIANA AVENUE NW, ROOM 5031
WASHINGTON, DC 20001
202 [REDACTED] (DESK)
202 [REDACTED] (CELL)

CHARACTER IS HIGHER THAN INTELLECT. A GREAT SOUL WILL BE STRONG TO LIVE AS WELL AS THINK. RALPH WALDO EMERSON

From: [REDACTED] (MPD)
Sent: Friday, March 20, 2015 12:37 PM
To: Emerman, Stuart (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Babel Street: ATV assignment

I had all this already and believe Sgt [REDACTED] had it as well

On Mar 20, 2015, at 12:26 PM, Emerman, Stuart (MPD) <stuart.emerman@dc.gov> wrote:

Let's hope

Was this all stuff you had or was babel street software needed?

Sent from my Verizon Wireless 4G LTE smartphone

----- Original message -----

From: [REDACTED] (MPD)"
Date: 03/20/2015 12:23 PM (GMT-05:00)
To: "Emerman, Stuart (MPD)"
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)"
Subject: Re: Babel Street: ATV assignment

The Spring Break event Saturday is in Charles County They have been notified as well as PG I would assume we will be notified of their presence when they are en route

On Mar 20, 2015, at 11:48 AM, Emerman, Stuart (MPD) <stuart.emerman@dc.gov> wrote:

See below. Interesting what he got.

ACTING INSPECTOR STUART EMERMAN
METROPOLITAN POLICE DEPARTMENT
HOMELAND SECURITY BUREAU
TACTICAL INFORMATION DIVISION
300 INDIANA AVENUE NW, ROOM 5031
WASHINGTON, DC 20001
202 [REDACTED] (DESK)
202 [REDACTED] (CELL)

CHARACTER IS HIGHER THAN INTELLECT. A GREAT SOUL WILL BE STRONG TO LIVE AS WELL AS THINK. RALPH WALDO EMERSON

From: Stephen Coakley [<mailto:coakley@babelstreet.com>]
Sent: Friday, March 20, 2015 11:35 AM
To: Ennis, Ralph (MPD)
Cc: [REDACTED] (MPD); Emerman, Stuart (MPD)
Subject: Babel Street: ATV assignment

Commander,

After only learning last night of the recent ATV incident, Babel Street sought to use it's technology to see what we could quickly collect from open sources I am including a raw compilation of what we collected below Some of this your team may have already identified

The collection focused on March 9-10th There are many more posts outside of this date range of #dcbikelife rides and members We have not yet come across a video of the incident, but it's likely that one does exist because these individuals wear GoPro gear and post a lot of videos of their rides

It appears that the primary social media platform being used is Instagram and the relevant hashtags are #dcbikelife, #bikelifedc, and a few others

We've discovered picture and video posts of rides that occurred in DC on 08 March, the day the officer was surrounded

From: [REDACTED] (MPD)
To: [REDACTED] (HSEMA); Emerman, Stuart (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA-Intern)
Subject: RE: Event on Monday 4/6 at RFK
Date: Monday, April 6, 2015 10:32:05 AM

Thanks [REDACTED]

----- Original message -----

From: "[REDACTED] (HSEMA)"
Date: 04/06/2015 10:27 AM (GMT-05:00)
To: "[REDACTED] (MPD)", "Emerman, Stuart (MPD)", "[REDACTED] (MPD)", "[REDACTED] (MPD)", "[REDACTED] (MPD)", "[REDACTED] (MPD)"
Cc: "[REDACTED] (HSEMA)", "Wight, Lee (HSEMA/MPD)", "[REDACTED] (HSEMA)", "[REDACTED] (HSEMA)", "[REDACTED] (HSEMA)", "[REDACTED] (HSEMA)", "[REDACTED] (HSEMA-Intern)"
Subject: FW: Event on Monday 4/6 at RFK

All,

We have set up BabelStreet searches for today's event and will run through them. If there are any specific terms you'd like us to add (crew names, threat language, etc.), please let me know.

Thanks,

[REDACTED]

[REDACTED]
Supervisory Intelligence Analyst
Law Enforcement Intelligence Analysis Unit
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE
Washington, DC 20032
(202) [REDACTED] (office)
(202) [REDACTED] (cell)
[REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)
[REDACTED] [sle@dhs.sgov.gov](mailto:[REDACTED]@dhs.sgov.gov) (SIPR)

WRTAC Main: 202-481-3075, WRTAC@dc.gov

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From: [REDACTED] (HSEMA-Intern)
Sent: Monday, April 06, 2015 10:07 AM
To: [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Subject: RE: Event on Monday 4/6 at RFK

[REDACTED]

I set up SMR on both Tweetdeck and Babel Street to monitor the event for potential public safety implications. The search details are described below. I am currently examining each search to see if it is pulling in the type of data we are looking for, and adjusting as needed.

On Tweetdeck, a geofence is running 1.5 miles around RFK stadium, pulling in any posts on Twitter in the affiliated area. The search is titled "geocode:38.8894643,-76.9731433,1.5mi"

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Thanks,

[REDACTED]

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- "Backyard Band"
- "Tom Band"
- Bouncebeat
- "Radio All Stars"
- "ABM"
- "TCB"
- "BYB"
- "4ey the future"
- "pearis j"
- "y-n-g"
- "aja band"
- "patricelive"
- "silver starlettes"
- CSS
- RFK
- RFK stadium
- Court social services

- DC CSS
- DC soccer
- soccer stadium
- concert stadium
- RFK today
- stadium today
- "Backyard Band"
- "Tom Band"
- Bouncebeat
- "Radio All Stars"
- "ABM"
- "TCB"
- "BYB"
- "4ey the future"
- "pearis j"
- "y-n-g"
- "aja band"
- "patricelive"
- "silver starlettes"
- RFK
- RFK stadium
- Court social services
- DC CSS
- DC soccer
- soccer stadium
- concert stadium
- RFK today
- stadium today
- concert RFK
- CSS RFK
- CSS stadium

Filter Terms

- protest
- demonstration
- rally
- march
- gathering
- assembling
- assemble
- armed
- weapon
- gun

- rifle
- knife
- fire
- evacuation
- emergency
- violence
- assassination
- attack
- death
- assault
- fight
- stab
- stabbing
- stabbed
- active shooter
- shooting
- gunshots
- shots fired
- lockdown
- hostage
- explosion
- explode
- explosive
- bomb
- bomb threat
- improvised explosive device
- IED
- suspicious package
- suspicious device
- suspicious substance
- suspicious
- hazard
- hazardous
- murder
- shank
- attack
- hurt
- jack up
- hit



Health and Emergency Service Intelligence Analysis Unit Intern (HESIAU)
Washington Regional Threat Analysis Center (WRTAC)

Email: [REDACTED] [dc.gov](#)
Phone: 202-[REDACTED]
2720 Martin Luther King Jr. Avenue SE
Washington, DC 20032

[REDACTED]
Health and Emergency Service Intelligence Analysis Unit Intern (HESIAU)
Washington Regional Threat Analysis Center (WRTAC)
Email: [REDACTED] [dc.gov](#)
Phone: 202-[REDACTED]
2720 Martin Luther King Jr. Avenue SE
Washington, DC 20032

From: [REDACTED] (HSEMA)
Sent: Monday, April 06, 2015 8:50 AM
To: [REDACTED] (HSEMA-Intern)
Cc: [REDACTED] (HSEMA); [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Subject: FW: Event on Monday 4/6 at RFK

Hi [REDACTED]

Per our conversation, thanks for taking another quick look at this before the event kicks off today. I'll also look and see what I can find.

Thanks,
[REDACTED]

[REDACTED]
Supervisory Intelligence Analyst
Law Enforcement Intelligence Analysis Unit
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE
Washington, DC 20032
(202) [REDACTED] (office)
(202) [REDACTED] (cell)
[REDACTED] [dc.gov](#)
[REDACTED] sle@dhs.sgov.gov (SIPR)

WRTAC Main: 202-481-3075, WRTAC@dc.gov

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prohibited. If you have received this email in error, please notify the sender immediately and destroy all copies of this message and any attachments.

From: [REDACTED] (MPD)
Sent: Friday, April 03, 2015 8:01 PM
To: [REDACTED] (HSEMA); [REDACTED] (MPD)
Cc: Wight, Lee (HSEMA/MPD); Emerman, Stuart (MPD)
Subject: RE: Event on Monday 4/6 at RFK

I doubt there will be much chatter about it until maybe the day of. Below is the info. Thanks, [REDACTED]

We received confirmation this evening that Court Social Services will go forward with their planned event on Monday; however, there will be no live bands performing. The event is scheduled for 1200-1900 hours on Lot 8A of RFK Stadium. They expect to have up to 1400 CSS youth in attendance. DC Events is providing security for the venue itself and I believe that they have also paid for a reimbursable detail of 7 Officers for traffic control. SSB will have 15 Officers and 4 Sergeants detailed to the area for the day. They will assign a couple members close to the venue entrance, but most will be patrolling the area around the stadium including the residential area, and the area around Stadium-Armory Metro Station and the bus stops along 19th Street.

From: [REDACTED] (HSEMA)
Sent: Friday, April 03, 2015 8:11 AM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: Wight, Lee (HSEMA/MPD)
Subject: FW: Event on Monday 4/6 at RFK

Good morning,

I wanted to reach out and coordinate with you regarding the below request to ensure we are not duplicating any efforts. Have you had any luck so far with finding additional information re: the below? Are there any key terms/phrases/hash tags you're seeing pop up?

Please let me know how we can be of assistance on this.

Thanks so much,

[REDACTED]

[REDACTED]

Supervisory Intelligence Analyst
Law Enforcement Intelligence Analysis Unit
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE
Washington, DC 20032
(202) [REDACTED] (office)
(202) [REDACTED] (cell)
[REDACTED] dc.gov

[REDACTED] sle@dhs.sgov.gov (SIPR)

WRTAC Main: 202-481-3075, WRTAC@dc.gov

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Begin forwarded message:

From: "Emerman, Stuart (MPD)"
<stuart.emerman@dc.gov>
Date: April 2, 2015 at 17:00:03 EDT
To: "Wight, Lee (HSEMA/MPD)"
<Lee.Wight@dc.gov>
Subject: Event on Monday 4/6 at RFK

Apparently there is some sort of CSS (Court Social Services) youth event taking place on Monday at RFK involving them and we can't seem to get any information on it. Can you have your folks take a look at social media to see if there is any info about what the event actually is and if we can determine what sort of groups may be attending? Intel is doing the same on our side.

My guess is that this is some sort of juvenile call in, like CSOSA does with the adults, but we are not sure yet. Either way, we want to see if there is social media chatter from crews about who is coming, etc. Thanks.

**ACTING INSPECTOR STUART
EMERMAN**
METROPOLITAN POLICE DEPARTMENT
HOMELAND SECURITY BUREAU
TACTICAL INFORMATION DIVISION
300 INDIANA AVENUE NW, ROOM 5031
WASHINGTON, DC 20001
202- [REDACTED] (DESK)
202- [REDACTED] (CELL)

CHARACTER IS HIGHER THAN INTELLECT. A
GREAT SOUL WILL BE STRONG TO LIVE AS
WELL AS THINK. RALPH WALDO EMERSON

From: [REDACTED] (HSEMA)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Babel Street
Date: Tuesday, April 28, 2015 5:19:23 PM
Attachments: [Baltimore Ferguson.xlsx](#)

BabelStreet provided us with the attached spreadsheet, which may be helpful for SMR efforts – please call [REDACTED] (202-[REDACTED] / 202-[REDACTED] and she can give you more context.

Thanks,

[REDACTED]

[REDACTED]
Supervisory Intelligence Analyst
Law Enforcement Intelligence Analysis Unit
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE
Washington, DC 20032
(202) [REDACTED] (office)
(202) [REDACTED] (cell)
[REDACTED] [dc.gov](#)
[REDACTED] [@dhs.sgov.gov](#) (SIPR)

WRTAC Main: 202-481-3075, WRTAC@dc.gov

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From: Stephen Coakley [<mailto:scoakley@babelstreet.com>]
Sent: Tuesday, April 28, 2015 4:55 PM
To: [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA-Intern); [REDACTED] (HSEMA)
Subject: Babel Street

My apologies for the confusion this morning. Attached is a spreadsheet with two tabs. The first tab is a list of accounts that have been geo-located in both Ferguson and Baltimore during times of unrest AND are not a news or journalist account. We ran a link analysis job for these accounts and took the common connections - removing famous people, reporters, and news organizations from it. This resulted in a social network that contains 58 additional accounts.

These are in the second tab.

Steve

From: Stephen Coakley <scoakley@babelstreet.com>

Date: Tuesday, April 28, 2015 at 11:23 AM

To: "[REDACTED] (HSEMA)" <[REDACTED]dc.gov>

Cc: "[REDACTED] (HSEMA-Intern)" <[REDACTED]dc.gov>, "[REDACTED] (HSEMA)" <[REDACTED]dc.gov>

Subject: Re: Babel Street

My apologies. Even the file I sent this morning was not entirely accurate. Will resend.

From: Stephen Coakley <scoakley@babelstreet.com>

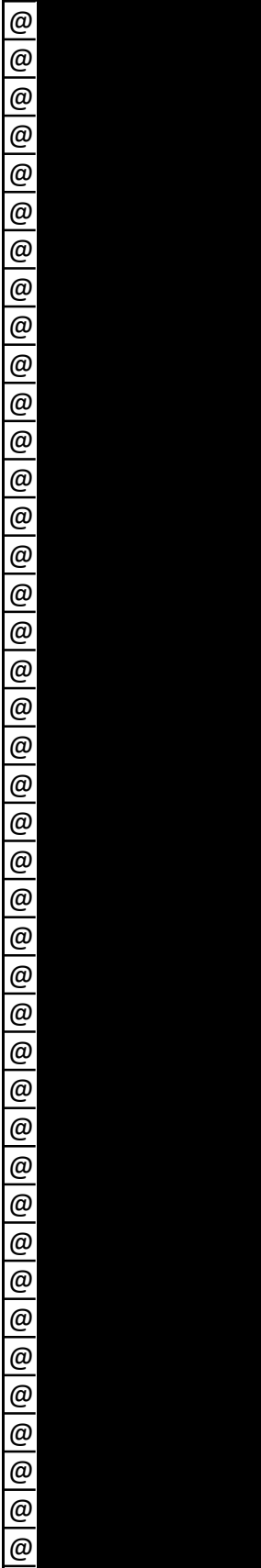
Date: Tuesday, April 28, 2015 at 7:12 AM

To: "[REDACTED] (HSEMA)" <[REDACTED]dc.gov>

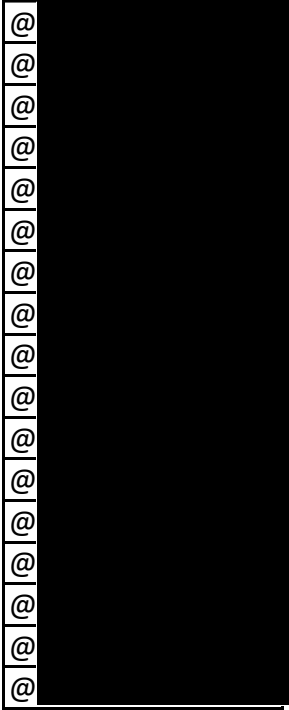
Cc: "[REDACTED] (HSEMA-Intern)" <[REDACTED]dc.gov>, "[REDACTED] (HSEMA)" <[REDACTED]dc.gov>

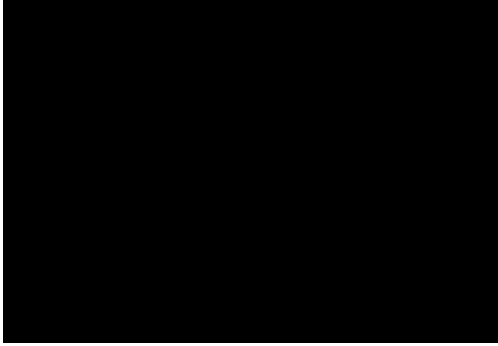
Subject: Re: Babel Street

Resending



■





From: [REDACTED] (MPD)
To: [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Subject: RE: 7D Shooting Update
Date: Monday, April 20, 2015 8:59:00 AM

Thanks Jennifer, you can disregard the Alabama Ave case, that should close soon. Thanks, [REDACTED]

From: [REDACTED] (HSEMA)
Sent: Monday, April 20, 2015 8:51 AM
To: [REDACTED] (MPD)
Cc: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Subject: RE: 7D Shooting Update

Captain [REDACTED]

The WRTAC currently has social media searches set up for the following homicide locations:

- [REDACTED] Parkland Place SE (incident date: 7 April)
- 37th Street SE (incident date: 7 April)
- [REDACTED] 22nd St. SE (incident date: 19 April)

Did you also want us to include searches for the homicide that occurred this weekend at [REDACTED] Alabama Avenue, SE?

Thank you,

[REDACTED]
Intelligence Analyst
Law Enforcement Intelligence Analysis Unit
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE
Office: 202-[REDACTED]
Cell: 202-[REDACTED]
Fax: 202-563-2768
Email: [REDACTED]@dc.gov
SIPR: [REDACTED]@dhs.sgov.gov
WRTAC Main: 202-481-3075, WRTAC@dc.gov

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From: [REDACTED] (MPD)
Sent: Sunday, April 19, 2015 3:39 PM
To: [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Subject: RE: 7D Shooting Update

Thanks Fleming

----- Original message -----

From: "[REDACTED] (HSEMA)"
Date: 04/19/2015 3:35 PM (GMT-05:00)
To: "[REDACTED] (MPD)" , "Wight, Lee (HSEMA/MPD)" , "[REDACTED] (HSEMA)"
Cc: "[REDACTED] (HSEMA)" , "[REDACTED] (HSEMA)" , "[REDACTED] (HSEMA)" , "[REDACTED] (HSEMA)" , "[REDACTED] (HSEMA)"
Subject: RE: 7D Shooting Update

All,

I've added a data stream to the our BabelStreet DC Homicides feed to include the address from the CIC Alert. I will monitor it for any notable instances, especially to include the below hashtags and any mentions of the shooting.

Thanks,

[REDACTED]
Intelligence Analyst
Washington Regional Threat Analysis Center
Homeland Security and Emergency Management Agency
o: 202-[REDACTED]
c: 202-[REDACTED]
[REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)
[REDACTED] [@dhs.sgov.gov](mailto:[REDACTED]@dhs.sgov.gov)

From: [REDACTED] (MPD)
Sent: Sunday, April 19, 2015 3:30 PM
To: Wight, Lee (HSEMA/MPD); [REDACTED] (HSEMA)
Cc: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Subject: RE: 7D Shooting Update

Here they are Tip. Thanks:

[REDACTED]
And try # [REDACTED]

----- Original message -----

From: "Wight, Lee (HSEMA/MPD)"
Date: 04/19/2015 2:49 PM (GMT-05:00)
To: "[REDACTED] (HSEMA)"
Cc: "[REDACTED] (HSEMA)", "[REDACTED] (HSEMA)", "[REDACTED] (MPD)", "[REDACTED] (HSEMA)"
Subject: Fwd: 7D Shooting Update

[REDACTED]
We'll need to have the duty analyst reach out to MPD to set up a search for this homicide on Babel Street...we can drop one of the other homicide searches...whichever one they prefer (likely the oldest).

Thanks!

Tip

Lee "Tip" Wight
Executive Director, Washington Regional Threat Analysis Center (WRTAC)

Begin forwarded message:

From: MPD CIC Alert <conf-81189832@everbridge.net>
Date: April 19, 2015 at 13:17:11 CDT
To: "Wight, Lee (HSEMA/MPD)" <Lee.Wight@dc.gov>
Subject: 7D Shooting Update
Reply-To: MPD CIC Alert <conf-81189832@everbridge.net>

This is a message from DC Metropolitan Police

The victim is not conscious not breathing at Prince eorge's Hospital.
Re: 7D is requesting VCB for the shooting that occurred at [REDACTED] 22nd Street SE. An adult male was shot in the back.

Sender's name: [REDACTED]

****FOR OFFICIAL USE ONLY****

Sent to Field Commander, OSD Watch Commander, All District W/C's, MPD Chief of Police, MPD Command Staff, Crime Scene Science, Intel, Mobile Crime, SOD Officials, PIO, PIO on call, CIC Officials/CIC, VCB, GRU Officials// End of Message

From: [REDACTED] (MPD)
To: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (MPD)
Cc: [REDACTED] (HSEMA); [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (HSEMA); [REDACTED] (MPD)
Subject: RE: ATV social media posts
Date: Wednesday, April 29, 2015 8:55:14 AM

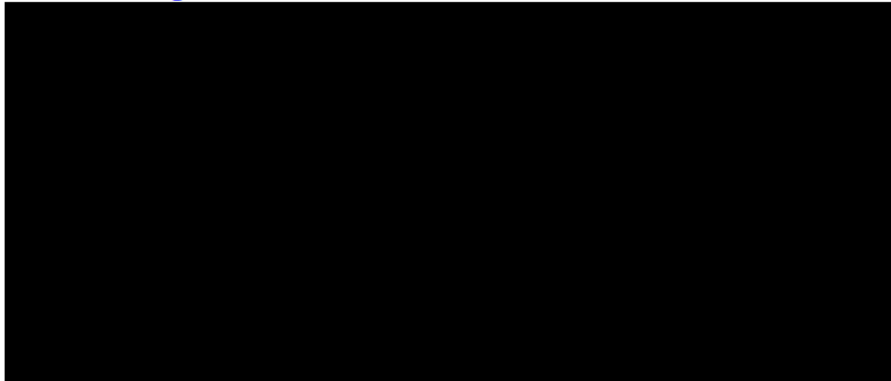
Thanks [REDACTED]

From: [REDACTED] (HSEMA)
Sent: Wednesday, April 29, 2015 8:03 AM
To: [REDACTED] (HSEMA); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); Wight, Lee (HSEMA/MPD); [REDACTED] (HSEMA); [REDACTED] (MPD)
Subject: ATV social media posts

Good morning,

Please see the below post obtained while reviewing the MPD – ATV Babel Street filter.

(U) Note: This email contains raw, unevaluated information and is being provided for situational awareness and planning purposes only. Receiving agencies are cautioned not to take actions based solely on this raw reporting unless the information is independently verified. The information has been obtained via publicly accessible open source websites and will include links to original sources. When available, additional contextual information may be included and will be marked with “(U//FOUO) WRTAC Note:”. Any questions regarding this email can be directed to the Washington Regional Threat Analysis Center (WRTAC) at (202) 481-3075 or WRTAC@dc.gov.



[REDACTED]
Intelligence Analyst | Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Ave SE, Washington, DC 20032
Phone: (202) [REDACTED]
Email: [REDACTED]@dc.gov
WRTAC Main: (202) 481-3075 | wrtac@dc.gov

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From: [REDACTED] (MPD)
To: [Wight, Lee \(HSEMA/MPD\)](#); [Emerman, Stuart \(MPD\)](#)
Cc: [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Subject: RE: Checking In re: Homicide SMR
Date: Friday, October 30, 2015 8:27:53 PM

Sounds good to me. Thanks all.

From: Wight, Lee (HSEMA/MPD)
Sent: Friday, October 30, 2015 8:06 PM
To: Emerman, Stuart (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Subject: Re: Checking In re: Homicide SMR

Awesome...pending any inputs from [REDACTED] I'll tell them to execute...

LEE "Tip" WIGHT
WRTAC Executive Director
C: 202-[REDACTED]
E: lee.wight@dc.gov

On Oct 30, 2015, at 20:02, Emerman, Stuart (MPD) <stuart.emerman@dc.gov> wrote:

I think that's great. The RIP stuff is helpful to identify who is associated with who and if retaliation is expected. I am good with it.

[REDACTED] - anything to add?

Inspector Stuart Emerman
Metropolitan Police Department
Homeland Security Bureau
Tactical Information Division
[300 Indiana Avenue NW, Room 5031](#)
[Washington, DC](#) 20001
[202-727-9366](tel:202-727-9366) (Desk)
[202-\[REDACTED\]](tel:202-[REDACTED]) (Cell)

Sent from my iPhone

On Oct 30, 2015, at 7:54 PM, Wight, Lee (HSEMA/MPD) <Lee.Wight@dc.gov> wrote:

Stu/[REDACTED]
Any changes you'd like made to this plan? Please let me know...
Tip

LEE "Tip" WIGHT
WRTAC Executive Director
C: 202-[REDACTED]

E: lee.wight@dc.gov

Begin forwarded message:

From: "[REDACTED] (HSEMA)" <[REDACTED]@dc.gov>
Date: October 30, 2015 at 15:32:16 EDT
To: "[REDACTED] (HSEMA)" <[REDACTED]@dc.gov>, "Wight, Lee (HSEMA/MPD)" <Lee.Wight@dc.gov>
Cc: "[REDACTED] (HSEMA)" <[REDACTED]@dc.gov>, [REDACTED] (HSEMA)" <[REDACTED]@dc.gov>, [REDACTED] (HSEMA)" <[REDACTED]@dc.gov>
Subject: Checking In re: Homicide SMR

Hi Tip and [REDACTED]

I just wanted to touch base regarding what we are doing for homicide SMR. We are in the process of taking a look at what we can do that would add the most value moving forward, and I will be in touch again soon with some longer-term proposals.

One key question that I wanted to get your take on is what we should be sending to MPD. Should we only forward threatening posts or should we also include "RIP"-type posts to assist in the investigation (to potentially identify witnesses or other involved parties)?

FYI, here is what [REDACTED] did for setting up homicide filters this morning:

- *This morning I reviewed the CIC and noted the locations of the homicides from yesterday (29 Oct) and today (30 Oct) – three homicides. I made sure all homicide cases were currently open (no arrests made) and were not domestic. I went into Babel Street and created a geofence for each homicide location (three homicides, so three different geofences). In order to capture any chatter before the homicide, I made the start date 28 October. Please note, though, that this only pulls in geotagged social media posts from Twitter, YouTube, and Instagram. I reviewed 489 posts from these filters and found one homicide-related post (see attached email to MPD).*

Until we get a longer-term policy in place, here is what we

will do, per [REDACTED] awesome recommendations ☺:

- LEIAU will review the CIC report each morning (Mon-Fri) for homicides and shootings. LEIAU analysts, or SMR interns, will set up geofences around the homicide location (0.8km) in the DC Homicides filter in Babel Street. Domestic homicides will be excluded from this process. LEIAU analysts will review relevant posts from each filter for one week following the homicide. At the conclusion of the week, LEIAU analysts will deactivate the established search, unless otherwise requested by WRTAC or MPD management.
 - Parameters:
 - SMR will only be conducted for open, non-domestic homicide cases
 - SMR will be conducted for one week following the homicide
 - Homicide filters will only pull geo-tagged social media posts from Instagram, Twitter, and YouTube
 - Start dates for the filters will be one day prior to the homicide
- In addition to creating geofences around homicide locations, LEIAU analysts will apply the same procedure to non-fatal shootings on an as-needed basis. The decision to provide social media research (SMR) for certain shootings may be directed by WRTAC or MPD management, or decided by LEIAU analysts. This process will likely be subjective, as LEIAU analysts are not embedded in the tactical intelligence of MPD. LEIAU analysts will use and apply their experience and understanding of current crew-related issues to decide whether or not particular shootings should warrant SMR.

Please let me know if you'd like me to make any adjustments.

Thanks,

[REDACTED]

[REDACTED]

Supervisory Intelligence Analyst
Law Enforcement Intelligence Analysis Unit
Washington Regional Threat Analysis Center (WRTAC)
2720 Martin Luther King Jr. Avenue SE
Washington, DC 20032

(202) [REDACTED] (office)

(202) [REDACTED] (cell)

[REDACTED] [dc.gov](#)

[REDACTED] sle@dhs.sgov.gov (SIPR)

WRTAC Main: 202-481-3075, WRTAC@dc.gov

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<mime-attachment>

From: [REDACTED] (MPD)
To: [Wight, Lee \(HSEMA/MPD\)](#); [Emerman, Stuart \(MPD\)](#)
Cc: [Greene, Lamar \(MPD\)](#); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [Ennis, Ralph \(MPD\)](#)
Subject: RE: MPD and Social Media
Date: Wednesday, April 8, 2015 10:08:31 AM
Attachments: [image001.png](#)

Thanks Tip

----- Original message -----

From: "Wight, Lee (HSEMA/MPD)"
Date: 04/08/2015 9:54 AM (GMT-05:00)
To: "[REDACTED] (MPD)", "Emerman, Stuart (MPD)"
Cc: "Greene, Lamar (MPD)", "[REDACTED] (HSEMA)", "[REDACTED] (HSEMA)", "[REDACTED] (HSEMA)", "[REDACTED] (HSEMA)", "[REDACTED] (HSEMA)", "[REDACTED] (HSEMA)", "Ennis, Ralph (MPD)"
Subject: FW: MPD and Social Media

Mike/Stu:

FYSA, until you get Babel Street capability (and anytime you need our assistance) every time there is a potentially gang-related homicide, we'll send a "Request for Analysis" (RFA) form to you (or you can fill one out in advance and fire it to us immediately), so you can give us the particulars of the gang slang, names, locations and associated search terms to enable us to set up an effective social media search.

I saw that there was one last night, so if it's gang-related, can you let us know what you'd like our help searching?

R/

Tip

Lee "Tip" Wight
Fusion Center Executive Director
2720 Martin Luther King Jr. Ave, SE
Washington, DC 20032
O: (202) 481-3087
C: (202) [REDACTED]
E: lee.wight@dc.gov



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confidential or privileged information. If you are not the intended recipient, please notify the sender immediately and destroy all copies of this message any any attachments.

From: [REDACTED] (HSEMA)
Sent: Wednesday, April 08, 2015 9:38 AM
To: [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA); [REDACTED] (HSEMA)
Cc: Wight, Lee (HSEMA/MPD)
Subject: MPD and Social Media

Hi LEIAU,

We continue to iron out our social media research support for MPD. To assist with this and other SMR needs we have as a fusion center, the plan is to get at least one intern, starting with our summer term, to be dedicated to SMR for all matters of interest.

In the interim, Chief Lanier would like us to coordinate with her folks to keep an eye on SM after a non-domestic homicide has occurred in the city, particularly looking at threats related to retaliation. Until we work out the specifics of how this will go, can LEIAU be responsible for sending Captain [REDACTED] an RFA form requesting what he may need and setting up searches accordingly each time?

More to follow. Thanks for your flexibility as we work out the most efficient way to meet this need.

Thank you,

[REDACTED]

[REDACTED]

Operations Manager
District of Columbia Homeland Security and Emergency Management Agency
Washington Regional Threat Analysis Center
[REDACTED] (Office)
202.997.4288 (Mobile)
[REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov) (Unclassified)
[REDACTED] [@dhs.gov](mailto:[REDACTED]@dhs.gov) (SIPR)

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Clear Services Temporary Access Agreement
Date: Monday, June 16, 2014 12:00:44 PM

When would be good for you guys? Thanks

From: thomas.bazel@thomsonreuters.com [mailto:thomas.bazel@thomsonreuters.com]
Sent: Monday, June 16, 2014 9:19 AM
To: [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Good morning Captain [REDACTED]

What day/time this week works best for a product specialist to spend some time with you or your investigators to run some comparison searches in CLEAR? Tuesday, Wednesday, or Thursday?

Thanks, we look forward to getting this on the calendar as soon as possible and giving you a good look at the CLEAR system and show you why so many Police Departments and Federal Agencies have chosen CLEAR for their investigative work.

Tom Bazel

Federal Sales Executive



Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

From: [REDACTED] (MPD) [mailto:[REDACTED]@dc.gov]
Sent: Friday, June 13, 2014 4:37 PM
To: Ennis, Ralph (MPD); Bazel, Tom (Legal)
Subject: Re: Clear Services Temporary Access Agreement

Will do Cmdr.

From: Ennis, Ralph (MPD)
Sent: Friday, June 13, 2014 04:26 PM
To: thomas.bazel@thomsonreuters.com <thomas.bazel@thomsonreuters.com>; [REDACTED] (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Excellent idea- Captain [REDACTED] can you please facilitate?

Commander Ralph G. Ennis

c: 202-[REDACTED] ralph.ennis@dc.gov

From: thomas.bazel@thomsonreuters.com [mailto:thomas.bazel@thomsonreuters.com]
Sent: Friday, June 13, 2014 4:22 PM

To: Ennis, Ralph (MPD)
Subject: Re: Clear Services Temporary Access Agreement

I can run this response by our legal folks.
Are you open to the idea of having one of our product specialist spend some time with your investigators so they can see CLEAR in action and run searches in both systems for comparison?

On Jun 13, 2014, at 3:59 PM, "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov> wrote:

Commander Ralph G. Ennis

c: 202-██████████ ralph.ennis@dc.gov

From: Harris, Ronald (MPD)
Sent: Friday, June 13, 2014 3:58 PM
To: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Ralph,
OAG says that we cannot agree to the indemnification clause as to do so would violate the anti-deficiency laws.
Ron

Ronald B. Harris
Deputy General Counsel
Metropolitan Police Department
300 Indiana Avenue, N.W., Room 4125
Washington, DC 20001
(202) 727-4129 (main)
(202) 727-3308 (fax)
Ronald.Harris@dc.gov

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From: Ennis, Ralph (MPD)
Sent: Friday, June 13, 2014 3:54 PM
To: Harris, Ronald (MPD)
Subject: FW: Clear Services Temporary Access Agreement

Commander Ralph G. Ennis

c: 202-[REDACTED]ralph.ennis@dc.gov

From: thomas.bazel@thomsonreuters.com [<mailto:thomas.bazel@thomsonreuters.com>]
Sent: Friday, June 13, 2014 3:13 PM
To: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Good afternoon Commander Ennis,
Have you heard anything from your OGC about allowing the trial access of CLEAR to go forward? Another idea, I can bring in a product Specialist to sit down with you and/or your investigators to run searches side by side to show you how CLEAR delivers better results. Just say when and I will schedule the product Specialist. I know you are probably getting pressured by Lexisnexis/Accurint to renew and also purchase their Social media tool. I hope you give us a chance to prove we have a better system with some exciting new functionality that you did not see when we met. Also, I know we can save you money in the process. If need be, perhaps you could do a short extension with Lexisnexis/Accurint to allow some time for a comparison? Usually you can go month to month or a 3 month extension.

I hope to hear from you soon. Thanks for your consideration.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

<image002.png>

legalsolutions.thomsonreuters.com/government

From: Ennis, Ralph (MPD) [<mailto:ralph.ennis@dc.gov>]
Sent: Wednesday, June 04, 2014 5:32 PM
To: Bazel, Tom (Legal)
Subject: Re: Clear Services Temporary Access Agreement

They are working on it. I checked yesterday.

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division

Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](http://300IndianaAvenueNWRoom5031)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage :www.mpd.dc.gov

From I-phone

On Jun 4, 2014, at 5:30 PM, "thomas.bazel@thomsonreuters.com" <thomas.bazel@thomsonreuters.com> wrote:

Any luck with hearing back from your OGC?

From: Ennis, Ralph (MPD) [<mailto:ralph.ennis@dc.gov>]
Sent: Monday, June 02, 2014 11:02 AM
To: Bazel, Tom (Legal)
Subject: Re: Clear Services Temporary Access Agreement

Checking.

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division
Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpdc.dc.gov

From I-phone

On Jun 2, 2014, at 10:28 AM, "thomas.bazel@thomsonreuters.com" <thomas.bazel@thomsonreuters.com> wrote:

Good morning Commander Ennis,
Has your OGC approved for us to move forward with the CLEAR Trial Access? Did they have any further concerns?

We look forward to getting the ball rolling so you can experience why CLEAR is a superior tool. Also, we look forward to showing you our new Social Media Threat Analysis tool.

Thanks.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

<image002.png>

legalsolutions.thomsonreuters.com/government

From: Ennis, Ralph (MPD) [<mailto:ralph.ennis@dc.gov>]

Sent: Wednesday, May 28, 2014 3:41 PM

To: Bazel, Tom (Legal)

Cc: Martinez, Kristine (Legal); Thies, Barrett W. (Legal)

Subject: Re: Clear Services Temporary Access Agreement

Thank you, our OGC is checking now.

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical
Information Division

Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpdc.dc.gov

From I-phone

On May 28, 2014, at 2:47 PM,

"thomas.bazel@thomsonreuters.com"

<thomas.bazel@thomsonreuters.com> wrote:

Commander Ennis,

Below is the response from our lawyers to your lawyers. I hope this addresses their concerns and we can move forward with completion of the forms and your trial access. I have attached the TAA with the changes made. Please let me know if there are any other questions/concerns.

We look forward to getting your trial access up and running as soon as possible. Thanks!

West accepts District of Columbia law for this government customer. Please have customer initial the change on page 2 of TAA attached. West declines to delete paragraph 3d. The phrase "Except as otherwise prohibited by law and without waiving any defenses to which it may be entitled...." will protect the customer in accord with District of Columbia law. (06)

This indemnification obligation only applies to Regulated Data which primarily consists of CLEAR and public records Data. Point out that: • the indemnification provision is limited/only applies if not otherwise prohibited by law, and that it does not require that they waive any defenses to which they are entitled. • We are dealing with highly sensitive information which is subject to numerous laws. Subscriber must bear responsibility of proper use of passwords because access to the information is within exclusive control of subscriber • Since the data is highly sensitive, and the access to the information is in exclusive control of Subscriber, West needs some remedy in the event that Subscriber uses the data in an impermissible manner (therefore, West cannot delete the existing provision. • Also that West is able to provide the services at the price we do because we limit our risk (10)

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

<image002.png>

legalsolutions.thomsonreuters.com/government

Celebrate DC Government's Best at The 13th Annual Cafritz Awards Gala!

You're invited to attend the gala on

Wednesday, June 4 at 5:30 p.m. at The George Washington University's Marvin Center (800 21st Street, NW). For more information and to RSVP, please visit www.cafritzawards.org.

From: Ennis, Ralph (MPD)
[mailto:ralph.ennis@dc.gov]
Sent: Wednesday, May 21, 2014 4:16 PM
To: Bazel, Tom (Legal)
Subject: FW: Clear Services Temporary Access Agreement

From our lawyers.

Commander Ralph G. Ennis

c: 202-██████████ ralph.ennis@dc.gov

From: Harris, Ronald (MPD)
Sent: Wednesday, May 21, 2014 1:24 PM
To: Ennis, Ralph (MPD)
Cc: Ryan, Terry (MPD)
Subject: Clear Services Temporary Access Agreement

Ralph,

The access agreement has two provisions that we cannot agree to. First, there is an indemnification provision in paragraph numbered 3.d. If there is no appropriated money set aside for this activity we cannot agree to indemnify. Second, paragraph numbered 13 provides that the agreement is governed by the laws of the state of Minnesota. This either has to be deleted or changed to reflect that the laws of the District of Columbia will govern the agreement. Let me know if you want the document back.

Ron

Ronald B. Harris
Deputy General Counsel
Metropolitan Police Department
300 Indiana Avenue, N.W., Room 4125
Washington, DC 20001
(202) 727-4129 (main)
(202) 727-3308 (fax)
Ronald.Harris@dc.gov

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<IMG.PDF>

No virus found in this message.

Checked by AVG - www.avg.com

Version: 2013.0.2805 / Virus Database: 2637/6021 - Release Date: 01/09/13

Internal Virus Database is out of date.

From: thomas.bazel@thomsonreuters.com
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Fw: Thomson Reuters CLEAR-Social Media Threat tool, and CLEAR comparison search session
Attachments: [Social Media Threat Analysis in TIP.pdf](#)
[CLEAR-Law Enforcement.pdf](#)
[CLEAR Investigator - Government Agencies.pdf](#)
[ATT45230 1.jpg](#)
[ATT94688 2.jpg](#)

When: Wednesday, June 25, 2014 10:00 AM-12:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: DC MPD

Note: The GMT offset above does not reflect daylight saving time adjustments.

~~*~*~*~*~*~*~*~*

Captain [REDACTED] [REDACTED]

Glad we are able to get this on the calendar. We look forward to showing you our new Social Media Threat Tool and also having one of our product specialist spend some time with your investigators to run some comparison searches on CLEAR.

We look forward to meeting you and showing you why so many police departments choose CLEAR for their investigative needs. Also, I have attached some general information for your review.

Thanks.

Tom Bazel
Federal Sales Executive
<<ATT45230 1.jpg>>
Phone: 202-577-4378
email: thomas.bazel@thomsonreuters.com <<mailto:joao.granja@thomsonreuters.com>>

<<ATT94688 2.jpg>>
legalsolutions.thomsonreuters.com/government <<http://legalsolutions.thomsonreuters.com/law-products/practice/government>>

When: Wednesday, June 25, 2014 10:00 AM-12:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: DC MPD

Note: The GMT offset above does not reflect daylight saving time adjustments.

~~*~*~*~*~*~*~*~*

Captain [REDACTED] [REDACTED]

Glad we are able to get this on the calendar. We look forward to showing you our new Social Media Threat Tool and also having one of our product specialist spend some time with your investigators to run some comparison searches on CLEAR.

We look forward to meeting you and showing you why so many police departments choose CLEAR for their investigative needs. Also, I have attached some general information for your review.

Thanks.

Tom Bazel
Federal Sales Executive
<<ATT45230 1.jpg>>
Phone: 202-577-4378
email: thomas.bazel@thomsonreuters.com <<mailto:joao.granja@thomsonreuters.com>>

<<ATT94688 2.jpg>>
legalsolutions.thomsonreuters.com/government <<http://legalsolutions.thomsonreuters.com/law-products/practice/government>>

From: [REDACTED] (MPD)
To: [Ennis, Ralph \(MPD\)](#)
Subject: RE: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool
Date: Tuesday, July 1, 2014 8:48:00 AM

Yep, that's it

From: Ennis, Ralph (MPD)
Sent: Tuesday, July 01, 2014 8:47 AM
To: [REDACTED] (MPD)
Subject: Re: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool

This is the one that was just demoed. Not Accurint.

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division
Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage :www.mpdc.dc.gov

From I-phone

On Jul 1, 2014, at 8:44 AM, "[REDACTED] (MPD)" <[REDACTED]@dc.gov> wrote:

Is this the product that you guys were telling me you didn't like? Thanks

From: Ennis, Ralph (MPD)
Sent: Tuesday, July 01, 2014 8:39 AM
To: [REDACTED] (MPD)
Subject: Fwd: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool

?

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division
Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage :www.mpdc.dc.gov

From I-phone

Begin forwarded message:

From: "thomas.bazel@thomsonreuters.com"
<thomas.bazel@thomsonreuters.com>
Date: July 1, 2014 at 8:29:27 AM EDT
To: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Cc: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Subject: RE: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool

Good morning,

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It was great to hear that you found our tool to be more user friendly than our competition. I welcome any further feedback you have and of course I am happy to answer any questions.

We would like to take the next steps in the process to allow you to further experience the TIP tool and see that you benefit from all that TIP has to offer in support of the DC MPD.

Would setting you up with some trial access be the next step? Thanks.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

<image002.png>

Legalsolutions.thomsonreuters.com/government

With the [D.C. Free Summer Meals Program](#), kids and teens eat for free at schools, parks, libraries and community organizations all summer long! Call 211, text FOOD to (202) 656-5EAT or visit www.onecityyouth.dc.gov to find a site near you.

From: [REDACTED] (MPD) [[mailto:\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]
Sent: Wednesday, June 18, 2014 1:20 PM
To: Bazel, Tom (Legal)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Thanks Tom, I'm on leave that day but my Social Media people are available to meet with you. I've included them in this email. The contact will be Sgt [REDACTED] 202-[REDACTED] Thanks, [REDACTED]

From: thomas.bazel@thomsonreuters.com
[<mailto:thomas.bazel@thomsonreuters.com>]
Sent: Tuesday, June 17, 2014 3:14 PM
To: [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Hello [REDACTED]

I wish we could make it tomorrow but we will have to shoot for next Wednesday at 10AM. We will be there on 6/25 at 10AM. We will show you our New Social Media Threat tool and then spend some time running some searches in CLEAR as well to give you and your investigators a feel for the power of CLEAR .

I look forward to seeing you then. Thanks.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

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Cc: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Thanks Tom, sorry I had to check with my social media experts

availability. Either this Wednesday or next at 10 or 11 am works good for us. Just let me know. Thanks, [REDACTED]

Reason #14: Enroll now so you can relax on the beach later! Learn the 13 other reasons why you should return your enrollment forms to DC Public Schools right now by visiting dcps.dc.gov/enroll

From: thomas.bazel@thomsonreuters.com
[<mailto:thomas.bazel@thomsonreuters.com>]
Sent: Monday, June 16, 2014 9:19 AM
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Cc: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Good morning Captain [REDACTED]
What day/time this week works best for a product specialist to spend some time with you or your investigators to run some comparison searches in CLEAR? Tuesday, Wednesday, or Thursday?

Thanks, we look forward to getting this on the calendar as soon as possible and giving you a good look at the CLEAR system and show you why so many Police Departments and Federal Agencies have chosen CLEAR for their investigative work.

Tom Bazel
Federal Sales Executive
<image001.gif>
Phone: 202-577-4378
email: thomas.bazel@thomsonreuters.com

From: [REDACTED] (MPD) [[mailto:\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]
Sent: Friday, June 13, 2014 4:37 PM
To: Ennis, Ralph (MPD); Bazel, Tom (Legal)
Subject: Re: Clear Services Temporary Access Agreement

Will do Cmdr.

From: Ennis, Ralph (MPD)
Sent: Friday, June 13, 2014 04:26 PM
To: thomas.bazel@thomsonreuters.com
<thomas.bazel@thomsonreuters.com>; [REDACTED] (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Excellent idea- Captain [REDACTED] can you please facilitate?

Commander Ralph G. Ennis

c: 202-██████████ ralph.ennis@dc.gov

From: thomas.bazel@thomsonreuters.com
[<mailto:thomas.bazel@thomsonreuters.com>]

Sent: Friday, June 13, 2014 4:22 PM

To: Ennis, Ralph (MPD)

Subject: Re: Clear Services Temporary Access Agreement

I can run this response by our legal folks.

Are you open to the idea of having one of our product specialist spend some time with your investigators so they can see CLEAR in action and run searches in both systems for comparison?

On Jun 13, 2014, at 3:59 PM, "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov> wrote:

Commander Ralph G. Ennis

c: 202-██████████ ralph.ennis@dc.gov

From: Harris, Ronald (MPD)

Sent: Friday, June 13, 2014 3:58 PM

To: Ennis, Ralph (MPD)

Subject: RE: Clear Services Temporary Access Agreement

Ralph,

OAG says that we cannot agree to the indemnification clause as to do so would violate the anti-deficiency laws.

Ron

Ronald B. Harris
Deputy General Counsel
Metropolitan Police Department
300 Indiana Avenue, N.W., Room 4125
Washington, DC 20001
(202) 727-4129 (main)
(202) 727-3308 (fax)
Ronald.Harris@dc.gov

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disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately by e-mail and delete all copies of the message.

From: Ennis, Ralph (MPD)
Sent: Friday, June 13, 2014 3:54 PM
To: Harris, Ronald (MPD)
Subject: FW: Clear Services Temporary Access Agreement

Commander Ralph G. Ennis

c: 202-[REDACTED] ralph.ennis@dc.gov

From: thomas.bazel@thomsonreuters.com
[\[mailto:thomas.bazel@thomsonreuters.com\]](mailto:thomas.bazel@thomsonreuters.com)
Sent: Friday, June 13, 2014 3:13 PM
To: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Good afternoon Commander Ennis,
Have you heard anything from your OGC about allowing the trial access of CLEAR to go forward? Another idea, I can bring in a product Specialist to sit down with you and/or your investigators to run searches side by side to show you how CLEAR delivers better results. Just say when and I will schedule the product Specialist. I know you are probably getting pressured by Lexisnexis/Accurint to renew and also purchase their Social media tool. I hope you give us a chance to prove we have a better system with some exciting new functionality that you did not see when we met. Also, I know we can save you money in the process. If need be, perhaps you could do a short extension with Lexisnexis/Accurint to allow some time for a comparison? Usually you can go month to month or a 3 month extension.

I hope to hear from you soon. Thanks for your consideration.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

<image002.png>

Legalsolutions.thomsonreuters.com/government

From: Ennis, Ralph (MPD) [<mailto:ralph.ennis@dc.gov>]
Sent: Wednesday, June 04, 2014 5:32 PM
To: Bazel, Tom (Legal)
Subject: Re: Clear Services Temporary Access Agreement

They are working on it. I checked yesterday.

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical
Information Division

Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpdc.dc.gov

From I-phone

On Jun 4, 2014, at 5:30 PM,
"thomas.bazel@thomsonreuters.com"
<thomas.bazel@thomsonreuters.com> wrote:

Any luck with hearing back from your OGC?

From: Ennis, Ralph (MPD)
[\[mailto:ralph.ennis@dc.gov\]](mailto:ralph.ennis@dc.gov)
Sent: Monday, June 02, 2014 11:02 AM
To: Bazel, Tom (Legal)
Subject: Re: Clear Services Temporary Access Agreement

Checking.

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and
Tactical Information Division

Metropolitan Police Department (Washington,
DC)

[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpdc.dc.gov

From I-phone

On Jun 2, 2014, at 10:28 AM,
"thomas.bazel@thomsonreuters.com"
<thomas.bazel@thomsonreuters.com> wrote:

Good morning Commander Ennis,
Has your OGC approved for us to
move forward with the CLEAR
Trial Access? Did they have any
further concerns?

We look forward to getting the
ball rolling so you can experience
why CLEAR is a superior tool.
Also, we look forward to showing
you our new Social Media Threat
Analysis tool.
Thanks.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email:

thomas.bazel@thomsonreuters.com

<image002.png>

Legalsolutions.thomsonreuters.com/government

From: Ennis, Ralph (MPD)
[<mailto:ralph.ennis@dc.gov>]
Sent: Wednesday, May 28, 2014
3:41 PM
To: Bazel, Tom (Legal)
Cc: Martinez, Kristine (Legal);
Thies, Barrett W. (Legal)
Subject: Re: Clear Services
Temporary Access Agreement

Thank you, our OGC is checking

now.

Commander Ralph G. Ennis

Homeland Security Bureau
Intelligence and Tactical
Information Division
Metropolitan Police Department
(Washington, DC)

[300 Indiana Avenue NW Room
5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpdc.dc.gov

From I-phone

On May 28, 2014, at 2:47 PM,
"thomas.bazel@thomsonreuters.com"
<thomas.bazel@thomsonreuters.com>
wrote:

Commander Ennis,
Below is the
response from our
lawyers to your
lawyers. I hope this
addresses their
concerns and we can
move forward with
completion of the
forms and your trial
access. I have
attached the TAA
with the changes
made. Please let me
know if there are any
other
questions/concerns.

We look forward to
getting your trial
access up and

running as soon as possible. Thanks!

West accepts District of Columbia law for this government customer. Please have customer initial the change on page 2 of TAA attached. West declines to delete paragraph 3d. The phrase "Except as otherwise prohibited by law and without waiving any defenses to which it may be entitled...." will protect the customer in accord with District of Columbia law. (06)

This indemnification obligation only applies to Regulated Data which primarily consists of CLEAR and public records Data. Point out that: • the indemnification provision is limited/only applies if not otherwise prohibited by law, and that it does not require that they waive any defenses to which they are entitled. • We are dealing with highly sensitive information which is subject to numerous laws. Subscriber must bear responsibility of proper use of passwords

because access to the information is within exclusive control of subscriber • Since the data is highly sensitive, and the access to the information is in exclusive control of Subscriber, West needs some remedy in the event that Subscriber uses the data in an impermissible manner (therefore, West cannot delete the existing provision. • Also that West is able to provide the services at the price we do because we limit our risk (10)

Tom Bazel

Federal Sales
Executive

<image001.gif>

Phone: 202-577-4378

email:

thomas.bazel@thomsonreuters.com

<image002.png>

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**Celebrate DC
Government's Best
at The 13th Annual
Cafritz Awards Gala!**

You're invited to attend the gala on

Wednesday, June 4
at 5:30 p.m. at The
George Washington
University's Marvin
Center (800 21st
Street, NW). For more
information and to RSVP,
please
visit www.cafritzawards.org.

From: Ennis, Ralph
(MPD)
[\[mailto:ralph.ennis@dc.gov\]](mailto:ralph.ennis@dc.gov)

Sent: Wednesday,
May 21, 2014 4:16
PM
To: Bazel, Tom
(Legal)
Subject: FW: Clear
Services Temporary
Access Agreement

From our lawyers.

Commander Ralph
G. Ennis

c: 202-
 ralph.ennis@dc.gov

From: Harris, Ronald
(MPD)
Sent: Wednesday,
May 21, 2014 1:24
PM
To: Ennis, Ralph
(MPD)
Cc: Ryan, Terry
(MPD)
Subject: Clear
Services Temporary
Access Agreement

Ralph,
The access
agreement has two
provisions that we
cannot agree to.
First, there is an
indemnification

provision in
paragraph
numbered 3.d. If
there is no
appropriated money
set aside for this
activity we cannot
agree to indemnify.
Second, paragraph
numbered 13
provides that the
agreement is
governed by the
laws of the state of
Minnesota. This
either has to be
deleted or changed
to reflect that the
laws of the District of
Columbia will govern
the agreement. Let
me know if you want
the document back.
Ron

Ronald B. Harris
Deputy General
Counsel
Metropolitan Police
Department
300 Indiana Avenue,
N.W., Room 4125
Washington, DC
20001
(202) 727-4129
(main)
(202) 727-3308 (fax)
Ronald.Harris@dc.gov

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<IMG.PDF>

No virus found in this message.
Checked by AVG - www.avg.com
Version: 2013.0.2805 / Virus Database: 2637/6021 -
Release Date: 01/09/13
Internal Virus Database is out of date.

From: [Ennis, Ralph \(MPD\)](#)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool
Date: Tuesday, July 1, 2014 9:09:18 AM

Copy. Is Accurint better?

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division
Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage: www.mpd.dc.gov

From I-phone

On Jul 1, 2014, at 9:07 AM, "[REDACTED] (MPD)" <[REDACTED]@dc.gov> wrote:

[REDACTED]
[REDACTED]
[REDACTED]

Ofc. [REDACTED]
Metropolitan Police Department
Homeland Security Bureau
Criminal Intelligence Branch
Office: 202-[REDACTED]
Cell: 202-[REDACTED]
KCCO

From: [REDACTED] (MPD)
Sent: Tuesday, July 01, 2014 8:45 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD)
Subject: FW: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool

Is this the product that you guys were telling me you didn't like? Thanks

From: Ennis, Ralph (MPD)
Sent: Tuesday, July 01, 2014 8:39 AM
To: [REDACTED] (MPD)
Subject: Fwd: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool

?

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division
Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpdc.dc.gov

From I-phone

Begin forwarded message:

From: "thomas.bazel@thomsonreuters.com"
<thomas.bazel@thomsonreuters.com>
Date: July 1, 2014 at 8:29:27 AM EDT
To: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "[REDACTED]
[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Cc: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "Ennis, Ralph
(MPD)" <ralph.ennis@dc.gov>, "[REDACTED] (MPD)"
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Would setting you up with some trial access be the next step? Thanks.

Tom Bazel

Federal Sales Executive

<image001.gif>

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Legalsolutions.thomsonreuters.com/government

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From: [REDACTED] (MPD) [[mailto:\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]
Sent: Wednesday, June 18, 2014 1:20 PM
To: Bazel, Tom (Legal)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Thanks Tom, I'm on leave that day but my Social Media people are available to meet with you. I've included them in this email. The contact will be Sgt [REDACTED] 202-[REDACTED] Thanks, [REDACTED]

From: thomas.bazel@thomsonreuters.com
[<mailto:thomas.bazel@thomsonreuters.com>]
Sent: Tuesday, June 17, 2014 3:14 PM
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Cc: Ennis, Ralph (MPD)
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Federal Sales Executive

<image001.gif>

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email: thomas.bazel@thomsonreuters.com

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[<mailto:thomas.bazel@thomsonreuters.com>]
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Cc: Ennis, Ralph (MPD)
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Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

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Sent: Friday, June 13, 2014 4:37 PM
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<thomas.bazel@thomsonreuters.com>; [REDACTED] (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Excellent idea- Captain [REDACTED] can you please facilitate?

Commander Ralph G. Ennis

c: 202-[REDACTED] ralph.ennis@dc.gov

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Sent: Friday, June 13, 2014 4:22 PM
To: Ennis, Ralph (MPD)
Subject: Re: Clear Services Temporary Access Agreement

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On Jun 13, 2014, at 3:59 PM, "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov> wrote:

Commander Ralph G. Ennis

c: 202-[REDACTED] ralph.ennis@dc.gov

From: Harris, Ronald (MPD)
Sent: Friday, June 13, 2014 3:58 PM
To: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Ralph,
OAG says that we cannot agree to the indemnification clause as to do so would violate the anti-deficiency laws.
Ron

Ronald B. Harris
Deputy General Counsel
Metropolitan Police Department
300 Indiana Avenue, N.W., Room 4125
Washington, DC 20001
(202) 727-4129 (main)
(202) 727-3308 (fax)
Ronald.Harris@dc.gov

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From: Ennis, Ralph (MPD)
Sent: Friday, June 13, 2014 3:54 PM
To: Harris, Ronald (MPD)
Subject: FW: Clear Services Temporary Access Agreement

Commander Ralph G. Ennis

c: 202-██████████ ralph.ennis@dc.gov

From: thomas.bazel@thomsonreuters.com
[<mailto:thomas.bazel@thomsonreuters.com>]
Sent: Friday, June 13, 2014 3:13 PM
To: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Good afternoon Commander Ennis,
Have you heard anything from your OGC about allowing the trial access of CLEAR to go forward? Another idea, I can bring in a product Specialist to sit down with you and/or your investigators to run searches side by side to show you how CLEAR delivers better results. Just say when and I will schedule the product Specialist. I know you are probably getting pressured by Lexisnexis/Accurint to renew and also purchase their Social media tool. I hope you give us a chance to prove we have a better system with some exciting new functionality that you did not see when we met. Also, I know we can save you money in the process. If need be, perhaps you could do a short extension with Lexisnexis/Accurint to allow some time for a comparison? Usually you can go month to month or a 3 month extension.

I hope to hear from you soon. Thanks for your consideration.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

<image002.png>

legalsolutions.thomsonreuters.com/government

From: Ennis, Ralph (MPD) [<mailto:ralph.ennis@dc.gov>]

Sent: Wednesday, June 04, 2014 5:32 PM

To: Bazel, Tom (Legal)

Subject: Re: Clear Services Temporary Access Agreement

They are working on it. I checked yesterday.

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical
Information Division

Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpdc.dc.gov

From I-phone

On Jun 4, 2014, at 5:30 PM,

"thomas.bazel@thomsonreuters.com"

<thomas.bazel@thomsonreuters.com> wrote:

Any luck with hearing back from your OGC?

From: Ennis, Ralph (MPD)

[<mailto:ralph.ennis@dc.gov>]

Sent: Monday, June 02, 2014 11:02 AM

To: Bazel, Tom (Legal)

Subject: Re: Clear Services Temporary Access Agreement

Checking.

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and
Tactical Information Division
Metropolitan Police Department (Washington,
DC)
[300 Indiana Avenue NW Room 5031](#)
Cell: (202) [REDACTED]
Email: Ralph.Ennis@dc.gov
Webpage : www.mpdc.dc.gov

From I-phone

On Jun 2, 2014, at 10:28 AM,
"thomas.bazel@thomsonreuters.com"
<thomas.bazel@thomsonreuters.com> wrote:

Good morning Commander Ennis,
Has your OGC approved for us to
move forward with the CLEAR
Trial Access? Did they have any
further concerns?

We look forward to getting the
ball rolling so you can experience
why CLEAR is a superior tool.
Also, we look forward to showing
you our new Social Media Threat
Analysis tool.
Thanks.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email:

thomas.bazel@thomsonreuters.com

<image002.png>

Legalsolutions.thomsonreuters.com/government

From: Ennis, Ralph (MPD)

[\[mailto:ralph.ennis@dc.gov\]](mailto:ralph.ennis@dc.gov)

Sent: Wednesday, May 28, 2014
3:41 PM

To: Bazel, Tom (Legal)

Cc: Martinez, Kristine (Legal);
Thies, Barrett W. (Legal)

Subject: Re: Clear Services
Temporary Access Agreement

Thank you, our OGC is checking
now.

Commander Ralph G. Ennis

Homeland Security Bureau
Intelligence and Tactical
Information Division
Metropolitan Police Department
(Washington, DC)

[300 Indiana Avenue NW Room
5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpdc.dc.gov

From I-phone

On May 28, 2014, at 2:47 PM,
"thomas.bazel@thomsonreuters.com"
<thomas.bazel@thomsonreuters.com>
wrote:

Commander Ennis,
Below is the
response from our
lawyers to your
lawyers. I hope this
addresses their
concerns and we can
move forward with
completion of the
forms and your trial
access. I have
attached the TAA
with the changes

made. Please let me know if there are any other questions/concerns.

We look forward to getting your trial access up and running as soon as possible. Thanks!

West accepts District of Columbia law for this government customer. Please have customer initial the change on page 2 of TAA attached. West declines to delete paragraph 3d. The phrase "Except as otherwise prohibited by law and without waiving any defenses to which it may be entitled...." will protect the customer in accord with District of Columbia law. (06)

This indemnification obligation only applies to Regulated Data which primarily consists of CLEAR and public records Data. Point out that: • the indemnification provision is limited/only applies if not otherwise prohibited by law, and that it does not require that they waive any defenses to which they are entitled. •

We are dealing with highly sensitive information which is subject to numerous laws. Subscriber must bear responsibility of proper use of passwords because access to the information is within exclusive control of subscriber. • Since the data is highly sensitive, and the access to the information is in exclusive control of Subscriber, West needs some remedy in the event that Subscriber uses the data in an impermissible manner (therefore, West cannot delete the existing provision. • Also that West is able to provide the services at the price we do because we limit our risk (10)

Tom Bazel

Federal Sales

Executive

<image001.gif>

Phone: 202-577-

4378

email:

thomas.bazel@thomsonreuters.com

<image002.png>

[Legalsolutions.thomsonreuters.com/government](https://legalsolutions.thomsonreuters.com/government)

**Celebrate DC
Government's Best
at The 13th Annual
Cafritz Awards Gala!**

You're invited to attend the gala on **Wednesday, June 4 at 5:30 p.m.** at The George Washington University's Marvin Center (800 21st Street, NW). For more information and to RSVP, please visit www.cafritzawards.org.

From: Ennis, Ralph (MPD)
[<mailto:ralph.ennis@dc.gov>]

Sent: Wednesday, May 21, 2014 4:16 PM
To: Bazel, Tom (Legal)
Subject: FW: Clear Services Temporary Access Agreement

From our lawyers.

**Commander Ralph
G. Ennis**

c: 202-
 ralph.ennis@dc.gov

From: Harris, Ronald (MPD)
Sent: Wednesday, May 21, 2014 1:24 PM
To: Ennis, Ralph (MPD)
Cc: Ryan, Terry (MPD)
Subject: Clear Services Temporary Access Agreement

Ralph,
The access agreement has two provisions that we cannot agree to. First, there is an indemnification provision in paragraph numbered 3.d. If there is no appropriated money set aside for this activity we cannot agree to indemnify. Second, paragraph numbered 13 provides that the agreement is governed by the laws of the state of Minnesota. This either has to be deleted or changed to reflect that the laws of the District of Columbia will govern the agreement. Let me know if you want the document back.
Ron

Ronald B. Harris
Deputy General
Counsel
Metropolitan Police
Department
300 Indiana Avenue,
N.W., Room 4125
Washington, DC
20001
(202) 727-4129
(main)
(202) 727-3308 (fax)
Ronald.Harris@dc.gov

Confidentiality

Notice

This message is being sent by or on behalf of a lawyer. It is intended exclusively for the individual or entity to which it is addressed. This communication may contain information that is proprietary, privileged or confidential or otherwise legally exempt from disclosure. If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately by e-mail and delete all copies of the message.

<IMG.PDF>

No virus found in this message.
Checked by AVG - www.avg.com
Version: 2013.0.2805 / Virus Database: 2637/6021 -
Release Date: 01/09/13
Internal Virus Database is out of date.

From: [REDACTED] (MPD)
To: [Ennis, Ralph \(MPD\)](#); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool
Date: Tuesday, July 1, 2014 9:44:42 AM

[REDACTED]
[REDACTED]

[REDACTED]
Detective Sergeant
Metropolitan Police Department
Homeland Security Bureau
Criminal Intelligence Branch
Office 202-[REDACTED]
VM 202-[REDACTED]
Fax 202-727-0588
Cell 202-[REDACTED]

From: Ennis, Ralph (MPD)
Sent: Tuesday, July 01, 2014 9:19 AM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool

Why don't you do me a favor and find something that really works.

Commander Ralph G. Ennis
Homeland Security Bureau Intelligence and Tactical Information Division
Metropolitan Police Department (Washington, DC)
[300 Indiana Avenue NW Room 5031](#)
Cell: (202) [REDACTED]
Email: Ralph.Ennis@dc.gov
Webpage : www.mpdcc.dc.gov

From I-phone

On Jul 1, 2014, at 9:16 AM, "[REDACTED] (MPD)" <[REDACTED]@dc.gov> wrote:

[REDACTED]
[REDACTED]
[REDACTED]

Ofc. [REDACTED]
Metropolitan Police Department
Homeland Security Bureau
Criminal Intelligence Branch
Office: 202-[REDACTED]
Cell: 202-[REDACTED]
KCCO

From: Ennis, Ralph (MPD)
Sent: Tuesday, July 01, 2014 9:09 AM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool

Copy. Is Accurint better?

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division
Metropolitan Police Department (Washington, DC)
[300 Indiana Avenue NW Room 5031](#)
Cell: (202) [REDACTED]
Email: Ralph.Ennis@dc.gov
Webpage : www.mpdc.dc.gov

From I-phone

On Jul 1, 2014, at 9:07 AM, "[REDACTED] (MPD)" <[REDACTED]@dc.gov> wrote:

[REDACTED]

Ofc. [REDACTED]
Metropolitan Police Department
Homeland Security Bureau
Criminal Intelligence Branch
Office: 202-[REDACTED]
Cell: 202-[REDACTED]
KCCO

From: [REDACTED] (MPD)
Sent: Tuesday, July 01, 2014 8:45 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD)
Subject: FW: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool

Is this the product that you guys were telling me you didn't like? Thanks

From: Ennis, Ralph (MPD)
Sent: Tuesday, July 01, 2014 8:39 AM
To: [REDACTED] (MPD)
Subject: Fwd: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool

?

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division
Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpdc.dc.gov

From I-phone

Begin forwarded message:

From: "thomas.bazel@thomsonreuters.com"
<thomas.bazel@thomsonreuters.com>
Date: July 1, 2014 at 8:29:27 AM EDT
To: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>,
"[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Cc: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>,
"Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>, "[REDACTED]
(MPD)" <[REDACTED]@dc.gov>
Subject: RE: Clear Services- Follow up to our
demonstration of TIP-Social Media Threat tool

Good morning,

I wanted to thank you all for your time and attention last week to see the Thomson Reuters-CLEAR-TIP Social Media Threat Tool. I hope you found the demonstration to be informative and helpful in your roll.

It was great to hear that you found our tool to be more user friendly than our competition. I welcome any further feedback you have and of course I am happy to answer any questions.

We would like to take the next steps in the process to allow you to further experience the TIP tool and see that you benefit from all that TIP has to offer in support of the DC MPD.

Would setting you up with some trial access be the next step? Thanks.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

<image002.png>

Legalsolutions.thomsonreuters.com/government

With the [D.C. Free Summer Meals Program](#), kids and teens eat for free at schools, parks, libraries and community organizations all summer long! Call 211, text FOOD to (202) 656-5EAT or visit www.onecityyouth.dc.gov to find a site near you.

From: [REDACTED] (MPD) [[mailto:\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]
Sent: Wednesday, June 18, 2014 1:20 PM
To: Bazel, Tom (Legal)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Thanks Tom, I'm on leave that day but my Social Media people are available to meet with you. I've included them in this email. The contact will be Sgt [REDACTED] 202-[REDACTED]
[REDACTED] Thanks, [REDACTED]

From: thomas.bazel@thomsonreuters.com
[\[mailto:thomas.bazel@thomsonreuters.com\]](mailto:thomas.bazel@thomsonreuters.com)
Sent: Tuesday, June 17, 2014 3:14 PM

To: [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Hello [REDACTED]

I wish we could make it tomorrow but we will have to shoot for next Wednesday at 10AM. We will be there on 6/25 at 10AM. We will show you our New Social Media Threat tool and then spend some time running some searches in CLEAR as well to give you and your investigators a feel for the power of CLEAR .

I look forward to seeing you then. Thanks.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

From: [REDACTED] (MPD) [[mailto:\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]
Sent: Tuesday, June 17, 2014 11:34 AM
To: Bazel, Tom (Legal)
Cc: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Thanks Tom, sorry I had to check with my social media experts availability. Either this Wednesday or next at 10 or 11 am works good for us. Just let me know. Thanks, [REDACTED]

Reason #14: Enroll now so you can relax on the beach later! Learn the 13 other reasons why you should return your enrollment forms to DC Public Schools right now by visiting dcps.dc.gov/enroll

From: thomas.bazel@thomsonreuters.com
[\[mailto:thomas.bazel@thomsonreuters.com\]](mailto:thomas.bazel@thomsonreuters.com)
Sent: Monday, June 16, 2014 9:19 AM
To: [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Good morning Captain [REDACTED]

What day/time this week works best for a product specialist to spend some time with you or your investigators to run

some comparison searches in CLEAR? Tuesday, Wednesday, or Thursday?

Thanks, we look forward to getting this on the calendar as soon as possible and giving you a good look at the CLEAR system and show you why so many Police Departments and Federal Agencies have chosen CLEAR for their investigative work.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

From: [REDACTED] (MPD) [[mailto:\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]
Sent: Friday, June 13, 2014 4:37 PM
To: Ennis, Ralph (MPD); Bazel, Tom (Legal)
Subject: Re: Clear Services Temporary Access Agreement

Will do Cmdr.

From: Ennis, Ralph (MPD)
Sent: Friday, June 13, 2014 04:26 PM
To: thomas.bazel@thomsonreuters.com
<thomas.bazel@thomsonreuters.com>; [REDACTED] (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Excellent idea- Captain [REDACTED] can you please facilitate?

Commander Ralph G. Ennis

c: 202-[REDACTED] ralph.ennis@dc.gov

From: thomas.bazel@thomsonreuters.com
[<mailto:thomas.bazel@thomsonreuters.com>]
Sent: Friday, June 13, 2014 4:22 PM
To: Ennis, Ralph (MPD)
Subject: Re: Clear Services Temporary Access Agreement

I can run this response by our legal folks.

Are you open to the idea of having one of our product specialist spend some time with your investigators so they can see CLEAR in action and run searches in both systems for comparison?

On Jun 13, 2014, at 3:59 PM, "Ennis, Ralph (MPD)"
<ralph.ennis@dc.gov> wrote:

Commander Ralph G. Ennis

c: 202-██████████ ralph.ennis@dc.gov

From: Harris, Ronald (MPD)
Sent: Friday, June 13, 2014 3:58 PM
To: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Ralph,
OAG says that we cannot agree to the indemnification clause as to do so would violate the anti-deficiency laws.
Ron

Ronald B. Harris
Deputy General Counsel
Metropolitan Police Department
300 Indiana Avenue, N.W., Room 4125
Washington, DC 20001
(202) 727-4129 (main)
(202) 727-3308 (fax)
Ronald.Harris@dc.gov

Confidentiality Notice

This message is being sent by or on behalf of a lawyer. It is intended exclusively for the individual or entity to which it is addressed. This communication may contain information that is proprietary, privileged or confidential or otherwise legally exempt from disclosure. If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately by e-mail and delete all copies of the message.

From: Ennis, Ralph (MPD)
Sent: Friday, June 13, 2014 3:54 PM
To: Harris, Ronald (MPD)
Subject: FW: Clear Services Temporary Access Agreement

Commander Ralph G. Ennis

c: 202-██████████ ralph.ennis@dc.gov

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Tom Bazel

Federal Sales Executive

<image001.gif>

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Legalsolutions.thomsonreuters.com/government

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Homeland Security Bureau Intelligence and
Tactical Information Division
Metropolitan Police Department (Washington,
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[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpd.dc.gov

From I-phone

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Homeland Security Bureau
Intelligence and Tactical
Information Division
Metropolitan Police Department
(Washington, DC)

[300 Indiana Avenue NW Room
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Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov
Webpage : www.mpdc.dc.gov

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<thomas.bazel@thomsonreuters.com>
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Access? Did they
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Thanks.

Tom Bazel

Federal Sales
Executive

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[Legalsolutions.thomsonreuters.com/government](https://legalsolutions.thomsonreuters.com/government)

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Sent: Wednesday,
May 28, 2014 3:41
PM

To: Bazel, Tom
(Legal)

Cc: Martinez, Kristine
(Legal); Thies, Barrett
W. (Legal)

Subject: Re: Clear
Services Temporary
Access Agreement

Thank you, our OGC
is checking now.

**Commander Ralph
G. Ennis**

Homeland Security
Bureau Intelligence
and Tactical
Information Division
Metropolitan Police
Department
(Washington, DC)

[300 Indiana Avenue](#)
[NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage

:www.mpdc.dc.gov

From I-phone

On May 28, 2014, at
2:47 PM,

"thomas.bazel@thomsonreuters.com"
<thomas.bazel@thomsonreuters.com>

wrote:

Commander
Ennis,
Below
is the
response
from
our
lawyers
to your
lawyers.
I hope
this
addresses
their
concerns
and we
can
move
forward
with
completion
of the
forms
and
your
trial
access.
I have
attached
the TAA
with
the
changes
made.
Please
let me
know if
there
are any
other
questions/concerns.

We

look
forward
to
getting
your
trial
access
up and
running
as soon
as
possible.
Thanks!

West accepts
District of
Columbia law
for this
government
customer.
Please have
customer initial
the change on
page 2 of TAA
attached. West
declines to
delete
paragraph 3d.
The phrase
"Except as
otherwise
prohibited by
law and
without
waiving any
defenses to
which it may
be entitled...."
will protect the
customer in
accord with
District of
Columbia law.
(06)

This
indemnification
obligation only
applies to
Regulated
Data which
primarily
consists of
CLEAR and

public records
Data. Point out
that: • the
indemnification
provision is
limited/only
applies if not
otherwise
prohibited by
law, and that it
does not
require that
they waive any
defenses to
which they are
entitled. • We
are dealing
with highly
sensitive
information
which is
subject to
numerous
laws.
Subscriber
must bear
responsibility
of proper use
of passwords
because
access to the
information is
within
exclusive
control of
subscriber •
Since the data
is highly
sensitive, and
the access to
the information
is in exclusive
control of
Subscriber,
West needs
some remedy
in the event
that Subscriber
uses the data
in an
impermissible
manner
(therefore,
West cannot
delete the
existing
provision. •

Also that West
is able to
provide the
services at the
price we do
because we
limit our risk
(10)

Tom

Bazel

Federal

Sales

Executive

<image001.gif>

Phone:

202-

577-

4378

email:

thomas.bazel@thomsonreuters.com

<image002.png>

[Legalsolutions.thomsonreuters.com/government](https://legalsolutions.thomsonreuters.com/government)

Celebrate

DC

Government's

Best at

The

13th

Annual

Cafritz

Awards

Gala!

You're

invited

to

attend

the gala

on

Wednesday,

**June 4
at 5:30
p.m.** at
The
George
Washington
University's
Marvin
Center (800
21st
Street,
NW).
For more
information
and to
RSVP,
please
visit www.cafritzawards.org.

From:
Ennis,
Ralph
(MPD)
[\[mailto:ralph.ennis@dc.gov\]](mailto:ralph.ennis@dc.gov)

Sent:
Wednesday,
May 21,
2014
4:16 PM
To:
Bazel,
Tom
(Legal)
Subject:
FW:
Clear
Services
Temporary
Access
Agreement

From
our
lawyers.

***Commander
Ralph
G.
Ennis***

c: 202-



ralph.ennis@dc.gov

From:

Harris,
Ronald
(MPD)

Sent:

Wednesday,
May 21,
2014
1:24 PM

To:

Ennis,
Ralph
(MPD)

Cc:

Ryan,
Terry
(MPD)

Subject:

Clear
Services
Temporary
Access
Agreement

Ralph,
The
access
agreement
has two
provisions
that we
cannot
agree
to.
First,
there is
an
indemnification
provision
in
paragraph
numbered
3.d. If
there is
no
appropriated
money

set
aside
for this
activity
we
cannot
agree
to
indemnify.
Second,
paragraph
numbered
13
provides
that
the
agreement
is
governed
by the
laws of
the
state of
Minnesota.
This
either
has to
be
deleted
or
changed
to
reflect
that
the
laws of
the
District
of
Columbia
will
govern
the
agreement.
Let me

know if
you
want
the
document
back.
Ron

Ronald
B.
Harris
Deputy
General
Counsel
Metropolitan
Police
Department
300
Indiana
Avenue,
N.W.,
Room
4125
Washington,
DC
20001
(202)
727-
4129
(main)
(202)
727-
3308
(fax)
Ronald.Harris@dc.gov

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Notice**

This
message
is being
sent by
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behalf
of a
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It is
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for the
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This
communication
may
contain
information
that is
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privileged
or
confidential
or
otherwise
legally
exempt
from
disclosure.
If you
are not
the
named
addressee,
you are
not
authorized
to read,
print,
retain,
copy or
disseminate
this
message
or any
part of
it. If you
have
received
this
message
in error,
please
notify
the
sender
immediately
by e-
mail
and
delete
all
copies
of the
message.

<IMG.PDF>

No virus found in this message.
Checked by AVG - www.avg.com
Version: 2013.0.2805 / Virus Database:
2637/6021 - Release Date: 01/09/13
Internal Virus Database is out of date.

From: [Ennis, Ralph \(MPD\)](#)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool
Date: Tuesday, July 1, 2014 9:19:12 AM

Why don't you do me a favor and find something that really works.

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division
Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpdc.dc.gov

From I-phone

On Jul 1, 2014, at 9:16 AM, "[REDACTED] (MPD)" <[REDACTED]@dc.gov> wrote:

[REDACTED]

Ofc. [REDACTED]
Metropolitan Police Department
Homeland Security Bureau
Criminal Intelligence Branch
Office: 202-[REDACTED]
Cell: 202-[REDACTED]
KCCO

From: Ennis, Ralph (MPD)
Sent: Tuesday, July 01, 2014 9:09 AM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool

Copy. Is Accurint better?

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division
Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpdc.dc.gov

From I-phone

On Jul 1, 2014, at 9:07 AM, "[REDACTED] (MPD)" <[REDACTED]@dc.gov> wrote:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Ofc. [REDACTED]
Metropolitan Police Department
Homeland Security Bureau
Criminal Intelligence Branch
Office: 202-[REDACTED]
Cell: 202-[REDACTED]
KCCO

From: [REDACTED] (MPD)
Sent: Tuesday, July 01, 2014 8:45 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD)
Subject: FW: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool

Is this the product that you guys were telling me you didn't like? Thanks

From: Ennis, Ralph (MPD)
Sent: Tuesday, July 01, 2014 8:39 AM
To: [REDACTED] (MPD)
Subject: Fwd: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool

?

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division
Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage :www.mpd.dc.gov

From I-phone

Begin forwarded message:

From: "thomas.bazel@thomsonreuters.com"
<thomas.bazel@thomsonreuters.com>
Date: July 1, 2014 at 8:29:27 AM EDT
To: "[REDACTED] (MPD)" <[REDACTED]dc.gov>,
"[REDACTED] (MPD)" <[REDACTED]dc.gov>
Cc: "[REDACTED] (MPD)" <[REDACTED]dc.gov>,
"Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>, "[REDACTED]
(MPD)" <[REDACTED]dc.gov>
Subject: **RE: Clear Services- Follow up to our demonstration of TIP-Social Media Threat tool**

Good morning,

I wanted to thank you all for your time and attention last week to see the Thomson Reuters-CLEAR-TIP Social Media Threat Tool. I hope you found the demonstration to be informative and helpful in your roll.

It was great to hear that you found our tool to be more user friendly than our competition. I welcome any further feedback you have and of course I am happy to answer any questions.

We would like to take the next steps in the process to allow you to further experience the TIP tool and see that you benefit from all that TIP has to offer in support of the DC MPD.

Would setting you up with some trial access be the next step? Thanks.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

<image002.png>

legalsolutions.thomsonreuters.com/government

With the [D.C. Free Summer Meals Program](#), kids and teens eat for free at schools, parks, libraries and community organizations all summer long! Call 211, text FOOD to (202) 656-5EAT or visit www.onecityyouth.dc.gov to find a site near you.

From: [REDACTED] (MPD) [[mailto:\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]
Sent: Wednesday, June 18, 2014 1:20 PM
To: Bazel, Tom (Legal)
Cc: Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Thanks Tom, I'm on leave that day but my Social Media people are available to meet with you. I've included them in this email. The contact will be Sgt [REDACTED] 202-[REDACTED]
[REDACTED] Thanks, [REDACTED]

From: thomas.bazel@thomsonreuters.com
[<mailto:thomas.bazel@thomsonreuters.com>]
Sent: Tuesday, June 17, 2014 3:14 PM
To: [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Hello [REDACTED]
I wish we could make it tomorrow but we will have to shoot for next Wednesday at 10AM. We will be there on 6/25 at 10AM. We will show you our New Social Media Threat tool and then spend some time running some searches in CLEAR as well to give you and your investigators a feel for the power of CLEAR .

I look forward to seeing you then. Thanks.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

From: [REDACTED] (MPD) [[mailto:\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]
Sent: Tuesday, June 17, 2014 11:34 AM
To: Bazel, Tom (Legal)
Cc: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Thanks Tom, sorry I had to check with my social media experts availability. Either this Wednesday or next at 10 or 11 am works good for us. Just let me know. Thanks, [REDACTED]

Reason #14: Enroll now so you can relax on the beach later! Learn the 13 other reasons why you should return your enrollment forms to DC Public Schools right now by visiting dcps.dc.gov/enroll

From: thomas.bazel@thomsonreuters.com
[<mailto:thomas.bazel@thomsonreuters.com>]
Sent: Monday, June 16, 2014 9:19 AM
To: [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Good morning Captain [REDACTED]
What day/time this week works best for a product specialist to spend some time with you or your investigators to run some comparison searches in CLEAR? Tuesday, Wednesday, or Thursday?

Thanks, we look forward to getting this on the calendar as soon as possible and giving you a good look at the CLEAR system and show you why so many Police Departments and Federal Agencies have chosen CLEAR for their investigative work.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

From: [REDACTED] (MPD) [[mailto:\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]
Sent: Friday, June 13, 2014 4:37 PM
To: Ennis, Ralph (MPD); Bazel, Tom (Legal)

Subject: Re: Clear Services Temporary Access Agreement

Will do Cmdr.

From: Ennis, Ralph (MPD)
Sent: Friday, June 13, 2014 04:26 PM
To: thomas.bazel@thomsonreuters.com
<thomas.bazel@thomsonreuters.com>; [REDACTED] (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Excellent idea- Captain [REDACTED] can you please facilitate?

Commander Ralph G. Ennis

c: 202-[REDACTED] ralph.ennis@dc.gov

From: thomas.bazel@thomsonreuters.com
[<mailto:thomas.bazel@thomsonreuters.com>]
Sent: Friday, June 13, 2014 4:22 PM
To: Ennis, Ralph (MPD)
Subject: Re: Clear Services Temporary Access Agreement

I can run this response by our legal folks.
Are you open to the idea of having one of our product specialist spend some time with your investigators so they can see CLEAR in action and run searches in both systems for comparison?

On Jun 13, 2014, at 3:59 PM, "Ennis, Ralph (MPD)"
<ralph.ennis@dc.gov> wrote:

Commander Ralph G. Ennis

c: 202-[REDACTED] ralph.ennis@dc.gov

From: Harris, Ronald (MPD)
Sent: Friday, June 13, 2014 3:58 PM
To: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Ralph,
OAG says that we cannot agree to the indemnification clause as to do so would violate the anti-deficiency laws.
Ron

Ronald B. Harris
Deputy General Counsel

Metropolitan Police Department
300 Indiana Avenue, N.W., Room 4125
Washington, DC 20001
(202) 727-4129 (main)
(202) 727-3308 (fax)
Ronald.Harris@dc.gov

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From: Ennis, Ralph (MPD)
Sent: Friday, June 13, 2014 3:54 PM
To: Harris, Ronald (MPD)
Subject: FW: Clear Services Temporary Access Agreement

Commander Ralph G. Ennis

c: 202- [REDACTED] ralph.ennis@dc.gov

From: thomas.bazel@thomsonreuters.com
[<mailto:thomas.bazel@thomsonreuters.com>]
Sent: Friday, June 13, 2014 3:13 PM
To: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Good afternoon Commander Ennis,
Have you heard anything from your OGC about allowing the trial access of CLEAR to go forward? Another idea, I can bring in a product Specialist to sit down with you and/or your investigators to run searches side by side to show you how CLEAR delivers better results. Just say when and I will schedule the product Specialist. I know you are probably getting pressured by Lexisnexis/Accurint to renew and also purchase their Social media tool. I hope

you give us a chance to prove we have a better system with some exciting new functionality that you did not see when we met. Also, I know we can save you money in the process. If need be, perhaps you could do a short extension with Lexisnexis/Accurint to allow some time for a comparison? Usually you can go month to month or a 3 month extension.

I hope to hear from you soon. Thanks for your consideration.

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

<image002.png>

Legalsolutions.thomsonreuters.com/government

From: Ennis, Ralph (MPD)
[<mailto:ralph.ennis@dc.gov>]
Sent: Wednesday, June 04, 2014 5:32 PM
To: Bazel, Tom (Legal)
Subject: Re: Clear Services Temporary Access Agreement

They are working on it. I checked yesterday.

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and
Tactical Information Division
Metropolitan Police Department (Washington,
DC)

[300 Indiana Avenue NW Room 5031](http://300IndianaAvenueNWRoom5031)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpdcc.gov

From I-phone

On Jun 4, 2014, at 5:30 PM,
"thomas.bazel@thomsonreuters.com"
<thomas.bazel@thomsonreuters.com> wrote:

Any luck with hearing back from
your OGC?

From: Ennis, Ralph (MPD)
[mailto:ralph.ennis@dc.gov]
Sent: Monday, June 02, 2014
11:02 AM
To: Bazel, Tom (Legal)
Subject: Re: Clear Services
Temporary Access Agreement

Checking.

Commander Ralph G. Ennis
Homeland Security Bureau
Intelligence and Tactical
Information Division
Metropolitan Police Department
(Washington, DC)
[300 Indiana Avenue NW Room
5031](#)
Cell: (202) [REDACTED]
Email: Ralph.Ennis@dc.gov
Webpage : www.mpdc.dc.gov

From I-phone

On Jun 2, 2014, at 10:28 AM,
"thomas.bazel@thomsonreuters.com"
<thomas.bazel@thomsonreuters.com>
wrote:

Good morning
Commander Ennis,
Has your OGC
approved for us to
move forward with
the CLEAR Trial
Access? Did they

have any further concerns?

We look forward to getting the ball rolling so you can experience why CLEAR is a superior tool. Also, we look forward to showing you our new Social Media Threat Analysis tool.
Thanks.

Tom Bazel

Federal Sales
Executive

<image001.gif>

Phone: 202-577-4378

email:

thomas.bazel@thomsonreuters.com

<image002.png>

Legalsolutions.thomsonreuters.com/government

From: Ennis, Ralph (MPD)
[<mailto:ralph.ennis@dc.gov>]

Sent: Wednesday, May 28, 2014 3:41 PM

To: Bazel, Tom (Legal)

Cc: Martinez, Kristine (Legal); Thies, Barrett W. (Legal)

Subject: Re: Clear Services Temporary Access Agreement

Thank you, our OGC is checking now.

Commander Ralph

G. Ennis

Homeland Security
Bureau Intelligence
and Tactical
Information Division
Metropolitan Police
Department
(Washington, DC)

[300 Indiana Avenue](#)
[NW Room 5031](#)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage

[:www.mpdc.dc.gov](http://www.mpdc.dc.gov)

From I-phone

On May 28, 2014, at
2:47 PM,

["thomas.bazel@thomsonreuters.com"](mailto:thomas.bazel@thomsonreuters.com)

[<thomas.bazel@thomsonreuters.com>](mailto:thomas.bazel@thomsonreuters.com)

wrote:

Commander
Ennis,
Below
is the
response
from
our
lawyers
to your
lawyers.
I hope
this
addresses
their
concerns
and we
can
move
forward

with
completion
of the
forms
and
your
trial
access.
I have
attached
the TAA
with
the
changes
made.
Please
let me
know if
there
are any
other
questions/concerns.

We
look
forward
to
getting
your
trial
access
up and
running
as soon
as
possible.
Thanks!

West accepts
District of
Columbia law
for this
government
customer.
Please have
customer initial
the change on

page 2 of TAA
attached. West
declines to
delete
paragraph 3d.
The phrase
"Except as
otherwise
prohibited by
law and
without
waiving any
defenses to
which it may
be entitled...."
will protect the
customer in
accord with
District of
Columbia law.
(06)

This
indemnification
obligation only
applies to
Regulated
Data which
primarily
consists of
CLEAR and
public records
Data. Point out
that: • the
indemnification
provision is
limited/only
applies if not
otherwise
prohibited by
law, and that it
does not
require that
they waive any
defenses to
which they are
entitled. • We
are dealing
with highly
sensitive
information
which is
subject to
numerous
laws.
Subscriber
must bear

responsibility
of proper use
of passwords
because
access to the
information is
within
exclusive
control of
subscriber •
Since the data
is highly
sensitive, and
the access to
the information
is in exclusive
control of
Subscriber,
West needs
some remedy
in the event
that Subscriber
uses the data
in an
impermissible
manner
(therefore,
West cannot
delete the
existing
provision. •
Also that West
is able to
provide the
services at the
price we do
because we
limit our risk
(10)

Tom

Bazel

Federal

Sales

Executive

<image001.gif>

Phone:

202-

577-

4378

email:

thomas.bazel@thomsonreuters.com

<image002.png>

[Legalsolutions.thomsonreuters.com/government](https://legalsolutions.thomsonreuters.com/government)

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Gala!**

You're
invited
to
attend
the gala
on
**Wednesday,
June 4
at 5:30
p.m.** at
The
George
Washington
University's
Marvin
Center (800
21st
Street,
NW).
For more
information
and to
RSVP,
please
visit www.cafritzawards.org.

From:
Ennis,
Ralph
(MPD)
[\[mailto:ralph.ennis@dc.gov\]](mailto:ralph.ennis@dc.gov)

Sent:
Wednesday,
May 21,
2014
4:16 PM

To:
Bazel,
Tom
(Legal)

Subject:
FW:
Clear
Services
Temporary
Access
Agreement

From
our
lawyers.

Commander

Ralph

G.

Ennis

c: 202-



 ralph.ennis@dc.gov

From:
Harris,
Ronald
(MPD)

Sent:
Wednesday,
May 21,
2014
1:24 PM

To:
Ennis,
Ralph
(MPD)

Cc:
Ryan,
Terry
(MPD)

Subject:
Clear
Services
Temporary

Access
Agreement

Ralph,
The
access
agreement
has two
provisions
that we
cannot
agree
to.
First,
there is
an
indemnification
provision
in
paragraph
numbered
3.d. If
there is
no
appropriated
money
set
aside
for this
activity
we
cannot
agree
to
indemnify.
Second,
paragraph
numbered
13
provides
that
the
agreement
is
governed
by the

laws of
the
state of
Minnesota.

This
either
has to
be
deleted
or
changed
to
reflect
that
the
laws of
the
District
of
Columbia
will
govern
the
agreement.

Let me
know if
you
want
the
document
back.
Ron

Ronald
B.
Harris
Deputy
General
Counsel
Metropolitan
Police
Department
300
Indiana
Avenue,
N.W.,
Room
4125

Washington,
DC
20001
(202)
727-
4129
(main)
(202)
727-
3308
(fax)
Ronald.Harris@dc.gov

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Notice

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addressed.
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communication
may
contain
information
that is
proprietary,
privileged
or
confidential
or
otherwise
legally
exempt
from
disclosure.
If you
are not
the
named
addressee,
you are
not

authorized
to read,
print,
retain,
copy or
disseminate
this
message
or any
part of
it. If you
have
received
this
message
in error,
please
notify
the
sender
immediately
by e-
mail
and
delete
all
copies
of the
message.

<IMG.PDF>

No virus found in this message.
Checked by AVG - www.avg.com
Version: 2013.0.2805 / Virus Database:
2637/6021 - Release Date: 01/09/13
Internal Virus Database is out of date.

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Clear Services Temporary Access Agreement
Date: Tuesday, June 17, 2014 11:30:24 AM

Any day works for me, as well.

Ofc. [REDACTED]
Metropolitan Police Department
Homeland Security Bureau
Criminal Intelligence Branch
Office: 202-[REDACTED]
Cell: 202-[REDACTED]
KCCO

Reason #14: Enroll now so you can relax on the beach later! Learn the 13 other reasons why you should return your enrollment forms to DC Public Schools right now by visiting dcps.dc.gov/enroll

From: [REDACTED] (MPD)
Sent: Monday, June 16, 2014 12:01 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Clear Services Temporary Access Agreement

When would be good for you guys? Thanks

From: thomas.bazel@thomsonreuters.com [<mailto:thomas.bazel@thomsonreuters.com>]
Sent: Monday, June 16, 2014 9:19 AM
To: [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Good morning Captain [REDACTED]
What day/time this week works best for a product specialist to spend some time with you or your investigators to run some comparison searches in CLEAR? Tuesday, Wednesday, or Thursday?

Thanks, we look forward to getting this on the calendar as soon as possible and giving you a good look at the CLEAR system and show you why so many Police Departments and Federal Agencies have chosen CLEAR for their investigative work.

Tom Bazel
Federal Sales Executive



THOMSON REUTERS

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

From: [REDACTED] (MPD) [[mailto:\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]
Sent: Friday, June 13, 2014 4:37 PM
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Sent: Friday, June 13, 2014 04:26 PM

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Subject: RE: Clear Services Temporary Access Agreement

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Commander Ralph G. Ennis

c: 202-[REDACTED] ralph.ennis@dc.gov

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c: 202-[REDACTED] ralph.ennis@dc.gov

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Sent: Friday, June 13, 2014 3:58 PM
To: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Ralph,

OAG says that we cannot agree to the indemnification clause as to do so would violate the anti-deficiency laws.

Ron

Ronald B. Harris
Deputy General Counsel
Metropolitan Police Department
300 Indiana Avenue, N.W., Room 4125
Washington, DC 20001
(202) 727-4129 (main)
(202) 727-3308 (fax)
Ronald.Harris@dc.gov

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From: Ennis, Ralph (MPD)
Sent: Friday, June 13, 2014 3:54 PM
To: Harris, Ronald (MPD)
Subject: FW: Clear Services Temporary Access Agreement

Commander Ralph G. Ennis

c: 202- [REDACTED] ralph.ennis@dc.gov

From: thomas.bazel@thomsonreuters.com [<mailto:thomas.bazel@thomsonreuters.com>]
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To: Ennis, Ralph (MPD)
Subject: RE: Clear Services Temporary Access Agreement

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Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

<image002.png>

legalsolutions.thomsonreuters.com/government

From: Ennis, Ralph (MPD) [<mailto:ralph.ennis@dc.gov>]
Sent: Wednesday, June 04, 2014 5:32 PM
To: Bazel, Tom (Legal)
Subject: Re: Clear Services Temporary Access Agreement

They are working on it. I checked yesterday.

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division

Metropolitan Police Department (Washington, DC)

[300 Indiana Avenue NW Room 5031](http://300IndianaAvenueNWRoom5031)

Cell: (202) [REDACTED]

Email: Ralph.Ennis@dc.gov

Webpage : www.mpdc.dc.gov

From I-phone

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Sent: Monday, June 02, 2014 11:02 AM
To: Bazel, Tom (Legal)
Subject: Re: Clear Services Temporary Access Agreement

Checking.

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Cc: [Ennis, Ralph \(MPD\)](#)
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To: [REDACTED] (MPD)
Subject: Re: Clear Services Temporary Access Agreement
Date: Wednesday, June 18, 2014 3:24:15 PM

Sounds good Brother.

From: [REDACTED] (MPD)
Sent: Wednesday, June 18, 2014 03:21 PM
To: [REDACTED] (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Do you want me to put a controlled sample threat on my account and not tell them to see if it picks it up? It has been my experience they come up with great scenarios that happen inside of a controlled environment that don't translate into the real world all that well

From: [REDACTED] (MPD)
Sent: Wednesday, June 18, 2014 1:20 PM
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Cc: Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Clear Services Temporary Access Agreement

Thanks Tom, I'm on leave that day but my Social Media people are available to meet with you. I've included them in this email. The contact will be Sgt [REDACTED] 202-[REDACTED] Thanks, [REDACTED]

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<thomas.bazel@thomsonreuters.com> wrote:

Commander Ennis,

Below is the response from our lawyers to your lawyers. I hope this addresses their concerns and we can move forward with completion of the forms and your trial access. I have attached the TAA with the changes made. Please let me know if there are any other questions/concerns.

We look forward to getting your trial access up and running as soon as possible. Thanks!

West accepts District of Columbia law for this government customer. Please have customer initial the change on page 2 of TAA attached. West declines to delete paragraph 3d. The phrase "Except as otherwise prohibited by law and without waiving any defenses to which it may be entitled...." will protect the customer in accord with District of Columbia law. (06)

This indemnification obligation only applies to Regulated Data which primarily consists of CLEAR and public records Data. Point out that: • the indemnification provision is limited/only applies if not otherwise prohibited by law, and that it does not require that they waive any defenses to which they are entitled. • We are dealing with highly sensitive information which is subject to numerous laws. Subscriber must bear responsibility of proper use of passwords because access to the information is within exclusive control of subscriber • Since the data is highly sensitive, and the access to the information is in exclusive control of Subscriber, West needs some remedy in the event that Subscriber uses the data in an impermissible manner (therefore, West cannot delete the existing provision. • Also that West is able to provide the services at the price we do because we limit our risk (10)

Tom Bazel

Federal Sales Executive

<image001.gif>

Phone: 202-577-4378

email: thomas.bazel@thomsonreuters.com

<image002.png>

legalsolutions.thomsonreuters.com/government

Celebrate DC Government's Best at The 13th Annual Cafritz Awards Gala!

You're invited to attend the gala on

Wednesday, June 4 at 5:30 p.m. at The George Washington University's Marvin Center (800

21st Street, NW). For more information and to RSVP, please visit www.cafritzawards.org.

From: Ennis, Ralph (MPD)
[<mailto:ralph.ennis@dc.gov>]
Sent: Wednesday, May 21, 2014 4:16 PM
To: Bazel, Tom (Legal)
Subject: FW: Clear Services Temporary Access Agreement

From our lawyers.

Commander Ralph G. Ennis

c: 202-██████████ ralph.ennis@dc.gov

From: Harris, Ronald (MPD)
Sent: Wednesday, May 21, 2014 1:24 PM
To: Ennis, Ralph (MPD)
Cc: Ryan, Terry (MPD)
Subject: Clear Services Temporary Access Agreement

Ralph,
The access agreement has two provisions that we cannot agree to. First, there is an indemnification provision in paragraph numbered 3.d. If there is no appropriated money set aside for this activity we cannot agree to indemnify. Second, paragraph numbered 13 provides that the agreement is governed by the laws of the state of Minnesota. This either has to be deleted or changed to reflect that the laws of the District of Columbia will govern the agreement. Let me know if you want the document back.
Ron

Ronald B. Harris
Deputy General Counsel
Metropolitan Police Department
300 Indiana Avenue, N.W., Room 4125
Washington, DC 20001
(202) 727-4129 (main)
(202) 727-3308 (fax)
Ronald.Harris@dc.gov

Confidentiality Notice

This message is being sent by or on behalf of a

lawyer. It is intended exclusively for the individual or entity to which it is addressed. This communication may contain information that is proprietary, privileged or confidential or otherwise legally exempt from disclosure. If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately by e-mail and delete all copies of the message.

<IMG.PDF>

No virus found in this message.

Checked by AVG - www.avg.com

Version: 2013.0.2805 / Virus Database: 2637/6021 - Release Date: 01/09/13

Internal Virus Database is out of date.

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: FW: Donation agreement
Date: Sunday, January 8, 2017 7:54:09 PM
Attachments: [image001.png](#)

Hey...

Didn't you want [REDACTED] to try to go to this too? I think [REDACTED] is going to be here on Tuesday so it could work. Don't know if you moved off having her go for some reason just didn't see her on the email.

[REDACTED]
Criminal Research Specialist
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
300 Indiana Ave NW
office: 202-727-0559

From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 5:12 PM
To: Katherine Faley
Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Good evening again,

I have reserved our Joint Operations Command Center (JOCC) for the following training sessions next Tuesday, January 10, 2016:

Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours

Session 2: 1700-1800 hours

Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

We are located at 300 Indiana Ave NW on the 5th Floor. Once you go through initial security, you'll go up to the 5th floor. Let the 5th Floor Security Guard know that you are here for training in the JOCC. You can also call the CIC at 202-727-9099 and ask to speak with Lt. [REDACTED] (as he is the day shift official).

Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [<mailto:kfaley@datamir.com>]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Datamir account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

I am available next week to conduct in person trainings for your groups. My availability is as follows:

- Monday, January 9, 9 AM-5 PM
- Tuesday, January 10, 9 AM-1 PM, 4-6 PM
- Thursday, January 12, 4-6 PM
- Friday, January 13, 1-5 PM

Please let me know if you need a later time, especially to train the evening or nightshift teams - we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

Thanks,

Kat



[REDACTED]

Katherine Faley

Client Engagement Manager, Public Sector
202.794.6649

[LinkedIn](#)



Datamir is a Twitter Official Partner.

On Thu, Jan 5, 2017 at 12:07 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: [202.727.0559](tel:202.727.0559)
[REDACTED]@dc.gov

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Kat:
Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt [REDACTED] Midnights) and ISU ([REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.
Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-) [REDACTED]



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From: Katherine Faley [<mailto:kfaley@dataminr.com>]
Sent: Wednesday, January 04, 2017 10:13 AM
To: Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); Jeffrey Long
Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[REDACTED]

Katherine Faley

Client Engagement Manager, Public Sector
[202.794.6649](tel:202.794.6649)
[LinkedIn](#)

[REDACTED]

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Dataminr in the news: [The Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

----- Forwarded message -----

From: Patrick Ryan <pryan@dataminr.com>
Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[REDACTED]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,
Pat

[REDACTED]

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]

Lead Grants Analyst
Metropolitan Police Department
300 Indiana Avenue, Room 4002
Washington, D.C. 20001
Phone: [202-727-1915](tel:202-727-1915)
Fax: [202-727-0826](tel:202-727-0826)
[REDACTED]@dc.gov

--

[REDACTED]

Patrick Ryan

Senior Vice President, Public Sector
O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)

[Twitter](#) | [LinkedIn](#)

6 East 32nd Street, 2nd Floor
New York, NY 10016


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From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Donation agreement
Date: Thursday, January 5, 2017 5:18:23 PM
Attachments: [image001.png](#)

Hi all,

Just to fill you in, dataminr serves as a real-time alert tool for publicly available data from Twitter. It helps in identifying important events and patterns as they unfold and often acting as an early warning system for natural disasters, terrorist attacks and other anomalies. It will alert us of information that we would then need to vet through our systems and react accordingly.

<https://www.dataminr.com/>

Tip knows a lot more about the software, but let me know if you have any questions.

Best,

[REDACTED]

From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 5:12 PM
To: 'Katherine Faley'
Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Good evening again,

I have reserved our Joint Operations Command Center (JOCC) for the following training sessions next Tuesday, January 10, 2016:

Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours

Session 2: 1700-1800 hours

Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

We are located at 300 Indiana Ave NW on the 5th Floor. Once you go through initial security, you'll go up to the 5th floor. Let the 5th Floor Security Guard know that you are here for training in the

JOCC. You can also call the CIC at 202-727-9099 and ask to speak with Lt. [REDACTED] (as he is the day shift official).

Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [<mailto:kfaley@dataminr.com>]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Dataminr account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

I am available next week to conduct in person trainings for your groups. My availability is as follows:

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Please let me know if you need a later time, especially to train the evening or nightshift teams - we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

Thanks,

Kat



[REDACTED]

Katherine Faley

Client Engagement Manager, Public Sector

202.794.6649

[LinkedIn](#)



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Dataminr in the news: [The Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

On Thu, Jan 5, 2017 at 12:07 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

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[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: [202.727.0559](tel:202.727.0559)
[REDACTED]@dc.gov

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

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Thanks again and look forward to the demo.
Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-) [REDACTED]



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From: Katherine Faley [<mailto:kfaley@datamnr.com>]
Sent: Wednesday, January 04, 2017 10:13 AM
To: Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); Jeffrey Long
Subject: Fwd: Donation agreement

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Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[REDACTED]

Katherine Faley

Client Engagement Manager, Public Sector
[202.794.6649](tel:202.794.6649)
[LinkedIn](#)

[REDACTED]

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----- Forwarded message -----

From: Patrick Ryan <pryan@datamnr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM
Subject: Re: Donation agreement
To: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[REDACTED]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,
Pat

[REDACTED]

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:
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If you have any questions please feel free to call me.

Thank you

[REDACTED]

Lead Grants Analyst
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Washington, D.C. 20001
Phone: [202-727-1915](tel:202-727-1915)
Fax: [202-727-0826](tel:202-727-0826)
[REDACTED]@dc.gov

--

[REDACTED]

Patrick Ryan

Senior Vice President, Public Sector
O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)
[Twitter](#) | [LinkedIn](#)

6 East 32nd Street, 2nd Floor
New York, NY 10016



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Dataminr in the news: [The Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

From: [REDACTED] (MPD) on behalf of kfaley@datamir.com
To: Ljones, Elizabeth A. (MPD); jjong@datamir.com; Delgado, Edward (MPD); Wight, Lee (MPD); [REDACTED] (MPD)
Subject: FW: Invitation: Datamir Next Steps @ Mon Feb 6, 2017 3pm - 4pm (EST) [REDACTED] (dc.gov)
Attachments: [invite.ics](#)

-----Original Appointment-----

From: kfaley@datamir.com <mailto:kfaley@datamir.com> [mailto:kfaley@datamir.com]
Sent: Friday, January 27, 2017 11:07 AM
To: kfaley@datamir.com <mailto:kfaley@datamir.com>; jjong@datamir.com <mailto:jjong@datamir.com>; Delgado, Edward (MPD); Wight, Lee (MPD); [REDACTED] (MPD)
Subject: Invitation: Datamir Next Steps @ Mon Feb 6, 2017 3pm - 4pm (EST) [REDACTED] (dc.gov) <mailto:[REDACTED] (dc.gov)>
When: Monday, February 06, 2017 3:00 PM-4:00 PM (UTC-05:00) Eastern Time (US & Canada)
Where: 300 Indiana Ave NW, Washington, DC 20001, USA

more details > <https://www.google.com/calendar/event?action=VIEW&eid=YWhmcDNyYmRlODhuNGFxc3VianRzZWhtamsgY2Fyb2x5b250YWduYUkYy5nb3Y&stok=MTkja2ZhbGV5QGRhdGFuW5yLmNvbWwRMTJkOTYyZWZjOGYyNTUsOGMyVjMzNzRkODYyMjkwYWUyMjhmM2U&ctz=America/New_York&hl=en>

Datamir Next Steps
When
Mon Feb 6, 2017 3pm - 4pm Eastern Time

Where
300 Indiana Ave NW, Washington, DC 20001, USA (map <<https://maps.google.com/maps?q=300+Indiana+Ave+NW,+Washington,+DC+20001,+USA&hl=en>>)

Calendar
[REDACTED] (dc.gov) <mailto:[REDACTED] (dc.gov)>

Who
• kfaley@datamir.com <mailto:kfaley@datamir.com> - organizer

• jjong@datamir.com <mailto:jjong@datamir.com>

• edward.delgado@dc.gov <mailto:edward.delgado@dc.gov>

• lee.wight@dc.gov <mailto:lee.wight@dc.gov>

• [REDACTED] (dc.gov) <mailto:[REDACTED] (dc.gov)>

Going? Yes <https://www.google.com/calendar/event?action=RESPOND&eid=YWhmcDNyYmRlODhuNGFxc3VianRzZWhtamsgY2Fyb2x5b250YWduYUkYy5nb3Y&stok=MTkja2ZhbGV5QGRhdGFuW5yLmNvbWwRMTJkOTYyZWZjOGYyNTUsOGMyVjMzNzRkODYyMjkwYWUyMjhmM2U&ctz=America/New_York&hl=en>

- Maybe <https://www.google.com/calendar/event?action=RESPOND&eid=YWhmcDNyYmRlODhuNGFxc3VianRzZWhtamsgY2Fyb2x5b250YWduYUkYy5nb3Y&stok=MTkja2ZhbGV5QGRhdGFuW5yLmNvbWwRMTJkOTYyZWZjOGYyNTUsOGMyVjMzNzRkODYyMjkwYWUyMjhmM2U&ctz=America/New_York&hl=en>

- No <https://www.google.com/calendar/event?action=RESPOND&eid=YWhmcDNyYmRlODhuNGFxc3VianRzZWhtamsgY2Fyb2x5b250YWduYUkYy5nb3Y&stok=MTkja2ZhbGV5QGRhdGFuW5yLmNvbWwRMTJkOTYyZWZjOGYyNTUsOGMyVjMzNzRkODYyMjkwYWUyMjhmM2U&ctz=America/New_York&hl=en>

more options > <https://www.google.com/calendar/event?action=VIEW&eid=YWhmcDNyYmRlODhuNGFxc3VianRzZWhtamsgY2Fyb2x5b250YWduYUkYy5nb3Y&stok=MTkja2ZhbGV5QGRhdGFuW5yLmNvbWwRMTJkOTYyZWZjOGYyNTUsOGMyVjMzNzRkODYyMjkwYWUyMjhmM2U&ctz=America/New_York&hl=en>

Invitation from Google Calendar <<https://www.google.com/calendar/>>

You are receiving this courtesy email at the account [REDACTED] (dc.gov) <mailto:[REDACTED] (dc.gov)> because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <<https://support.google.com/calendar/answer/37135#forwarding>> .

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Fwd: Donation agreement
Date: Thursday, January 5, 2017 11:53:29 AM
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)
[~WRD015.jpg](#)
[~WRD015.jpg](#)
[image002.jpg](#)
[image003.jpg](#)

Any way we can get this done before [REDACTED] leaves? Next week at some time?

Sent from my iPhone

Begin forwarded message:

From: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>
Date: January 5, 2017 at 10:57:40 EST
To: Katherine Faley <kfaley@datamir.com>
Cc: "Delgado, Edward (MPD)" <edward.delgado@dc.gov>, Jeffrey Long <jlong@datamir.com>, "[REDACTED] (MPD)" <[joseph.\[REDACTED\]@dc.gov](mailto:joseph.[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[raymond.\[REDACTED\]@dc.gov](mailto:raymond.[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[donna.\[REDACTED\]@dc.gov](mailto:donna.[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>

Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt. [REDACTED] —Midnights) and ISU [REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED]. All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



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From: Katherine Faley [<mailto:kfaley@datamir.com>]
Sent: Wednesday, January 04, 2017 10:13 AM
To: Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); Jeffrey Long
Subject: Fwd: Donation agreement

Hi Tip,

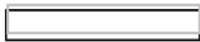
Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat



Katherine Faley
Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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----- Forwarded message -----

From: Patrick Ryan <pryan@datamir.com>
Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

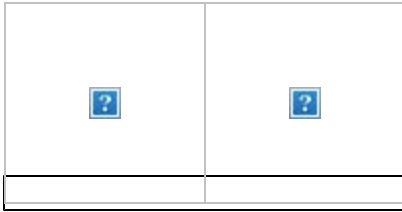
To: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@datamir.com>, Katherine Faley <kfaley@datamir.com>

[REDACTED]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,
Pat



On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:
Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]

Lead Grants Analyst
Metropolitan Police Department
300 Indiana Avenue, Room 4002
Washington, D.C. 20001
Phone: [202-727-1915](tel:202-727-1915)
Fax: [202-727-0826](tel:202-727-0826)
[REDACTED]@dc.gov

--

[REDACTED]

Patrick Ryan

Senior Vice President, Public Sector
O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)
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6 East 32nd Street, 2nd Floor
New York, NY 10016



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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: Fwd: Donation agreement
Date: Monday, January 9, 2017 9:14:04 PM
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)
[image004.jpg](#)
[image004.jpg](#)
[image002.jpg](#)
[image003.jpg](#)

Either [REDACTED] or [REDACTED] should have the screens up and running.

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

Begin forwarded message:

From: Katherine Faley <kfaley@dataminr.com>
Date: January 9, 2017 at 20:55:25 EST
To: "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>
Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>, Jeffrey Long <jlong@dataminr.com>, "[REDACTED] (MPD)" <[joseph.\[REDACTED\]@dc.gov](mailto:joseph.[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[raymond.\[REDACTED\]@dc.gov](mailto:raymond.[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[donna.\[REDACTED\]@dc.gov](mailto:donna.[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>, "Jai-Sun Lee" <jlee@dataminr.com>
Subject: Re: Donation agreement

[REDACTED]
Apologies for the additional email. One last question: Will there be a computer/laptop for us to lead the training or the ability for us to plug into a projector using our own laptop?

Thanks,

Kat

[REDACTED]

Katherine Faley
Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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On Mon, Jan 9, 2017 at 8:39 PM, Katherine Faley <kfaley@dataminr.com> wrote:

Hi [REDACTED]

We're looking forward to tomorrow. My colleague Jai Lee, copied here, will lead the first training session tomorrow morning at 0700. I will lead the rest of the training sessions.

Jai,

Please see below for the address and instructions for your arrival. [REDACTED] [REDACTED] is the main POC in case you have any issues. Thanks so much for your help.

Looking forward to meeting you all tomorrow!

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Thu, Jan 5, 2017 at 5:11 PM, [REDACTED] (MPD) <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Good evening again,

I have reserved our Joint Operations Command Center (JOCC) for the following training sessions next Tuesday, January 10, 2016:

Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours

Session 2: 1700-1800 hours

Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

We are located at 300 Indiana Ave NW on the 5th Floor. Once you go through initial security, you'll go up to the 5th floor. Let the 5th Floor Security Guard know that you are here for training in the JOCC. You can also call the CIC at [202-727-9099](tel:202-727-9099) and ask to speak with Lt. [REDACTED] (as he is the day shift official).

Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Datamir account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

I am available next week to conduct in person trainings for your groups. My availability is as follows:

- Monday, January 9, 9 AM-5 PM
- Tuesday, January 10, 9 AM-1 PM, 4-6 PM
- Thursday, January 12, 4-6 PM
- Friday, January 13, 1-5 PM

Please let me know if you need a later time, especially to train the evening or nightshift teams-- we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Thu, Jan 5, 2017 at 12:07 PM, [REDACTED] (MPD)
<[REDACTED][dc.gov](#)> wrote:

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor

Investigative Support Unit

Joint Strategic & Tactical Analysis Command Center

Homeland Security Bureau

Metropolitan Police Department

300 Indiana Avenue NW

Washington, DC 20001

Office: [202.727.0559](tel:202.727.0559)

[REDACTED] [dc.gov](#)

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt. [REDACTED] Midnights) and ISU [REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED]. All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-) [REDACTED]



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From: Katherine Faley [<mailto:kfaley@dataminr.com>]
Sent: Wednesday, January 04, 2017 10:13 AM
To: Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); Jeffrey Long
Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[REDACTED] (MPD)" <[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>



Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,

Pat

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD)
<[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]

Lead Grants Analyst

Metropolitan Police Department

300 Indiana Avenue, Room 4002

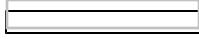
Washington, D.C. 20001

Phone: [202-727-1915](tel:202-727-1915)

Fax: [202-727-0826](tel:202-727-0826)

[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)

--



Patrick Ryan

Senior Vice President, Public Sector

O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)

[Twitter](#) | [LinkedIn](#)

6 East 32nd Street, 2nd Floor

New York, NY 10016



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From: kfaley@datamir.com
To: jljng@datamir.com; [Delgado_Edward \(MPD\); Wight_Lee \(MPD\); \[REDACTED\] \(MPD\); \[REDACTED\]](mailto:Delgado_Edward (MPD); Wight_Lee (MPD); [REDACTED] (MPD) [REDACTED])
Subject: Invitation: Datamir Next Steps @ Mon Feb 6, 2017 3pm - 4pm (EST) (lee.wight@dc.gov)
Attachments: [invite_ics](#)

more details » <https://www.google.com/calendar/event?action=VIEW&eid=YWhmcDNyYmRzODhuNGFxc3VianRzZWmamsGbGVILndpZ2h0QGRjLmdvdG&tok=MTkjaZzhbGV5QGRhdGFuW5yLmNvbWUxMmZlZGE3OTNiMzRjZjBhMWJmMmE3OGRkZmFjZjRmZTY4NTY3ZTk&ctz=America/New_York&hl=en>

Datamir Next Steps

When
Mon Feb 6, 2017 3pm – 4pm Eastern Time
Where
300 Indiana Ave NW, Washington, DC 20001, USA (map <<https://maps.google.com/maps?q=300+Indiana+Ave+NW,+Washington,+DC+20001,+USA&hl=en>>)
Calendar
lee.wight@dc.gov
Who
• kfaley@datamir.com
- organizer
• jljng@datamir.com
• edward.delgado@dc.gov
• lee.wight@dc.gov
• [REDACTED]@dc.gov

Going?
Yes <https://www.google.com/calendar/event?action=RESPOND&eid=YWhmcDNyYmRzODhuNGFxc3VianRzZWmamsGbGVILndpZ2h0QGRjLmdvdG&rst=1&tok=MTkjaZzhbGV5QGRhdGFuW5yLmNvbWUxMmZlZGE3OTNiMzRjZjBhMWJmMmE3OGRkZmFjZjRmZTY4NTY3ZTk&ctz=America/New_York&hl=en>

Maybe <https://www.google.com/calendar/event?action=RESPOND&eid=YWhmcDNyYmRzODhuNGFxc3VianRzZWmamsGbGVILndpZ2h0QGRjLmdvdG&rst=3&tok=MTkjaZzhbGV5QGRhdGFuW5yLmNvbWUxMmZlZGE3OTNiMzRjZjBhMWJmMmE3OGRkZmFjZjRmZTY4NTY3ZTk&ctz=America/New_York&hl=en>

No <https://www.google.com/calendar/event?action=RESPOND&eid=YWhmcDNyYmRzODhuNGFxc3VianRzZWmamsGbGVILndpZ2h0QGRjLmdvdG&rst=2&tok=MTkjaZzhbGV5QGRhdGFuW5yLmNvbWUxMmZlZGE3OTNiMzRjZjBhMWJmMmE3OGRkZmFjZjRmZTY4NTY3ZTk&ctz=America/New_York&hl=en>
more options » <https://www.google.com/calendar/event?action=VIEW&eid=YWhmcDNyYmRzODhuNGFxc3VianRzZWmamsGbGVILndpZ2h0QGRjLmdvdG&tok=MTkjaZzhbGV5QGRhdGFuW5yLmNvbWUxMmZlZGE3OTNiMzRjZjBhMWJmMmE3OGRkZmFjZjRmZTY4NTY3ZTk&ctz=America/New_York&hl=en>

Invitation from Google Calendar <<https://www.google.com/calendar/>>

You are receiving this courtesy email at the account lee.wight@dc.gov because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <<https://support.google.com/calendar/answer/37135#forwarding>> .

From: [Wight, Lee \(MPD\)](#)
To: [REDACTED] (MPD)
Subject: RE: Donation agreement
Date: Thursday, January 5, 2017 12:12:23 PM
Attachments: [image001.png](#)

Right on

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



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From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 12:11 PM
To: Wight, Lee (MPD)
Subject: RE: Donation agreement

I'm hoping to try to get it in next week. So I will push for that.

From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 12:11 PM
To: [REDACTED] (MPD)
Subject: RE: Donation agreement

The intent is to do this prior to the inauguration for sure...that's the whole point of the test

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516

C: 202- [REDACTED]



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From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 12:08 PM
To: Wight, Lee (MPD); Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: 202.727.0559
[REDACTED] [dc.gov](https://www.dc.gov)

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt. [REDACTED] Midnights) and ISU ([REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



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From: Katherine Faley [<mailto:kfaley@dataminr.com>]

Sent: Wednesday, January 04, 2017 10:13 AM

To: Wight, Lee (MPD)

Cc: Delgado, Edward (MPD); Jeffrey Long

Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[REDACTED]

Katherine Faley

Client Engagement Manager, Public Sector

202.794.6649

[LinkedIn](#)

[REDACTED]

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----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[REDACTED] (MPD)" <[REDACTED][dc.gov](mailto:[REDACTED].dc.gov)>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[REDACTED]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,
Pat

[REDACTED]

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[REDACTED][dc.gov](mailto:[REDACTED].dc.gov)> wrote:

Good afternoon,


I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]
Lead Grants Analyst

Metropoiltan Police Department
300 Indiana Avenue, Room 4002
Washington, D.C. 20001
Phone: [202-727-1915](tel:202-727-1915)
Fax: [202-727-0826](tel:202-727-0826)
 [dc.gov](#)

--



Patrick Ryan

Senior Vice President, Public Sector
O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)
[Twitter](#) | [LinkedIn](#)

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New York, NY 10016



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From: [Katherine Faley](#)
To: [REDACTED] (MPD)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Donation agreement
Date: Monday, January 9, 2017 4:19:21 PM
Attachments: [image001.png](#)

[REDACTED]

Thanks so much for this list-- it is perfect.

Do you have any updates regarding the midnight sessions shift? I appreciate you looking into this for me. If it proves too much trouble, let's keep the schedule as is.

Thanks,

Kat

[REDACTED]

Katherine Faley
Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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On Mon, Jan 9, 2017 at 11:42 AM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Kat,

Here are the list of names. I will check on moving the midnight shift sessions to Wednesday night and get back to you as soon as possible.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]
Sent: Thursday, January 05, 2017 5:22 PM
To: [REDACTED] (MPD)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

(MPD)

Subject: Re: Donation agreement



Perfect, thank you! I'll keep you posted on who from our team will provide the trainings. I'll likely lead 1-2 of the sessions.

In the meantime, please fill out the attached spreadsheet of training/trial participants (name, email, group). We'll use this to create the accounts, so we're ready to go for Tuesday.

Looking forward to meeting you, and I appreciate all your help!

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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Dataminr in the news: [The Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

On Thu, Jan 5, 2017 at 5:11 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Good evening again,

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Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

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Session 1: 1600-1700 hours

Session 2: 1700-1800 hours

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Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

We are located at 300 Indiana Ave NW on the 5th Floor. Once you go through initial security, you'll go up to the 5th floor. Let the 5th Floor Security Guard know that you are here for training in the JOCC. You can also call the CIC at [202-727-9099](tel:202-727-9099) and ask to speak with Lt. [REDACTED] (as he is the day shift official).

Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Dataminr account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

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- Friday, January 13, 1-5 PM

Please let me know if you need a later time, especially to train the evening or nightshift teams-- we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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Dataminr in the news: [The Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

On Thu, Jan 5, 2017 at 12:07 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: [202.727.0559](tel:202.727.0559)

[\[REDACTED\].dc.gov](#)

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt [REDACTED] Midnights) and ISU ([REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-) [REDACTED]



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From: Katherine Faley [<mailto:kfaley@dataminr.com>]

Sent: Wednesday, January 04, 2017 10:13 AM

To: Wight, Lee (MPD)

Cc: Delgado, Edward (MPD); Jeffrey Long

Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[Redacted]

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)

[Redacted]

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----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[Redacted] (MPD)" <[\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov)>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[Redacted]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,

Pat

[REDACTED]

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]

Lead Grants Analyst

Metropolitan Police Department

300 Indiana Avenue, Room 4002

Washington, D.C. 20001

Phone: [202-727-1915](tel:202-727-1915)

Fax: [202-727-0826](tel:202-727-0826)

[REDACTED] [dc.gov](#)

--

[REDACTED]

Patrick Ryan

Senior Vice President, Public Sector

O: [+1 646.741.5233](#) | C: [+1 719.433.1323](#)

[Twitter](#) | [LinkedIn](#)

6 East 32nd Street, 2nd Floor

New York, NY 10016

[REDACTED]

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From: [REDACTED] (MPD)
To: Katherine Faley
Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement
Date: Thursday, January 5, 2017 5:11:50 PM
Attachments: [image001.png](#)

Good evening again,

I have reserved our Joint Operations Command Center (JOCC) for the following training sessions next Tuesday, January 10, 2016:

Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours

Session 2: 1700-1800 hours

Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

We are located at 300 Indiana Ave NW on the 5th Floor. Once you go through initial security, you'll go up to the 5th floor. Let the 5th Floor Security Guard know that you are here for training in the JOCC. You can also call the CIC at 202-727-9099 and ask to speak with Lt. [REDACTED] (as he is the day shift official).

Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Dataminr account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

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Please let me know if you need a later time, especially to train the evening or nightshift teams- we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

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Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

202.794.6649

[LinkedIn](#)



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Respectfully,



Criminal Research Specialist Supervisor

Investigative Support Unit

Joint Strategic & Tactical Analysis Command Center

Homeland Security Bureau

Metropolitan Police Department

300 Indiana Avenue NW
Washington, DC 20001
Office: [202.727.0559](tel:202.727.0559)
[\[REDACTED\].dc.gov](https://www.dc.gov)

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Kat:
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Thanks again and look forward to the demo.
Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: [202-727-1516](tel:202-727-1516)
C: [202-\[REDACTED\]](tel:202-[REDACTED])



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From: Katherine Faley [<mailto:kfaley@dataminr.com>]
Sent: Wednesday, January 04, 2017 10:13 AM
To: Wight, Lee (MPD)
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Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[Redacted]

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)

[Redacted]

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----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[Redacted] (MPD)" <[\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov)>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[Redacted]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,
Pat

[Redacted]

On Mon, Dec 19, 2016 at 12:47 PM, [Redacted] (MPD) <[\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov)> wrote:

Good afternoon,

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If you have any questions please feel free to call me.

Thank you

[REDACTED]
Lead Grants Analyst
Metropolitan Police Department
300 Indiana Avenue, Room 4002
Washington, D.C. 20001
Phone: [202-727-1915](tel:202-727-1915)
Fax: [202-727-0826](tel:202-727-0826)
[REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)

--

[REDACTED]

Patrick Ryan

Senior Vice President, Public Sector
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[Twitter](#) | [LinkedIn](#)

6 East 32nd Street, 2nd Floor
New York, NY 10016

[REDACTED]

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From: [Katherine Faley](#)
To: [REDACTED] (MPD)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Donation agreement
Date: Thursday, January 5, 2017 3:52:30 PM
Attachments: [image001.png](#)

Yes, it's definitely possible- 0600 or so would be easier.



Katherine Faley

Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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On Thu, Jan 5, 2017 at 12:53 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Thanks – Let me check the JOCC's availability and take a look at the schedules so we can optimize training. Is there any chance we can do an early morning training around 0500 hours or an evening training around 9:30 pm (to cover midnight crew)?

From: Katherine Faley [mailto:kfaley@dataminr.com]
Sent: Thursday, January 05, 2017 12:51 PM
To: [REDACTED] (MPD)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Donation agreement

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Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor

Investigative Support Unit

Joint Strategic & Tactical Analysis Command Center

Homeland Security Bureau

Metropolitan Police Department

300 Indiana Avenue NW

Washington, DC 20001

Office: [202.727.0559](tel:202.727.0559)

[REDACTED]@dc.gov

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt. [REDACTED] Midnights) and ISU ([REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-)[REDACTED]



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From: Katherine Faley [<mailto:kfaley@dataminr.com>]
Sent: Wednesday, January 04, 2017 10:13 AM
To: Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); Jeffrey Long
Subject: Fwd: Donation agreement

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Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

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Thanks,

Kat

[Redacted]

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)

[Redacted]

[REDACTED]

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----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[REDACTED]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,

Pat

[REDACTED]

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

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Thank you

[REDACTED]

Lead Grants Analyst

Metropolitan Police Department

300 Indiana Avenue, Room 4002

Washington, D.C. 20001

Phone: [202-727-1915](tel:202-727-1915)

Fax: [202-727-0826](tel:202-727-0826)

[REDACTED] [dc.gov](#)

--

[REDACTED]

Patrick Ryan

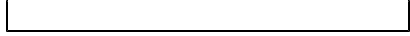
Senior Vice President, Public Sector

O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)

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New York, NY 10016



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From: [REDACTED] (MPD)
To: [Katherine Faley](#)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long; \[REDACTED\] \(MPD\); \[REDACTED\] \(MPD\); \[REDACTED\] \(MPD\); \[REDACTED\] \(MPD\)](#)
Subject: RE: Donation agreement
Date: Monday, January 9, 2017 11:42:21 AM
Attachments: [Copy of MPD Training List1.xlsx](#)
[image001.png](#)

Kat,

Here are the list of names. I will check on moving the midnight shift sessions to Wednesday night and get back to you as soon as possible.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 5:22 PM

To: [REDACTED] (MPD)

Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long; \[REDACTED\] \(MPD\); \[REDACTED\] \(MPD\); \[REDACTED\] \(MPD\); \[REDACTED\] \(MPD\); \[REDACTED\] \(MPD\); \[REDACTED\] \(MPD\)](#)

Subject: Re: Donation agreement

[REDACTED]

Perfect, thank you! I'll keep you posted on who from our team will provide the trainings. I'll likely lead 1-2 of the sessions.

In the meantime, please fill out the attached spreadsheet of training/trial participants (name, email, group). We'll use this to create the accounts, so we're ready to go for Tuesday.

Looking forward to meeting you, and I appreciate all your help!

Thanks,

Kat



[REDACTED]

Katherine Faley

Client Engagement Manager, Public Sector
202.794.6649

[LinkedIn](#)



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Good evening again,

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Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours

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Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

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Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@datamir.com]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

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Criminal Research Specialist Supervisor

Investigative Support Unit

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[REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt. [REDACTED] Midnights) and ISU ([REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED]). All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: [202-727-1516](tel:202-727-1516)
C: [202-](tel:202-)[REDACTED]



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From: Katherine Faley [<mailto:kfaley@datamir.com>]
Sent: Wednesday, January 04, 2017 10:13 AM
To: Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); Jeffrey Long
Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[Redacted]

Katherine Faley

Client Engagement Manager, Public Sector

202.794.6649

[LinkedIn](#)

[Redacted]

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----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[Redacted] (MPD)" <[\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov)>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[Redacted]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,

Pat

[Redacted]

On Mon, Dec 19, 2016 at 12:47 PM, [Redacted] (MPD) <[\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov)>

wrote:

Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]
Lead Grants Analyst
Metropolitan Police Department
300 Indiana Avenue, Room 4002
Washington, D.C. 20001
Phone: [202-727-1915](tel:202-727-1915)
Fax: [202-727-0826](tel:202-727-0826)
[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)

--

[REDACTED]

Patrick Ryan

Senior Vice President, Public Sector
O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)
[Twitter](#) | [LinkedIn](#)

6 East 32nd Street, 2nd Floor
New York, NY 10016

[REDACTED]

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Dataminr in the news: [The Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

From: [Katherine Faley](#)
To: [REDACTED] (MPD)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Donation agreement
Date: Thursday, January 5, 2017 5:22:50 PM
Attachments: [image001.png](#)
[MPD Training List.xlsx](#)

[REDACTED]

Perfect, thank you! I'll keep you posted on who from our team will provide the trainings. I'll likely lead 1-2 of the sessions.

In the meantime, please fill out the attached spreadsheet of training/trial participants (name, email, group). We'll use this to create the accounts, so we're ready to go for Tuesday.

Looking forward to meeting you, and I appreciate all your help!

Thanks,

Kat

[REDACTED]

Katherine Faley

Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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Dataminr in the news: [The Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

On Thu, Jan 5, 2017 at 5:11 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Good evening again,

I have reserved our Joint Operations Command Center (JOCC) for the following training sessions next Tuesday, January 10, 2016:

Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours

Session 2: 1700-1800 hours

Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

We are located at 300 Indiana Ave NW on the 5th Floor. Once you go through initial security, you'll go up to the 5th floor. Let the 5th Floor Security Guard know that you are here for training in the JOCC. You can also call the CIC at [202-727-9099](tel:202-727-9099) and ask to speak with Lt. [REDACTED] (as he is the day shift official).

Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Dataminr account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20

people.

I am available next week to conduct in person trainings for your groups. My availability is as follows:

- Monday, January 9, 9 AM-5 PM
- Tuesday, January 10, 9 AM-1 PM, 4-6 PM
- Thursday, January 12, 4-6 PM
- Friday, January 13, 1-5 PM

Please let me know if you need a later time, especially to train the evening or nightshift teams-- we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)

[Redacted]

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On Thu, Jan 5, 2017 at 12:07 PM, [Redacted] (MPD) <[Redacted]@dc.gov> wrote:

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,

[Redacted]

[Redacted]

Criminal Research Specialist Supervisor

Investigative Support Unit

Joint Strategic & Tactical Analysis Command Center

Homeland Security Bureau

Metropolitan Police Department

300 Indiana Avenue NW

Washington, DC 20001

Office: [202.727.0559](tel:202.727.0559)

[Redacted] [dc.gov](#)

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

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Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt [REDACTED] Midnights) and ISU ([REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-) [REDACTED]



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Sent: Wednesday, January 04, 2017 10:13 AM
To: Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); Jeffrey Long
Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[Redacted signature]

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)

[Redacted]

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----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[Redacted] (MPD)" <[\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov)>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[Redacted]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,

Pat

[Redacted]

On Mon, Dec 19, 2016 at 12:47 PM, [Redacted] (MPD) <[\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov)> wrote:

Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]

Lead Grants Analyst

Metropolitan Police Department

300 Indiana Avenue, Room 4002

Washington, D.C. 20001

Phone: [202-727-1915](tel:202-727-1915)

Fax: [202-727-0826](tel:202-727-0826)

[REDACTED] [dc.gov](#)

--

[REDACTED]

Patrick Ryan

Senior Vice President, Public Sector

O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)

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New York, NY 10016



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From: [REDACTED] (MPD)
To: [Katherine Faley](#)
Cc: [REDACTED] (MPD)
Subject: RE: Donation agreement
Date: Tuesday, January 10, 2017 6:58:57 PM

Thank you so much Kat for taking ALL DAY to come and help us out.

Let me know if you have any issues with the two night classes...I'll be here till 130am.

Get some rest tomorrow and have a great rest of the week.

[REDACTED]

Criminal Research Specialist
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
300 Indiana Ave NW
office: 202-727-0559

From: Katherine Faley [mailto:kfaley@dataminr.com]
Sent: Tuesday, January 10, 2017 6:52 PM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Re: Donation agreement

Adam,

Great meeting you tonight and no problem at all. I finished completing his account and am sending Insp. Delgado an email with further information.

Please let me know if you need anything else.

Thanks,

Kat

[REDACTED]

[REDACTED]

Katherine Faley
Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)

[REDACTED]

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On Tue, Jan 10, 2017 at 4:37 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:
Ms. Faley,

Can you please set up Insp. Delgado (Operations Manager) for the JSTACC with an account for Dataminr? I will be in for the 5pm session here in a little bit and we can talk more, but I wanted to get him set up. His email address is listed below.

Edward.delgado@dc.gov

Looking forward to the training.

V/R,

[REDACTED]

Criminal Research Specialist
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
300 Indiana Ave NW
office: [202-727-0559](tel:202-727-0559)

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Monday, January 09, 2017 6:08 PM

To: [REDACTED] (MPD)

Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); Delgado, Edward (MPD); [REDACTED] (MPD); [REDACTED] (MPD); Jeffrey Long; [REDACTED] (MPD); Wight, Lee (MPD)

Subject: Re: Donation agreement

Absolutely. See you tomorrow!

On Mon, Jan 9, 2017 at 4:54 PM [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

|

Hi Kat,

If possible, can we keep the originally scheduled training session?

Thank you,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Monday, January 09, 2017 4:19 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

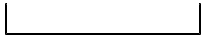
[REDACTED]

Thanks so much for this list-- it is perfect.

Do you have any updates regarding the midnight sessions shift? I appreciate you looking into this for me. If it proves too much trouble, let's keep the schedule as is.

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Mon, Jan 9, 2017 at 11:42 AM, [REDACTED] (MPD)
<[REDACTED][dc.gov](mailto:[REDACTED].dc.gov)> wrote:

Kat,

Here are the list of names. I will check on moving the midnight shift sessions to Wednesday night
and get back to you as soon as possible.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 5:22 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

[REDACTED]

Perfect, thank you! I'll keep you posted on who from our team will provide the trainings. I'll likely lead 1-2 of the sessions.

In the meantime, please fill out the attached spreadsheet of training/trial participants (name, email, group). We'll use this to create the accounts, so we're ready to go for Tuesday.

Looking forward to meeting you, and I appreciate all your help!

Thanks,

Kat

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Thu, Jan 5, 2017 at 5:11 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov>
wrote:

Good evening again,

I have reserved our Joint Operations Command Center (JOCC) for the following training sessions
next

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Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours

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Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

We are located at 300 Indiana Ave NW on the 5th Floor. Once you go through initial security, you'll go up to the 5th floor. Let the 5th Floor Security Guard know that you are here for training in the JOCC. You can also call the CIC at [202-727-9099](tel:202-727-9099) and ask to speak with Lt. [REDACTED] (as he is the day shift official).

Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

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will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

I am available next week to conduct in person trainings for your groups. My availability is as follows:

-- Monday, January 9, 9 AM-5 PM

-- Tuesday, January 10, 9 AM-1 PM, 4-6 PM

-- Thursday, January 12, 4-6 PM

-- Friday, January 13, 1-5 PM

Please let me know if you need a later time, especially to train the evening or nightshift teams-- we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

Thanks,

Kat

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Thu, Jan 5, 2017 at 12:07 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov>
wrote:

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor

Investigative Support Unit

Joint Strategic & Tactical Analysis Command Center

Homeland Security Bureau

Metropolitan Police Department

300 Indiana Avenue NW

Washington, DC 20001

Office:

[202.727.0559](tel:202.727.0559)

[\[REDACTED\].dc.gov](#)

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From: Wight, Lee (MPD)

Sent: Thursday, January 05, 2017 10:58 AM

To: Katherine Faley

Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our

POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt. [REDACTED] Midnights) and ISU ([REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.

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Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O:

[202-727-1516](tel:202-727-1516)

C:

[202-](#) [REDACTED]

Error! Filename not specified.

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From: Katherine Faley [<mailto:kfaley@dataminr.com>]

Sent: Wednesday, January 04, 2017 10:13 AM

To: Wight, Lee (MPD)

Cc: Delgado, Edward (MPD); Jeffrey Long

Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

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Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

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Error! Filename not specified.

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

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[Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[REDACTED]

Please see attached for signed donation agreement. Thanks for your assistance on this, and

we look forward to supporting the MPD.

Best,

Pat

Error! Filename not specified.Error! Filename not specified.

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Thank you



Lead Grants Analyst

Metropolitan Police Department

300 Indiana Avenue, Room 4002

Washington, D.C. 20001

Phone:

[202-727-1915](tel:202-727-1915)

Fax:

[202-727-0826](tel:202-727-0826)

[REDACTED] [dc.gov](#)

--

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Patrick Ryan

Senior Vice President, Public Sector

O:

[+1 646.741.5233](tel:+16467415233) | C:

[+1 719.433.1323](tel:+17194331323)

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|

--

Katherine Faley
Client Engagement Manager, Public Sector
[202.794.6649](tel:202.794.6649)

From: [Katherine Faley](#)
To: [REDACTED] (MPD)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [Jai-Sun Lee](#)
Subject: Re: Donation agreement
Date: Monday, January 9, 2017 8:55:58 PM
Attachments: [image001.png](#)

[REDACTED]

Apologies for the additional email. One last question: Will there be a computer/laptop for us to lead the training or the ability for us to plug into a projector using our own laptop?

Thanks,

Kat

[REDACTED]

Katherine Faley
Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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On Mon, Jan 9, 2017 at 8:39 PM, Katherine Faley <kfaley@dataminr.com> wrote:

Hi [REDACTED]

We're looking forward to tomorrow. My colleague Jai Lee, copied here, will lead the first training session tomorrow morning at 0700. I will lead the rest of the training sessions.

Jai,

Please see below for the address and instructions for your arrival. [REDACTED] is the main POC in case you have any issues. Thanks so much for your help.

Looking forward to meeting you all tomorrow!

Thanks,

Kat

[REDACTED]

Katherine Faley
Client Engagement Manager, Public Sector
[202.794.6649](#)
[LinkedIn](#)



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On Thu, Jan 5, 2017 at 5:11 PM, [REDACTED] (MPD) <[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Good evening again,

I have reserved our Joint Operations Command Center (JOCC) for the following training sessions next Tuesday, January 10, 2016:

Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours

Session 2: 1700-1800 hours

Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

We are located at 300 Indiana Ave NW on the 5th Floor. Once you go through initial security, you'll go up to the 5th floor. Let the 5th Floor Security Guard know that you are here for training in the JOCC. You can also call the CIC at [202-727-9099](tel:202-727-9099) and ask to speak with Lt. [REDACTED] (as he is the day shift official).

Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto: kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wright, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Dataminr account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

I am available next week to conduct in person trainings for your groups. My availability is as follows:

-- Monday, January 9, 9 AM-5 PM

-- Tuesday, January 10, 9 AM-1 PM, 4-6 PM

-- Thursday, January 12, 4-6 PM

-- Friday, January 13, 1-5 PM

Please let me know if you need a later time, especially to train the evening or nightshift teams-- we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Thu, Jan 5, 2017 at 12:07 PM, [REDACTED] (MPD)

<[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,



[REDACTED]
Criminal Research Specialist Supervisor

Investigative Support Unit

Joint Strategic & Tactical Analysis Command Center

Homeland Security Bureau

Metropolitan Police Department

300 Indiana Avenue NW

Washington, DC 20001

Office: [202.727.0559](tel:202.727.0559)

[REDACTED] [dc.gov](#)

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From: Wight, Lee (MPD)

Sent: Thursday, January 05, 2017 10:58 AM

To: Katherine Faley

Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt [REDACTED] Midnights) and ISU [REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED]. All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-) [REDACTED]



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From: Katherine Faley [<mailto:kfaley@dataminr.com>]

Sent: Wednesday, January 04, 2017 10:13 AM

To: Wight, Lee (MPD)

Cc: Delgado, Edward (MPD); Jeffrey Long

Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for

training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[Redacted]

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)

[Redacted]

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----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[Redacted] (MPD)" <[Redacted][@dc.gov](mailto:[Redacted]@dc.gov)>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[Redacted]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,

Pat

[Redacted signature box]

On Mon, Dec 19, 2016 at 12:47 PM, [Redacted] (MPD) <[Redacted]@dc.gov> wrote:

Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[Redacted name]

Lead Grants Analyst

Metropoiltan Police Department

300 Indiana Avenue, Room 4002

Washington, D.C. 20001

Phone: [202-727-1915](tel:202-727-1915)

Fax: [202-727-0826](tel:202-727-0826)

 [dc.gov](#)

--



Patrick Ryan

Senior Vice President, Public Sector

O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)

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New York, NY 10016



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From: [REDACTED] (MPD)
To: [Wight, Lee \(MPD\)](#); [Katherine Faley](#)
Cc: [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement
Date: Thursday, January 5, 2017 12:07:58 PM
Attachments: [image001.png](#)

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: 202.727.0559
[REDACTED] [dc.gov](#)

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt [REDACTED] Midnights) and ISU ([REDACTED] [REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: Katherine Faley [<mailto:kfaley@datamir.com>]
Sent: Wednesday, January 04, 2017 10:13 AM
To: Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); Jeffrey Long
Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[REDACTED]

Katherine Faley

Client Engagement Manager, Public Sector
202.794.6649

[LinkedIn](#)

[REDACTED]

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Datamir in the news: [The Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[REDACTED]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,
Pat

[REDACTED]

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:
Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]
Lead Grants Analyst
Metropolitan Police Department
300 Indiana Avenue, Room 4002
Washington, D.C. 20001
Phone: [202-727-1915](tel:202-727-1915)
Fax: [202-727-0826](tel:202-727-0826)
[REDACTED]@dc.gov

--

Patrick Ryan

Senior Vice President, Public Sector
O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)
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New York, NY 10016


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From: [Katherine Faley](#)
To: [REDACTED] (MPD)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Donation agreement
Date: Wednesday, January 18, 2017 1:51:01 PM
Attachments: [image001.png](#)

MPD team,

As you finalize preparations for inauguration, please let me know if you have any questions and need any additional support on Dataminr. I'm happy to tweak anyone's settings or train new users. We want to make sure you have everything you need. During this time, we appreciate your help in capturing any individual feedback from your teams. That will help us improve our product and make sure we're supporting your mission.

Best of luck, and thanks for keeping us safe.

Thanks,

Kat

[REDACTED]

Katherine Faley

Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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On Wed, Jan 11, 2017 at 12:21 AM, Katherine Faley <kfaley@dataminr.com> wrote:

Hi all,

It was great meeting you today. We trained a total of 37 users across the different sessions. Below is the list of users who were not trained from the original list I received:

lisa.burton@dc.gov
john.strader@dc.gov
ernie.davis@dc.gov
tamarha.mills@dc.gov
adzua.martin@dc.gov
fawn.waddell@dc.gov

Please let me know if you'd like to set up another training session either later this week or early next week for these individuals (or others), and let me know if you need anything else!

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Mon, Jan 9, 2017 at 4:54 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Hi Kat,

If possible, can we keep the originally scheduled training session?

Thank you,



From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Monday, January 09, 2017 4:19 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD);

[REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED]

[REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement



Thanks so much for this list-- it is perfect.

Do you have any updates regarding the midnight sessions shift? I appreciate you looking into this for me. If it proves too much trouble, let's keep the schedule as is.

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Mon, Jan 9, 2017 at 11:42 AM, [REDACTED] (MPD)

<[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Kat,

Here are the list of names. I will check on moving the midnight shift sessions to Wednesday night and get back to you as soon as possible.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@datamir.com]

Sent: Thursday, January 05, 2017 5:22 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

[REDACTED]

Perfect, thank you! I'll keep you posted on who from our team will provide the trainings. I'll likely lead 1-2 of the sessions.

In the meantime, please fill out the attached spreadsheet of training/trial participants (name, email, group). We'll use this to create the accounts, so we're ready to go for Tuesday.

Looking forward to meeting you, and I appreciate all your help!

Thanks,

Kat



[REDACTED]

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Thu, Jan 5, 2017 at 5:11 PM, [REDACTED] (MPD)

<[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Good evening again,

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Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

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We are located at 300 Indiana Ave NW on the 5th Floor. Once you go through initial security, you'll go up to the 5th floor. Let the 5th Floor Security Guard know that you are here for training in the JOCC. You can also call the CIC at [202-727-9099](tel:202-727-9099) and ask to speak with Lt. [REDACTED] (as he is

the day shift official).

Thank you again for all your help in coordinating this.

Respectfully,

██████████

From: Katherine Faley [mailto:kfaley@datamnr.com]
Sent: Thursday, January 05, 2017 12:51 PM
To: ██████████ (MPD)
Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD)
Subject: Re: Donation agreement

Hi ██████████ all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Datamnr account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

I am available next week to conduct in person trainings for your groups. My availability is as follows:

- Monday, January 9, 9 AM-5 PM
- Tuesday, January 10, 9 AM-1 PM, 4-6 PM
- Thursday, January 12, 4-6 PM
- Friday, January 13, 1-5 PM

Please let me know if you need a later time, especially to train the evening or nightshift teams-- we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

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Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Thu, Jan 5, 2017 at 12:07 PM, [REDACTED] (MPD)

<[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

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Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor

Investigative Support Unit

Joint Strategic & Tactical Analysis Command Center

Homeland Security Bureau

Metropolitan Police Department

300 Indiana Avenue NW

Washington, DC 20001

Office: [202.727.0559](tel:202.727.0559)

[REDACTED] [dc.gov](#)

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From: Wight, Lee (MPD)

Sent: Thursday, January 05, 2017 10:58 AM

To: Katherine Faley

Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt [REDACTED] Midnights) and ISU [REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-) [REDACTED]



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From: Katherine Faley [<mailto:kfaley@dataminr.com>]

Sent: Wednesday, January 04, 2017 10:13 AM

To: Wight, Lee (MPD)

Cc: Delgado, Edward (MPD); Jeffrey Long

Subject: Fwd: Donation agreement

Hi Tip,

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Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[Redacted signature]

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)

[Redacted signature]

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----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[Redacted] (MPD)" <[\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov)>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[REDACTED]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,

Pat

[REDACTED]

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

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Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]

Lead Grants Analyst

Metropoiltan Police Department
300 Indiana Avenue, Room 4002
Washington, D.C. 20001

Phone: [202-727-1915](tel:202-727-1915)

Fax: [202-727-0826](tel:202-727-0826)

 [dc.gov](#)

--



Patrick Ryan

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O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)

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New York, NY 10016



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From: [Wight, Lee \(MPD\)](#)
To: [Katherine Faley](#)
Cc: [Delgado, Edward \(MPD\)](#); [REDACTED] (MPD)
Subject: RE: Donation agreement
Date: Wednesday, January 25, 2017 1:45:50 PM
Attachments: [image001.png](#)

Kat:

Let's do this as long as we can after the test period ends so my team can gather data and I can provide relevant feedback. Given the dates you've provided, 6 Feb at 1500 would probably be best.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



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From: Katherine Faley [mailto:kfaley@dataminr.com]
Sent: Wednesday, January 25, 2017 11:51 AM
To: Wight, Lee (MPD)
Cc: Jeffrey Long
Subject: Re: Donation agreement

Tip,

Hope all is well and that MPD has found value in Dataminr, especially during inauguration. Are you available to meet during one of the following times? We'd love to hear how inauguration went as well as discuss next steps on procurement. We will be prepared with pricing and product information. It would be great if we can learn from you the general number of paid accounts you're looking at, budget, and procurement options.

- Friday, January 27, 1-3 PM
- Monday, January 30, 11 AM-1 PM
- Thursday, February 2, 9-11 AM
- Monday, February 6, 2-4 PM

Please let me know if there's any information we can provide in advance to facilitate the conversation, and we're looking forward to connecting soon.

Thanks,

Kat

[Redacted signature]

From: [Katherine Faley](#)
To: [Wight, Lee \(MPD\)](#)
Cc: [Delgado, Edward \(MPD\)](#); [REDACTED] (MPD)
Subject: Re: Donation agreement
Date: Thursday, January 26, 2017 4:26:09 PM
Attachments: [image001.png](#)

Tip,

Sounds great. I'll plan to send a calendar invite tomorrow. We look forward to speaking with you Feb. 6!

Thanks,

Kat

[REDACTED]

Katherine Faley

Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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On Wed, Jan 25, 2017 at 1:45 PM, Wight, Lee (MPD) <Lee.Wight@dc.gov> wrote:

Kat:

Let's do this as long as we can after the test period ends so my team can gather data and I can provide relevant feedback. Given the dates you've provided, 6 Feb at 1500 would probably be best.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: 202- [REDACTED]



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From: Katherine Faley [mailto:kfaley@dataminr.com]
Sent: Wednesday, January 25, 2017 11:51 AM
To: Wight, Lee (MPD)
Cc: Jeffrey Long
Subject: Re: Donation agreement

Tip,

Hope all is well and that MPD has found value in Dataminr, especially during inauguration. Are you available to meet during one of the following times? We'd love to hear how inauguration went as well as discuss next steps on procurement. We will be prepared with pricing and product information. It would be great if we can learn from you the general number of paid accounts you're looking at, budget, and procurement options.

- Friday, January 27, 1-3 PM
- Monday, January 30, 11 AM-1 PM
- Thursday, February 2, 9-11 AM
- Monday, February 6, 2-4 PM

Please let me know if there's any information we can provide in advance to facilitate the conversation, and we're looking forward to connecting soon.

Thanks,

Kat

From: [Wight, Lee \(MPD\)](#)
To: [REDACTED] (MPD)
Subject: RE: Donation agreement
Date: Thursday, January 5, 2017 12:10:40 PM
Attachments: [image001.png](#)

The intent is to do this prior to the inauguration for sure...that's the whole point of the test

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



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From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 12:08 PM
To: Wight, Lee (MPD); Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau

Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: 202.727.0559
[REDACTED] [dc.gov](#)

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Kat:
Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt [REDACTED] Midnights) and ISU ([REDACTED] [REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.
Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
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From: Katherine Faley [<mailto:kfaley@dataminr.com>]
Sent: Wednesday, January 04, 2017 10:13 AM
To: Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); Jeffrey Long

Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[Redacted]

Katherine Faley

Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)

[Redacted]

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----- Forwarded message -----

From: Patrick Ryan <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[Redacted] (MPD)" <[Redacted]@dc.gov>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[Redacted]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,
Pat

[Redacted]

On Mon, Dec 19, 2016 at 12:47 PM, [Redacted] (MPD) <[Redacted]@dc.gov>

wrote:
Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]
Lead Grants Analyst
Metropolitan Police Department
300 Indiana Avenue, Room 4002
Washington, D.C. 20001
Phone: [202-727-1915](tel:202-727-1915)
Fax: [202-727-0826](tel:202-727-0826)
[REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)

--

[REDACTED]

Patrick Ryan

Senior Vice President, Public Sector
O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)
[Twitter](#) | [LinkedIn](#)

6 East 32nd Street, 2nd Floor
New York, NY 10016

[REDACTED]

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From: [Katherine Faley](#)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#); [REDACTED] (MPD); [REDACTED] (MPD); [Jeffrey Long](#); [REDACTED] (MPD); [Wight, Lee \(MPD\)](#)
Subject: Re: Donation agreement
Date: Monday, January 9, 2017 6:08:15 PM

Absolutely. See you tomorrow!

On Mon, Jan 9, 2017 at 4:54 PM [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Hi Kat,

If possible, can we keep the originally scheduled training session?

Thank you,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Monday, January 09, 2017 4:19 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

[REDACTED]

Thanks so much for this list-- it is perfect.

Do you have any updates regarding the midnight sessions shift? I appreciate you looking into this for me. If it proves too much trouble, let's keep the schedule as is.

Thanks,

Kat





Katherine Faley

Client Engagement Manager, Public Sector

202.794.6649

[LinkedIn](#)



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On Mon, Jan 9, 2017 at 11:42 AM, [REDACTED] (MPD)
<[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Kat,

Here are the list of names. I will check on moving the midnight shift sessions to Wednesday night
and get back to you as soon as possible.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 5:22 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

[REDACTED]

Perfect, thank you! I'll keep you posted on who from our team will provide the trainings. I'll likely lead 1-2 of the sessions.

In the meantime, please fill out the attached spreadsheet of training/trial participants (name, email, group). We'll use this to create the accounts, so we're ready to go for Tuesday.

Looking forward to meeting you, and I appreciate all your help!

Thanks,

Kat





Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

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On Thu, Jan 5, 2017 at 5:11 PM, [REDACTED] (MPD) <[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Good evening again,

I have reserved our Joint Operations Command Center (JOCC) for the following training sessions next

Tuesday, January 10, 2016:

Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours

Session 2: 1700-1800 hours

Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

th

We are located at 300 Indiana Ave NW on the 5th Floor. Once you go through initial security, you'll go up to the 5th floor. Let the 5th Floor Security Guard know that you are here for training in the JOCC. You can also call the CIC at

[202-727-9099](tel:202-727-9099) and ask to speak with Lt. [REDACTED] (as he is the day shift official).

Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Dataminr account, including customizing his or her settings. Each participant

will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

I am available next week to conduct in person trainings for your groups. My availability is as follows:

-- Monday, January 9, 9 AM-5 PM

-- Tuesday, January 10, 9 AM-1 PM, 4-6 PM

-- Thursday, January 12, 4-6 PM

-- Friday, January 13, 1-5 PM

Please let me know if you need a later time, especially to train the evening or nightshift teams-- we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

Thanks,

Kat





Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

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On Thu, Jan 5, 2017 at 12:07 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov>
wrote:

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor

Investigative Support Unit

Joint Strategic & Tactical Analysis Command Center

Homeland Security Bureau

Metropolitan Police Department

300 Indiana Avenue NW

Washington, DC 20001

Office:

[202.727.0559](tel:202.727.0559)

 [dc.gov](#)

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From: Wight, Lee (MPD)

Sent: Thursday, January 05, 2017 10:58 AM

To: Katherine Faley

Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our

POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt. [REDACTED] Midnights) and ISU ([REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O:

[202-727-1516](tel:202-727-1516)

C:

[202-](tel:202-) [REDACTED]



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From: Katherine Faley [<mailto:kfaley@dataminr.com>]

Sent: Wednesday, January 04, 2017 10:13 AM

To: Wight, Lee (MPD)

Cc: Delgado, Edward (MPD); Jeffrey Long

Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>



Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,

Pat



On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[REDACTED][dc.gov](#)>

wrote:

Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]

Lead Grants Analyst

Metropolitan Police Department

300 Indiana Avenue, Room 4002

Washington, D.C. 20001

Phone:

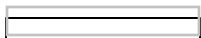
[202-727-1915](tel:202-727-1915)

Fax:

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 [dc.gov](#)

--



Patrick Ryan

Senior Vice President, Public Sector

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|

--

Katherine Faley
Client Engagement Manager, Public Sector
202.794.6649

From: [REDACTED] (MPD)
To: [Katherine Faley](#); [REDACTED] (MPD)
Cc: [Wight, Lee](#) (MPD); [Delgado, Edward](#) (MPD); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement
Date: Friday, January 6, 2017 6:26:01 AM
Attachments: [image007.png](#)

Sounds good ref. our Day work CIC members. Thanks

From: Katherine Faley [mailto:kfaley@dataminr.com]
Sent: Thursday, January 05, 2017 5:22 PM
To: [REDACTED] (MPD)
Cc: [Wight, Lee](#) (MPD); [Delgado, Edward](#) (MPD); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Donation agreement

[REDACTED]

Perfect, thank you! I'll keep you posted on who from our team will provide the trainings. I'll likely lead 1-2 of the sessions.

In the meantime, please fill out the attached spreadsheet of training/trial participants (name, email, group). We'll use this to create the accounts, so we're ready to go for Tuesday.

Looking forward to meeting you, and I appreciate all your help!

Thanks,

Kat

[REDACTED]

[REDACTED]

Katherine Faley
Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)

[REDACTED]

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Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@datamir.com]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Datamir account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

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- Friday, January 13, 1-5 PM

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Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

Thanks,

Kat

[Redacted]

[Redacted]

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)

[Redacted]

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On Thu, Jan 5, 2017 at 12:07 PM, [Redacted] (MPD) <[Redacted][dc.gov](mailto:[Redacted].dc.gov)> wrote:

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

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[Redacted]

[Redacted]

Criminal Research Specialist Supervisor

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Cc: Delgado, Edward (MPD); Jeffrey Long; ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD)
Subject: RE: Donation agreement

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Lee "Tip" Wight
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Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: [202-727-1516](tel:202-727-1516)
C: [202-██████████](tel:202-██████████)



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From: Katherine Faley [<mailto:kfaley@datamir.com>]
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Subject: Fwd: Donation agreement

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Please let me know if you need anything else, and I'm looking forward to meeting you soon.

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Kat

[Redacted]

Katherine Faley

Client Engagement Manager, Public Sector
[202.794.6649](https://www.linkedin.com/in/katherinefaley)
[LinkedIn](#)

[Redacted]

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Dataminr in the news: [The Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[Redacted] (MPD)" <[Redacted]@dc.gov>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[Redacted]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,
Pat

[Redacted]

On Mon, Dec 19, 2016 at 12:47 PM, [Redacted] (MPD) <[Redacted]@dc.gov> wrote:

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Thank you

[REDACTED]
Lead Grants Analyst
Metropolitan Police Department
300 Indiana Avenue, Room 4002
Washington, D.C. 20001
Phone: [202-727-1915](tel:202-727-1915)
Fax: [202-727-0826](tel:202-727-0826)
[REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)

--

[REDACTED]

Patrick Ryan

Senior Vice President, Public Sector
O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)
[Twitter](#) | [LinkedIn](#)

6 East 32nd Street, 2nd Floor
New York, NY 10016

[REDACTED]

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From: [Katherine Faley](#)
To: [REDACTED] (MPD)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [Jai-Sun Lee](#)
Subject: Re: Donation agreement
Date: Monday, January 9, 2017 8:40:29 PM
Attachments: [image001.png](#)

Hi [REDACTED]

We're looking forward to tomorrow. My colleague Jai Lee, copied here, will lead the first training session tomorrow morning at 0700. I will lead the rest of the training sessions.

Jai,

Please see below for the address and instructions for your arrival. [REDACTED] is the main POC in case you have any issues. Thanks so much for your help.

Looking forward to meeting you all tomorrow!

Thanks,

Kat

[REDACTED]

Katherine Faley
Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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On Thu, Jan 5, 2017 at 5:11 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Good evening again,

I have reserved our Joint Operations Command Center (JOCC) for the following training sessions next Tuesday, January 10, 2016:

Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours

Session 2: 1700-1800 hours

Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

We are located at 300 Indiana Ave NW on the 5th Floor. Once you go through initial security, you'll go up to the 5th floor. Let the 5th Floor Security Guard know that you are here for training in the JOCC. You can also call the CIC at [202-727-9099](tel:202-727-9099) and ask to speak with Lt. [REDACTED] (as he is the day shift official).

Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Dataminr account, including customizing his or her settings. Each participant will

need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

I am available next week to conduct in person trainings for your groups. My availability is as follows:

- Monday, January 9, 9 AM-5 PM
- Tuesday, January 10, 9 AM-1 PM, 4-6 PM
- Thursday, January 12, 4-6 PM
- Friday, January 13, 1-5 PM

Please let me know if you need a later time, especially to train the evening or nightshift teams-- we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Thu, Jan 5, 2017 at 12:07 PM, [REDACTED] (MPD) <[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor

Investigative Support Unit

Joint Strategic & Tactical Analysis Command Center

Homeland Security Bureau

Metropolitan Police Department

300 Indiana Avenue NW

Washington, DC 20001

Office: [202.727.0559](tel:202.727.0559)

[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)

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the exclusive use of the addressee(s) and may contain confidential and privileged information. If you are not the intended recipient, please notify the sender immediately and destroy all copies of this message and any attachments.

From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt. [REDACTED] Midnights) and ISU ([REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-)[REDACTED]



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From: Katherine Faley [<mailto:kfaley@datamir.com>]

Sent: Wednesday, January 04, 2017 10:13 AM

To: Wight, Lee (MPD)

Cc: Delgado, Edward (MPD); Jeffrey Long

Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[Redacted signature]

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)

[Redacted]

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----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[Redacted] (MPD)" <[Redacted]dc.gov>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[Redacted]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,

Pat

[Redacted]

On Mon, Dec 19, 2016 at 12:47 PM, [Redacted] (MPD) <[Redacted]dc.gov> wrote:

Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]

Lead Grants Analyst

Metropolitan Police Department

300 Indiana Avenue, Room 4002

Washington, D.C. 20001

Phone: [202-727-1915](tel:202-727-1915)

Fax: [202-727-0826](tel:202-727-0826)

[REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)

--

[REDACTED]

Patrick Ryan

Senior Vice President, Public Sector

O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)

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New York, NY 10016



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From: [REDACTED] (MPD)
To: [Katherine Faley](#)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [Jai-Sun Lee](#)
Subject: Re: Donation agreement
Date: Monday, January 9, 2017 9:13:17 PM
Attachments: [image001.png](#)
[image001.png](#)

Yes there will be a computer that will project on the screens in the JOCC. I will likely not be in at 0700, but Lt [REDACTED] should be. He can be reached at 202-727-9099

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Jan 9, 2017, at 20:56, Katherine Faley <kfaley@dataminr.com> wrote:

[REDACTED]

Apologies for the additional email. One last question: Will there be a computer/laptop for us to lead the training or the ability for us to plug into a projector using our own laptop?

Thanks,

Kat

[REDACTED]

Katherine Faley
Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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On Mon, Jan 9, 2017 at 8:39 PM, Katherine Faley <kfaley@dataminr.com> wrote:

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We're looking forward to tomorrow. My colleague Jai Lee, copied here, will lead the first training session tomorrow morning at 0700. I will lead the rest of the training sessions.

Jai,

Please see below for the address and instructions for your arrival. [REDACTED]
[REDACTED] is the main POC in case you have any issues. Thanks so much for your help.

Looking forward to meeting you all tomorrow!

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector
[202.794.6649](tel:202.794.6649)
[LinkedIn](#)



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On Thu, Jan 5, 2017 at 5:11 PM, [REDACTED] (MPD)
<[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Good evening again,

I have reserved our Joint Operations Command Center (JOCC) for the following training sessions next Tuesday, January 10, 2016:

Day shift:

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Respectfully,

[REDACTED]

From: Katherine Faley [mailto: kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Dataminr account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

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- Tuesday, January 10, 9 AM-1 PM, 4-6 PM
- Thursday, January 12, 4-6 PM
- Friday, January 13, 1-5 PM

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Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

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On Thu, Jan 5, 2017 at 12:07 PM, [REDACTED] (MPD)

<[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor

Investigative Support Unit

Joint Strategic & Tactical Analysis Command Center

Homeland Security Bureau

Metropolitan Police Department

300 Indiana Avenue NW

Washington, DC 20001

Office: [202.727.0559](tel:202.727.0559)

[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt [REDACTED] Midnights) and ISU [REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED]. All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-)[REDACTED]



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From: Katherine Faley [<mailto:kfaley@dataminr.com>]
Sent: Wednesday, January 04, 2017 10:13 AM
To: Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); Jeffrey Long
Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[<image002.jpg>](#)

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)

[REDACTED]

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----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[REDACTED] (MPD)" <[REDACTED]dc.gov>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[REDACTED]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,

Pat

[REDACTED]

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[REDACTED]dc.gov> wrote:

Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]

Lead Grants Analyst

Metropolitan Police Department

300 Indiana Avenue, Room 4002

Washington, D.C. 20001

Phone: [202-727-1915](tel:202-727-1915)

Fax: [202-727-0826](tel:202-727-0826)

[REDACTED] [dc.gov](#)

--

[<image002.jpg>](#)

Patrick Ryan

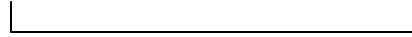
Senior Vice President, Public Sector

O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)

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From: [REDACTED] (MPD)
To: [Katherine Faley](#)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement
Date: Thursday, January 5, 2017 12:53:24 PM
Attachments: [image001.png](#)

Thanks – Let me check the JOCC’s availability and take a look at the schedules so we can optimize training. Is there any chance we can do an early morning training around 0500 hours or an evening training around 9:30 pm (to cover midnight crew)?

From: Katherine Faley [mailto:kfaley@dataminr.com]
Sent: Thursday, January 05, 2017 12:51 PM
To: [REDACTED] (MPD)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Dataminr account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

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Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

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Kat



[REDACTED]

Katherine Faley
Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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On Thu, Jan 5, 2017 at 12:07 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov>

wrote:

Good afternoon,

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Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: [202.727.0559](tel:202.727.0559)
[REDACTED]@dc.gov

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt. [REDACTED] Midnights) and ISU ([REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED]. All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-) [REDACTED]



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From: Katherine Faley [<mailto:kfaley@datamnr.com>]

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To: Wight, Lee (MPD)

Cc: Delgado, Edward (MPD); Jeffrey Long

Subject: Fwd: Donation agreement

Hi Tip,

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Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[REDACTED]

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)

[REDACTED]

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From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[REDACTED] (MPD)" <[REDACTED][dc.gov](mailto:[REDACTED].dc.gov)>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>,
Katherine Faley <kfaley@dataminr.com>

[REDACTED]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,
Pat

[REDACTED]

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[REDACTED][dc.gov](mailto:[REDACTED].dc.gov)>
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Thank you

[REDACTED]
Lead Grants Analyst
Metropoiltan Police Department
300 Indiana Avenue, Room 4002
Washington, D.C. 20001
Phone: [202-727-1915](tel:202-727-1915)
Fax: [202-727-0826](tel:202-727-0826)
[REDACTED][dc.gov](mailto:[REDACTED].dc.gov)

--

[Redacted]

Patrick Ryan

Senior Vice President, Public Sector

O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)

[Twitter](#) | [LinkedIn](#)

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New York, NY 10016

[Redacted]

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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Re: Donation agreement
Date: Thursday, January 5, 2017 11:57:38 AM
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)
[image002.jpg](#)
[image003.jpg](#)

Yeah. At the very least two...one at the end of day shift and one for midnights or something. Just let me know if you need anything from me.

Sent from my iPhone

On Jan 5, 2017, at 11:54, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

They initially wanted it before inauguration. I'll probably end up coordinating shortly to see if we can get them on 3 different shifts next week. I'm not sure when their earlier availability is.

From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 11:53 AM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Fwd: Donation agreement

Any way we can get this done before [REDACTED] leaves? Next week at some time?

Sent from my iPhone

Begin forwarded message:

From: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>
Date: January 5, 2017 at 10:57:40 EST
To: Katherine Faley <kfaley@datamir.com>
Cc: "Delgado, Edward (MPD)" <edward.delgado@dc.gov>, Jeffrey Long <jlong@datamir.com>, "[REDACTED] (MPD)" <[joseph\[REDACTED\]@dc.gov](mailto:joseph[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[raymond\[REDACTED\]@dc.gov](mailto:raymond[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[donna\[REDACTED\]@dc.gov](mailto:donna[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>, "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>
Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt [REDACTED] Evenings; Sgt [REDACTED] Midnights) and ISU [REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are

cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: Katherine Faley [<mailto:kfaley@datamir.com>]

Sent: Wednesday, January 04, 2017 10:13 AM

To: Wight, Lee (MPD)

Cc: Delgado, Edward (MPD); Jeffrey Long

Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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Dataminr in the news: [The Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>
Date: Tue, Jan 3, 2017 at 1:40 PM
Subject: Re: Donation agreement
To: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jloug@dataminr.com>, Katherine Faley <kfaley@dataminr.com>



Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,
Pat

<image001.jpg><image001.jpg>

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:
Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.


Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

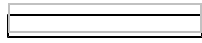
Thank you



Lead Grants Analyst
Metropoiltan Police Department
300 Indiana Avenue, Room 4002
Washington, D.C. 20001
Phone: [202-727-1915](tel:202-727-1915)

Fax: [202-727-0826](tel:202-727-0826)
 dc.gov

--



Patrick Ryan

Senior Vice President, Public Sector
O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)
[Twitter](#) | [LinkedIn](#)

6 East 32nd Street, 2nd Floor
New York, NY 10016



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Dataminr in the news: [The Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

From: [REDACTED] (MPD)
To: [Butler, Robert \(MPD\)](#); [REDACTED] (MPD); [Gudahl, \[REDACTED\] R. \(MPD\)](#); [Hathaway, Douglas \(MPD\)](#); [James, William C. \(MPD\)](#); [Leighton, Donovan \(MPD\)](#); [Schmitt, Matthew D. \(MPD\)](#)
Cc: [Kelly, \[REDACTED\] M. \(MPD\)](#); [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Dataminr Test
Date: Wednesday, January 25, 2017 1:51:14 PM
Attachments: [image001.png](#)
Importance: High

Hey all,

I just wanted to follow up on this now that we've had the chance to use it for Inauguration. Can you all start sending me some of your feedback in reference to Dataminr?

Thanks!

From: [REDACTED] (MPD)
Sent: Tuesday, January 10, 2017 11:03 AM
To: Butler, Robert (MPD); [REDACTED] (MPD); Gudahl, [REDACTED] R. (MPD); Hathaway, Douglas (MPD); James, William C. (MPD); Leighton, Donovan (MPD); [REDACTED] (MPD); Schmitt, Matthew D. (MPD)
Subject: FW: Evaluation Criteria for Dataminr Test

Fusion Desk Team,

Please keep the below in mind while evaluating the Dataminr tool.

Thank you,

From: Wight, Lee (MPD)
Sent: Tuesday, January 10, 2017 10:37 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Evaluation Criteria for Dataminr Test

Adam/All:

Here is the criteria we're using to evaluate Dataminr for the 30 day test period. Please have folks keep notes so we can evaluate its performance.

1. Expected performance outcomes and measures for the test period are:
 - a. Expected Outcomes:
 - i. Validation of the Dataminr tool as an effective means of alerting CIC/JOCC personnel to emerging events
 - ii. Validation of the Dataminr tool as an effective means of detecting potential public safety threats to the District
 - iii. Validation of the Dataminr tool as one which is easy for MPD users to train on and effectively use.

b. Performance Measures:

- i. Dataminr alerts MPD users to emerging public safety events prior to MPD awareness via current means (open source media, LE partner notification, etc.) on at least 75% of the events detected by Dataminr that are relevant to MPD operations.
- ii. Dataminr detects at least one potential threat to public safety of which MPD was previously unaware during the trial period.
- iii. Dataminr personnel are able to train new MPD users in a session less than two hours long and users are able to effectively use the tool independently after that training.

Thanks!

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: [Jeffrey Long](#)
To: [Jeffrey Long](#)
Cc: [Wight, Lee \(MPD\)](#)
Bcc: [REDACTED] [\(MPD\)](#)
Subject: Thank you from Dataminr - pilot ending on March 3rd
Date: Thursday, March 2, 2017 4:27:22 PM

Hi all,

Thank you for taking the time to pilot Dataminr's news alerting technology. We hope the alerts reduced your response times and helped support your critical mission as first responders to protect the public.

*****The pilot will end tomorrow at 2pm EST. At that time you no longer receive the email alerts or be able to login into the web-based dashboard.*****

Please provide any and all feedback to Tip Wight, and feel free to send to me as well. Tip will be compiling the feedback and making a recommendation to MPD leadership about possible procurement.

In the mean time, please don't hesitate to reach out to me with questions or concerns.

Thank you again for your time and consideration.

Respectfully,

Jeff

[REDACTED]

Jeff Long

Director of State and Major City Partnerships
C: +1 202.794.6715
[LinkedIn](#)

2101 Wilson Blvd., 9th floor
Arlington, VA 22201



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Dataminr in the news: [The Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

From: [Dataminr notifications](#)
To: [REDACTED] (MPD)
Subject: Welcome to Dataminr
Date: Tuesday, January 10, 2017 8:11:27 AM



Welcome to Dataminr

Let's get you started!

Your username is: [REDACTED] dc.gov

[Launch Application](#)

1 Create your password

2 Set up your dashboard

Follow the onboarding wizard to configure your account to your interests.

Any questions?

Follow up with help@dataminr.com

Dataminr is a real-time information discovery company.

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: DATAMINR FEEDBACK
Date: Saturday, March 4, 2017 2:03:36 PM
Attachments: [image001.png](#)

[REDACTED]

[REDACTED]

[REDACTED]

Criminal Research Specialist
Fusion Desk
Command Information Center
Joint Strategic & Tactical Analysis Command Center
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
[REDACTED]dc.gov
202-727-9099



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From: [Wight, Lee \(MPD\)](#)
To: [MPDCRS; MPD - MPDSOCC \(MPD\)](#)
Cc: [MPDORAS](#)
Subject: Dataminr Pilot
Date: Tuesday, January 31, 2017 10:34:09 AM
Attachments: [image001.png](#)

Team:

Today is the last day of our Dataminr (social media altering tool) test. If you had access to the tool, please provide any feedback you have on it to Ms. Montagna for consolidation.

Thank you!

Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516
C: 202- [REDACTED]



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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: Datminr pilot
Date: Tuesday, January 31, 2017 11:02:56 PM

Hey [REDACTED] just wanted to give a little feedback on the dataminr pilot program. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [Wight, Lee \(MPD\)](#)
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#)
Subject: Evaluation Criteria for Dataminr Test
Date: Tuesday, January 10, 2017 10:37:12 AM
Attachments: [image001.png](#)

[REDACTED] All:

Here is the criteria we're using to evaluate Dataminr for the 30 day test period. Please have folks keep notes so we can evaluate its performance.

1. Expected performance outcomes and measures for the test period are:
 - a. Expected Outcomes:
 - i. Validation of the Dataminr tool as an effective means of alerting CIC/JOCC personnel to emerging events
 - ii. Validation of the Dataminr tool as an effective means of detecting potential public safety threats to the District
 - iii. Validation of the Dataminr tool as one which is easy for MPD users to train on and effectively use.
 - b. Performance Measures:
 - i. Dataminr alerts MPD users to emerging public safety events prior to MPD awareness via current means (open source media, LE partner notification, etc.) on at least 75% of the events detected by Dataminr that are relevant to MPD operations.
 - ii. Dataminr detects at least one potential threat to public safety of which MPD was previously unaware during the trial period.
 - iii. Dataminr personnel are able to train new MPD users in a session less than two hours long and users are able to effectively use the tool independently after that training.

Thanks!

Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516
C: 202-[REDACTED]



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From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Evaluation Criteria for Dataminr Test
Date: Tuesday, January 10, 2017 11:02:44 AM
Attachments: [image001.png](#)

Fusion Desk Team,

Please keep the below in mind while evaluating the Dataminr tool.

Thank you,
[REDACTED]

From: Wight, Lee (MPD)
Sent: Tuesday, January 10, 2017 10:37 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Evaluation Criteria for Dataminr Test

[REDACTED] All:
Here is the criteria we're using to evaluate Dataminr for the 30 day test period. Please have folks keep notes so we can evaluate its performance.

1. Expected performance outcomes and measures for the test period are:
 - a. Expected Outcomes:
 - i. Validation of the Dataminr tool as an effective means of alerting CIC/JOCC personnel to emerging events
 - ii. Validation of the Dataminr tool as an effective means of detecting potential public safety threats to the District
 - iii. Validation of the Dataminr tool as one which is easy for MPD users to train on and effectively use.
 - b. Performance Measures:
 - i. Dataminr alerts MPD users to emerging public safety events prior to MPD awareness via current means (open source media, LE partner notification, etc.) on at least 75% of the events detected by Dataminr that are relevant to MPD operations.
 - ii. Dataminr detects at least one potential threat to public safety of which MPD was previously unaware during the trial period.
 - iii. Dataminr personnel are able to train new MPD users in a session less than two hours long and users are able to effectively use the tool independently after that training.

Thanks!
Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: [REDACTED] (MPD)
To: [Lyons, Elizabeth A. \(MPD\)](#)
Subject: FW: Raw Dataminr/Sprinklr feedback
Date: Thursday, February 9, 2017 5:39:26 PM

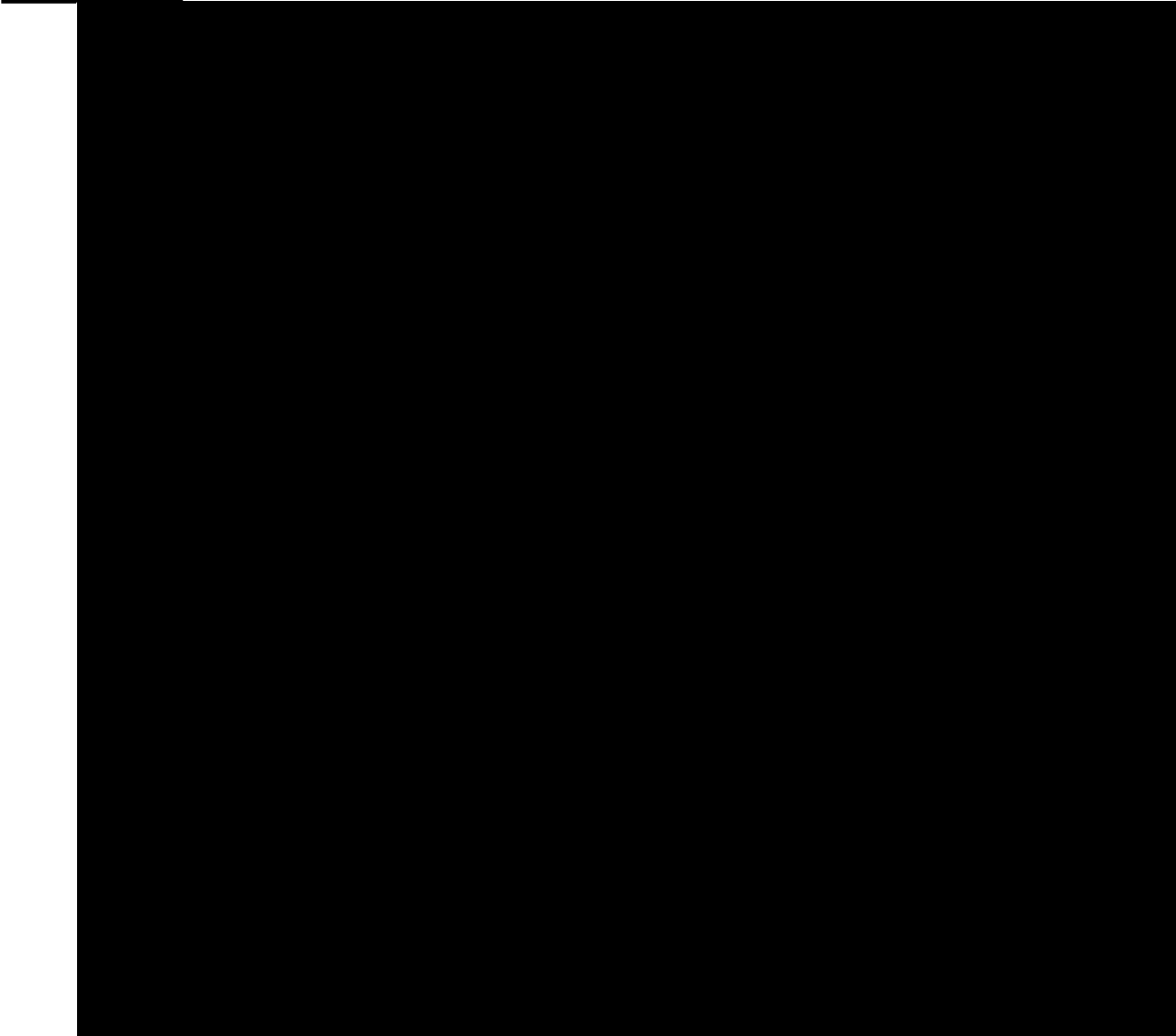
Here is what I've collected so far about the Dataminr and Sprinklr systems.

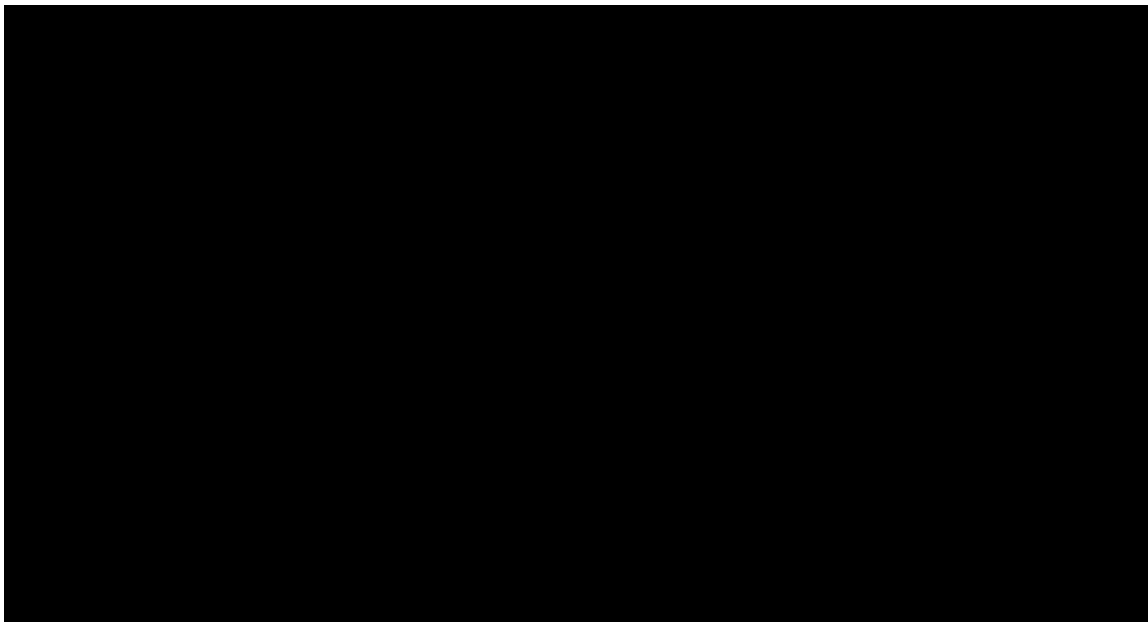
From: [REDACTED] (MPD)
Sent: Tuesday, January 31, 2017 10:28 AM
To: Wight, Lee (MPD); Delga [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED]@dc.gov
Subject: Raw Dataminr/Spr

Hi Tip and Inspector,

Here is some of the feedback I've received so far from the Fusion Desk CRS team (and the few from our side who had access). I haven't had a chance to write up a summary yet, but I wanted to also share their "raw" feedback.

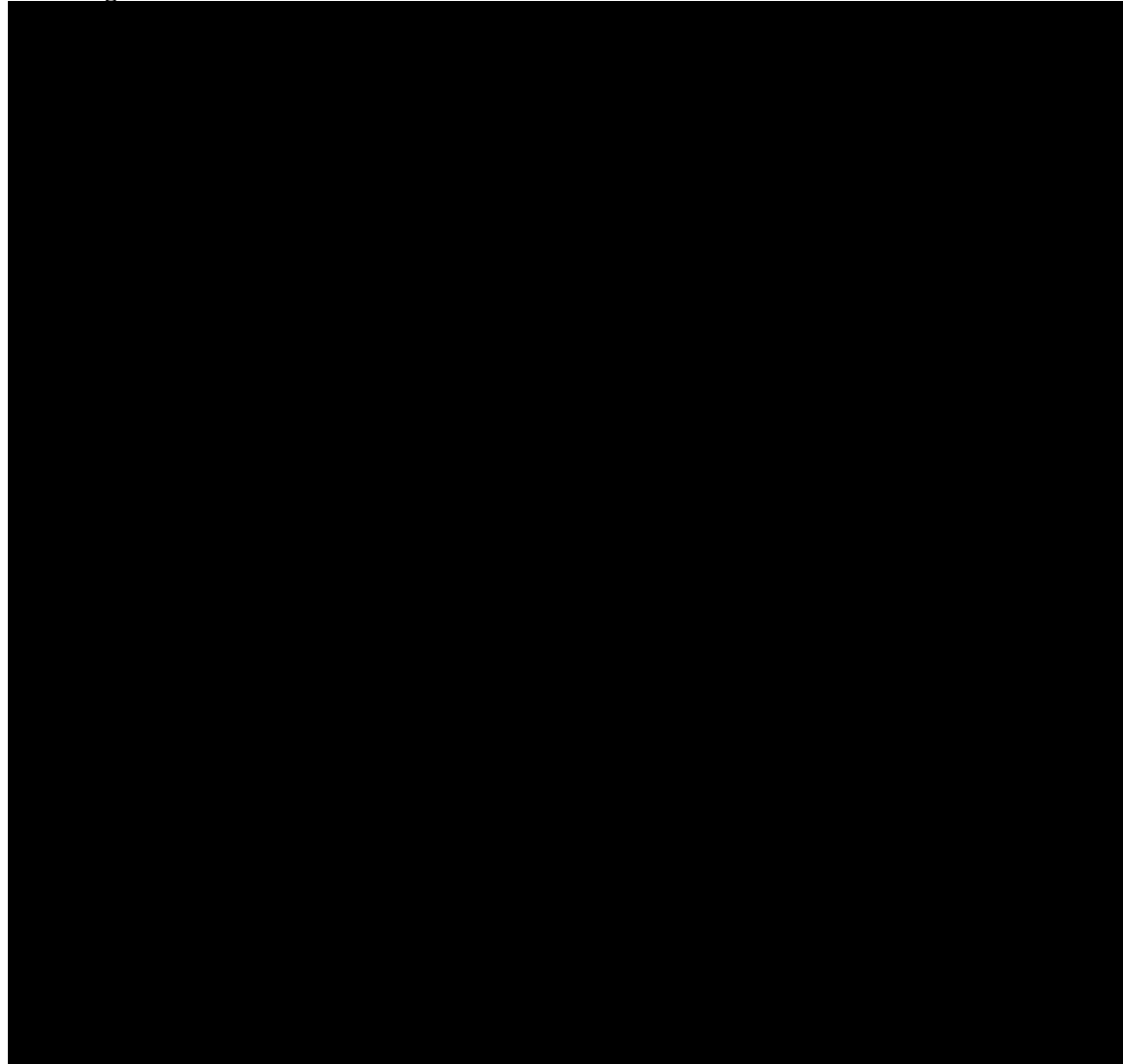
[REDACTED] (CIC) – access to both Dataminr and Sprinklr:

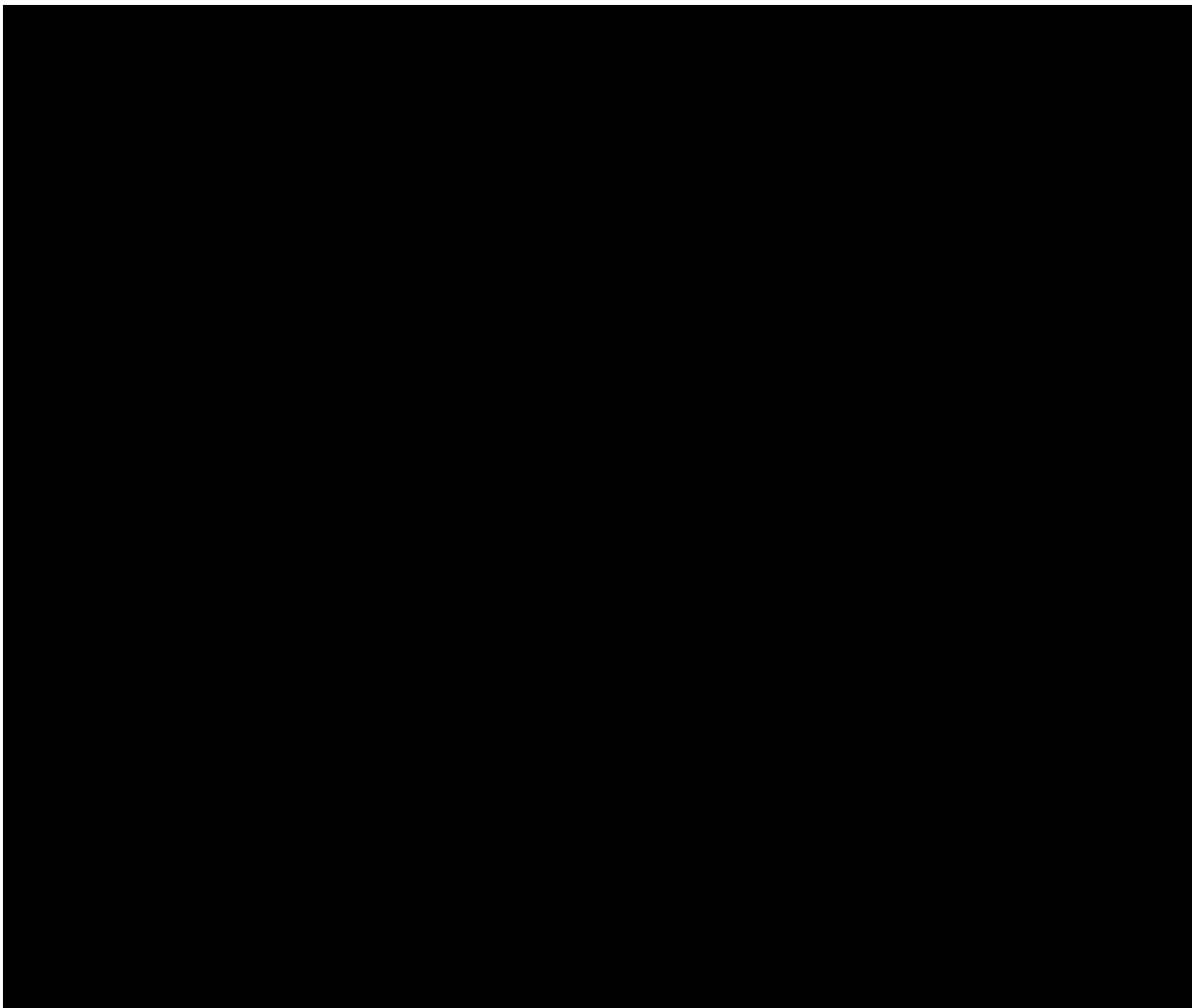




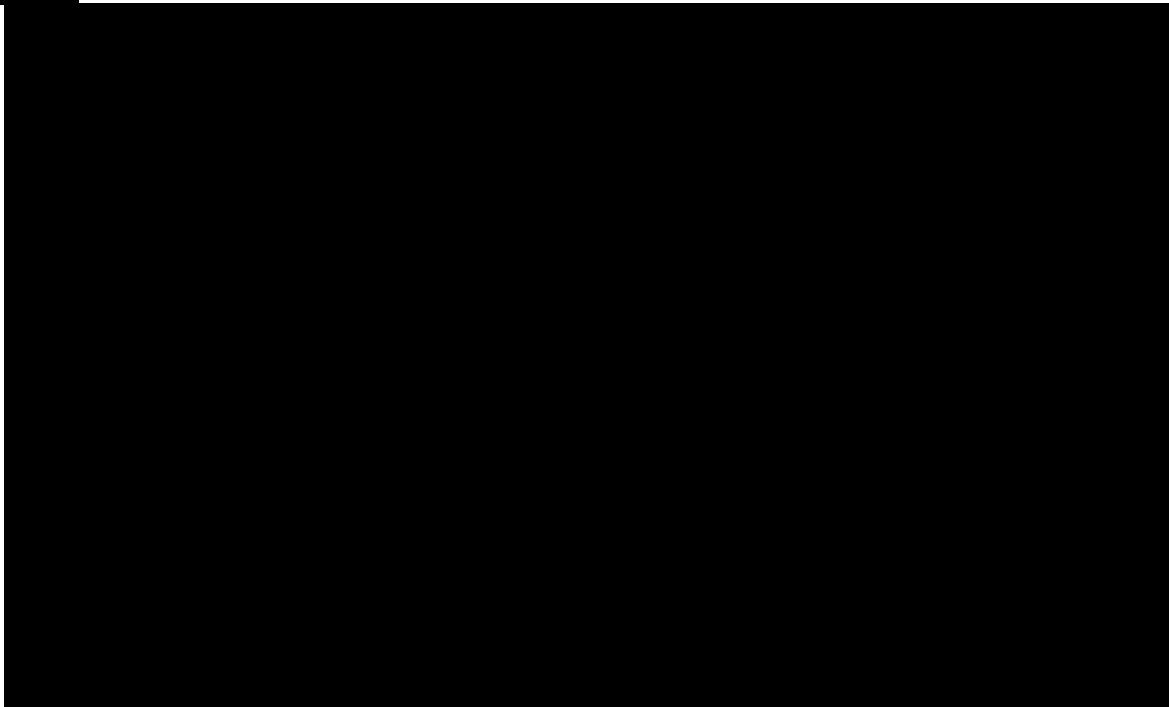
[REDACTED] (CIC) – access to both Datamir and Sprinkl:

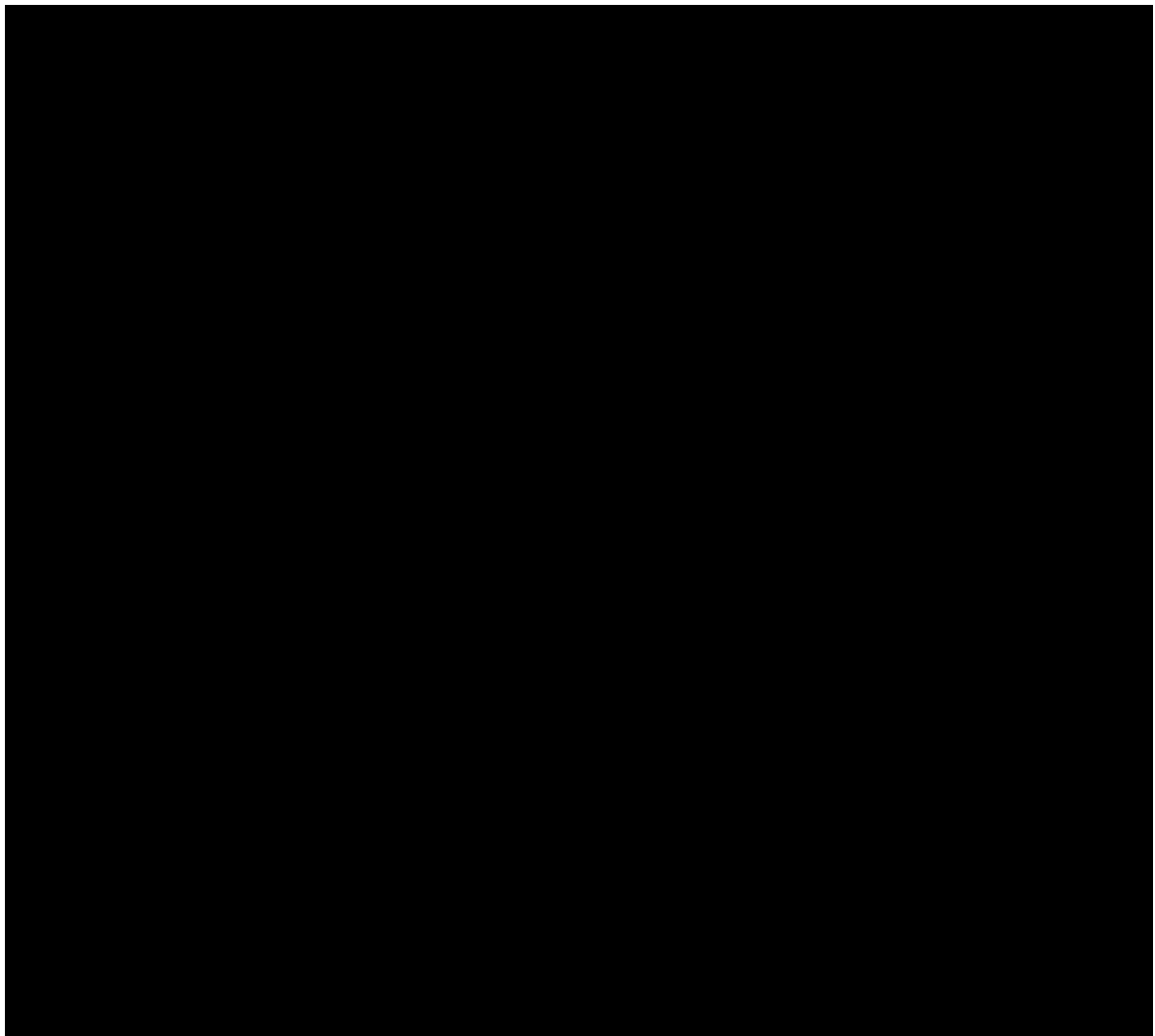
A few thoughts on Datamir.



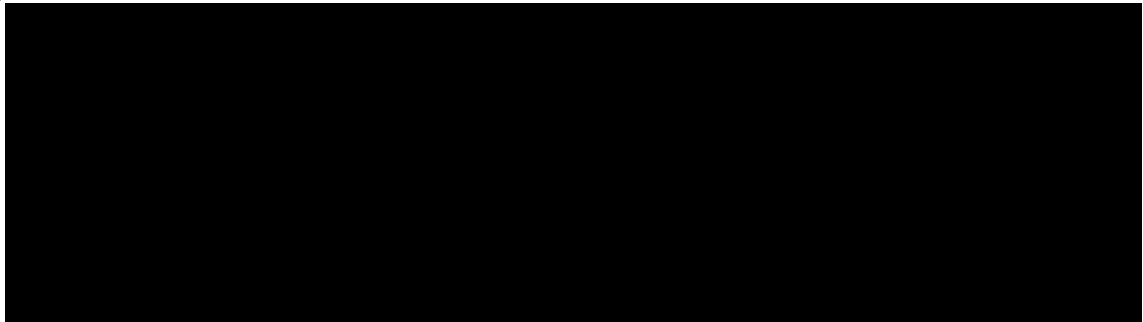


(CIC) – access to Dataminr only:

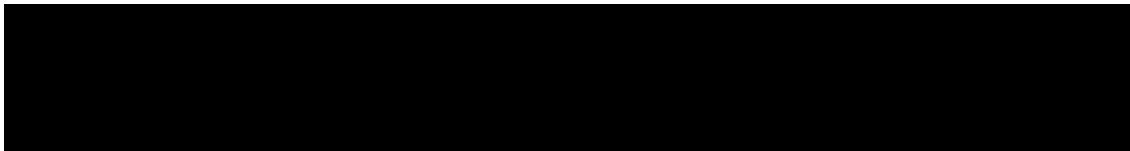




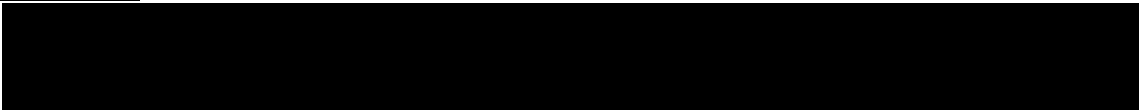
[REDACTED] (CIC) – access to Datamir only:



[REDACTED] (CIC) – access to Datamir only:



[REDACTED] (CIC) – access to Datamir only:



[REDACTED] (ISU) – access to Dataminr only:

[REDACTED]

[REDACTED] (CIC) – Dataminr:

[REDACTED]

[REDACTED] (CIC) – Dataminr:

[REDACTED]

Respectfully,

[REDACTED]

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: [REDACTED]
[REDACTED]@dc.gov

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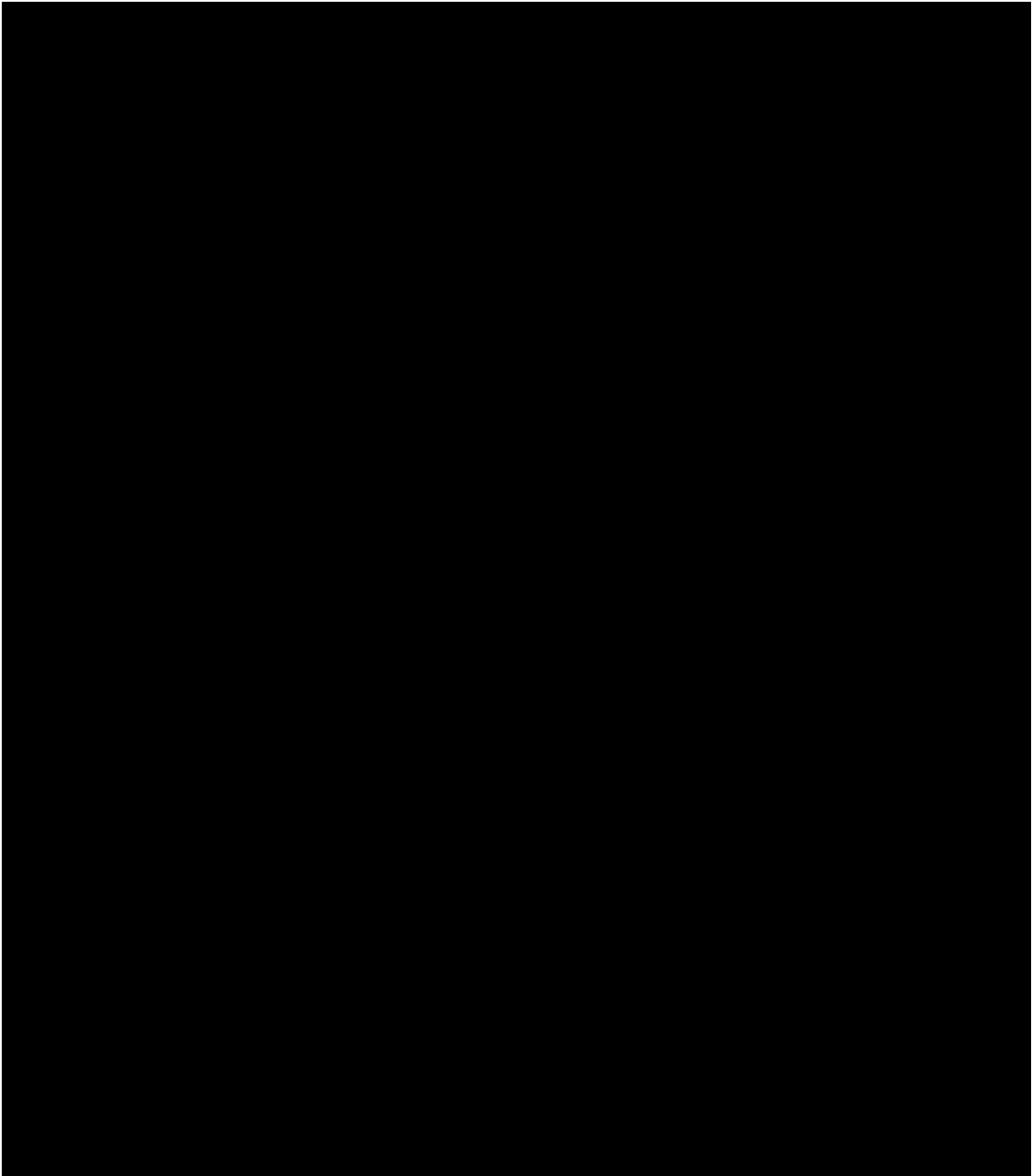
PUBLIC SAFETY SURVEY: Let us know about your experiences and opinions regarding public safety in Washington, DC. Take the 10-minute survey [Here](#). #SaferStrongerDC

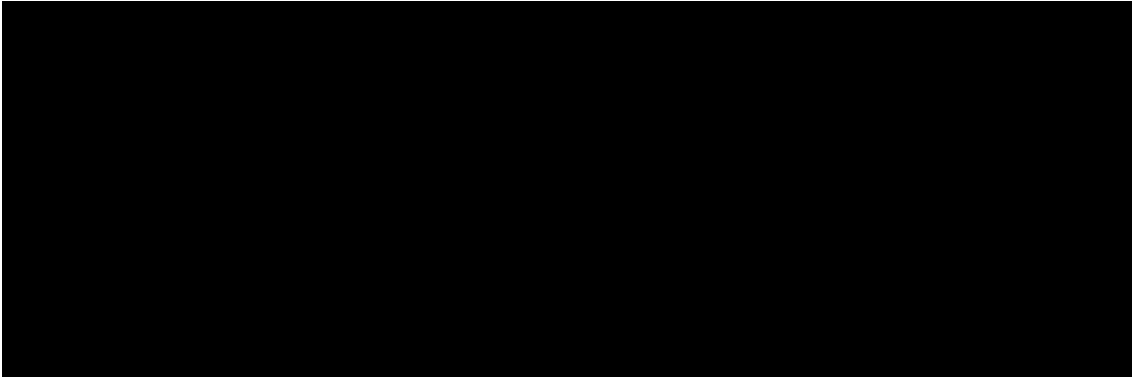
From: [REDACTED] (MPD)
To: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#)
Cc: [REDACTED] (MPD)
Subject: Raw Dataminr/Sprinklr feedback
Date: Tuesday, January 31, 2017 10:28:02 AM

Hi Tip and Inspector,

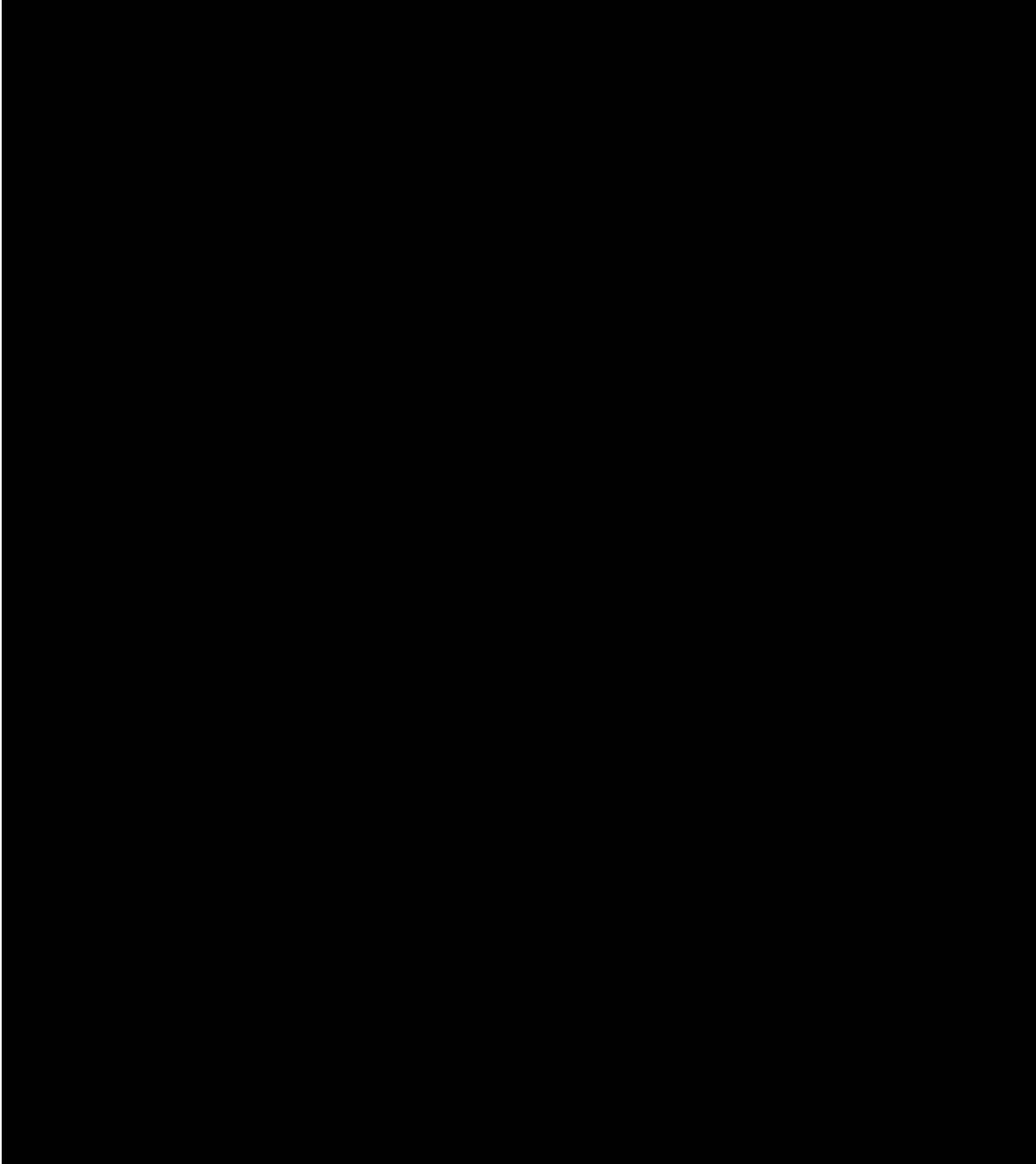
Here is some of the feedback I've received so far from the Fusion Desk CRS team (and the few from our side who had access). I haven't had a chance to write up a summary yet, but I wanted to also share their "raw" feedback.

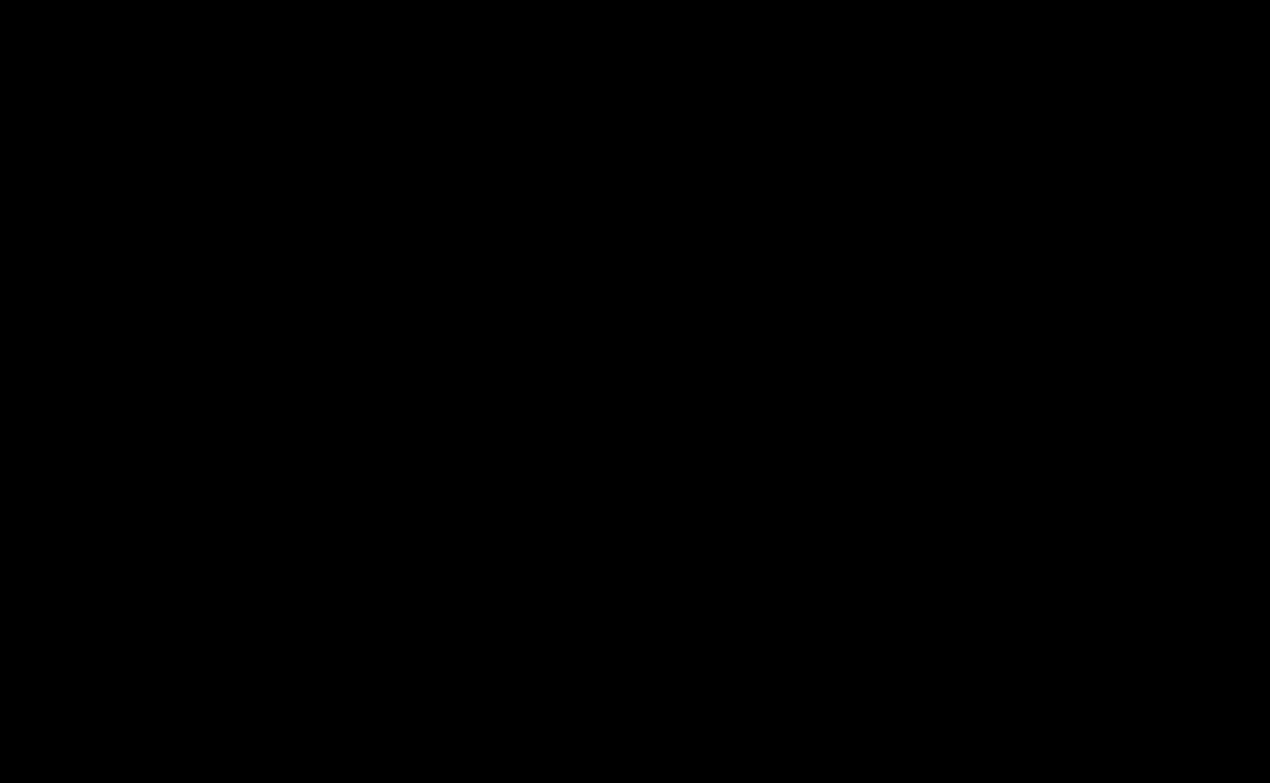
[REDACTED] (CIC) – access to both Dataminr and Sprinklr:




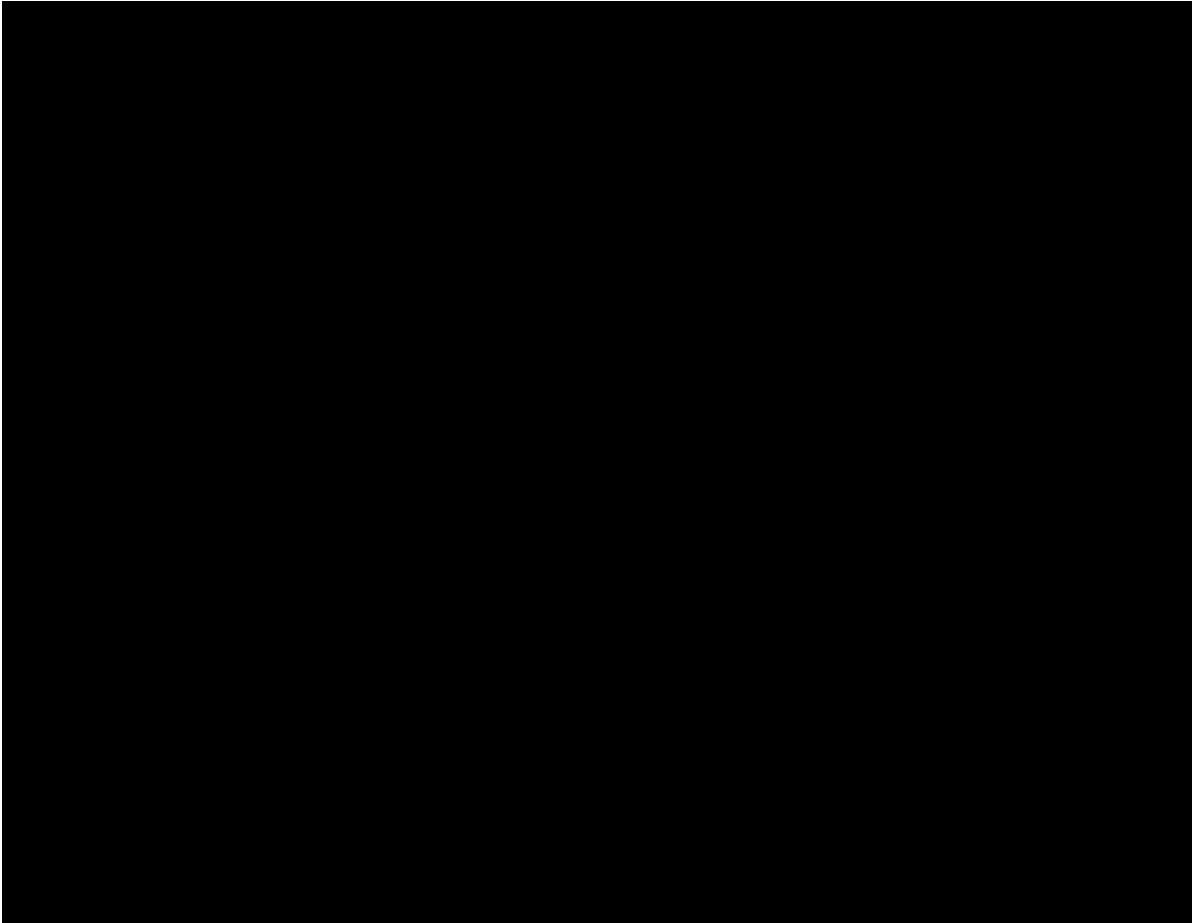


(CIC) – access to both Dataminr and Sprinklr:





 (CIC) – access to Dataminr only:



[Redacted]

[Redacted] (CIC) – access to Datamir only:
[Redacted]

[Redacted]

[Redacted] (CIC) – access to Datamir only:
[Redacted]

[Redacted] (ISU) – access to Datamir only:
[Redacted]



Respectfully,
Carolyn

Carolyn M. Montagna
Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: [REDACTED]
Carolyn.Montagna@dc.gov

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From: [Wight, Lee \(MPD\)](#)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#)
Subject: RE: Dataminr
Date: Monday, March 6, 2017 2:25:44 PM
Attachments: [image001.png](#)

Perfect and thank you so much!

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516
C: 202-[REDACTED]



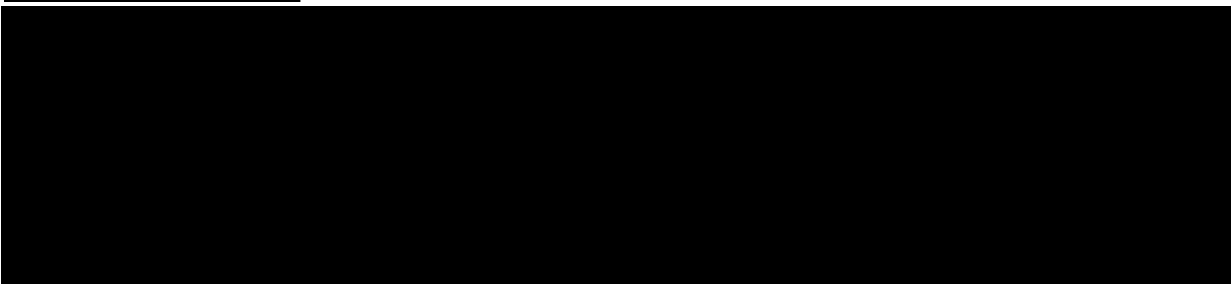
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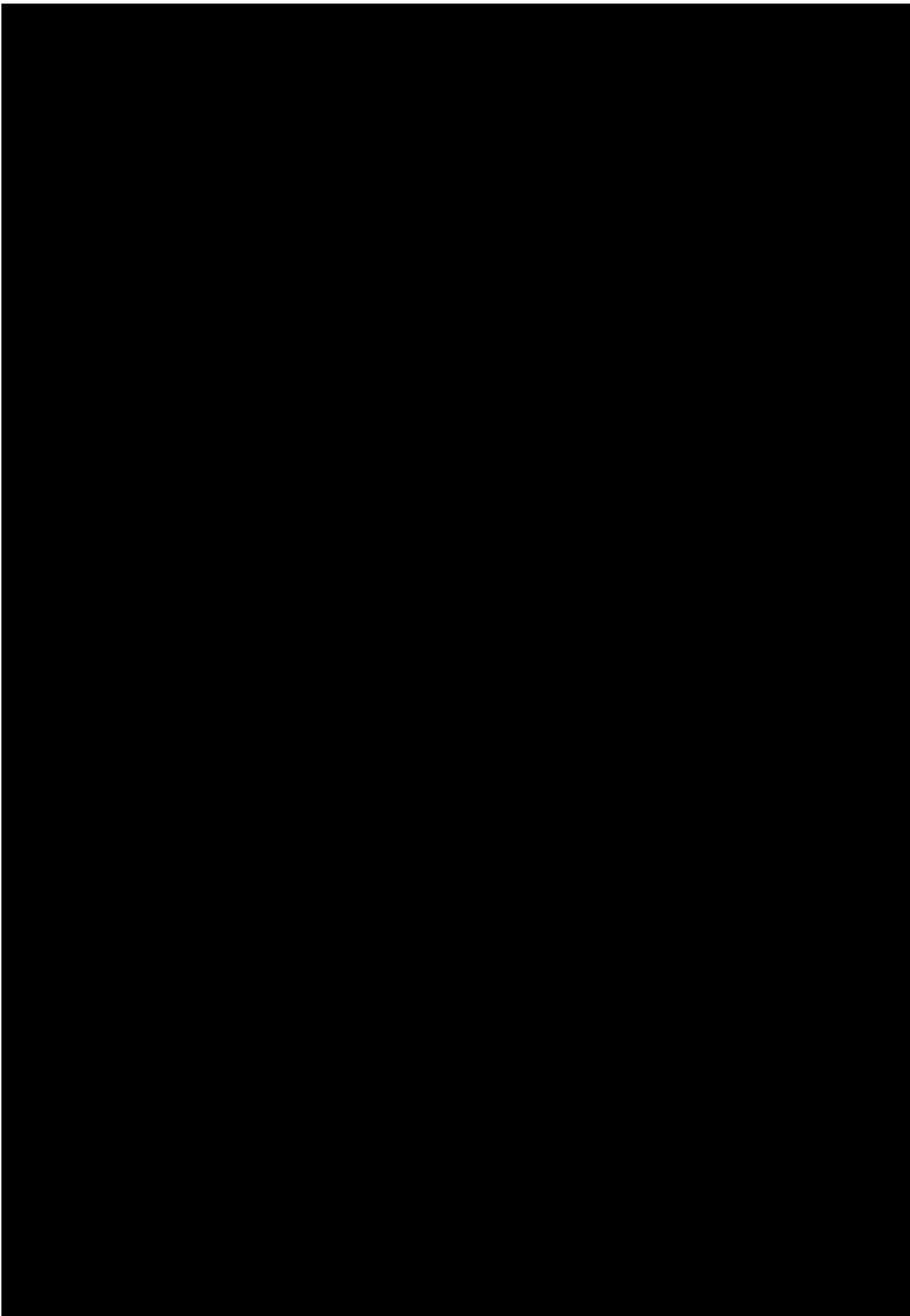
From: [REDACTED] (MPD)
Sent: Monday, March 06, 2017 2:25 PM
To: Wight, Lee (MPD)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: RE: Dataminr

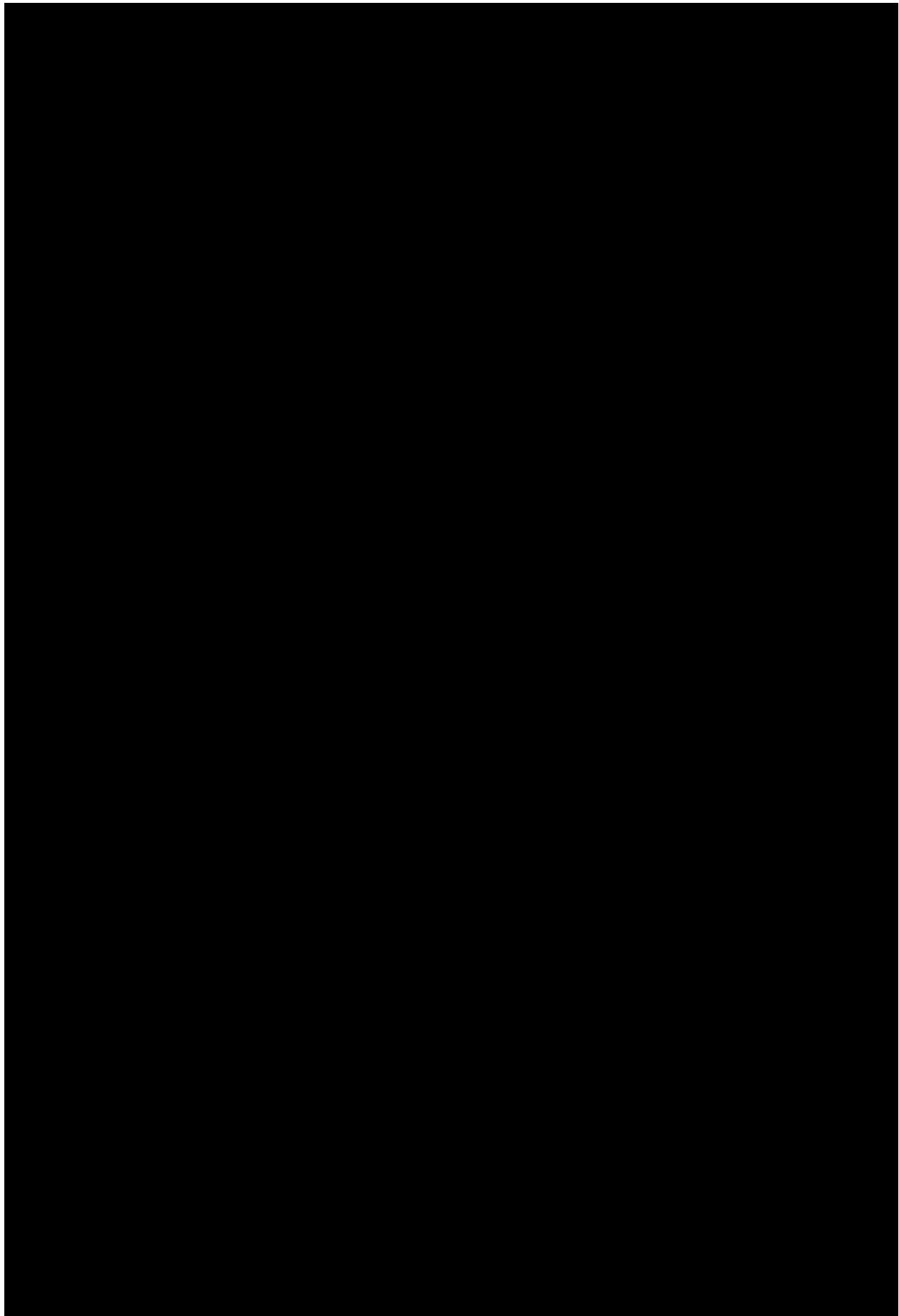
Sirs,

I just wanted to follow up with the general feedback I received for Dataminr. I think we may need to highlight why we prefer Dataminr (a program we would need to pay for) vs. Sprinklr (a program we may get through OCTO).

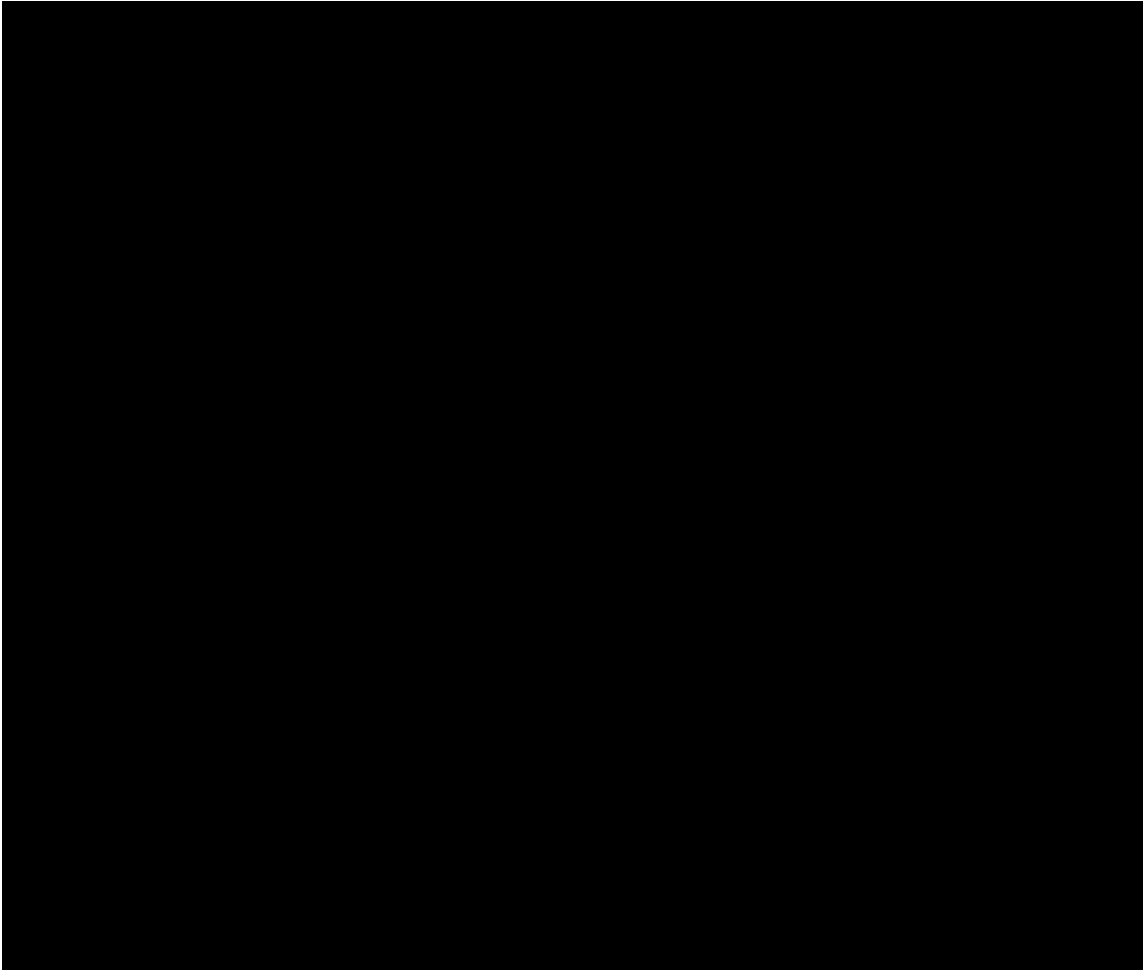
Consolidated Feedback:







have found out about it at all without Datamir.



[REDACTED] (CIC) – access to Datamir only:
[REDACTED]

[REDACTED] (CIC) – access to Datamir only:
[REDACTED]

[REDACTED] (CIC) – access to Datamir only:
[REDACTED]

expired.

[REDACTED] (ISU) – access to Dataminr only:

[REDACTED]

[REDACTED] (CIC) – Dataminr:

[REDACTED]

[REDACTED] (CIC) – Dataminr:

[REDACTED]

From: Wight, Lee (MPD)
Sent: Monday, March 06, 2017 9:31 AM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Dataminr

[REDACTED]

If you get a chance to consolidate the feedback, I have a purchase request ready to go for Dataminr...just want to add in the feedback so Ms. Turner can see it...
Thanks as always!
Tuip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



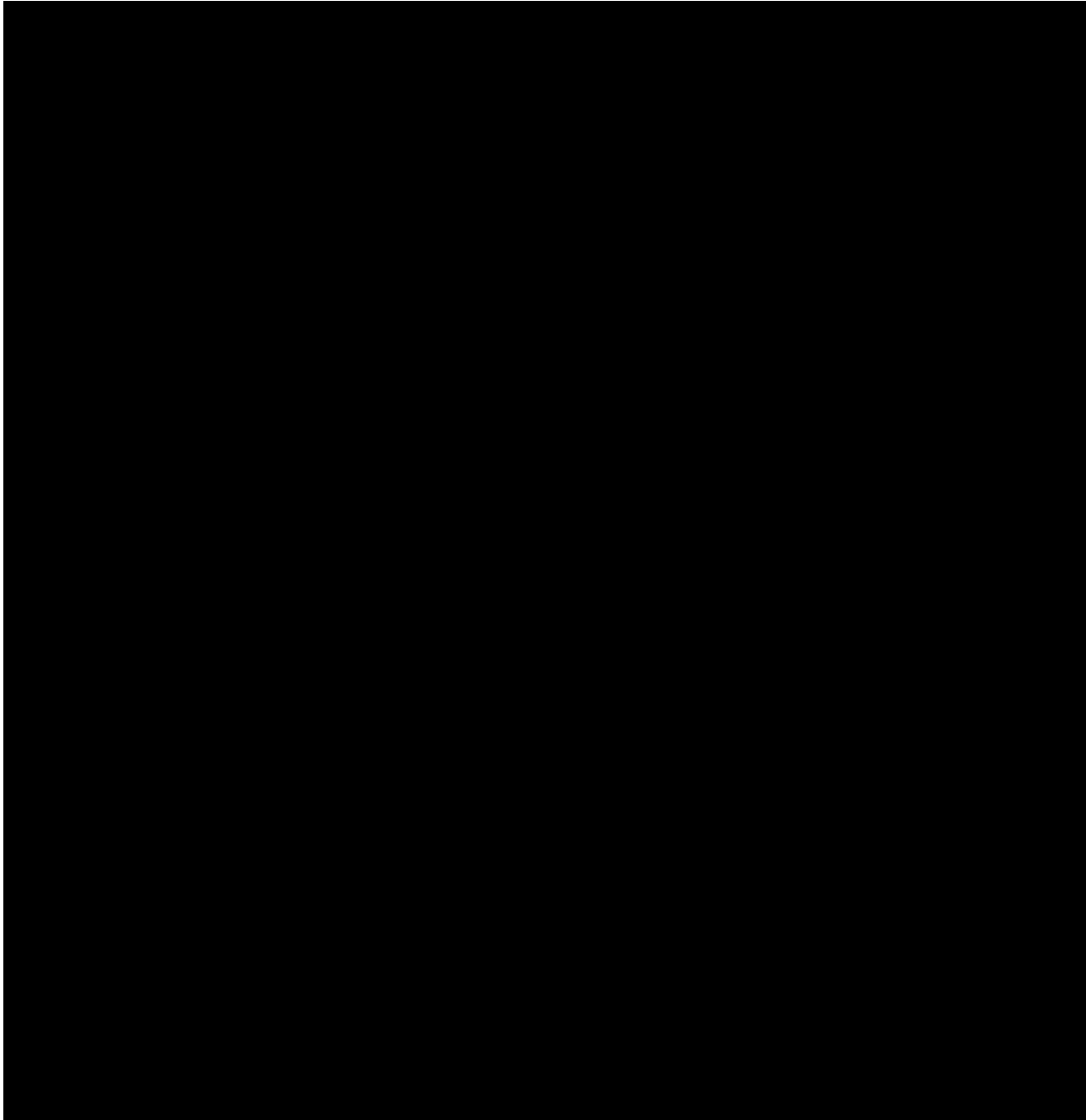
STATEMENT OF CONFIDENTIALITY: The information contained in this electronic message and any attachments to it are intended for the exclusive use of the addressee(s) and may contain confidential or privileged information. If you are not the intended recipient, please notify the sender immediately and destroy all copies of this message and any attachments.

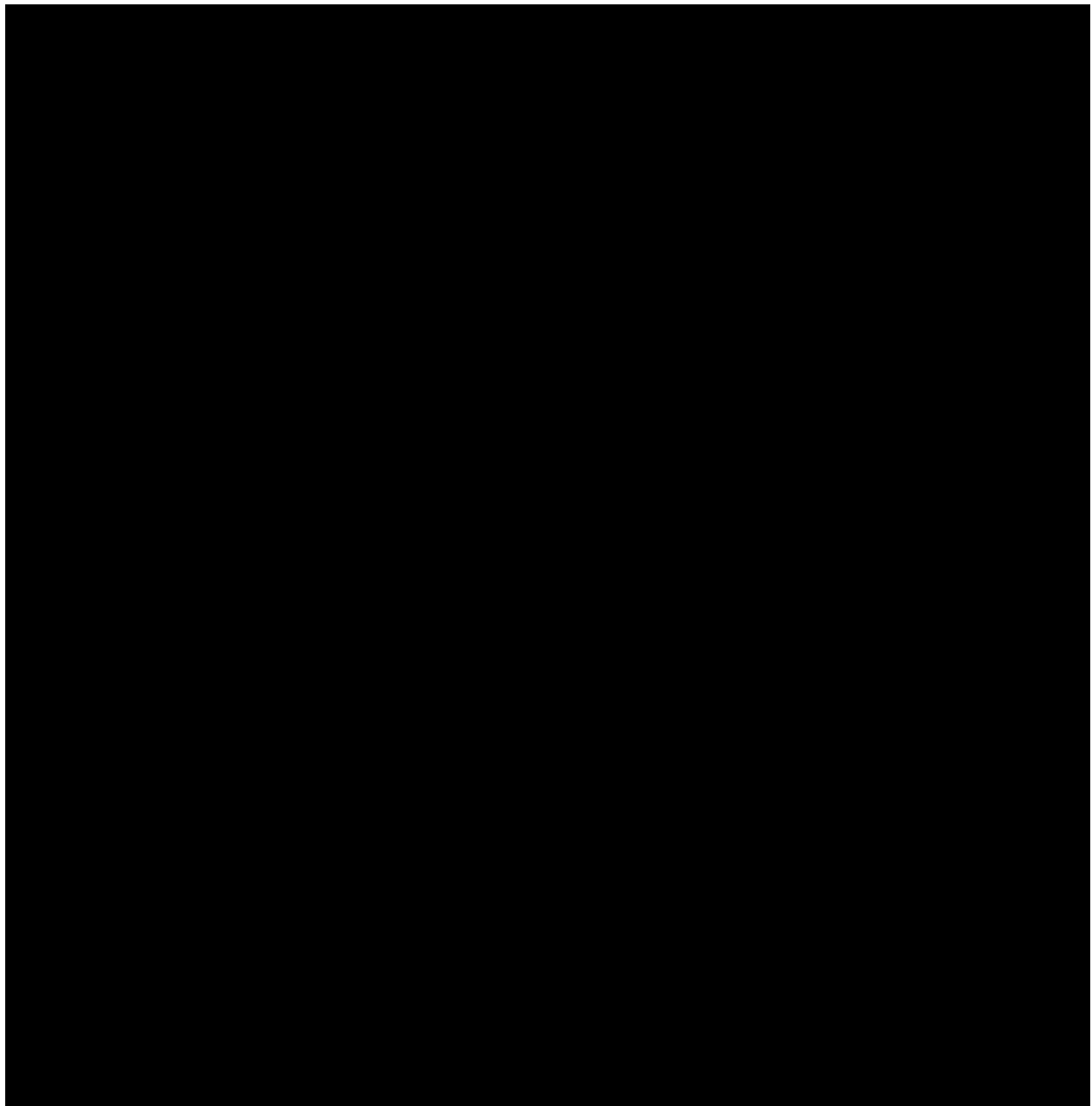
From: [REDACTED] (MPD)
To: [Wight, Lee \(MPD\)](#)
Cc: [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#)
Subject: RE: Datamir
Date: Monday, March 6, 2017 2:25:17 PM
Attachments: [image001.png](#)

Sirs,

I just wanted to follow up with the general feedback I received for Datamir. I think we may need to highlight why we prefer Datamir (a program we would need to pay for) vs. Sprinklr (a program we may get through OCTO).

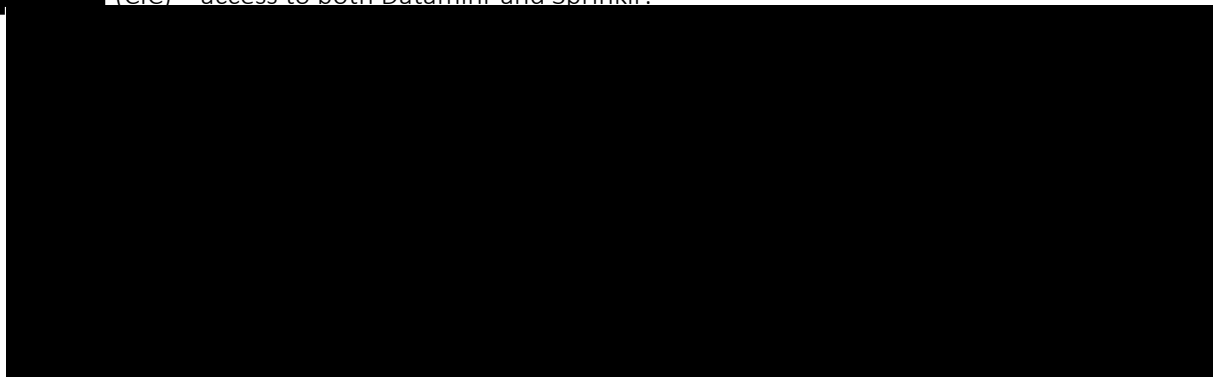
Consolidated Feedback:

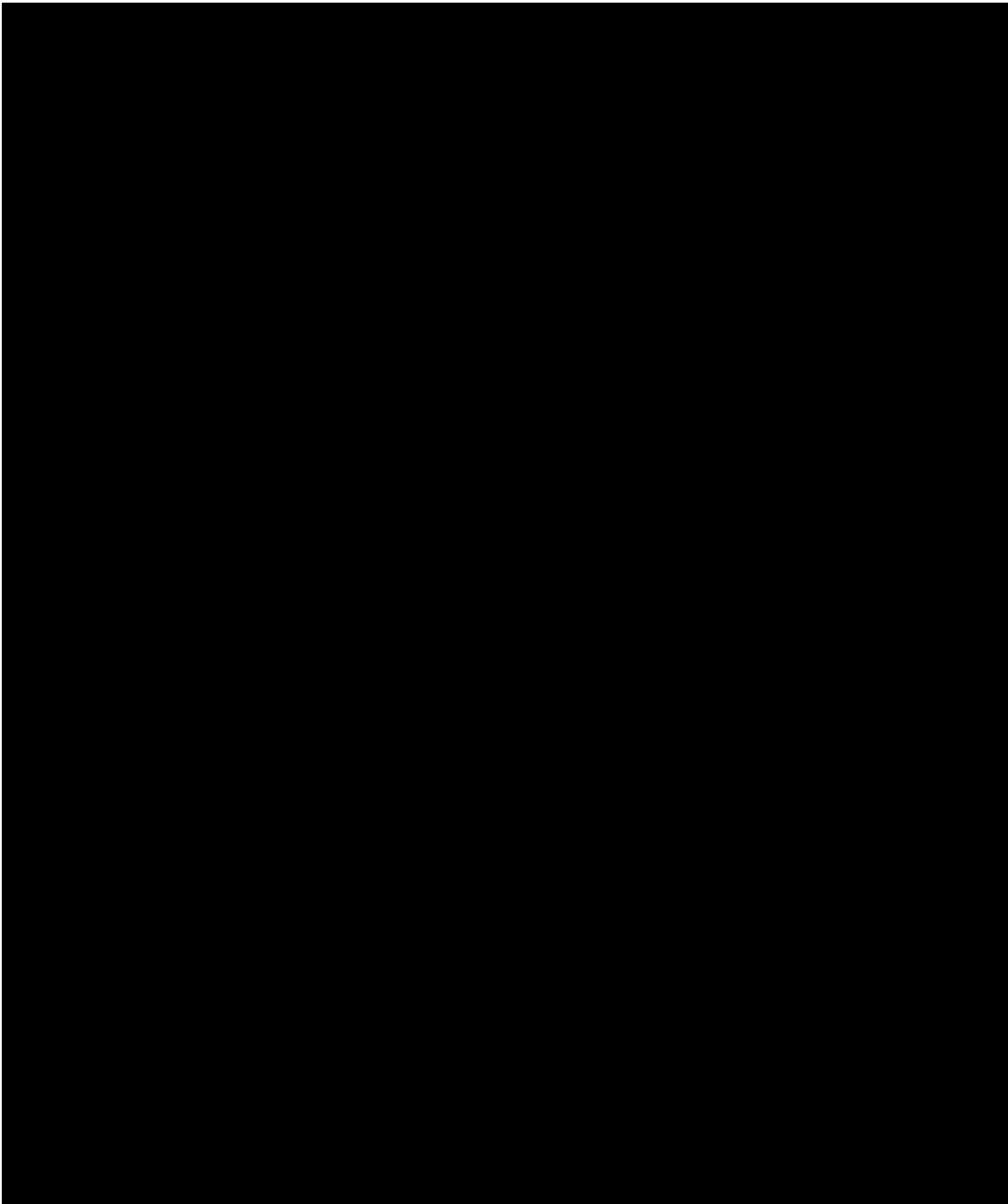




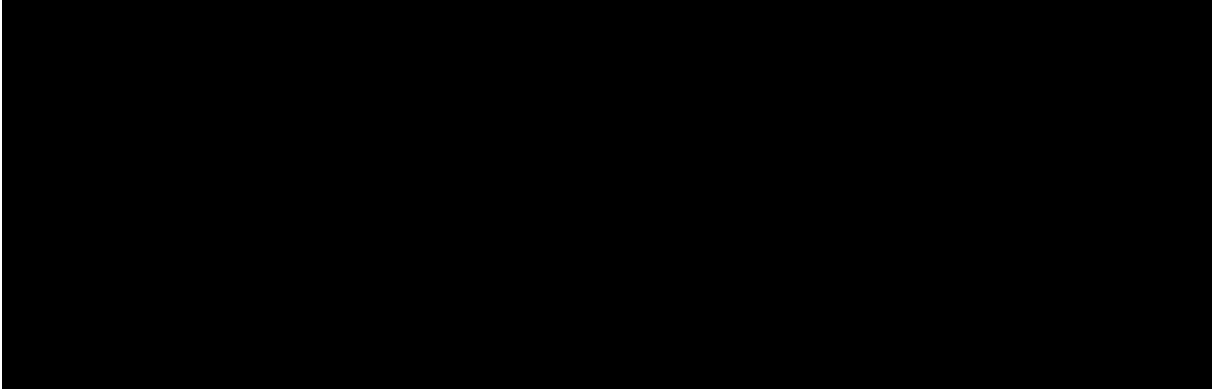
Here is the “raw” feedback if you need anything from it:

[REDACTED] (CIC) – access to both Dataminr and Sprinklr:





[REDACTED] (CIC) – access to both Datamir and Sprinklr:

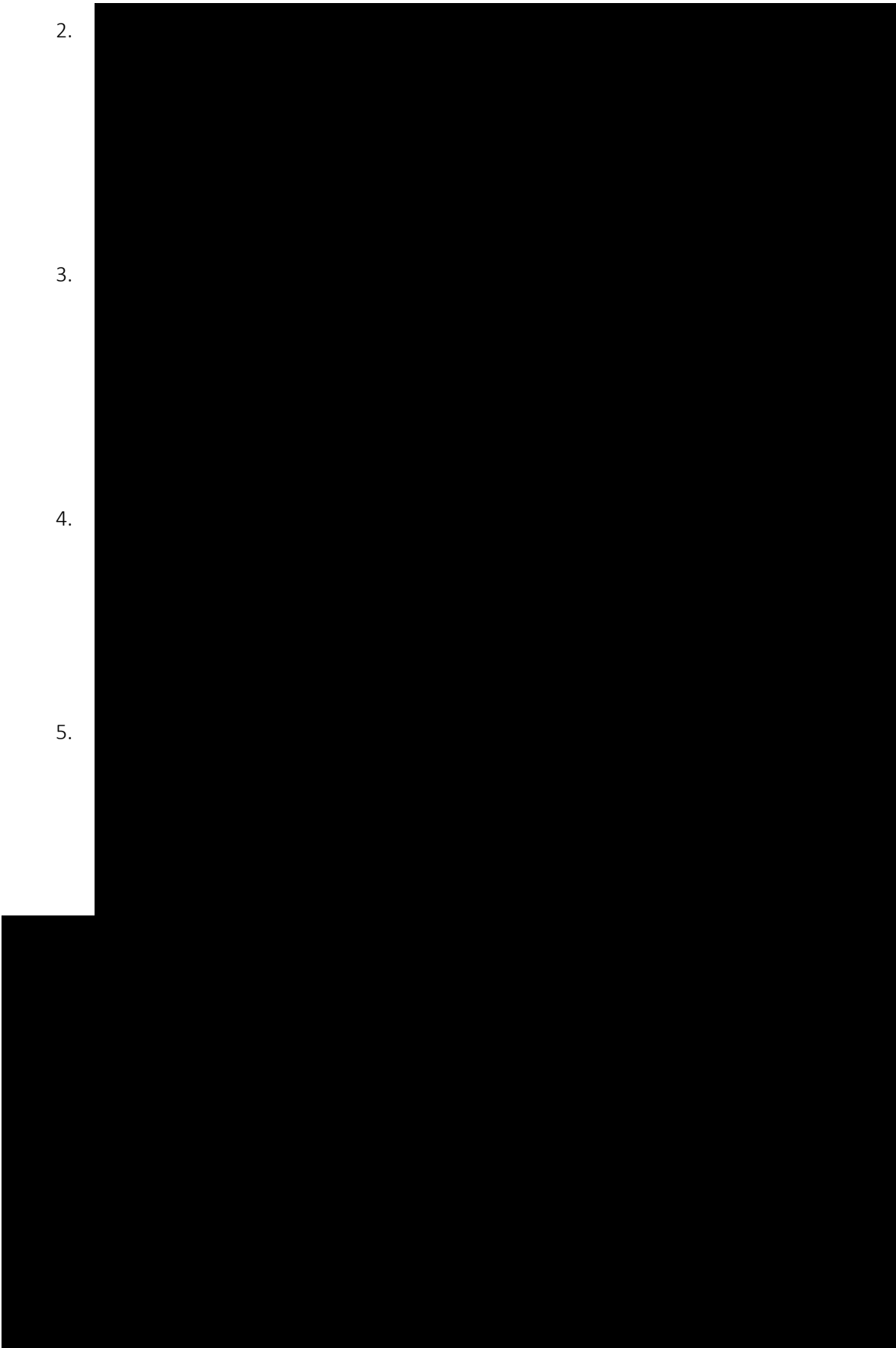


2.


3.

4.

5.



(CIC) – access to Dataminr only:



[REDACTED] (CIC) – access to Datamir only:

[REDACTED]

[REDACTED] (CIC) – access to Datamir only:

[REDACTED]

[REDACTED] (CIC) – access to Datamir only:

[REDACTED]

[REDACTED] (ISU) – access to Datamir only:

[REDACTED]

[REDACTED] (CIC) – Datamir:

[REDACTED]

[REDACTED] (CIC) – Datamir:

[REDACTED]

From: Wight, Lee (MPD)
Sent: Monday, March 06, 2017 9:31 AM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Datamir

[REDACTED]

If you get a chance to consolidate the feedback, I have a purchase request ready to go for Datamir...just want to add in the feedback so Ms. Turner can see it...

Thanks as always!

Tuip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: Re: Datminr pilot
Date: Wednesday, February 1, 2017 4:58:06 AM

Thanks, [REDACTED] I really appreciate the feedback. I will add this to my summary for Tip

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Jan 31, 2017, at 23:03, [REDACTED] (MPD) <[REDACTED]@dc.gov>
wrote:

[REDACTED]

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Dataminr Test
Date: Tuesday, January 10, 2017 11:03:56 AM
Attachments: [image001.png](#)

Roger.

From: [REDACTED] (MPD)
Sent: Tuesday, January 10, 2017 11:03 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Evaluation Criteria for Dataminr Test

Fusion Desk Team,

Please keep the below in mind while evaluating the Dataminr tool.

Thank you,

From: Wight, Lee (MPD)
Sent: Tuesday, January 10, 2017 10:37 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Evaluation Criteria for Dataminr Test

[REDACTED] All:

Here is the criteria we're using to evaluate Dataminr for the 30 day test period. Please have folks keep notes so we can evaluate its performance.

1. Expected performance outcomes and measures for the test period are:
 - a. Expected Outcomes:
 - i. Validation of the Dataminr tool as an effective means of alerting CIC/JOCC personnel to emerging events
 - ii. Validation of the Dataminr tool as an effective means of detecting potential public safety threats to the District
 - iii. Validation of the Dataminr tool as one which is easy for MPD users to train on and effectively use.
 - b. Performance Measures:
 - i. Dataminr alerts MPD users to emerging public safety events prior to MPD awareness via current means (open source media, LE partner notification, etc.) on at least 75% of the events detected by Dataminr that are relevant to MPD operations.
 - ii. Dataminr detects at least one potential threat to public safety of which MPD was previously unaware during the trial period.

- iii. Datamir personnel are able to train new MPD users in a session less than two hours long and users are able to effectively use the tool independently after that training.

Thanks!

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: [Wight, Lee \(MPD\)](#)
To: [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Dataminr Test
Date: Tuesday, January 10, 2017 11:33:34 AM
Attachments: [image001.png](#)

Perfect...thanks!

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



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From: [REDACTED] (MPD)
Sent: Tuesday, January 10, 2017 11:07 AM
To: Wight, Lee (MPD)
Subject: RE: Evaluation Criteria for Dataminr Test

Thanks, Tip. I sent this to the Fusion Desk members as well as I want to ensure that they are all hyper aware of the expectations as this is something they could potentially use for situation alerts.

From: Wight, Lee (MPD)
Sent: Tuesday, January 10, 2017 10:37 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Evaluation Criteria for Dataminr Test

[REDACTED] All:

Here is the criteria we're using to evaluate Dataminr for the 30 day test period. Please have folks keep notes so we can evaluate its performance.

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 - iii. Dataminr personnel are able to train new MPD users in a session less than two hours long and users are able to effectively use the tool independently after that training.

Thanks!

Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

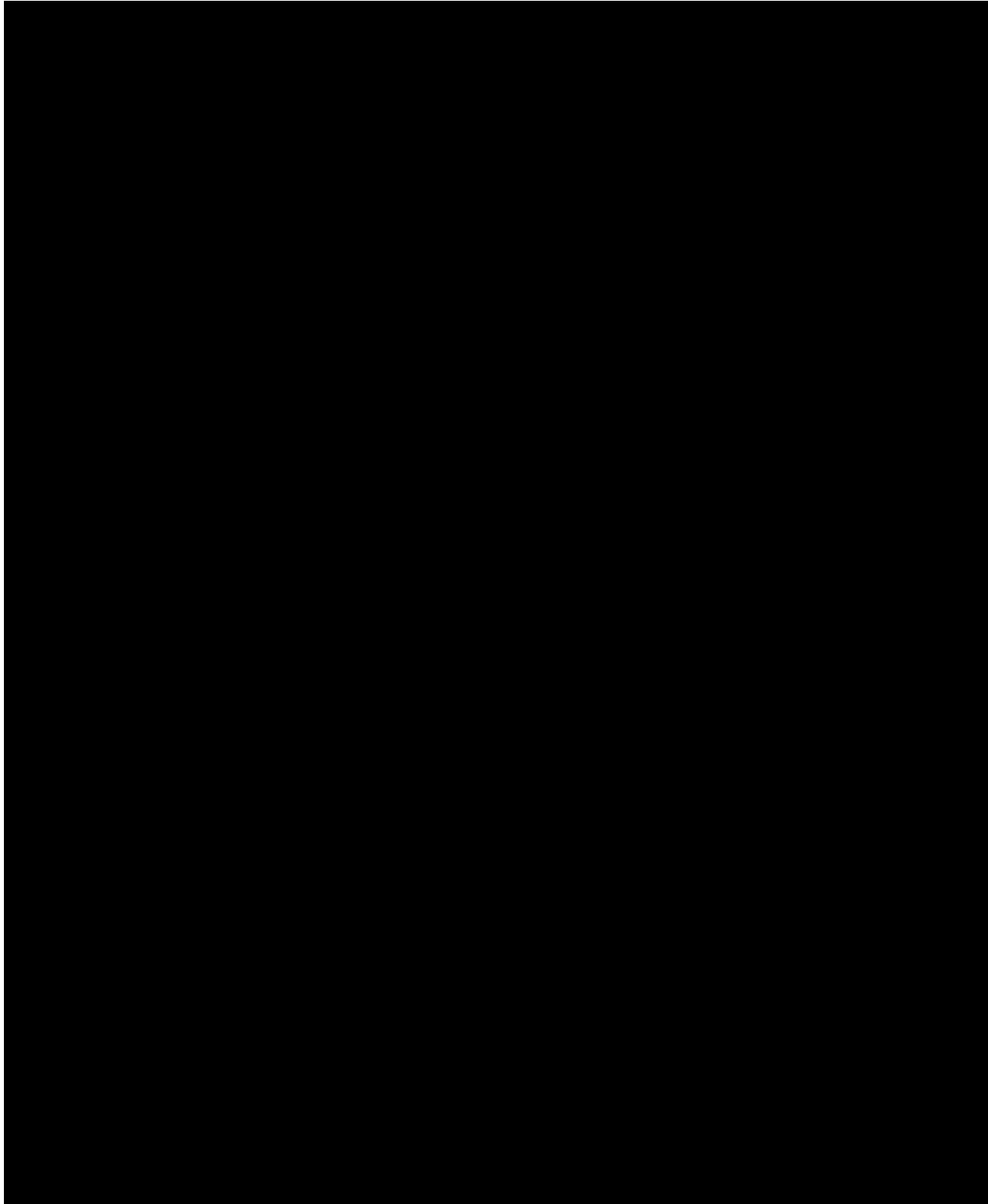
C: 202- [REDACTED]



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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Datamir Test
Date: Thursday, January 26, 2017 12:16:20 PM
Attachments: [image001.png](#)

[REDACTED]



[REDACTED]

Best,

[REDACTED]
Criminal Research Specialist
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
[REDACTED] [dc.gov](#)
202-727-9099



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From: [REDACTED] (MPD)
Sent: Wednesday, January 25, 2017 1:51 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Datamir Test
Importance: High

Hey all,

I just wanted to follow up on this now that we've had the chance to use it for Inauguration. Can you all start sending me some of your feedback in reference to Datamir?

Thanks!

[REDACTED]

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Dataminr Test
Date: Monday, January 30, 2017 3:57:42 AM
Attachments: [image001.png](#)

Hello,

Best,

[REDACTED]
Criminal Research Specialist
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: 202.727.9099
[REDACTED] [dc.gov](#)

From: [REDACTED] (MPD)
Sent: Wednesday, January 25, 2017 1:51 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Dataminr Test
Importance: High

Hey all,

I just wanted to follow up on this now that we've had the chance to use it for Inauguration. Can you all start sending me some of your feedback in reference to Dataminr?

Thanks!

[REDACTED]

From: [REDACTED] (MPD)
Sent: Tuesday, January 10, 2017 11:03 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Evaluation Criteria for Dataminr Test

Fusion Desk Team,

Please keep the below in mind while evaluating the Dataminr tool.

Thank you,

From: Wight, Lee (MPD)
Sent: Tuesday, January 10, 2017 10:37 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Evaluation Criteria for Dataminr Test

[REDACTED] All:

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 - iii. Dataminr personnel are able to train new MPD users in a session less than two hours long and users are able to effectively use the tool independently after that training.

Thanks!

Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

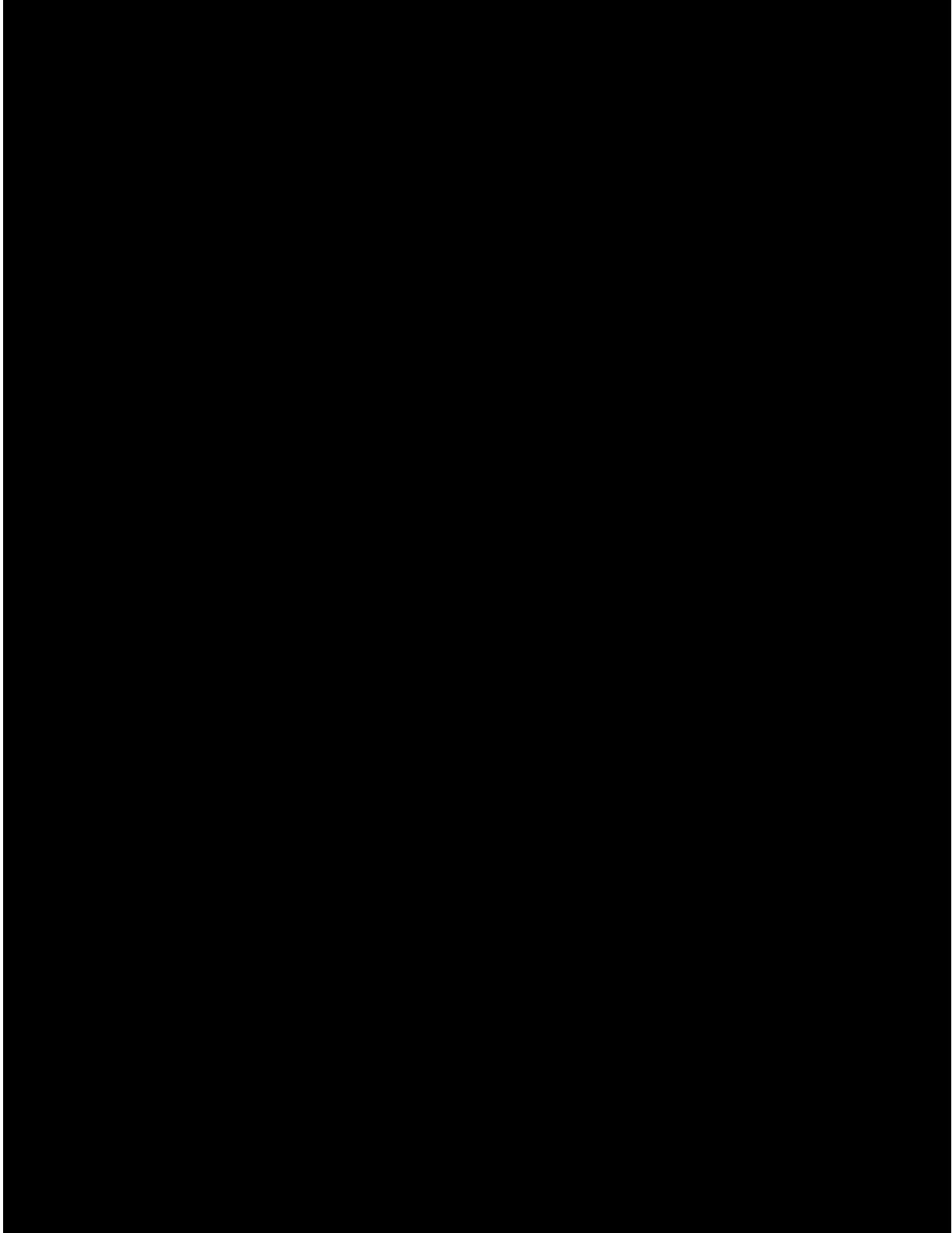
C: 202- [REDACTED]

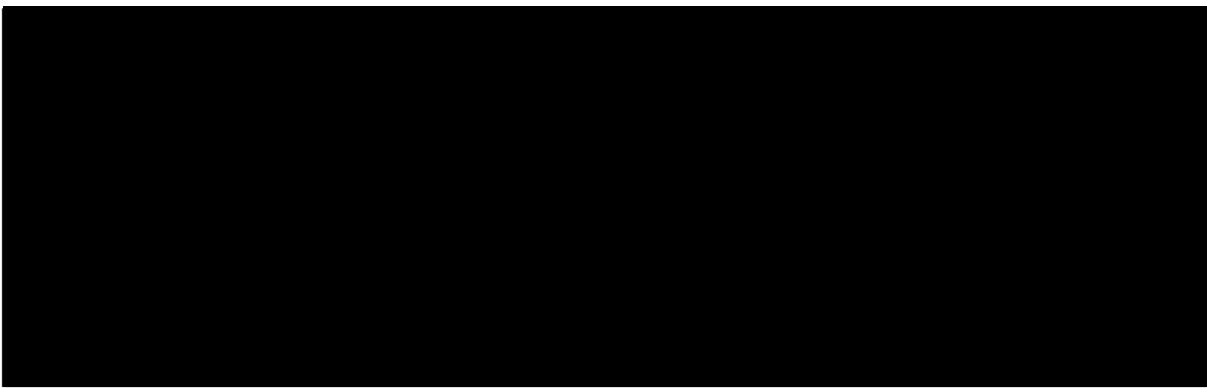


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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Datamir Test
Date: Thursday, January 26, 2017 3:45:33 PM
Attachments: [image001.png](#)

A few thoughts on Datamir.





From: [REDACTED] (MPD)
Sent: Wednesday, January 25, 2017 1:51 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Dataminr Test
Importance: High

Hey all,

I just wanted to follow up on this now that we've had the chance to use it for Inauguration. Can you all start sending me some of your feedback in reference to Dataminr?

Thanks!

[REDACTED]

From: [REDACTED] (MPD)
Sent: Tuesday, January 10, 2017 11:03 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Evaluation Criteria for Dataminr Test

Fusion Desk Team,

Please keep the below in mind while evaluating the Dataminr tool.

Thank you,

[REDACTED]

From: Wight, Lee (MPD)
Sent: Tuesday, January 10, 2017 10:37 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); Delgado, Edward (MPD)
Subj: [REDACTED] Criteria for Dataminr Test

[REDACTED] All:

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Thanks!

Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516
C: 202- [REDACTED]



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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Dataminr Test
Date: Saturday, January 28, 2017 6:25:28 AM
Attachments: [image002.png](#)
[image003.png](#)
[image004.png](#)

I think we're getting relevant alerts about 30 minutes ahead of news reports. Found out also that FBI Counter Terrorism Watch is also using Dataminr.

ALERTS MPD USERS TO EMERGING PUBLIC SAFETY EVENTS PRIOR TO MPD AWARENESS

FIRE HYDRANT BURST OUTSIDE THE #DUPONTCIRCLE METRO STATION. IT'S NOT HAPPY ABOUT THE COLD LIKE ME! PIC.TWITTER.COM/M4P0XZOOJL 1/10/2017 @ 1100 HRS.

PGPD SHOOTING SUITLAND HIGH SCHOOL 5200 SILVER HILL RD 1 SHOT NON CRITICAL 01.13.2017 at 12:12 PM EST –

- CIC received approximately 15 minute lead ahead of news reports – able to verify with PGCO PD before official news broke on fox 5 (10 minutes)

RECEIVED BELOW ALERT ON 1/23/2017 AT LEAST 30 MINUTES PRIOR TO SINGLE NEWS REPORT ON FOX NEWS. FBI PHOENIX WAS UNAWARE OF EVENT. FBI CT WAS AWARE BUT ONLY BECAUSE THEY ARE ALSO USING DATAMINR.

URGENT UPDATE 12:17pm Jan 23, 2017 | Alert delivered by Datamirr

BREAKING: Davis Monthan Air Force Base is on lockdown, reports of shots fired on base.

Davis-Monthan Air Force Base
Just now · 🌐

The base is currently on lock down. There are unconfirmed reports of gun shot sounds. Seek shelter immediately. More updates will come once they are available.

Estimated Event Location
ARIZONA, UNITED STATES
32.1561° N, 110.8838° W

Google Map Data Terms of Use

[View Twitter post](#)

Published 12:14pm Jan 23, 2017 on TweetDeck

[Track Story](#)

[Save to Library](#)

UPDATE: FBI Counterterrorism Watch advised @ 1240 hours local that investigation has determined that Davis-Monthan is on precautionary lock-down in response to multiple reports of a single gunshot being heard near the base fenceline.

Davis Monthan Air Force Base in Arizona is currently on lock down. Reports of Shots fired have been confirmed. Unknown if Active Shooter. Unknown if there are any casualties at this time.

Updates to follow.

CIC Sender: CIC FUSION DESK//11023

From: [REDACTED] (MPD)
Sent: Wednesday, January 25, 2017 1:51 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Datamirr Test
Importance: High

Hey all,

I just wanted to follow up on this now that we've had the chance to use it for Inauguration. Can you all start sending me some of your feedback in reference to Datamirr?

Thanks!

[REDACTED]

From: [REDACTED] (MPD)
Sent: Tuesday, January 10, 2017 11:03 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Evaluation Criteria for Dataminr Test

Fusion Desk Team,

Please keep the below in mind while evaluating the Dataminr tool.

Thank you,
Carolyn

From: Wight, Lee (MPD)
Sent: Tuesday, January 10, 2017 10:37 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Evaluation Criteria for Dataminr Test

[REDACTED] All:

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Thanks!
Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

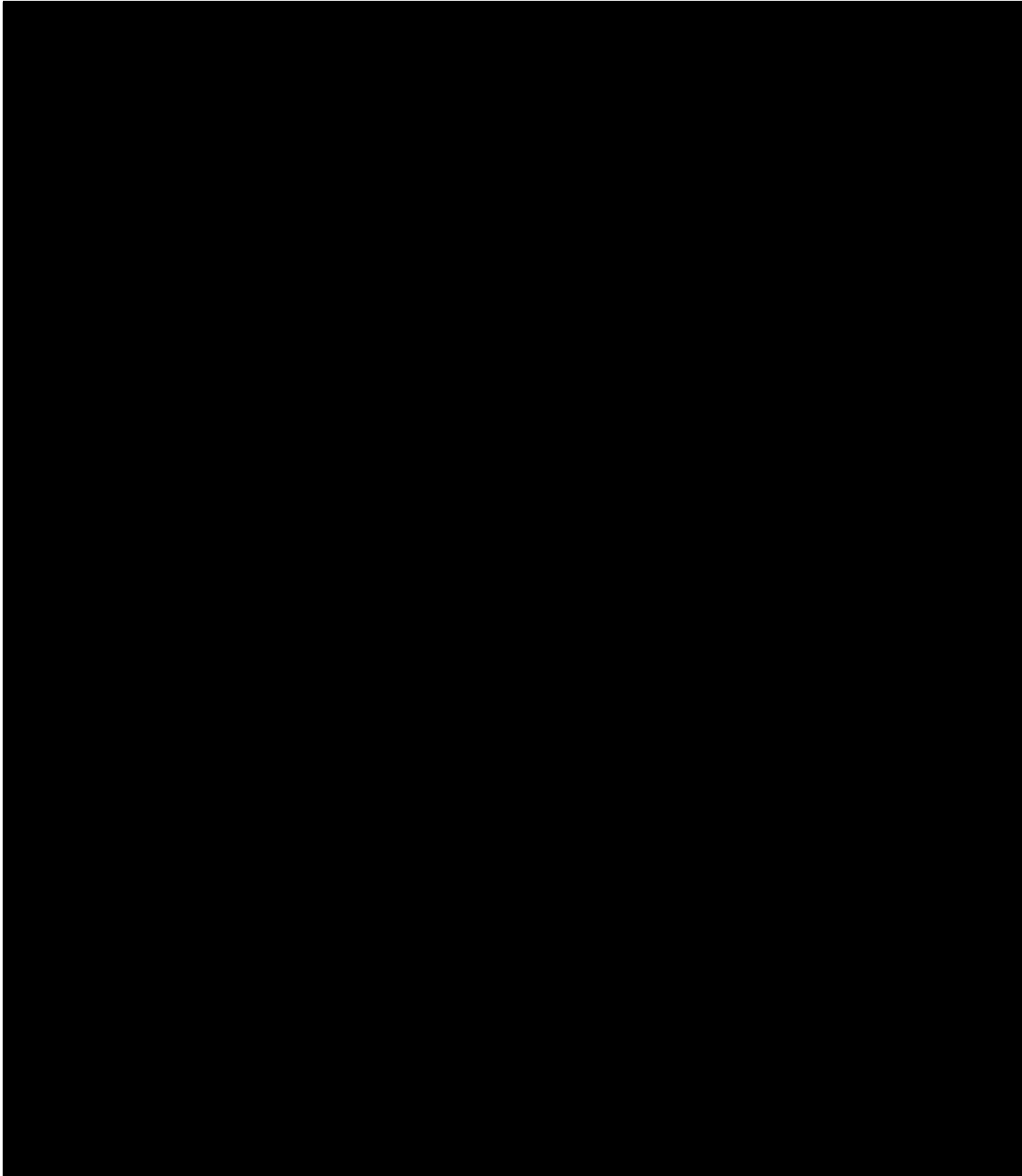
C: 202- [REDACTED]

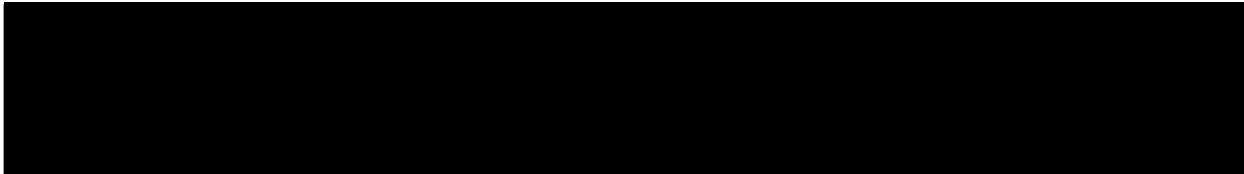


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From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Datamir Test
Date: Saturday, January 28, 2017 1:23:34 PM
Attachments: [image001.png](#)

Good Afternoon,





Best,



From: ██████████ (MPD)
Sent: Wednesday, January 25, 2017 1:51 PM
To: ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD)
Cc: ██████████ (MPD); ██████████ (MPD)
Subject: RE: Evaluation Criteria for Datamindr Test
Importance: High

Hey all,

I just wanted to follow up on this now that we've had the chance to use it for Inauguration. Can you all start sending me some of your feedback in reference to Datamindr?

Thanks!



From: ██████████ (MPD)
Sent: Tuesday, January 10, 2017 11:03 AM
To: ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); Montagna, Carolyn (MPD); ██████████ (MPD); ██████████ (MPD)
Subject: FW: Evaluation Criteria for Datamindr Test

Fusion Desk Team,

Please keep the below in mind while evaluating the Datamindr tool.

Thank you,
Carolyn

From: Wight, Lee (MPD)
Sent: Tuesday, January 10, 2017 10:37 AM
To: ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD)
Cc: ██████████ (MPD); ██████████ (MPD); Delgado, Edward (MPD)
Subject: Evaluation Criteria for Datamindr Test

██████████ All:

Here is the criteria we're using to evaluate Datamindr for the 30 day test period. Please have folks keep notes so we can evaluate its performance.

1. Expected performance outcomes and measures for the test period are:
 - a. Expected Outcomes:
 - i. Validation of the Dataminr tool as an effective means of alerting CIC/JOCC personnel to emerging events
 - ii. Validation of the Dataminr tool as an effective means of detecting potential public safety threats to the District
 - iii. Validation of the Dataminr tool as one which is easy for MPD users to train on and effectively use.
 - b. Performance Measures:
 - i. Dataminr alerts MPD users to emerging public safety events prior to MPD awareness via current means (open source media, LE partner notification, etc.) on at least 75% of the events detected by Dataminr that are relevant to MPD operations.
 - ii. Dataminr detects at least one potential threat to public safety of which MPD was previously unaware during the trial period.
 - iii. Dataminr personnel are able to train new MPD users in a session less than two hours long and users are able to effectively use the tool independently after that training.

Thanks!

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: [REDACTED] (MPD)
To: [Wight, Lee \(MPD\)](#)
Subject: RE: Evaluation Criteria for Dataminr Test
Date: Tuesday, January 10, 2017 11:06:46 AM
Attachments: [image001.png](#)

Thanks, Tip. I sent this to the Fusion Desk members as well as I want to ensure that they are all hyper aware of the expectations as this is something they could potentially use for situation alerts.

From: Wight, Lee (MPD)
Sent: Tuesday, January 10, 2017 10:37 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Evaluation Criteria for Dataminr Test

[REDACTED] All:

Here is the criteria we're using to evaluate Dataminr for the 30 day test period. Please have folks keep notes so we can evaluate its performance.

1. Expected performance outcomes and measures for the test period are:
 - a. Expected Outcomes:
 - i. Validation of the Dataminr tool as an effective means of alerting CIC/JOCC personnel to emerging events
 - ii. Validation of the Dataminr tool as an effective means of detecting potential public safety threats to the District
 - iii. Validation of the Dataminr tool as one which is easy for MPD users to train on and effectively use.
 - b. Performance Measures:
 - i. Dataminr alerts MPD users to emerging public safety events prior to MPD awareness via current means (open source media, LE partner notification, etc.) on at least 75% of the events detected by Dataminr that are relevant to MPD operations.
 - ii. Dataminr detects at least one potential threat to public safety of which MPD was previously unaware during the trial period.
 - iii. Dataminr personnel are able to train new MPD users in a session less than two hours long and users are able to effectively use the tool independently after that training.

Thanks!
Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]

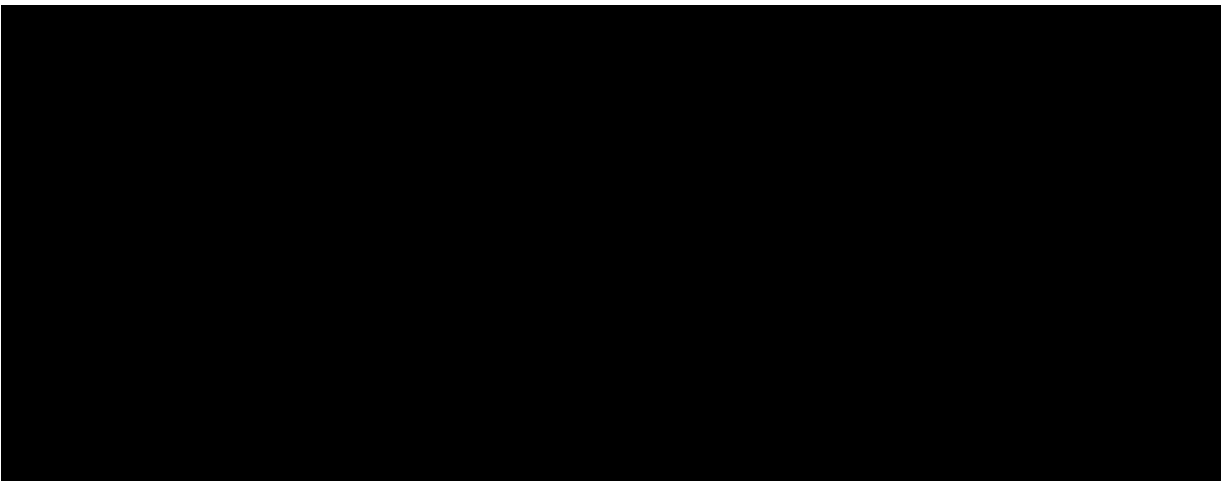


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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: Voyager/Dataminr
Date: Monday, January 30, 2017 6:13:29 AM

Hi [REDACTED]

Last week [REDACTED] updated me regarding the Wednesday meeting I missed. If there is room, I would be interested in attending the Voyager training.



[REDACTED]
Criminal Research Specialist
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: [REDACTED]
[REDACTED] dc.gov

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From: [Katherine Faley](#)
Bcc: [REDACTED] (MPD)
Subject: Dataminr Training Recap - MPD
Date: Wednesday, January 11, 2017 12:15:44 AM
Attachments: [2016_10_26_Onboard-Training_Recap.pdf](#)

MPD Team,

It was great meeting most of you at the Dataminr training sessions. I hope you find Dataminr to be a valuable early awareness tool, especially for inauguration.

The URL for logging into Dataminr is: <https://ps.dataminr.com/>. Please find attached a training recap of the major features we covered. This includes editing and adding topic lists as well as conducting a search from the dashboard.

I encourage you to also download our mobile application available in both Android and iOS stores. You will use your same login information.

If you have any questions, please reach out to me or support@dataminr.com. The Support team is available 24-7.

I'm looking forward to working with you and supporting your mission!

Thanks,

Kat

[REDACTED]

Katherine Faley


Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



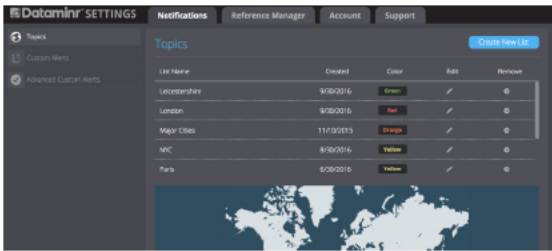
Dataminr is a Twitter Official Partner.
Dataminr in the news: [The Economist](#) | [International Business Times](#) | [Equities.com](#) | [SIA](#)

Onboard Session Recap

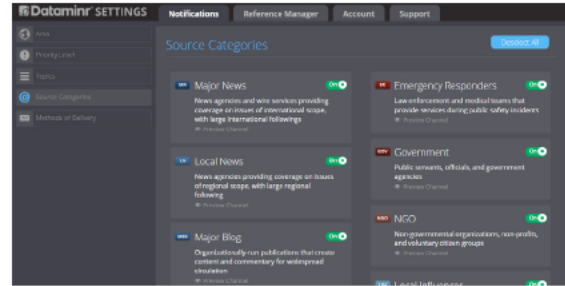
TOPIC LISTS CONFIGURATION

To customize your alert stream, click "Topics" from the gear icon  dropdown in the upper right corner of the Dataminr Dashboard. This will automatically open the Notifications tab.

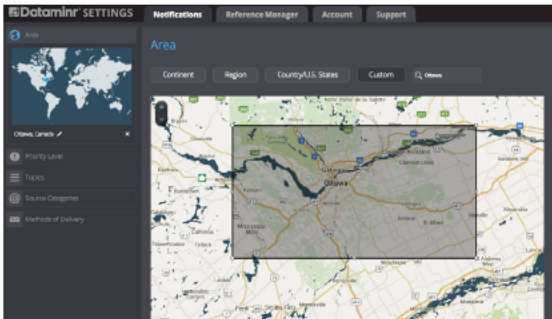
1 Click "Create New List" to begin creating a Topic list. You can create up to ten unique Topic lists with independent topics, geographic locations, and priority levels for each.



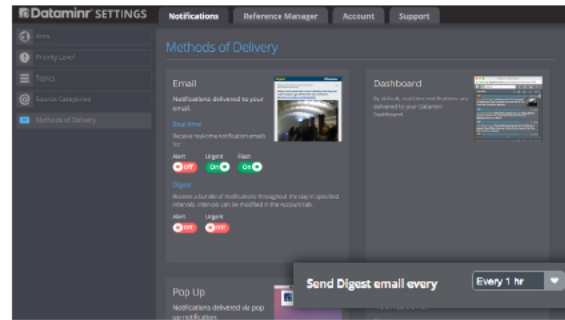
5 Select the sources you wish to receive notifications from. We recommend keeping all sources selected.



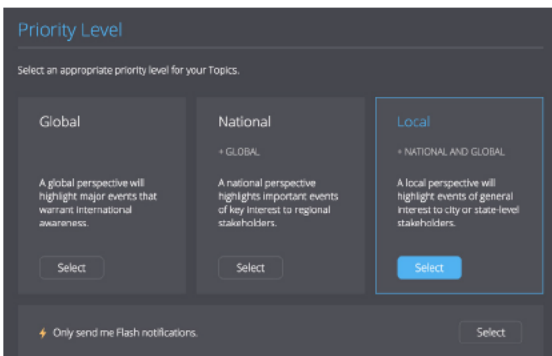
2 Select one of more geographic areas of interest by clicking on a continent, region, country/US state, or city-level custom area. For a custom area, use the text box to search for a city by name, highlight the region you are interested in, and save the location.



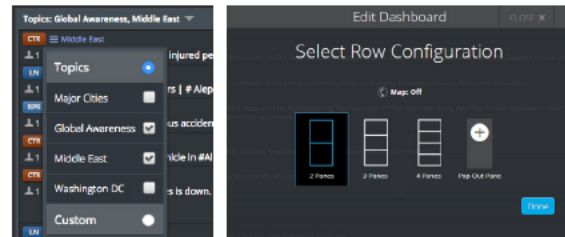
6 Finish creating your Topic list by selecting the appropriate delivery methods. Notifications can be sent via the Dashboard, email, and/or desktop pop-up. You can adjust the time interval for Digest emails in the "Account" tab.



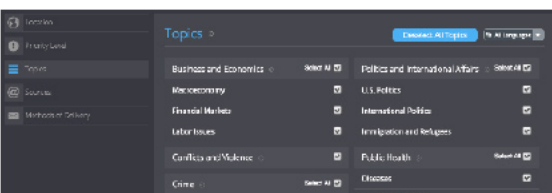
3 Select a priority level for your Topic list. The priority level you select will determine the threshold for notification delivery on this Topic list.



7 Once you return to the dashboard, you can customize it with multiple panes and select which Topic lists to display. The "Top Events" pane will display Urgent and Flash level notifications across all Topic lists. The "Topics" pane displays Alert level notifications from the checked Topic lists in the dropdown menu. You can add additional "Topics" panes by clicking "Edit Dashboard" at the bottom right and selecting the three or four pane configuration. You can also choose a pop out pane.



4 Select the topics you wish to receive notifications for.



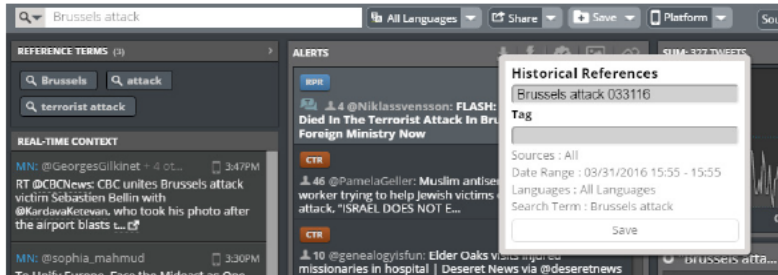
SEARCH

To conduct a general search in Dataminr, enter your search term in the text box in the upper left corner of the Dashboard. If you would like to search an individual search module, select the “Historical,” “Geospatial,” or “Images” icons in the upper left corner of the screen near the text box.

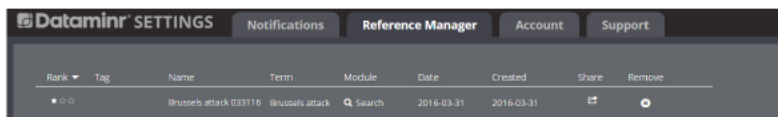


SHARE

For easier collaboration, users can share URLs from the search window and expanded modules with other Dataminr users. Users also have the ability to save up to 100 searches within their individual accounts. Search queries can be shared and saved with a fixed date range or a “Latest” range that will perpetually update to display real-time results.



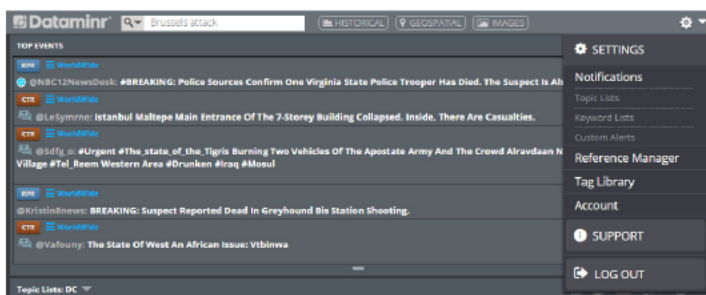
Go to the Settings page and select the Search Manager tab to view, modify, and recall saved queries.



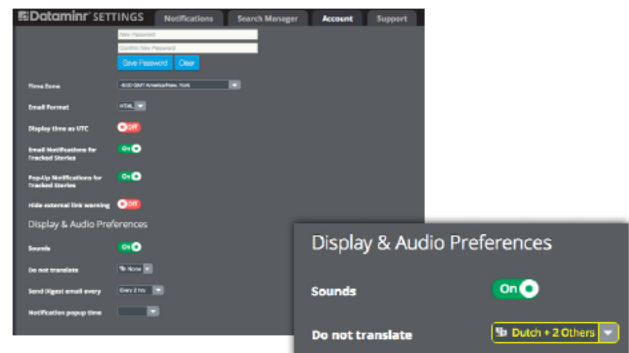
LANGUAGE SETTINGS

Dataminr automatically translates all alerts into English. Adjust your Account Settings so alerts published in your native language(s) are not automatically translated.

1 Click “Account” button from the dropdown in the upper right corner of the Dataminr Dashboard.



2 Scroll down to “Display & Audio Preferences”.



3 In the dropdown next to “Do not translate”, select the check box for your native or fluent language(s).

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From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Dataminr Training
Date: Monday, January 9, 2017 11:22:39 AM

Hi ladies,

If possible – I'd like to have you attend one of these training sessions. This will primarily be a CIC tool, but I think it's important to have a few people familiar with the system.

Thanks!

[REDACTED]

From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 5:52 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Dataminr Training

Hi all,

We were able to get a trial of Dataminr (which will be very helpful for the Fusion Desk). It serves as a real-time alert tool for publicly available data from Twitter. It helps in identifying important events and patterns as they unfold and often acting as an early warning system for natural disasters, terrorist attacks, and other anomalies. It will alert us of information that we would then need to vet through our systems and react accordingly.

<https://www.dataminr.com>

There will be training sessions on the tool next Tuesday, January 10, 2016. I'd like to ensure that you all attend. This training is open to all of the CIC (2 sessions per shift); but I wanted to give you the heads up ahead of time and a little background.

Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours

Session 2: 1700-1800 hours

Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

Let me know if you have any questions.

Best Regards,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: 202.727.0559

[REDACTED] [dc.gov](#)

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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: Fwd: Donation agreement
Date: Monday, January 9, 2017 9:14:04 PM
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)
[image004.jpg](#)
[image004.jpg](#)
[image002.jpg](#)
[image003.jpg](#)

Either [REDACTED] or [REDACTED] should have the screens up and running.

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

Begin forwarded message:

From: Katherine Faley <kfaley@datamnr.com>
Date: January 9, 2017 at 20:55:25 EST
To: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>, Jeffrey Long <jlong@datamnr.com>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Subject: Re: Donation agreement

[REDACTED]
Apologies for the additional email. One last question: Will there be a computer/laptop for us to lead the training or the ability for us to plug into a projector using our own laptop?

Thanks,

Kat

[REDACTED]

Katherine Faley
Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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On Mon, Jan 9, 2017 at 8:39 PM, Katherine Faley <kfaley@dataminr.com> wrote:

Hi [REDACTED]

We're looking forward to tomorrow. My colleague Jai Lee, copied here, will lead the first training session tomorrow morning at 0700. I will lead the rest of the training sessions.

Jai,

Please see below for the address and instructions for your arrival. [REDACTED] [REDACTED] is the main POC in case you have any issues. Thanks so much for your help.

Looking forward to meeting you all tomorrow!

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Thu, Jan 5, 2017 at 5:11 PM, [REDACTED] (MPD) <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Good evening again,

I have reserved our Joint Operations Command Center (JOCC) for the following training sessions next Tuesday, January 10, 2016:

Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours

Session 2: 1700-1800 hours

Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

We are located at 300 Indiana Ave NW on the 5th Floor. Once you go through initial security, you'll go up to the 5th floor. Let the 5th Floor Security Guard know that you are here for training in the JOCC. You can also call the CIC at [202-727-9099](tel:202-727-9099) and ask to speak with Lt. [REDACTED] (as he is the day shift official).

Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Dataminr account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

I am available next week to conduct in person trainings for your groups. My availability is as follows:

- Monday, January 9, 9 AM-5 PM
- Tuesday, January 10, 9 AM-1 PM, 4-6 PM
- Thursday, January 12, 4-6 PM
- Friday, January 13, 1-5 PM

Please let me know if you need a later time, especially to train the evening or nightshift teams-- we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Thu, Jan 5, 2017 at 12:07 PM, [REDACTED] (MPD)
<[REDACTED][dc.gov](#)> wrote:

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor

Investigative Support Unit

Joint Strategic & Tactical Analysis Command Center

Homeland Security Bureau

Metropolitan Police Department

300 Indiana Avenue NW

Washington, DC 20001

Office: [202.727.0559](tel:202.727.0559)

[REDACTED] [dc.gov](#)

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From: Wight, Lee (MPD)
Sent: Thursday, January 05, 2017 10:58 AM
To: Katherine Faley
Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt. [REDACTED] Midnights) and ISU [REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED]. All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-) [REDACTED]



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From: Katherine Faley [<mailto:kfaley@dataminr.com>]
Sent: Wednesday, January 04, 2017 10:13 AM
To: Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); Jeffrey Long
Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[REDACTED] (MPD)" <[REDACTED]dc.gov>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>



Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,

Pat

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD)
<[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]

Lead Grants Analyst

Metropolitan Police Department

300 Indiana Avenue, Room 4002

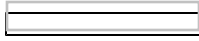
Washington, D.C. 20001

Phone: [202-\[REDACTED\]](tel:202-[REDACTED])

Fax: [202-727-0826](tel:202-727-0826)

[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)

--



Patrick Ryan

Senior Vice President, Public Sector

O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)

[Twitter](#) | [LinkedIn](#)

6 East 32nd Street, 2nd Floor

New York, NY 10016



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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Dataminr Training
Date: Thursday, January 5, 2017 5:54:57 PM

Sounds good! I'll definitely be in attendance, just need to get my days switched for the meetings. I've already emailed Lt. [REDACTED] please let me know if theres anything else I can do.

From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 5:52 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Dataminr Training

Hi all,

We were able to get a trial of Dataminr (which will be very helpful for the Fusion Desk). It serves as a real-time alert tool for publicly available data from Twitter. It helps in identifying important events and patterns as they unfold and often acting as an early warning system for natural disasters, terrorist attacks, and other anomalies. It will alert us of information that we would then need to vet through our systems and react accordingly.

<https://www.dataminr.com>

There will be training sessions on the tool next Tuesday, January 10, 2016. I'd like to ensure that you all attend. This training is open to all of the CIC (2 sessions per shift); but I wanted to give you the heads up ahead of time and a little background.

Day shift:
Session 1: 0700-0800 hours
Session 2: 0800-0900 hours

Evening shift:
Session 1: 1600-1700 hours
Session 2: 1700-1800 hours

Midnight shift:
Session 1: 2130-2230 hours
Session 2: 2230-2330 hours

Let me know if you have any questions.

Best Regards,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: 202.727.0559
[REDACTED] [dc.gov](#)

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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Dataminr Training
Date: Thursday, January 5, 2017 5:56:30 PM

Sorry again for that! If she's not able to for any reason, I can offer OT or COMP time as I think it's important for you guys to attend both this and the social media one. Dataminr can also do a remote training – worse case scenario.

From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 5:55 PM
To: [REDACTED] (MPD)
Subject: RE: Dataminr Training

Sounds good! I'll definitely be in attendance, just need to get my days switched for the meetings. I've already emailed Lt. [REDACTED] please let me know if theres anything else I can do.

From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 5:52 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Dataminr Training

Hi all,

We were able to get a trial of Dataminr (which will be very helpful for the Fusion Desk). It serves as a real-time alert tool for publicly available data from Twitter. It helps in identifying important events and patterns as they unfold and often acting as an early warning system for natural disasters, terrorist attacks, and other anomalies. It will alert us of information that we would then need to vet through our systems and react accordingly.

<https://www.dataminr.com>

There will be training sessions on the tool next Tuesday, January 10, 2016. I'd like to ensure that you all attend. This training is open to all of the CIC (2 sessions per shift); but I wanted to give you the heads up ahead of time and a little background.

Day shift:

Session 1: 0700-0800 hours
Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours
Session 2: 1700-1800 hours

Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

Let me know if you have any questions.

Best Regards,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: 202.727.0559
[REDACTED] [dc.gov](#)

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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Datamir Training
Date: Thursday, January 5, 2017 5:59:07 PM

Not your fault at all! And I'll be here regardless, just hoping we can ultimately work it out so that I'm here with [REDACTED] for the most part. Especially during the infant stages. I want to be ready to roll when the time comes.

From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 5:56 PM
To: [REDACTED] (MPD)
Subject: RE: Datamir Training

Sorry again for that! If she's not able to for any reason, I can offer OT or COMP time as I think it's important for you guys to attend both this and the social media one. Datamir can also do a remote training – worse case scenario.

From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 5:55 PM
To: [REDACTED] (MPD)
Subject: RE: Datamir Training

Sounds good! I'll definitely be in attendance, just need to get my days switched for the meetings. I've already emailed Lt. [REDACTED] please let me know if theres anything else I can do.

From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 5:52 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Datamir Training

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We were able to get a trial of Datamir (which will be very helpful for the Fusion Desk). It serves as a real-time alert tool for publicly available data from Twitter. It helps in identifying important events and patterns as they unfold and often acting as an early warning system for natural disasters, terrorist attacks, and other anomalies. It will alert us of information that we would then need to vet through our systems and react accordingly.

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Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

Let me know if you have any questions.

Best Regards,

[REDACTED]

[REDACTED]

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[REDACTED] [dc.gov](#)

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From: [Wight, Lee \(MPD\)](#)
To: [Katherine Faley](#)
Cc: [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Donation agreement
Date: Thursday, January 5, 2017 10:57:41 AM
Attachments: [image001.png](#)

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt. [REDACTED] Midnights) and ISU ([REDACTED] [REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



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From: Katherine Faley [mailto:kfaley@dataminr.com]
Sent: Wednesday, January 04, 2017 10:13 AM
To: Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); Jeffrey Long
Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[Redacted]

Katherine Faley

Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)

[Redacted]

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----- Forwarded message -----

From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[Redacted] (MPD)" <[Redacted][dc.gov](mailto:[Redacted]@dc.gov)>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[Redacted]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,
Pat

[Redacted]

On Mon, Dec 19, 2016 at 12:47 PM, [Redacted] (MPD) <[Redacted][dc.gov](mailto:[Redacted]@dc.gov)> wrote:

Good afternoon,

I have attached the donation agreement that requires your signature. This document must be signed prior to MPD receiving any training.

Please review and sign this document and e-mail it back to me.

If you have any questions please feel free to call me.

Thank you

[REDACTED]
Lead Grants Analyst
Metropolitan Police Department
300 Indiana Avenue, Room 4002
Washington, D.C. 20001
Phone: [202-](tel:202-)[REDACTED]
Fax: [202-727-0826](tel:202-727-0826)
[REDACTED] dc.gov

--

[REDACTED]

Patrick Ryan

Senior Vice President, Public Sector
O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)
[Twitter](#) | [LinkedIn](#)

6 East 32nd Street, 2nd Floor
New York, NY 10016

[REDACTED]

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From: [redacted] (MPD)
To: [Katherine Faley](#)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [redacted] (MPD); [redacted] (MPD); [redacted] (MPD); [redacted] (MPD); [redacted] (MPD)
Subject: RE: Donation agreement
Date: Monday, January 9, 2017 4:54:28 PM
Attachments: [image001.png](#)

Hi Kat,

If possible, can we keep the originally scheduled training session?

Thank you,

[redacted]

From: Katherine Faley [mailto:kfaley@dataminr.com]
Sent: Monday, January 09, 2017 4:19 PM
To: [redacted] (MPD)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [redacted] (MPD); [redacted] (MPD); [redacted] (MPD); [redacted] (MPD); [redacted] (MPD); [redacted] (MPD); [redacted] (MPD); [redacted] (MPD)
Subject: Re: Donation agreement

[redacted]

Thanks so much for this list-- it is perfect.

Do you have any updates regarding the midnight sessions shift? I appreciate you looking into this for me. If it proves too much trouble, let's keep the schedule as is.

Thanks,

Kat



[redacted]

Katherine Faley
Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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On Mon, Jan 9, 2017 at 11:42 AM, [redacted] (MPD) <[redacted]@dc.gov> wrote:
Kat,

Here are the list of names. I will check on moving the midnight shift sessions to Wednesday night and get back to you as soon as possible.

Respectfully,

[Redacted]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 5:22 PM

To: [Redacted] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [Redacted] (MPD); [Redacted] (MPD); [Redacted] (MPD); [Redacted] (MPD); [Redacted] (MPD); [Redacted] (MPD)

Subject: Re: Donation agreement

[Redacted]

Perfect, thank you! I'll keep you posted on who from our team will provide the trainings. I'll likely lead 1-2 of the sessions.

In the meantime, please fill out the attached spreadsheet of training/trial participants (name, email, group). We'll use this to create the accounts, so we're ready to go for Tuesday.

Looking forward to meeting you, and I appreciate all your help!

Thanks,

Kat



[Redacted]

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Thu, Jan 5, 2017 at 5:11 PM, [Redacted] (MPD) <[\[Redacted\]@dc.gov](mailto:[Redacted]@dc.gov)> wrote:

Good evening again,

I have reserved our Joint Operations Command Center (JOCC) for the following training sessions next Tuesday, January 10, 2016:

Day shift:

Session 1: 0700-0800 hours

Session 2: 0800-0900 hours

Evening shift:

Session 1: 1600-1700 hours

Session 2: 1700-1800 hours

Midnight shift:

Session 1: 2130-2230 hours

Session 2: 2230-2330 hours

We are located at 300 Indiana Ave NW on the 5th Floor. Once you go through initial security, you'll go up to the 5th floor. Let the 5th Floor Security Guard know that you are here for training in the JOCC. You can also call the CIC at [202-727-9099](tel:202-727-9099) and ask to speak with Lt. [REDACTED] (as he is the day shift official).

Thank you again for all your help in coordinating this.

Respectfully,

[REDACTED]

From: Katherine Faley [mailto:kfaley@dataminr.com]

Sent: Thursday, January 05, 2017 12:51 PM

To: [REDACTED] (MPD)

Cc: Wight, Lee (MPD); Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Re: Donation agreement

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Dataminr account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

I am available next week to conduct in person trainings for your groups. My availability is as follows:

- Monday, January 9, 9 AM-5 PM
- Tuesday, January 10, 9 AM-1 PM, 4-6 PM
- Thursday, January 12, 4-6 PM
- Friday, January 13, 1-5 PM

Please let me know if you need a later time, especially to train the evening or nightshift teams - we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

Thanks,

Kat



Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)



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On Thu, Jan 5, 2017 at 12:07 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov>

wrote:

Good afternoon,

Due to the tour of duties, we'd like have to shiftwork schedule multiple training sessions. How long would the training session take and what is your availability for training? Is this something we could possibly do next week before the inauguration.

Respectfully,



Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: [202.727.0559](tel:202.727.0559)

[REDACTED] [dc.gov](#)

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From: Wight, Lee (MPD)

Sent: Thursday, January 05, 2017 10:58 AM

To: Katherine Faley

Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt [REDACTED] Midnights) and ISU ([REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-) [REDACTED]



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From: Katherine Faley [<mailto:kfaley@dataminr.com>]

Sent: Wednesday, January 04, 2017 10:13 AM

To: Wight, Lee (MPD)

Cc: Delgado, Edward (MPD); Jeffrey Long

Subject: Fwd: Donation agreement

Hi Tip,

Happy New Year, and hope you enjoyed the holidays.

Following up on Jeff's note, please let me know what dates your team is available for training. Please also send over the countersigned donation agreement when you have it.

Please let me know if you need anything else, and I'm looking forward to meeting you soon.

Thanks,

Kat

[REDACTED]

Katherine Faley

Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)

[REDACTED]

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From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>,
Katherine Faley <kfaley@dataminr.com>

[REDACTED]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,
Pat

[REDACTED]

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>

wrote:

Good afternoon,

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[.dc.gov](http://)

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New York, NY 10016

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From: [Katherine Faley](#)
To: [REDACTED] (MPD)
Cc: [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [Jeffrey Long](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Donation agreement
Date: Thursday, January 5, 2017 12:51:08 PM
Attachments: [image001.png](#)

Hi [REDACTED] all,

Training will take approximately 45 minutes. During that time, we'll get each participant set up with a Dataminr account, including customizing his or her settings. Each participant will need access to a computer/laptop with internet and email access (Chrome or Firefox are recommended, though we also support Internet Explorer). Each session is capped at 15-20 people.

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Please let me know if you need a later time, especially to train the evening or nightshift teams - we'll accommodate schedules as much as possible. Ideally we can train all users in each group in 1-2 scheduled sessions.

Please let me know if you have any questions, and I'm looking forward to working with you and your teams!

Thanks,

Kat

[REDACTED]

Katherine Faley
Client Engagement Manager, Public Sector
202.794.6649
[LinkedIn](#)



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Good afternoon,

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[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor

Investigative Support Unit

Joint Strategic & Tactical Analysis Command Center

Homeland Security Bureau

Metropolitan Police Department

300 Indiana Avenue NW

Washington, DC 20001

Office: [202.727.0559](tel:202.727.0559)

[REDACTED] [dc.gov](#)

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From: Wight, Lee (MPD)

Sent: Thursday, January 05, 2017 10:58 AM

To: Katherine Faley

Cc: Delgado, Edward (MPD); Jeffrey Long; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: RE: Donation agreement

Kat:

Sounds like we are good to go to schedule training. You're cleared to coordinate directly with our POCs in the CIC (Lt. [REDACTED] Dayshift; Lt. [REDACTED] Evenings; Sgt [REDACTED] Midnights) and ISU ([REDACTED] Supervisor; [REDACTED] (Fusion Desk) and [REDACTED] All are cc'd above.

Thanks again and look forward to the demo.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-)[REDACTED]



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Sent: Wednesday, January 04, 2017 10:13 AM
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Cc: Delgado, Edward (MPD); Jeffrey Long
Subject: Fwd: Donation agreement

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Thanks,

Kat

[Redacted signature]

Katherine Faley

Client Engagement Manager, Public Sector

[202.794.6649](tel:202.794.6649)

[LinkedIn](#)

[Redacted signature]

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From: **Patrick Ryan** <pryan@dataminr.com>

Date: Tue, Jan 3, 2017 at 1:40 PM

Subject: Re: Donation agreement

To: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>

Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, Jeffrey Long <jlong@dataminr.com>, Katherine Faley <kfaley@dataminr.com>

[REDACTED]

Please see attached for signed donation agreement. Thanks for your assistance on this, and we look forward to supporting the MPD.

Best,

Pat

[REDACTED]

On Mon, Dec 19, 2016 at 12:47 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

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Thank you

[REDACTED]

Lead Grants Analyst

Metropolitan Police Department

300 Indiana Avenue, Room 4002

Washington, D.C. 20001

Phone: [202-](tel:202-) [REDACTED]

Fax: [202-727-0826](tel:202-727-0826)

[REDACTED] dc.gov

--

[REDACTED]

Patrick Ryan

Senior Vice President, Public Sector

O: [+1 646.741.5233](tel:+16467415233) | C: [+1 719.433.1323](tel:+17194331323)

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New York, NY 10016

[REDACTED]

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From: [Dataminr notifications](#)
To: [REDACTED] (MPD)
Subject: Welcome to Dataminr
Date: Tuesday, January 10, 2017 8:11:27 AM



Welcome to Dataminr

Let's get you started!

Your username is: [REDACTED]dc.gov

[Launch Application](#)

1 Create your password

2 Set up your dashboard

Follow the onboarding wizard to configure your account to your interests.

Any questions?

Follow up with help@dataminr.com

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From: [Lanier, Cathy \(MPD\)](#)
To: [Greene, Lamar \(MPD\)](#); [Emerman, Stuart \(MPD\)](#)
Cc: Simone_Veenswyk@Integrity.com
Subject: FW: Social Media Monitoring for Police and Law Enforcement Agencies
Date: Monday, May 11, 2015 6:05:49 PM

From: Simone_Veenswyk@Integrity.com [mailto:Simone_Veenswyk@Integrity.com]
Sent: Monday, May 11, 2015 9:27 AM
To: Lanier, Cathy (MPD)
Subject: Social Media Monitoring for Police and Law Enforcement Agencies

Dear Chief Lanier,

Can you please help me and forward this email to your local staff responsible for social media use within your Police Force, and also please forward this to your owner of IBM i2.

As part of a government funded program your Agency is able to use the Social Media Observing tool SMC4, free of charge, which is being used by Police worldwide to help fight and prevent crime. SMC4 offers the following key benefits:

- SMC4 uses social media tools to track person(s) of interest/ known criminals
- SMC4 provides geo-location tracking, for example you can circle a property to listen to social media communications regarding use of drugs, organised crime, threat to persons etc
- SMC4 provides a full Cyber Bullying Management tool to identify children at risk

To learn more and to log in to start using SMC4 simply visit www.smcapture.com/police

Additionally, Police Agencies worldwide are using IBM i2 to connect dots and track organised crime, SMC4 provides a social media to i2 end to end module. Here is a YouTube video that explains more <http://kc-ol.com/i2-investigation.php>

Should you require any assistance you are welcome to email Dean_Oxley@integrity.com.

Kind Regards

Simone Veenswyk
Integrity

eMail SLV@integrity.com
Web www.integrity.com
Web www.kc-ol.com
Web www.smcapture.com
Twitter [www.twitter.com/](http://www.twitter.com/Integritycom) Integritycom

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From: [Emerman, Stuart \(MPD\)](#)
To: [Lanier, Cathy \(MPD\)](#)
Cc: [Greene, Lamar \(MPD\)](#); [Pavlik, Michael \(MPD\)](#)
Subject: RE: Social Media Monitoring for Police and Law Enforcement Agencies
Date: Monday, May 11, 2015 6:09:34 PM

Copy chief. We will take a look and see if it has any value to us.

Inspector Stuart Emerman
Metropolitan Police Department
Homeland Security Bureau
Tactical Information Division

Sent from my Verizon Wireless 4G LTE smartphone

----- Original message -----

From: "Lanier, Cathy (MPD)"
Date: 05/11/2015 6:05 PM (GMT-05:00)
To: "Greene, Lamar (MPD)", "Emerman, Stuart (MPD)"
Cc: Simone_Veenswyk@Integritie.com
Subject: FW: Social Media Monitoring for Police and Law Enforcement Agencies

From: Simone_Veenswyk@Integritie.com [mailto:Simone_Veenswyk@Integritie.com]
Sent: Monday, May 11, 2015 9:27 AM
To: Lanier, Cathy (MPD)
Subject: Social Media Monitoring for Police and Law Enforcement Agencies

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Kind Regards

Simone Veenswyk
Integritie

eMail SLV@integritie.com
Web www.integritie.com
Web www.kc-ol.com
Web www.smcapture.com
Twitter [www.twitter.com/](https://www.twitter.com/Integritiecom) Integritiecom

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Social Networking

IntelTechniques: <https://inteltechniques.com/links.html>

- Ability to search several OSINT sites at once based subject's name(s), domain names, phones, email addresses, usernames, etc.

OSINT Framework: <http://osintframework.com>

- Site which provides a drill down of several OSINT sites based on specific categories.

Blackplanet: <http://www.blackplanet.com>

Facebook: <http://www.facebook.com>

Hi5: <http://hi5.com>

Instagram: <https://www.instagram.com>

- View Stories incognito: <https://storiesig.com/>

LinkedIn: <http://www.linkedin.com>

Meet Me: <http://www.meetme.com>

Migente: www.migente.com

MocoSpace: <http://www.mocospace.com>

MySpace: <http://www.myspace.com>

Pinterest: <http://pinterest.com>

Tagged: <http://www.tagged.com>

Twitter: <http://twitter.com>

- Twitter advanced search: <https://twitter.com/search-advanced?lang=en>

Vampire Freaks: <http://www.vampirefreaks.com>

Zorpia: <http://www.zorpia.com>

Search Engines

411: https://www.411.com/reverse_phone

- Search by phone, address, name, email, business

BuzzSumo: <https://app.buzzsumo.com/research/content>

- Search by topic, keyword, domain name

Facebook ID Finder: <https://findmyfbid.in/>

- Find Facebook ID number

FoneFinder: <http://fonefinder.net>

- Phone search

Instadp: <https://instadp.org/#r>

- Full Size Instagram photos, viewing stories anonymously, downloading stories

Keyhole: <http://keyhole.co>

- Instagram and Twitter search based on accounts, hashtags, keywords, mentions, URL

LookUp: <http://www.lookup.com>

- Name search

Lullar: <http://com.lullar.com>

- Search by name, email, username

PeekYou: <https://www.peakyou.com>

- Search by name, username, phone

Phone Validator: <https://www.phonevalidator.com>

- Phone search

Piknu: <https://piknu.com/>

- View list of comprehensive list of followers on a public Instagram profile

Pipl: <https://pipl.com>

- Search by name, email, username, phone

Reverse Genie: <http://www.reversegenie.com>

- Search by phone, email, license plate, address, IP address, domain name

Reverse Phone Directory: <http://www.reversephonedirectory.com>

- Phone search

Searchbug: <http://www.searchbug.com/tools/landline-or-cellphone.aspx>

- Phone search for determining if a phone number is a landline or cellular. In addition, it provides carrier information.

SnapBird: <https://snapbird.org>

- Twitter search

Snitch Name: <http://snitch.name>

- Name search

SnoopStation: <http://snoopstation.com>

- Name search

Social Mention: <http://socialmention.com>

- Searches social media based on keywords and location

Social Searcher: <https://www.social-searcher.com>

- Searches social media based on keywords and hashtags

Spokeo: <https://www.spokeo.com>

- Search by name, email, phone, address

Storiesig: <https://storiesig.com/>

- View Instagram stories anonymously

Tagboard: <http://tagboard.com>

- Hashtag search

That's Them: <https://thatsthem.com>

- Email address search

User Search: <https://usersearch.org>

- Search by email, username, phone

WebMii: <http://webmii.com>

- Name Search

Webstagram: <https://websta.me>

- Instagram search

White Pages: <https://www.anywho.com/whitepages>

- Search by name, address, phone number

Wink People Search: <http://itools.com/tool/wink-people-search>

- Name search

ZabaSearch: <http://www.zabasearch.com>

- Name and phone search (for retrieving an address)

ZETX: <https://phonelookup.zetx.com>

- Phone search

Court Document, Inmate, and Most Wanted Fugitive Searches**DC**

DC Sex Offender Registry: <http://sexoffender.dc.gov>

MARYLAND

MD Court Records: <http://casesearch.courts.state.md.us/inquiry/inquiry-index.jsp>

MD Department of Corrections: <https://www.dpscs.state.md.us/services/inmate-locator.shtml>

MD Sex Offender Registry: <http://www.dpscs.state.md.us/sorSearch/search.do?searchType=byZip&zip=21921>

PG County Inmate Lookup: <http://inmatelookup.princegeorgescountymd.gov/IML>

VIRGINIA

Virginia Court Records: <http://www.courts.state.va.us/caseinfo/home.html>

Virginia Department of Corrections: <https://vadoc.virginia.gov/offenders/locator>

Virginia Sex Offender Registry: <http://sex-offender.vsp.virginia.gov/sor/index.html>

OTHER

County Jail Inmate Search: <http://www.ancestorhunt.com/county-jail-inmates-search.htm>

Criminal Searches: www.criminalsearches.com

Dept. of Justice Most Wanted Fugitives: <http://www.justice.gov/actioncenter/most-wanted-fugitives.html>

Family Watchdog: <http://www.familywatchdog.us>

Federal Bureau of Prisons: <https://www.bop.gov>

Jail Alert: <https://jailalert.com/arrest-search>

Jail Base: <http://www.jailbase.com>

National Sex Offender Public Website (NSOPW): <http://www.nsopw.gov/>

VINELink: <https://vinelink.com/#/home>

Alert and Tracking Searches

Google Alerts: <http://www.google.com/alerts>

Twazzup: <http://www.twazzup.com>

- Real time news search tool that can be linked to Twitter for personalized updates

Auction Sites and Classified Ads Searches

Ad Hunt'r: <http://www.adhuntr.com>

Backpage: www.backpage.com

Craigslist: <http://www.craigslist.org/about/sites>

EBAY: www.ebay.com

Search Tempest: <http://www.searchtempest.com/>

- Search userIDs and geographic areas using zip code and keywords searches; returns Craigslist matches

Employment, Student, Business and Corporation Records

Corporation Wiki: <http://www.corporationwiki.com>

- Connects businesses and associates together based on public records

LinkedIn: <http://www.linkedin.com>

Verify Pro License: <http://verifyprolicense.com>

- Verify State-Issued Professional and Occupational Licenses

International Records

Public Record Center: http://www.publicrecordcenter.com/international_background_check.htm

World License Plate Photos: <http://www.worldlicenseplates.com/>

Mapping, Addresses and IPs

Bing Maps: <http://maps.live.com>

Google Maps: <http://maps.google.com/maps>

iTouchMap: <http://itouchmap.com/latlong.html>

- Allows you to plug in any coordinates you have, and will plot as many unique coordinates as you enter; not just limited to one at a time. Useful if you have EXIF data.

Navigation Guide: <http://www.usnaviguide.com>

- Used to search latitude and longitude coordinates

Online Internet Utilities: <http://centralops.net/co/default.asp>

USPS Zip Code Lookup: <http://zip4.usps.com/zip4/welcome.jsp>

- Confirm an address exists with the U.S. Postal Service.

What Is IP: <http://whatismyipaddress.com/staticpages/index.php/lookup-results>

- IP lookup tool that is designed to provide additional information about the entered IP Address. These details include the hostname, Geographic location information (includes country, region/state, city, latitude, longitude and telephone area code.), and a location specific map. Can search by name, Diocese or state.

Whois: <http://www.whois.net>

Wikimapia: <http://wikimapia.org>

- Part of the Wikipedia resources, focusing on maps.

Miscellaneous Resources

FindLaw: <http://www.findlaw.com/casecode/index.html>

No Slang: <http://www.noslang.com>

- Internet and text slang translator

Wayback Machine: www.archive.org

- Shows how various web pages appeared at historical dates and times

Public Records Searches

Ancestry: <http://www.ancestry.com>

DC Real Property Tax Database Search: <https://otr.cfo.dc.gov/page/real-property-tax-database-search>

Blackbook Online: <http://www.blackbookonline.info>

BRB Publications: <http://www.brbpub.com>

Family Search: <http://www.familysearch.org/eng/default.asp>

- Search people's names to see if they are listed as being deceased. It also searches the US Social Security Death Index. Though we can find these results in public records, this might be another place to go if you're having difficulty locating a deceased person.

Find A Grave: www.findagrave.com/cgi-bin/fg.cgi?page=gs&

MD Real Property Records: <https://sdat.dat.maryland.gov/RealProperty/Pages/default.aspx>

Social Security Death Index: <http://www.genealogybank.com/gbnk/ssdi/?kbid=9064&m=9>

Social Security Number Validator: <https://www.ssnvalidator.com/pages/search.aspx>

Vital Records: <http://www.vitalrec.com>

- US Birth Certificates, Death Records, & Marriage Licenses

From: [Ennis, Ralph \(MPD\)](#)
To: [REDACTED] (MPD)
Cc: [Turner, Leeann \(MPD\)](#)
Subject: Fwd: LexisNexis Accurint - SMM Proposal
Date: Monday, April 21, 2014 5:17:56 PM

I need to know its worth before we make a decision.

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division
Metropolitan Police Department (Washington, DC)
[300 Indiana Avenue NW Room 5031](#)
Cell: (202) [REDACTED]
Email: Ralph.Ennis@dc.gov
Webpage: www.mpdc.dc.gov

From I-phone

Begin forwarded message:

From: "Hecht, Steve P (RIS-HBE)" <Steve.Hecht@lexisnexus.com>
Date: April 21, 2014 at 5:01:46 PM EDT
To: "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Cc: "Jackman, Scott V (RIS-HBE)" <scott.jackman@lexisnexus.com>
Subject: RE: LexisNexis Accurint - SMM Proposal

Commander Ennis,

The trial that has been set up for your team to access the Social Media Monitoring solution is ending on Friday the 25th. We talked about steps to ensure continuous access and I wanted to hear what is being discussed. Since a lot of time has been put into setting up the collections of social media I want to ensure these collections will continue. Also, Misty worked with the users beginning of last week so if others need more assistance please let us know. We want to continue to work with the users.

The program outlined below is a very broad department wide program that not only covers Social Media access but gives everyone in the department the ability to access accurint in various levels. This will allow all officers the ability to perform searches and work with the group that will be focusing in on the social media.

Will you be available on Tuesday afternoon to talk?

Steve

April is National Financial Capability Month!

Evaluate your financial well-being with a [free personal financial health assessment](#) provided by the D.C. Dept. of Insurance, Securities and Banking.
DISB.DC.gov

From: Hecht, Steve P (RIS-HBE)
Sent: Wednesday, April 02, 2014 8:29 AM
To: Ennis, Ralph (MPD) (ralph.ennis@dc.gov); [REDACTED]@dc.gov
Cc: Jackman, Scott V (RIS-HBE)
Subject: LexisNexis Accurint - SMM Proposal

Commander Ennis,

I wanted to get this to you for our meeting this morning.

Thank you for the opportunity to work with your staff on the 24th and 25th of March. We feel it was a very productive session and are confident the 20 users of the trial will gain important Intel using the LexisNexis Social media monitoring solution. We are working with Officer [REDACTED] to ensure that the social media collections are being set up in a way that will allow your department to group certain collections. This is the best way to keep collections confidential. A follow up training session has been set to ensure the users gain a deeper understanding of how to get the most out of the solution, along with answering questions.

As we move forward, the users will have access to a training consultant for unlimited one on one training sessions, and access to our customer service 24/7. As we continue to work together I wanted to lay out a program that meets the needs of the entire department. Based on our conversation on the 25th, we would like you to review the following proposal. This proposal takes into account your existing program with LexisNexis which consists of Accurint LE Plus, with access for 35 users. Your current financial commitment with LexisNexis is \$39,348 year/\$3,279 per month. Your current fees will be rolled into the program we have outlined below, and will not be an additional cost. Users will maintain the same access.

Listed below is the proposal we believe meets all the needs of DC Metro PD. Implementation to begin May 1, 2014.

- LexisNexis LE Plus – 50 users (we want to increase the user access to accommodate the Social Media Monitoring Access).
- LexisNexis Accurint – Social Media Monitoring – 1 Million Events – 1000 Objects (each month)
- LexisNexis Identity Scrub/Batch – 250 records
- LexisNexis Accurint – Mobile Access – Unlimited users

Accurint Mobile Access - only

People – Person Search – First, Last, Middle, SSN#, Street, City, State, Zip, DOB

Phones – Phone Search – Phone, First, Last, Middle Street ,City, State, Zip, SSN

Vehicle – Vehicle Search – SSN, First , Last, Middle Street, City, State Zip, VIN, Plate/Tag, License Number

Property – Property Search – First, Last, Middle, Parcel Number, Company Name, Street, City, State, Zip, County

Business – Business Search – Company Name, First, Last, Middle, SSN# Street , City, State, Zip, FEIN

ID Verification – Information verification along with 5 question Quiz to verify identity

Total Cost - \$82,150 year/\$6,845 per month.

We have worked to design a program that takes into account not just the needs of the current users but the social media monitoring users along with the patrol or boots on the street folks. We have seen everyone working together and want to continue this momentum in the department.

Look forward to talking to you this morning to review and answer any questions you have.

Steve P. Hecht

Account Manager – Law Enforcement

LexisNexis | State and Local Government

937.865.1234 Direct

937-602-4088 Cell

937-550-9583 Office

Customer Service - 1-866-277-8407

Steve.Hecht@lexisnexis.com

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From: [Hecht, Steve P \(RIS-HBE\)](#)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: LexisNexis Accurint - Social Media Monitoring
Date: Thursday, June 12, 2014 3:32:44 PM

[REDACTED]

I wanted to find out if you could turn all the id's back on for the users that are using the social media monitoring solution. These id's for this access have already been accounted for in the billing will not effect your billing. These user will not be able to access the Accurint public records content but will be accessing the social media monitoring solution via their Accurint id's. They access the system thru the account you manage. I talked to [REDACTED] and she should be sending you the list of users that need access.

Let me know when you come in and we can talk about this and I can answer any questions you have.

Steve P. Hecht
Account Manager – Law Enforcement
LexisNexis | State and Local Government
937.865.1234 Direct
937-602-4088 Cell
937-550-9583 Office

Customer Service - 1-866-277-8407
Steve.Hecht@lexisnexis.com

From: [Hecht Steve P \(RIS-HBE\)](#)
To: [Ennis Ralph \(MPD\); \[REDACTED\] \(MPD\)](#)
Cc: [Jackman Scott V \(RIS-HBE\)](#)
Subject: LexisNexis Accurint - SMM Proposal
Date: Wednesday, April 2, 2014 8:32:22 AM

Commander Ennis,

I wanted to get this to you for our meeting this morning.

Thank you for the opportunity to work with your staff on the 24th and 25th of March. We feel it was a very productive session and are confident the 20 users of the trial will gain important Intel using the LexisNexis Social media monitoring solution. We are working with Officer [REDACTED] to ensure that the social media collections are being set up in a way that will allow your department to group certain collections. This is the best way to keep collections confidential. A follow up training session has been set to ensure the users gain a deeper understanding of how to get the most out of the solution, along with answering questions.

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**Accurint Mobile Access -
only**

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Phones – Phone Search – Phone, First, Last, Middle Street ,City, State, Zip, SSN
Vehicle – Vehicle Search – SSN, First , Last, Middle Street, City, State Zip, VIN, Plate/Tag, License Number
Property – Property Search – First, Last, Middle, Parcel Number, Company Name, Street, City, State, Zip, County
Business – Business Search – Company Name, First, Last, Middle, SSN# Street , City, State, Zip, FEIN
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Total Cost - \$82,150 year/\$6,845 per month.

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Steve.Hecht@lexisnexis.com

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From: [REDACTED] (MPD)
To: [Hecht, Steve P \(RIS-HBE\)](#); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [Ennis, Ralph \(MPD\)](#)
Subject: RE: LexisNexis Accuirnt - Social Media Monitoring
Date: Thursday, June 12, 2014 4:27:15 PM

Hello Mr. Hecht,

I will be in tomorrow at 0530 hours and I will be available until 1330 hours, so feel free to call me on 202-[REDACTED]
[REDACTED] I understand that the Social Media Monitoring feature is a paid feature through the end of the month; however, after review of May's invoice, the department is under contract for 35 licenses to include 2 for Sex Offender Registry. I also understand that many of the users were added by someone other than myself and this was suppose to have been via donated usage (trial period). As of 06-02-14, I showed between the two accounts that it appears I am managing a little over 50 active users. Nevertheless, after informing my officials, many of the users were suspended on 06-11-14, due to lack of use or low usage of their Accurint accounts. Therefore, I look forward to discussing the actual number of licenses that should be active under contract, as well as, the number allotted to the users with the aforementioned monitoring feature.

Respectfully,

[REDACTED]

From: Hecht, Steve P (RIS-HBE) [Steve.Hecht@lexisnexus.com]
Sent: Thursday, June 12, 2014 3:32 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: LexisNexis Accuirnt - Social Media Monitoring

[REDACTED]

I wanted to find out if you could turn all the id's back on for the users that are using the social media monitoring solution. These id's for this access have already been accounted for in the billing will not effect your billing. These user will not be able to access the Accurint public records content but will be accessing the social media monitoring solution via their Accurint id's. They access the system thru the account you manage. I talked to [REDACTED] and she should be sending you the list of users that need access.

Let me know when you come in and we can talk about this and I can answer any questions you have.

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Customer Service - 1-866-277-8407
Steve.Hecht@lexisnexus.com<<mailto:name.lastname@lexisnexus.com>>

From: [REDACTED] (MPD)
To: [Hecht, Steve P \(RIS-HBE\)](#); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [Ennis, Ralph \(MPD\)](#)
Subject: RE: LexisNexis Accuirnt - Social Media Monitoring
Date: Thursday, June 12, 2014 3:53:52 PM

Hello Mr. Hecht,

I will be in tomorrow at 0530 hours and I will be available until 1330 hours, so feel free to call me on 202-[REDACTED]
[REDACTED] I understand that the Social Media Monitoring feature is a paid feature through the end of the month; however, after review of May's invoice, the department is under contract for 35 licenses to include 2 for Sex Offender Registry. I also understand that many of the users were added by someone other than myself and this was suppose to have been via donated usage (trial period). As of 06-02-14, I showed between the two accounts that it appears I am managing a little over 50 active users. Nevertheless, after informing my officials, many of the users were suspended on 06-11-14, due to lack of use or low usage of their Accurint accounts. Therefore, I look forward to discussing the actual number of licenses that should be active under contract, as well as, the number allotted to the users with the aforementioned monitoring feature.

Respectfully,

[REDACTED]

From: Hecht, Steve P (RIS-HBE) [Steve.Hecht@lexisnexus.com]
Sent: Thursday, June 12, 2014 3:32 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: LexisNexis Accuirnt - Social Media Monitoring

[REDACTED]

I wanted to find out if you could turn all the id's back on for the users that are using the social media monitoring solution. These id's for this access have already been accounted for in the billing will not effect your billing. These user will not be able to access the Accurint public records content but will be accessing the social media monitoring solution via their Accurint id's. They access the system thru the account you manage. I talked to [REDACTED] and she should be sending you the list of users that need access.

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Steve.Hecht@lexisnexus.com<<mailto:name.lastname@lexisnexus.com>>

From: [REDACTED] (MPD)
To: [Hecht, Steve P \(RIS-HBE\)](#); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [Ennis, Ralph \(MPD\)](#)
Subject: RE: LexisNexis Accuirnt - Social Media Monitoring
Date: Thursday, June 12, 2014 4:27:15 PM

Hello Mr. Hecht,

I will be in tomorrow at 0530 hours and I will be available until 1330 hours, so feel free to call me on 202-[REDACTED]
[REDACTED] I understand that the Social Media Monitoring feature is a paid feature through the end of the month; however, after review of May's invoice, the department is under contract for 35 licenses to include 2 for Sex Offender Registry. I also understand that many of the users were added by someone other than myself and this was suppose to have been via donated usage (trial period). As of 06-02-14, I showed between the two accounts that it appears I am managing a little over 50 active users. Nevertheless, after informing my officials, many of the users were suspended on 06-11-14, due to lack of use or low usage of their Accurint accounts. Therefore, I look forward to discussing the actual number of licenses that should be active under contract, as well as, the number allotted to the users with the aforementioned monitoring feature.

Respectfully,

[REDACTED]

From: Hecht, Steve P (RIS-HBE) [Steve.Hecht@lexisnexus.com]
Sent: Thursday, June 12, 2014 3:32 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: LexisNexis Accuirnt - Social Media Monitoring

[REDACTED]

I wanted to find out if you could turn all the id's back on for the users that are using the social media monitoring solution. These id's for this access have already been accounted for in the billing will not effect your billing. These user will not be able to access the Accurint public records content but will be accessing the social media monitoring solution via their Accurint id's. They access the system thru the account you manage. I talked to [REDACTED] and she should be sending you the list of users that need access.

Let me know when you come in and we can talk about this and I can answer any questions you have.

Steve P. Hecht
Account Manager – Law Enforcement
LexisNexis | State and Local Government
937.865.1234 Direct
937-602-4088 Cell
937-550-9583 Office

Customer Service - 1-866-277-8407
Steve.Hecht@lexisnexus.com<<mailto:name.lastname@lexisnexus.com>>

From: [REDACTED] (MPD)
To: [Ennis, Ralph \(MPD\)](#); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint Accounts
Date: Monday, March 31, 2014 12:49:45 PM

Copy Cmdr

From: Ennis, Ralph (MPD)
Sent: Monday, March 31, 2014 12:44 PM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: LexisNexis Accurint Accounts

[REDACTED] please follow up.

Commander Ralph G. Ennis

Homeland Security Bureau Intelligence and Tactical Information Division
Metropolitan Police Department (Washington, DC)
[300 Indiana Avenue NW Room 5031](#)
Cell: (202) [REDACTED]
Email: Ralph.Ennis@dc.gov
Webpage : www.mpdc.dc.gov

From I-phone

On Mar 31, 2014, at 12:41 PM, "[REDACTED] (MPD)" <[REDACTED]@dc.gov> wrote:

In order for me to start the donation process I will need the following,

- The name of the Donor: LexisNexis
- There address, e-mail address, fax and phone number.
- The name and title of the person who will sign the donation agreement.
- The estimated cost of the donation
- A brief description of the donation and how it will benefit MPD.

Once I get this information I can start the process. This process takes about a week so the sooner I get this information the better.

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 12:28 PM
To: [REDACTED] (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint Accounts

We need a donation agreement for the trial accounts.

██████████ will you please let folks in this email chain know what information you need to process a donation agreement?

Thanks,

██████████

██████████

Metropolitan Police Department, Corporate Support Bureau
300 Indiana Avenue NW, Room 5144
Washington, DC 20001
202-██████████

From: ██████████ (MPD)
Sent: Monday, March 31, 2014 12:24 PM
To: ██████████ (MPD); Ennis, Ralph (MPD); ██████████ (MPD); ██████████ (MPD)
Subject: Re: LexisNexis Accurant Accounts

Individuals from the Intelligence Branch are currently under a free 30 day trial with LexisNexis Accurant Social Media Monitoring. It is to my understanding from LexisNexis that once the 30 days has expired, CIB's access to anything other than the Social Media Monitoring tab will no longer be accessible or operable under our accounts.

Also, after the 30 days trial, we will present to the Command Staff our ability to utilize this tool. At that point, they will make the decision to proceed with purchasing or continue to research for other options for vetting social media.

Ofc. ██████████
Metropolitan Police Department
Investigative Services Bureau
Criminal Investigations Division
Cell: 202-██████████

From: ██████████ (MPD)
Sent: Monday, March 31, 2014 11:54 AM
To: Ennis, Ralph (MPD); ██████████ (MPD); ██████████ (MPD)
Subject: FW: LexisNexis Accurant Accounts

Good morning,

Please make sure that we don't have more than 35 active Accurant accounts (see following breakdown from current PO). Let me know if we need to talk about this.

Thank you,

██████████

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 11:49 AM
To: [REDACTED] (MPD)
Subject: RE: LexisNexis Accurant Accounts

Item	Action	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
4	Added	Monthly fee (\$93) for 13 users in Billgroup...		month	8	Thu, 31 Oct, 2013	\$1,209.00 USD	\$9,672.00 USD
Monthly fee (\$93) for 13 users in Billgroup#1227390 to access Accurant Law Enforcement Plus Online and Desktop Software with Real Time Phone Search and Virtual Identity Search & Report for a period of 8 months. (2/1/14-9/30/2014)								
Ship To: Metropolitan Police Department 300 Indiana Ave. NW Rm 5020 Washington, DC 20001 United States								
Deliver To: [REDACTED]								
Order No.: PO487225								
Item	Action	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
5	Added	Monthly fee (\$93) for 20 users in Billgroup...		month	8	Thu, 31 Oct, 2013	\$1,860.00 USD	\$14,880.00 USD
Monthly fee (\$93) for 20 users in Billgroup#1570195 to access Accurant Law Enforcement Plus Online and Desktop Software with Real Time Phone Search and Virtual Identity Search & Report for a period of 8 months. (2/1/14-9/30/2014)								
Ship To: Metropolitan Police Department 300 Indiana Ave. NW Rm 5020 Washington, DC 20001 United States								
Deliver To: [REDACTED]								
Order No.: PO487225								
Item	Action	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
6	Added	Monthly fee (\$105) for 2 users to access ...		month	8	Thu, 31 Oct, 2013	\$210.00 USD	\$1,680.00 USD
Monthly fee (\$105) for 2 users to access Accurant Law Enforcement Plus Online and Desktop Software with Sex Offender Registry Alerts (30/month) for a period of 8 months. (2/1/2014-9/30/14)								
Ship To: Metropolitan Police Department 300 Indiana Ave. NW Rm 5020 Washington, DC 20001 United States								
Deliver To: [REDACTED]								
Order No.: PO487225								

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 6:23 AM
To: [REDACTED] (MPD)

Subject: LexisNexis Accurint Accounts

Good morning Ms. [REDACTED]

I noticed that there has been an increase of users with Accurint which I was unaware of having additional licenses/accounts being made available. I would like to if the department is still paying for the additional fees for the sex offender registry which was once used by Detective [REDACTED]. Please let me know the total count of accounts that we have in use. I see that presently we are reflecting 52 users (to include 2 for myself) between two accounts. The last count that I showed in use were for 31 users. Thanks.

	<u>Login ID</u>	<u>Last Name</u>	<u>First Name</u>
1	[REDACTED]	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]	[REDACTED]
7	[REDACTED]	[REDACTED]	[REDACTED]
8	[REDACTED]	[REDACTED]	[REDACTED]
9	[REDACTED]	[REDACTED]	[REDACTED]
10	[REDACTED]	[REDACTED]	[REDACTED]
11	[REDACTED]	[REDACTED]	[REDACTED]
12	[REDACTED]	[REDACTED]	[REDACTED]
13	[REDACTED]	[REDACTED]	[REDACTED]
14	[REDACTED]	[REDACTED]	[REDACTED]
15	[REDACTED]	[REDACTED]	[REDACTED]
16	[REDACTED]	[REDACTED]	[REDACTED]
17	[REDACTED]	[REDACTED]	[REDACTED]
18	[REDACTED]	[REDACTED]	[REDACTED]
19	[REDACTED]	[REDACTED]	[REDACTED]
20	[REDACTED]	[REDACTED]	[REDACTED]

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49	[REDACTED]
50	[REDACTED]
51	[REDACTED]

Respectfully,

Officer [REDACTED]

Metropolitan Police Department

Homeland Security Bureau

Tactical Information Division

Detailed to: Homeland Security Emergency Management Agency

2720 Martin Luther King Jr., Ave., SE

Washington, DC 20032

(202) [REDACTED] (HSEMA Desk)

[REDACTED] [dc.gov](#)

Have questions about your new Supercan, trash can or larger recycling bin? Check out this helpful [FAQ](#) from the Department of Public Works.

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurant Accounts
Date: Monday, March 31, 2014 12:27:50 PM

We need a donation agreement for the trial accounts.

[REDACTED] will you please let folks in this email chain know what information you need to process a donation agreement?

Thanks,

[REDACTED]

[REDACTED]

Metropolitan Police Department, Corporate Support Bureau
300 Indiana Avenue NW, Room 5144
Washington, DC 20001
202- [REDACTED]

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 12:24 PM
To: [REDACTED] (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: LexisNexis Accurant Accounts

Individuals from the Intelligence Branch are currently under a free 30 day trial with LexisNexis Accurant Social Media Monitoring. It is to my understanding from LexisNexis that once the 30 days has expired, CIB's access to anything other than the Social Media Monitoring tab will no longer be accessible or operable under our accounts.

Also, after the 30 days trial, we will present to the Command Staff our ability to utilize this tool. At that point, they will make the decision to proceed with purchasing or continue to research for other options for vetting social media.

Ofc. [REDACTED]
Metropolitan Police Department
Investigative Services Bureau
Criminal Investigations Division
Cell: 202- [REDACTED]

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 11:54 AM
To: Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: LexisNexis Accurant Accounts

Good morning,

Please make sure that we don't have more than 35 active Accurant accounts (see following breakdown from current PO). Let me know if we need to talk about this.

Thank you,



From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 11:49 AM
To: [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint Accounts

Item	Action	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
4	Added	Monthly fee (\$93) for 13 users in Billgroup...		month	8	Thu, 31 Oct, 2013	\$1,209.00 USD	\$9,672.00 USD
		Monthly fee (\$93) for 13 users in Billgroup#1227390 to access Accurint Law Enforcement Plus Online and Desktop Software with Real Time Phone Search and Virtual Identity Search & Report for a period of 8 months. (2/1/14-9/30/2014)						
Ship To:		Metropolitan Police Department 300 Indiana Ave. NW Rm 5020 Washington, DC 20001 United States						
Deliver To:		[REDACTED]						
Order No.: PO487225								
Item	Action	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
5	Added	Monthly fee (\$93) for 20 users in Billgroup...		month	8	Thu, 31 Oct, 2013	\$1,860.00 USD	\$14,880.00 USD
		Monthly fee (\$93) for 20 users in Billgroup#1570195 to access Accurint Law Enforcement Plus Online and Desktop Software with Real Time Phone Search and Virtual Identity Search & Report for a period of 8 months. (2/1/14-9/30/2014)						
Ship To:		Metropolitan Police Department 300 Indiana Ave. NW Rm 5020 Washington, DC 20001 United States						
Deliver To:		[REDACTED]						
Order No.: PO487225								
Item	Action	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
6	Added	Monthly fee (\$105) for 2 users to access ...		month	8	Thu, 31 Oct, 2013	\$210.00 USD	\$1,680.00 USD
		Monthly fee (\$105) for 2 users to access Accurint Law Enforcement Plus Online and Desktop Software with Sex Offender Registry Alerts (30/month) for a period of 8 months. (2/1/2014-9/30/14)						
Ship To:		Metropolitan Police Department 300 Indiana Ave. NW Rm 5020 Washington, DC 20001 United States						
Deliver To:		[REDACTED]						
Order No.: PO487225								

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 6:23 AM
To: [REDACTED] (MPD)
Subject: LexisNexis Accurant Accounts

Good morning Ms. [REDACTED]

I noticed that there has been an increase of users with Accurant which I was unaware of having additional licenses/accounts being made available. I would like to if the department is still paying for the additional fees for the sex offender registry which was once used by Detective Barry Fine. Please let me know the total count of accounts that we have in use. I see that presently we are reflecting 52 users (to include 2 for myself) between two accounts. The last count that I showed in use were for 31 users. Thanks.

	[REDACTED]
1	[REDACTED]
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8	[REDACTED]
9	[REDACTED]
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48	[REDACTED]
49	[REDACTED]
50	[REDACTED]
51	[REDACTED]

Respectfully,

Officer [REDACTED]
Metropolitan Police Department
Homeland Security Bureau
Tactical Information Division
Detailed to: Homeland Security Emergency Management Agency
2720 Martin Luther King Jr., Ave., SE
Washington, DC 20032
(202) [REDACTED] (HSEMA Desk)
[REDACTED] [dc.gov](#)

Have questions about your new Supercan, trash can or larger recycling bin? Check out this helpful [FAQ](#) from the Department of Public Works.

From: [Hecht, Steve P \(RIS-HBE\)](#)
To: [REDACTED] ([MPD](#))
Subject: DC Police - LexisNexis - Accurint - Social Media Monitoring - Trial PreCall

This call is set up to discuss the logistics of the Social Media Monitoring trial.

From: [Hecht, Steve P \(RIS-HBE\)](#)
To: [Connors, Misty M \(RIS-HBE\)](#); [Loizzo, Mark \(RIS-HBE\)](#); [Jackman, Scott V \(RIS-HBE\)](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: DC Police - LexisNexis - Accurint - Social Media Monitoring - Trial PreCall

This call is set up to discuss the logistics of the Social Media Monitoring trial.

From: [Hecht, Steve P \(RIS-HBE\)](#)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: LexisNexis Accurint - Social Media Monitoring Trial
Date: Monday, February 10, 2014 4:21:36 PM
Attachments: [20140210095531_DC Police ScheduleA.PDF](#)

Captain [REDACTED]

Attached is the document I need to set up the 30 day trial access of the social media monitoring solution we highlighted for your staff. Once I get this back we can set a start date and schedule time with each of the users to go over the use of the system and help them begin to set up their collections.

Let me know if you have any questions.

Steve P. Hecht

Account Manager – Law Enforcement

LexisNexis | State and Local Government

937.865.1234 Direct

937-602-4088 Cell

937-550-9583 Office

Customer Service - 1-866-277-8407

Steve.Hecht@lexisnexis.com

SCHEDULE A
SM Monitor via Accurant for Law Enforcement Plus
FREE TRIAL

Agency (Company) Name: DC Police Dept
Billgroup #: ACC 1570195
LN Account Manager: Steve Hecht

This Schedule A sets forth additional or amended terms and conditions for the use of the Accurant for Law Enforcement Plus services ("LN Services"), as set forth in the services agreement between Customer and LN or LN's affiliate(s) for the LN Services ("Agreement"), to which this Schedule A is incorporated by reference. The LN Services herein shall be provided by LexisNexis Risk Solutions FL Inc. ("LN"). The services set forth in this Schedule A are non-FCRA Services.

The parties agree that the LN Services provided herein are provided in exchange for good and valuable consideration, the receipt and sufficiency of which is hereby recognized and agreed upon.

1 SCHEDULE A TERM

The free trial of the LN Services will begin upon LN's activation of the Customer's account and will end after: (i) 30 days; or (ii) 1,000 objects and up to 1,000,000 events of SM Monitor, whichever occurs first ("Trial Term"). Either party may, at any time, terminate this Schedule A by providing written notice to the other party to that effect.

2 FEES

During the Trial Term, LN agrees to waive the applicable charges for Customer's use of the LN Services.

3 EXPIRATION

Unless otherwise accepted by LN, the terms herein are valid if the Schedule A is signed by the Customer and received by LN on or before 02/24/2014.

4 CONFIDENTIAL INFORMATION

This Schedule A contains the confidential pricing information of LN. Customer acknowledges that the disclosure of such pricing information could cause competitive harm to LN, and as such, Customer agrees to maintain Schedule A in trust and confidence and take reasonable precautions against such disclosure to any third party.

AGREED TO AND ACCEPTED BY:

Signed: _____

Name: _____

Title: _____

Date: _____

From: [Hecht, Steve P \(RIS-HBE\)](#)
To: [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint - Social Media Monitoring Trial
Date: Wednesday, February 12, 2014 3:05:13 PM

Thank you sir....I talked to [REDACTED] and she is going to give me some dates for a quick precall so we can all get on same page of what is expected of LexisNexis during the trial.

From: [REDACTED] (MPD) [mailto:[REDACTED]@dc.gov]
Sent: Wednesday, February 12, 2014 12:58 PM
To: Hecht, Steve P (RIS-HBE); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint - Social Media Monitoring Trial

Sorry I've been swamped Steve, the signed copy is attached. Thanks, [REDACTED]

Look out for the homeless this winter. When the actual or forecasted temperature or wind chill is 32 degrees F or below, the District issues a Hypothermia Alert. To request support for persons who are homeless and on the street now, contact the Shelter Hotline at 1-800-535-7252 or 311 or email uposh@upo.org.

From: Hecht, Steve P (RIS-HBE) [<mailto:Steve.Hecht@lexisnexis.com>]
Sent: Monday, February 10, 2014 4:18 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: LexisNexis Accurint - Social Media Monitoring Trial

Captain [REDACTED]

Attached is the document I need to set up the 30 day trial access of the social media monitoring solution we highlighted for your staff. Once I get this back we can set a start date and schedule time with each of the users to go over the use of the system and help them begin to set up their collections.

Let me know if you have any questions.

Steve P. Hecht
Account Manager – Law Enforcement
LexisNexis | State and Local Government
937.865.1234 Direct
937-602-4088 Cell
937-550-9583 Office

Customer Service - 1-866-277-8407
Steve.Hecht@lexisnexis.com

From: [REDACTED] (MPD)
To: steve.hecht@lexisnexis.com; [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Re: LexisNexis Accurint - Social Media Monitoring Trial
Date: Wednesday, February 19, 2014 6:31:29 PM

Steve,

I am out of the office this week, but can definitely set up a call for Monday first thing. If this is too late, let me know and we can work something out for this week.

Ofc. [REDACTED]
Metropolitan Police Department
Investigative Services Bureau
Criminal Investigations Division
Cell: 202-[REDACTED]

From: Hecht, Steve P (RIS-HBE) [<mailto:Steve.Hecht@lexisnexis.com>]
Sent: Wednesday, February 19, 2014 02:57 PM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint - Social Media Monitoring Trial

[REDACTED]

Did you ever figure out a time I could set up a conference call to discuss the timing for the social media trial. I am getting ready to set everything up and I would like to know the date we are going to kick this off. Could we set up a call Friday afternoon or early next week. The call should only be about 30 minutes...Let me know.

Steve P. Hecht
Account Manager – Law Enforcement
LexisNexis | State and Local Government
937.865.1234 Direct
937-602-4088 Cell
937-550-9583 Office

Customer Service - 1-866-277-8407
Steve.Hecht@lexisnexis.com

From: [REDACTED] (MPD) [[mailto:\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]
Sent: Wednesday, February 12, 2014 3:59 PM
To: Hecht, Steve P (RIS-HBE)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: LexisNexis Accurint - Social Media Monitoring Trial

Outstanding Steve. Thanks.

From: Hecht, Steve P (RIS-HBE) [<mailto:Steve.Hecht@lexisnexus.com>]
Sent: Wednesday, February 12, 2014 03:01 PM
To: [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint - Social Media Monitoring Trial

Thank you sir....I talked to [REDACTED] and she is going to give me some dates for a quick precall so we can all get on same page of what is expected of LexisNexis during the trial.

From: [REDACTED] (MPD) [[mailto:\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]
Sent: Wednesday, February 12, 2014 12:58 PM
To: Hecht, Steve P (RIS-HBE); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint - Social Media Monitoring Trial

Sorry I've been swamped Steve, the signed copy is attached. Thanks, [REDACTED]

Look out for the homeless this winter. When the actual or forecasted temperature or wind chill is 32 degrees F or below, the District issues a Hypothermia Alert. To request support for persons who are homeless and on the street now, contact the Shelter Hotline at 1-800-535-7252 or 311 or email uposh@upo.org.

From: Hecht, Steve P (RIS-HBE) [<mailto:Steve.Hecht@lexisnexus.com>]
Sent: Monday, February 10, 2014 4:18 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: LexisNexis Accurint - Social Media Monitoring Trial

Captain [REDACTED]

Attached is the document I need to set up the 30 day trial access of the social media monitoring solution we highlighted for your staff. Once I get this back we can set a start date and schedule time with each of the users to go over the use of the system and help them begin to set up their collections.

Let me know if you have any questions.

Steve P. Hecht
Account Manager – Law Enforcement
LexisNexis | State and Local Government
937.865.1234 Direct
937-602-4088 Cell
937-550-9583 Office

Customer Service - 1-866-277-8407
Steve.Hecht@lexisnexus.com

From: [Hecht, Steve P \(RIS-HBE\)](#)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint - Social Media Monitoring Trial
Date: Wednesday, February 19, 2014 2:59:13 PM

[REDACTED]

Did you ever figure out a time I could set up a conference call to discuss the timing for the social media trial. I am getting ready to set everything up and I would like to know the date we are going to kick this off. Could we set up a call Friday afternoon or early next week. The call should only be about 30 minutes...Let me know.

Steve P. Hecht

Account Manager – Law Enforcement
LexisNexis | State and Local Government
937.865.1234 Direct
937-602-4088 Cell
937-550-9583 Office

Customer Service - 1-866-277-8407
Steve.Hecht@lexisnexus.com

From: [REDACTED] (MPD) [mailto:[REDACTED]@dc.gov]
Sent: Wednesday, February 12, 2014 3:59 PM
To: Hecht, Steve P (RIS-HBE)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: LexisNexis Accurint - Social Media Monitoring Trial

Outstanding Steve. Thanks.

From: Hecht, Steve P (RIS-HBE) [mailto:Steve.Hecht@lexisnexus.com]
Sent: Wednesday, February 12, 2014 03:01 PM
To: [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint - Social Media Monitoring Trial

Thank you sir...I talked to [REDACTED] and she is going to give me some dates for a quick precall so we can all get on same page of what is expected of LexisNexis during the trial.

From: [REDACTED] (MPD) [mailto:[REDACTED]@dc.gov]
Sent: Wednesday, February 12, 2014 12:58 PM
To: Hecht, Steve P (RIS-HBE); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint - Social Media Monitoring Trial

Sorry I've been swamped Steve, the signed copy is attached. Thanks, [REDACTED]

Look out for the homeless this winter. When the actual or forecasted temperature or wind

chill is 32 degrees F or below, the District issues a Hypothermia Alert. To request support for persons who are homeless and on the street now, contact the Shelter Hotline at 1-800-535-7252 or 311 or email uposh@upo.org.

From: Hecht, Steve P (RIS-HBE) [<mailto:Steve.Hecht@lexisnexis.com>]

Sent: Monday, February 10, 2014 4:18 PM

To: [REDACTED] (MPD); [REDACTED] (MPD)

Subject: LexisNexis Accurint - Social Media Monitoring Trial

Captain [REDACTED]

Attached is the document I need to set up the 30 day trial access of the social media monitoring solution we highlighted for your staff. Once I get this back we can set a start date and schedule time with each of the users to go over the use of the system and help them begin to set up their collections.

Let me know if you have any questions.

Steve P. Hecht

Account Manager – Law Enforcement

LexisNexis | State and Local Government

937.865.1234 Direct

937-602-4088 Cell

937-550-9583 Office

Customer Service - 1-866-277-8407

Steve.Hecht@lexisnexis.com

From: [REDACTED] (MPD)
To: [Hecht, Steve P \(RIS-HBE\)](mailto:Steve.Hecht@lexisnexis.com); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint - Social Media Monitoring Trial
Date: Wednesday, February 12, 2014 12:57:00 PM
Attachments: [Lexisnexis 30 day.pdf](#)

Sorry I've been swamped Steve, the signed copy is attached. Thanks, [REDACTED]

From: Hecht, Steve P (RIS-HBE) [mailto:Steve.Hecht@lexisnexis.com]
Sent: Monday, February 10, 2014 4:18 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: LexisNexis Accurint - Social Media Monitoring Trial

Captain [REDACTED]

Attached is the document I need to set up the 30 day trial access of the social media monitoring solution we highlighted for your staff. Once I get this back we can set a start date and schedule time with each of the users to go over the use of the system and help them begin to set up their collections.

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937.865.1234 Direct
937-602-4088 Cell
937-550-9583 Office

Customer Service - 1-866-277-8407
Steve.Hecht@lexisnexis.com

SCHEDULE A
SM Monitor via Accurint for Law Enforcement Plus
FREE TRIAL

Agency (Company) Name: DC Police Dept
Billgroup #: ACC 1570195
LN Account Manager: Steve Hecht

This Schedule A sets forth additional or amended terms and conditions for the use of the Accurint for Law Enforcement Plus services ("LN Services"), as set forth in the services agreement between Customer and LN or LN's affiliate(s) for the LN Services ("Agreement"), to which this Schedule A is incorporated by reference. The LN Services herein shall be provided by LexisNexis Risk Solutions FL Inc. ("LN"). The services set forth in this Schedule A are non-FCRA Services.

The parties agree that the LN Services provided herein are provided in exchange for good and valuable consideration, the receipt and sufficiency of which is hereby recognized and agreed upon.

1 SCHEDULE A TERM

The free trial of the LN Services will begin upon LN's activation of the Customer's account and will end after: (i) 30 days; or (ii) 1,000 objects and up to 1,000,000 events of SM Monitor, whichever occurs first ("Trial Term"). Either party may, at any time, terminate this Schedule A by providing written notice to the other party to that effect.

2 FEES

During the Trial Term, LN agrees to waive the applicable charges for Customer's use of the LN Services.

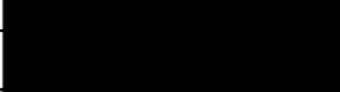
3 EXPIRATION

Unless otherwise accepted by LN, the terms herein are valid if the Schedule A is signed by the Customer and received by LN on or before 02/24/2014.

4 CONFIDENTIAL INFORMATION

This Schedule A contains the confidential pricing information of LN. Customer acknowledges that the disclosure of such pricing information could cause competitive harm to LN, and as such, Customer agrees to maintain Schedule A in trust and confidence and take reasonable precautions against such disclosure to any third party.

AGREED

Signed:  _____
Name: _____
Title: Capt.
Date: 2-12-14

From: [REDACTED] (MPD)
To: steve.hecht@lexisnexis.com
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: LexisNexis Accurint - Social Media Monitoring Trial
Date: Wednesday, February 12, 2014 3:59:31 PM

Outstanding Steve. Thanks.

From: Hecht, Steve P (RIS-HBE) [<mailto:Steve.Hecht@lexisnexis.com>]
Sent: Wednesday, February 12, 2014 03:01 PM
To: [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint - Social Media Monitoring Trial

Thank you sir...I talked to [REDACTED] and she is going to give me some dates for a quick precall so we can all get on same page of what is expected of LexisNexis during the trial.

From: [REDACTED] (MPD) [[mailto:\[REDACTED\]dc.gov](mailto:[REDACTED]dc.gov)]
Sent: Wednesday, February 12, 2014 12:58 PM
To: Hecht, Steve P (RIS-HBE); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint - Social Media Monitoring Trial

Sorry I've been swamped Steve, the signed copy is attached. Thanks, [REDACTED]

Look out for the homeless this winter. When the actual or forecasted temperature or wind chill is 32 degrees F or below, the District issues a Hypothermia Alert. To request support for persons who are homeless and on the street now, contact the Shelter Hotline at 1-800-535-7252 or 311 or email uposh@upo.org.

From: Hecht, Steve P (RIS-HBE) [<mailto:Steve.Hecht@lexisnexis.com>]
Sent: Monday, February 10, 2014 4:18 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: LexisNexis Accurint - Social Media Monitoring Trial

Captain [REDACTED]

Attached is the document I need to set up the 30 day trial access of the social media monitoring solution we highlighted for your staff. Once I get this back we can set a start date and schedule time with each of the users to go over the use of the system and help them begin to set up their collections.

Let me know if you have any questions.

Steve P. Hecht
Account Manager – Law Enforcement
LexisNexis | State and Local Government
937.865.1234 Direct
937-602-4088 Cell

937-550-9583 Office

Customer Service - 1-866-277-8407

Steve.Hecht@lexisnexis.com

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurant Accounts
Date: Monday, March 31, 2014 12:41:57 PM

In order for me to start the donation process I will need the following,

- The name of the Donor: LexisNexis
- There address, e-mail address, fax and phone number.
- The name and title of the person who will sign the donation agreement.
- The estimated cost of the donation
- A brief description of the donation and how it will benefit MPD.

Once I get this information I can start the process. This process takes about a week so the sooner I get this information the better.

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 12:28 PM
To: [REDACTED] (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurant Accounts

We need a donation agreement for the trial accounts.

[REDACTED] will you please let folks in this email chain know what information you need to process a donation agreement?

Thanks,

[REDACTED]

[REDACTED]

Metropolitan Police Department, Corporate Support Bureau
300 Indiana Avenue NW, Room 5144
Washington, DC 20001
202- [REDACTED]

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 12:24 PM
To: [REDACTED] (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: LexisNexis Accurant Accounts

Individuals from the Intelligence Branch are currently under a free 30 day trial with LexisNexis Accurant Social Media Monitoring. It is to my understanding from LexisNexis that once the 30 days has expired, CIB's access to anything other than the Social Media Monitoring tab will no longer be accessible or operable under our accounts.

Also, after the 30 days trial, we will present to the Command Staff our ability to utilize this tool. At

that point, they will make the decision to proceed with purchasing or continue to research for other options for vetting social media.

Ofc. [REDACTED]
Metropolitan Police Department
Investigative Services Bureau
Criminal Investigations Division
Cell: 202-[REDACTED]

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 11:54 AM
To: Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: LexisNexis Accurant Accounts

Good morning,

Please make sure that we don't have more than 35 active Accurant accounts (see following breakdown from current PO). Let me know if we need to talk about this.

Thank you,

[REDACTED]

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 11:49 AM
To: [REDACTED] (MPD)
Subject: RE: LexisNexis Accurant Accounts

Item	Action	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
4	Added	Monthly fee (\$93) for 13 users in Billgroup...		month	8	Thu, 31 Oct, 2013	\$1,209.00 USD	\$9,672.00 USD
		Monthly fee (\$93) for 13 users in Billgroup#1227390 to access Accurant Law Enforcement Plus Online and Desktop Software with Real Time Phone Search and Virtual Identity Search & Report for a period of 8 months. (2/1/14-9/30/2014)						
Ship To:		Metropolitan Police Department 300 Indiana Ave. NW Rm 5020 Washington, DC 20001 United States						
Deliver To:		[REDACTED]						
Order No.: PO487225								
Item	Action	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
5	Added	Monthly fee (\$93) for 20 users in Billgroup...		month	8	Thu, 31 Oct, 2013	\$1,860.00 USD	\$14,880.00 USD
		Monthly fee (\$93) for 20 users in Billgroup#1570195 to access Accurant Law Enforcement Plus Online and Desktop Software with Real Time Phone Search and Virtual Identity Search & Report for a period of 8 months. (2/1/14-9/30/2014)						
Ship To:		Metropolitan Police Department 300 Indiana Ave. NW Rm 5020 Washington, DC 20001 United States						

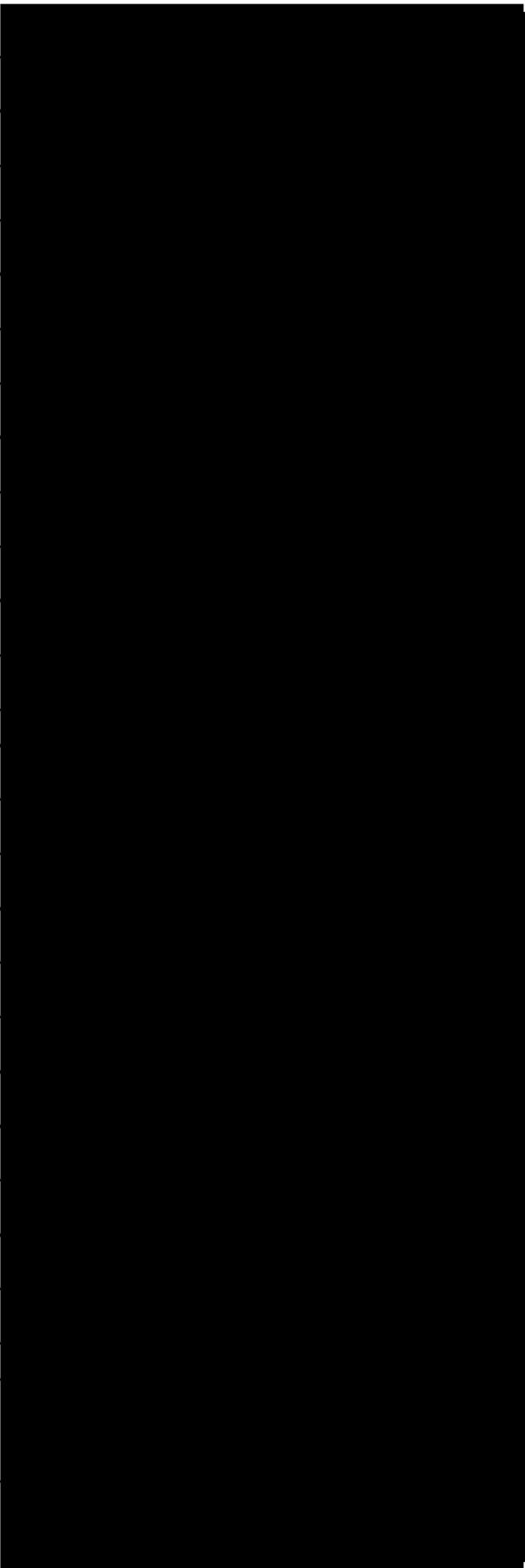
Deliver To: [REDACTED]								
Order No.: PO487225								
Item	Action	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
6	Added	Monthly fee (\$105) for 2 users to access ...		month	8	Thu, 31 Oct, 2013	\$210.00 USD	\$1,680.00 USD
Monthly fee (\$105) for 2 users to access Accurint Law Enforcement Plus Online and Desktop Software with Sex Offender Registry Alerts (30/month) for a period of 8 months. (2/1/2014-9/30/14)								
Ship To: Metropolitan Police Department 300 Indiana Ave. NW Rm 5020 Washington, DC 20001 United States								
Deliver To: [REDACTED]								
Order No.: PO487225								

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 6:23 AM
To: [REDACTED] (MPD)
Subject: LexisNexis Accurint Accounts

Good morning Ms. [REDACTED]

I noticed that there has been an increase of users with Accurint which I was unaware of having additional licenses/accounts being made available. I would like to if the department is still paying for the additional fees for the sex offender registry which was once used by Detective [REDACTED]. Please let me know the total count of accounts that we have in use. I see that presently we are reflecting 52 users (to include 2 for myself) between two accounts. The last count that I showed in use were for 31 users. Thanks.

	<u>Login ID</u>	<u>Last Name</u>	<u>First Name</u>
1	[REDACTED]	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]	[REDACTED]
7	[REDACTED]	[REDACTED]	[REDACTED]
8	[REDACTED]	[REDACTED]	[REDACTED]

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Respectfully,

Officer [REDACTED]
Metropolitan Police Department
Homeland Security Bureau
Tactical Information Division
Detailed to: Homeland Security Emergency Management Agency
2720 Martin Luther King Jr., Ave., SE
Washington, DC 20032
(202) [REDACTED] (HSEMA Desk)
[REDACTED] [dc.gov](#)

Have questions about your new Supercan, trash can or larger recycling bin? Check out this helpful [FAQ](#) from the Department of Public Works.

From: [Hecht, Steve P \(RIS-HBE\)](#)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [Jackman, Scott V \(RIS-HBE\)](#)
Subject: FW: LexisNexis Accurant Accounts
Date: Tuesday, April 1, 2014 2:05:49 PM

Here is the information you requested for the donation letter:

The name of the Donor: LexisNexis Risk Solutions
There address, e-mail address, fax and phone number.

1000 Alderman Dr, Alpharetta, GA 30005-4101
Steve.Hecht@LexisNexis.com
Fax – 1-866-960-2545
Phone – 937-550-9583

The name and title of the person who will sign the donation agreement. – Haywood Talcover
The estimated cost of the donation \$9,533 (1 month of access)
A brief description of the donation and how it will benefit MPD.

LexisNexis is a leader in the market of Social Media Monitoring (SMM) by pioneering the market creating common operational picture based on **Automation, Achieving** and **Analysis** of your social media data. LexisNexis SMM is a strategic solution focused around efficiency and automation increasing officer safety, crime prevention and tactile, data driven intelligence. LexisNexis SMM monitors Events (anytime individuals posts social media is considered an Event) and Objects (a person of interest your department would like to track) for ultimate productivity. Training is included. DC Police will be able to collect public domain user-generated data from popular social network sites such as Twitter, Facebook, YouTube, Google Plus and more to enhance investigations.

Let me know if you require additional information.

Steve

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 12:42 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurant Accounts

In order for me to start the donation process I will need the following,

The name of the Donor: LexisNexis
There address, e-mail address, fax and phone number.
The name and title of the person who will sign the donation agreement.
The estimated cost of the donation
A brief description of the donation and how it will benefit MPD.

Once I get this information I can start the process. This process takes about a week so the sooner I get this information the better.

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 12:28 PM
To: [REDACTED] (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: LexisNexis Accurant Accounts

We need a donation agreement for the trial accounts.

[REDACTED] will you please let folks in this email chain know what information you need to process a donation agreement?

Thanks,

[REDACTED]

[REDACTED]

Metropolitan Police Department, Corporate Support Bureau
300 Indiana Avenue NW, Room 5144
Washington, DC 20001
202-[REDACTED]

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 12:24 PM
To: [REDACTED] (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: LexisNexis Accurant Accounts

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Also, after the 30 days trial, we will present to the Command Staff our ability to utilize this tool. At that point, they will make the decision to proceed with purchasing or continue to research for other options for vetting social media.

Ofc. [REDACTED]
Metropolitan Police Department
Investigative Services Bureau

Criminal Investigations Division

Cell: 202- [REDACTED]

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 11:54 AM
To: Ennis, Ralph (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: LexisNexis Accurant Accounts

Good morning,

Please make sure that we don't have more than 35 active Accurant accounts (see following breakdown from current PO). Let me know if we need to talk about this.

Thank you,

[REDACTED]

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 11:49 AM
To: [REDACTED] (MPD)
Subject: RE: LexisNexis Accurant Accounts

Item	Action	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
4	Added	Monthly fee (\$93) for 13 users in Billgroup...		month	8	Thu, 31 Oct, 2013	\$1,209.00 USD	\$9,672.00 USD
		Monthly fee (\$93) for 13 users in Billgroup#1227390 to access Accurant Law Enforcement Plus Online and Desktop Software with Real Time Phone Search and Virtual Identity Search & Report for a period of 8 months. (2/1/14-9/30/2014)						
Ship To:		Metropolitan Police Department 300 Indiana Ave. NW Rm 5020 Washington, DC 20001 United States						
Deliver To:		[REDACTED]						
Order No.: PO487225								
Item	Action	Description	Part Number	Unit	Qty	Need By	Unit Price	Extended Amount
5	Added	Monthly fee (\$93) for 20 users in Billgroup...		month	8	Thu, 31 Oct, 2013	\$1,860.00 USD	\$14,880.00 USD
		Monthly fee (\$93) for 20 users in Billgroup#1570195 to access Accurant Law Enforcement Plus Online and Desktop Software with Real Time Phone Search and Virtual Identity Search & Report for a period of 8 months. (2/1/14-9/30/2014)						
Ship To:		Metropolitan Police Department 300 Indiana Ave. NW Rm 5020 Washington, DC 20001 United States						
Deliver To:		[REDACTED]						
Order No.: PO487225								
Item	Action	Description	Part	Unit	Qty	Need By	Unit Price	Extended Amount

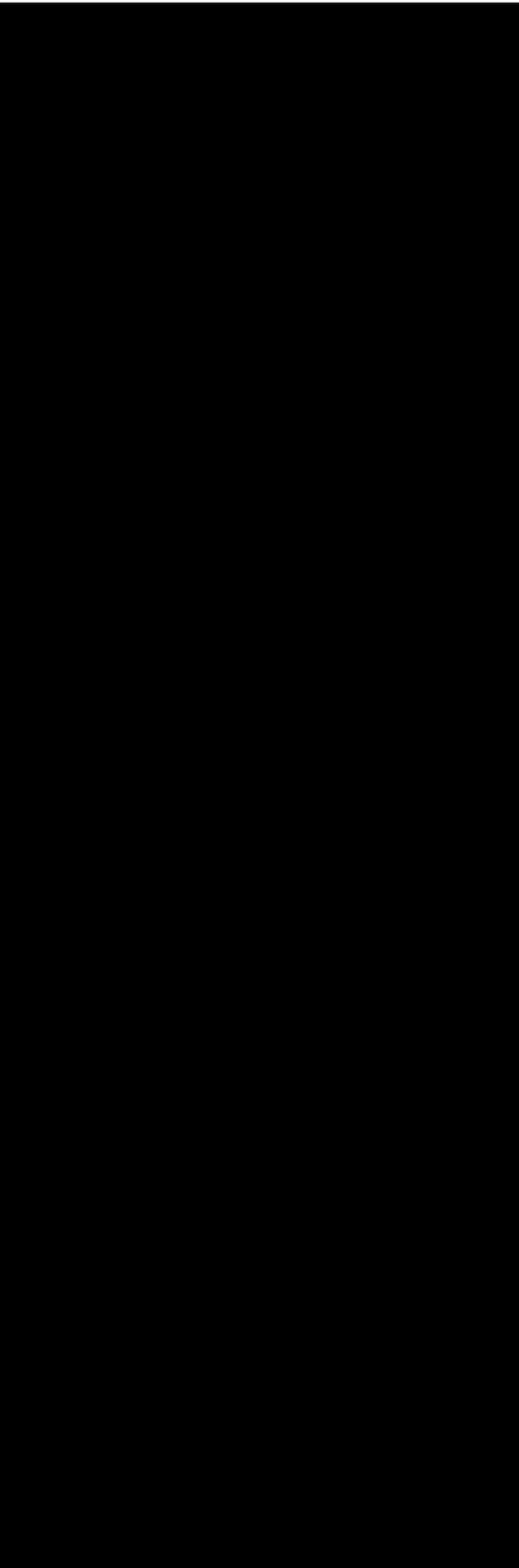
			Number					
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Monthly fee (\$105) for 2 users to access Accurint Law Enforcement Plus Online and Desktop Software with Sex Offender Registry Alerts (30/month) for a period of 8 months. (2/1/2014-9/30/14)								
Ship To: Metropolitan Police Department 300 Indiana Ave. NW Rm 5020 Washington, DC 20001 United States								
Deliver To: [REDACTED]								
Order No.: PO487225								

From: [REDACTED] (MPD)
Sent: Monday, March 31, 2014 6:23 AM
To: [REDACTED] (MPD)
Subject: LexisNexis Accurint Accounts

Good morning Ms. [REDACTED]

I noticed that there has been an increase of users with Accurint which I was unaware of having additional licenses/accounts being made available. I would like to if the department is still paying for the additional fees for the sex offender registry which was once used by Detective [REDACTED]. Please let me know the total count of accounts that we have in use. I see that presently we are reflecting 52 users (to include 2 for myself) between two accounts. The last count that I showed in use were for 31 users. Thanks.

	[REDACTED]
1	[REDACTED]
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3	[REDACTED]
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Respectfully,

Officer [REDACTED]
Metropolitan Police Department
Homeland Security Bureau
Tactical Information Division
Detailed to: Homeland Security Emergency Management Agency
2720 Martin Luther King Jr., Ave., SE
Washington, DC 20032
(202) [REDACTED] (HSEMA Desk)
[REDACTED] [dc.gov](#)

Have questions about your new Supercan, trash can or larger recycling bin? Check out this helpful [FAQ](#) from the Department of Public Works.

The information contained in this e-mail message is intended only for the personal and confidential use of the recipient(s) named above. This message may be an attorney-client communication and/or work product and as such is privileged and confidential. If the reader of this message is not the intended recipient or an agent responsible for delivering it to the intended recipient, you are hereby notified that you have received this document in error and that any review, dissemination, distribution, or copying of this message is strictly prohibited. If you have received this communication in error, please notify us immediately by e-mail, and delete the original message.

From: [Hecht, Steve P \(RIS-HBE\)](#)
To: [Ennis, Ralph \(MPD\)](#); [REDACTED] (MPD)
Cc: [Jackman, Scott V \(RIS-HBE\)](#)
Subject: LexisNexis Accurint - SMM Proposal
Date: Wednesday, April 2, 2014 8:32:22 AM

Commander Ennis,

I wanted to get this to you for our meeting this morning.

Thank you for the opportunity to work with your staff on the 24th and 25th of March. We feel it was a very productive session and are confident the 20 users of the trial will gain important Intel using the LexisNexis Social media monitoring solution. We are working with Officer Valkyri Barnes to ensure that the social media collections are being set up in a way that will allow your department to group certain collections. This is the best way to keep collections confidential. A follow up training session has been set to ensure the users gain a deeper understanding of how to get the most out of the solution, along with answering questions.

As we move forward, the users will have access to a training consultant for unlimited one on one training sessions, and access to our customer service 24/7. As we continue to work together I wanted to lay out a program that meets the needs of the entire department. Based on our conversation on the 25th, we would like you to review the following proposal. This proposal takes into account your existing program with LexisNexis which consists of Accurint LE Plus, with access for 35 users. Your current financial commitment with LexisNexis is \$39,348 year/\$3,279 per month. Your current fees will be rolled into the program we have outlined below, and will not be an additional cost. Users will maintain the same access.

Listed below is the proposal we believe meets all the needs of DC Metro PD. Implementation to begin May 1, 2014.

- LexisNexis LE Plus – 50 users (we want to increase the user access to accommodate the Social Media Monitoring Access).
- LexisNexis Accurint – Social Media Monitoring – 1 Million Events – 1000 Objects (each month)
- LexisNexis Identity Scrub/Batch – 250 records
- LexisNexis Accurint – Mobile Access – Unlimited users

**Accurint Mobile Access -
only**

People – Person Search – First, Last, Middle, SSN#, Street, City, State, Zip, DOB
Phones – Phone Search – Phone, First, Last, Middle Street ,City, State, Zip, SSN
Vehicle – Vehicle Search – SSN, First , Last, Middle Street, City, State Zip, VIN, Plate/Tag, License Number
Property – Property Search – First, Last, Middle, Parcel Number, Company Name, Street, City, State, Zip, County
Business – Business Search – Company Name, First, Last, Middle, SSN# Street , City, State, Zip, FEIN
ID Verification – Information verification along with 5 question Quiz to verify identity

Total Cost - \$82,150 year/\$6,845 per month.

We have worked to design a program that takes into account not just the needs of the current users but the social media monitoring users along with the patrol or boots on the street folks. We have seen everyone working together and want to continue this momentum in the department.

Look forward to talking to you this morning to review and answer any questions you have.

Steve P. Hecht

Account Manager – Law Enforcement

LexisNexis | State and Local Government

937.865.1234 Direct

937-602-4088 Cell

937-550-9583 Office

Customer Service - 1-866-277-8407

Steve.Hecht@lexisnexis.com

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From: [Hecht, Steve P \(RIS-HBE\)](#)
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Donation Agreement
Date: Thursday, April 24, 2014 3:52:09 PM

I sent it to our legal for review and to obtain signature. They have asked for a word version of this document as part of the review. Could you send me the word version so I can expedite the process of the document.

From: [REDACTED] (MPD) [mailto:[REDACTED]@dc.gov]
Sent: Thursday, April 24, 2014 2:48 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); Hecht, Steve P (RIS-HBE)
Cc: [REDACTED] (MPD)
Subject: FW: Donation Agreement

Good afternoon,

What is the status of this donation agreement?

Thank you,

[REDACTED]

[REDACTED]

Metropolitan Police Department, Corporate Support Bureau
300 Indiana Avenue NW, Room 5144
Washington, DC 20001
202-[REDACTED]

April is National Financial Capability Month!

Evaluate your financial well-being with a [free personal financial health assessment](#) provided by the D.C. Dept. of Insurance, Securities and Banking.

DISB.DC.gov

From: [REDACTED] (MPD)
Sent: Friday, April 18, 2014 12:28 PM
To: [REDACTED] (MPD)
Subject: FW: Donation Agreement

Can you please follow up on this for me I still have not received the signed donation agreement back.

April is National 9-1-1 Education Month!

Create a Safety Profile for your household at Smart911.com.

It's free, 100% private and secure.

From: [REDACTED] (MPD)
Sent: Tuesday, April 15, 2014 10:32 AM
To: 'Steve.Hecht@LexisNexis.com'
Subject: Donation Agreement

Good morning Mr. Hecht,

Attached please find the donation agreement for Social Media Monitoring, can you please sign the agreement and e-mail it back to me.

Thank you

[REDACTED]
Lead Grants Analyst
Grant Programs Administration
300 Indiana Avenue, room 4002
Washington, D.C. 20001
Phone: 202-[REDACTED]

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD); steve.hecht@lexisnexis.com
Cc: [REDACTED] (MPD)
Subject: FW: Donation Agreement
Date: Thursday, April 24, 2014 2:48:34 PM
Attachments: [LexisNexis donation agreement.pdf](#)

Good afternoon,

What is the status of this donation agreement?

Thank you,

[REDACTED]

[REDACTED]

Metropolitan Police Department, Corporate Support Bureau
300 Indiana Avenue NW, Room 5144
Washington, DC 20001
202- [REDACTED]

April is National Financial Capability Month!

Evaluate your financial well-being with a [free personal financial health assessment](#) provided by the D.C. Dept. of Insurance, Securities and Banking.

DISB.DC.gov

From: [REDACTED] (MPD)
Sent: Friday, April 18, 2014 12:28 PM
To: [REDACTED] (MPD)
Subject: FW: Donation Agreement

Can you please follow up on this for me I still have not received the signed donation agreement back.

April is National 9-1-1 Education Month!

Create a Safety Profile for your household at Smart911.com.
It's free, 100% private and secure.

From: [REDACTED] (MPD)
Sent: Tuesday, April 15, 2014 10:32 AM
To: 'Steve.Hecht@LexisNexis.com'
Subject: Donation Agreement

Good morning Mr. Hecht,

Attached please find the donation agreement for Social Media Monitoring, can you please sign the agreement and e-mail it back to me.

Thank you

[REDACTED]

Lead Grants Analyst
Grant Programs Administration
300 Indiana Avenue, room 4002
Washington, D.C. 20001

Phone: 202- [REDACTED]

**DONATION AGREEMENT
BETWEEN
THE METROPOLITAIN POLICE DEPARTMENT
AND
LexisNexis RISK SOLUTIONS**

- 1. **LexisNexis Risk Solutions** ("Donor") agrees to make an in-kind donation to The Metropolitan Police Department (MPD) valued at \$9,533.00 to be used for the following purpose. The donation is being given freely without any expectation of special treatment by the government.
- 2. The donation of in-kind services of Social Media Monitoring. Social network sites such as twitter, Facebook, YouTube and Google Plus. The donation is for an authorized purpose because it is consistent with the functions and purposes of the agency.
- 3. The donation is being made on the condition that the agency agrees to use the donation for the particular purpose stated in this agreement. If the agency does not use the full balance of the financial donation, I, the donor, give my express consent and authorization to the agency to use the remaining balance in the same or subsequent fiscal years for the same or similar authorized purpose, as reviewed and approved by the D.C. Ethics Officer. Otherwise, the Government of the District of Columbia will mail a refund check to the donor in the amount of any remaining balance. (State any other conditions that may apply).

<input type="checkbox"/>	Yes, with my consent all remaining funds may be applied toward another D.C. Government program with a similar purpose in this fiscal year or subsequent years.
<input type="checkbox"/>	No, please refund all remaining funds to the donor.
<input checked="" type="checkbox"/>	Not Applicable

Please check the appropriate box.

- 4. The donor has read the Rules of Conduct regarding Donations set forth in Mayor's Memorandum 2012-3, dated May 16, 2012.
- 5. To the best of the Donor's knowledge, the Donor is not aware of any material transactions pending before the District of Columbia Government, nor any litigation pending against the District of Columbia government involving the Donor.
- 6. The District of Columbia government acknowledges that systems are in place for the donation to be accepted by the government and the use of the donation may be properly tracked as required by the Section 115 of the District of Columbia Appropriations Act, 2003, Pub. L.108-7.

Signature of the Parties:

_____ Date: _____
Steven Hecht

_____ Date _____
Agency Representative
Agency name

_____ Date: _____
Lafayette Barnes, Director
Office of Partnerships and Grant Services (OPGS)
on behalf of the District of Columbia Government

From: [Ennis, Ralph \(MPD\)](#)
To: [REDACTED] (MPD)
Cc: [Greene, Lamar \(MPD\)](#)
Subject: FW: LexisNexis Accurint - Social Media Monitoring
Date: Thursday, June 5, 2014 3:12:54 PM
Attachments: [1582466-06.05.14 Metropolitan PD.PDF](#)

30 more days and the last 30. We need to make our mind up.

-----Original Message-----

From: Turner, Leeann (MPD)
Sent: Thursday, June 05, 2014 12:10 PM
To: [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD)
Subject: FW: LexisNexis Accurint - Social Media Monitoring

Yes.

From: Ennis, Ralph (MPD)
Sent: Thursday, June 05, 2014 12:05 PM
To: Turner, Leeann (MPD)
Subject: FW: LexisNexis Accurint - Social Media Monitoring

LT, can we do one more month? While we are getting some good info, I am still not sure if it is worth it yet. That is commit to a full year yet. Also, I am trying one more software.

From: Hecht, Steve P (RIS-HBE) [<mailto:Steve.Hecht@lexisnexis.com>]
Sent: Thursday, June 05, 2014 11:44 AM
To: Ennis, Ralph (MPD)
Subject: RE: LexisNexis Accurint - Social Media Monitoring

Commander Ennis,

Attached is the June invoice for the SMM. Please process like you did last month. Thanks and let me know if you have any questions.

Steve

From: Hecht, Steve P (RIS-HBE)
Sent: Thursday, May 01, 2014 1:07 PM
To: 'Ennis, Ralph (MPD)'
Subject: RE: LexisNexis Accurint - Social Media Monitoring

Commander Ennis,

Per our conversation the other day attached you will find a one month Schedule A that will allow us to continue providing access to the Social Media Monitoring Solution thru the month of May 2014 at a cost of \$3500. Please sign and send back today if possible or let me know if you have questions.

Once I get this back I can then create the one month Invoice for this service and send to you. Is there anything I need to reference on this invoice for your process?

Steve

From: Ennis, Ralph (MPD) [<mailto:ralph.ennis@dc.gov>]

Sent: Tuesday, April 01, 2014 1:18 PM
To: Hecht, Steve P (RIS-HBE)
Cc: [REDACTED] (MPD)
Subject: RE: LexisNexis Accurint - Social Media Monitoring

Tomorrow is better. Can you call me at 0930? 202-497-1470

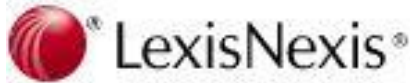
Commander Ralph G. Ennis
c: 202-497-1470|ralph.ennis@dc.gov<<mailto:ralph.ennis@dc.gov>>

From: Hecht, Steve P (RIS-HBE) [<mailto:Steve.Hecht@lexisnexus.com>]
Sent: Tuesday, April 01, 2014 9:59 AM
To: Ennis, Ralph (MPD)
Cc: [REDACTED] (MPD)
Subject: LexisNexis Accurint - Social Media Monitoring

Commander Ennis,

As a follow up to our discussion last week would you be available later today or Wednesday morning to discuss the proposal we have put together for DC Police. Let me know a good time and I will set up a conference call.

Steve



PO Box 7247-6157
 Philadelphia, PA 19170-6157
 (866) 528-0570
 LexisNexis, a division of Reed Elsevier Inc.
 For itself or its affiliates

To:
 Metropolitan Police Dept
 attn: [REDACTED]
 [REDACTED]
 Washington, DC 20001-2106

Invoice	
▶ Due Date	7/5/2014
▶ Amount Due	\$3,500.00
Invoice Number	1582466-20140630P
Invoice Date	5-Jun-14
Account Number	1582466
Terms	Net 30
Representative	Steve Hecht
Billing Period	06/01/2014 to 06/30/2014
PO Number	

Previous Balance	
Total	0.00

Payments, Credits & Adjustments	
Total	0.00

New Activity	
6/30/2014 Contract Fee 6/1/2014 to 6/30/2014 One Time Charge for SMM Trial	3,500.00

Questions about your bill?
 (866) 528-0570
 billing@lexisnexis.com

To view account activity details online:
 1. Log on to <http://www.accurint.com>
 2. Go to "My Account" menu
 3. Click on "Billing Info"
 Note: Only Systems Administrators can view account details

For Prepay Purposes ONLY, Not Final Billing

Total	3,500.00
-------	----------

Account Summary	
Previous Balance	0.00
New Activity	3,500.00
Payments, Credits & Adjustments	0.00
Total Due	3,500.00

Please include your full invoice number on all remittance to ensure proper credit.

Please Remit Payment To:
 LexisNexis Risk Data Management Inc.
 Account # 1582466
 PO Box 7247-6157
 Philadelphia, PA 19170-6157

From: [REDACTED] (MPD)
To: Michael Mendoza
Cc: [REDACTED] (MPD)
Subject: RE: SnapTrends: Quote | Subscription - Intelligence-led Policing & Situational Awareness Platform - Metropolitan PD, DC
Date: Wednesday, July 30, 2014 1:41:00 PM

Hey Good Afternoon Michael,

I will actually CC Officer [REDACTED] as she runs our social media analytics section and is up on which companies we are currently reviewing for deployment

[REDACTED]
Intelligence Research Specialist
MPD Security Liaison
Criminal Intelligence Branch
Homeland Security Bureau
300 Indiana Ave NW, Washington D.C.
Desk: (202) [REDACTED]
Cell: [REDACTED]

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From: Michael Mendoza [mailto:mmendoza@snaptrends.com]
Sent: Tuesday, July 29, 2014 5:30 PM
To: [REDACTED] (MPD)
Subject: Re: SnapTrends: Quote | Subscription - Intelligence-led Policing & Situational Awareness Platform - Metropolitan PD, DC

Hi [REDACTED]

Hope you're having a good summer.

We're checking in to see if there was still interest in adopting SnapTrends as a new investigative tool.

In addition, we have some new features you might be interested in taking a look at. We look forward to hearing from you.

Thank you,

Michael Mendoza
Sales Director



Main: 512.716.8418 | Direct: 512.584.3346
8601 Ranch Road 2222 - Building II, Suite 150
Austin, TX 78730
www.snaptrends.com

Exhibited at IACP, NECA & Secured Cities

Connect with me on LinkedIn:



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On Mon, May 5, 2014 at 12:45 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

This is great info, thank you so much. We have typed up a little brief and forwarded it up the chain and haven't heard back just yet, but once we do I will forward you their reply. Thanks again for your time!!

[REDACTED]
Intelligence Research Specialist
MPD Security Liaison
Criminal Intelligence Branch
Homeland Security Bureau
300 Indiana Ave NW, Washington D.C.
Desk: (202) [REDACTED]
Cell: [REDACTED]

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From: Michael Mendoza [mailto:mmendoza@snaptrends.com]

Sent: Friday, May 02, 2014 11:36 AM

To: [REDACTED] (MPD)

Cc: [REDACTED] (MPD)

Subject: SnapTrends: Quote | Subscription - Intelligence-led Policing & Situational Awareness Platform - Metropolitan PD, DC

Dear [REDACTED]

Great meeting you and [REDACTED] in person while we were in DC. We look forward to the opportunity of providing you and your department with SnapTrends, the premier location-based social media intelligence tool available.

We're glad to know you saw the value SnapTrends can bring to your investigations.

- Attached to this email you will find the following:
 - SnapTrends Public Safety Brochure
 - SnapTrends Executive Summary
 - SnapTrends Quotes which also serves as a Subscription Activations. All we would need to move forward is a return signature on the quote of your choice followed by a purchase order; we'll start setting up your accounts and provide access usually by the next business day.
 - We've included 2 Quotes for 8 users plus another quote for 10 users with additional results capacity for your review.
- I've highlighted a list of some of our clients, our Success Stories, New Reports & a list of some of our Sole Source Features. Note: Upon request, SnapTrends will provide a Sole Source Document.
- We continue to impress public safety, investigators and federal groups with SnapTrends. We're working and have garnered success stories from Calgary Police, Fusion Centers in Texas, Tennessee, Delaware, Rhode Island, Maine, Maryland, Michigan and we're working with RTCC's in New Mexico & Utah. Most recently Texas TDCJ - Texas Department of Criminal Justice, as well as, Fusion Centers in New Mexico & Florida and HIDTA in Appalachia & Houston are using SnapTrends. The open social media data collected from SnapTrends led to arrests, leads to crimes & drug deals and was used to help dispatch resources during a major crisis situation where 911 went down.

Our Success Stories Include:

- US Secret Service with Dallas/Fort Worth Police identified & apprehended 2 suspects threatening a Presidential visit.
- SnapTrends assisted in Albuquerque's Real Time Crime Center's Fugitive Round Up where 500 Fugitives were arrested.
- A Central Texas Firefighting Dept. used SnapTrends to coordinate resources during a major flood event when 911 was flooded with calls.
- North Carolina Drug Task Force - Identified & located a suspect missing for over a year.
- Security Breach Identified in Afghanistan
- Drug deal captured in a high security Government building
- Identified the Tsarnaev Bomber's YouTube Video 2 days before released to the public.
- A central Texas Firefighting Dept. used SnapTrends to coordinate resources during a major flood event where 9-1-1 was overloaded and crashed.

Reports & In the News:

- Wall Street Journal Article: Search for Police Grapple with Cybercrime - "Analyst Cody Dunn works with SnapTrends location-based social-media monitoring software at the Statewide Information and Analysis Center in Sandy, Utah. The state's cybercrime team and other law-enforcement agencies can use the information to detect threats." Cayce Clifford for The Wall Street Journal
- <http://online.wsj.com/news/articles/SB10001424052702304626304579508212978109316?mg=reno64-wsj&url=http%3A%2F%2Fonline.wsj.com%2Farticle%2FSB10001424052702304626304579508212978109316.html>
- We are featured in the following report provided by the Albuquerque Real Time Crime Center where our SnapTrends technology assisted in a Fugitive Roundup where 500 arrests were made. You'll find SnapTrends on Page 52 of the report:
<http://www.theiacp.org/Portals/0/pdfs/LEIM/2013Presentations/2013%20LEIM%20Conference%20Workshop%20-%20Operational%20Track%20-%20Setting%20up%20a%20Real%20Time%20Crime%20Center.pdf>
- SnapTrends also made the news without making the news... You'll find a quick view of SnapTrends in use at the Albuquerque Real Time Crime Center in this news report @ 1:36 just before the report finishes.
<http://www.koat.com/news/new-mexico/albuquerque/lotaburger-partners-with-apd-to-catch-criminals/-/9153728/20786162/-/tvvcxfz/-/index.html>

In addition, below you'll find a list of some of our sole-source features:

SnapTrends™ Situational Awareness & Social Media Intelligence Platform

Federal, State, Regional & Local public safety groups chose SnapTrends over other social media monitoring tools.

SnapTrends' basic package provides multiple SnapTrends logins with saved results capacity and live views, unlimited lens monitoring, unlimited reporting, unlimited downloads, unlimited mobile-link share options and the following list of Sole Source features. The SnapTrends platform has also been vetted by intelligence groups.

Sole Source Features:

- GIS Layering: NOAA, Earthquake, Weather Alerts, US Census
- Facebook & Twitter Handle Integration: Switch Twitter Handles on the fly.
- Zoom Filter: Lens within a lens instant reporting
- Location-Based Trend Analysis: Instant location based chatter reporting

- **Instant Translator:** Translate Live-view Tweets in any language to English
- **Instant Report Translations:** Mongo-Chrome foreign language translator
- **Notifications / Alerts:** Threshold Limit Options set by keyword or phrase
- **Advanced Reporting:** Multi-Factor Inclusion-List
- **Multi-Lens Historic Mode:** Multi-location lens reporting
- **Handle Locator:** Pin location depiction of last known locations
- **Twitter Network Analysis:** Multiple Twitter-network hyper-tree visualizations
- **Reduction Analysis Tool:** Proprietary last known location(s) indicator
- **Mobile Friendly Version:** Mobile Reporting with Instants report download
- **Mobile Report Sharing:** Instant-link Reporting with Map Visualizations
- **Proprietary API:** Data Integration Options to other platforms including ESRI
- **Vetted User-Friendly Interface (UI):** Best UI vetted by ESRI, Army & Marines
- **Most Complete Open Source Social Media Collection ***

* Vetted by Army & Marines

SnapTrends Features:

- **Software-as-a-Service and Enterprise real time location-based social media monitoring**
- **Technology:** Unique patented location listening lens and multiple lens "mesh" solution, embedded analytics and multi-factor inclusion list technology.
- **Dashboard:** Standard current day profile & group activity and trend summary.
- **Social Media Coverage:** Currently Twitter, Instagram, Facebook, YouTube, Foursquare, Vine, Flickr and Viddy. Architected to connect to additional future social media data feeds.
- **Geo-location:** Single listening lens with secondary drill down lens feature. Multi-lens mesh feature for coverage of larger irregular shaped geographic areas.
- **Mapping Overlays:** Heat map and activity clusters, demographics, weather radar, emergency watches, and traffic.
- **Drill down functionality:** Extensive drill-down capability via live result mapping and monitoring, individual search terms and user profiles. Filter and analysis linking to original sources and specific posts.
- **Search:** Boolean operators (AND, OR, INCLUDE/EXCLUDE options).
- **Smart Grouping:** Results can be automatically organized into groups.
- **Filtering:** Global keyword and phrase searches. Geographic location filtering of results by keywords and phrases, including content from links.
- **Analytics:** Profile results are measured for volume, trends, sources, registered locations, mood and sentiment, and location census demographics. Individual Group Members are measured for volume, mood/sentiment, and influence via social connections.
- **Trend Analysis:** Volume of mentions over time, sentiment and mood trending, word centrality, lexical diversity over time and collocation analysis.
- **Historical Data:** Standard subscription hosts data for 1 year before transitioned to a data archive.
- **Data Archiving:** Unlimited cloud based data storage of collected datasets.
- **Word/Tag Cloud:** Multi level word-cloud with direct links to individual terms, identification of the most used hash tags, user handle mentions, and words inside lens or profile results.
- **Influencer Profiling and Analysis:** Group level identification of top influencers and social connections to maximize engagement effectiveness. Multi-factor inclusion feature allowing users to track influencers' conversations across different events. Influencer Profiling.
- **Social Network Analysis:** Complex individual mapping of extended social networks of connected friends/followers, and multi-level communication channel mapping.
- **Automated Sentiment Analysis:** Measure for mood (happy and upset) and sentiment (positive and negative) using open source common language classifier/analysis.
- **Campaign Monitoring:** Possible to monitor the success of campaign performance for specific location.
- **Competitive Analysis:** Possible to perform competitive analysis by including brands and competitors' names in the search to identify and monitor conversations about competitors within the specific geographic area.
- **Campaign Monitoring:** Possible to monitor the success and effectiveness of marketing and political campaigns for a specific location.
- **Alerts:** Standard and Threshold alerts. Custom text/email alerts based, user determined threshold for specific keywords used inside lens location.
- **Reporting:** Integrated profile results and group member reports. User defined Multi-factor grouping capabilities. Customized report features to meet specific customer needs.
- **Data Export:** Reports and collected datasets are available in multiple formats including PDF, CSV, HTML and JSON. Mobile ready reports are also available.
- **Social Engagement Functions:** Direct customer engagement capability mapped to customer defined Twitter account.
- **White Label:** Reseller partner custom/white label solution program.§
- **Workflow Management:** Role based user administration. Centralized organizational support for multiple administrator and user accounts
- **API Integration with third party client applications:** SnapTrends™ syndicated data API (REST or Streaming) capability. Data can be easily integrated into third party client applications including CRM Systems, business intelligence systems and others. SDK's and documentation available for developers.

Feel free to contact me directly if you have any questions. We look forward to working with you.

Thank you,

Michael Mendoza

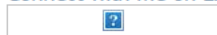
Sales Director



Main: [512.716.8410](tel:512.716.8410) | Direct: [512.584.3346](tel:512.584.3346)
 8601 Ranch Road 2222 - Building II, Suite 150
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[Exhibited at IACP, NFCA & Secured Cities](#)

Connect with me on LinkedIn:



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From: [Michael Mendoza](#)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: SnapTrends: Quote | Subscription - Intelligence-led Policing & Situational Awareness Platform - Metropolitan PD, DC
Date: Friday, June 6, 2014 6:11:36 PM

Dear [REDACTED]

We hope you're doing well.

I'm checking in with you on the approval process for SnapTrends. Let us know if there are any next steps in implementing our social media intelligence platform.

We appreciate any update you can share with us. We look forward to hearing from you.

Thank you,

Michael Mendoza
Sales Director



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[REDACTED]
Intelligence Research Specialist
MPD Security Liaison
Criminal Intelligence Branch
Homeland Security Bureau
300 Indiana Ave NW, Washington D.C.
Desk: (202) [REDACTED]
Cell: [REDACTED]

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Cc: [REDACTED] (MPD)

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- SnapTrends Executive Summary

- SnapTrends Quotes which also serves as a Subscription Activations. All we would need to move forward is a return signature on the quote of your choice followed by a purchase order; we'll start setting up your accounts and provide access usually by the next business day.

- We've included 2 Quotes for 8 users plus another quote for 10 users with additional results capacity for your review.

- I've highlighted a list of some of our clients, our Success Stories, New Reports & a list of some of our Sole Source Features. Note: Upon request, SnapTrends will provide a Sole Source Document.

- We continue to impress public safety, investigators and federal groups with SnapTrends. We're working and have garnered success stories from Calgary Police, Fusion Centers in Texas, Tennessee, Delaware, Rhode Island, Maine, Maryland, Michigan and we're working with RTCC's in New Mexico & Utah. Most recently Texas TDCJ - Texas Department of Criminal Justice, as well as, Fusion Centers in New Mexico & Florida and HIDTA in Appalachia & Houston are using SnapTrends. The open social media data collected from SnapTrends led to arrests, leads to crimes & drug deals and was used to help dispatch resources during a major crisis situation where 911 went down.

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- SnapTrends also made the news without making the news... You'll find a quick view of SnapTrends in use at the Albuquerque Real Time Crime Center in this news report @ 1:36 just before the report finishes.
<http://www.koat.com/news/new-mexico/albuquerque/lotaburger-partners-with-apd-to-catch-criminals/-/9153728/20786162/-/tvvcxfz/-/index.html>

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Feel free to contact me directly if you have any questions. We look forward to working with you.

Thank you,

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To: [REDACTED] (MPD)
Subject: Re: SnapTrends: Quote | Subscription - Intelligence-led Policing & Situational Awareness Platform - Metropolitan PD, DC
Date: Tuesday, July 29, 2014 5:30:02 PM

Hi [REDACTED]

Hope you're having a good summer.

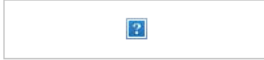
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Desk: (202) [REDACTED]

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From: Michael Mendoza [mailto:mmendoza@snaptrends.com]

Sent: Friday, May 02, 2014 11:36 AM

To: [REDACTED] (MPD)

Cc: [REDACTED] (MPD)

Subject: SnapTrends: Quote | Subscription - Intelligence-led Policing & Situational Awareness Platform - Metropolitan PD, DC

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 - SnapTrends Executive Summary
 - SnapTrends Quotes which also serves as a Subscription Activations. All we would need to move forward is a return signature on the quote of your choice followed by a purchase order; we'll start setting up your accounts and provide access usually by the next business day.
 - We've included 2 Quotes for 8 users plus another quote for 10 users with additional results capacity for your review.
- I've highlighted a list of some of our clients, our Success Stories, New Reports & a list of some of our Sole Source Features. Note: Upon request, SnapTrends will provide a Sole Source Document.
- We continue to impress public safety, investigators and federal groups with SnapTrends. We're working and have garnered success stories from Calgary Police, Fusion Centers in Texas, Tennessee, Delaware, Rhode Island, Maine, Maryland, Michigan and we're working with RTCC's in New Mexico & Utah. Most recently Texas TDCJ - Texas Department of Criminal Justice, as well as, Fusion Centers in New Mexico & Florida and HIDTA in Appalachia & Houston are using SnapTrends. The open social media data collected from SnapTrends led to arrests, leads to crimes & drug deals and was used to help dispatch resources during a major crisis situation where 911 went down.

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- SnapTrends also made the news without making the news... You'll find a quick view of SnapTrends in use at the Albuquerque Real Time Crime Center in this news report @ 1:36 just before the report finishes.
<http://www.koat.com/news/new-mexico/albuquerque/lotaburger-partners-with-apd-to-catch-criminals/-/9153728/20786162/-/tvvcxfz/-/index.html>

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SnapTrends™ Situational Awareness & Social Media Intelligence Platform

Federal, State, Regional & Local public safety groups chose SnapTrends over other social media monitoring tools.

SnapTrends' basic package provides multiple SnapTrends logins with saved results capacity and live views, unlimited lens monitoring, unlimited reporting, unlimited downloads, unlimited mobile-link share options and the following list of Sole Source features. The SnapTrends platform has also been vetted by intelligence groups.

Sole Source Features

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From: [Michael Mendoza](#)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Re: SnapTrends: Quote | Subscription - Intelligence-led Policing & Situational Awareness Platform - Metropolitan PD, DC
Date: Wednesday, July 30, 2014 1:50:49 PM

Good afternoon [REDACTED]

Thank you for your response.

We look forward in continuing to share why SnapTrends is more valuable as an intelligence tool over all others.

The Maryland State Police and Delaware Fusion Center continue to use SnapTrends as an investigative tool, as well as, Fusion Centers, HIDTA, RTCC's, CID's & Detective Bureaus across the nation.

Let us know if you have any questions.

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On Wed, Jul 30, 2014 at 12:41 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Hey Good Afternoon Michael,

I will actually CC Officer [REDACTED] as she runs our social media analytics section and is up on which companies we are currently reviewing for deployment

[REDACTED]
Intelligence Research Specialist

MPD Security Liaison

Criminal Intelligence Branch

Homeland Security Bureau

300 Indiana Ave NW, Washington D.C.

Desk: (202) [REDACTED]

Cell: [REDACTED]

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Feel free to contact me directly if you have any questions. We look forward to working with you.

Thank you,

Michael Mendoza

Sales Director



Main: [512.716.8410](tel:512.716.8410) | Direct: [512.584.3346](tel:512.584.3346)

8601 Ranch Road 2222 - Building II, Suite 150

Austin, TX 78730

www.snaptrends.com

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DC Public Schools' Beautification Day is on Saturday, August 23! Roll up your sleeves and help beautify our schools. [Sign up](#) to volunteer.

From: [REDACTED] (MPD)
To: Michael Mendoza
Cc: [REDACTED] (MPD); [REDACTED] Armstrong
Subject: RE: SnapTrends: Quote | Subscription - Intelligence-led Policing & Situational Awareness Platform - Metropolitan PD, DC
Date: Monday, May 5, 2014 1:45:00 PM

This is great info, thank you so much. We have typed up a little brief and forwarded it up the chain and haven't heard back just yet, but once we do I will forward you their reply. Thanks again for your time!!

[REDACTED]
Intelligence Research Specialist
MPD Security Liaison
Criminal Intelligence Branch
Homeland Security Bureau
300 Indiana Ave NW, Washington D.C.
Desk: (202) [REDACTED]
Cell: [REDACTED]

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From: Michael Mendoza [mailto:mmendoza@snaptrends.com]
Sent: Friday, May 02, 2014 11:36 AM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: SnapTrends: Quote | Subscription - Intelligence-led Policing & Situational Awareness Platform - Metropolitan PD, DC

Dear [REDACTED]

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- We continue to impress public safety, investigators and federal groups with SnapTrends. We're working and have garnered success stories from Calgary Police, Fusion Centers in Texas, Tennessee, Delaware, Rhode Island, Maine, Maryland, Michigan and we're working with RTCC's in New Mexico & Utah. Most recently Texas TDCJ - Texas Department of Criminal Justice, as well as, Fusion Centers in New Mexico & Florida and HIDTA in Appalachia & Houston are using SnapTrends. The open social media data collected from SnapTrends led to arrests, leads to crimes & drug deals and was used to help dispatch resources during a major crisis situation where 911 went down.

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- SnapTrends also made the news without making the news... You'll find a quick view of SnapTrends in use at the Albuquerque Real Time Crime Center in this news report @ 1:36 just before the report finishes.
<http://www.koat.com/news/new-mexico/albuquerque/lotaburger-partners-with-apd-to-catch-criminals/-/9153728/20786162/-/tvvcxfz/-/index.html>

In addition, below you'll find a list of some of our sole-source features:

SnapTrends™ Situational Awareness & Social Media Intelligence Platform

Federal, State, Regional & Local public safety groups chose SnapTrends over other social media monitoring tools.

SnapTrends' basic package provides multiple SnapTrends logins with saved results capacity and live views, unlimited lens monitoring, unlimited reporting, unlimited downloads, unlimited mobile-link share options and the following list of Sole Source features. The SnapTrends platform has also been vetted by intelligence groups.

Sole Source Features:

- **GIS Layering:** NOAA, Earthquake, Weather Alerts, US Census
- **Facebook & Twitter Handle Integration:** Switch Twitter Handles on the fly.
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- **Filtering:** Global keyword and phrase searches. Geographic location filtering of results by keywords and phrases, including content from links.
- **Analytics:** Profile results are measured for volume, trends, sources, registered locations, mood and sentiment, and location census demographics. Individual Group Members are measured for volume, mood/sentiment, and influence via social connections.
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To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: SnapTrends: Quote | Subscription - Intelligence-led Policing & Situational Awareness Platform - Metropolitan PD, DC
Date: Monday, May 5, 2014 1 55:25 PM

Hi [REDACTED]

Thank you for your response. We look forward to hearing from you soon on whether there are any next steps.

Great getting a chance to meet you in persona and we look forward to the opportunity of working together with the Metropolitan Police Department in providing this great tool to gather social media intelligence.

Thank you,

Michael Mendoza
Sales Director



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Michael Mendoza

Sales Director



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From: [Michael Mendoza](#)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: SnapTrends New Updates Follow | Metropolitan PD, DC
Date: Thursday, August 14, 2014 5:17:18 PM

Good afternoon Valkyrie & [REDACTED]

We continue looking forward in working with your department. Please let us know if you would like to schedule a follow-up demo to go over some new features we recently added.

You may be interested in SnapTrends' new feature updates:

- New Unified Search - Mapping default upgraded to All View
 - View FB, Twitter, Instagram, Foursquare & YouTube at the same time.
- Live view results boosted to 1000 returned results
- New Drill down feature
 - Heat mapping now clickable to identify individuals posts through the map
- Search - Boolean operators now work across platforms
- Work Groups
 - Share results between SnapTrends accounts

We continue enhancing SnapTrends to be the most advanced social media intelligence platform available.

Thank you,

Michael Mendoza

Sales Director



Main: [512.716.8418](tel:512.716.8418) | Direct: [512.584.3346](tel:512.584.3346)
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On Wed, Jul 30, 2014 at 12:50 PM, Michael Mendoza <mmendoza@snaptrends.com> wrote:

Good afternoon [REDACTED]

Thank you for your response.

We look forward in continuing to share why SnapTrends is more valuable as an intelligence tool over all others.

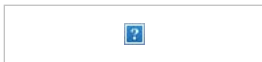
The Maryland State Police and Delaware Fusion Center continue to use SnapTrends as an investigative tool, as well as, Fusion Centers, HIDTA, RTCC's, CID's & Detective Bureaus across the nation.

Let us know if you have any questions.

Thank you,

Michael Mendoza

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On Wed, Jul 30, 2014 at 12:41 PM, [REDACTED] (MPD) <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Hey Good Afternoon Michael,

I will actually CC Officer [REDACTED] as she runs our social media analytics section and is up on which companies we are currently reviewing for deployment

[REDACTED]
Intelligence Research Specialist

MPD Security Liaison

Criminal Intelligence Branch

Homeland Security Bureau

300 Indiana Ave NW, Washington D.C.

Desk: (202) [REDACTED]

Cell: [REDACTED]

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From: Michael Mendoza [mailto:mmendoza@snaptrends.com]

Sent: Tuesday, July 29, 2014 5:30 PM

To: [REDACTED] (MPD)

Subject: Re: SnapTrends: Quote | Subscription - Intelligence-led Policing & Situational Awareness Platform - Metropolitan PD, DC

Hi [REDACTED]

Hope you're having a good summer.

We're checking in to see if there was still interest in adopting SnapTrends as a new investigative tool.

In addition, we have some new features you might be interested in taking a look at. We look forward to hearing from you.

Thank you,

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Desk: (202) [REDACTED]

Cell: [REDACTED]

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From: Michael Mendoza [mailto:mmendoza@snaptrends.com]
Sent: Friday, May 02, 2014 11:36 AM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: SnapTrends: Quote | Subscription - Intelligence-led Policing & Situational Awareness Platform - Metropolitan PD, DC

Dear [REDACTED]

Great meeting you and [REDACTED] in person while we were in DC. We look forward to the opportunity of providing you and your department with SnapTrends, the premier location-based social media intelligence tool available.

We're glad to know you saw the value SnapTrends can bring to your investigations.

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 - We've included 2 Quotes for 8 users plus another quote for 10 users with additional results capacity for your review.
- I've highlighted a list of some of our clients, our Success Stories, New Reports & a list of some of our Sole Source Features. Note: Upon request, SnapTrends will provide a Sole Source Document.
- We continue to impress public safety, investigators and federal groups with SnapTrends. **We're working and have garnered**

success stories from Calgary Police, Fusion Centers in Texas, Tennessee, Delaware, Rhode Island, Maine, Maryland, Michigan and we're working with RTCC's in New Mexico & Utah. Most recently Texas TDCJ - Texas Department of Criminal Justice, as well as, Fusion Centers in New Mexico & Florida and HIDTA in Appalachia & Houston are using SnapTrends. The open social media data collected from SnapTrends led to arrests, leads to crimes & drug deals and was used to help dispatch resources during a major crisis situation where 911 went down.

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In addition, below you'll find a list of some of our sole-source features:

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Federal, State, Regional & Local public safety groups chose SnapTrends over other social media monitoring tools.

SnapTrends' basic package provides multiple SnapTrends logins with saved results capacity and live views, unlimited lens monitoring, unlimited reporting, unlimited downloads, unlimited mobile-link share options and the following list of Sole Source features. The SnapTrends platform has also been vetted by intelligence groups.

Sole Source Features

- **GIS Layering:** NOAA, Earthquake, Weather Alerts, US Census
- **Facebook & Twitter Handle Integration:** Switch Twitter Handles on the fly.
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- **Technology:** Unique patented location listening lens and multiple lens "mesh" solution, embedded analytics and multi-factor inclusion list technology.
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Thank you,

Michael Mendoza

Sales Director



Main: [512.716.8410](tel:512.716.8410) | Direct: [512.584.3346](tel:512.584.3346)

8601 Ranch Road 2222 - Building II, Suite 150

Austin, TX 78730

www.snaptrends.com

[Exhibited at IACP, NECA & Secured Cities](#)

Connect with me on LinkedIn:



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DC Public Schools' Beautification Day is on Saturday, August 23! Roll up your sleeves and help beautify our schools. [Sign up](#) to volunteer.

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[SnapTrends Subscription - Metropolitan PD_DC.pdf](#)
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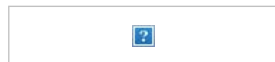
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Location Based Social Monitoring and Public Safety



Use Case: Security and Law Enforcement Organizations



Social Media Monitoring is rapidly becoming a valuable intelligence source to organizations responsible for safety, security and law enforcement.

SnapTrends™ delivers a unique location based technology to security teams and police departments working to keep communities safe.

Location based social media monitoring and analytics can help security organizations make faster and better informed decisions. Some of the analysis can be predictive, such as gauging public sentiment during the planning of a major public event like a concert or sporting event. With the right process and tools in place, informed decisions can be made during emergency situations where responsive quick action is needed — think earthquakes, tornadoes, shootings or bombings.

The primary focus for law enforcement departments assessing the value of social monitoring is typically public safety. Publicly available data from social networks that can be retrieved and analyzed in real-time has the potential to increase effectiveness during an unfolding crisis. In many cases, the effective use of social media data can translate into cost savings and better resource deployment, and potentially even saving lives.



From a larger legal perspective, questions are developing for public safety organizations asking: *Is monitoring social media a violation of individual privacy rights?*

All individual subscribers of social media services should understand anything posted publicly via a social service has been voluntarily placed in the public domain.

When an individual user joins a social service, they agree with the specific service user agreement policy. By signing the agreement, the user acknowledges any content posted can potentially be viewed by others using the service. In short, when you post on a public Facebook page, a public Twitter account, or a public YouTube profile you give up the right to privacy regarding that content.

In the United States, social subscribers with private account settings can expect some individual privacy protection. The standard legal test is this: Do you have a reasonable expectation of privacy with social media? There is a strong argument that one has a reasonable expectation of privacy with private settings and no expectation with open settings.

...anything posted publicly via a social service has been voluntarily placed in the public domain.

SnapTrends™ respects personal privacy. Our solution delivers open social data voluntarily made available in the public domain. SnapTrends™ strictly follows the terms of service agreements from each of the connected social media services.

SnapTrends™ has worked extensively with local, state and federal law enforcement seeking to deploy a location-based solution to enhance their social media strategy. SnapTrends™ recommends law enforcement and security organizations architect a social strategy focused on four main areas: *Strategic, Operational, Intelligence and Communication.*

Strategic: Local police departments can now monitor their towns to determine if they are meeting the expectations of the local population. Traditional public opinion polls are biased. Factors such as how a question is worded or when a question is asked impacts the results. SnapTrends™ helps police chiefs listen better to what local citizens are saying.

Operational: Security departments can now aggregate, filter, organize and analyze social media results originating from a SnapTrends listening lens. In any area in the world, security teams prepping for an operation can understand public

SNAPTRENDS
Security: Social Focus Areas

- Strategic
- Operational
- Intelligence
- Communication



Engage directly, as events unfold to provide information and help identify situations where emergency assistance may be needed.

sentiment ahead of the planned event. Tactically, understanding where and what people are talking about can guide the effective deployment of services. Police investigators can identify potential witnesses as they investigate what happened during an accident or occurred at a crime scene. Location based social monitoring helps security personnel monitor assets and better understand dangerous situations.

Intelligence: Social media can be a valuable source for intelligence analysts seeking to identify key influencers to both glean and disseminate information. Monitoring the social streams leading up to an event will increase situational awareness, on-the-spot decision making and better management of resources. After an event, this same analyst can gain valuable insight and assess the mood and sentiment about what took place.

Communication: Public safety officials and news media relationships are critical during emergency situations. Social posts generated by on-the-ground professional journalists can provide up-to-date information. Social monitoring helps determine what information needs to be disseminated to the public. Additionally, the local police can incorporate updates from the media or citizen observers to get a clearer picture of what is happening in places where they don't yet have officers on the ground.

Recent natural disasters have highlighted the critical role Twitter and Facebook can play during emergency situations. SnapTrends™ location based social technology enables public safety teams to engage directly (with citizens using those same services) as events unfold to provide information and help identify situations where emergency assistance may be needed. Other social media tools and platforms need to rely on the creation, dissemination and proper use of hash-tags to alert public safety for help. The SnapTrends™ unique location-based social listening technology allows these same organizations to focus their monitoring on the impacted areas.

Learn more at [SnapTrends.com](https://www.snaptrends.com) or email us: info@snaptrends.com



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Company Name:

Snap Trends Inc.

Headquarters:

Austin, Texas. USA

Website:

www.snaptrends.com

Mailing Address:

SnapTrends
8601 Ranch Road 2222
Building II - Suite 150
Austin, TX 78730
Phone: 512 716 8410

Email:

info@snaptrends.com

SnapTrends™ is a location based social media monitoring solution. SnapTrends enables organizations to monitor, collect, and analyze open social media posts generated from any geographic location in the world.

Differentiated from other social monitoring tools, SnapTrends™ is the first tool in the market to focus primarily on location based social listening. Other solutions in the market offer worldwide monitoring, presenting results from everywhere. SnapTrends™ customers can focus their social listening on specific geo-locations as small as a building or as large as a continent.

The software delivers a wide range of data analysis features including trends, mood & sentiment, influencer identification, individual social network mapping, customized alerts, and much more.

Market Focus: SnapTrends™ is applicable for organizations across a wide spectrum of industries. Customers include Public Safety (police/fire/ambulance), Government (federal/state/local), Education (higher ed/K-12), Political (elections/candidates/issues), Corporate (energy/technology/retail/restaurant), Media (entertainment/journalism), events (sports, concerts, trade shows) and Professional Consulting firms.

Key Product Applications: SnapTrends™ is used for Intelligence Gathering, situational awareness, Crisis Management, Risk Assessment, Opinion Polling, Research, Customer Service, Product Marketing, Communications, Corporate Brand Reputation, Sales Engagement, Product Launches, and Event Operations.

Product and Services Availability: Standard license delivered as a subscription based software-as-a-service. The service is hosted in secure / redundant datacenter. The company also offers a customized enterprise solution for customers interested in hosting on their own infrastructure.

Professional services include user and administrator training, complex system deployment, advanced methodology consulting, special event monitoring, and location based data collection projects.

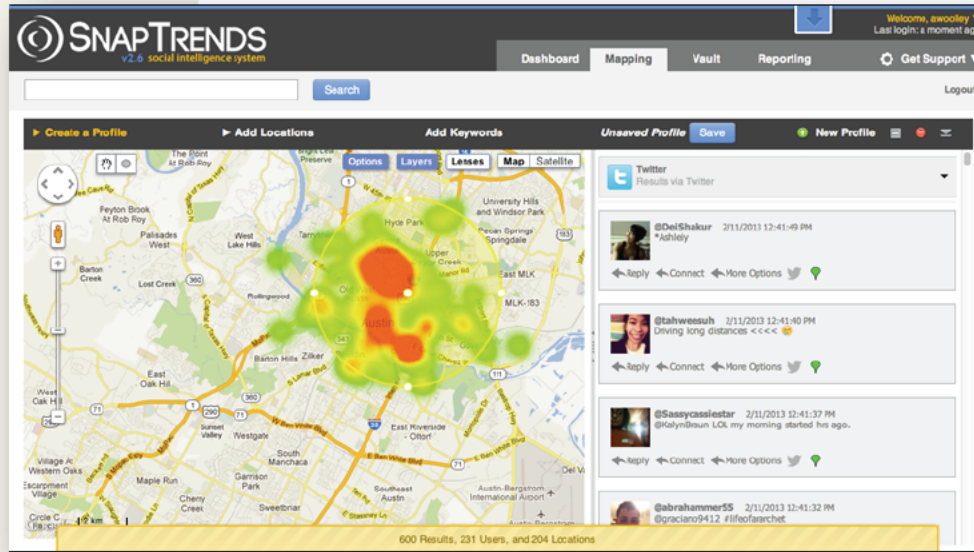
The company also offers a complete Social Media Service Bureau, designed to deliver expert social outsourcing to organizations without the resources for an integrated social media team.

Languages: SnapTrends™ can process and display information in any language. The user interface is deployed in English. The solution is architected in Unicode. Unicode is the international standard for applications supporting every language in the world. The system is designed to accept unique language character sets as required via a single code base, eliminating the need to support multiple versions.

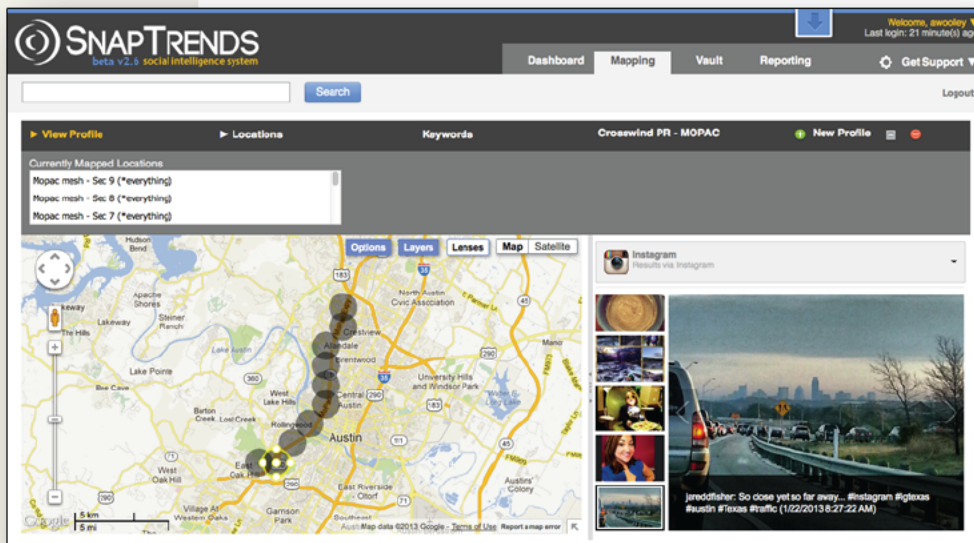
Geographic Coverage: Worldwide.

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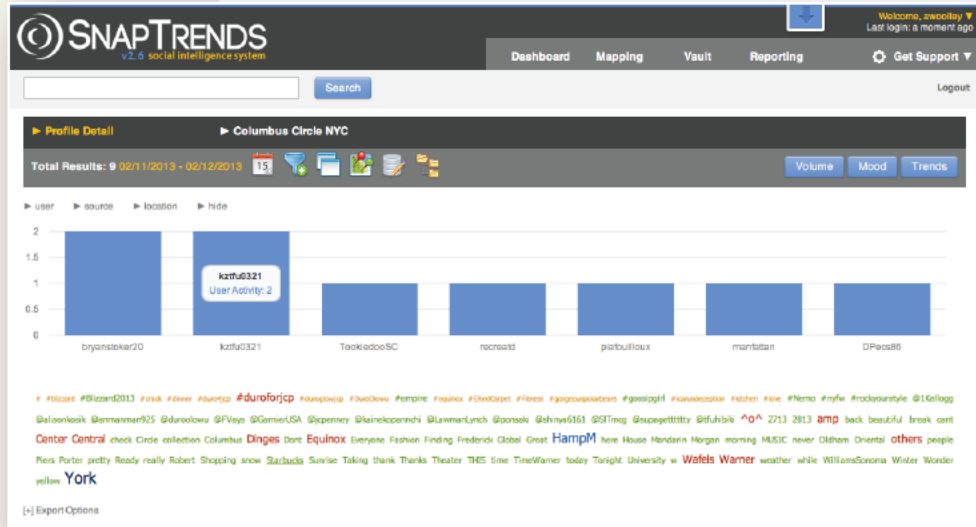
SnapTrends™ Screen Capture 1:
Single Lens, Twitter Feed, Heat Map Overlay



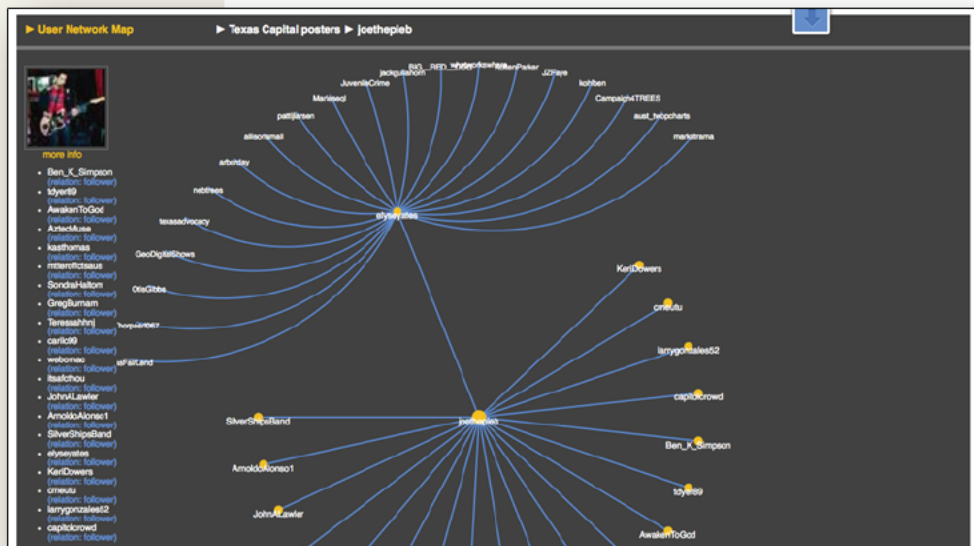
SnapTrends™ Screen Capture 2:
Multi-Lens Mesh, Instagram Feed



SnapTrends™ Screen Capture 3:
Profile results, Most active users, Word-cloud



SnapTrends™ Screen Capture 4:
Individual Social Network mapping feature





Subscription Authorization

Subscriber Name

Metropolitan Police Department
 Daniel Hall
 300 Indiana Avenue, NW
 Washington, DC 20001
 Phone: 571-225-7330

Subscription Details

Subscription number: 201404301515
Today's Date: 05/02/2014
Subscription Effective Date: TBD
Pricing Valid until: 5/30/2014

SnapTrends is pleased to provide this subscription authorization for our location-based social media monitoring solution. The configuration and pricing outlined below is based on the information we received during our initial discussions.

Description	
Annual Software-as-a-Service Subscription	\$33,000
Users (Includes 1 Administrator)	Up to 10
Total Stored Results	5,500,000
Standard reports. Four (4) Web Training Sessions. Unlimited profiles, lenses, search terms, smart groups. Administrator able to audit & access Standard User Accounts and reset passwords.	Included
Annual Subscription Fee (plus applicable taxes)	\$33,000

Additional Users: \$3,300.

Upon receiving this signed subscription authorization, Snap Trends will provide standard user training along with access to SnapTrends' training video library. Training includes four (4) web-based training sessions: Basic, Intermediate, Advanced and a Q&A Session. Standard phone and email-based technical support is available from SnapTrends Monday-Friday (8:30 am to 5:00 pm). Subscriber agrees to remit payment within 7 days of Subscription Effective Date.

Subscriber Approval

Name: _____

Title: _____

Signature: _____

Date: _____

Payment Information

I would like Snap Trends to:

 Send invoice to

Contact: _____

Email: _____

Address: _____

City: _____

State: _____ Zip: _____

 Charge my Credit Card

Credit Card # _____

Credit Card Name _____

Expiration Date _____

Billing Address _____

Billing City, State, Zip _____



Subscription Authorization

Subscriber Name

Metropolitan Police Department
 Daniel Hall
 300 Indiana Avenue, NW
 Washington, DC 20001
 Phone: 571-225-7330

Subscription Details

Subscription number: 201404301514
Today's Date: 05/02/2014
Subscription Effective Date: TBD
Pricing Valid until: 5/30/2014

SnapTrends is pleased to provide this subscription authorization for our location-based social media monitoring solution. The configuration and pricing outlined below is based on the information we received during our initial discussions.

Description	
Annual Software-as-a-Service Subscription	\$23,200
Users (Includes 1 Administrator)	Up to 8
Total Stored Results	3,600,000
Standard reports. Four (4) Web Training Sessions. Unlimited profiles, lenses, search terms, smart groups. Administrator able to audit & access Standard User Accounts and reset passwords.	Included
Annual Subscription Fee (plus applicable taxes)	\$23,200

Additional Users: \$2,900.

Upon receiving this signed subscription authorization, Snap Trends will provide standard user training along with access to SnapTrends' training video library. Training includes four (4) web-based training sessions: Basic, Intermediate, Advanced and a Q&A Session. Standard phone and email-based technical support is available from SnapTrends Monday-Friday (8:30 am to 5:00 pm). Subscriber agrees to remit payment within 7 days of Subscription Effective Date.

Subscriber Approval

Name: _____

Title: _____

Signature: _____

Date: _____

Payment Information

I would like Snap Trends to:

Send invoice to

Contact: _____

Email: _____

Address: _____

City: _____

State: _____ Zip: _____

Charge my Credit Card

Credit Card # _____

Credit Card Name _____

Expiration Date _____

Billing Address _____

Billing City, State, Zip _____



Subscription Authorization

Subscriber Name

Metropolitan Police Department
 Daniel Hall
 300 Indiana Avenue, NW
 Washington, DC 20001
 Phone: 571-225-7330

Subscription Details

Subscription number: 201404301515
Today's Date: 05/02/2014
Subscription Effective Date: TBD
Pricing Valid until: 5/30/2014

SnapTrends is pleased to provide this subscription authorization for our location-based social media monitoring solution. The configuration and pricing outlined below is based on the information we received during our initial discussions.

Description	
Annual Software-as-a-Service Subscription	\$33,000
Users (Includes 1 Administrator)	Up to 10
Total Stored Results	5,500,000
Standard reports. Four (4) Web Training Sessions. Unlimited profiles, lenses, search terms, smart groups. Administrator able to audit & access Standard User Accounts and reset passwords.	Included
Annual Subscription Fee (plus applicable taxes)	\$33,000

Additional Users: \$3,300.

Upon receiving this signed subscription authorization, Snap Trends will provide standard user training along with access to SnapTrends' training video library. Training includes four (4) web-based training sessions: Basic, Intermediate, Advanced and a Q&A Session. Standard phone and email-based technical support is available from SnapTrends Monday-Friday (8:30 am to 5:00 pm). Subscriber agrees to remit payment within 7 days of Subscription Effective Date.

Subscriber Approval

Name: _____

Title: _____

Signature: _____

Date: _____

Payment Information

I would like Snap Trends to:

 Send invoice to

Contact: _____

Email: _____

Address: _____

City: _____

State: _____ Zip: _____

 Charge my Credit Card

Credit Card # _____

Credit Card Name _____

Expiration Date _____

Billing Address _____

Billing City, State, Zip _____

From: 27720-93764575@requests.muckrock.com
To: [Kaufman, Donald \(MPD\)](#)
Subject: DC Freedom of Information Act Request: Local protest policies and surveillance - Washington, D.C.
Date: Thursday, August 11, 2016 3:55:48 PM

August 11, 2016
Metropolitan Police Department
300 Indiana Avenue NW
Room 4153
Washington, DC 20001

To Whom It May Concern:

Pursuant to Delaware's Freedom of Information Act, I hereby request the following records:

→ Any and all communications (electronic, hard copy, or otherwise), associated attachments, exhibits, and related files sent to and from any representatives of the Federal Bureau of Investigation and the Department of Homeland Security and any representatives, officers, or other officials of this agency from the period

- July 14th, 2016 - July 21st, 2016

and

- December 31st, 2015

and any other such materials related to protests and police activities that occurred on those dates.

→ Any and all contracts, memorandums of understanding, other memos, directives, policies, protocols, procedures, talking points, training materials, or related materials entered into between this agency and the Federal Bureau of Investigation and the Department of Homeland Security at any point between January 1, 2010 and the date on which this request is processed.

→ Any and all communications (electronic, hard copy, or otherwise), associated attachments, exhibits, and related files, as well as all contracts, memorandums of understanding, other memos, directives, policies, protocols, procedures, talking points, training materials, or related materials entered into between this agency and the Federal Bureau of Investigation and the Department of Homeland Security regarding the Nationwide Suspicious Activity Reporting Initiative and system and the placement of individuals and/or groups and organizations during the aforementioned days.

→ Any and all communications (electronic, hard copy, or otherwise), associated attachments, exhibits, and related files, as well as all contracts, memorandums of understanding, other memos, directives, policies, protocols, procedures, talking points, training materials, or related materials regarding the proposed or actual deployment and use of International Mobile Subscriber Identity (IMSI) catchers during the aforementioned days.

→ Any and all multimedia--including, but not limited to, video footage, audio files, photographs, etc.--captured or in the possession of this agency from during the aforementioned

days, as well as any available indices, logs, or similar records indicating the existence of or consideration of producing such multimedia.

→ Any and all records or communications---including, but not limited to, emails, policies, protocols, memos, operation manuals--regarding the use of social media monitoring during the aforementioned days.

→ Any and all contracts (as well as associated exhibits and attachments), memorandums of understanding, other memos, directives, policies, protocols, procedures, talking points, training materials, communications (electronic, hard copy, or otherwise) or related materials regarding the use of social media surveillance software, including but not limited to programs such as Geofeedia, LifeRaft and Media Sonar.

→ Any and all files, records, communications (electronic, hard copy, or otherwise), contracts, memorandums of understanding, other memos, directives, policies, protocols, procedures, talking points, training materials, or related materials regarding the compilation, correlation, and analysis of information on particular individuals or individuals associated with or present at during the aforementioned days.

→ Any and all files, records, communications (electronic, hard copy, or otherwise), contracts, memorandums of understanding, other memos, directives, policies, protocols, procedures, talking points, training materials, or related materials regarding the deployment and use of aerial surveillance vehicles or drones during the aforementioned days.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 15 business days, as the statute requires.

Sincerely,

Beryl Lipton

Filed via MuckRock.com

E-mail (Preferred): 27720-93764575@requests.muckrock.com

For mailed responses, please address (see note):

MuckRock

DEPT MR 27720

411A Highland Ave

Somerville, MA 02144-2516

PLEASE NOTE: This request was filed by a MuckRock staff reporter. Also note that improperly addressed (i.e., with the requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.

Mr. Lipton:

This office is in receipt of your Freedom of Information Act (“FOIA”) request. Your FOIA Request Number is 2016-FOIA-05110.

FOIA requires that requests describe the records sought with sufficient detail to allow an agency employee familiar with the subject area of the request to locate the records with a reasonable amount of effort. More specifically, 1 DCMR § 402.4 states that:

A request shall reasonably describe the desired record(s). Where possible, specific information regarding names, places, events, subjects, dates, files, titles, file designation, or other identifying information shall be supplied.

You sent a multipart request to us. There are several portions of your request which need clarification and we are seeking such clarification in order to begin a search and process any responsive records.

The first part of the request seeks electronic communications, that is, emails, sent to or from representatives of two federal agencies. Our email search capability cannot search by domain name; it requires us to identify the entire email address of particular recipients. The request also indicates that it concerns “protests and other police activities.” “Police activities” is a phrase which indicates all activities of the Department. Our email search capability does not permit us to search all email accounts of the Department. We must specify each particular account to be searched. A more specific indication of what police activities, other than protests, that you are interested in would narrow the search. One approach here would be, once the areas of activity are described more specifically, to identify senior officials involved and, in conjunction with their email accounts, use the federal agency names in conjunction with other key words or phrases.

In the third part of the request and many following, you use the phrase “aforementioned days.” However, you specify different time periods in the first two parts of the request. We are seeking clarification as to the time period for the request.

The fifth part of our request seeks “any and all multimedia.” Multimedia, as you have used it, does not have any limiting factors. It is not limited to any particular activity or incident and is overly broad. The Department generates images in most aspects of its activities, whether they be, for example, photographs taken in the course of incidents investigated across the District or video generated by the many crime, red-light, and speed cameras located across the District. It would not seem that you are seeking multimedia in every incident and investigation occurring in the District. We are seeking a clarification of the areas of activity in which you are seeking media so that we can make a focused search. In addition, the time period for a more focused request is needed.

If you wish to discuss on the telephone, my direct dial number is 202-727-5516. In the meantime, your request will be placed on hold as provided under 1 DMCR § 405.6. When we can get sufficient clarification and we commence the appropriate searches, your request will be assigned to one of our FOIA specialists.

Several parts of your request seek contracts among the records requested records. However, such records are not within the possession of the Department. The Office of Contracting and

Procurement (OCP) procures goods, services, transportation and specialty equipment, as well as information technology. In addition, OCP manages the Procurement Automated Support System (PASS) and provides contract administration and support services. . You may submit a FOIA request to OCP online via the DC government Public FOIA Portal at <https://foia-dc.gov/palMain.aspx>. Alternatively, you may submit your FOIA request to:

Nancy Hapeman
441 4th Street, N.W.
Washington, D.C. 20001
nancy.hapeman@dc.gov

Thanking you in advance for consideration of the foregoing.

Donald Kaufman
MPD FOIA Officer

Submit New Request

2018-FOIA-06106

Requester Details

To modify request details please update your requester profile or contact the our office for assistance.

Emma Best

MuckRock News
DEPT MR 57662
411A Highland Ave
Somerville, MA 02144
Phone 617-299-1832
57662-54793212@requests.muckrock.com

Requester Default Category: News Media

General Information

Action Office	Metropolitan Police Department
Action Office Instructions	If requesting police records regarding yourself, provide the date, time, and place of the incident/accident/arrest/911 call, and the Central Complaint No., if available. In a single file, you will also need to attach proof of your identity, or as an attorney your client's identity, e.g. copy of your/their Driver's License or other government issued identification. In addition please attach to the same document proof that you represent your client. e.g. Retainer agreement or client authorization.
Request Type	FOIA
Requester Category	News Media
Preferred Delivery Mode	Download via FOIA Portal
Preferred Payment Mode	

Request Information

Description Document
Description

Pursuant to the DC Freedom of Information Act, I hereby request the following records:

Copies of your Agency's social media monitoring policies and guidelines, as well as any assessments of its privacy or legal implications.

I am a member of the news media and request classification as such. I have previously written about the government and its activities, with some reaching over 100,000 readers. As such, as I have a reasonable expectation of publication and my editorial and writing skills are well established. In addition, I discuss and comment on the files online and make them available through non-profits such as the Internet Archive and MuckRock, disseminating them to a large audience. While my research is not limited to this, a great deal of it, including this, focuses on the activities and attitudes of the government itself. As such, it is not necessary for me to demonstrate the relevance of this particular subject in advance.

As my primary purpose is to inform about government activities by reporting on it and making the raw data available, I request that fees be waived.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 15 business days, as the statute requires.

Date Range for Record
Search:From
Date Range for Record
Search:To
Consent
Proof of Identity

Fee Information

FOIA Request No.: 2021-FOIA-01634
Requester: Brennan Center for Justice

MPD 5
Social Media FOIA Requests

C0650

Willing Amount \$50
Fee Waiver Request Reason
Willing to Pay All Fees Yes

DOH Additional Fields

Professional License Number

MPD Additional Fields

Central Complaint No.
Incident Date
Incident Time
Place of Incident

FEMSD Additional Fields

Incident No.
Incident Date
Incident Time
Place of Incident

Data Types

Data Formats Other



GOVERNMENT OF THE DISTRICT OF COLUMBIA
METROPOLITAN POLICE DEPARTMENT

July 19, 2018

BY EMAIL

Ms. Emma Best
MuckRock News
DEPT MR 57662
411A Highland Ave
Somerville, MA 02144
[57662-
54793212@requests.muckrock.com](mailto:57662-54793212@requests.muckrock.com)

Re: FOIA Request No.: 2018-FOIA-06106

Dear Ms. Best:

This letter is in response to your Freedom of Information Act (FOIA) request for the following:

- *“Pursuant to the DC Freedom of Information Act, I hereby request the following records: Copies of your Agency's social media monitoring policies and guidelines, as well as any assessments of its privacy or legal implications. I am a member of the news media and request classification as such. I have previously written about the government and its activities, with some reaching over 100,000 readers. As such, as I have a reasonable expectation of publication and my editorial and writing skills are well established. In addition, I discuss and comment on the files online and make them available through non-profits such as the Internet Archive and MuckRock, disseminating them to a large audience. While my research is not limited to this, a great deal of it, including this, focuses on the activities and attitudes of the government itself. As such, it is not necessary for me to demonstrate the relevance of this particular subject in advance.”*

Per a search conducted by personnel assigned to the Metropolitan Police Department, the requested general order was located and can be obtained through the following link.

https://go.mpdonline.com/GO/GO_302_08.pdf

Please know that, under D.C. Official Code § 2-537 and 1 DCMR § 412, you have the right to appeal this letter to the Mayor or to the Superior Court of the District of Columbia. If you elect to appeal to the Mayor, your appeal must be in writing and contain “Freedom of Information Act Appeal” or “FOIA Appeal” in the subject line of the letter, as well as, on the outside of the envelope. The appeal must include (1) a copy of the original request; (2) a copy of any written denial; (3) a statement of the circumstances, reasons, and/or arguments advanced in support of disclosure; and (4) a daytime telephone number, an e-mail and/or U.S. mailing address at which you can be reached.

P.O. BOX 1606, Washington, D.C. 20013-1606

Ms. Emma Best
FOIA Request No.: 2018-FOIA-06106
Page 2 of 2

The appeal must be mailed to: The Mayor's Office of Legal Counsel, FOIA Appeal, 1350 Pennsylvania Avenue, N.W., Suite 407, Washington, D.C. 20004. An electronic version of the same information can instead be e-mailed to the Mayor's Office of Legal Counsel at foia.appeals@dc.gov. Further, a copy of all appeal materials must be forwarded to the Freedom of Information Officer of the involved agency, or to the agency head of that agency, if there is no designated Freedom of Information Officer there.

Failure to follow these administrative steps will result in delay in the processing and commencement of a response to your appeal to the Mayor.

Respectfully,

A black rectangular redaction box covering the signature of the sender.

FOIA Specialist
Metropolitan Police Department
Freedom of Information Act Office

Submit New Request

Requester Details

To modify request details please update your requester profile or contact our office for assistance.

Todd Feathers

411A Hgihglanf Avenue

MR94507

Someville, MA 02144

94507-88049347@requests.muckrock.com

Requester Default Category: News Media

General Request Information

Select a Request Type

FOIA

Select a FOIA Office

MPD - Metropolitan Police Department

FOIA Office Additional Info.

URL: <https://mpdc.dc.gov/page/open-government-and-foia-mpdc> NOTE: If requesting police records regarding yourself, provide the date, time, and place of the incident/accident/arrest/911 call, and the Central Complaint No., if available.

Requester Category

News Media

Preferred Delivery Mode

E-mail

Request Information

Date Range for Record

Search:From

Date Range for Record

Search:To

To Whom It May Concern:

Pursuant to the DC Freedom of Information Act, I hereby request the following records:

1) Copies of all department contracts for services that provide social media monitoring capabilities. This includes, but is not limited to, tools that allow the department to monitor social media posts within a certain geographic area (commonly known as geofencing), set flags that generate automatic alerts/reports when certain terms are included in posts, analyze social media to determine which users interact with each other (for instance, creating social network maps/circles). This request should be construed to include tools such as Thompson Reuters CLEAR, which provides additional services beyond social media monitoring.

2) Copies of all technical specifications, user manuals, handbooks, instructions or comparable documents for the above mentioned tools.

Detailed Request Description

I ask that all fees be waved as I am a journalist (examples of my work can be found at toddfeathers.com) and I intend to use the requested records to publish articles in the public interest.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 15 business days, as the statute requires.

Sincerely,

Todd Feathers

Description Document

Fee Information

Amount Willing to Pay

\$25

Willing to Pay All Fees

No

Fee Waiver Requested

Yes

FOIA Request No.: 2021-FOIA-01634

Requester: Brennan Center for Justice

MPD 9

Social Media FOIA Requests

C0654

Continued Interest Request 2020-FOIA-06293

Date Sent: 2/8/2021 1:25:54 PM

Dear Todd Feathers:

This email is to advise, an audit of our records indicate you still have an open Freedom of Information Act (FOIA) request with the Metropolitan Police Department's FOIA Office dated July, 1, 2020, regarding the above listed subject FOIA for the following:

To Whom It May Concern: Pursuant to the DC Freedom of Information Act, I hereby request the following records: 1) Copies of all department contracts for services that provide social media monitoring capabilities. This includes, but is not limited to, tools that allow the department to monitor social media posts within a certain geographic area (commonly known as geofencing), set flags that generate automatic alerts/reports when certain terms are included in posts, analyze social media to determine which users interact with each other (for instance, creating social network maps/circles). This request should be construed to include tools such as Thompson Reuters CLEAR, which provides additional services beyond social media monitoring. 2) Copies of all technical specifications, user manuals, handbooks, instructions or comparable documents for the above mentioned tools. I ask that all fees be waived as I am a journalist (examples of my work can be found at toddfeathers.com) and I intend to use the requested records to publish articles in the public interest. The requested documents will be made available to the general public, and this request is not being made for commercial purposes. In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not. Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 15 business days, as the statute requires. Sincerely, Todd Feathers

We do regret any oversights and the delay; however, this is due to our office experiencing a continued backlog. In order to update our records, please advise of your continued interest in pursuing this FOIA request. If you determine that you are no longer interested, please advise this office **within five (5) workdays** from the date of this email so that we may note our records accordingly. If we do not hear from you within the time frame allotted, we will presume that you are no longer interested in pursuing your request and consider this a constructive withdrawal and close our file.

Regards,


FOIA Specialist
Freedom of Information Act (FOIA) Office
Metropolitan Police Department
300 Indiana Avenue, NW



CITIZENS FOR
RESPONSIBILITY &
ETHICS IN WASHINGTON

2021-FOIA-02344

January 12, 2021

General Counsel
D.C. Metropolitan Police Department
300 Indiana Ave., NW
Room 4125
Washington, DC 20001

Re: Request for Records Under the D.C. Freedom of Information Act

Dear FOIA Officer:

Citizens for Responsibility and Ethics in Washington (“CREW”) makes this request for records from the D.C. Metropolitan Police Department (“MPD”) pursuant to the D.C. Freedom of Information Act (“FOIA”), Subchapter II of the Code of the District of Columbia. Specifically, CREW requests:

1. All records from December 1, 2020 to January 6, 2021 relating to efforts to secure the U.S. Capitol Building or surrounding areas during the January 6, 2021 congressional session to count electoral votes, including without limitation any responsive communications with the U.S. Capitol Police, the Federal Bureau of Investigation, the Department of Justice, the Department of Defense, the Army, the National Guard, the Department of Homeland Security, the D.C. Mayor’s Office, or the D.C. Homeland Security and Emergency Management Agency.
2. All records from December 1, 2020 to January 6, 2021 reflecting any planned demonstrations, gatherings, disruptions, attacks, or riots in Washington, D.C. on January 6, 2021 that were identified by MPD or other agencies through social media monitoring, threat assessments, or other means.
3. All records from December 1, 2020 to January 6, 2021 reflecting any tips, complaints, referrals, allegations, or reports submitted to MPD regarding planned demonstrations, gatherings, disruptions, attacks, or riots in Washington, D.C. on January 6, 2021.
4. All records from December 1, 2020 to January 6, 2021 reflecting communications with other entities—including without limitation the U.S. Capitol Police, the Federal Bureau of Investigation, the Department of Justice, the Department of

Defense, the National Guard, the Army, the Department of Homeland Security, the D.C. Mayor's Office, or the D.C. Homeland Security and Emergency Management Agency—about the risks or threats posed by planned demonstrations, gatherings, disruptions, attacks, or riots in Washington, D.C. on January 6, 2021.

5. All body-worn camera recordings or photographs of any altercations, confrontations, disruptions, attacks, or riots in or around the U.S. Capitol Building on January 6, 2021.
6. All body-worn camera recordings or photographs of any breach of security barriers surrounding the U.S. Capitol Building on January 6, 2021.

Please search for responsive records regardless of format, medium, or physical characteristics. We seek records of any kind, including paper records, electronic records, audiotapes, videotapes, photographs, data, and graphical material. Our request includes without limitation all correspondence, letters, emails, text messages, facsimiles, telephone messages, voice mail messages, and transcripts, notes, or minutes of any meetings, telephone conversations, or discussions. Our request also includes any attachments to emails and other records, as well as those who were cc'ed or bcc'ed on any emails.

If it is your position any portion of the requested records is exempt from disclosure, Subchapter II requires you to disclose which exemption of the FOIA permits the withholding. CREW requests that you state in writing and with particularity the reasons for any conclusion that a record is exempt or confidential. If some portions of the requested records are properly exempt from disclosure, you are required to redact those portions and produce the remainder of the requested records. D.C. Code § 2-534(b).

Please be advised that CREW intends to pursue all legal remedies to enforce its right under the FOIA to access these documents. Accordingly, because litigation reasonably is foreseeable, the agency should institute an agency-wide preservation hold on documents potentially responsive to this request.

Fee Waiver Request

CREW requests a waiver of fees associated with this request. A "waiver or reduction of the fee is in the public interest because furnishing the information can be considered as primarily benefiting the general public." D.C. Code § 2-532(b).

On January 6, 2021, a violent mob of Trump supporters stormed the U.S. Capitol Building to prevent Congress from counting electoral votes for the 2020 election, leading to five deaths, numerous injuries, defacement of government property, and removal of sensitive government records. Although the event was openly planned weeks in advance, law

enforcement was woefully unprepared and failed to contain the mob.¹ According to the U.S. Capitol Police Labor Committee, this “lack of planning” by various agencies “led to the greatest breach of the U.S. Capitol since the War of 1812,” and was a “failure of leadership at the very top.”² The requested records will shed light on this historically unprecedented failure to secure the U.S. Capitol against an insurrectionist riot—an issue of overwhelming public interest.

CREW is a non-profit corporation, organized under section 501(c)(3) of the Internal Revenue Code. CREW is committed to protecting the public’s right to be aware of the activities of government officials and to ensuring the integrity of those officials. To that end, CREW uses statutes like FOIA to gather information the public needs to hold public officials accountable, and widely disseminates this information through social media and its website, www.citizensforethics.org, which receives tens of thousands of views every month. Accordingly, “furnishing the information” requested here “can be considered as primarily benefiting the general public.” D.C. Code § 2-532(b).

Under these circumstances, CREW satisfies fully the criteria for a fee waiver.

Conclusion

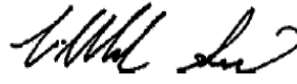
If you have any questions about this request or foresee any problems in fully releasing the requested records, please contact me at (202) 408-5565 or nsus@citizensforethics.org. Also, if CREW’s request for a fee waiver is denied and CREW is assessed fees exceeding \$100, please contact our office immediately upon making such a determination.

Where possible, please produce records in electronic format. Please send the requested records to me at either nsus@citizensforethics.org or Nikhel Sus, Citizens for Responsibility and Ethics in Washington, 1101 K St., N.W., Suite 201, Washington, D.C. 20005.

¹ See Aruna Viswanatha and Sadie Gurman, *Capitol Police Weren’t Prepared for Rioters, Authorities Say*, *Wall Street Journal*, Jan. 7, 2021, <https://www.wsj.com/articles/capitol-police-werent-prepared-for-rioters-authorities-say-11609978798>; Logan Jaffe et al., *Capitol Rioters Planned for Weeks in Plain Sight. The Police Weren’t Ready*, *ProPublica*, Jan. 7, 2021, <https://www.propublica.org/article/capitol-rioters-planned-for-weeks-in-plain-sight-the-police-werent-ready>; W.J. Hennigan and Vera Bergengruen, *Insurrectionists Openly Planned for Weeks to Storm the Capitol. Why Were Police So Easily Overwhelmed?*, *Time*, Jan. 7, 2021, <https://time.com/5927215/capitol-hill-police-riots-unprepared/>; Ben Collins and Brandy Zadrozny, *Extremists made little secret of ambitions to ‘occupy’ Capitol in weeks before attack*, *NBC News*, Jan. 8, 2021, <https://www.nbcnews.com/tech/internet/extremists-made-little-secret-ambitions-occupy-capital-weeks-attack-n1253499>; Shaila Dewan, et al., *Police Failures Spur Resignations and Complaints of Double Standard*, *New York Times*, Jan. 7, 2021, <https://www.nytimes.com/2021/01/07/us/capitol-cops-police.html>; David Ignatius, *Why weren’t officials at the Capitol more prepared for this insurrection?*, *Washington Post*, Jan. 6, 2021, https://www.washingtonpost.com/opinions/why-werent-officials-at-the-capitol-more-prepared-for-this-insurrection/2021/01/06/d1c45788-5079-11eb-bda4-615aaefd0555_story.html; Peter Hermann, et al., *How the U.S. Capitol Police were overrun in a ‘monumental’ security failure*, *Washington Post*, Jan. 8, 2021, https://www.washingtonpost.com/politics/capitol-police/2021/01/07/fa3114b8-5114-11eb-83e3-322644d82356_story.html.

² John Henry (@JohnHenryWUSA), Twitter, Jan. 7, 2021, <https://twitter.com/JohnHenryWUSA/status/1347307233487564808?s=20>.

Sincerely,

A handwritten signature in black ink, appearing to read "Nikhel Sus". The signature is fluid and cursive, with a large, sweeping flourish at the end.

Nikhel Sus
Senior Counsel



GOVERNMENT OF THE DISTRICT OF COLUMBIA METROPOLITAN
POLICE DEPARTMENT

Sent Via Email: nsus@citizensforethics.org

Mr. Nikhel Sus
General Counsel
Citizens for Responsibility & Ethics in Washington
1101 K Street NW
Suite 201
Washington, DC 20005

Re: FOIA Request No.: 2021-FOIA-02344

Dear Mr. Sus:

This letter is in response to your Freedom of Information Act (FOIA) requesting the following:

Citizens for Responsibility and Ethics in Washington (“CREW”) makes this request for records from the D.C. Metropolitan Police Department (“MPD”) pursuant to the D.C. Freedom of Information Act (“FOIA”), Subchapter II of the Code of the District of Columbia. Specifically, CREW requests:

- *1. All records from December 1, 2020 to January 6, 2021 relating to efforts to secure the U.S. Capitol Building or surrounding areas during the January 6, 2021 congressional session to count electoral votes, including without limitation any responsive communications with the U.S. Capitol Police, the Federal Bureau of Investigation, the Department of Justice, the Department of Defense, the Army, the National Guard, the Department of Homeland Security, the D.C. Mayor’s Office, or the D.C. Homeland Security and Emergency Management Agency.*
- *2. All records from December 1, 2020 to January 6, 2021 reflecting any planned demonstrations, gatherings, disruptions, attacks, or riots in Washington, D.C. on January 6, 2021 that were identified by MPD or other agencies through social media monitoring, threat assessments, or other means.*
- *3. All records from December 1, 2020 to January 6, 2021 reflecting any tips, complaints, referrals, allegations, or reports submitted to MPD regarding planned demonstrations, gatherings, disruptions, attacks, or riots in Washington, D.C. on January 6, 2021.*
- *4. All records from December 1, 2020 to January 6, 2021 reflecting communications with other entities—including without limitation the U.S. Capitol Police, the Federal Bureau of Investigation, the Department of Justice, the Department of Defense, the National Guard, the Army, the Department of Homeland Security, the D.C. Mayor’s Office, or the D.C. Homeland Security and Emergency Management Agency – about the risks or threats posed by planned demonstrations, gatherings, disruptions, attacks, or riots in*

- *Washington, D.C. on January 6, 2021. (Date Range for Record Search: From 12/1/2020 To 1/6/2021).*
- *5. All body- worn camera recordings or photographs of any altercations, confrontations, disruptions, attacks, or riots in or around the U.S. Capitol Building on January 6, 2021.*
- *6. All body-worn camera recordings or photographs of any breach of security barriers surrounding the U.S. Capitol Building on January 6, 2021”.*

Your request was considered; however, cannot be granted. A review of our records did not locate a waiver on file. Absent authorization and/or waiver, a release of such records would constitute as a clearly unwarranted invasion of personal privacy and is exempt from disclosure pursuant to D.C. Official Code § 2-534(a)(2) and (a)(3)(C).

Portions of the documents and body worn camera footage you are seeking are a part of an ongoing criminal investigation. The release of these documents and footage could interfere with by revealing the direction and pace of the investigation. It could lead to attempts to destroy or alter evidence, reveal information about potential witnesses who could then be subjected to intimidation as part of an effort to frustrate future investigative activities, or could place witnesses in danger. For these reasons they are exempt from disclosure pursuant to DC Official Code §2-534(a)(3)(A)(i), (a)(2), and (a)(3)(C).

Please know that, under D.C. Official Code § 2-537 and 1 DCMR § 412, you have the right to appeal this letter to the Mayor or to the Superior Court of the District of Columbia. If you elect to appeal to the Mayor, your appeal must be in writing and contain “Freedom of Information Act Appeal” or “FOIA Appeal” in the subject line of the letter, as well as, on the outside of the envelope. The appeal must include (1) a copy of the original request; (2) a copy of any written denial; (3) a statement of the circumstances, reasons, and/or arguments advanced in support of disclosure; and (4) a daytime telephone number, an e-mail and/or U.S. mailing address at which you can be reached.

The appeal must be mailed to: The Mayor’s Office of Legal Counsel, FOIA Appeal, 1350 Pennsylvania Avenue, N.W., Suite 407, Washington, D.C. 20004. Electronic versions of the same information can instead be e-mailed to the Mayor’s Office of Legal Counsel at foia.appeals@dc.gov.” Further, a copy of all appeal materials must be forwarded to the Freedom of Information Officer of the involved agency, or to the agency head of that agency, if there is no designated Freedom of Information Officer there.

Failure to follow these administrative steps will result in delay in the processing and commencement of a response to your appeal to the Mayor.

Mr. Nikhel Sus
FOIA Request No.: 2021-FOIA-02344
Page 3 of 3

Kind Regards,



FOIA Specialist
Freedom of Information Act Office
Metropolitan Police Department
300 Indiana Avenue, NW, Rm 4153
Washington, DC 20001



Homeland Security Bureau

300 Indiana Ave NW Room 5042, Washington D.C., 20001 (202) 724-1424 FAX (202) 645-0057

Course Title: Social Media Investigations

Lesson Plan Title: Social Media Investigations

Lesson Plan Number: SMI2021

Prepared By: Detective Sergeant [REDACTED]

Date Prepared: March 23rd, 2021

Time Frame: 4 hours

Parameters: Lecture

Audience: Metropolitan Police Department Narcotics Spial Operations Division and Crime Suppression Teams

Number: 25

Space: Classroom/Lecture

PERFORMANCE OBJECTIVES:

This course serves as a block of instruction into Social Media Investigations geared toward participants already knowledgeable in the investigative process. The course is designed to reinforce good practice by team members, and provide an overall better understanding of Social Media as a communication platform, and what role it plays at the District and Community levels.

1. Discuss best practices for personal use of social media in relation to guidelines set forth by Social Media General Order 200.16 (currently pending release)
2. Discussing how to locate social media platforms based on available information and to assess their validity
3. Discuss Legal Process for Social Media Platforms, including Preservation Requests (18 U.S.C. § 2703), Emergency Disclosures (18 U.S. Code § 2702), and Search Warrants. This will include proper usage of law enforcement tactics, how to locate a point of contact for agencies.
4. Provide an overview of Legal Process for Social Media Platforms. This includes knowing what to ask for in your affidavit, Warrant Presentation,

and execution of the Warrant on the Social Media Platform. This will also address how to decipher information provided by Social Media platforms.

5. Discuss proactive vs reactive collection. Define safe methods of open source data collection that have stood up against the crucible of Court scrutiny, explaining how and why to collect information, and reasons it may be applicable. This will also cover best practices for the usage of Online Undercover Accounts. This entails proper justification and approval for Online Account creation, common mistakes that can expose an account, common mistake that can jeopardize an investigation with a highlight on *Arquitt vs DEA*, best practices when using an Undercover Account in investigations.

ASSESSMENT TECHNIQUE:

1. Class participation as it pertains to the popular interest in social media amongst all age groups
2. Via classroom discussion, participants will gain knowledge of modern social media investigative techniques that can be utilized at the investigative level

INSTRUCTOR MATERIALS:

- Power Point Slides
- Videotapes
- References
- Posters

EQUIPMENT/SUPPLIES NEEDED

- PowerPoint Projector
- Easel Pads
- Video camera
- Masking Tape
- Dry Erase Board
- Computer
- Projector Screen
- Videotape Player
- Overhead Projector
- Televisions
- Dry Erase Markers

TRAINING PARTICIPANT HANDOUTS

Number required: 0 Title: 0

METHODS/TECHNIQUES: Lecture

REFERENCES:

GENERAL COMMENTS: Students should be prepared to take notes.





Metropolitan Police Academy

4665 Blue Plains Drive, SW, Washington D.C., 20032 (202) 645-6669 FAX (202) 645-0057

Course Title: SOCIAL MEDIA INVESTIGATIONS

Lesson Plan Title: Social Media Investigations

Lesson Plan Number:

Prepared By: Detective [REDACTED]

Date Prepared: April 15th, 2014

Time Frame: 60 minutes

Parameters:

Audience: MPD Internal Affairs Bureau

Number: Permission requirements

Space: Classroom/Lecture

PERFORMANCE OBJECTIVES:

- 1. Provide a general overview of Social Media and how it is used in internal investigations**
 - 2. Discuss the commonly used Social Media venues and how they can assist investigations**
 - 3. Provide an introduction into how to identify and locate individuals via Social Media**
 - 4. Discuss Ethical Considerations for Law Enforcement pertaining to Investigations of Social Media**
-

ASSESSMENT TECHNIQUE:

1. Class participation as it pertains to the popular interest in social media amongst all age groups

2. Via classroom discussion, participants will gain knowledge of MPD policy regarding social media, as well as 28 CFR Part 23

INSTRUCTOR MATERIALS:

- Power Point Slides Videotapes
 - References Posters
-

EQUIPMENT/SUPPLIES NEEDED

- PowerPoint Projector
 - Easel Pads
 - Video camera
 - Masking Tape
 - Dry Erase Board
 - Computer
 - Projector Screen
 - Videotape Player
 - Overhead Projector
 - Televisions
 - Dry Erase Markers
-

TRAINING PARTICIPANT HANDOUTS

Number required: 0 Title: 0

METHODS/TECHNIQUES: Lecture

REFERENCES:

GENERAL COMMENTS:

LESSON PLAN PRESENTATION GUIDE/TRAINER NOTES:

ANTICIPATORY SET:

PERFORMANCE OBJECTIVES:

INSTRUCTIONAL INPUT/CONTENT:

GUIDED PRACTICE:

INDEPENDENT PRACTICE:

SUMMARY/EVALUATION:

SOCIAL MEDIA USE IN INTERNAL INVESTIGATIONS

METROPOLITAN POLICE DEPARTMENT CRIMINAL INTELLIGENCE BRANCH

Det. 

WHAT IS SOCIAL MEDIA

- Social Media is the interaction among individuals through the use virtual communities and social networks. It affords individuals the opportunity to communicate and express opinions through multiple venues on a global scale, and builds virtual communities of individuals with similar interests and opinions in a way that would be impossible in the real world.

HOW DOES SOCIAL MEDIA AFFECT THE INTERNAL AFFAIRS BUREAU?

- -SOCIAL MEDIA OFFERS INDIVIDUALS THE OPPORTUNITY TO EXPRESS THEIR OPINIONS AND SHARE THEIR LIVES ON A GLOBAL SCALE, INCLUDING GOVERNMENT PERSONNEL. SOCIAL MEDIA CAN BE UTILIZED AS A TOOL TO DOCUMENT BEHAVIOR AND ACTIVITIES OF TARGETS, AND OFTEN AFFORDS AGENTS THE OPPORTUNITY TO CONDUCT VIRTUAL SURVEILLANCE ON INDIVIDUALS, DOCUMENTING THEIR SPECIFIC GEOGRAPHICAL COORDINATES AT SPECIFIC TIMES AND DATES.

OPEN SOURCE VS CLOSED SOURCE SOCIAL MEDIA MONITORING

- -SOCIAL MEDIA INTELLIGENCE GATHERING CAN BE CLASSIFIED INTO TO GROUPS, OPEN SOURCE (PUBLIC) AND CLOSED SOURCE (PRIVATE).
- AS A RULE, A CRIMINAL NEXUS IS REQUIRED TO MONITOR NON-OPEN SOURCE SOCIAL MEDIA.
- (THE BOSTON CASE)

WHAT ARE THE MOST COMMON SOCIAL MEDIA OUTLETS SEEN IN SOCIAL MEDIA INVESTIGATIONS?

- FACEBOOK-CURRENTLY THE MOST POPULAR SOCIAL NETWORKING COMMUNITY. IT CAN BE USED TO:
 - -ESTABLISH IDENTITIES
 - -PROVIDE A NEXUS BETWEEN INDIVIDUALS
 - -DOCUMENT AFFILIATIONS
 - -GEOLOCATE



WHAT ARE THE MOST COMMON SOCIAL MEDIA OUTLETS SEEN IN SOCIAL MEDIA INVESTIGATIONS?

- TWITTER-AN ONLINE MICROBLOGGING NETWORK THAT ALLOWS USERS TO SEND OUT TEXT MESSAGES OR TWEETS.
- -TYPICALLY OPEN SOURCE
- -GREAT FOR GEOLOCATING
- -SYNCS WITH FOUR SQUARE
- -SYNCS WITH INSTAGRAM



WHAT ARE THE MOST COMMON SOCIAL MEDIA OUTLETS SEEN IN SOCIAL MEDIA INVESTIGATIONS?

- INSTAGRAM-PROVIDES USERS WITH A VENUE TO SHARE PHOTOS AND VIDEOS
 - -SYNCS WITH FACEBOOK
 - -SYNCS WITH TWITTER
 - -CAN BE USED TO GEOLOCATE



Instagram

Fast beautiful photo sharing

WHAT ARE THE MOST COMMON SOCIAL MEDIA OUTLETS SEEN IN SOCIAL MEDIA INVESTIGATIONS?

- KIK-AN INSTANT MESSENGER SERVICE FOR SMARTPHONES
 - -WiFi based
 - -work around for t/m
 - -popular among kids,
 - criminals, and adulterers



IDENTIFYING A TARGET ONLINE WHILE CONDUCTING A SOCIAL MEDIA INVESTIGATION

You received an investigation that MPD
Officer Dutch Strom is making
threatening comments on his facebook
page.

What do you do?

IDENTIFYING A TARGET ONLINE WHILE CONDUCTING A SOCIAL MEDIA INVESTIGATION

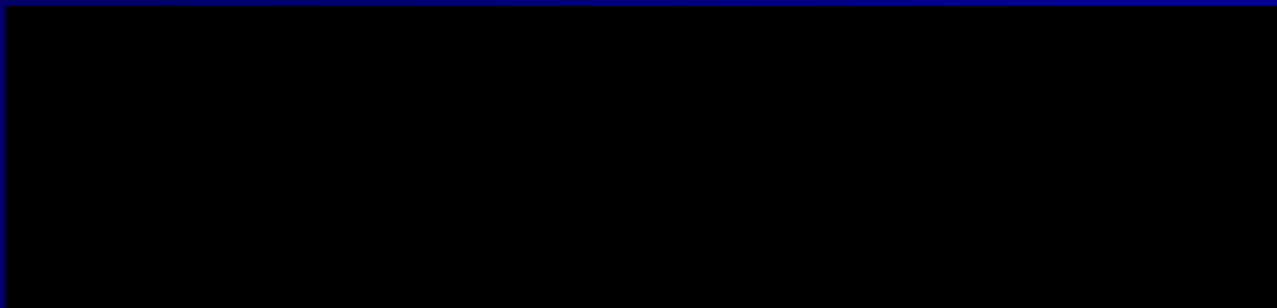
COMPARE THE USERNAME TO THE
ACTUAL NAME:



IDENTIFYING A TARGET ONLINE WHILE CONDUCTING A SOCIAL MEDIA INVESTIGATION

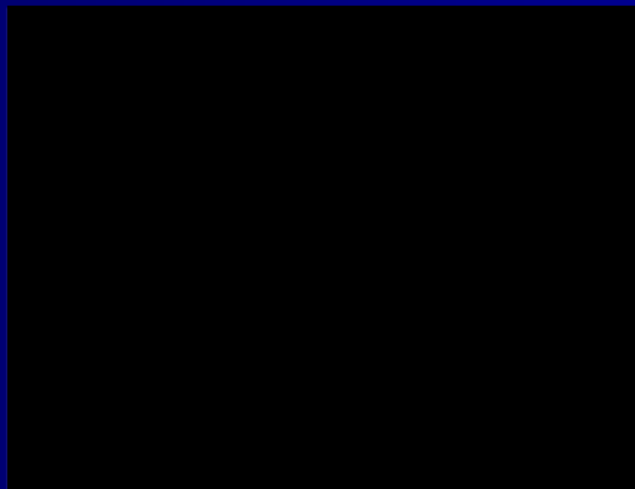
- CHECK THE USERNAME FOR CHANGES ON FACEBOOK
- ENTER:

<http://graph.facebook.com/username>



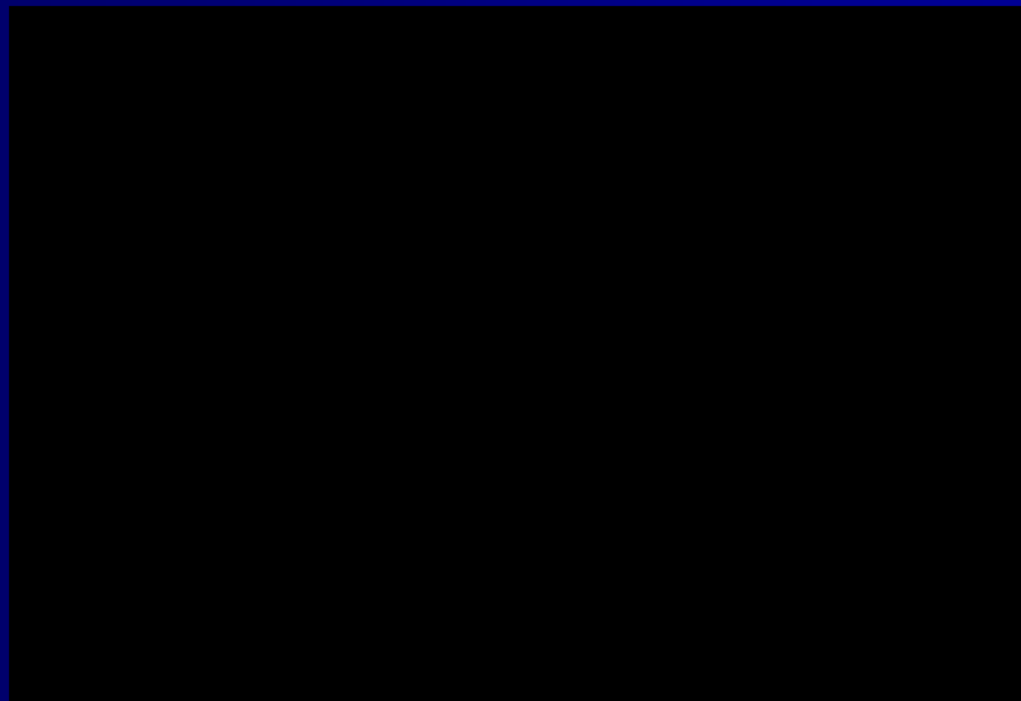
IDENTIFYING A TARGET ONLINE WHILE CONDUCTING A SOCIAL MEDIA INVESTIGATION

COMPARE BIO ON THE HOMEPAGE TO
ALREADY OBTAINED INFORMATION ABOUT
THE TARGET:



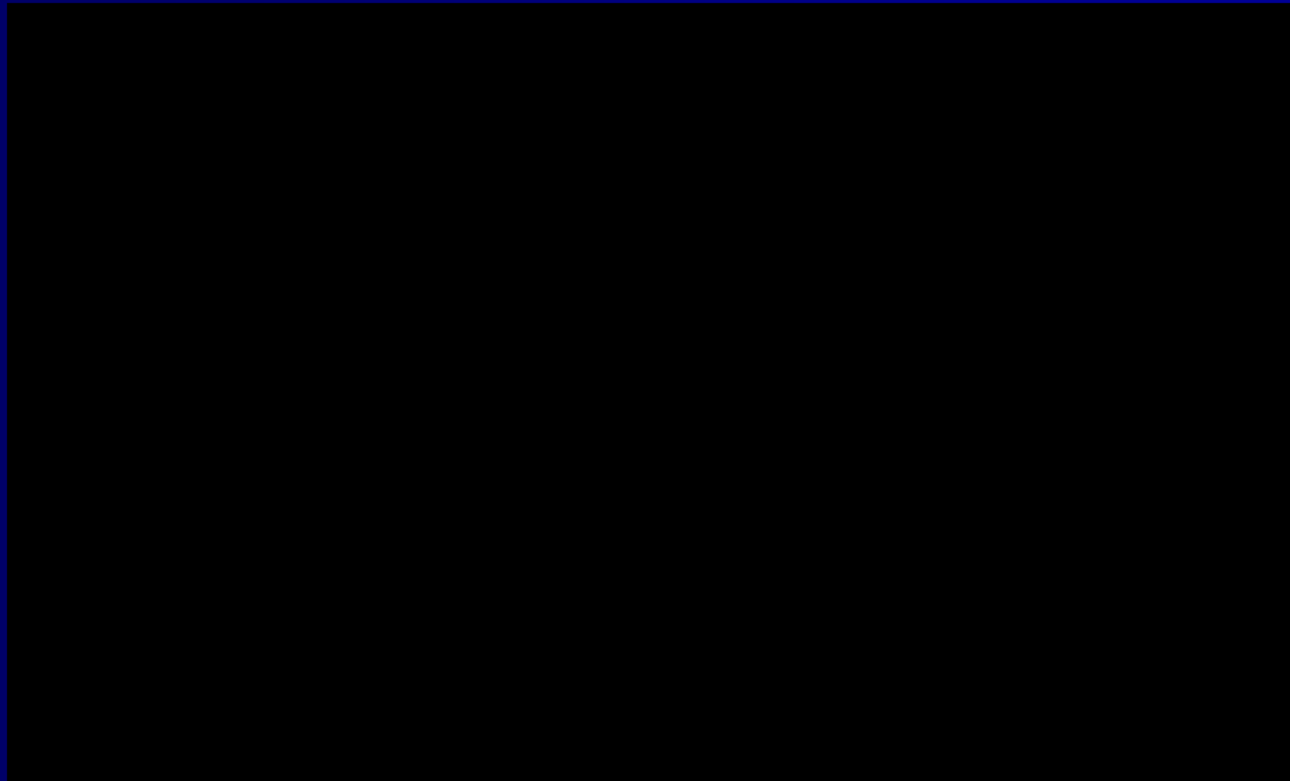
IDENTIFYING A TARGET ONLINE WHILE CONDUCTING A SOCIAL MEDIA INVESTIGATION

- VIEW PHOTOGRAPHS ON HOMEPAGE

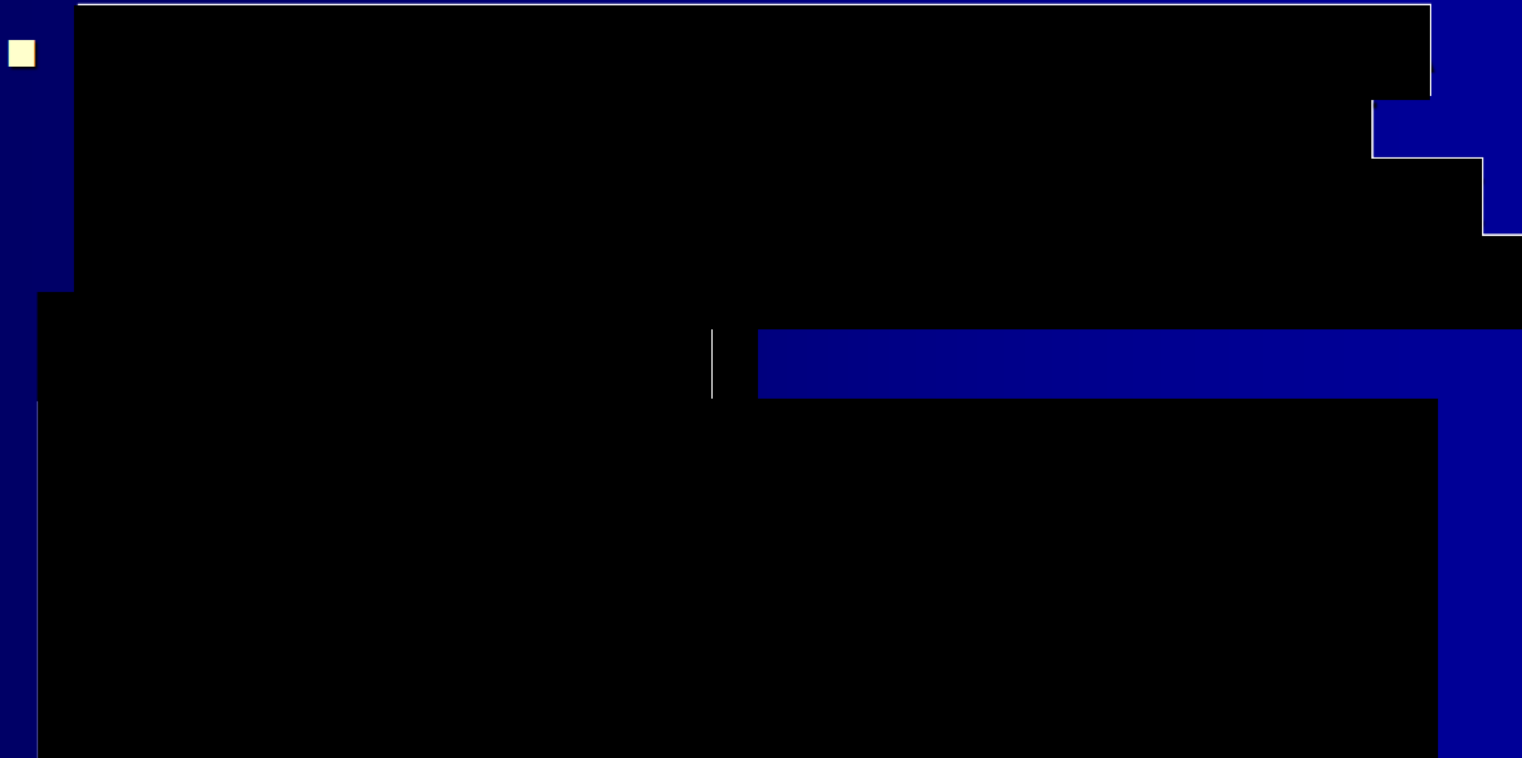


IDENTIFYING A TARGET ONLINE WHILE CONDUCTING A SOCIAL MEDIA INVESTIGATION

- COMPARE FRIENDS LIST WITH KNOWN ASSOCIATES OF TARGET



IDENTIFYING A TARGET ONLINE WHILE CONDUCTING A SOCIAL MEDIA INVESTIGATION



IDENTIFYING A TARGET ONLINE WHILE CONDUCTING A SOCIAL MEDIA INVESTIGATION

- **BE SURE TO CROSS-REFERENCE TARGET ON OTHER SOCIAL MEDIA SITES FOR ADDITIONAL ACCOUNTS**

ETHICAL CONSIDERATIONS

- **-28CFR Part 23**
- 28 Code of Federal Regulations (CFR) Part 23 (28 CFR Part 23) is a regulation that governs interjurisdictional and multijurisdictional criminal intelligence systems that are operated by or on behalf of state and local law enforcement agencies and that are funded with certain federal funds (see next question). 28 CFR Part 23 is a federal regulation that was issued by the U.S. Department of Justice in 1980, revised in 1993, and clarified in 1998 to address circumstances that evolved with changing technologies and law enforcement needs. 28 CFR Part 23 is applicable to "criminal intelligence systems," offering guidance on the collection, storage, and dissemination of criminal intelligence information.

**LIMITS MONITORING OF NON-CRIMINAL SOCIAL MEDIA
APPLIES TO THE ENTIRE AGENCY**

-USER AGREEMENTS

**-USE OF PHOTOGRAPHS IN CRIMINAL INVESTIGATIONS
WITHOUT CONSENT**

QUESTIONS?



- DET [REDACTED]
- JEFF [REDACTED]

From: [Social Searcher](#)
To: [REDACTED] (MPD)
Subject: Account Information
Date: Friday, August 22, 2014 9:10:23 PM



Thank you for registering at our site!

We are glad to welcome you at our service, below you will find your registration details:

Email: [REDACTED] dc.gov
Password: entered during registration

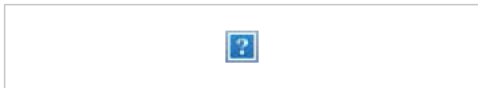
In order to get the most out of Social Searcher, please, activate your account. After activation you will be able to use **Free Email Alerts** and get access to the [Premium Features](#) for social media monitoring and analyzing.

Use the following link to activate your account:

<http://www.social-searcher.com/?activation=c52f1bd66cc19d05628bd8bf27af3ad6>



From: [News Social Searcher](#)
To: ██████████ (MPD)
Subject: Facebook Update and 7 New Social Networks
Date: Tuesday, May 19, 2015 9:32:31 PM

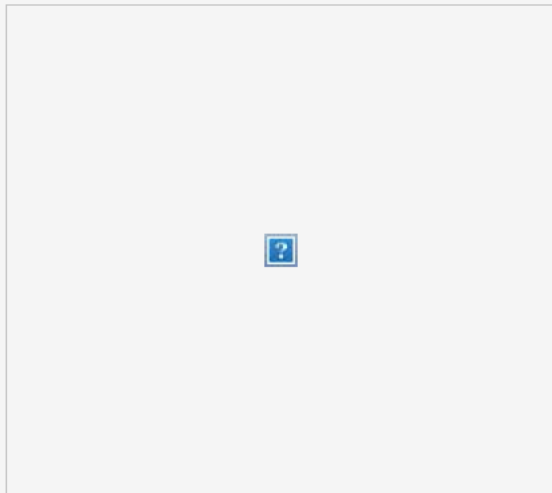


Facebook Update and 7 New Networks







On April 30th 2015 Facebook deprecated the Search API for public posts by keywords, which provided poor results and was unstable. New API allows to monitor exact Facebook pages feeds to get more accurate social tracking.

New version of the **Facebook monitoring service** by Social Searcher will collect all updates, mentions and comments on your own Facebook page or your competitor's one.

Get started with the new Facebook search by providing exact Facebook page URL in the Advanced options:



Another big news for Social Searcher users: we have integrated **7 new popular networks** for you to search:

-  **Youtube**
-  **Instagram**
-  **Tumblr**
-  **Reddit**
-  **Flickr**
-  **Dailymotion**



Vimeo

Share this great update of the leading free social media search solution with your friends and check up our recent blog post for more details:

[Facebook Update and 7 New Social Networks](#)



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Unsubscribe

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: Fwd: Social Searcher Contact: upgrade to premium enterprise
Date: Tuesday, November 25, 2014 11:27:27 AM

Sent from my iPhone

Begin forwarded message:

From: Social Searcher <info@social-searcher.com>
Date: November 25, 2014 at 10:38:53 AM EST
To: "Hall, Daniel C. (MPD)" <[REDACTED]dc.gov>
Subject: Re: Social Searcher Contact: upgrade to premium enterprise

Hello Daniel, thank you for the interest in our service, it seems that you've reached the daily limit for the real-time search requests. There are 2 options:
1) If you are searching for real-time results in social networks only for the several predefined keywords, then I'd recommend to use premium Social Monitoring functionality. Free trial and pricing can be found here: <http://www.social-searcher.com/pricing/>

The system will save history of the social/web mentions for the defined keywords, so that you can see mentions history and their analytics, not only real-time results. More details: <http://www.social-searcher.com/2014/08/25/social-searcher-now-with-social-monitoring/>

2) If you want to search for Any keyword in social networks in real-time and going to use Social Searcher intensively, we can provide higher limit premium access to the service for your company by IP address (your system administrator can provide this information).

Pricing: 25000 requests\month cost 50 EUR. Also we can provide API. To enable this service we need your IP address and direct payment to our paypal: sales@social-searcher.com

Feel free to contact me if you have any questions.

Sincerely,

Dmitry

CEO www.social-searcher.com

Email: info@social-searcher.com

On 25 November 2014 at 18:01, Social Searcher <mail-noreply@social-searcher.com> wrote:

To:
Webmaster

Name:
daniel hall

Email:

 [dc.gov](#)

Subject:

upgrade to premium enterprise

Message:

Good Morning,

we have reached our limit for the free trial and were hoping to upgrade to the premium enterprise, but i dont see how i am able to pay on the website. Please assist as soon as possible

From: [Dmitry from Social Searcher](#)
To: [REDACTED] (MPD)
Subject: New Posts Layouts and Filters
Date: Wednesday, December 9, 2015 8:59:32 AM



Social Searcher: New Posts Layouts and Filters

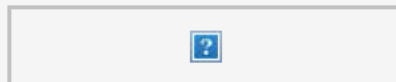





Recently we released a new scope of functionality requested by our users for a long time: new cute posts layouts as well as new data filtering and ordering features:

- Mosaic, Horizontal and Vertical layouts

- Order by Date or Popularity
- Filter by Sentiment, Post Type or Network

Check up our [blog post](#) and feel free to contact us for more information:
info[at]social-searcher.com



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[Unsubscribe](#)

From: [Social Searcher News](#)
To: [REDACTED] (MPD)
Subject: New Social Monitoring Features
Date: Tuesday, August 26, 2014 6:56:47 AM



New Social Monitoring Features

We are glad to introduce premium [Social Monitoring](#) features, requested by lots of our users who are using Social Searcher on a daily basis.

- **Saving social mentions history**
- **Exporting data**
- **API integration**
- **Advanced analytics**
- **Immediate email alerts**

New functionality is smoothly integrated into the existing interface and should be pretty helpful not only for the experienced marketers/entrepreneurs, but for the newcomer social media researchers and small business owners as well. Check up [Quick Start Guide](#) and get started with the Free Trial: <http://www.social-searcher.com/pricing>



From: [Dmitry from Social Searcher](#)
To: [REDACTED] (MPD)
Subject: Social Searcher API V2.0 Released
Date: Tuesday, August 4, 2015 10:02:13 AM



Social Searcher API V2.0 Released!

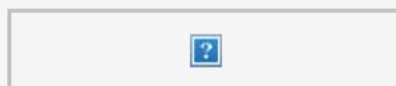





Social Searcher API V2.0 designed in a RESTful manner and provides an easy way to integrate data with your own software without necessity to use interface:

- Real-time Search in Social Media

- **Social Monitoring of Your Brand**
- **Unlimited History and Data Export**
- **Advanced Analytics for Periods**
- **Automatic Language Recognition**
- **Email Notifications Support**

Feel free to contact us for more information and custom limits:
info[at]social-searcher.com



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[Unsubscribe](#)

From: [REDACTED] (MPD)
To: dan.miller@sprinklr.com
Subject: Accepted: Invitation: MPD/Sprinklr Working Session #1 @ Thu Mar 16, 2017 11am - 12pm (EDT)
[REDACTED] dc.gov

From: [REDACTED] (MPD)
To: [Ennis, Ralph \(MPD\)](#)
Subject: Accepted: Sprinklr call

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: Accepted: Sprinklr

From: [REDACTED] (MPD)
To: [Lyons, Elizabeth A. \(MPD\)](#)
Subject: FW: Raw Dataminr/Sprinklr feedback
Date: Thursday, February 9, 2017 5:39:26 PM

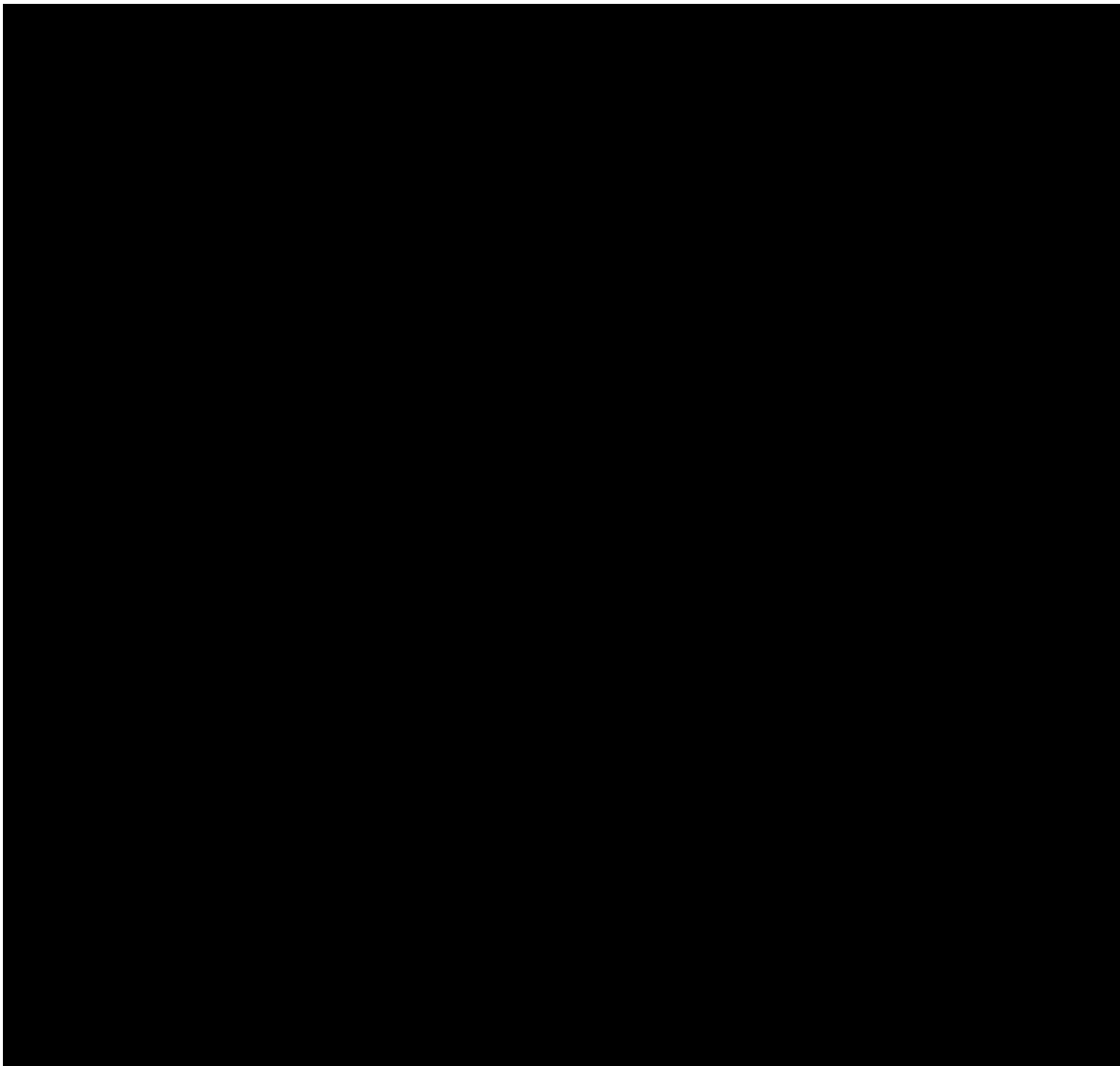
Here is what I've collected so far about the Dataminr and Sprinklr systems.

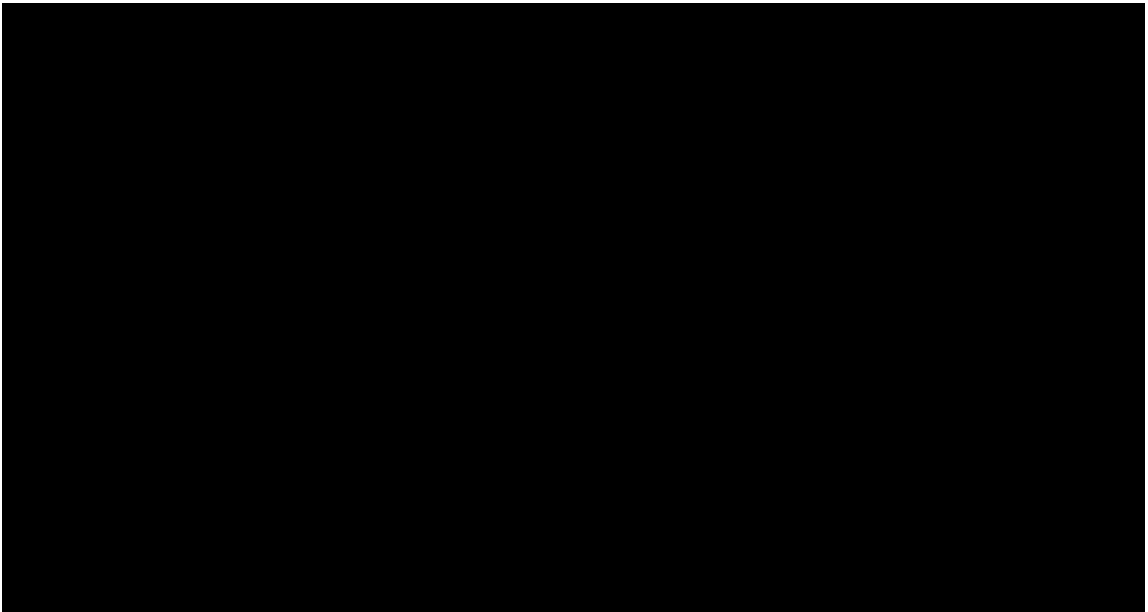
From: [REDACTED] (MPD)
Sent: Tuesday, January 31, 2017 10:28 AM
To: Wight, Lee (MPD); Delgado, Edward (MPD)
Cc: [REDACTED] (MPD) ([REDACTED]@dc.gov)
Subject: Raw Dataminr/Sprinklr feedback

Hi Tip and Inspector,

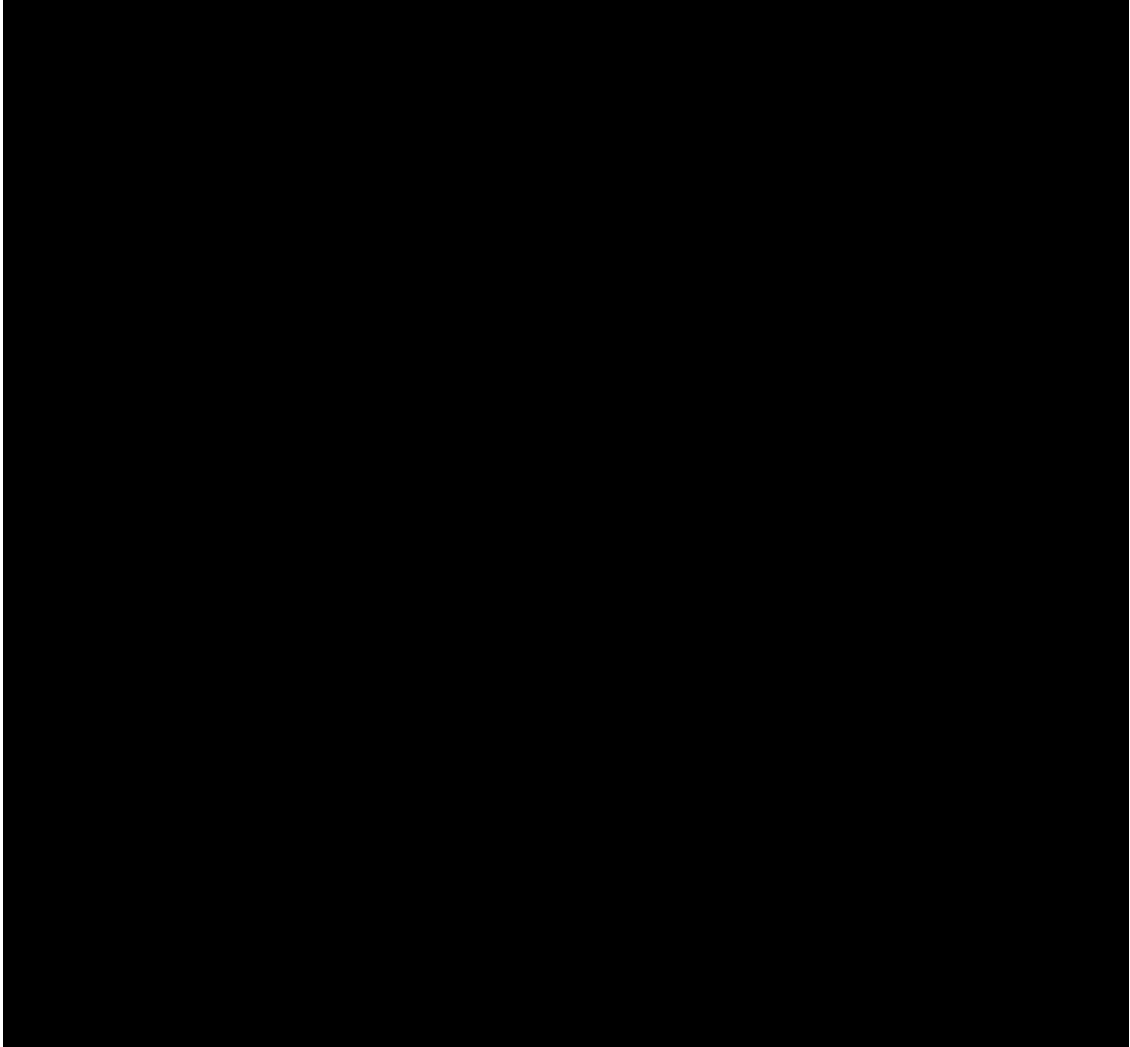
Here is some of the feedback I've received so far from the Fusion Desk CRS team (and the few from our side who had access). I haven't had a chance to write up a summary yet, but I wanted to also share their "raw" feedback.

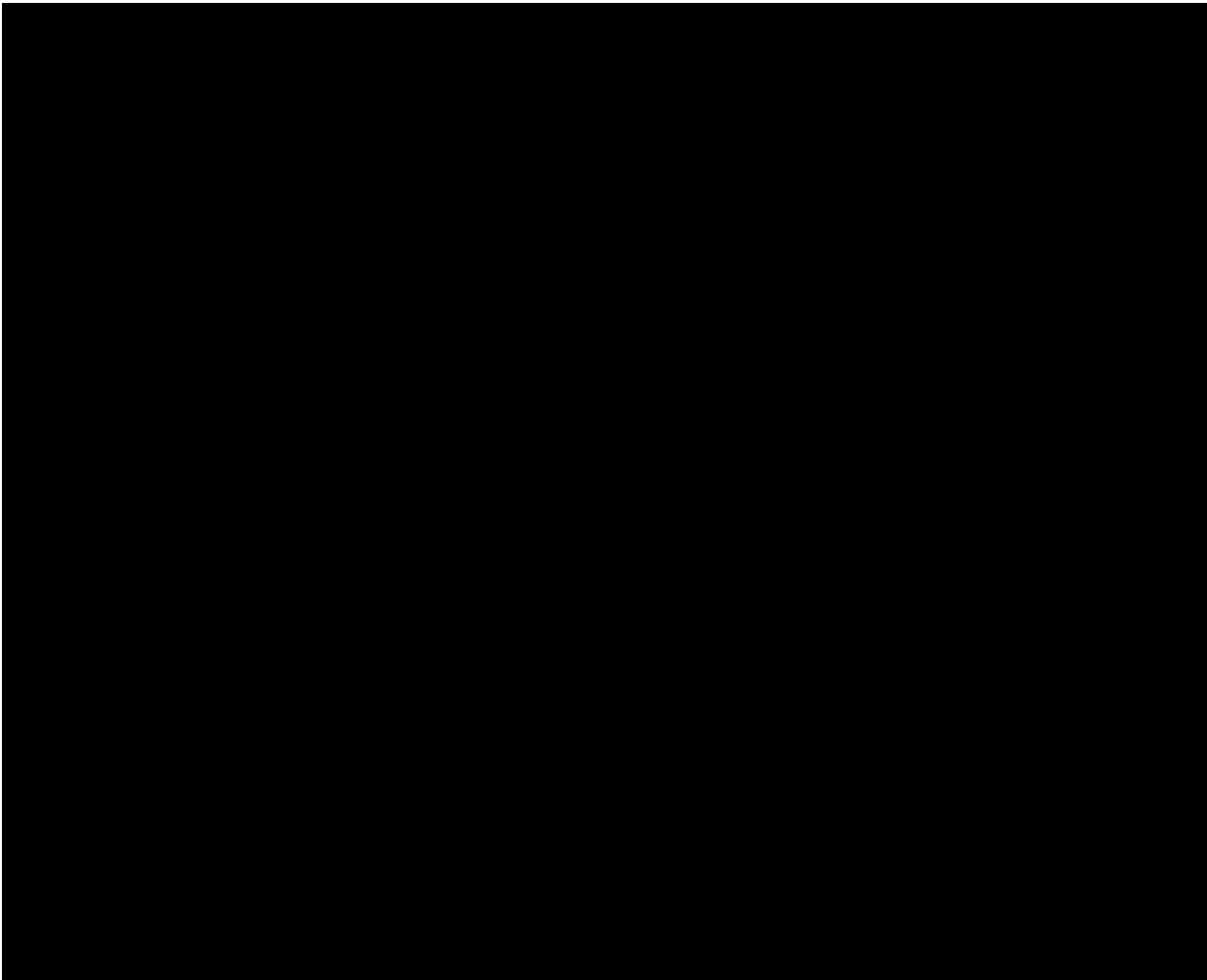
[REDACTED] (CIC) – access to both Dataminr and Sprinklr:




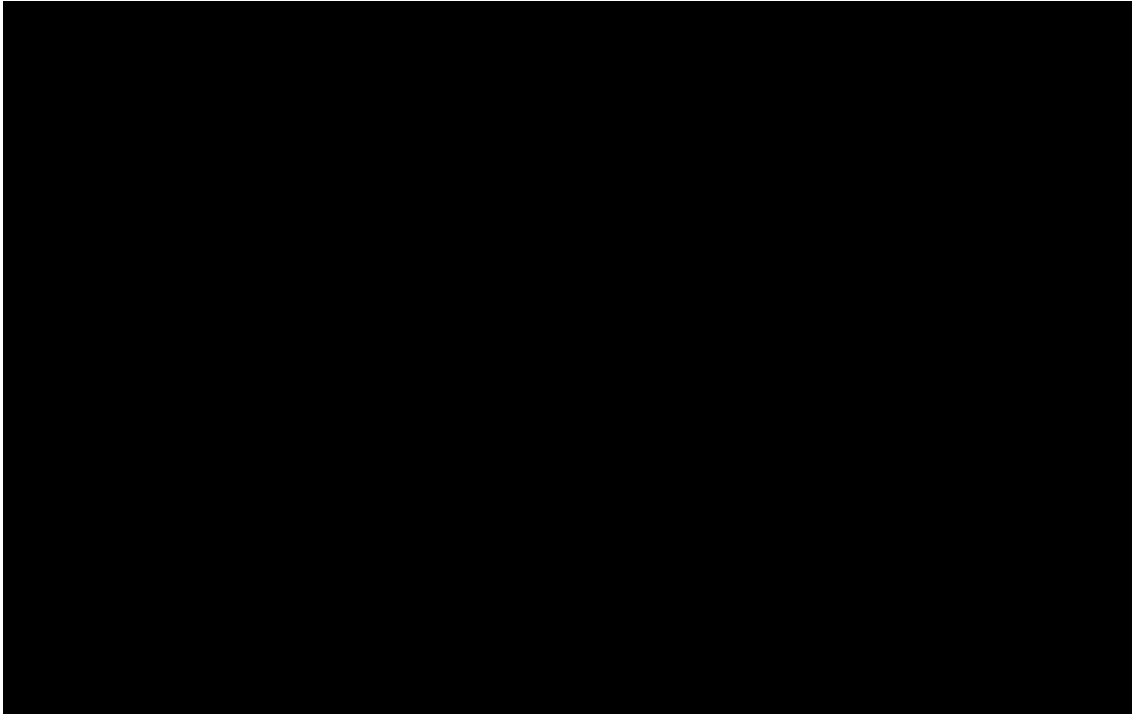


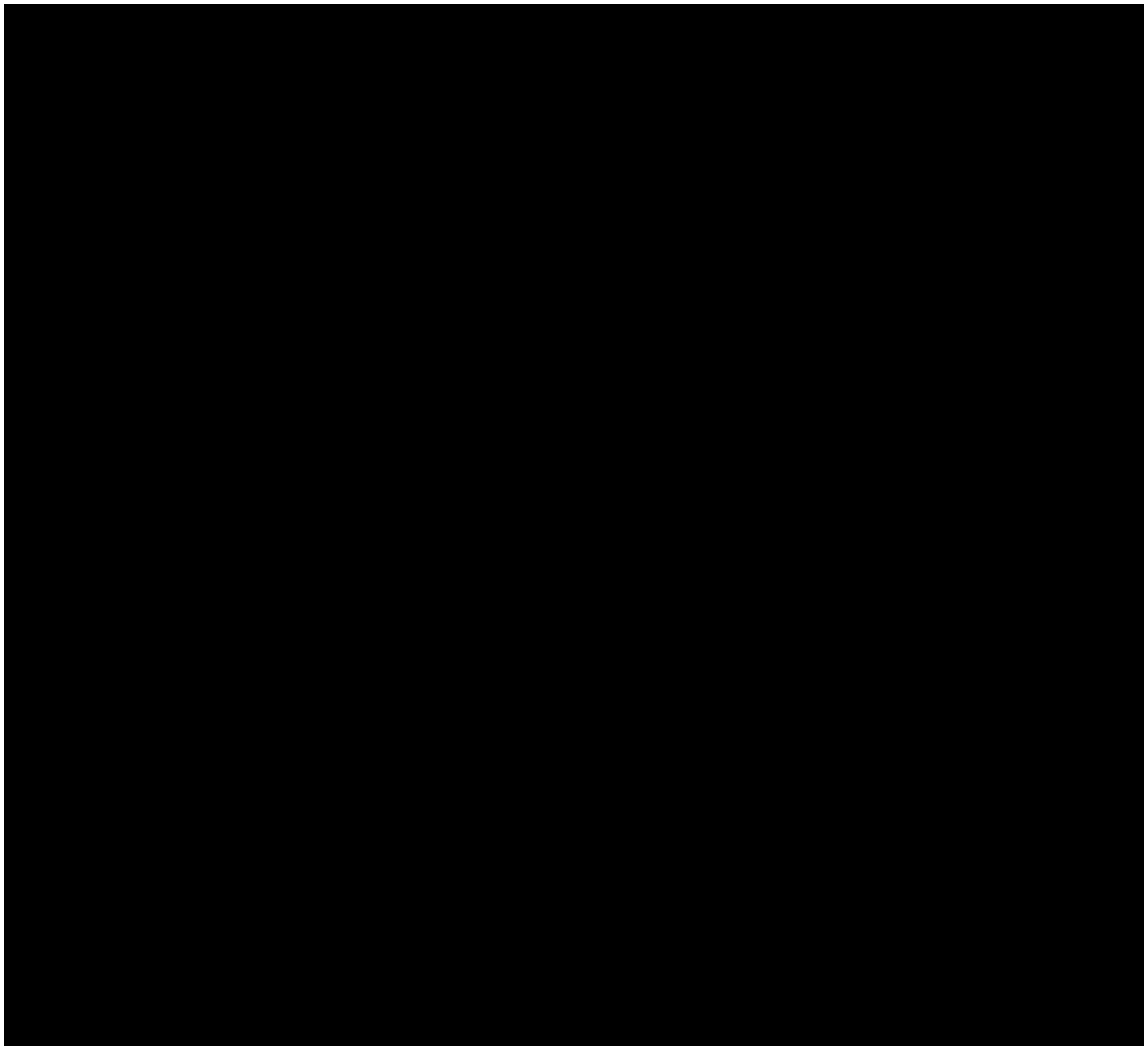
[REDACTED] (CIC) – access to both Dataminr and Sprinklr:
A few thoughts on Dataminr.



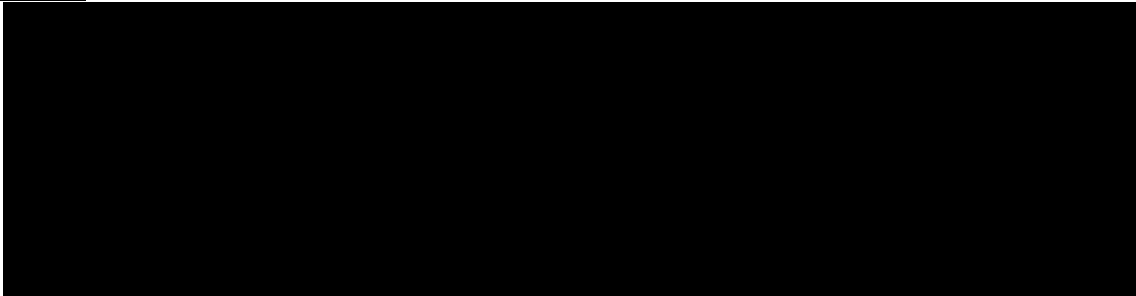


 (CIC) – access to Dataminr only:

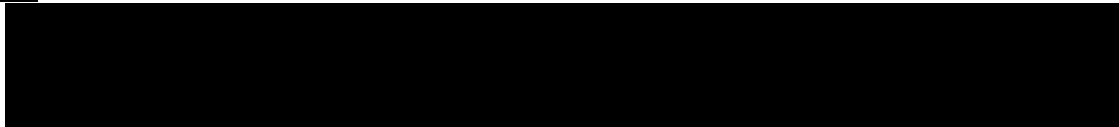




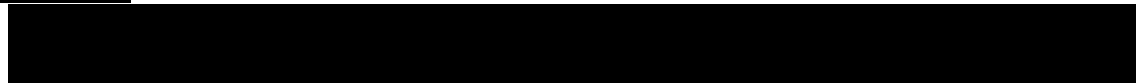
[REDACTED] (CIC) – access to Datamir only:



[REDACTED] (CIC) – access to Datamir only:



[REDACTED] (CIC) – access to Datamir only:



[REDACTED] (ISU) – access to Dataminr only:

[REDACTED]

[REDACTED] (CIC) – Dataminr:

[REDACTED]

[REDACTED] (CIC) – Dataminr:

[REDACTED]

Respectfully,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: [REDACTED]
[REDACTED] [dc.gov](#)

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PUBLIC SAFETY SURVEY: Let us know about your experiences and opinions regarding public safety in Washington, DC. Take the 10-minute survey [Here](#). #SaferStrongerDC

From: [Haiman, Marvin \(MPD\)](#)
To: [Sternbeck, Dustin \(MPD\)](#); [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [REDACTED] (MPD)
Cc: [Ennis, Ralph \(MPD\)](#)
Subject: FW: Sprinklr
Date: Tuesday, January 3, 2017 11:15:26 AM

Good Morning Dustin, Tip, Insp. Delgado, and [REDACTED]

Can you please advise your thoughts about pursuing a trial with Sprinklr?

Thank you,

Ben

--

Marvin (Ben) Haiman
Director, Office of Volunteer Coordination &
Chief of Staff, Technical Services Division
Executive Office of the Chief of Police
Metropolitan Police Department
Cell: 202-[REDACTED]

To learn more regarding employment and volunteer opportunities visit <http://dcpolicejobs.dc.gov>

From: Rupert, Michael (OCTO)
Sent: Thursday, December 29, 2016 12:24 PM
To: Haiman, Marvin (MPD)
Cc: Ennis, Ralph (MPD)
Subject: Sprinklr

Ben,

Sorry we couldn't connect yesterday. Spoke with the Sprinklr team and to do a 60-day pilot which includes complete set-up and a have a Sprinklr trainer on site for a week, would cost about 40k which includes 12 users. Are you guys interested in moving forward? To extended for a year after pilot would be about 120k. These prices are before we've negotiated any additional discounts.

To get set-up in-time for Inauguration, we'd need to figure this out pretty quickly. Thoughts?

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[@octodc](#)

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: FW: Sprinklr
Date: Tuesday, January 3, 2017 11:16:45 AM

Also – at some point, need your thoughts on this product

From: Haiman, Marvin (MPD)
Sent: Tuesday, January 03, 2017 11:15 AM
To: Sternbeck, Dustin (MPD); Wight, Lee (MPD); Delgado, Edward (MPD); [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD)
Subject: FW: Sprinklr

Good Morning Dustin, Tip, Insp. Delgado, and [REDACTED]

Can you please advise your thoughts about pursuing a trial with Sprinklr?

Thank you,

Ben

--

Marvin (Ben) Haiman
Director, Office of Volunteer Coordination &
Chief of Staff, Technical Services Division
Executive Office of the Chief of Police
Metropolitan Police Department
Cell: 202-[REDACTED]

To learn more regarding employment and volunteer opportunities visit <http://dcpolicejobs.dc.gov>

From: Rupert, Michael (OCTO)
Sent: Thursday, December 29, 2016 12:24 PM
To: Haiman, Marvin (MPD)
Cc: Ennis, Ralph (MPD)
Subject: Sprinklr

Ben,

Sorry we couldn't connect yesterday. Spoke with the Sprinklr team and to do a 60-day pilot which includes complete set-up and a have a Sprinklr trainer on site for a week, would cost about 40k which includes 12 users. Are you guys interested in moving forward? To extended for a year after pilot would be about 120k. These prices are before we've negotiated any additional discounts.

To get set-up in-time for Inauguration, we'd need to figure this out pretty quickly. Thoughts?

Mike Rupert

Communications Director
Office of the Chief Technology Officer (OCTO)
Email: michael.rupert@dc.gov
Office: 202-724-5178
Mobile: 202-[REDACTED]
[@octodc](mailto:[REDACTED]@octodc)

From: [Wight, Lee \(MPD\)](#)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#)
Subject: FW: Sprinklr
Date: Tuesday, January 17, 2017 2:22:14 PM
Attachments: [image001.png](#)

[REDACTED]
Here's the person to coordinate the Sprinklr training (Mr. [REDACTED]). I know we're really short at the moment, so hopefully we can get the fusion folks set up sometime in the next day or two.

[REDACTED]
This will probably have limited utility for your folks, but maybe as an awareness tool. Please have whoever you'd like contact Mr. Rupert to get some training/setup info.

Thanks!
Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516
C: 202-[REDACTED]



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From: [REDACTED] (OCTO)
Sent: Tuesday, January 17, 2017 2:18 PM
To: Sternbeck, Dustin (MPD)
Cc: Ennis, Ralph (MPD); Haiman, Marvin (MPD); Greene, Lamar (MPD); Delgado, Edward (MPD); Wight, Lee (MPD)
Subject: Re: Sprinklr

We're in 5th Floor Lobby. Thank you!

[REDACTED]

Communications Director
Office of the Chief Technology Officer (OCTO)
Mobile: 202- [REDACTED]

On Jan 13, 2017, at 2:43 PM, Sternbeck, Dustin (MPD) <dustin.sternbeck@dc.gov> wrote:

That works for us

Dustin Sternbeck
Director, Office of Communications
Metropolitan Police Department
300 Indiana Avenue, NW
Washington, DC 20001
202.727.9346 (office)
[REDACTED] (cell)
dustin.sternbeck@dc.gov

From: [REDACTED] (OCTO)
Sent: Friday, January 13, 2017 2:42 PM
To: Sternbeck, Dustin (MPD); Ennis, Ralph (MPD)
Cc: Haiman, Marvin (MPD); Greene, Lamar (MPD); Delgado, Edward (MPD); Wight, Lee (MPD)
Subject: Re: Sprinklr

Thanks, Dustin. Can we do 2:30?

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202- [REDACTED]
Mobile: 202- [REDACTED]
[@octodc](mailto:[REDACTED]@octodc)

From: "Sternbeck, Dustin (MPD)" <dustin.sternbeck@dc.gov>
Date: Friday, January 13, 2017 at 2:40 PM
To: "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>, "Rupert, Michael (OCTO)" <michael.rupert@dc.gov>
Cc: "Haiman, Marvin (MPD)" <marvin.haiman@dc.gov>, "Greene, Lamar (MPD)" <lamar.greene@dc.gov>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>, "Wight, Lee (MPD)" <Lee.Wight@dc.gov>
Subject: RE: Sprinklr

PIO staff will be here on Tuesday and we can all be available at MPD HQ. Does 2:00 pm

work?

Dustin Sternbeck

Director, Office of Communications
Metropolitan Police Department
300 Indiana Avenue, NW
Washington, DC 20001
202.727.9346 (office)
[REDACTED] (cell)
dustin.sternbeck@dc.gov

From: Ennis, Ralph (MPD)
Sent: Friday, January 13, 2017 2:01 PM
To: [REDACTED] (OCTO)
Cc: Haiman, Marvin (MPD); Greene, Lamar (MPD); Delgado, Edward (MPD); Wight, Lee (MPD); Sternbeck, Dustin (MPD)
Subject: RE: Sprinklr

Can MPD please ensure that we have the people on site to be trained, please? Ed and Dustin.

From: [REDACTED] (OCTO)
Sent: Friday, January 13, 2017 12:25 PM
To: Ennis, Ralph (MPD) <ralph.ennis@dc.gov>
Cc: Haiman, Marvin (MPD) <marvin.haiman@dc.gov>; Greene, Lamar (MPD) <lamar.greene@dc.gov>; Delgado, Edward (MPD) <edward.delgado@dc.gov>; Wight, Lee (MPD) <Lee.Wight@dc.gov>; Sternbeck, Dustin (MPD) <dustin.sternbeck@dc.gov>
Subject: Re: Sprinklr

Hello All:

We will have a Sprinklr rep onsite here all day Monday and Tuesday to finish the configuration. Will you or any of your team have 30-60 minutes on either day to walk through the system with them. We can come to MPD HQ as well. If not, I'll take good notes and be ready to pass on information when you're ready.

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-724-5178
Mobile: 202-[REDACTED]
[\[REDACTED\]@octodc](mailto:[REDACTED]@octodc)

From: "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>
Date: Thursday, January 12, 2017 at 10:08 AM

To: [REDACTED] (OCTO)" <[REDACTED]@dc.gov>
Cc: "Haiman, Marvin (MPD)" <marvin.haiman@dc.gov>, "Greene, Lamar (MPD)" <lamar.greene@dc.gov>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>, "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, "Sternbeck, Dustin (MPD)" <dustin.sternbeck@dc.gov>
Subject: Re: Sprinklr

Including the MPD team that will use it. Ben can we put a call on with all these people?

Sent from my iPhone

On Jan 12, 2017, at 9:53 [REDACTED] (OCTO) [REDACTED]@dc.gov> wrote:

I know we'll likely chat this afternoon, but in the meantime we'd like to start gathering:

- ? Exhaustive list of keywords that you want to monitor for inauguration
- ? Beyond inauguration, any additional use cases for DC OCTO and WPMD that we want to explore

If you can get your team started on these ASAP, I'd like to get them to Sprinklr by tomorrow morning so we can start getting the data. We can always add more.

Talk more later.

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]t@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[\[REDACTED\]@octodc](mailto:[REDACTED]@octodc)

From: "Haiman, Marvin (MPD)" <marvin.haiman@dc.gov>
Date: Tuesday, January 10, 2017 at 11:58 AM
To: [REDACTED] (OCTO)" [REDACTED]@dc.gov>, "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>
Subject: RE: Sprinklr

Available between 2:30 and 4pm tomorrow?

--

Marvin (Ben) Haiman
Director, Office of Volunteer Coordination &
Chief of Staff, Technical Services Division
Executive Office of the Chief of Police
Metropolitan Police Department
Cell: 202-██████████

To learn more regarding employment and volunteer opportunities visit
<http://dcpolicejobs.dc.gov>

From: ██████████ (OCTO)
Sent: Tuesday, January 10, 2017 11:35 AM
To: Ennis, Ralph (MPD); Haiman, Marvin (MPD)
Subject: Re: Sprinklr

Awesome! Thanks!

██████████
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: michael.rupert@dc.gov
Office: 202-██████████
Mobile: 202-██████████
@octodc

From: "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>
Date: Tuesday, January 10, 2017 at 11:34 AM
To: "Rupert, Michael (OCTO)" <michael.rupert@dc.gov>, "Haiman, Marvin (MPD)" <marvin.haiman@dc.gov>
Subject: RE: Sprinklr

We will do a call and be involved as this is great stuff. Ben will follow up.

From: ██████████ (OCTO)
Sent: Tuesday, January 10, 2017 11:25 AM
To: Ennis, Ralph (MPD); Haiman, Marvin (MPD)
Subject: Sprinklr

We did it. I know you guys are swamped, but wanted to check to see how involved you guys wanted to be based on our previous conversations. Can your team set aside 30-minutes to talk through terms, key words you'd

want to track specifically around inauguration? We will run with the rest.

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED][t@dc.gov](mailto:[REDACTED]@dc.gov)
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[@octodc](mailto:[REDACTED]@octodc)

From: dan.miller@sprinklr.com
To: Kara Dawson: sync: 58a6d91da8519172e10001e2@ywsync.com; eric.morelli@sprinklr.com [MPD]
Subject: Invitation: DC MPD & Sprinklr | Listening Workshop @ Wed Feb 22, 2017 12:30pm - 2:30pm (EST) [REDACTED]@dc.gov
Attachments: [invite.ics](#)

more details => <<https://www.google.com/calendar/event?>
action VIEW&eid M3EYODobHbXyZf0uW5zMW5hMjFhcHRjNDggY2Fyb2x5bi5hb250YWduYUBkYy5ub3Y&tok MjMjZGFuLm1pbGxickBzcHJpbm503M2ZlZG15MDg5Yjc4ZDY3Zj11OGY3YzcuNjAzMDNjZGNjZGRkZjk0&ctz America/New_York&hl en->

DC MPD & Sprinklr | Listening Workshop

When
Wed Feb 22, 2017 12:30pm - 2:30pm Eastern Time
Where
300 Indiana Ave NW, Washington, DC 20001, USA (map <<https://maps.google.com/maps?q=300 Indiana Ave NW, Washington, DC 20001, USA&hl=en>>)
Calendar

[REDACTED]@dc.gov
Who
• dan.miller@sprinklr.com
- organizer
• Kara Dawson
• sync: 58a6d91da8519172e10001e2@ywsync.com
• eric.morelli@sprinklr.com
[REDACTED]@dc.gov

Going?
Yes <<https://www.google.com/calendar/event?>
action RESPOND&eid M3EYODobHbXyZf0uW5zMW5hMjFhcHRjNDggY2Fyb2x5bi5hb250YWduYUBkYy5ub3Y&tok MjMjZGFuLm1pbGxickBzcHJpbm503M2ZlZG15MDg5Yjc4ZDY3Zj11OGY3YzcuNjAzMDNjZGNjZGRkZjk0&ctz America/New_York&hl en->
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You are receiving this courtesy email at the account [REDACTED]@dc.gov because you are an attendee of this event.

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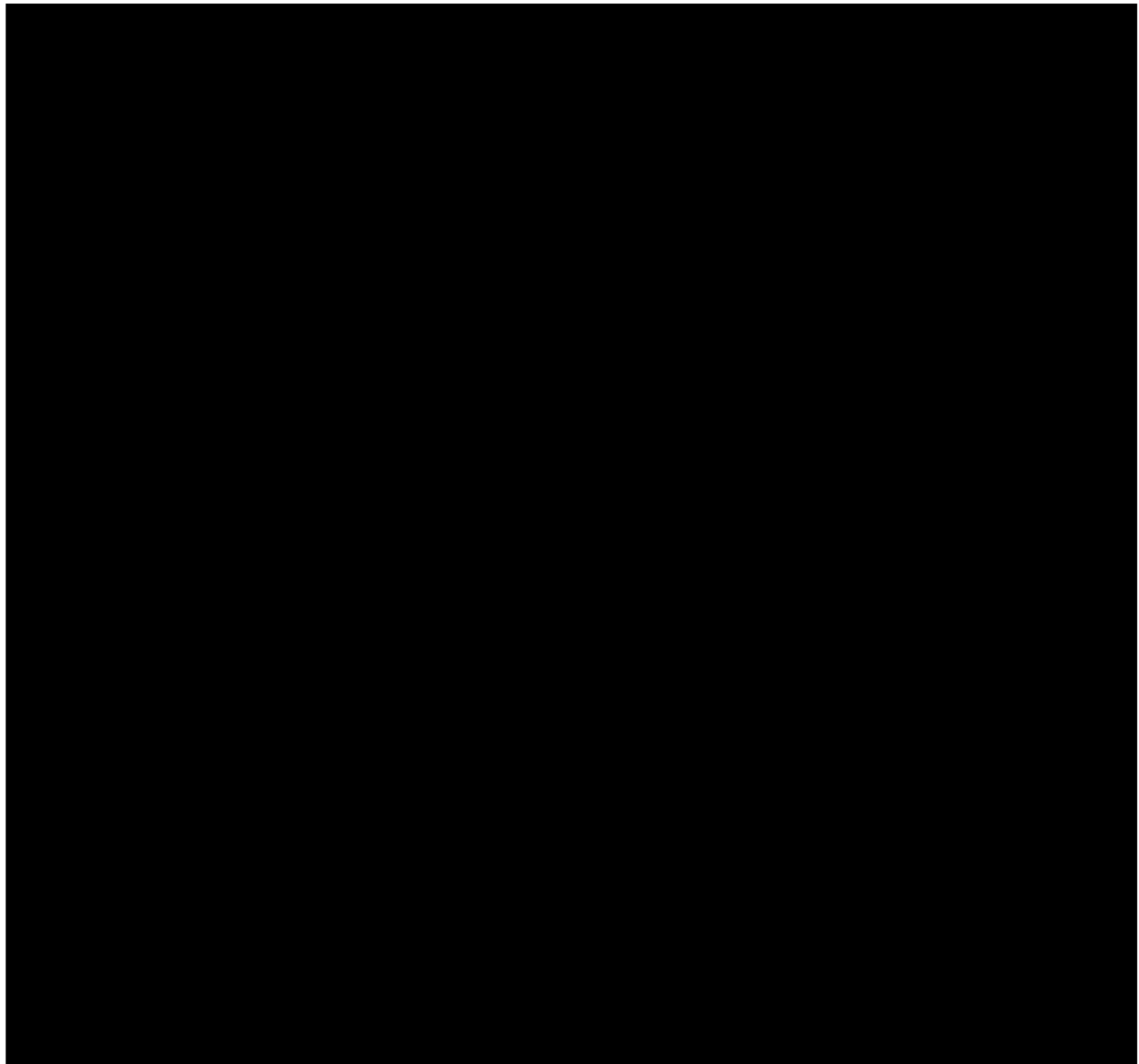
Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <<https://support.google.com/calendar/answer/37135#forwarding>> .

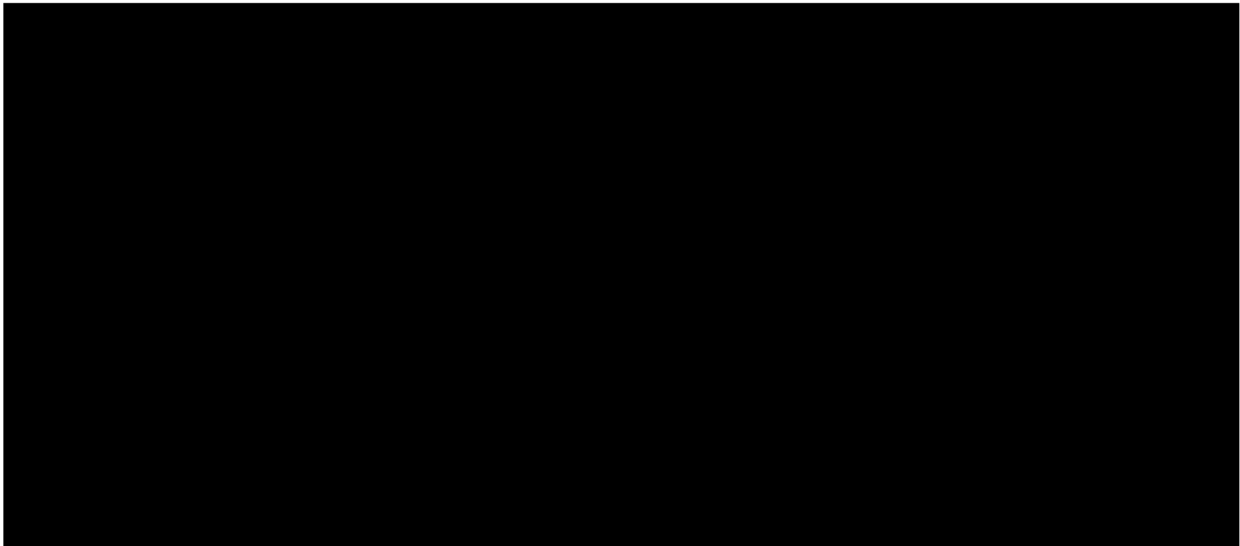
From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Dataminr Test
Date: Thursday, January 26, 2017 1:07:09 PM
Attachments: [image001.png](#)

Thanks, [REDACTED] This is really thoughtful and thorough feedback. We will also be looking at Sprinklr to do some aggregate analysis of social media volume in the future. I think [REDACTED] and [REDACTED] were given access. I'll follow up with them about its use.

From: [REDACTED] (MPD)
Sent: Thursday, January 26, 2017 12:16 PM
To: [REDACTED] (MPD)
Subject: RE: Evaluation Criteria for Dataminr Test

[REDACTED]





Best,

[REDACTED]
Criminal Research Specialist
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
[REDACTED] [dc.gov](mailto:[REDACTED].dc.gov)
202-727-9099



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From: [REDACTED] (MPD)
Sent: Wednesday, January 25, 2017 1:51 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] C. (MPD)
Subject: RE: Evaluation Criteria for Dataminr Test

Importance: High

Hey all,

I just wanted to follow up on this now that we've had the chance to use it for Inauguration. Can you all start sending me some of your feedback in reference to Dataminr?

Thanks!

[REDACTED]

From: [REDACTED] (MPD)
Sent: Tuesday, January 10, 2017 11:03 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Evaluation Criteria for Dataminr Test

Fusion Desk Team,

Please keep the below in mind while evaluating the Dataminr tool.

Thank you,

[REDACTED]

From: Wight, Lee (MPD)
Sent: Tuesday, January 10, 2017 10:37 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] C. (MPD); Delgado, Edward (MPD)
Subject: Evaluation Criteria for Dataminr Test

Adam/All:

Here is the criteria we're using to evaluate Dataminr for the 30 day test period. Please have folks keep notes so we can evaluate its performance.

1. Expected performance outcomes and measures for the test period are:
 - a. Expected Outcomes:
 - i. Validation of the Dataminr tool as an effective means of alerting CIC/JOCC personnel to emerging events
 - ii. Validation of the Dataminr tool as an effective means of detecting potential public safety threats to the District
 - iii. Validation of the Dataminr tool as one which is easy for MPD users to train on and effectively use.
 - b. Performance Measures:
 - i. Dataminr alerts MPD users to emerging public safety events prior to MPD awareness via current means (open source media, LE partner notification, etc.) on at least 75% of the events detected by Dataminr

- that are relevant to MPD operations.
- ii. Dataminr detects at least one potential threat to public safety of which MPD was previously unaware during the trial period.
 - iii. Dataminr personnel are able to train new MPD users in a session less than two hours long and users are able to effectively use the tool independently after that training.

Thanks!

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: [Wight, Lee \(MPD\)](#)
To: [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#)
Cc: [REDACTED] (MPD)
Subject: RE: Raw Dataminr/Sprinklr feedback
Date: Tuesday, January 31, 2017 10:29:22 AM
Attachments: [image001.png](#)

Thanks...I was just about to send out a note requesting the feedback...you are all over it! Thanks so much! I'll have any other feedback sent to you for consolidation...

Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



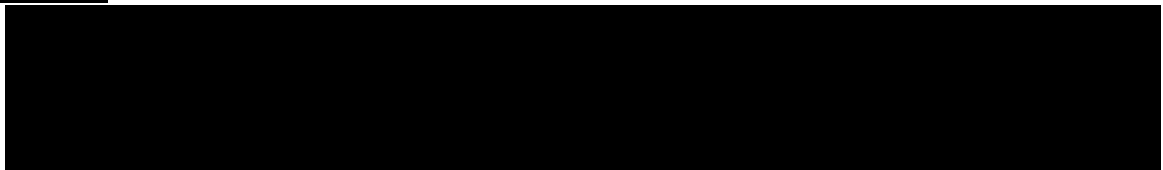
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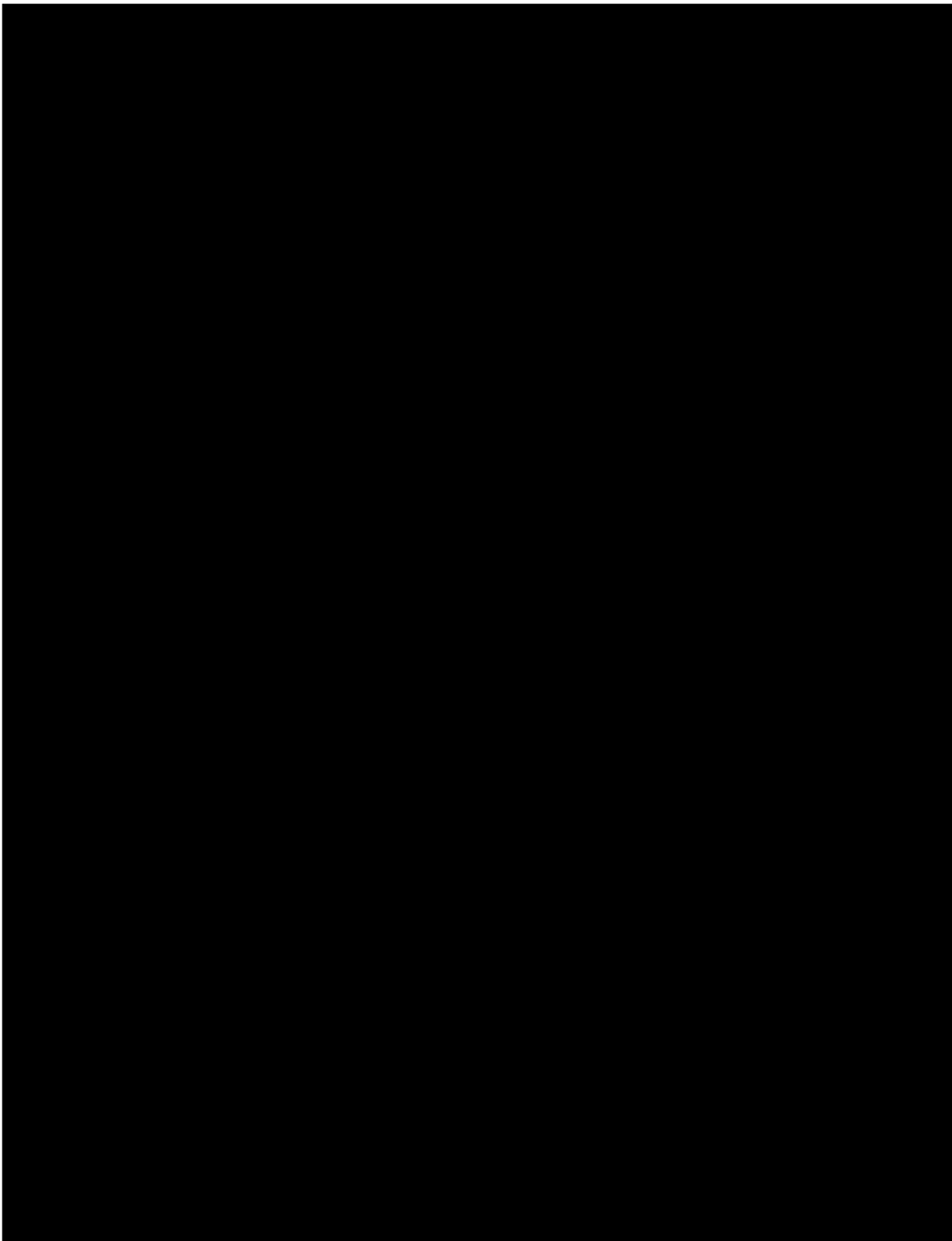
From: [REDACTED] (MPD)
Sent: Tuesday, January 31, 2017 10:28 AM
To: Wight, Lee (MPD); Delgado, Edward (MPD)
Cc: [REDACTED] (MPD)
Subject: Raw Dataminr/Sprinklr feedback

Hi Tip and Inspector,

Here is some of the feedback I've received so far from the Fusion Desk CRS team (and the few from our side who had access). I haven't had a chance to write up a summary yet, but I wanted to also share their "raw" feedback.

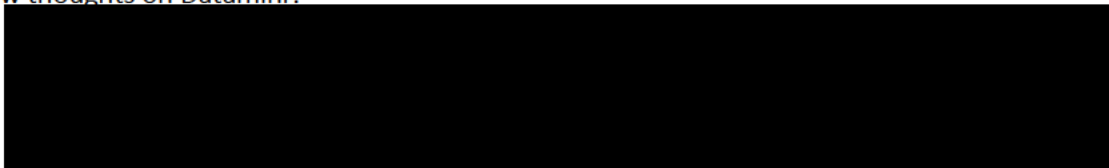
[REDACTED] (CIC) – access to both Dataminr and Sprinklr:






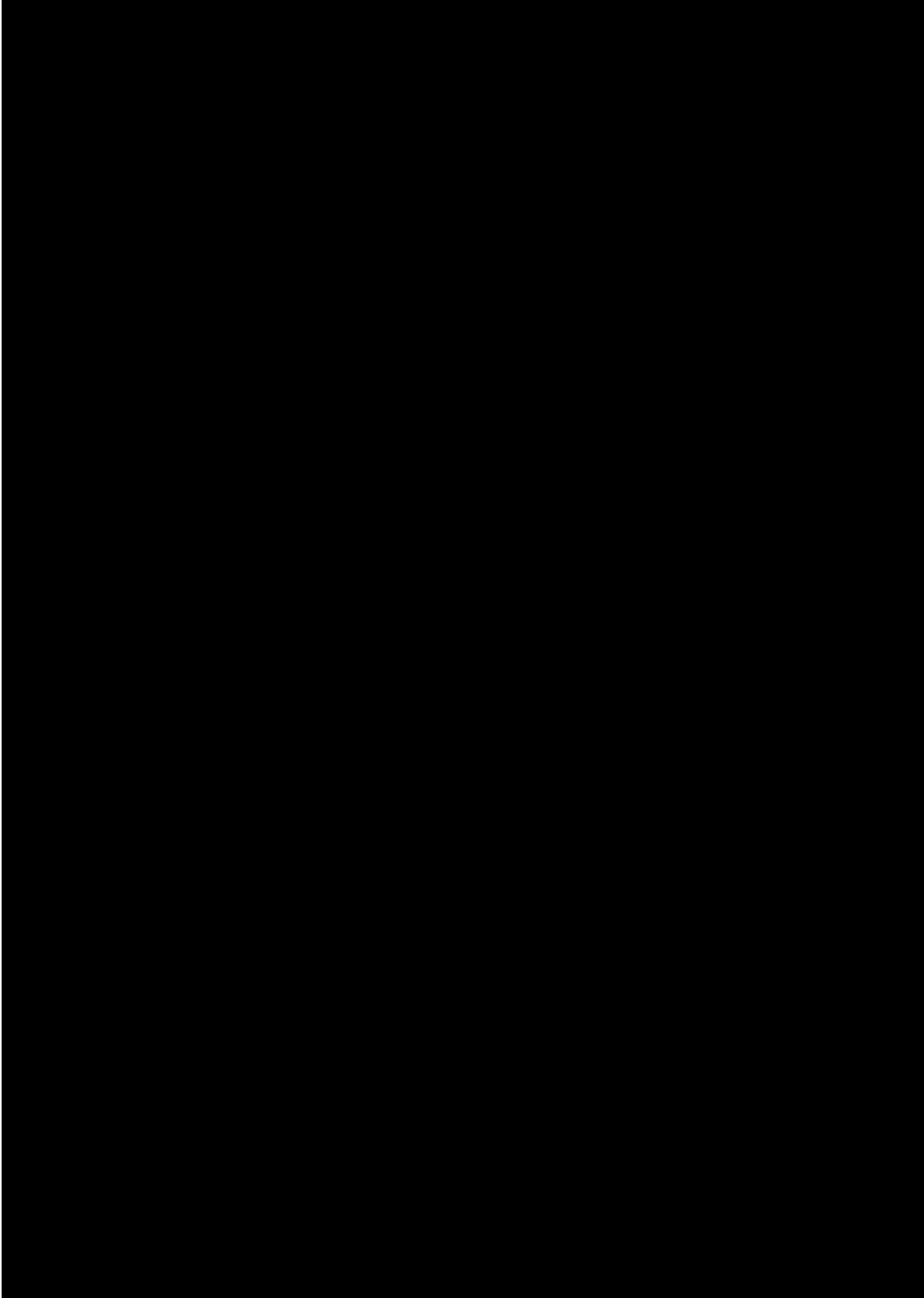
[REDACTED] (CIC) – access to both Dataminr and Sprinklr:

A few thoughts on Dataminr.





 (CIC) – access to Dataminr only:



[Redacted]

(CIC) – access to Datamir only:

[Redacted]

(CIC) – access to Datamir only:

[Redacted]

(CIC) – access to Datamir only:

[Redacted]

(ISU) – access to Datamir only:

[Redacted]

Respectfully,

[Redacted]

[Redacted]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department

300 Indiana Avenue NW
Washington, DC 20001
Office: [REDACTED]
[REDACTED] [dc.gov](#)

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From: [Delgado, Edward \(MPD\)](#)
To: [Wight, Lee \(MPD\)](#); [REDACTED] (MPD); [REDACTED] (MPD); [Rupert, Michael \(OCTO\)](#)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through
Date: Wednesday, February 1, 2017 4:14:46 PM
Attachments: [image001.png](#)
[image002.png](#)

Me too

From: Wight, Lee (MPD)
Sent: Wednesday, February 01, 2017 4:14 PM
To: [REDACTED] (MPD) <[REDACTED]@dc.gov>; [REDACTED] (MPD) <[REDACTED]@dc.gov>; [REDACTED] (OCTO) <[REDACTED]@dc.gov>
Cc: Delgado, Edward (MPD) <edward.delgado@dc.gov>; [REDACTED] (MPD) <[REDACTED]@dc.gov>; [REDACTED] (MPD) <[REDACTED]@dc.gov>
Subject: RE: Sprinkle Walk-Through

And you can give mine to anyone that needs it

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



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From: [REDACTED] (MPD)
Sent: Wednesday, February 01, 2017 4:13 PM
To: Wight, Lee (MPD); [REDACTED] (MPD); [REDACTED] (OCTO)
Cc: Delgado, Edward (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

Thanks – can we add [REDACTED] [REDACTED]@dc.gov)

From: Wight, Lee (MPD)
Sent: Wednesday, February 01, 2017 4:11 PM
To: [REDACTED] (MPD); [REDACTED] (OCTO)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

Sounds good...thanks!

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516
C: 202-[REDACTED]



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From: [REDACTED] (MPD)
Sent: Wednesday, February 01, 2017 4:11 PM
To: Wight, Lee (MPD); Rupert, Michael (OCTO)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

We would like to keep [REDACTED] active. You can reassign [REDACTED] Thanks Tip

From: Wight, Lee (MPD)
Sent: Wednesday, February 01, 2017 4:09 PM
To: [REDACTED] (MPD); [REDACTED] (OCTO)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: RE: Sprinkle Walk-Through

Thanks

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: [REDACTED] (MPD)
Sent: Wednesday, February 01, 2017 4:03 PM
To: Wight, Lee (MPD); [REDACTED] (OCTO)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: RE: Sprinkle Walk-Through

Let me check with [REDACTED] and [REDACTED] Tip.

From: Wight, Lee (MPD)
Sent: Wednesday, February 01, 2017 3:02 PM
To: [REDACTED] (OCTO)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD); [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

Thanks...

[REDACTED] whoever you think from Fusion would be best for my account and see if Insp. Wants his or can give it to someone else in ISU...

[REDACTED] You all getting much use out of Sprinklr? If not, we can have our Fusion desk folks take one of those accounts since they are limited in number...

Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: [REDACTED] (OCTO)
Sent: Wednesday, February 01, 2017 2:56 PM
To: Wight, Lee (MPD)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Re: Sprinkle Walk-Through

We have 6 spots for you guys. Let me know who wants to fill those spots and we can adjust. Thanks!

Mike Rupert
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-724-5178
Mobile: 202-[REDACTED]
[@octodc](#)

From: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>
Date: Wednesday, February 1, 2017 at 2:44 PM
To: [REDACTED] (OCTO)" <michael.rupert@dc.gov>
Cc: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>
Subject: RE: Sprinkle Walk-Through

Michael:
Welcome back and glad to hear you are feeling better. What's the process to get a few more accounts for our folks? Also, I'm not really using mine and I'd like to transfer that to one of our folks who could really use it. What's that process like?
Thanks in advance,
Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: [REDACTED] (OCTO)
Sent: Wednesday, February 01, 2017 1:38 PM
To: [REDACTED] (MPD); Vince Lacsamana; kimberlee.smith@sprinklr.com
Cc: Wight, Lee (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Re: Sprinkle Walk-Through

Absolutely. And I apologize for not getting back to you soon. [REDACTED]
[REDACTED] just getting back to office today after a few out. I am copying Vince and Kimberlee from the Sprinklr team and they can walk you through how to set things up and get settled back into day-to-day monitoring.

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[\[REDACTED\]@octodc](mailto:[REDACTED]@octodc)

From: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Date: Wednesday, February 1, 2017 at 11:55 AM
To: [REDACTED] (OCTO)" [REDACTED]@dc.gov>
Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>
Subject: RE: Sprinkle Walk-Through

Hi [REDACTED]

Now that some of the dust from inauguration has settled down, would it be possible to expand the

key word search beyond inauguration? I'd like to test the system with crime and other situational awareness information. Perhaps we can touch base on it either later today or early next week?

Thank you,

[REDACTED]

From: [REDACTED] (OCTO)
Sent: Friday, January 20, 2017 1:08 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); Sternbeck, Dustin (MPD); Wight, Lee (MPD)
Subject: Re: Sprinkle Walk-Through

Just wanted to check-in to see if anyone had any questions or issues? I noticed the queues were no being used, but hopefully the monitoring and search is helpful. Let me know if anyone has any questions. Thanks!

[REDACTED]

Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[@octodc](mailto:[REDACTED]@octodc)

From: [REDACTED]@dc.gov
When: 4:30 PM - 5:00 PM January 18, 2017
Subject: Sprinkle Walk-Through
Location: 1-650-479-3208 | 731 313 967 | <https://dcnet.webex.com/meet/Michael.Rupert>

Hello All:

The Sprinklr Team and I have put together a dashboard and basic workflow that should allow you all easily view and dig into the social content. We want to give a quick overview before we turn on your accounts.

We plan to set-up the account to tonight and you guys can start using tomorrow. Thanks for all your assistance. If this time doesn't work for some, I'm happy to do one-on-one anytime via WebEx.

Call-In:

1-650-479-3208

731 313 967

Meeting Info

<https://dcnet.webex.com/join/Michael.Rupert>

From: [REDACTED] (MPD)
To: [REDACTED] (OCTO); Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through
Date: Wednesday, February 1, 2017 3:41:18 PM
Attachments: [image001.png](#)
[image002.png](#)

Okay – thanks! Can we remove my account and give it to [REDACTED] [REDACTED] ([dc.gov](#)). Also I believe [REDACTED] has one. He was using it over inauguration. If for some reason his is inactive, can you give Tip's to him?

From: [REDACTED] (OCTO)
Sent: Wednesday, February 01, 2017 3:39 PM
To: [REDACTED] (MPD); Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); [REDACTED] (MPD)
Subject: Re: Sprinkle Walk-Through

[REDACTED] [dc.gov](#)
dustin.sternbeck@dc.gov
[REDACTED] [dc.gov](#)
[REDACTED] [dc.gov](#)
[REDACTED] [dc.gov](#)*
Lee.Wight@dc.gov*

*Currently Inactive

Mike Rupert
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: michael.rupert@dc.gov
Office: 202-724-5178
Mobile: 202-[REDACTED]
[@octodc](#)

From: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Date: Wednesday, February 1, 2017 at 3:29 PM
To: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, "[REDACTED] (OCTO)" <[REDACTED]@dc.gov>
Cc: "Delgado, Edward (MPD)" <edward.delgado@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Subject: RE: Sprinkle Walk-Through

Thanks.

[REDACTED] – can you send me who has active accounts? I believe we have [REDACTED] and [REDACTED]

[REDACTED] from the Fusion Desk.

From: Wight, Lee (MPD)
Sent: Wednesday, February 01, 2017 3:02 PM
To: [REDACTED] (OCTO)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD); [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

Thanks...

[REDACTED] whoever you think from Fusion would be best for my account and see if Insp. Wants his or can give it to someone else in ISU...

[REDACTED] You all getting much use out of Sprinklr? If not, we can have our Fusion desk folks take one of those accounts since they are limited in number...

Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



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From: Rupert, Michael (OCTO)
Sent: Wednesday, February 01, 2017 2:56 PM
To: Wight, Lee (MPD)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Re: Sprinkle Walk-Through

We have 6 spots for you guys. Let me know who wants to fill those spots and we can adjust. Thanks!

[REDACTED]
Communications Director

Office of the Chief Technology Officer (OCTO)

Email: [REDACTED]@dc.gov

Office: 202-[REDACTED]8

Mobile: 202-[REDACTED]

[@octodc](mailto:[REDACTED]@octodc)

From: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>

Date: Wednesday, February 1, 2017 at 2:44 PM

To: [REDACTED] (OCTO)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>

Cc: [REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>

Subject: RE: Sprinkle Walk-Through

Michael:

Welcome back and glad to hear you are feeling better. What's the process to get a few more accounts for our folks? Also, I'm not really using mine and I'd like to transfer that to one of our folks who could really use it. What's that process like?

Thanks in advance,

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



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From: [REDACTED] (OCTO)

Sent: Wednesday, February 01, 2017 1:38 PM

To: [REDACTED] (MPD); Vince Lacsamana; kimberlee.smith@sprinklr.com

Cc: Wight, Lee (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); Delgado, Edward (MPD)

Subject: Re: Sprinkle Walk-Through

Absolutely. And I apologize for not getting back to you soon. [REDACTED]
[REDACTED] just getting back to office today after a few out. I am copying Vince and Kimberlee from the Sprinklr team and they can walk you through how to set things up and get settled back into day-to-day monitoring.

Mike Rupert
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: michael.rupert@dc.gov
Office: 202-724-5178
Mobile: 202-[REDACTED]
[@octodc](mailto:[REDACTED]@octodc)

From: "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>
Date: Wednesday, February 1, 2017 at 11:55 AM
To: "[REDACTED] (OCTO)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>
Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>, "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>
Subject: RE: Sprinkle Walk-Through

Hi [REDACTED]

Now that some of the dust from inauguration has settled down, would it be possible to expand the key word search beyond inauguration? I'd like to test the system with crime and other situational awareness information. Perhaps we can touch base on it either later today or early next week?

Thank you,
[REDACTED]

From: [REDACTED] (OCTO)
Sent: Friday, January 20, 2017 1:08 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); Sternbeck, Dustin (MPD); Wight, Lee (MPD)
Subject: Re: Sprinkle Walk-Through

Just wanted to check-in to see if anyone had any questions or issues? I noticed the queues were not being used, but hopefully the monitoring and search is helpful. Let me know if anyone has any questions. Thanks!

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]

Mobile: 202- [REDACTED]
[@octodc](mailto:[REDACTED]@octodc)

From: [REDACTED]@dc.gov

When: 4:30 PM - 5:00 PM January 18, 2017

Subject: Sprinkle Walk-Through

Location: 1-650-479-3208 | 731 313 967 | <https://dcnet.webex.com/meet/Michael.Rupert>

Hello All:

The Sprinklr Team and I have put together a dashboard and basic workflow that should allow you all easily view and dig into the social content. We want to give a quick overview before we turn on your accounts.

We plan to set-up the account to tonight and you guys can start using tomorrow. Thanks for all your assistance. If this time doesn't work for some, I'm happy to do one-on-one anytime via WebEx.

Call-In:

1-650-479-3208

731 313 967

Meeting Info

[https://dcnet.webex.com/join/\[REDACTED\]](https://dcnet.webex.com/join/[REDACTED])

From: [Wight, Lee \(MPD\)](#)
To: [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through
Date: Wednesday, February 1, 2017 2:48:22 PM
Attachments: [image001.png](#)

Let's press to test here and see if we can get some more...

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516
C: 202-[REDACTED]



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From: [REDACTED] (MPD)
Sent: Wednesday, February 01, 2017 2:45 PM
To: Wight, Lee (MPD)
Subject: RE: Sprinkle Walk-Through

I think that they granted access initially and then only activated the 6 people who were evaluating.

From: Wight, Lee (MPD)
Sent: Wednesday, February 01, 2017 2:44 PM
To: [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

Someone more useful can have my account...I'd rather you all use it...

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



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From: [REDACTED] (MPD)
Sent: Wednesday, February 01, 2017 2:43 PM
To: Wight, Lee (MPD)
Subject: RE: Sprinkle Walk-Through

We had 2, Intel had 2, and PIO had 2. That's all they were granting

From: Wight, Lee (MPD)
Sent: Wednesday, February 01, 2017 2:41 PM
To: [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

Who has access besides you in ISU/Fusion? Sounds like we need more accounts?

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov

O: 202-727-1516

C: 202-[REDACTED]



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From: [REDACTED] (MPD)
Sent: Wednesday, February 01, 2017 1:40 PM
To: [REDACTED] (OCTO); Vince Lacsamana; kimberlee.smith@sprinklr.com
Cc: Wight, Lee (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); Delgado, Edward (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

Great – thank you. Hope you are feeling better! I’m also looping our two members who have access to the system.

From: [REDACTED] (OCTO)
Sent: Wednesday, February 01, 2017 1:38 PM
To: [REDACTED] (MPD); Vince Lacsamana; kimberlee.smith@sprinklr.com
Cc: Wight, Lee (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Re: Sprinkle Walk-Through

Absolutely. And I apologize for not getting back to you soon. [REDACTED] just getting back to office today after a few out. I am copying Vince and Kimberlee from the Sprinklr team and they can walk you through how to set things up and get settled back into day-to-day monitoring.

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[@octodc](mailto:[REDACTED]@octodc)

From: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Date: Wednesday, February 1, 2017 at 11:55 AM
To: "[REDACTED] (OCTO)" <[REDACTED]@dc.gov>
Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>
Subject: RE: Sprinkle Walk-Through

H [REDACTED]

Now that some of the dust from inauguration has settled down, would it be possible to expand the key word search beyond inauguration? I’d like to test the system with crime and other situational awareness information. Perhaps we can touch base on it either later today or early next week?

Thank you,
[REDACTED]

From: [REDACTED] (OCTO)
Sent: Friday, January 20, 2017 1:08 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD);
[REDACTED] (MPD); Sternbeck, Dustin (MPD); Wight, Lee (MPD)
Subject: Re: Sprinkle Walk-Through

Just wanted to check-in to see if anyone had any questions or issues? I noticed the queues were no being used, but hopefully the monitoring and search is helpful. Let me know if anyone has any questions. Thanks!

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[@octodc](mailto:[REDACTED]@octodc)

From: [REDACTED]@dc.gov
When: 4:30 PM - 5:00 PM January 18, 2017
Subject: Sprinkle Walk-Through
Location: 1-650-479-3208 | 731 313 967 | [https://dcnet.webex.com/meet/\[REDACTED\]](https://dcnet.webex.com/meet/[REDACTED])

Hello All:

The Sprinklr Team and I have put together a dashboard and basic workflow that should allow you all easily view and dig into the social content. We want to give a quick overview before we turn on your accounts.

We plan to set-up the account to tonight and you guys can start using tomorrow. Thanks for all your assistance. If this time doesn't work for some, I'm happy to do one-on-one anytime via WebEx.

Call-In:

1-650-479-3208

731 313 967

Meeting Info

<https://dcnet.webex.com/join> [REDACTED]

From: [Wight, Lee \(MPD\)](#)
To: [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through
Date: Wednesday, February 1, 2017 2:48:58 PM
Attachments: [image001.png](#)

I had one...they activated it for a while, but then I had them switch it over so someone else could use it during the inauguration...

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516
C: 202-[REDACTED]



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From: [REDACTED] (MPD)
Sent: Wednesday, February 01, 2017 2:47 PM
To: Wight, Lee (MPD)
Subject: RE: Sprinkle Walk-Through

I don't think you or I actually have an account (even though we received the initial email). That was my understanding, but maybe Mike can clarify.

From: [REDACTED] (MPD)
Sent: Wednesday, February 01, 2017 2:45 PM
To: Wight, Lee (MPD)
Subject: RE: Sprinkle Walk-Through

I think that they granted access initially and then only activated the 6 people who were evaluating.

From: Wight, Lee (MPD)
Sent: Wednesday, February 01, 2017 2:44 PM
To: [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

Someone more useful can have my account...I'd rather you all use it...

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516
C: 202- [REDACTED]



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From: [REDACTED] (MPD)
Sent: Wednesday, February 01, 2017 2:43 PM
To: Wight, Lee (MPD)
Subject: RE: Sprinkle Walk-Through

We had 2, Intel had 2, and PIO had 2. That's all they were granting

From: Wight, Lee (MPD)
Sent: Wednesday, February 01, 2017 2:41 PM
To: [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

Who has access besides you in ISU/Fusion? Sounds like we need more accounts?

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
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300 Indiana Ave, NW #5031; WDC 20001
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From: [REDACTED] (MPD)
Sent: February 01, 2017 1:40 PM
To: [REDACTED] (OCTO); Vince Lacsamana; kimberlee.smith@sprinklr.com
Cc: Wight, Lee (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); Delgado, Edward (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

Great – thank you. Hope you are feeling better! I’m also looping our two members who have access to the system.

From: [REDACTED] (OCTO)
Sent: Wednesday, February 01, 2017 1:38 PM
To: [REDACTED] (MPD); Vince Lacsamana; kimberlee.smith@sprinklr.com
Cc: Wight, Lee (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Re: Sprinkle Walk-Through

Absolutely. And I apologize for not getting back to you soon. [REDACTED]
[REDACTED] just getting back to office today after a few out. I am copying Vince and Kimberlee from the Sprinklr team and they can walk you through how to set things up and get settled back into day-to-day monitoring.

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[\[REDACTED\]@octodc](mailto:[REDACTED]@octodc)

From: "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>
Date: Wednesday, February 1, 2017 at 11:55 AM
To: "[REDACTED] (OCTO)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>
Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>, "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>

Subject: RE: Sprinkle Walk-Through

H [REDACTED]

Now that some of the dust from inauguration has settled down, would it be possible to expand the key word search beyond inauguration? I'd like to test the system with crime and other situational awareness information. Perhaps we can touch base on it either later today or early next week?

Thank you,

[REDACTED]

From: [REDACTED] (OCTO)
Sent: Friday, January 20, 2017 1:08 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); Sternbeck, Dustin (MPD); Wight, Lee (MPD)
Subject: Re: Sprinkle Walk-Through

Just wanted to check-in to see if anyone had any questions or issues? I noticed the queues were no being used, but hopefully the monitoring and search is helpful. Let me know if anyone has any questions. Thanks!

[REDACTED]

Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[@octodc](mailto:[REDACTED]@octodc)

From: [REDACTED]@dc.gov
When: 4:30 PM - 5:00 PM January 18, 2017
Subject: Sprinkle Walk-Through
Location: 1-650-479-3208 | 731 313 967 | <https://dcnet.webex.com/meet/Michael.Rupert>

Hello All:

The Sprinklr Team and I have put together a dashboard and basic workflow that should allow you all easily view and dig into the social content. We want to give a quick overview before we turn on your accounts.

We plan to set-up the account to tonight and you guys can start using tomorrow. Thanks for all your assistance. If this time doesn't work for some, I'm happy to do one-on-one anytime via WebEx.

Call-In:

1-650-479-3208

731 313 967

Meeting Info

<https://dcnet.webex.com/join> [REDACTED]

From: [REDACTED] (MPD)
To: [Wight, Lee \(MPD\)](#)
Subject: RE: Sprinkle Walk-Through
Date: Wednesday, February 1, 2017 2:47:01 PM
Attachments: [image001.png](#)

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Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
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[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[@octodc](mailto:[REDACTED]@octodc)

From: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Date: Wednesday, February 1, 2017 at 11:55 AM
To: [REDACTED] (OCTO)" <[REDACTED]@dc.gov>
Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>
Subject: RE: Sprinkle Walk-Through

H [REDACTED]

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Thank you,
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Sent: Friday, January 20, 2017 1:08 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); Sternbeck, Dustin (MPD); Wight, Lee (MPD)
Subject: Re: Sprinkle Walk-Through

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[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[@octodc](mailto:[REDACTED]@octodc)

From: [REDACTED]@dc.gov
When: 4:30 PM - 5:00 PM January 18, 2017

Subject: Sprinkle Walk-Through

Location: 1-650-479-3208 | 731 313 967 | <https://dcnet.webex.com/meet/Michael.Rupert>

Hello All:

The Sprinklr Team and I have put together a dashboard and basic workflow that should allow you all easily view and dig into the social content. We want to give a quick overview before we turn on your accounts.

We plan to set-up the account to tonight and you guys can start using tomorrow. Thanks for all your assistance. If this time doesn't work for some, I'm happy to do one-on-one anytime via WebEx.

Call-In:

1-650-479-3208

731 313 967

Meeting Info

<https://dcnet.webex.com/join> [REDACTED]

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Friday, February 17, 2017 1:30:53 PM

Good Afternoon [REDACTED]

Im a little confused by this request. Do you mind calling me when you have a spare minute? 202 [REDACTED]

[REDACTED]
Senior Intelligence Research Specialist
MPD Security Liaison
Criminal Intelligence Branch
Homeland Security Bureau
300 Indiana Ave NW, Washington D.C.
Desk: (202) [REDACTED]
Cell: [REDACTED]

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From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:41 PM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr

Thanks!!

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:40 PM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr

That would work well, thank you! Yes, will do; I will gather some key terms and send them to you NLT COB Monday, 2/20.

Respectfully,

[REDACTED]

Intelligence Research Specialist
Criminal Intelligence Branch
Homeland Security Bureau
Cell: [REDACTED]
Work: (202) [REDACTED]
[REDACTED] [dc.gov](#)

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:32 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr

No worries! We can always have you sit with one of the crew members afterwards if you would like. I think we are looking to input general/everyday terms of interest. That would be helpful if you have some we could send over.

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:27 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr

[REDACTED]

I actually have another all-day training planned for that day, but I can start looking at keyword terms to input into the system. Are you looking for general terms, or would you want them specific to an event?

Respectfully,

[REDACTED]

Intelligence Research Specialist
Criminal Intelligence Branch
Homeland Security Bureau
Cell: [REDACTED]
Work: (202) [REDACTED]
[REDACTED] [dc.gov](#)

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:22 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Sprinklr

Key terms:

Active Shooter

Bomb threat

Evacuation

Protests

Terrorism

Officer involved shooting

Hostage

Explosion

Powder (white)

ISIS

We can condense the search for the DC themed for upcoming events as well. For those protests scheduled February 17th words like:

#BreakLunch

#F17

#GeneralStrike

Are all expected to be used, so we can hopefully monitor events with Direct DC nexus at the same time.

Thanks,



Hey guys,

██████ and I got the chance to meet with a representative from Sprinklr today about how we can use it going forward. Hopefully we're going to get some hands on training sometime early next week but in the meantime they wanted us to develop a list of words that Sprinklr will pull from on our home page query. They had alluded to the fact that we can have two panels up similar to Dataminr and monitor activity on smaller and larger scales. Going forward they said we would have access to change the query for real time events (I.E Inauguration, planned protests, etc.) but for now let's just create a list for universal themes we should always monitor. Feel free to add as many as you'd like, we need to condense it at the end and prioritize it if we can.

(We can add this to the Passdown if necessary once everyone reads the original email)

Key terms:

Active Shooter

Bomb threat

Evacuation

Protests

Terrorism

Officer involved shooting

Hostage

Explosion

Powder (white)

ISIS

We can condense the search for the DC themed for upcoming events as well. For those protests scheduled February 17th words like:

#BreakLunch

#F17

#GeneralStrike

Are all expected to be used, so we can hopefully monitor events with Direct DC nexus at the same time.

Thanks,

██████

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Sprinklr Availability
Date: Tuesday, March 14, 2017 6:45:08 PM

<https://welink.com/>

Do I have the authority to request a demo for this?

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:38 PM
To: [REDACTED] (MPD)
Subject: Re: Sprinklr Availability

That works. We will chat again tomorrow. See you then

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Mar 14, 2017, at 18:33, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Works for me, I'll be here. I believe [REDACTED] will be back as well, so even if he has to utilize my account, the training couldn't hurt.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:15 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Sprinklr Availability

I'll touch base with you guys on this tomorrow.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:13 PM
To: 'Dan Miller'; Chris Oliver
Subject: RE: Sprinklr Availability

That should work. How about 11-12 and 3-4. I'll let the team know. We're just across the hall from the room you were in last time. I'm in a meeting on Thursday until about 1130, but if she calls 202-727-9099 and asks for either [REDACTED] or [REDACTED]

From: Dan Miller [<mailto:dan.miller@sprinklr.com>]
Sent: Tuesday, March 14, 2017 5:55 PM
To: [REDACTED] (MPD); Chris Oliver
Subject: Sprinklr Availability

[REDACTED]

Thanks so much for the time today - it helped tremendously.

Kara is available between 10-12 and 3-4 on Thursday. How do these times look?
(Sorry, she had mid-day meeting that couldn't be moved)

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD)
To: [Wight, Lee \(MPD\)](#)
Subject: RE: Sprinklr Follow Up
Date: Tuesday, February 21, 2017 11:57:55 AM
Attachments: [image001.png](#)

Yes – all taken care of.

From: Wight, Lee (MPD)
Sent: Tuesday, February 21, 2017 11:55 AM
To: [REDACTED] (MPD)
Subject: RE: Sprinklr Follow Up

Has any of that happened yet?

Lee “Tip” Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
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From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:21 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: Delgado, Edward (MPD); Wight, Lee (MPD)
Subject: FW: Sprinklr Follow Up

FYI

From: Dan Miller [<mailto:dan.miller@sprinklr.com>]
Sent: Thursday, February 16, 2017 3:09 PM
To: [REDACTED] (MPD); Kara Dawson; Eric Morelli; Chris Oliver
Subject: Sprinklr Follow Up

██████████

Thank you for taking the time to speak with us today. I've copied the entire Sprinklr team that will support you over the next few weeks. Feel free to forward to the Sprinklr users. Quick recap of action items below:

- 1) A list of 15-20 prioritized queries focused on day to day, high value, topics. It would be great to get this information by end of day tomorrow.
- 2) On-site training to the 5-6 folks with licenses. Perhaps Wednesday next week.
- 3) Develop a cadence where we can debrief on a regular basis, provide additional training, change topics, etc.

Did I miss anything? I'm confident that our teams can execute this!

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [Wight, Lee \(MPD\)](#)
To: [REDACTED] (MPD)
Subject: RE: Sprinklr Follow Up
Date: Tuesday, February 21, 2017 12:04:26 PM
Attachments: [image001.png](#)

Cool...thanks

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov

O: 202-727-1516

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From: [REDACTED] (MPD)
Sent: Tuesday, February 21, 2017 11:58 AM
To: Wight, Lee (MPD)
Subject: RE: Sprinklr Follow Up

I sent the list over this morning. The training will occur tomorrow from 1230-1430.

From: Wight, Lee (MPD)
Sent: Tuesday, February 21, 2017 11:55 AM
To: [REDACTED] (MPD)
Subject: RE: Sprinklr Follow Up

Has any of that happened yet?

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516

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From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:21 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: Delgado, Edward (MPD); Wight, Lee (MPD)
Subject: FW: Sprinklr Follow Up

FYI

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[REDACTED]

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Did I miss anything? I'm confident that our teams can execute this!

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Thursday, February 16, 2017 9:57:06 AM

Thanks [REDACTED] I didn't use the sprinklr system

[REDACTED]
Senior Intelligence Research Specialist
MPD Security Liaison
Criminal Intelligence Branch
Homeland Security Bureau
300 Indiana Ave NW, Washington D.C.
Desk: (202) [REDACTED]
Cell: [REDACTED]

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From: [REDACTED] (MPD)
Sent: Thursday, February 16, 2017 9:42 AM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Sprinklr

Good morning,

Sprinklr is stopping by around 2pm to discuss next steps. If you used the program at all during the inauguration (or since), can you send me some feedback? Have you used it since?

Thanks!

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: [REDACTED]
[REDACTED] [dc.gov](#)

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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Tuesday, February 21, 2017 2:41:04 PM

Oops – 1230 to 1430

From: [REDACTED] (MPD)
Sent: Tuesday, February 21, 2017 2:41 PM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Re: Sprinklr

Yes. What time do you have it reserved for?

Sent from my iPhone

On Feb 21, 2017, at 2:37 PM, "[REDACTED] (MPD)" <[REDACTED]@dc.gov> wrote:

Hi Georges!

I reserved the JOCC tomorrow for Sprinklr to come in to training. I will be in interviews. Will either of you be available if they run into any issues?

Thanks,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: [REDACTED]
[REDACTED]@dc.gov

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From: [Delgado, Edward \(MPD\)](#)
To: [Haiman, Marvin \(MPD\)](#); [Sternbeck, Dustin \(MPD\)](#); [Wight, Lee \(MPD\)](#); [REDACTED] (MPD)
Cc: [Ennis, Ralph \(MPD\)](#)
Subject: RE: Sprinklr
Date: Tuesday, January 3, 2017 11:33:47 AM

I approve

From: Haiman, Marvin (MPD)
Sent: Tuesday, January 03, 2017 11:15 AM
To: Sternbeck, Dustin (MPD) <dustin.sternbeck@dc.gov>; Wight, Lee (MPD) <Lee.Wight@dc.gov>; Delgado, Edward (MPD) <edward.delgado@dc.gov>; [REDACTED] (MPD) <[REDACTED]@dc.gov>
Cc: Ennis, Ralph (MPD) <ralph.ennis@dc.gov>
Subject: FW: Sprinklr

Good Morning Dustin, Tip, Insp. Delgado, and [REDACTED]

Can you please advise your thoughts about pursuing a trial with Sprinklr?

Thank you,

Ben

--

Marvin (Ben) Haiman
Director, Office of Volunteer Coordination &
Chief of Staff, Technical Services Division
Executive Office of the Chief of Police
Metropolitan Police Department
Cell: 202-[REDACTED]

To learn more regarding employment and volunteer opportunities visit <http://dcpolicejobs.dc.gov>

From: Rupert, Michael (OCTO)
Sent: Thursday, December 29, 2016 12:24 PM
To: Haiman, Marvin (MPD)
Cc: Ennis, Ralph (MPD)
Subject: Sprinklr

Ben,

Sorry we couldn't connect yesterday. Spoke with the Sprinklr team and to do a 60-day pilot which includes complete set-up and a have a Sprinklr trainer on site for a week, would cost about 40k which includes 12 users. Are you guys interested in moving forward? To extended for a year after pilot would be about 120k. These prices are before we've negotiated any additional discounts.

To get set-up in-time for Inauguration, we'd need to figure this out pretty quickly. Thoughts?

[REDACTED]

Communications Director

Office of the Chief Technology Officer (OCTO)

Email: [REDACTED][t@dc.gov](mailto:[REDACTED]@dc.gov)

Office: 202-[REDACTED]

Mobile: 202-[REDACTED]

[@octodc](mailto:[REDACTED]@octodc)

From: [Wight, Lee \(MPD\)](#)
To: [Delgado, Edward \(MPD\)](#); [Haiman, Marvin \(MPD\)](#); [Sternbeck, Dustin \(MPD\)](#); [REDACTED] (MPD)
Cc: [Ennis, Ralph \(MPD\)](#)
Subject: RE: Sprinklr
Date: Tuesday, January 3, 2017 2:27:36 PM
Attachments: [image001.png](#)

Concur as well. Recommend approval.

Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516
C: 202-[REDACTED]



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From: Delgado, Edward (MPD)
Sent: Tuesday, January 03, 2017 11:34 AM
To: Haiman, Marvin (MPD); Sternbeck, Dustin (MPD); Wight, Lee (MPD); [REDACTED] (MPD)
Cc: Ennis, Ralph (MPD)
Subject: RE: Sprinklr

I approve

From: Haiman, Marvin (MPD)
Sent: Tuesday, January 03, 2017 11:15 AM
To: Sternbeck, Dustin (MPD) <dustin.sternbeck@dc.gov>; Wight, Lee (MPD) <Lee.Wight@dc.gov>; Delgado, Edward (MPD) <edward.delgado@dc.gov>; [REDACTED] (MPD) <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>
Cc: Ennis, Ralph (MPD) <ralph.ennis@dc.gov>
Subject: FW: Sprinklr

Good Morning Dustin, Tip, Insp. Delgado, and [REDACTED]

Can you please advise your thoughts about pursuing a trial with Sprinklr?

Thank you,

Ben

--

Marvin (Ben) Haiman
Director, Office of Volunteer Coordination &
Chief of Staff, Technical Services Division
Executive Office of the Chief of Police
Metropolitan Police Department
Cell: 202-██████████

To learn more regarding employment and volunteer opportunities visit <http://dcpolicejobs.dc.gov>

From: ██████████ (OCTO)
Sent: Thursday, December 29, 2016 12:24 PM
To: Haiman, Marvin (MPD)
Cc: Ennis, Ralph (MPD)
Subject: Sprinklr

Ben,

Sorry we couldn't connect yesterday. Spoke with the Sprinklr team and to do a 60-day pilot which includes complete set-up and a have a Sprinklr trainer on site for a week, would cost about 40k which includes 12 users. Are you guys interested in moving forward? To extended for a year after pilot would be about 120k. These prices are before we've negotiated any additional discounts.

To get set-up in-time for Inauguration, we'd need to figure this out pretty quickly. Thoughts?

██████████
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: ██████████@dc.gov
Office: 202-██████████
Mobile: 202-██████████
[@octodc](mailto:██████████@octodc)

From: [REDACTED] (MPD)
To: [Lyons, Elizabeth A. \(MPD\)](#)
Subject: RE: info
Date: Thursday, February 9, 2017 5:35:54 PM

Sorry – this got lost in my emails today. I will forward those out. Also – I just spoke with the Voyager rep. She was wondering if you would like to sit down with her next week to talk more about it and maybe see some it. Maybe Wednesday?

From: Lyons, Elizabeth A. (MPD)
Sent: Thursday, February 09, 2017 12:28 PM
To: [REDACTED] (MPD)
Subject: RE: info

Yes! Send it all! Including your opinion!

Thanks

Liz

From: [REDACTED] (MPD)
Sent: Thursday, February 09, 2017 12:23 PM
To: Lyons, Elizabeth A. (MPD)
Subject: RE: info

I have the training recap from Dataminr and a hard copy of a user's guide for Voyager (I can bring it down to you if you want). I don't have anything from Sprinklr. I have to call them today too as we are not getting much data now post-inauguration (based on the inaugural search). I can also send you over the feedback I received if you find that useful at all.

From: Lyons, Elizabeth A. (MPD)
Sent: Thursday, February 09, 2017 12:06 PM
To: [REDACTED] (MPD)
Subject: info

[REDACTED]
Has either dataminr, sprinkler or voyage sent you any info?
If so can you forward it to me? I can review their web pages too.

Thanks.

Liz

Liz Lyons
MPD Privacy Officer
Room 5146
202-727-2747

PUBLIC SAFETY SURVEY: Let us know about your experiences and opinions regarding public safety in Washington, DC. Take the 10-minute survey [Here](#). #SaferStrongerDC

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PUBLIC SAFETY SURVEY: Let us know about your experiences and opinions regarding public safety in Washington, DC. Take the 10-minute survey [Here](#). #SaferStrongerDC

From: [REDACTED] (OCTO)
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [Ennis, Ralph \(MPD\)](#); [Haiman, Marvin \(MPD\)](#); [REDACTED] (MPD); [Sternbeck, Dustin \(MPD\)](#)
Subject: Sprinkle Walk-Through

Hello All:

The Sprinklr Team and I have put together a dashboard and basic workflow that should allow you all easily view and dig into the social content. We want to give a quick overview before we turn on your accounts.

We plan to set-up the account to tonight and you guys can start using tomorrow. Thanks for all your assistance. If this time doesn't work for some, I'm happy to do one-on-one anytime via WebEx.

Call-In:

1-650-479-3208

731 313 967

Meeting Info

[https://dcnet.webex.com/join/\[REDACTED\]](https://dcnet.webex.com/join/[REDACTED])

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD);
Subject: Sprinklr
Date: Thursday, February 16, 2017 3:39:21 PM

Hey guys,

[REDACTED] and I got the chance to meet with a representative from Sprinklr today about how we can use it going forward. Hopefully we're going to get some hands on training sometime early next week but in the meantime they wanted us to develop a list of words that Sprinklr will pull from on our home page query. They had alluded to the fact that we can have two panels up similar to Datamir and monitor activity on smaller and larger scales. Going forward they said we would have access to change the query for real time events (I.E Inauguration, planned protests, etc.) but for now let's just create a list for universal themes we should always monitor. Feel free to add as many as you'd like, we need to condense it at the end and prioritize it if we can.

(We can add this to the Passdown if necessary once everyone reads the original email)

Key terms:

- Active Shooter
- Bomb threat
- Evacuation
- Protests
- Terrorism
- Officer involved shooting
- Hostage
- Explosion
- Powder (white)
- ISIS
- Jihad

We can condense the search for the DC themed for upcoming events as well. For those protests scheduled February 17th words like:

- #BreakLunch
- #F17
- #GeneralStrike

Are all expected to be used, so we can hopefully monitor events with Direct DC nexus at the same time.

Thanks,

[REDACTED]

From: [Ennis, Ralph \(MPD\)](#)
To: [Sternbeck, Dustin \(MPD\)](#); [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [REDACTED] (MPD); [Ennis, Ralph \(MPD\)](#); [REDACTED] (MPD)
Cc: [Greene, Lamar \(MPD\)](#); [Haiman, Marvin \(MPD\)](#); [REDACTED] (MPD); [REDACTED] (MPD); [Lyons, Elizabeth A. \(MPD\)](#)
Subject: Sprinklr call

To discuss the deployment of Sprinklr

Dial-In: 1-877-644-8858
Participant Code: 6945529

From: [REDACTED] (MPD)
To: [Ennis, Ralph \(MPD\)](#); [Sternbeck, Dustin \(MPD\)](#); [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [Greene, Lamar \(MPD\)](#); [Haiman, Marvin \(MPD\)](#); [REDACTED] (MPD); [Lyons, Elizabeth A. \(MPD\)](#)
Subject: Sprinklr

To discuss implementation. I made the meeting extra long so we keep the bridge open. . .

-- Do not delete or change any of the following text. --

Join WebEx meeting <<https://dcnet.webex.com/dcnet/j.php?MTID=m82432bcd1ed2fae14590039b04694fcf>>
Meeting number (access code): 734 618 564
Meeting password: unxkYRGm


Join by phone
1-650-479-3208 Call-in toll number (US/Canada)
Global call-in numbers <<https://dcnet.webex.com/dcnet/globalcallin.php?serviceType=MC&ED=529478837&tollFree=0>>

Can't join the meeting? <<https://help.webex.com/docs/DOC-5412>>

If you are a host, go here <<https://dcnet.webex.com/dcnet/j.php?MTID=mea43fb301d974b144d253ce15fbdad3d>> to view host information.


IMPORTANT NOTICE: Please note that this WebEx service allows audio and other information sent during the session to be recorded, which may be discoverable in a legal matter. By joining this session, you automatically consent to such recordings. If you do not consent to being recorded, discuss your concerns with the host or do not join the session.

From: [Sprinklr Alerts](#)
To: [REDACTED] (MPD)
Subject: [Sprinklr] Welcome, your profile is ready
Date: Wednesday, January 18, 2017 5:10:25 PM



You have been invited to be a Sprinklr user by **Vincent Lacsamana**

Jan 18



Welcome to Sprinklr. Your login details are:

Login email address: [REDACTED] [dc.gov](#)

Temporary password: [REDACTED]


To log in now, click <https://prod2.sprinklr.com/>


Your temporary password will expire in 7 days.


You can contact vlacsamana+dcmetroplce@sprinklr.com or your Sprinklr Success Manager if you have any questions. We look forward to getting your feedback and suggestions.


Your team @Sprinklr

Download our Apps:
Use our mobile apps to manage all social ac ivity 24/7 on the go











Need help? Have feedback? Feel free to [contact us](#).

This message was sent from [Sprinklr's Social@Scale Platform](#).





From: [REDACTED] (MPD)
To: dan.miller@sprinklr.com
Subject: Accepted: Invitation: DC MPD & Sprinklr | Listening Workshop @ Wed Feb 22, 2017 12:30pm - 2:30pm (EST)
[REDACTED] dc.gov

From: [REDACTED] (MPD)
To: dan.miller@sprinklr.com
Subject: Accepted: Invitation: DC MPD/Sprinklr Touch Base @ Tue Mar 7, 2017 2pm - 2:20pm (EST)
[REDACTED] dc.gov

From: [REDACTED] (MPD)
To: dan.miller@sprinklr.com
Subject: Accepted: Invitation: MPD/Sprinklr Working Session #2 @ Thu Mar 16, 2017 3pm - 4pm (EDT)
[REDACTED] dc.gov

From: [Dan Miller](#)
To: [REDACTED] (MPD)
Subject: [REDACTED] can you still join the 2:00? Bridge is open.
Date: Tuesday, March 7, 2017 2:06:05 PM

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: FW: Inquiry
Date: Tuesday, February 28, 2017 2:40:28 PM

From: [REDACTED] (MPD)
Sent: Monday, February 27, 2017 3:47 PM
To: dan.miller@sprinklr.com
Subject: Inquiry

Good Afternoon,

Hey this is [REDACTED] with MPD, I'm trying to configure this Sprinklr account to monitor a certain criteria, unfortunately I can't find the prompt to do so. I attended the training but I feel like the dashboard looks different on my configuration. Any assistance would be greatly appreciated.

[REDACTED]

From: [REDACTED] (MPD)
To: [Dan Miller \(dan.miller@sprinklr.com\)](mailto:dan.miller@sprinklr.com); [Kara Dawson](#); [Eric Morelli](#)
Cc: [REDACTED] (MPD)
Subject: FW: Inquiry
Date: Tuesday, February 28, 2017 2:54:42 PM

Hi Dan,

Some of the staff is running into some issues with their Sprinklr account. Would someone have some time either today or tomorrow to speak with them?

Thanks!

[REDACTED]

From: [REDACTED] (MPD)
Sent: Monday, February 27, 2017 3:47 PM
To: dan.miller@sprinklr.com
Subject: Inquiry

Good Afternoon,

Hey this is [REDACTED] with MPD, I'm trying to configure this Sprinklr account to monitor a certain criteria, unfortunately I can't find the prompt to do so. I attended the training but I feel like the dashboard looks different on my configuration. Any assistance would be greatly appreciated.

[REDACTED]

From: [REDACTED] (MPD) on behalf of dan.miller@sprinklr.com
To: [REDACTED] (MPD); sync-58b8893868bcf77edd001d33@ywsync.com; Chris Oliver (MPD)
Subject: FW: Invitation: DC MPD/Sprinklr Touch Base @ Tue Mar 7, 2017 2pm - 2:20pm (EST) [REDACTED] (dc.gov)
Attachments: [invite.ics](#)

-----Original Appointment-----

From: dan.miller@sprinklr.com <mailto:dan.miller@sprinklr.com> [mailto:dan.miller@sprinklr.com]
Sent: Thursday, March 02, 2017 4:17 PM
To: dan.miller@sprinklr.com <mailto:dan.miller@sprinklr.com>; sync-58b8893868bcf77edd001d33@ywsync.com <mailto:sync-58b8893868bcf77edd001d33@ywsync.com>; Chris Oliver (MPD)
Subject: Invitation: DC MPD/Sprinklr Touch Base @ Tue Mar 7, 2017 2pm - 2:20pm (EST) [REDACTED] (dc.gov) <mailto:[REDACTED] (dc.gov)>
When: Tuesday, March 07, 2017 2:00 PM-2:20 PM (UTC-05:00) Eastern Time (US & Canada).
Where: 415.655.0381 Access Code: 921-541-722

more details > <https://www.google.com/calendar/event?>
action VIEW&eid_ZzFmbzZMHHFydGhJGhJGc2aTZaGg3aGosbTggY2Fyb2x5b250YWduYUBkY5ub3Y&tok MJMjZGFuLm1pbGxkckBzcHJpbnRtMmE1NWYyYWRhNTMxNmFjNDNiODdhNzESZDlkNWUxMDQwMDE0&ctz America/New_York&hl en-

DC MPD/Sprinklr Touch Base
Hi [REDACTED]
A quick call to discuss progress and next steps moving forward.
Have a great weekend.
Dan Miller
650-924-8200

When
Tue Mar 7, 2017 2pm - 2:20pm Eastern Time

Where
415.655.0381 Access Code: 921-541-722 (map <https://maps.google.com/maps?q=415.655.0381 Access Code: 921-541-722&hl en>)

Calendar
[REDACTED] (dc.gov) <mailto:[REDACTED] (dc.gov)>

- Who
 - dan.miller@sprinklr.com <mailto:dan.miller@sprinklr.com> - organizer
- sync-58b8893868bcf77edd001d33@ywsync.com <mailto:sync-58b8893868bcf77edd001d33@ywsync.com>
- Chris Oliver
- [REDACTED] (dc.gov) <mailto:[REDACTED] (dc.gov)>

Going? Yes <https://www.google.com/calendar/event?>
action RESPOND&eid_ZzFmbzZMHHFydGhJGhJGc2aTZaGg3aGosbTggY2Fyb2x5b250YWduYUBkY5ub3Y&rst 1&tok MJMjZGFuLm1pbGxkckBzcHJpbnRtMmE1NWYyYWRhNTMxNmFjNDNiODdhNzESZDlkNWUxMDQwMDE0&ctz America/New_York&hl en-
- Maybe <https://www.google.com/calendar/event?>
action RESPOND&eid_ZzFmbzZMHHFydGhJGhJGc2aTZaGg3aGosbTggY2Fyb2x5b250YWduYUBkY5ub3Y&rst 3&tok MJMjZGFuLm1pbGxkckBzcHJpbnRtMmE1NWYyYWRhNTMxNmFjNDNiODdhNzESZDlkNWUxMDQwMDE0&ctz America/New_York&hl en-
- No <https://www.google.com/calendar/event?>
action RESPOND&eid_ZzFmbzZMHHFydGhJGhJGc2aTZaGg3aGosbTggY2Fyb2x5b250YWduYUBkY5ub3Y&rst 2&tok MJMjZGFuLm1pbGxkckBzcHJpbnRtMmE1NWYyYWRhNTMxNmFjNDNiODdhNzESZDlkNWUxMDQwMDE0&ctz America/New_York&hl en-
more options > <https://www.google.com/calendar/event?>
action VIEW&eid_ZzFmbzZMHHFydGhJGhJGc2aTZaGg3aGosbTggY2Fyb2x5b250YWduYUBkY5ub3Y&tok MJMjZGFuLm1pbGxkckBzcHJpbnRtMmE1NWYyYWRhNTMxNmFjNDNiODdhNzESZDlkNWUxMDQwMDE0&ctz America/New_York&hl en-
Invitation from Google Calendar <https://www.google.com/calendar/>
You are receiving this courtesy email at the account [REDACTED] (dc.gov) <mailto:[REDACTED] (dc.gov)> because you are an attendee of this event.
To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.
Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <https://support.google.com/calendar/answer/37135#forwarding>.

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Sprinklr
Date: Friday, February 17, 2017 12:21:54 PM
Importance: High

Captain [REDACTED] and [REDACTED]

I was able to schedule another training with Sprinklr next Wednesday from 1230 to 1430 hours. We are hoping to put together some more keyword searches for them to start gathering for next week. Please let me know if you would like to attend or if you have some terms you would like to have added.

Thanks,

[REDACTED]

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:14 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); Deigado, Edward (MPD); Wight, Lee (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr
Importance: High

Hi all,

As you may know, some of the Fusion Desk personnel used Sprinklr during the Inauguration to monitor key terms that could have an impact on DC. (<https://www.sprinklr.com/>) They then fed this information to the JOCC and Intel to apprise them of real-time events as they unfolded. Unfortunately, since the Inauguration, we've been at a standstill with Sprinklr as the terms that were put in were only

I just wanted to follow up on [REDACTED] email. For some reason, it didn't make it into the shift change email, so I'm not sure if everyone saw it. Please send me any additional terms you can think of by **1200 hours on Monday, February 20, 2017.** I was hoping to send a comprehensive list to them today, but I want to include more terms. I will send them over what we have today and then send an update on Monday.

I've also scheduled a training a more comprehensive with Sprinklr on **Wednesday, February 22nd from 1230 to 1430** in the JOCC. Please let me know if you are able to attend. It overlaps part of day and evening shift. I know it may be difficult for midnights to attend, but I am able to offer overtime or comp time if you wish to come in for the training. Additionally, [REDACTED] and I were thinking of having a brief team meeting after the training (from 1430-1500) to touch base briefly regarding the Fusion Desk. If you are not able to attend the training, but want to call in to the meeting, please let us know. We can teleconference you in.

Complete side note: we still need to find a good name for the Fusion Desk. Please start

brainstorming.

Thanks!

[REDACTED]

Just an FYI, below are the terms we used during the Inauguration:

#DisruptJ20
#J20
#Anticapitalist
#J20Resist
#Jointheresistance
#ShutdownJ20
#ResistTrump
#ResistJ20
#IGD
#Antifa
#Anarchy
#Anarchism
#Ballcrusher
#ResistCapitalism
#RefuseFacism
#Ungovernable
#OccupyInauguration
#Resist
#TheResistance
#Earth2Trump

From: [REDACTED] (MPD)
Sent: Thursday, February 16, 2017 3:39 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Sprinklr

Hey guys,

[REDACTED] and I got the chance to meet with a representative from Sprinklr today about how we can use it going forward. Hopefully we're going to get some hands on training sometime early next week but in the meantime they wanted us to develop a list of words that Sprinklr will pull from on our home page query. They had alluded to the fact that we can have two panels up similar to Datamir and monitor activity on smaller and larger scales. Going forward they said we would have access to change the query for real time events (I.E Inauguration, planned protests, etc.) but for now let's just create a list for universal themes we should always monitor. Feel free to add as many as

you'd like, we need to condense it at the end and prioritize it if we can.

(We can add this to the Passdown if necessary once everyone reads the original email)

Key terms:

Active Shooter

Bomb threat

Evacuation

Protests

Terrorism

Officer involved shooting

Hostage

Explosion

Powder (white)

ISIS

We can condense the search for the DC themed for upcoming events as well. For those protests scheduled February 17th words like:

#BreakLunch

#F17

#GeneralStrike

Are all expected to be used, so we can hopefully monitor events with Direct DC nexus at the same time.

Thanks,



From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Sprinklr Availability
Date: Tuesday, March 14, 2017 6:15:04 PM

I'll touch base with you guys on this tomorrow.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:13 PM
To: 'Dan Miller'; Chris Oliver
Subject: RE: Sprinklr Availability

That should work. How about 11-12 and 3-4. I'll let the team know. We're just across the hall from the room you were in last time. I'm in a meeting on Thursday until about 1130, but if she calls 202-727-9099 and asks for either [REDACTED] or [REDACTED]

From: Dan Miller [<mailto:dan.miller@sprinklr.com>]
Sent: Tuesday, March 14, 2017 5:55 PM
To: [REDACTED] (MPD); Chris Oliver
Subject: Sprinklr Availability

[REDACTED]

Thanks so much for the time today - it helped tremendously.

Kara is available between 10-12 and 3-4 on Thursday. How do these times look? (Sorry, she had mid-day meeting that couldn't be moved)

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Sprinklr Availability
Date: Wednesday, March 15, 2017 1:13:17 PM

FYI – a trainer from Sprinklr is coming by tomorrow to sit with [REDACTED] [REDACTED] [REDACTED] and [REDACTED] in reference to Sprinklr.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:13 PM
To: 'Dan Miller'; Chris Oliver
Subject: RE: Sprinklr Availability

That should work. How about 11-12 and 3-4. I'll let the team know. We're just across the hall from the room you were in last time. I'm in a meeting on Thursday until about 1130, but if she calls 202-727-9099 and asks for either [REDACTED] or [REDACTED]

From: Dan Miller [<mailto:dan.miller@sprinklr.com>]
Sent: Tuesday, March 14, 2017 5:55 PM
To: [REDACTED] (MPD); Chris Oliver
Subject: Sprinklr Availability

[REDACTED]

Thanks so much for the time today - it helped tremendously.

Kara is available between 10-12 and 3-4 on Thursday. How do these times look? (Sorry, she had mid-day meeting that couldn't be moved)

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: FW: Sprinklr
Date: Thursday, March 2, 2017 3:08:54 PM

FYI – I'm going to bring you in on this....

From: [REDACTED] (MPD)
Sent: Thursday, March 02, 2017 3:07 PM
To: 'Dan Miller'
Subject: RE: Sprinklr

Yes – that would be great. Would it be possible to have a phone call on Tuesday afternoon (maybe around 1400)?

From: Dan Miller [<mailto:dan.miller@sprinklr.com>]
Sent: Thursday, March 02, 2017 9:14 AM
To: [REDACTED] (MPD)
Subject: Sprinklr

Hi [REDACTED]

I noticed that AWS had an outage this week that was affecting performance for some groups; I believe that everything is squared away.

Can we set aside 30-minutes for a check-in next week on Tuesday? I want to make sure we are in sync throughout the last few days of the pilot.

Have a great day!

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD) on behalf of dan.miller@sprinklr.com
To: [REDACTED] (MPD); [REDACTED] (MPD); sync=58a58fc09662437ed0033d1@ywsync.com [REDACTED] (MPD)
Subject: FW: Updated Invitation: Dan [REDACTED] | MPD @ Thu Feb 16, 2017 2pm - 2:15pm (EST) [REDACTED] (dc.gov)
Attachments: [REDACTED].ics

-----Original Appointment-----

From: dan.miller@sprinklr.com <mailto:dan.miller@sprinklr.com> [mailto:dan.miller@sprinklr.com]
Sent: Thursday, February 16, 2017 6:30 AM
To: dan.miller@sprinklr.com <mailto:dan.miller@sprinklr.com>; sync=58a58fc09662437ed0033d1@ywsync.com <mailto:sync=58a58fc09662437ed0033d1@ywsync.com> [REDACTED] (MPD)
Subject: Updated Invitation: Dan [REDACTED] | MPD @ Thu Feb 16, 2017 2pm - 2:15pm (EST) [REDACTED] (dc.gov <mailto:[REDACTED]@dc.gov>)
When: Thursday, February 16, 2017 2:00 PM - 2:15 PM (UTC-05:00) Eastern Time (US & Canada)
Where: 300 Indiana Ave NW, Washington, DC 20001, USA

This event has been changed.
more details » <https://www.google.com/calendar/event?>
action VIEW&cid=ajRzdHhQOQsGwzZHVqamFnbTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5ub3Y&tok=MjMjZGFuLm1pbGxlcBzHJpbmVsci5jb204ODBiYmMzZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyMmU4YTUj&ctz=America/New_York&hl=en>

Dan [REDACTED] | MPD
Thanks for the time -- just want to quickly discuss Sprinklr moving forward into a day-to-day environment.
Thank you,
Dan Miller
650-924-8200

When
Thu Feb 16, 2017 2pm - 2:15pm Eastern Time

Where
Changed: 300 Indiana Ave NW, Washington, DC 20001, USA (map <https://maps.google.com/maps?q=300+Indiana+Ave+NW,+Washington,+DC+20001,+USA&hl=en>)

Calendar
[REDACTED] (dc.gov <mailto:[REDACTED]@dc.gov>)

Who
• dan.miller@sprinklr.com <mailto:dan.miller@sprinklr.com> - organizer
• sync=58a58fc09662437ed0033d1@ywsync.com <mailto:sync=58a58fc09662437ed0033d1@ywsync.com> [REDACTED] (MPD)
• [REDACTED] (dc.gov <mailto:[REDACTED]@dc.gov>)

Going? Yes <https://www.google.com/calendar/event?>
action RESPOND&cid=ajRzdHhQOQsGwzZHVqamFnbTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5ub3Y&rst=1&tok=MjMjZGFuLm1pbGxlcBzHJpbmVsci5jb204ODBiYmMzZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyMmU4YTUj&ctz=America/New_York&hl=en>
- Maybe <https://www.google.com/calendar/event?>
action RESPOND&cid=ajRzdHhQOQsGwzZHVqamFnbTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5ub3Y&rst=3&tok=MjMjZGFuLm1pbGxlcBzHJpbmVsci5jb204ODBiYmMzZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyMmU4YTUj&ctz=America/New_York&hl=en>
- No <https://www.google.com/calendar/event?>
action RESPOND&cid=ajRzdHhQOQsGwzZHVqamFnbTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5ub3Y&rst=2&tok=MjMjZGFuLm1pbGxlcBzHJpbmVsci5jb204ODBiYmMzZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyMmU4YTUj&ctz=America/New_York&hl=en>
more options » <https://www.google.com/calendar/event?>
action VIEW&cid=ajRzdHhQOQsGwzZHVqamFnbTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5ub3Y&tok=MjMjZGFuLm1pbGxlcBzHJpbmVsci5jb204ODBiYmMzZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyMmU4YTUj&ctz=America/New_York&hl=en>
Invitation from Google Calendar <https://www.google.com/calendar/>
You are receiving this courtesy email at the account [REDACTED] (dc.gov <mailto:[REDACTED]@dc.gov>) because you are an attendee of this event.
To stop receiving future updates for this event, decline this e-mail. Alternatively you can sign up for a Google account at https://www.google.com/calendar/ and control your notification settings for your entire calendar.
Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <https://support.google.com/calendar/answer/37155#forwarding> .

From: dan.miller@sprinklr.com
To: sync-58a58cf09662437ed0033d1@ywsync.com (MPD)
Subject: Invitation: Dan [REDACTED] | MPD @ Thu Feb 16, 2017 2pm - 2:15pm (EST) [REDACTED]@dc.gov)
Attachments: invite.ics

more details => <https://www.google.com/calendar/event?>
action VIEW&eid ajRzdHQ0cGwzZHVqamFnbTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5nb3Y&tok MjMjZGFuLm1pbGxickBzcHJpbm50ODBIYmMxZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyYmU4YTUj&ctz America/New_York&hl en-

[REDACTED] | MPD
[REDACTED]

Thanks for the time -- just want to quickly discuss Sprinklr moving forward into a day-to-day environment.

Thank you,

Dan Miller
650-924-8200

When
Thu Feb 16, 2017 2pm - 2:15pm Eastern Time
Where
Dial In: 415.655.0381 Access Code: 921-541-722 (map <https://maps.google.com/maps?q Dial In: 415.655.0381 Access Code: 921-541-722&hl en->)
Calendar

[REDACTED]@dc.gov
Who
• dan.miller@sprinklr.com
- organizer
• sync-58a58cf09662437ed0033d1@ywsync.com
[REDACTED]@dc.gov

Going?

Yes <https://www.google.com/calendar/event?>
action RESPOND&eid ajRzdHQ0cGwzZHVqamFnbTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5nb3Y&rst 1&tok MjMjZGFuLm1pbGxickBzcHJpbm50ODBIYmMxZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyYmU4YTUj&ctz America/New_York&hl en-

Maybe <https://www.google.com/calendar/event?>
action RESPOND&eid ajRzdHQ0cGwzZHVqamFnbTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5nb3Y&rst 3&tok MjMjZGFuLm1pbGxickBzcHJpbm50ODBIYmMxZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyYmU4YTUj&ctz America/New_York&hl en-

No <https://www.google.com/calendar/event?>
action RESPOND&eid ajRzdHQ0cGwzZHVqamFnbTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5nb3Y&rst 2&tok MjMjZGFuLm1pbGxickBzcHJpbm50ODBIYmMxZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyYmU4YTUj&ctz America/New_York&hl en-
more options => <https://www.google.com/calendar/event?>
action VIEW&eid ajRzdHQ0cGwzZHVqamFnbTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5nb3Y&tok MjMjZGFuLm1pbGxickBzcHJpbm50ODBIYmMxZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyYmU4YTUj&ctz America/New_York&hl en-

Invitation from Google Calendar <https://www.google.com/calendar/>

You are receiving this courtesy email at the account [REDACTED]@dc.gov because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://www.google.com/calendar/ and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <https://support.google.com/calendar/answer/37135#forwarding> .

From: [REDACTED] (MPD) on behalf of dan.miller@sprinklr.com
To: [REDACTED] (MPD); [REDACTED] (MPD); Kara Dawson [REDACTED] (MPD); sync+58c9247c09a32ade00375b@ywsync.com
Subject: Invitation: MPD/Sprinklr Working Session #2 @ Thu Mar 16, 2017 3pm - 4pm (EDT) [REDACTED] dc.gov
Attachments: [invite.ics](#)

more details =><https://www.google.com/calendar/event?>

action VIEW&eid cmRjaXJlMjYzYTU0ZDZlZGZlc2JlZDZlNTggY2Fybz2s5hi5hb250YWduYUBkYy5ub3Y&tok MjMjZGFuLm1pbGxkckBzeHJpbmVscisc5jb200NzdKNDhmZjM0ZmU5OGM4ZDdlMWZlODI4YW13OTg3ODUyMTVmNzNm&ctz America/New_York&hl en->

MPD/Sprinklr Working Session #2

When Thu Mar 16, 2017 3pm - 4pm Eastern Time

Where 300 Indiana Ave NW Washington, DC 20001, USA (map=<https://maps.google.com/maps?q=300 Indiana Ave NW, Washington, DC 20001, USA&hl=en>)

Calendar [REDACTED] dc.gov

Who • dan.miller@sprinklr.com - organizer

- Kara Dawson
- [REDACTED] dc.gov
- sync+58c9247c09a32ade00375b@ywsync.com

Going? Yes=><https://www.google.com/calendar/event?>

action RESPOND&eid cmRjaXJlMjYzYTU0ZDZlZGZlc2JlZDZlNTggY2Fybz2s5hi5hb250YWduYUBkYy5ub3Y&rst 1&tok MjMjZGFuLm1pbGxkckBzeHJpbmVscisc5jb200NzdKNDhmZjM0ZmU5OGM4ZDdlMWZlODI4YW13OTg3ODUyMTVmNzNm&ctz America/New_York&hl en->

- May be=><https://www.google.com/calendar/event?>

action RESPOND&eid cmRjaXJlMjYzYTU0ZDZlZGZlc2JlZDZlNTggY2Fybz2s5hi5hb250YWduYUBkYy5ub3Y&rst 3&tok MjMjZGFuLm1pbGxkckBzeHJpbmVscisc5jb200NzdKNDhmZjM0ZmU5OGM4ZDdlMWZlODI4YW13OTg3ODUyMTVmNzNm&ctz America/New_York&hl en->

- No=><https://www.google.com/calendar/event?>

action RESPOND&eid cmRjaXJlMjYzYTU0ZDZlZGZlc2JlZDZlNTggY2Fybz2s5hi5hb250YWduYUBkYy5ub3Y&rst 2&tok MjMjZGFuLm1pbGxkckBzeHJpbmVscisc5jb200NzdKNDhmZjM0ZmU5OGM4ZDdlMWZlODI4YW13OTg3ODUyMTVmNzNm&ctz America/New_York&hl en->

more options =><https://www.google.com/calendar/event?>

action VIEW&eid cmRjaXJlMjYzYTU0ZDZlZGZlc2JlZDZlNTggY2Fybz2s5hi5hb250YWduYUBkYy5ub3Y&tok MjMjZGFuLm1pbGxkckBzeHJpbmVscisc5jb200NzdKNDhmZjM0ZmU5OGM4ZDdlMWZlODI4YW13OTg3ODUyMTVmNzNm&ctz America/New_York&hl en->

Invitation from Google Calendar=><https://www.google.com/calendar/>

You are receiving this courtesy email at the account [REDACTED] dc.gov because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More=><https://support.google.com/calendar/answer/37135#forwarding->.

From: dan.miller@sprinklr.com
To: Chris Oliver (MPD) - sjmc-58c8227d5ec304447df0036e2@ywsync.com
Subject: Invitation: Touch Base re: Sprinklr @ Tue Mar 14, 2017 3:30pm - 3:45pm (EDT) [redacted] dc.gov
Attachments: [Invite.ics](#)

more details => <https://www.google.com/calendar/event?action=VIEW&eid=MW9pNWxhMnRwOHBnbTY0MmkwM2VnN243azggY2Fyb2x5b250YWduYUBkYy5ub3Y&tok=MjMjZGFuLm1pbGxkckBzcHJpbm50b2x0NDAN2l2NjZjM5MDFiMDUxMDI0YjAwZDM2ZTU2ZGNkZTYwZWQ1&ctz=America/New_York&hl=en>

Touch base re: Sprinklr

When
Tue Mar 14, 2017 3:30pm - 3:45pm Eastern Time
Where
415.655.0381 Access Code: 921-541-722 (map <<https://maps.google.com/maps?q=415.655.0381> Access Code: 921-541-722&hl=en)
Calendar

[redacted] dc.gov
Who
• dan.miller@sprinklr.com
- organizer
• Chris Oliver [redacted] dc.gov
• syjn-38c822-4ec304447df0036e2@ywsync.com

Going?
Yes <https://www.google.com/calendar/event?RESPOND&eid=MW9pNWxhMnRwOHBnbTY0MmkwM2VnN243azggY2Fyb2x5b250YWduYUBkYy5ub3Y&rst=1&tok=MjMjZGFuLm1pbGxkckBzcHJpbm50b2x0NDAN2l2NjZjM5MDFiMDUxMDI0YjAwZDM2ZTU2ZGNkZTYwZWQ1&ctz=America/New_York&hl=en>
action RESPOND&eid=MW9pNWxhMnRwOHBnbTY0MmkwM2VnN243azggY2Fyb2x5b250YWduYUBkYy5ub3Y&rst=1&tok=MjMjZGFuLm1pbGxkckBzcHJpbm50b2x0NDAN2l2NjZjM5MDFiMDUxMDI0YjAwZDM2ZTU2ZGNkZTYwZWQ1&ctz=America/New_York&hl=en

Maybe <https://www.google.com/calendar/event?RESPOND&eid=MW9pNWxhMnRwOHBnbTY0MmkwM2VnN243azggY2Fyb2x5b250YWduYUBkYy5ub3Y&rst=3&tok=MjMjZGFuLm1pbGxkckBzcHJpbm50b2x0NDAN2l2NjZjM5MDFiMDUxMDI0YjAwZDM2ZTU2ZGNkZTYwZWQ1&ctz=America/New_York&hl=en>
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No <https://www.google.com/calendar/event?RESPOND&eid=MW9pNWxhMnRwOHBnbTY0MmkwM2VnN243azggY2Fyb2x5b250YWduYUBkYy5ub3Y&rst=2&tok=MjMjZGFuLm1pbGxkckBzcHJpbm50b2x0NDAN2l2NjZjM5MDFiMDUxMDI0YjAwZDM2ZTU2ZGNkZTYwZWQ1&ctz=America/New_York&hl=en>
more options => <https://www.google.com/calendar/event?action=VIEW&eid=MW9pNWxhMnRwOHBnbTY0MmkwM2VnN243azggY2Fyb2x5b250YWduYUBkYy5ub3Y&tok=MjMjZGFuLm1pbGxkckBzcHJpbm50b2x0NDAN2l2NjZjM5MDFiMDUxMDI0YjAwZDM2ZTU2ZGNkZTYwZWQ1&ctz=America/New_York&hl=en>

Invitation from Google Calendar <<https://www.google.com/calendar/>>
You are receiving this courtesy email at the account [redacted] dc.gov because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <<https://support.google.com/calendar/answer/37135#forwarding>>.

From: [Dan Miller](#)
To: [REDACTED] (MPD); [Kara Dawson](#); [Eric Morelli](#)
Subject: MPD Urgent Ask
Date: Tuesday, March 7, 2017 2:17:01 PM

Hi Folks,

The MPD folks have had a setback, they are not able to create their own monitoring dashboards.

Eric and Kara, Can you put a quick step by step document on how to set up a new query with a new monitoring dashboard for the MPD folks. They are looking to create and prove out the ability to do these things.

--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: [Kara Dawson Silverman](#)
To: [REDACTED] (MPD)
Cc: [Dan Miller \(dan.miller@sprinklr.com\)](mailto:dan.miller@sprinklr.com); [Eric Morelli](#); [REDACTED] (MPD)
Subject: Re: FW: Inquiry
Date: Tuesday, February 28, 2017 2:56:21 PM

Hi [REDACTED]

I'm happy to help. I have availability at 4pm today to jump on a call. Does that work for the team?

Kara

On Tue, Feb 28, 2017 at 2:54 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Hi Dan,

Some of the staff is running into some issues with their Sprinklr account. Would someone have some time either today or tomorrow to speak with them?

Thanks!

[REDACTED]

From: [REDACTED] (MPD)
Sent: Monday, February 27, 2017 3:47 PM
To: dan.miller@sprinklr.com
Subject: Inquiry

Good Afternoon,

Hey this is [REDACTED] with MPD, I'm trying to configure this Sprinklr account to monitor a certain criteria, unfortunately I can't find the prompt to do so. I attended the training but I feel like the dashboard looks different on my configuration. Any assistance would be greatly appreciated.



--

kara dawson silverman

success manager | [sprinklr](#)

the most complete enterprise social technology in the world

m: [\(202\)800-7821](#) skype: dawsonkcd

["the most powerful technology in the market"](#) - forrester research

From: [REDACTED] (MPD)
To: [Kara Dawson Silverman](#)
Cc: [Dan Miller \(dan.miller@sprinklr.com\)](#); [Eric Morelli](#); [REDACTED] (MPD)
Subject: Re: Inquiry
Date: Tuesday, February 28, 2017 3:28:48 PM

That should work. We have our JOCC activated for the state of the union, but hopefully it'll be quiet early in the evening.

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Feb 28, 2017, at 14:56, Kara Dawson Silverman <kara.dawson@sprinklr.com> wrote:

Hi [REDACTED]

I'm happy to help. I have availability at 4pm today to jump on a call. Does that work for the team?

Kara

On Tue, Feb 28, 2017 at 2:54 PM, [REDACTED] (MPD)
<[\[REDACTED\]@dc.gov](#)> wrote:

Hi Dan,

Some of the staff is running into some issues with their Sprinklr account.
Would someone have some time either today or tomorrow to speak with them?

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[REDACTED]

From: [REDACTED] (MPD)
Sent: Monday, February 27, 2017 3:47 PM
To: dan.miller@sprinklr.com

Subject: Inquiry

Good Afternoon,

Hey this is [REDACTED] with MPD, I'm trying to configure this Sprinklr account to monitor a certain criteria, unfortunately I can't find the prompt to do so. I attended the training but I feel like the dashboard looks different on my configuration. Any assistance would be greatly appreciated.

[REDACTED]

--

kara dawson silverman

success manager | [sprinklr](#)

the most complete enterprise social technology in the world

m: [\(202\)800-7821](tel:2028007821) skype: dawsonkcd

["the most powerful technology in the market"](#) - forrester research

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); Kara Dawson Silverman
Subject: RE: MPD Urgent Ask
Date: Tuesday, March 7, 2017 6:25:26 PM

Hey Kara, appreciate the link. Unfortunately my user name/password doesn't work through this portal. It's been a problem before but I can only typically sign in properly through the original link provided when we were assigned accounts. Any reason for this?

From: [REDACTED] (MPD)
Sent: Tuesday, March 07, 2017 3:30 PM
To: Kara Dawson Silverman
Cc: Dan Miller; Eric Morelli; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: MPD Urgent Ask

Thanks! I have added my team members.

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Mar 7, 2017, at 15:12, Kara Dawson Silverman <kara.dawson@sprinklr.com> wrote:

Dan,

Happy to help! It appears to be a permissions issue. The analysts were not originally provided access to edit or create monitoring dashboards. I have since changed that.

Here is the knowledge portal link to creating [Monitoring Dashboard](#). This contains step by step guide for editing or creating monitoring dashboards. I'd also be happy to jump on a call with the team to walk them through this!

Best,

Kara

On Tue, Mar 7, 2017 at 2:16 PM, Dan Miller <dan.miller@sprinklr.com> wrote:
Hi Folks,

The MPD folks have had a setback, they are not able to create their own monitoring dashboards.

Eric and Kara, Can you put a quick step by step document on how to set up a new query with a new monitoring dashboard for the MPD folks. They are looking to create and prove out the ability to do these things.

--

thank you,

dan miller

global account manager

mid-atlantic | sprinklr

m: [650-924-8200](tel:650-924-8200)



--

kara dawson silverman

success manager | [sprinklr](#)

the most complete enterprise social technology in the world

m: [\(202\)800-7821](tel:202-800-7821) skype: dawsonkcd

[“the most powerful technology in the market”](#) - forrester research

From: [Dan Miller](#)
To: [REDACTED] (MPD)
Cc: [Kara Dawson Silverman](#); [Eric Morelli](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED]
Subject: Re: MPD Urgent Ask
Date: Thursday, March 9, 2017 6:50:00 AM

[REDACTED] [REDACTED] [REDACTED]

How does early next week look for additional Sprinklr training? We are committed to bringing you folks up to speed!

On Wed, Mar 8, 2017 at 6:53 AM, Dan Miller <dan.miller@sprinklr.com> wrote:

Thanks, Kara.

MPD Team,

Perhaps we could schedule some additional time on Friday or early next week for additional training.

The good news is that Sprinklr supports all of the items we discussed. There is just a learning curve. We are willing to help the team get there.

On Tue, Mar 7, 2017 at 3:30 PM, [REDACTED] (MPD) <[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Thanks! I have added my team members.

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Mar 7, 2017, at 15:12, Kara Dawson Silverman <kara.dawson@sprinklr.com> wrote:

Dan,

Happy to help! It appears to be a permissions issue. The analysts were not originally provided access to edit or create monitoring dashboards. I have since changed that.

Here is the knowledge portal link to creating [Monitoring Dashboard](#). This contains step by step guide for editing or creating monitoring dashboards. I'd also be happy to jump on a call with the team to walk them through this!

Best,

Kara

On Tue, Mar 7, 2017 at 2:16 PM, Dan Miller <dan.miller@sprinklr.com> wrote:

Hi Folks,

The MPD folks have had a setback, they are not able to create their own monitoring dashboards.

Eric and Kara, Can you put a quick step by step document on how to set up a new query with a new monitoring dashboard for the MPD folks. They are looking to create and prove out the ability to do these things.

--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: [650-924-8200](tel:650-924-8200)

--

kara dawson silverman
success manager | [sprinklr](#)
the most complete enterprise social technology in the world
m: [\(202\)800-7821](tel:2028007821) skype: dawsonkcd

["the most powerful technology in the market"](#) - forrester research

--

thank you,

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--

thank you,

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m: 650-924-8200

From: [Dan Miller](#)
To: [REDACTED] (MPD)
Cc: [Kara Dawson Silverman](#); [Eric Morelli](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED]
Subject: Re: MPD Urgent Ask
Date: Wednesday, March 8, 2017 6:54:04 AM

Thanks, Kara.

MPD Team,

Perhaps we could schedule some additional time on Friday or early next week for additional training.

The good news is that Sprinklr supports all of the items we discussed. There is just a learning curve. We are willing to help the team get there.

On Tue, Mar 7, 2017 at 3:30 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Thanks! I have added my team members.

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

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From: [Kara Dawson Silverman](#)
To: [Dan Miller](#)
Cc: [REDACTED] (MPD); [Eric Morelli](#)
Subject: Re: MPD Urgent Ask
Date: Tuesday, March 7, 2017 3:12:26 PM

Dan,

Happy to help! It appears to be a permissions issue. The analysts were not originally provided access to edit or create monitoring dashboards. I have since changed that.

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["the most powerful technology in the market"](#) - forrester research

From: [REDACTED] (MPD)
To: [Dan Miller](#)
Cc: [Kara Dawson Silverman](#); [Eric Morelli](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: MPD Urgent Ask
Date: Thursday, March 9, 2017 3:30:56 PM

Hi Dan,

Sorry for the delay. How long were you thinking for the training? Would it be in person?

Thanks,
[REDACTED]

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Thursday, March 09, 2017 6:50 AM
To: [REDACTED] (MPD)
Cc: Kara Dawson Silverman; Eric Morelli; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: MPD Urgent Ask

[REDACTED]

How does early next week look for additional Sprinklr training? We are committed to bringing you folks up to speed!



On Wed, Mar 8, 2017 at 6:53 AM, Dan Miller <dan.miller@sprinklr.com> wrote:
Thanks, Kara.

MPD Team,

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--
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dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: [Dan Miller](#)
To: [REDACTED] (MPD)
Cc: [Kara Dawson Silverman](#); [Eric Morelli](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: MPD Urgent Ask
Date: Thursday, March 9, 2017 3:32:54 PM

Hi [REDACTED]

Maybe a couple one-hour sessions? We can do on-site or webex, whatever you think will be more effective.

On Mar 9, 2017, at 3:30 PM, [REDACTED] (MPD)
<[REDACTED][dc.gov](#)> wrote:

Hi Dan,

Sorry for the delay. How long were you thinking for the training? Would it be in person?

Thanks,
[REDACTED]

From: Dan Miller [<mailto:dan.miller@sprinklr.com>]
Sent: Thursday, March 09, 2017 6:50 AM
To: [REDACTED] (MPD)
Cc: Kara Dawson Silverman; Eric Morelli; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: MPD Urgent Ask

[REDACTED]

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On Tue, Mar 7, 2017 at 3:30 PM, [REDACTED] (MPD)

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Thanks! I have added my team members.

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
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research

--

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dan miller

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mid-atlantic | [sprinklr](#)

m: [650-924-8200](tel:650-924-8200)

--

thank you,

dan miller

global account manager

mid-atlantic | [sprinklr](#)

m: 650-924-8200

From: [REDACTED] (MPD)
To: [Wight, Lee \(MPD\)](#); [REDACTED] (MPD); [REDACTED] (OCTO)
Cc: [Delgado, Edward \(MPD\)](#); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through
Date: Wednesday, February 1, 2017 4:12:47 PM
Attachments: [image001.png](#)
[image002.png](#)

Thanks – can we add [REDACTED] ([REDACTED]@dc.gov)

From: Wight, Lee (MPD)
Sent: Wednesday, February 01, 2017 4:11 PM
To: [REDACTED] (MPD); [REDACTED] (OCTO)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

Sounds good...thanks!

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516
C: 202-[REDACTED]



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From: [REDACTED] (MPD)
Sent: Wednesday, February 01, 2017 4:11 PM
To: Wight, Lee (MPD); [REDACTED] (OCTO)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

We would like to keep [REDACTED] active. You can reassign [REDACTED] Thanks Tip

From: Wight, Lee (MPD)
Sent: Wednesday, February 01, 2017 4:09 PM
To: [REDACTED] (MPD); [REDACTED] (OCTO)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD)

Subject: RE: Sprinkle Walk-Through

Thanks

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: [REDACTED] (MPD)
Sent: Wednesday, February 01, 2017 4:03 PM
To: Wight, Lee (MPD); [REDACTED] (OCTO)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: RE: Sprinkle Walk-Through

Let me check with [REDACTED] and [REDACTED] Tip.

From: Wight, Lee (MPD)
Sent: Wednesday, February 01, 2017 3:02 PM
To: [REDACTED] (OCTO)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD); [REDACTED] (MPD)
Subject: RE: Sprinkle Walk-Through

Thanks...

[REDACTED] whoever you think from Fusion would be best for my account and see if Insp. Wants his or can give it to someone else in ISU...

[REDACTED] You all getting much use out of Sprinklr? If not, we can have our Fusion desk folks take one of those accounts since they are limited in number...

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: [REDACTED] (OCTO)
Sent: Wednesday, February 01, 2017 2:56 PM
To: Wight, Lee (MPD)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Re: Sprinkle Walk-Through

We have 6 spots for you guys. Let me know who wants to fill those spots and we can adjust. Thanks!

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[@octodc](mailto:[REDACTED]@octodc)

From: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>
Date: Wednesday, February 1, 2017 at 2:44 PM
To: "[REDACTED] (OCTO)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>
Cc: "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>
Subject: RE: Sprinkle Walk-Through

[REDACTED]
Welcome back and glad to hear you are feeling better. What's the process to get a few more accounts for our folks? Also, I'm not really using mine and I'd like to transfer that to one of our folks who could really use it. What's that process like?

Thanks in advance,
Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516
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From: [REDACTED] (OCTO)
Sent: Wednesday, February 01, 2017 1:38 PM
To: [REDACTED] (MPD); Vince Lacsamana; kimberlee.smith@sprinklr.com
Cc: Wight, Lee (MPD); Ennis, Ralph (MPD); [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: Re: Sprinkle Walk-Through

Absolutely. And I apologize for not getting back to you soon. [REDACTED]
[REDACTED] just getting back to office today after a few out. I am copying Vince and Kimberlee from the Sprinklr team and they can walk you through how to set things up and get settled back into day-to-day monitoring.

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202- [REDACTED]
Mobile: 202- [REDACTED]
[\[REDACTED\]@octodc](mailto:[REDACTED]@octodc)

From: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Date: Wednesday, February 1, 2017 at 11:55 AM
To: "[REDACTED] (OCTO)" <[REDACTED]@dc.gov>
Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>,

"██████████ (MPD)" <██████████@dc.gov>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>

Subject: RE: Sprinkle Walk-Through

Hi ██████████

Now that some of the dust from inauguration has settled down, would it be possible to expand the key word search beyond inauguration? I'd like to test the system with crime and other situational awareness information. Perhaps we can touch base on it either later today or early next week?

Thank you,

██████████

From: ██████████ (OCTO)
Sent: Friday, January 20, 2017 1:08 PM
To: ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); ██████████ (MPD); Sternbeck, Dustin (MPD); Wight, Lee (MPD)
Subject: Re: Sprinkle Walk-Through

Just wanted to check-in to see if anyone had any questions or issues? I noticed the queues were no being used, but hopefully the monitoring and search is helpful. Let me know if anyone has any questions. Thanks!

██████████

Communications Director
Office of the Chief Technology Officer (OCTO)
Email: ██████████@dc.gov
Office: 202-██████████
Mobile: 202-██████████
[@octodc](mailto:██████████@octodc)

From: ██████████@dc.gov
When: 4:30 PM - 5:00 PM January 18, 2017
Subject: Sprinkle Walk-Through
Location: 1-650-479-3208 | 731 313 967 | <https://dcnet.webex.com/meet/Michael.Rupert>

Hello All:

The Sprinklr Team and I have put together a dashboard and basic workflow that should allow you all easily view and dig into the social content. We want to give a quick overview before we turn on your accounts.

We plan to set-up the account to tonight and you guys can start using tomorrow. Thanks for all your

assistance. If this time doesn't work for some, I'm happy to do one-on-one anytime via WebEx.

Call-In:

1-650-479-3208

731 313 967

Meeting Info

<https://dcnet.webex.com/join> [REDACTED]

From: [Vince Lacsamana](#)
To: [REDACTED] (MPD)
Cc: [REDACTED] (OCTO); kimberlee.smith@sprinklr.com; [Wight, Lee \(MPD\)](#); [Ennis, Ralph \(MPD\)](#); [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Sprinkle Walk-Through
Date: Wednesday, February 1, 2017 8:32:00 PM

Hi [REDACTED]

Hope you are feeling better! Let's have a call tomorrow or Friday and we can discuss your use case in more detail then we can schedule any follow-up sessions that we may need.

I am fairly flexible tomorrow. What time works best for you?

Best regards,
Vince

On Wed, Feb 1, 2017 at 1:40 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Great – thank you. Hope you are feeling better! I'm also looping our two members who have access to the system.

From: [REDACTED] (OCTO)
Sent: Wednesday, February 01, 2017 1:38 PM
To: [REDACTED] (MPD); Vince Lacsamana; kimberlee.smith@sprinklr.com
Cc: [Wight, Lee \(MPD\)](#); [Ennis, Ralph \(MPD\)](#); [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#)
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[REDACTED]

Communications Director

Office of the Chief Technology Officer (OCTO)

Email: [REDACTED]@dc.gov

Office: 202-[REDACTED]

Mobile: 202-[REDACTED]

[@octodc](#)

From: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Date: Wednesday, February 1, 2017 at 11:55 AM
To: "[REDACTED] (OCTO)" <[REDACTED]@dc.gov>
Cc: "Wight, Lee (MPD)" <Lee.Wight@dc.gov>, "Ennis, Ralph (MPD)" <ralph.ennis@dc.gov>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, "Delgado, Edward (MPD)" <edward.delgado@dc.gov>
Subject: RE: Sprinkle Walk-Through

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From: [REDACTED] (OCTO)
Sent: Friday, January 20, 2017 1:08 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); Sternbeck, Dustin (MPD); Wight, Lee (MPD)
Subject: Re: Sprinkle Walk-Through

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Communications Director

Office of the Chief Technology Officer (OCTO)

Email: [REDACTED]@dc.gov

Office: 202- [REDACTED]

Mobile: 202- [REDACTED]

[@octodc](#)

From: [REDACTED] [@dc.gov](#)

When: 4:30 PM - 5:00 PM January 18, 2017

Subject: Sprinklr Walk-Through

Location: [1-650-479-3208](tel:1-650-479-3208) | 731 313 967 | [https://dcnet.webex.com/meet/\[REDACTED\]](https://dcnet.webex.com/meet/[REDACTED])

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Meeting Info

<https://dcnet.webex.com/join/Michael.Rupert>

--

vincent lacsamana

associate director - lead consultant, customer experience | [sprinklr](#)

the most complete enterprise social technology in the world

515 congress ave, fl 26, austin, tx 78701
m: (760)459-5375 o: (917)933-7848 skype: vincentlacsamana

["the most powerful technology in the market"](#) - forrester research

From: [Wight, Lee \(MPD\)](#)
To: [REDACTED] (MPD)
Subject: Re: sprinkler
Date: Thursday, March 9, 2017 8:09:52 PM

Well, my understanding is the dept is getting it thru OCTO but I don't know how many licenses we'll get--doesn't seem to be many--I did put a purchase request in for Dataminr, but we'll see...

Lee "Tip" Wight
Director, Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave NW, #6154
O: 202-727-8707
C: 202-[REDACTED]

On Mar 9, 2017, at 20:02, [REDACTED] (MPD) <[REDACTED]dc.gov> wrote:

Are we going forward with Sprinklr?

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Mar 9, 2017, at 19:55, Wight, Lee (MPD) <Lee.Wight@dc.gov> wrote:

Liz:

[REDACTED] team is going to be doing some training on sprinkler soon. She is CCed above and probably can have you sit in on the training.
Tip

Lee "Tip" Wight
Director, Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave NW, #6154
O: 202-727-8707
C: 202-[REDACTED]

On Mar 9, 2017, at 14:22, Ennis, Ralph (MPD)
<ralph.ennis@dc.gov> wrote:

Tip

From: Lyons, Elizabeth A. (MPD)
Sent: Thursday, March 09, 2017 2:21 PM
To: Ennis, Ralph (MPD) <ralph.ennis@dc.gov>
Cc: [REDACTED] (MPD) <[REDACTED][dc.gov](mailto:[REDACTED]@dc.gov)>
Subject: sprinkler

Now that it is actually on I would like to learn more about it –
who can I contact?

Thanks.

Liz

Liz Lyons
MPD Privacy Officer
Room 5146
202-727-2747

From: [REDACTED] (MPD)
To: [Wight, Lee \(MPD\)](mailto:Lee.Wight@dc.gov)
Subject: Re: sprinkler
Date: Thursday, March 9, 2017 8:14:15 PM

Ahhh okay

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Mar 9, 2017, at 20:09, Wight, Lee (MPD) <Lee.Wight@dc.gov> wrote:

Well, my understanding is the dept is getting it thru OCTO but I don't know how many licenses we'll get--doesn't seem to be many--I did put a purchase request in for Dataminr, but we'll see...

Lee "Tip" Wight
Director, Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave NW, #6154
O: 202-727-8707
C: 202-[REDACTED]

On Mar 9, 2017, at 20:02, [REDACTED] (MPD)
<[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Are we going forward with Sprinklr?

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Mar 9, 2017, at 19:55, Wight, Lee (MPD) <Lee.Wight@dc.gov> wrote:

Liz:
[REDACTED] team is going to be doing some training on sprinkler soon. She is CCed above and probably can have you sit in on the training. Tip

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On Mar 9, 2017, at 14:22, Ennis, Ralph (MPD)
<ralph.ennis@dc.gov> wrote:

Tip

From: Lyons, Elizabeth A. (MPD)
Sent: Thursday, March 09, 2017 2:21 PM
To: Ennis, Ralph (MPD) <ralph.ennis@dc.gov>
Cc: [REDACTED] (MPD)
<[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>
Subject: sprinkler

Now that it is actually on I would like to learn
more about it – who can I contact?
Thanks.
Liz

Liz Lyons
MPD Privacy Officer
Room 5146
202-727-2747

From: [REDACTED] (MPD)
To: [Wight, Lee \(MPD\)](#)
Subject: Re: sprinkler
Date: Thursday, March 9, 2017 8:02:00 PM

Are we going forward with Sprinklr?

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

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From: [REDACTED] (MPD)
To: [Wight, Lee \(MPD\)](mailto:Lee.Wight@dc.gov)
Subject: Re: sprinkler
Date: Thursday, March 9, 2017 8:14:15 PM

Ahhh okay

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

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Complete side note: we still need to find a good name for the Fusion Desk. Please start brainstorming.

Thanks!

Just an FYI, below are the terms we used during the Inauguration:

#DisruptJ20
#J20
#Anticapitalist
#J20Resist
#Jointheresistance
#ShutdownJ20
#ResistTrump
#ResistJ20
#IGD
#Antifa
#Anarchy
#Anarchism
#Ballcrusher

Are all expected to be used, so we can hopefully monitor events with Direct DC nexus at the same time.

Thanks,



From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Sunday, February 19, 2017 4:36:20 AM

[REDACTED]

Unfortunately I am not going to be able to attend the training at that time.

Here are a list of possible terms that I came up with:

DC Police
Shooting
Shots Fired
Suspicious Package
Suspicious Activity
Barricade

*My name suggestion is "Fusion Cell".

Thanks,

[REDACTED]

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:14 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); Deigado, Edward (MPD); Wight, Lee (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr
Importance: High

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As you may know, some of the Fusion Desk personnel used Sprinklr during the Inauguration to monitor key terms that could have an impact on DC. (<https://www.sprinklr.com/>) They then fed this information to the JOCC and Intel to apprise them of real-time events as they unfolded. Unfortunately, since the Inauguration, we've been at a standstill with Sprinklr as the terms that were put in were only

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(We can add this to the Passdown if necessary once everyone reads the original email)

Key terms:

Active Shooter

Bomb threat

Evacuation

Protests

Terrorism

Officer involved shooting

Hostage

Explosion

Powder (white)

ISIS

We can condense the search for the DC themed for upcoming events as well. For those protests scheduled February 17th words like:

#BreakLunch

#F17

#GeneralStrike

Are all expected to be used, so we can hopefully monitor events with Direct DC nexus at the same time.

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Thanks,



From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Friday, February 17, 2017 12:39:32 PM

That would work well, thank you! Yes, will do; I will gather some key terms and send them to you NLT COB Monday, 2/20.

Respectfully,

[REDACTED]
Intelligence Research Specialist
Criminal Intelligence Branch
Homeland Security Bureau
Cell: [REDACTED]
Work: [REDACTED]
[REDACTED]dc.gov

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:32 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr

No worries! We can always have you sit with one of the crew members afterwards if you would like. I think we are looking to input general/everyday terms of interest. That would be helpful if you have some we could send over.

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:27 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr

[REDACTED]

I actually have another all-day training planned for that day, but I can start looking at keyword terms to input into the system. Are you looking for general terms, or would you want them specific to an event?

Respectfully,

[REDACTED]
Intelligence Research Specialist

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Thanks!

[REDACTED]

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#DisruptJ20
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#Antifa
#Anarchy
#Anarchism
#Ballcrusher
#ResistCapitalism
#RefuseFacism
#Ungovernable
#OccupyInauguration
#Resist
#TheResistance
#Earth2Trump

From: [REDACTED] (MPD)
Sent: Thursday, February 16, 2017 3:39 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Sprinklr

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Thanks,

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From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Friday, February 17, 2017 12:32:26 PM

No worries! We can always have you sit with one of the crew members afterwards if you would like. I think we are looking to input general/everyday terms of interest. That would be helpful if you have some we could send over.

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:27 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr

[REDACTED]

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[REDACTED]
Intelligence Research Specialist
Criminal Intelligence Branch
Homeland Security Bureau
Cell: [REDACTED]
Work: [REDACTED]
[REDACTED] [dc.gov](#)

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:22 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Sprinklr
Importance: High

Captain [REDACTED] [REDACTED] and [REDACTED]

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Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); Deigado, Edward (MPD); Wight, Lee (MPD); [REDACTED] (MPD)
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Thanks,



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To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Friday, February 17, 2017 3:09:32 PM

[REDACTED]

The following are some key terms for the Sprinklr training. If you would like anything else, please feel free to reach out:

Robbery
Theft
Vandalism
Burglary
Graffiti
Beaten
Anti- *Fill-in* (Gay, Religion...)
Hate-Crime
Violent
Stabbing
Shooting
Crime
Assault
Victim
Bullets

Respectfully,

[REDACTED]
Intelligence Research Specialist
Criminal Intelligence Branch
Homeland Security Bureau
Cell: [REDACTED]
Work: [REDACTED]
[REDACTED] dc.gov

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:41 PM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr

Thanks!!

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:40 PM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr

That would work well, thank you! Yes, will do; I will gather some key terms and send them to you NLT COB Monday, 2/20.

Respectfully,

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Cell: [REDACTED]
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Subject: FW: Sprinklr
Importance: High

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Protests

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Hostage

Explosion

Powder (white)

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Hate-Crime
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Stabbing
Shooting
Crime
Assault
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Respectfully,

[REDACTED]
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To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr

[REDACTED]

I actually have another all-day training planned for that day, but I can start looking at keyword terms to input into the system. Are you looking for general terms, or would you want them specific to an event?

Respectfully,

[REDACTED]
Intelligence Research Specialist
Criminal Intelligence Branch
Homeland Security Bureau
Cell: [REDACTED]
Work: [REDACTED]
[REDACTED] [dc.gov](mailto:[REDACTED]@dc.gov)

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:22 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Sprinklr
Importance: High

Captain [REDACTED] [REDACTED] and Dan,

I was able to schedule another training with Sprinklr next Wednesday from 1230 to 1430 hours. We are hoping to put together some more keyword searches for them to start gathering for next week. Please let me know if you would like to attend or if you have some terms you would like to have added.

Thanks,

[REDACTED]

From: [REDACTED] (MPD)
Sent: Friday, February 17, 2017 12:14 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); Deigado, Edward (MPD); Wight, Lee (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr
Importance: High

Hi all,

As you may know, some of the Fusion Desk personnel used Sprinklr during the Inauguration to monitor key terms that could have an impact on DC. (<https://www.sprinklr.com/>) They then fed this information to the JOCC and Intel to apprise them of real-time events as they unfolded. Unfortunately, since the Inauguration, we've been at a standstill with Sprinklr as the terms that were put in were only

I just wanted to follow up on [REDACTED] email. For some reason, it didn't make it into the shift change email, so I'm not sure if everyone saw it. Please send me any additional terms you can think of by **1200 hours on Monday, February 20, 2017.** I was hoping to send a comprehensive list to them

(MPD)

Subject: Sprinklr

Hey guys,

██████████ and I got the chance to meet with a representative from Sprinklr today about how we can use it going forward. Hopefully we're going to get some hands on training sometime early next week but in the meantime they wanted us to develop a list of words that Sprinklr will pull from on our home page query. They had alluded to the fact that we can have two panels up similar to Dataminr and monitor activity on smaller and larger scales. Going forward they said we would have access to change the query for real time events (I.E Inauguration, planned protests, etc.) but for now let's just create a list for universal themes we should always monitor. Feel free to add as many as you'd like, we need to condense it at the end and prioritize it if we can.

(We can add this to the Passdown if necessary once everyone reads the original email)

Key terms:

Active Shooter

Bomb threat

Evacuation

Protests

Terrorism

Officer involved shooting

Hostage

Explosion

Powder (white)

ISIS

We can condense the search for the DC themed for upcoming events as well. For those protests scheduled February 17th words like:

#BreakLunch

#F17

#GeneralStrike

Are all expected to be used, so we can hopefully monitor events with Direct DC nexus at the same time.

Thanks,

██████████

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: SPRINKLR ACCESS
Date: Thursday, March 2, 2017 6:00:56 PM
Attachments: [image001.png](#)

Hey [REDACTED]

Unfortunately, we only have a 6 Sprinklr accounts for the entire agency. 1 is in POI, 2 are in Intel, and 3 are with the Fusion Desk. I believe [REDACTED] [REDACTED] and [REDACTED] have the accounts. I suggest working closely with [REDACTED] when you both are on shift together to get familiar with it. Perhaps you can share your account on evenings.

Thanks,
[REDACTED]

From: [REDACTED] (MPD)
Sent: Thursday, March 02, 2017 5:46 PM
To: [REDACTED] (MPD)
Subject: SPRINKLR ACCESS

[REDACTED]

How can I get Sprinklr access?

Thanks.

[REDACTED]
Criminal Research Specialist
Fusion Desk
Command Information Center
Joint Strategic & Tactical Analysis Command Center
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
[REDACTED] [dc.gov](#)
202-727-9099



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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: SPRINKLR ACCESS
Date: Thursday, March 2, 2017 6:26:17 PM
Attachments: [image001.png](#)

Got it.

From: [REDACTED] (MPD)
Sent: Thursday, March 02, 2017 6:01 PM
To: [REDACTED] (MPD)
Subject: RE: SPRINKLR ACCESS

Hey [REDACTED]

Unfortunately, we only have a 6 Sprinklr accounts for the entire agency. 1 is in POI, 2 are in Intel, and 3 are with the Fusion Desk. I believe [REDACTED] [REDACTED] and [REDACTED] have the accounts. I suggest working closely with [REDACTED] when you both are on shift together to get familiar with it. Perhaps you can share your account on evenings.

Thanks,

From: [REDACTED] (MPD)
Sent: Thursday, March 02, 2017 5:46 PM
To: [REDACTED] (MPD)
Subject: SPRINKLR ACCESS

[REDACTED]

How can I get Sprinklr access?

Thanks.

[REDACTED]
Criminal Research Specialist
Fusion Desk
Command Information Center
Joint Strategic & Tactical Analysis Command Center
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
[REDACTED] [dc.gov](#)
202-727-9099



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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: Re: Sprinklr Availability
Date: Tuesday, March 14, 2017 6:38:17 PM

That works. We will chat again tomorrow. See you then

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Mar 14, 2017, at 18:33, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Works for me, I'll be here. I believe [REDACTED] will be back as well, so even if he has to utilize my account, the training couldn't hurt.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:15 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Sprinklr Availability

I'll touch base with you guys on this tomorrow.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:13 PM
To: 'Dan Miller'; Chris Oliver
Subject: RE: Sprinklr Availability

That should work. How about 11-12 and 3-4. I'll let the team know. We're just across the hall from the room you were in last time. I'm in a meeting on Thursday until about 1130, but if she calls 202-727-9099 and asks for either [REDACTED] or [REDACTED]

From: Dan Miller [<mailto:dan.miller@sprinklr.com>]
Sent: Tuesday, March 14, 2017 5:55 PM
To: [REDACTED] (MPD); Chris Oliver
Subject: Sprinklr Availability

[REDACTED]
Thanks so much for the time today - it helped tremendously.

Kara is available between 10-12 and 3-4 on Thursday. How do these times look?
(Sorry, she had mid-day meeting that couldn't be moved)

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Sprinklr Availability
Date: Tuesday, March 14, 2017 6:49:03 PM

I figured as much, thanks!!

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:49 PM
To: [REDACTED] (MPD)
Subject: Re: Sprinklr Availability

All demos must go through the Chief's office. Write something up and send t my way. We'll take a look and see how it fits with the other programs

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Mar 14, 2017, at 18:45, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

<https://welink.com/>

Do I have the authority to request a demo for this?

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:38 PM
To: [REDACTED] (MPD)
Subject: Re: Sprinklr Availability

That works. We will chat again tomorrow. See you then

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Mar 14, 2017, at 18:33, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Works for me, I'll be here. I believe [REDACTED] will be back as well, so even if he has to utilize my account, the training couldn't hurt.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:15 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Subject: FW: Sprinklr Availability

I'll touch base with you guys on this tomorrow.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:13 PM
To: 'Dan Miller'; Chris Oliver
Subject: RE: Sprinklr Availability

That should work. How about 11-12 and 3-4. I'll let the team know. We're just across the hall from the room you were in last time. I'm in a meeting on Thursday until about 1130, but if she calls 202-727-9099 and asks for either [REDACTED] or [REDACTED]

From: Dan Miller [<mailto:dan.miller@sprinklr.com>]
Sent: Tuesday, March 14, 2017 5:55 PM
To: [REDACTED] (MPD); Chris Oliver
Subject: Sprinklr Availability

[REDACTED]

Thanks so much for the time today - it helped tremendously.

Kara is available between 10-12 and 3-4 on Thursday. How do these times look? (Sorry, she had mid-day meeting that couldn't be moved)

--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Sprinklr Availability
Date: Tuesday, March 14, 2017 6:45:08 PM

<https://welink.com/>

Do I have the authority to request a demo for this?

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:38 PM
To: [REDACTED] (MPD)
Subject: Re: Sprinklr Availability

That works. We will chat again tomorrow. See you then

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Mar 14, 2017, at 18:33, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Works for me, I'll be here. I believe [REDACTED] will be back as well, so even if he has to utilize my account, the training couldn't hurt.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:15 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Sprinklr Availability

I'll touch base with you guys on this tomorrow.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:13 PM
To: 'Dan Miller'; Chris Oliver
Subject: RE: Sprinklr Availability

That should work. How about 11-12 and 3-4. I'll let the team know. We're just across the hall from the room you were in last time. I'm in a meeting on Thursday until about 1130, but if she calls 202-727-9099 and asks for either [REDACTED] or [REDACTED]

From: Dan Miller [<mailto:dan.miller@sprinklr.com>]
Sent: Tuesday, March 14, 2017 5:55 PM
To: [REDACTED] (MPD); Chris Oliver
Subject: Sprinklr Availability

[REDACTED]

Thanks so much for the time today - it helped tremendously.

Kara is available between 10-12 and 3-4 on Thursday. How do these times look?
(Sorry, she had mid-day meeting that couldn't be moved)

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: Re: Sprinklr Availability
Date: Tuesday, March 14, 2017 6:38:17 PM

That works. We will chat again tomorrow. See you then

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Mar 14, 2017, at 18:33, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Works for me, I'll be here. I believe [REDACTED] will be back as well, so even if he has to utilize my account, the training couldn't hurt.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:15 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Sprinklr Availability

I'll touch base with you guys on this tomorrow.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:13 PM
To: 'Dan Miller'; Chris Oliver
Subject: RE: Sprinklr Availability

That should work. How about 11-12 and 3-4. I'll let the team know. We're just across the hall from the room you were in last time. I'm in a meeting on Thursday until about 1130, but if she calls 202-727-9099 and asks for either [REDACTED] or [REDACTED]

From: Dan Miller [<mailto:dan.miller@sprinklr.com>]
Sent: Tuesday, March 14, 2017 5:55 PM
To: [REDACTED] (MPD); Chris Oliver
Subject: Sprinklr Availability

[REDACTED]

Thanks so much for the time today - it helped tremendously.

Kara is available between 10-12 and 3-4 on Thursday. How do these times look? (Sorry, she had mid-day meeting that couldn't be moved)

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Sprinklr Availability
Date: Tuesday, March 14, 2017 6:33:12 PM

Works for me, I'll be here. I believe [REDACTED] will be back as well, so even if he has to utilize my account, the training couldn't hurt.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:15 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Sprinklr Availability

I'll touch base with you guys on this tomorrow.

From: [REDACTED] (MPD)
Sent: Tuesday, March 14, 2017 6:13 PM
To: 'Dan Miller'; Chris Oliver
Subject: RE: Sprinklr Availability

That should work. How about 11-12 and 3-4. I'll let the team know. We're just across the hall from the room you were in last time. I'm in a meeting on Thursday until about 1130, but if she calls 202-727-9099 and asks for either [REDACTED] or [REDACTED]

From: Dan Miller [<mailto:dan.miller@sprinklr.com>]
Sent: Tuesday, March 14, 2017 5:55 PM
To: [REDACTED] (MPD); Chris Oliver
Subject: Sprinklr Availability

[REDACTED]

Thanks so much for the time today - it helped tremendously.

Kara is available between 10-12 and 3-4 on Thursday. How do these times look? (Sorry, she had mid-day meeting that couldn't be moved)

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD)
To: [Dan Miller](#)
Cc: [Chris Oliver](#)
Subject: RE: Sprinklr Availability
Date: Wednesday, March 15, 2017 1:12:04 PM

Thanks!

I forwarded the invite to the team members:

Day shift –

[REDACTED]
[REDACTED]

Evening shift –

[REDACTED]
[REDACTED]

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Wednesday, March 15, 2017 7:20 AM
To: [REDACTED] (MPD)
Cc: Chris Oliver
Subject: Re: Sprinklr Availability

Hi [REDACTED] I spoke with Kara and we are good to go. I will send an invite. If you could, please shoot over a list of the folks that will be attending.



On Tue, Mar 14, 2017 at 6:12 PM, [REDACTED] (MPD) <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

That should work. How about 11-12 and 3-4. I'll let the team know. We're just across the hall from the room you were in last time. I'm in a meeting on Thursday until about 1130, but if she calls [202-727-9099](tel:202-727-9099) and asks for either [REDACTED] or [REDACTED]

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Tuesday, March 14, 2017 5:55 PM
To: [REDACTED] (MPD); Chris Oliver
Subject: Sprinklr Availability

[REDACTED]

Thanks so much for the time today - it helped tremendously.

Kara is available between 10-12 and 3-4 on Thursday. How do these times look? (Sorry, she had mid-day meeting that couldn't be moved)

--
thank you,

dan miller

global account manager
mid-atlantic | sprinklr
m: [650-924-8200](tel:650-924-8200)



--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: [Dan Miller](#)
To: [REDACTED] (MPD)
Cc: [Chris Oliver](#)
Subject: Re: Sprinklr Availability
Date: Wednesday, March 15, 2017 7:20:00 AM

Hi [REDACTED] I spoke with Kara and we are good to go. I will send an invite. If you could, please shoot over a list of the folks that will be attending.

On Tue, Mar 14, 2017 at 6:12 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

That should work. How about 11-12 and 3-4. I'll let the team know. We're just across the hall from the room you were in last time. I'm in a meeting on Thursday until about 1130, but if she calls [202-727-9099](tel:202-727-9099) and asks for either [REDACTED] or [REDACTED]

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Tuesday, March 14, 2017 5:55 PM
To: [REDACTED] (MPD); Chris Oliver
Subject: Sprinklr Availability

[REDACTED]

Thanks so much for the time today - it helped tremendously.

Kara is available between 10-12 and 3-4 on Thursday. How do these times look? (Sorry, she had mid-day meeting that couldn't be moved)

--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: [650-924-8200](tel:650-924-8200)



--

thank you,

dan miller

global account manager

mid-atlantic | sprinklr

m: 650-924-8200

From: [REDACTED] (MPD)
To: [Dan Miller](#); [Kara Dawson](#); [Eric Morelli](#)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr Contact Infor
Date: Monday, February 27, 2017 9:30:38 AM

Thanks again for meeting with our team last week. By any chance, can you please provide logins for the following member? You can use Tip Wight's and my accounts as we won't be using the system as regularly?

[REDACTED] - [REDACTED] [dc.gov](#)
[REDACTED] - [REDACTED] [dc.gov](#)

Thanks!

[REDACTED]

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Thursday, February 23, 2017 6:52 AM
To: [REDACTED] (MPD); Kara Dawson; Eric Morelli
Subject: Sprinklr Contact Infor

[REDACTED]

Thanks for facilitating the Sprinklr training yesterday. Feedback was positive.

Please pass along my teams contact information. We are here to provide as much support as possible during the engagement.

--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [Dan Miller](#)
To: [REDACTED] (MPD)
Cc: [Kara Dawson](#); [Eric Morelli](#); [REDACTED] (MPD)
Subject: Re: Sprinklr Contact Infor
Date: Monday, February 27, 2017 10:41:09 AM

Hi [REDACTED]

Just wanted to confirm receipt. We are working on this now.

On Mon, Feb 27, 2017 at 9:30 AM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Thanks again for meeting with our team last week. By any chance, can you please provide logins for the following member? You can use Tip Wight's and my accounts as we won't be using the system as regularly?

[REDACTED] - [REDACTED]@dc.gov

[REDACTED] - [REDACTED]@dc.gov

Thanks!

[REDACTED]

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Thursday, February 23, 2017 6:52 AM
To: [REDACTED] (MPD); Kara Dawson; Eric Morelli
Subject: Sprinklr Contact Infor

[REDACTED]

Thanks for facilitating the Sprinklr training yesterday. Feedback was positive.

Please pass along my teams contact information. We are here to provide as much support as possible during the engagement.

--

thank you,

dan miller

global account manager

mid-atlantic | sprinklr

m: [650-924-8200](tel:650-924-8200)



--

thank you,

dan miller

global account manager

mid-atlantic | sprinklr

m: 650-924-8200

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr Contact Infor
Date: Monday, February 27, 2017 9:29:46 AM
Attachments: [image001.png](#)

Thanks – I'll follow up with Sprinklr. I'll touch base with you and [REDACTED] tomorrow regarding the query issue.

From: [REDACTED] (MPD)
Sent: Monday, February 27, 2017 9:27 AM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: FW: Sprinklr Contact Infor

FYI -

I still have not received a Sprinklr login. Not sure what the timeline for that was, but I just wanted to make you all aware that I am not using that software at the moment. I don't think [REDACTED] has it either, but I will ask him this afternoon.

Also, [REDACTED] mentioned something about inadequate permissions when he was in on Saturday – i.e. not able to make query and alert criteria edits as was demonstrated in the training. I'm not sure about the details of that either, but I'll make sure to ask him about it tomorrow.

Best,

[REDACTED]
Criminal Research Specialist
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
[REDACTED] [dc.gov](#)
202-727-9099



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From: [REDACTED] (MPD)
Sent: Thursday, February 23, 2017 6:53 AM
To: Dan Miller
Cc: Kara Dawson; Eric Morelli; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Sprinklr Contact Infor

Thank you for everything! I'll pass the information on to the team.

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Feb 23, 2017, at 06:51, Dan Miller <dan.miller@sprinklr.com> wrote:

[REDACTED]

Thanks for facilitating the Sprinklr training yesterday. Feedback was positive.

Please pass along my teams contact information. We are here to provide as much support as possible during the engagement.

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD)
To: [Dan Miller](#)
Cc: [Kara Dawson](#); [Eric Morelli](#); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Re: Sprinklr Contact Infor
Date: Thursday, February 23, 2017 6:53:28 AM

Thank you for everything! I'll pass the information on to the team.

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Feb 23, 2017, at 06:51, Dan Miller <dan.miller@sprinklr.com> wrote:

[REDACTED]

Thanks for facilitating the Sprinklr training yesterday. Feedback was positive.

Please pass along my teams contact information. We are here to provide as much support as possible during the engagement.

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: [REDACTED] (MPD)
To: [Dan Miller](#); [Kara Dawson](#); [Eric Morelli](#)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr Contact Infor
Date: Monday, February 27, 2017 9:30:38 AM

Thanks again for meeting with our team last week. By any chance, can you please provide logins for the following member? You can use Tip Wight's and my accounts as we won't be using the system as regularly?

[REDACTED] - [REDACTED] [dc.gov](#)
[REDACTED] - [REDACTED] [dc.gov](#)

Thanks!

[REDACTED]

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Thursday, February 23, 2017 6:52 AM
To: [REDACTED] (MPD); Kara Dawson; Eric Morelli
Subject: Sprinklr Contact Infor

[REDACTED]

Thanks for facilitating the Sprinklr training yesterday. Feedback was positive.

Please pass along my teams contact information. We are here to provide as much support as possible during the engagement.

--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD)
To: [Dan Miller](#)
Cc: [Kara Dawson](#); [Eric Morelli](#); [REDACTED] (MPD)
Subject: Re: Sprinklr Contact Infor
Date: Monday, February 27, 2017 10:53:36 AM

Thank you!

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Feb 27, 2017, at 10:41, Dan Miller <dan.miller@sprinklr.com> wrote:

Hi [REDACTED]

Just wanted to confirm receipt. We are working on this now.

On Mon, Feb 27, 2017 at 9:30 AM, [REDACTED] (MPD)
<[\[REDACTED\]@dc.gov](#)> wrote:

Thanks again for meeting with our team last week. By any chance, can you please provide logins for the following member? You can use Tip Wight's and my accounts as we won't be using the system as regularly?

[REDACTED] - [REDACTED] [dc.gov](#)

[REDACTED] - [REDACTED] [dc.gov](#)

Thanks!

[REDACTED]

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Thursday, February 23, 2017 6:52 AM
To: [REDACTED] (MPD); Kara Dawson; Eric Morelli
Subject: Sprinklr Contact Infor

[REDACTED]

Thanks for facilitating the Sprinklr training yesterday. Feedback was positive.

Please pass along my teams contact information. We are here to provide as much support as possible during the engagement.

--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: [650-924-8200](tel:650-924-8200)



--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: [REDACTED] (MPD)
To: [Dan Miller](#); [Kara Dawson](#); [Eric Morelli](#); [Chris Oliver](#)
Cc: [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#); [Wight, Lee \(MPD\)](#); [REDACTED] (OCTO); [Ennis, Ralph \(MPD\)](#); [REDACTED] (MPD)
Subject: RE: Sprinklr Follow Up
Date: Thursday, February 16, 2017 5:33:01 PM

Dan,

Thank you so much for meeting with Rob and I today. Your email covers the topics we discussed and our next steps. I will work on getting a room to schedule the training next Wednesday for the team members. I am going to try for 1230 to 1430 hours if that works well for you. The team is working on getting me the list of words/topics so hopefully I will have that to you tomorrow.

Thank you again,

[REDACTED]

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Thursday, February 16, 2017 3:09 PM
To: [REDACTED] (MPD); Kara Dawson; Eric Morelli; Chris Oliver
Subject: Sprinklr Follow Up

[REDACTED]

Thank you for taking the time to speak with us today. I've copied the entire Sprinklr team that will support you over the next few weeks. Feel free to forward to the Sprinklr users. Quick recap of action items below:

- 1) A list of 15-20 prioritized queries focused on day to day, high value, topics. It would be great to get this information by end of day tomorrow.
- 2) On-site training to the 5-6 folks with licenses. Perhaps Wednesday next week.
- 3) Develop a cadence where we can debrief on a regular basis, provide additional training, change topics, etc.

Did I miss anything? I'm confident that our teams can execute this!

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [Wight, Lee \(MPD\)](#)
To: [REDACTED] (MPD)
Subject: RE: Sprinklr Key Words
Date: Tuesday, February 21, 2017 3:32:57 PM
Attachments: [image001.png](#)

GREAT—thank you!

Lee “Tip” Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov

O: 202-727-1516

C: 202- [REDACTED]



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From: [REDACTED] (MPD)
Sent: Tuesday, February 21, 2017 2:34 PM
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: Wight, Lee (MPD); Delgado, Edward (MPD)
Subject: FW: Sprinklr Key Words

FYI – Here are the terms I sent over to Sprinklr from the lists sent to me.

From: [REDACTED] (MPD)
Sent: Tuesday, February 21, 2017 9:59 AM
To: 'Dan Miller'; Kara Dawson; Eric Morelli
Subject: RE: Sprinklr Key Words

Hi Dan,

My apologies for not getting these to you sooner:
Active Shooter
Bomb threat

Evacuation
Protests
Terrorism / Terrorist
Officer involved shooting
Hostage
Explosion
Powder (white)
ISIS
Anti- *Fill-in* (Gay, Religion...)
Hate-Crime
DC Police / Metropolitan Police Department
Suspicious Package
Suspicious Activity
Barricade

Also – would it be possible to do a second query that focuses on the DC area?

Robbery
Theft
Vandalism
Burglary
Graffiti
Beaten
Violent
Stabbing
Shooting
Crime
Assault
Bullets
Shooting
Shots Fired

Thanks again!

[REDACTED]

From: Dan Miller [<mailto:dan.miller@sprinklr.com>]
Sent: Tuesday, February 21, 2017 9:54 AM
To: [REDACTED] (MPD); Kara Dawson; Eric Morelli
Subject: Sprinklr Key Words

[REDACTED]

I hope you had a great weekend! Please shoot over the search topics once the team has consolidated. We can start pushing those into the system right away.

See you tomorrow!

--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [Dan Miller](#)
To: [REDACTED] (MPD)
Cc: [Kara Dawson](#); [Eric Morelli](#)
Subject: Re: Sprinklr Key Words
Date: Tuesday, February 21, 2017 11:03:54 AM

[REDACTED] No problem at all! This is great. Stay tuned.

On Tue, Feb 21, 2017 at 9:59 AM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Hi Dan,

My apologies for not getting these to you sooner:

Active Shooter

Bomb threat

Evacuation

Protests

Terrorism / Terrorist

Officer involved shooting

Hostage

Explosion

Powder (white)

ISIS

Anti- *Fill-in* (Gay, Religion...)

Hate-Crime

DC Police / Metropolitan Police Department

Suspicious Package

Suspicious Activity

Barricade

Also – would it be possible to do a second query that focuses on the DC area?

Robbery

Theft

Vandalism

Burglary

Graffiti

Beaten

Violent

Stabbing

Shooting

Crime

Assault

Bullets

Shooting

Shots Fired

Thanks again!

[REDACTED]

From: Dan Miller [mailto:dan.miller@sprinklr.com]

Sent: Tuesday, February 21, 2017 9:54 AM

To: [REDACTED] (MPD); Kara Dawson; Eric Morelli

Subject: Sprinklr Key Words

[REDACTED]

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See you tomorrow!

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thank you,

dan miller

global account manager

mid-atlantic | sprinklr

m: [650-924-8200](tel:650-924-8200)



--

thank you,

dan miller

global account manager

mid-atlantic | sprinklr

m: 650-924-8200

From: [REDACTED] (OCTO)
To: [REDACTED] (MPD)
Subject: Re: Sprinklr MPD Next Steps
Date: Wednesday, February 22, 2017 1:31:31 PM

[REDACTED]
Want to ping you to see how things were going? Do you need anything? You like it?

[REDACTED]
Communications Director
DC Office of the Chief Technology Officer

[REDACTED]@dc.gov

Office: 202-[REDACTED]

Mobile: 202-[REDACTED]

@octodc

From: Dan Miller <dan.miller@sprinklr.com>
Date: Wednesday, February 15, 2017 at 5:15 PM
To: "[REDACTED] (OCTO)" [REDACTED]t@dc.gov>
Cc: Vince Lacsamana <vlacsamana@sprinklr.com>, "[REDACTED] (MPD)" <[REDACTED]dc.gov>, Kara Dawson <kara.dawson@sprinklr.com>, "kimberlee.smith@sprinklr.com" <kimberlee.smith@sprinklr.com>
Subject: Re: Sprinklr MPD Next Steps

Hi Folks,

Mike and I just spoke about the move-forward plan. I will follow up with the internal Sprinklr team.

Thank you,

Dan Miller
Global Account Manager
650-924-8200

Sent from my iPhone

On Feb 15, 2017, at 5:04 PM, Rupert, Michael (OCTO) <michael.rupert@dc.gov> wrote:

Just wanted to make sure you all synched up.

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]

Mobile: 202- [REDACTED]
[@octodc](mailto:[REDACTED]@octodc)

From: Vince Lacsamana <vlacsamana@sprinklr.com>
Date: Friday, February 10, 2017 at 4:34 PM
To: "[REDACTED] (MPD)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>
Cc: "[REDACTED] (OCTO)" <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>, Kara Dawson <kara.dawson@sprinklr.com>, Dan Miller <dan.miller@sprinklr.com>, "kimberlee.smith@sprinklr.com" <kimberlee.smith@sprinklr.com>
Subject: Re: Sprinklr MPD Next Steps

Hi [REDACTED]

+ Kara Dawson (Success Manager) and Dan Miller (Account Manager)

Sorry we missed each other. I am unfortunately unavailable today. Please reach out to Kara and Dan if you have any questions. Have a great weekend!

Best regards,
Vince

On Thu, Feb 9, 2017 at 4:19 PM [REDACTED] (MPD) <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Vince,

I'm so sorry I missed you this week. Do you have some time around 10 am tomorrow to chat? My cell phone is [202-\[REDACTED\]](tel:202-[REDACTED])

Thank you!

[REDACTED]

From: Vince Lacsamana [mailto:vlacsamana@sprinklr.com]
Sent: Monday, February 06, 2017 2:43 PM
To: [REDACTED] (MPD)
Cc: [REDACTED] (OCTO); Kimberlee Smith; Dan Miller; Kara Dawson; Ennis, Ralph (MPD); Wight, Lee (MPD); Delgado, Edward (MPD)
Subject: Re: Sprinklr MPD Next Steps

No problem! Tomorrow works great for me. Here is my availability:

2-3:30 PM EST

4-5 PM EST

Let me know what works best. Thanks!

Best regards,

Vince

On Mon, Feb 6, 2017 at 11:48 AM, [REDACTED] (MPD)

<[REDACTED]@dc.gov> wrote:

Hi Vince,

Unfortunately, I'm in meetings all afternoon. How does tomorrow work for you?

Best,

[REDACTED]

From: Vince Lacsamana [mailto:vlacsamana@sprinklr.com]

Sent: Monday, February 06, 2017 9:03 AM

To: [REDACTED] (MPD)

Cc: [REDACTED] (OCTO); Kimberlee Smith; Dan Miller; Kara Dawson

Subject: Sprinklr MPD Next Steps

Hi [REDACTED]

Hope you are well. I wanted to quickly reach out to see when a good time for a sync would be. We would like to have a deeper discussion around some of MPDs other use cases and then set up additional times for us to meet. Do you have any availability today or tomorrow for a quick 30 minute sync?

Best regards,

Vince

--

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associate director - lead consultant, customer experience | [sprinklr](http://sprinklr.com)
the most complete enterprise social technology in the world
515 congress ave, fl 26, austin, tx 78701
m: [760459-5375](tel:760459-5375) o: [917933-7848](tel:917933-7848) skype: vincentlacsamana

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PUBLIC SAFETY SURVEY: Let us know about your experiences and opinions regarding public safety in Washington, DC. Take the 10-minute survey [Here](#). #SaferStrongerDC

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PUBLIC SAFETY SURVEY: Let us know about your experiences and opinions regarding public safety in Washington, DC. Take the 10-minute survey [HERE](#). #SaferStrongerDC

From: [Dan Miller](#)
To: [REDACTED] (OCTO)
Cc: [Vince Lacsamana](#); [REDACTED] (MPD); [Kara Dawson](#); [Kimberlee Smith](#)
Subject: Re: Sprinklr MPD Next Steps
Date: Wednesday, February 15, 2017 5:15:54 PM

Hi Folks,

[REDACTED] and I just spoke about the move-forward plan. I will follow up with the internal Sprinklr team.

Thank you,

Dan Miller
Global Account Manager
650-924-8200

Sent from my iPhone

On Feb 15, 2017, at 5:04 PM, [REDACTED] (OCTO) <[REDACTED]@dc.gov> wrote:

Just wanted to make sure you all synched up.

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[@octodc](#)

From: Vince Lacsamana <vlacsamana@sprinklr.com>
Date: Friday, February 10, 2017 at 4:34 PM
To: "[REDACTED] (MPD)" <[REDACTED]@dc.gov>
Cc: "[REDACTED] (OCTO)" <[REDACTED]@dc.gov>, Kara Dawson <kara.dawson@sprinklr.com>, Dan Miller <dan.miller@sprinklr.com>, "kimberlee.smith@sprinklr.com" <kimberlee.smith@sprinklr.com>
Subject: Re: Sprinklr MPD Next Steps

Hi [REDACTED]

+ Kara Dawson (Success Manager) and Dan Miller (Account Manager)

Sorry we missed each other. I am unfortunately unavailable today. Please reach out to Kara and Dan if you have any questions. Have a great weekend!

Best regards,

Vince

On Thu, Feb 9, 2017 at 4:19 PM [REDACTED] (MPD)
<[REDACTED]@dc.gov> wrote:

Vince,

I'm so sorry I missed you this week. Do you have some time around 10 am tomorrow to chat? My cell phone is [202-](tel:202-)[REDACTED]

Thank you!

[REDACTED]

From: Vince Lacsamana [mailto:vlacsamana@sprinklr.com]
Sent: Monday, February 06, 2017 2:43 PM
To: [REDACTED] (MPD)
Cc: [REDACTED] (OCTO); Kimberlee Smith; Dan Miller; Kara Dawson; Ennis, Ralph (MPD); Wight, Lee (MPD); Delgado, Edward (MPD)
Subject: Re: Sprinklr MPD Next Steps

No problem! Tomorrow works great for me. Here is my availability:

2-3:30 PM EST

4-5 PM EST

Let me know what works best. Thanks!

Best regards,
Vince

On Mon, Feb 6, 2017 at 11:48 AM, [REDACTED] (MPD)
<[REDACTED]@dc.gov> wrote:
Hi Vince,

Unfortunately, I'm in meetings all afternoon. How does tomorrow work for you?

Best,

[REDACTED]

From: Vince Lacsamana [mailto:vlacsamana@sprinklr.com]
Sent: Monday, February 06, 2017 9:03 AM
To: [REDACTED] (MPD)
Cc: [REDACTED] (OCTO); Kimberlee Smith; Dan Miller; Kara Dawson
Subject: Sprinklr MPD Next Steps

Hi [REDACTED]

Hope you are well. I wanted to quickly reach out to see when a good time for a

sync would be. We would like to have a deeper discussion around some of MPDs other use cases and then set up additional times for us to meet. Do you have any availability today or tomorrow for a quick 30 minute sync?

Best regards,
Vince

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From: [Vince Lacsamana](#)
To: [REDACTED] (MPD)
Cc: [REDACTED] (OCTO); [Kimberlee Smith](#); [Dan Miller](#); [Kara Dawson](#); [Ennis, Ralph \(MPD\)](#); [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#)
Subject: Re: Sprinklr MPD Next Steps
Date: Monday, February 6, 2017 2:43:17 PM

No problem! Tomorrow works great for me. Here is my availability:

2-3:30 PM EST

4-5 PM EST

Let me know what works best. Thanks!

Best regards,
Vince

On Mon, Feb 6, 2017 at 11:48 AM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Hi Vince,

Unfortunately, I'm in meetings all afternoon. How does tomorrow work for you?

Best,

[REDACTED]

From: Vince Lacsamana [mailto:vlacsamana@sprinklr.com]
Sent: Monday, February 06, 2017 9:03 AM
To: [REDACTED] (MPD)
Cc: [REDACTED] (OCTO); [Kimberlee Smith](#); [Dan Miller](#); [Kara Dawson](#)
Subject: Sprinklr MPD Next Steps

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m: [\(760\)459-5375](tel:(760)459-5375) o: [\(917\)933-7848](tel:(917)933-7848) skype: vincentlacsamana

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m: (760)459-5375 o: (917)933-7848 skype: vincentlacsamana

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From: [REDACTED] (MPD)
To: [Vince Lacsamana](#)
Cc: [REDACTED] (OCTO); [Kimberlee Smith](#); [Dan Miller](#); [Kara Dawson](#); [Ennis, Ralph \(MPD\)](#); [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#)
Subject: RE: Sprinklr MPD Next Steps
Date: Monday, February 6, 2017 11:48:14 AM

Hi Vince,

Unfortunately, I'm in meetings all afternoon. How does tomorrow work for you?

Best,

[REDACTED]

From: Vince Lacsamana [mailto:vlacsamana@sprinklr.com]
Sent: Monday, February 06, 2017 9:03 AM
To: [REDACTED] (MPD)
Cc: [REDACTED] (OCTO); [Kimberlee Smith](#); [Dan Miller](#); [Kara Dawson](#)
Subject: Sprinklr MPD Next Steps

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Hope you are well. I wanted to quickly reach out to see when a good time for a sync would be. We would like to have a deeper discussion around some of MPDs other use cases and then set up additional times for us to meet. Do you have any availability today or tomorrow for a quick 30 minute sync?

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From: [REDACTED] (MPD)
To: [REDACTED] (OCTO)
Subject: Re: Sprinklr MPD Next Steps
Date: Thursday, February 23, 2017 6:58:22 AM

Hi [REDACTED]

Thank you for checking in. I met with Sprinklr last week and we came up with a strategy for the next few weeks. I provided some post-inauguration, everyday terms of interest for the JSTACC and then Sprinklr gave a 2-hour in-person training session to our folks yesterday. The feedback has been positive so far. So hopefully we get some use out of it for the next few weeks. I will continue to keep you updated. Thank you for all your efforts on this.

Best Regards,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Feb 22, 2017, at 13:31, [REDACTED] (OCTO) <[REDACTED]@dc.gov> wrote:

[REDACTED]

Want to ping you to see how things were going? Do you need anything? You like it?

[REDACTED]

Communications Director
DC Office of the Chief Technology Officer
[REDACTED]@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
@octodc

From: Dan Miller <dan.miller@sprinklr.com>

Date: Wednesday, February 15, 2017 at 5:15 PM

To: "[REDACTED] (OCTO)" <[REDACTED]@dc.gov>

Cc: Vince Lacsamana <vlacsamana@sprinklr.com>, "[REDACTED] (MPD)" <[REDACTED]@dc.gov>, Kara Dawson <kara.dawson@sprinklr.com>, "kimberlee.smith@sprinklr.com" <kimberlee.smith@sprinklr.com>

Subject: Re: Sprinklr MPD Next Steps

Hi Folks,

██████ and I just spoke about the move-forward plan. I will follow up with the internal Sprinklr team.

Thank you,

Dan Miller
Global Account Manager
650-924-8200

Sent from my iPhone

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<michael.rupert@dc.gov> wrote:

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██████
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: ████████@dc.gov
Office: 202-██████
Mobile: 202-██████
[@octodc](mailto:██████@octodc)

From: Vince Lacsamana <vlacsamana@sprinklr.com>
Date: Friday, February 10, 2017 at 4:34 PM
To: "██████ (MPD)" <██████@dc.gov>
Cc: "██████ (OCTO)" <michael.rupert@dc.gov>, Kara Dawson <kara.dawson@sprinklr.com>, Dan Miller <dan.miller@sprinklr.com>, "kimberlee.smith@sprinklr.com" <kimberlee.smith@sprinklr.com>
Subject: Re: Sprinklr MPD Next Steps

Hi ████████

+ Kara Dawson (Success Manager) and Dan Miller (Account Manager)

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Vince

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<[REDACTED]@dc.gov> wrote:

Vince,

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Thank you!

[REDACTED]

From: Vince Lacsamana [mailto:vlacsamana@sprinklr.com]

Sent: Monday, February 06, 2017 2:43 PM

To: [REDACTED] (MPD)

Cc: [REDACTED] (OCTO); Kimberlee Smith; Dan Miller; Kara Dawson; Ennis, Ralph (MPD); Wight, Lee (MPD); Delgado, Edward (MPD)

Subject: Re: Sprinklr MPD Next Steps

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4-5 PM EST

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Vince

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<[REDACTED]@dc.gov> wrote:

Hi Vince,

Unfortunately, I'm in meetings all afternoon. How does tomorrow work for you?

Best,

[REDACTED]

From: Vince Lacsamana [mailto:vlacsamana@sprinklr.com]

Sent: Monday, February 06, 2017 9:03 AM

To: [REDACTED] (MPD)

Cc: [REDACTED] (OCTO); Kimberlee Smith; Dan Miller; Kara Dawson

Subject: Sprinklr MPD Next Steps

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Vince

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From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Thursday, March 2, 2017 3:09:43 PM

Thanks — [REDACTED] let me know if that helps

From: [REDACTED] (MPD)
Sent: Thursday, March 02, 2017 3:06 PM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Re: Sprinklr

Yeah I spoke with one of the reps on Tuesday about setting up a state of the union account. Apparently they have what is essentially a "master account" so when you go down to the settings bar and it says "management" that should be where we input new searches. For the time being we can only monitor those words that we collectively put in as well as the ADL threats and keywords. Definitely not as easy to navigate as Datamir

Sent from my iPhone

On Mar 2, 2017, at 2:56 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

I'm looping in [REDACTED] as he spoke with Sprinklr last week. There was a lot going on with the JOCC activation and all the violence recently, so I haven't had the chance to follow up. [REDACTED] can you fill in [REDACTED] (and me) about the conversation with Sprinklr?

From: [REDACTED] (MPD)
Sent: Thursday, March 02, 2017 1:38 PM
To: [REDACTED] (MPD)
Subject: Sprinklr

Hi [REDACTED]

Can you forward me the contact information for the sprinklr admins? I'm not sure my account is set up right.

Thanks,

[REDACTED]

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: Re: Sprinklr
Date: Thursday, March 2, 2017 3:25:21 PM

Sounds good, I'll be there

Sent from my iPhone

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Thanks,



From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Thursday, January 26, 2017 1:13:44 PM

I used it pretty much the entire time we were working on Inauguration and have logged in a bit since then, but no longer see the utility (as it's still primarily listening to inauguration traffic). I've got my thoughts on dataminr working right now in a separate email and I'll add my sprinklr thoughts to that email as well. Should have something out by tomorrow early.

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From: [REDACTED] (MPD)
Sent: Thursday, January 26, 2017 1:08 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr

Hey guys,

Just wanted to follow up to see if you were able to use Sprinklr at all. Thoughts?

[REDACTED]

-----Original Message-----

From: [REDACTED] (MPD)
Sent: Wednesday, January 18, 2017 4:20 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Sprinklr

Hi all - this is another social media monitoring tool. Sorry I haven't been able to talk to you both about it much but the demo will hopefully help.

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
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Subject: Re: Sprinklr
Date: Thursday, March 2, 2017 3:05:40 PM

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To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Thursday, January 26, 2017 1:14:53 PM

Thanks!!- I was just checking. Maybe we'll talk about getting a few of our own queries together next week. Some things that may be more useful post inauguration.

-----Original Message-----

From: [REDACTED] (MPD)
Sent: Thursday, January 26, 2017 1:14 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr

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Investigative Support Unit
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Thanks,



From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Re: Sprinklr
Date: Tuesday, March 7, 2017 5:55:55 AM

Hi [REDACTED]

Unfortunately we only had a limited number of licenses for the trial (3). So not everyone was able to get one. I gave it to the three who went to training. Additionally, the trial ends on 3/10. I suggest either reaching out to [REDACTED] on evenings or [REDACTED] and [REDACTED] on days to see if you can spend some time getting familiar with the system. I know you were able to get a feel for it on inauguration

Sorry about that
[REDACTED]

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

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Good morning,

Will and I were talking tonight and neither of us have a Sprinklr account and didn't know if that is something we should have gotten at the meeting the other week or not?

Thanks,
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From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Thursday, January 26, 2017 4:00:40 PM

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From: [REDACTED] (MPD)
Sent: Thursday, January 26, 2017 1:14 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
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Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

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From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#); [Wight, Lee \(MPD\)](#)
Subject: RE: Sprinklr
Date: Thursday, February 16, 2017 10:55:00 AM

I have not used it since inauguration due to what it's on the listen for. I would like to see what we can do as far as orienting the search terms though.

-----Original Message-----

From: [REDACTED] (MPD)
Sent: Thursday, February 16, 2017 9:53 AM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#); [Wight, Lee \(MPD\)](#)
Subject: RE: Sprinklr

Hey guys,

I'm meeting with Sprinklr at 2pm to look at the next steps going forward (i.e. new search terms, etc). I'll bring up your points from your feedback below. Have you used the tool since Inauguration? [REDACTED] - are you able to meet with me briefly to talk with them? Maybe I try to set up a training session to have them show you how to input terms and do the analysis. Let me know your thoughts.

[REDACTED]

-----Original Message-----

From: [REDACTED] (MPD)
Sent: Thursday, January 26, 2017 4:01 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr

[REDACTED]

-----Original Message-----

From: [REDACTED] (MPD)
Sent: Thursday, January 26, 2017 1:14 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr

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Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr

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[REDACTED]

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To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Sprinklr

Hi all - this is another social media monitoring tool. Sorry I haven't been able to talk to you both about it much but the demo will hopefully help.

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#); [Wight, Lee \(MPD\)](#)
Subject: RE: Sprinklr
Date: Thursday, February 16, 2017 9:53:30 AM

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Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr

[REDACTED]

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From: [REDACTED] (MPD)
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Subject: Sprinklr

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Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

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To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Re: Sprinklr
Date: Thursday, March 2, 2017 3:05:40 PM

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Thanks,

[REDACTED]

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Re: Sprinklr
Date: Tuesday, February 21, 2017 2:40:42 PM

Yes. What time do you have it reserved for?

Sent from my iPhone

On Feb 21, 2017, at 2:37 PM, "[REDACTED] (MPD)" <[REDACTED]@dc.gov> wrote:

Hi [REDACTED]

I reserved the JOCC tomorrow for Sprinklr to come in to training. I will be in interviews. Will either of you be available if they run into any issues?

Thanks,

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: 202 [REDACTED]
[REDACTED]@dc.gov

STATEMENT OF CONFIDENTIALITY: The information contained in this electronic message and any attachments for it are intended for the exclusive use of the addressee(s) and may contain confidential and privileged information. If you are not the intended recipient, please notify the sender immediately and destroy all copies of this message and any attachments.

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Thursday, March 2, 2017 3:09:43 PM

Thanks — [REDACTED] let me know if that helps

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Thanks,

[REDACTED]

From: [Dan Miller](#)
To: [REDACTED] (MPD)
Subject: Re: Sprinklr
Date: Thursday, February 16, 2017 9:35:09 AM

[REDACTED]

I'm looking forward to catching up! Real quick, I am going to be in DC at another client site from 12:00 - 1:30. Mind if I drop by to chat? It's really easy for me.

Talk soon!

On Wed, Feb 15, 2017 at 7:40 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Hi Dan,

Yes of course. How does tomorrow afternoon look? 2pm work?

Thanks

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Feb 15, 2017, at 13:57, Dan Miller <dan.miller@sprinklr.com> wrote:

[REDACTED]

I hope this message finds you well.

Quick question; do you have 15 minutes available to jump on the line later this week?

Just want to give you an update on our end and hash out next steps in the process.

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: [650-924-8200](tel:650-924-8200)

--

thank you,

dan miller

global account manager

mid-atlantic | sprinklr

m: 650-924-8200

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Wednesday, March 8, 2017 5:01:30 AM

No problem, just thought I would inquire about it.

Thanks,

[REDACTED]

[REDACTED]
Criminal Research Specialist
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: [REDACTED]

From: [REDACTED] (MPD)
Sent: Tuesday, March 07, 2017 5:56 AM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Re: Sprinklr

Hi [REDACTED]

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Sorry about that

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Cc: [REDACTED] (MPD)
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Thanks,

[REDACTED]

From: [REDACTED] (MPD)
To: [Dan Miller](#)
Subject: RE: Sprinklr
Date: Thursday, March 2, 2017 3:07:24 PM

Yes – that would be great. Would it be possible to have a phone call on Tuesday afternoon (maybe around 1400)?

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Thursday, March 02, 2017 9:14 AM
To: [REDACTED] (MPD)
Subject: Sprinklr

Hi [REDACTED]

I noticed that AWS had an outage this week that was affecting performance for some groups; I believe that everything is squared away.

Can we set aside 30-minutes for a check-in next week on Tuesday? I want to make sure we are in sync throughout the last few days of the pilot.

Have a great day!

--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Thursday, March 2, 2017 2:56:19 PM

I'm looping in [REDACTED] as he spoke with Sprinklr last week. There was a lot going on with the JOCC activation and all the violence recently, so I haven't had the chance to follow up. [REDACTED] can you fill in [REDACTED] (and me) about the conversation with Sprinklr?

From: [REDACTED] (MPD)
Sent: Thursday, March 02, 2017 1:38 PM
To: [REDACTED] (MPD)
Subject: Sprinklr

Hi [REDACTED]

Can you forward me the contact information for the sprinklr admins? I'm not sure my account is set up right.

Thanks,

[REDACTED]

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#); [Wight, Lee \(MPD\)](#)
Subject: RE: Sprinklr
Date: Thursday, February 16, 2017 10:55:00 AM

I have not used it since inauguration due to what it's on the listen for. I would like to see what we can do as far as orienting the search terms though.

-----Original Message-----

From: [REDACTED] (MPD)
Sent: Thursday, February 16, 2017 9:53 AM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#); [Wight, Lee \(MPD\)](#)
Subject: RE: Sprinklr

Hey guys,

I'm meeting with Sprinklr at 2pm to look at the next steps going forward (i.e. new search terms, etc). I'll bring up your points from your feedback below. Have you used the tool since Inauguration? [REDACTED] - are you able to meet with me briefly to talk with them? Maybe I try to set up a training session to have them show you how to input terms and do the analysis. Let me know your thoughts.

[REDACTED]

-----Original Message-----

From: [REDACTED] (MPD)
Sent: Thursday, January 26, 2017 4:01 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr

[REDACTED]

-----Original Message-----

From: [REDACTED] (MPD)
Sent: Thursday, January 26, 2017 1:14 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr

I used it pretty much the entire time we were working on Inauguration and have logged in a bit since then, but no longer see the utility (as it's still primarily listening to inauguration traffic). I've got my thoughts on dataminer working right now in a separate email and I'll add my sprinklr thoughts to that email as well. Should have something out by tomorrow early.

-----Original Message-----

From: [REDACTED] (MPD)

Sent: Thursday, January 26, 2017 1:08 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr

Hey guys,

Just wanted to follow up to see if you were able to use Sprinklr at all. Thoughts?

[REDACTED]

-----Original Message-----

From: [REDACTED] (MPD)
Sent: Wednesday, January 18, 2017 4:20 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Sprinklr

Hi all - this is another social media monitoring tool. Sorry I haven't been able to talk to you both about it much but the demo will hopefully help.

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Thursday, February 16, 2017 10:03:16 AM

Thank you both for getting back to me! I agree with [REDACTED]. The unfortunate thing was that we were in such a rush to test it for inauguration, we didn't get the chance to train anyone how to enter these additional terms. I'll see what they have to say when they stop by. If either of you are interested in stopping by to chat with them around 2, feel free! Thanks again.

From: [REDACTED] (MPD)
Sent: Thursday, February 16, 2017 9:57 AM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr

Good Morning [REDACTED]

[REDACTED]

Respectfully,

[REDACTED]
Intelligence Research Specialist
Criminal Intelligence Branch
Homeland Security Bureau
Cell: [REDACTED]
Work: [REDACTED]
[REDACTED] [dc.gov](#)

From: [REDACTED] (MPD)
Sent: Thursday, February 16, 2017 9:42 AM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Sprinklr

Good morning,

Sprinklr is stopping by around 2pm to discuss next steps. If you used the program at all during the inauguration (or since), can you send me some feedback? Have you used it since?

Thanks!

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: 202.727.0559

[REDACTED] [dc.gov](#)

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From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Thursday, February 16, 2017 9:57:06 AM

Thanks [REDACTED] I didn't use the sprinklr system

[REDACTED]
Senior Intelligence Research Specialist
MPD Security Liaison
Criminal Intelligence Branch
Homeland Security Bureau
300 Indiana Ave NW, Washington D.C.
Desk: (202) [REDACTED]
Cell: (571) [REDACTED]

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From: [REDACTED] (MPD)
Sent: Thursday, February 16, 2017 9:42 AM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Sprinklr

Good morning,

Sprinklr is stopping by around 2pm to discuss next steps. If you used the program at all during the inauguration (or since), can you send me some feedback? Have you used it since?

Thanks!

[REDACTED]
[REDACTED] M. Montagna
Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW
Washington, DC 20001
Office: 202.727.0559
[REDACTED] [dc.gov](#)

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From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD); [Delgado, Edward \(MPD\)](#); [Wight, Lee \(MPD\)](#)
Subject: RE: Sprinklr
Date: Thursday, February 16, 2017 9:53:30 AM

Hey guys,

I'm meeting with Sprinklr at 2pm to look at the next steps going forward (i.e. new search terms, etc). I'll bring up your points from your feedback below. Have you used the tool since Inauguration? Butler - are you able to meet with me briefly to talk with them? Maybe I try to set up a training session to have them show you how to input terms and do the analysis. Let me know your thoughts.

[REDACTED]

-----Original Message-----

From: [REDACTED] (MPD)
Sent: Thursday, January 26, 2017 4:01 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr

[REDACTED]

-----Original Message-----

From: [REDACTED] (MPD)
Sent: Thursday, January 26, 2017 1:14 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr

I used it pretty much the entire time we were working on Inauguration and have logged in a bit since then, but no longer see the utility (as it's still primarily listening to inauguration traffic). I've got my thoughts on datamir working right now in a separate email and I'll add my sprinklr thoughts to that email as well. Should have something out by tomorrow early.

-----Original Message-----

From: [REDACTED] (MPD)
Sent: Thursday, January 26, 2017 1:08 PM
To: [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr

Hey guys,

Just wanted to follow up to see if you were able to use Sprinklr at all. Thoughts?

[REDACTED]

-----Original Message-----

From: [REDACTED] (MPD)

Sent: Wednesday, January 18, 2017 4:20 PM

To: [REDACTED] (MPD); [REDACTED] (MPD)

Subject: Sprinklr

Hi all - this is another social media monitoring tool. Sorry I haven't been able to talk to you both about it much but the demo will hopefully help.

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

From: [REDACTED] (MPD)
To: [Dan Miller](#)
Subject: RE: Sprinklr
Date: Thursday, February 16, 2017 9:38:16 AM

300 Indiana Ave NW. We're up on the 5th floor. Just let the guard on the 5th floor know you are here to see me. I can also be reached at 202-727-0559.

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Thursday, February 16, 2017 9:37 AM
To: [REDACTED] (MPD)
Subject: Re: Sprinklr

Fantastic! It would actually be pretty cool to check that out - It will help put some context around what we are trying to do. What is the address again?



On Thu, Feb 16, 2017 at 9:35 AM, [REDACTED] (MPD) <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

That's no problem. I'm in the middle of the Command Center, but we can find a quiet place to chat.

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Thursday, February 16, 2017 9:35 AM
To: [REDACTED] (MPD)
Subject: Re: Sprinklr

[REDACTED]

I'm looking forward to catching up! Real quick, I am going to be in DC at another client site from 12:00 - 1:30. Mind if I drop by to chat? It's really easy for me.

Talk soon!



On Wed, Feb 15, 2017 at 7:40 PM, [REDACTED] (MPD) <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)> wrote:

Hi Dan,

Yes of course. How does tomorrow afternoon look? 2pm work?

Thanks

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

On Feb 15, 2017, at 13:57, Dan Miller <dan.miller@sprinklr.com> wrote:



I hope this message finds you well.

Quick question; do you have 15 minutes available to jump on the line later this week?

Just want to give you an update on our end and hash out next steps in the process.

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: [650-924-8200](tel:650-924-8200)



--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: [650-924-8200](tel:650-924-8200)

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Re: Sprinklr
Date: Thursday, March 2, 2017 3:05:40 PM

Yeah I spoke with one of the reps on Tuesday about setting up a state of the union account. Apparently they have what is a essentially a "master account" so when you go down to the settings bar and it says "management" that should be where we input new searches. For the time being we can only monitor those words that we collectively put in as well as the ADL threats and keywords. Definitely not as easy to navigate as Datamir

Sent from my iPhone

On Mar 2, 2017, at 2:56 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

I'm looping in [REDACTED] as he spoke with Sprinklr last week. There was a lot going on with the JOCC activation and all the violence recently, so I haven't had the chance to follow up. [REDACTED] can you fill in [REDACTED] (and me) about the conversation with Sprinklr?

From: [REDACTED] (MPD)
Sent: Thursday, March 02, 2017 1:38 PM
To: [REDACTED] (MPD)
Subject: Sprinklr

Hi [REDACTED]

Can you forward me the contact information for the sprinklr admins? I'm not sure my account is set up right.

Thanks,

[REDACTED]

From: [REDACTED] (MPD)
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: RE: Sprinklr
Date: Thursday, March 2, 2017 3:09:43 PM

Thanks — [REDACTED] let me know if that helps

From: [REDACTED] (MPD)
Sent: Thursday, March 02, 2017 3:06 PM
To: [REDACTED] (MPD)
Cc: [REDACTED] (MPD)
Subject: Re: Sprinklr

Yeah I spoke with one of the reps on Tuesday about setting up a state of the union account. Apparently they have what is essentially a "master account" so when you go down to the settings bar and it says "management" that should be where we input new searches. For the time being we can only monitor those words that we collectively put in as well as the ADL threats and keywords. Definitely not as easy to navigate as Datamir

Sent from my iPhone

On Mar 2, 2017, at 2:56 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

I'm looping in [REDACTED] as he spoke with Sprinklr last week. There was a lot going on with the JOCC activation and all the violence recently, so I haven't had the chance to follow up. [REDACTED] can you fill in [REDACTED] (and me) about the conversation with Sprinklr?

From: [REDACTED] (MPD)
Sent: Thursday, March 02, 2017 1:38 PM
To: [REDACTED] (MPD)
Subject: Sprinklr

Hi [REDACTED]

Can you forward me the contact information for the sprinklr admins? I'm not sure my account is set up right.

Thanks,

[REDACTED]

From: [REDACTED] (MPD)
To: [Dan Miller](#)
Subject: RE: Sprinklr: Next couple weeks
Date: Tuesday, March 14, 2017 12:40:44 PM

Hi Dan,

Sorry for the delay. I usually spend most of Mondays in meetings. Do you have some time today to touch base after 330pm?

Thanks,

[REDACTED]

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Monday, March 13, 2017 9:49 AM
To: [REDACTED] (MPD)
Subject: Sprinklr: Next couple weeks

[REDACTED]

Happy Monday!

As you may have guessed, we are going to extend the Sprinklr pilot throughout the rest of the month. With that said, could we catch up 1:1 about how to optimize the time we have moving forward? I may bring in Chris Oliver, just because we all have to go back up the chain internally when extending a pilot. A quick 15-minutes today would be great!

--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200



From: [REDACTED] (MPD)
To: [Dan Miller](#)
Subject: RE: Sprinklr: Next couple weeks
Date: Tuesday, March 14, 2017 1:04:36 PM

Sounds good – talk to you then.

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Tuesday, March 14, 2017 1:04 PM
To: [REDACTED] (MPD)
Subject: Re: Sprinklr: Next couple weeks

No worries! 3:30 works great! I will send an invite.



On Tue, Mar 14, 2017 at 12:40 PM, [REDACTED] (MPD) <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)> wrote:
Hi Dan,

Sorry for the delay. I usually spend most of Mondays in meetings. Do you have some time today to touch base after 330pm?

Thanks,

[REDACTED]

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Monday, March 13, 2017 9:49 AM
To: [REDACTED] (MPD)
Subject: Sprinklr: Next couple weeks

[REDACTED]

Happy Monday!

As you may have guessed, we are going to extend the Sprinklr pilot throughout the rest of the month. With that said, could we catch up 1:1 about how to optimize the time we have moving forward? I may bring in Chris Oliver, just because we all have to go back up the chain internally when extending a pilot. A quick 15-minutes today would be great!

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: [650-924-8200](tel:650-924-8200)



--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: [Dan Miller](#)
To: [REDACTED] (MPD)
Subject: Re: Sprinklr: Next couple weeks
Date: Tuesday, March 14, 2017 1:04:01 PM

No worries! 3:30 works great! I will send an invite.

On Tue, Mar 14, 2017 at 12:40 PM, [REDACTED] (MPD) <[REDACTED]@dc.gov> wrote:

Hi Dan,

Sorry for the delay. I usually spend most of Mondays in meetings. Do you have some time today to touch base after 330pm?

Thanks,

[REDACTED]

From: Dan Miller [mailto:dan.miller@sprinklr.com]
Sent: Monday, March 13, 2017 9:49 AM
To: [REDACTED] (MPD)
Subject: Sprinklr: Next couple weeks

[REDACTED]

Happy Monday!

As you may have guessed, we are going to extend the Sprinklr pilot throughout the rest of the month. With that said, could we catch up 1:1 about how to optimize the time we have moving forward? I may bring in Chris Oliver, just because we all have to go back up the chain internally when extending a pilot. A quick 15-minutes today would be great!

--

thank you,

dan miller
global account manager

mid-atlantic | sprinklr
m: [650-924-8200](tel:650-924-8200)



--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD);
[REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Sprinklr
Date: Thursday, February 16, 2017 3:39:21 PM

Hey guys,

[REDACTED] and I got the chance to meet with a representative from Sprinklr today about how we can use it going forward. Hopefully we're going to get some hands on training sometime early next week but in the meantime they wanted us to develop a list of words that Sprinklr will pull from on our home page query. They had alluded to the fact that we can have two panels up similar to Datamir and monitor activity on smaller and larger scales. Going forward they said we would have access to change the query for real time events (I.E Inauguration, planned protests, etc.) but for now let's just create a list for universal themes we should always monitor. Feel free to add as many as you'd like, we need to condense it at the end and prioritize it if we can.

(We can add this to the Passdown if necessary once everyone reads the original email)

Key terms:

- Active Shooter
- Bomb threat
- Evacuation
- Protests
- Terrorism
- Officer involved shooting
- Hostage
- Explosion
- Powder (white)
- ISIS
- Jihad

We can condense the search for the DC themed for upcoming events as well. For those protests scheduled February 17th words like:

- #BreakLunch
- #F17
- #GeneralStrike

Are all expected to be used, so we can hopefully monitor events with Direct DC nexus at the same time.

Thanks,

[REDACTED]

From: [Dan Miller](#)
To: [REDACTED] (MPD); [Chris Oliver](#)
Subject: Sprinklr Availability
Date: Tuesday, March 14, 2017 5:55:23 PM

[REDACTED]

Thanks so much for the time today - it helped tremendously.

Kara is available between 10-12 and 3-4 on Thursday. How do these times look? (Sorry, she had mid-day meeting that couldn't be moved)

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: [Dan Miller](#)
To: [REDACTED] (MPD); [Kara Dawson](#); [Eric Morelli](#)
Subject: Sprinklr Key Words
Date: Tuesday, February 21, 2017 9:54:07 AM

[REDACTED]

I hope you had a great weekend! Please shoot over the search topics once the team has consolidated. We can start pushing those into the system right away.

See you tomorrow!

--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: [Vince Lacsamana](#)
To: [REDACTED] (MPD)
Cc: [Rupert, Michael \(OCTO\)](#); [Kimberlee Smith](#); [Dan Miller](#); [Kara Dawson](#)
Subject: Sprinklr MPD Next Steps
Date: Monday, February 6, 2017 9:02:51 AM

Hi [REDACTED]

Hope you are well. I wanted to quickly reach out to see when a good time for a sync would be. We would like to have a deeper discussion around some of MPDs other use cases and then set up additional times for us to meet. Do you have any availability today or tomorrow for a quick 30 minute sync?

Best regards,
Vince

--

vincent lacsamana
associate director - lead consultant, customer experience | [sprinklr](#)
the most complete enterprise social technology in the world
515 congress ave, fl 26, austin, tx 78701
m: (760)459-5375 o: (917)933-7848 skype: vincentlacsamana
["the most powerful technology in the market"](#) - forrester research

From: [Dan Miller](#)
To: [REDACTED] (MPD)
Subject: Sprinklr
Date: Thursday, March 2, 2017 9:14:27 AM

Hi [REDACTED]

I noticed that AWS had an outage this week that was affecting performance for some groups; I believe that everything is squared away.

Can we set aside 30-minutes for a check-in next week on Tuesday? I want to make sure we are in sync throughout the last few days of the pilot.

Have a great day!

--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Sprinklr
Date: Thursday, February 16, 2017 9:42:19 AM

Good morning,

Sprinklr is stopping by around 2pm to discuss next steps. If you used the program at all during the inauguration (or since), can you send me some feedback? Have you used it since?

Thanks!

[REDACTED]

[REDACTED]

Criminal Research Specialist Supervisor
Investigative Support Unit
Joint Strategic & Tactical Analysis Command Center
Homeland Security Bureau
Metropolitan Police Department
300 Indiana Avenue NW

[REDACTED]

[dc.gov](#)

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From: [Dan Miller](#)
To: [REDACTED] (MPD)
Subject: Sprinklr
Date: Wednesday, February 15, 2017 1:57:54 PM

[REDACTED]

I hope this message finds you well.

Quick question; do you have 15 minutes available to jump on the line later this week?

Just want to give you an update on our end and hash out next steps in the process.

--
thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: [REDACTED] (MPD)
To: [REDACTED] (MPD); [REDACTED] (MPD)
Subject: Sprinklr
Date: Tuesday, March 7, 2017 5:05:57 AM

Good morning,

Will and I were talking tonight and neither of us have a Sprinklr account and didn't know if that is something we should have gotten at the meeting the other week or not?

Thanks,

[REDACTED]

From: [Dan Miller](#)
To: [REDACTED] (MPD)
Subject: Sprinklr: Next couple weeks
Date: Monday, March 13, 2017 9:49:03 AM

[REDACTED]

Happy Monday!

As you may have guessed, we are going to extend the Sprinklr pilot throughout the rest of the month. With that said, could we catch up 1:1 about how to optimize the time we have moving forward? I may bring in Chris Oliver, just because we all have to go back up the chain internally when extending a pilot. A quick 15-minutes today would be great!

--

thank you,

dan miller
global account manager
mid-atlantic | sprinklr
m: 650-924-8200

From: dan.miller@sprinklr.com
To: sync-58a58cf09662437ed0033d1@ywsync.com (MPD)
Subject: Updated invitation: Dan [REDACTED] | MPD @ Thu Feb 16, 2017 2pm - 2:15pm (EST) [REDACTED] dc.gov
Attachments: invite.ics

This event has been changed.

more details > <<https://www.google.com/calendar/event?>

action VIEW&eid ajRzdHQ0cGwxZHVqamFubTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5ub3Y&tok MjMjZGFuLm1pbGxickBzCHpbm5sci5jb204ODBiYmMxZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyYmU4YTJj&ctz America/New_York&hl en-

Dan [REDACTED] | MPD

Thanks for the time -- just want to quickly discuss Sprinklr moving forward into a day-to-day environment.

Thank you,

Dan Miller
650-924-8200

When

Thu Feb 16, 2017 2pm - 2:15pm Eastern Time

Where

Changed: 300 Indiana Ave NW, Washington, DC 20001, USA (map <[https://maps.google.com/maps?q=300 Indiana Ave NW, Washington, DC 20001, USA&hl=en](https://maps.google.com/maps?q=300+Indiana+Ave+NW,+Washington,+DC+20001,+USA&hl=en)>)

Calendar

[REDACTED] dc.gov

with

• dan.miller@sprinklr.com

- organizer

• sync-58a58cf09662437ed0033d1@ywsync.com

[REDACTED] dc.gov

Going?

Yes <<https://www.google.com/calendar/event?>

action RESPOND&eid ajRzdHQ0cGwxZHVqamFubTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5ub3Y&rst 1&tok MjMjZGFuLm1pbGxickBzCHpbm5sci5jb204ODBiYmMxZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyYmU4YTJj&ctz America/New_York&hl en-

Maybe <<https://www.google.com/calendar/event?>

action RESPOND&eid ajRzdHQ0cGwxZHVqamFubTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5ub3Y&rst 3&tok MjMjZGFuLm1pbGxickBzCHpbm5sci5jb204ODBiYmMxZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyYmU4YTJj&ctz America/New_York&hl en-

No <<https://www.google.com/calendar/event?>

action RESPOND&eid ajRzdHQ0cGwxZHVqamFubTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5ub3Y&rst 2&tok MjMjZGFuLm1pbGxickBzCHpbm5sci5jb204ODBiYmMxZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyYmU4YTJj&ctz America/New_York&hl en-

more options > <<https://www.google.com/calendar/event?>

action VIEW&eid ajRzdHQ0cGwxZHVqamFubTZoODZwNjk0Z28gY2Fyb2x5b250YWduYUBkYy5ub3Y&tok MjMjZGFuLm1pbGxickBzCHpbm5sci5jb204ODBiYmMxZjc1N2YxZTU2OTY4ODU3MzgxY2UwNzc0MzQyYmU4YTJj&ctz America/New_York&hl en-

Invitation from Google Calendar <<https://www.google.com/calendar/>>

You are receiving this courtesy email at the account [REDACTED] dc.gov because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <<https://support.google.com/calendar/answer/37135#forwarding>> .

Curriculum Structure Report

Metropolitan Police Academy (MPA)
Metropolitan Police Department, Washington, D.C.

Reported by Acadis® Readiness Suite

07/28/2022

Class: **District Intelligence Officer
Program - 2019/01/30-31**

Summary

Class District Intelligence Officer Program -
2019/01/30-31

Class Length 34h 0m

Dates 01/30/2019 to 01/31/2019

Segment Length 0h 0m

No. of Tests 0

Activities and Segments

Activity / Segment	Training Division	Must Be Passed	Min. Passing	Segment Length	Segment Total	Activity Length
Day One		No				8h 30m
Roll Call		No				0h 30m
Introduction to Intelligence		No				2h 0m
29 CFR/Gang Database		No				2h 0m
Lunch		No				0h 30m
Source Development		No				1h 30m
Street Interviews		No				1h 0m
Information Collection/Beat Books		No				1h 0m
Day Two		No				8h 30m
Roll Call		No				0h 30m
Intel Collecting Using Data & Analytics		No				1h 0m
Social Media		No				1h 0m
First Amendment Demonstrations		No				1h 0m
Capital Watch Program		No				1h 0m
Lunch		No				0h 30m
Homicide Investigations		No				1h 30m
Emotional Intelligence		No				1h 0m
Course Wrap-up		No				1h 0m

Totals include both training and non-training hours

For Official Use Only

Curriculum Structure Report

Metropolitan Police Academy (MPA)
Metropolitan Police Department, Washington, D.C.

Reported by Acadis® Readiness Suite

07/28/2022

Class: **District Intelligence Officer
Program - 2019/01/30-31**

Tests

Test	Retest Rules	Waiver Rules	Must Be Passed	Min. Passing At Risk	Activity
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Totals include both training and non-training hours

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Curriculum Structure Report

Metropolitan Police Academy (MPA)
Metropolitan Police Department, Washington, D.C.

Reported by Acadis® Readiness Suite

07/28/2022

Class: **District Intelligence Officer
Program - 2019/02/05-06**

Summary

Class District Intelligence Officer Program -
2019/02/05-06

Class Length 34h 0m

Dates 02/05/2019 to 02/06/2019

Segment Length 0h 0m

No. of Tests 0

Activities and Segments

Activity / Segment	Training Division	Must Be Passed	Min. Passing	Segment Length	Segment Total	Activity Length
Day One		No				8h 30m
Roll Call		No				0h 30m
Introduction to Intelligence		No				2h 0m
29 CFR/Gang Database		No				2h 0m
Lunch		No				0h 30m
Source Development		No				1h 30m
Street Interviews		No				1h 0m
Information Collection/Beat Books		No				1h 0m
Day Two		No				8h 30m
Roll Call		No				0h 30m
Intel Collecting Using Data & Analytics		No				1h 0m
Social Media		No				1h 0m
First Amendment Demonstrations		No				1h 0m
Capital Watch Program		No				1h 0m
Lunch		No				0h 30m
Homicide Investigations		No				1h 30m
Emotional Intelligence		No				1h 0m
Course Wrap-up		No				1h 0m

Totals include both training and non-training hours

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Curriculum Structure Report

Metropolitan Police Academy (MPA)
Metropolitan Police Department, Washington, D.C.

Reported by Acadis® Readiness Suite

07/28/2022

Class: **District Intelligence Officer
Program - 2019/02/05-06**

Tests

Test	Retest Rules	Waiver Rules	Must Be Passed	Min. Passing At Risk	Activity
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Totals include both training and non-training hours

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Curriculum Structure Report

Metropolitan Police Academy (MPA)
Metropolitan Police Department, Washington, D.C.

Reported by Acadis® Readiness Suite

07/28/2022

Class: **District Intelligence Officer
Program - 2019/02/07-08**

Summary

Class District Intelligence Officer Program -
2019/02/07-08

Class Length 34h 0m

Dates 02/07/2019 to 02/08/2019

Segment Length 0h 0m

No. of Tests 0

Activities and Segments

Activity / Segment	Training Division	Must Be Passed	Min. Passing	Segment Length	Segment Total	Activity Length
Day One		No				8h 30m
Roll Call		No				0h 30m
Introduction to Intelligence		No				2h 0m
29 CFR/Gang Database		No				2h 0m
Lunch		No				0h 30m
Source Development		No				1h 30m
Street Interviews		No				1h 0m
Information Collection/Beat Books		No				1h 0m
Day Two		No				8h 30m
Roll Call		No				0h 30m
Intel Collecting Using Data & Analytics		No				1h 0m
Social Media		No				1h 0m
First Amendment Demonstrations		No				1h 0m
Capital Watch Program		No				1h 0m
Lunch		No				0h 30m
Homicide Investigations		No				1h 30m
Emotional Intelligence		No				1h 0m
Course Wrap-up		No				1h 0m

Totals include both training and non-training hours

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Curriculum Structure Report

Metropolitan Police Academy (MPA)
Metropolitan Police Department, Washington, D.C.

Reported by Acadis® Readiness Suite

07/28/2022

Class: **District Intelligence Officer
Program - 2019/02/07-08**

Tests

Test	Retest Rules	Waiver Rules	Must Be Passed	Min. Passing At Risk	Activity
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Totals include both training and non-training hours

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Curriculum Structure Report

Metropolitan Police Academy (MPA)
Metropolitan Police Department, Washington, D.C.

Reported by Acadis® Readiness Suite

07/28/2022

Class: **District Intelligence Officer
Program - 2019/12/03**

Summary

Class District Intelligence Officer Program -
2019/12/03

Class Length 34h 0m

Dates 12/03/2019 to 12/03/2019

Segment Length 0h 0m

No. of Tests 0

Activities and Segments

Activity / Segment	Training Division	Must Be Passed	Min. Passing	Segment Length	Segment Total	Activity Length
Day One		No				8h 30m
Roll Call		No				0h 30m
Introduction to Intelligence		No				2h 0m
29 CFR/Gang Database		No				2h 0m
Lunch		No				0h 30m
Source Development		No				1h 30m
Street Interviews		No				1h 0m
Information Collection/Beat Books		No				1h 0m
Day Two		No				8h 30m
Roll Call		No				0h 30m
Intel Collecting Using Data & Analytics		No				1h 0m
Social Media		No				1h 0m
First Amendment Demonstrations		No				1h 0m
Capital Watch Program		No				1h 0m
Lunch		No				0h 30m
Homicide Investigations		No				1h 30m
Emotional Intelligence		No				1h 0m
Course Wrap-up		No				1h 0m

Totals include both training and non-training hours

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Curriculum Structure Report

Metropolitan Police Academy (MPA)
Metropolitan Police Department, Washington, D.C.

Reported by Acadis® Readiness Suite

07/28/2022

Class: **District Intelligence Officer
Program - 2019/12/03**

Tests

Test	Retest Rules	Waiver Rules	Must Be Passed	Min. Passing At Risk	Activity
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Totals include both training and non-training hours

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Curriculum Structure Report

Metropolitan Police Academy (MPA)
Metropolitan Police Department, Washington, D.C.

Reported by Acadis® Readiness Suite

07/28/2022

Class: **District Intelligence Officer
Program - 2019/12/04**

Summary

Class District Intelligence Officer Program -
2019/12/04

Class Length 34h 0m

Dates 12/04/2019 to 12/04/2019

Segment Length 0h 0m

No. of Tests 0

Activities and Segments

Activity / Segment	Training Division	Must Be Passed	Min. Passing	Segment Length	Segment Total	Activity Length
Day One		No				8h 30m
Roll Call		No				0h 30m
Introduction to Intelligence		No				2h 0m
29 CFR/Gang Database		No				2h 0m
Lunch		No				0h 30m
Source Development		No				1h 30m
Street Interviews		No				1h 0m
Information Collection/Beat Books		No				1h 0m
Day Two		No				8h 30m
Roll Call		No				0h 30m
Intel Collecting Using Data & Analytics		No				1h 0m
Social Media		No				1h 0m
First Amendment Demonstrations		No				1h 0m
Capital Watch Program		No				1h 0m
Lunch		No				0h 30m
Homicide Investigations		No				1h 30m
Emotional Intelligence		No				1h 0m
Course Wrap-up		No				1h 0m

Totals include both training and non-training hours

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Curriculum Structure Report

Metropolitan Police Academy (MPA)
Metropolitan Police Department, Washington, D.C.

Reported by Acadis® Readiness Suite

07/28/2022

Class: **District Intelligence Officer
Program - 2019/12/04**

Tests

Test	Retest Rules	Waiver Rules	Must Be Passed	Min. Passing At Risk	Activity
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Totals include both training and non-training hours

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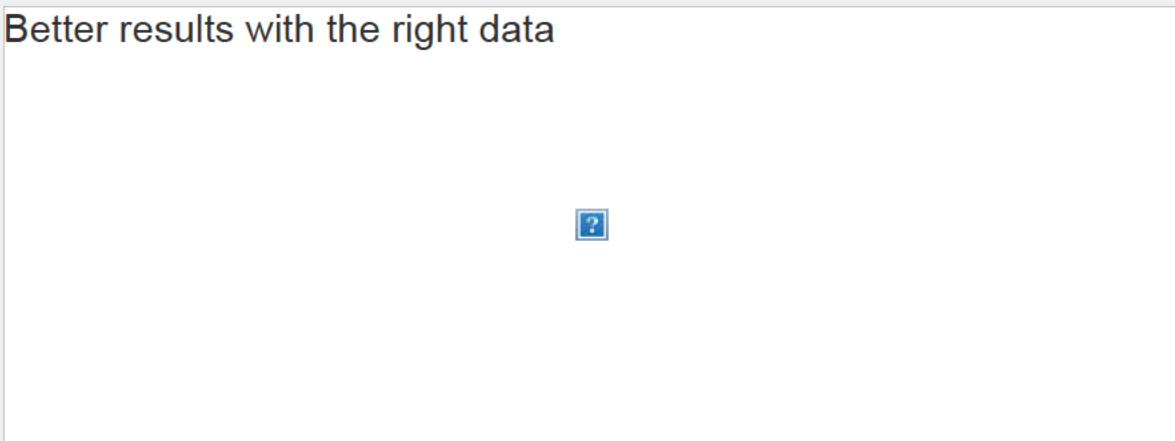
From: [TransUnion TLOxp](#)
To: [REDACTED]@dc.gov
Subject: Access more social and web insights now
Date: Wednesday, May 1, 2019 10:32:11 AM

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Better results with the right data



We're excited to launch the all-new [Social Media Comprehensive Report](#) — a new, powerful way to research a subject's digital identity.

TransUnion's TLOxp[®] solution now offers search and report functionality for access to (publicly-facing) social media and web data to support and enhance your investigations, research and due diligence. In a single search, you can now reveal more about a subject's digital identity through information not readily accessible via other forms of public records data - helping you gather information and assess risk more effectively.



The information you're looking for could be closer than you think.

[Try it now >>](#)



We're here to help

If you have questions about any TLOxp features, call 800-856-5599 or contact your account manager Monday-Friday, 8 a.m.-8 p.m. Eastern Time.

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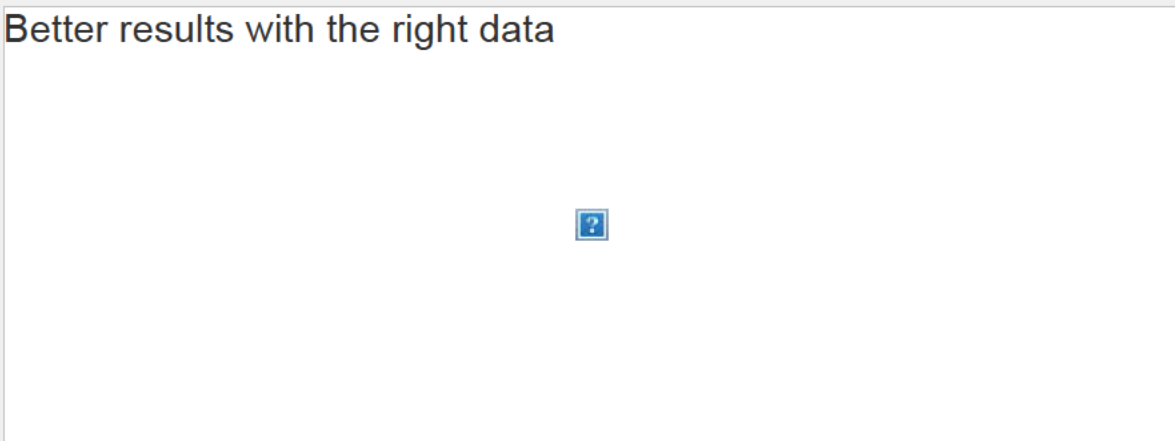
From: [TransUnion TLOxp](#)
To: [REDACTED] [DC.Gov](#)
Subject: Access more social and web insights now
Date: Wednesday, May 1, 2019 10:31:05 AM

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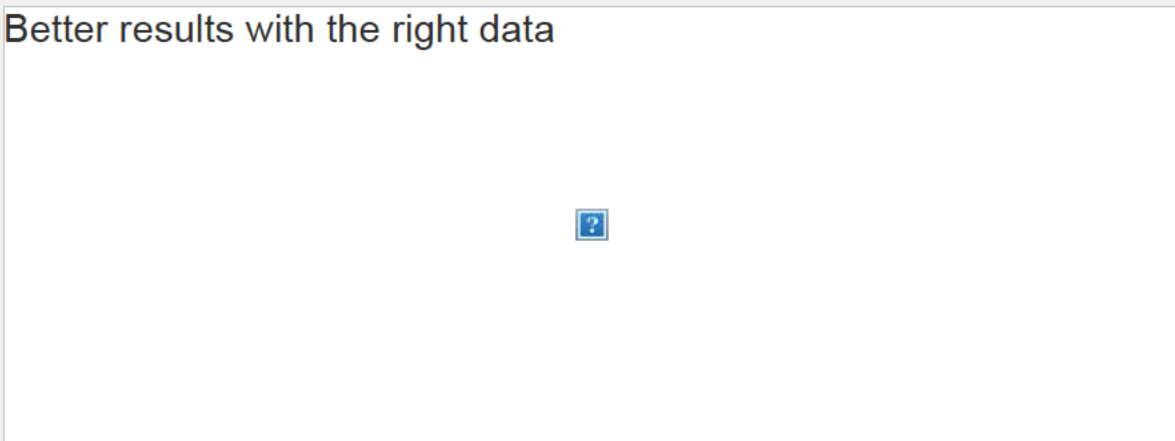
From: [TransUnion TLOxp](#)
To: [REDACTED] [dc.gov](#)
Subject: Access more social and web insights now
Date: Wednesday, May 1, 2019 10:31:19 AM

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[Try it now >>](#)



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From: CustomerSupport@TLO.com
To: [REDACTED] (MPD)
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]
Date: Wednesday, February 23, 2022 5:16:38 AM

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Dear [REDACTED]
Account # [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

TransUnion's TLOxp Sales Team
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)
TLOxpSales@TransUnion.com

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From: CustomerSupport@TLO.com
To: [REDACTED] (MPD)
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]
Date: Friday, October 5, 2018 5:25:56 AM

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Dear [REDACTED]
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

The TransUnion TLOxp Sales Team
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)
TLOxpSales@TransUnion.com
TransUnion Risk and Alternative Data Solutions, Inc

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From: CustomerSupport@TLO.com
To: [REDACTED] (MPD)
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]
Date: Friday, January 5, 2018 5:22:28 AM



Dear [REDACTED]
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

The TransUnion TLOxp Sales Team
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)
TLOxpSales@TransUnion.com
TransUnion Risk and Alternative Data Solutions, Inc

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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account [REDACTED]
Date: Monday, April 29, 2019 5:16:47 AM

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Dear [REDACTED]
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

TransUnion's TLOxp Sales Team
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)
TLOxpSales@TransUnion.com

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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]
Date: Sunday, April 21, 2019 5:16:37 AM

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Dear [REDACTED]
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

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If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

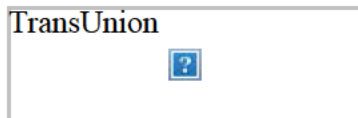
Best regards,

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TLOxpSales@TransUnion.com

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From: CustomerSupport@TLO.com
To: Barnes, [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account [REDACTED]
Date: Thursday, April 18, 2019 5:17:15 AM

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Dear [REDACTED]
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]
Date: Monday, December 31, 2018 5:17:08 AM

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Dear [REDACTED]
Account # [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards, TransUnion Risk and Alternative Data Solutions, Inc

The TransUnion TLOxp Sales Team
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)
TLOxpSales@TransUnion.com
TransUnion Risk and Alternative Data Solutions, Inc

This email including, without limitation, the attachments, if any, accompanying this email, may contain information which is confidential or privileged and exempt from disclosure under applicable law. The information is for the use of the intended recipient. If you are not the intended recipient, be aware that any disclosure, copying, distribution, review or use of the contents of this email, and/or its attachments, is without authorization and is prohibited. If you have received this email in error, please notify us by reply email immediately and destroy all copies of this email and its attachments.

From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account [REDACTED]
Date: Saturday, December 22, 2018 5:16:42 AM

CAUTION: This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account #298388
Date: Sunday, December 9, 2018 5:17:15 AM

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Dear [REDACTED]
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

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TLOxpSales@TransUnion.com
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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account [REDACTED]
Date: Saturday, December 8, 2018 5:17:02 AM

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Dear [REDACTED]
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

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Best regards, TransUnion Risk and Alternative Data Solutions, Inc

The TransUnion TLOxp Sales Team
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)
TLOxpSales@TransUnion.com
TransUnion Risk and Alternative Data Solutions, Inc

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From: CustomerSupport@TLO.com
To: [REDACTED] (MPD)
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account #298388
Date: Saturday, October 6, 2018 5:19:55 AM

CAUTION: This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).



Dear [REDACTED]
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

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Best regards, TransUnion Risk and Alternative Data Solutions, Inc

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800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)
TLOxpSales@TransUnion.com
TransUnion Risk and Alternative Data Solutions, Inc

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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account #298388
Date: Sunday, December 8, 2019 5:19:24 AM

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Dear [REDACTED]
Account # [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

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If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

TransUnion's TLOxp Sales Team
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)
TLOxpSales@TransUnion.com

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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]
Date: Saturday, December 4, 2021 5:18:10 AM

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Dear [REDACTED]
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

To log in, simply visit <https://login.tlo.com> and enter your username and password.

If you forgot your password and need it reset, please contact your Account Administrator or visit <https://login.tlo.com> and hit the Forgot Password link.

Best regards,

TransUnion's TLOxp Sales Team
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)
TLOxpSales@TransUnion.com

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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]
Date: Thursday, September 30, 2021 5:18:34 AM

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Dear [REDACTED]
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

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Best regards,

TransUnion's TLOxp Sales Team
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)
TLOxpSales@TransUnion.com

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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]
Date: Saturday, June 12, 2021 5:17:06 AM

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Dear [REDACTED]
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

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Best regards,

TransUnion's TLOxp Sales Team
800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)
TLOxpSales@TransUnion.com

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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]
Date: Sunday, November 29, 2020 5:19:30 AM

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Dear [REDACTED]
Account #: [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

Due to the sensitivity of data contained in TLOxp, we require that each user log into the TLOxp database at least once every 90 days. Consequently, after 90 days of inactivity, your account will be temporarily suspended.

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Best regards,

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800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)
TLOxpSales@TransUnion.com

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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]
Date: Wednesday, July 22, 2020 5:16:52 AM

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Dear [REDACTED]
Account # [REDACTED]

Our records indicate that you have not logged into TLOxp® during the last 30 days.

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Best regards,

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TLOxpSales@TransUnion.com

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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]
Date: Thursday, March 12, 2020 5:17:20 AM

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Dear [REDACTED]
Account #: [REDACTED]

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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account # [REDACTED]
Date: Monday, March 2, 2020 5:18:41 AM

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Dear [REDACTED]
Account #: [REDACTED]

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From: CustomerSupport@TLO.com
To: [REDACTED] (MPD)
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account [REDACTED]
Date: Saturday, April 30, 2022 5:17:32 AM

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Dear [REDACTED]
Account #: [REDACTED]

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From: CustomerSupport@TLO.com
To: [REDACTED]
Subject: Action Required - 30 Day Notice of Inactivity on Your TLOxp Account - Account [REDACTED]
Date: Thursday, November 7, 2019 5:17:18 AM

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Dear [REDACTED]
Account #: [REDACTED]

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Best regards,

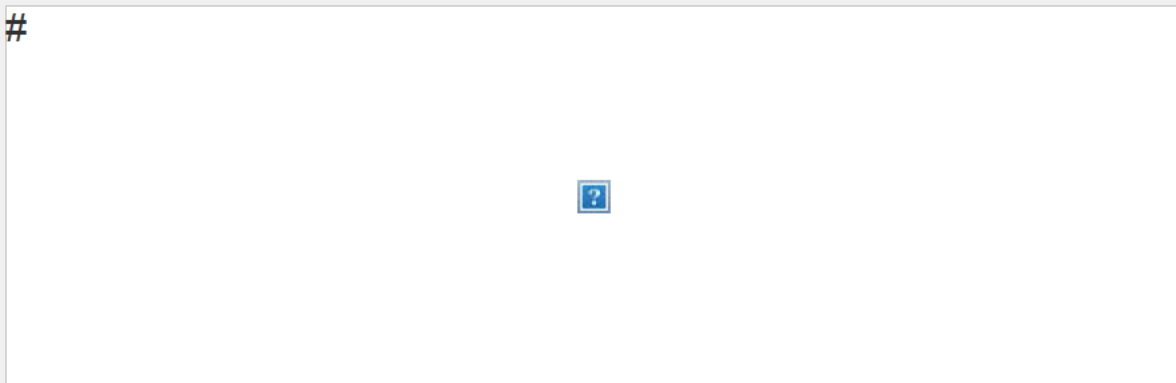
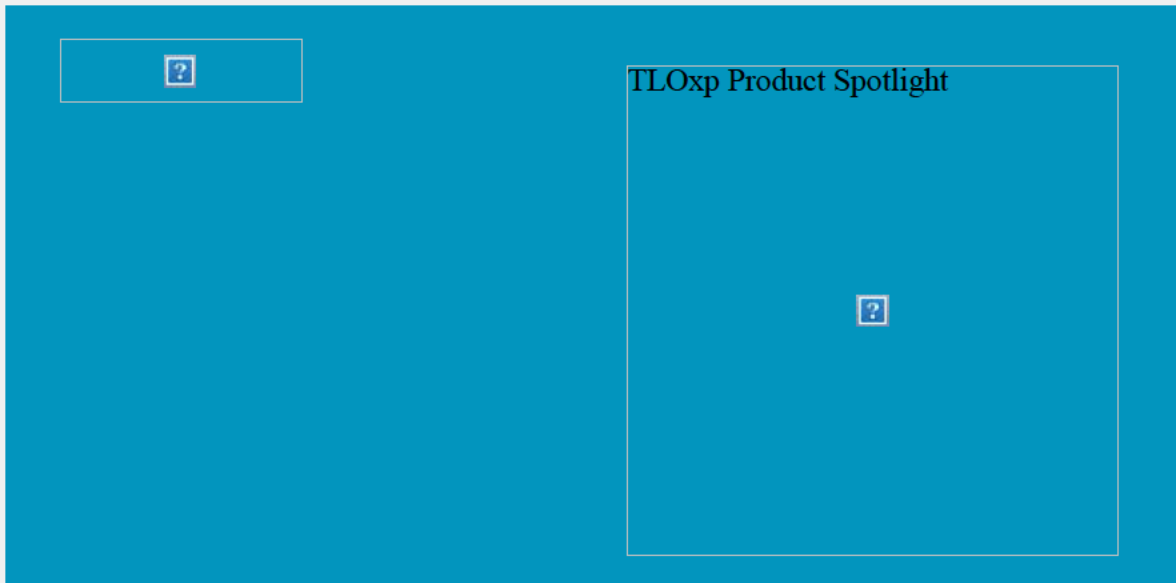
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800-856-5599 (M–F, 8 a.m.–6 p.m. Eastern)
TLOxpSales@TransUnion.com

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From: [TransUnion TLOxp](#)
To: [REDACTED]@dc.gov
Subject: Conduct more powerful research today
Date: Tuesday, July 9, 2019 10:01:23 AM

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[View online](#)



In an effort to continually enrich our offerings, we recently launched the [Social Media Comprehensive Report](#) - a newly upgraded and more powerful way to research a subject's digital identity.

TransUnion's TLOxp® solution now includes search and report functionality when accessing publicly-facing social media and web data, helping support and enhance your investigations, research and due diligence. Today, a single search can reveal more about a subject's digital identity with information not readily accessible via other forms of public records data - allowing you to gather intel and assess risk more effectively.

The information you're looking for could be closer than you think.

[Try it now >](#)

We deliver data-fast



TransUnion has entire departments dedicated to data management and hygiene, with data scientists pushing the limits of our analytics-based models to improve the quality of our information.

Law enforcement and government agencies can capitalize on our affinity for fresh data by scrubbing files - in bulk - in as quickly as several hours. This translates to more efficient operations.

[Refresh your data now >](#)

We're here to help

If you have questions on any TLOxp features, call 800-856-5599 or contact your account manager Monday-Friday: 8 a.m.-8 p.m. Eastern Time.



4530 Conference Way South, Boca Raton, FL 33431

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From: [REDACTED] (MPD)
To: [Parsons, Leslie \(MPD\)](#); [Montagna, Carolyn \(MPD\)](#)
Subject: FW: TLOxp Pricing Options Metropolitan Police Dept. - DC [REDACTED]
Date: Wednesday, August 8, 2018 12:57:56 PM
Attachments: [image001.png](#)

Good afternoon,

In preparation for the FY19 service agreements with TLOxp, Ms. McCaffrey has sent me the pricing options below. I am not so sure if it would be beneficial to make any changes to our existing agreement, so I would like to forward this for your review. Please let me know if you would like to continue with our current agreement or if it would be more cost efficient for MPD to do the bundled pricing.

Thank you,

From: McCaffrey, Mary [mailto:Mary.McCaffrey@transunion.com]
Sent: Tuesday, August 07, 2018 5:26 PM
To: [REDACTED] (MPD) <[REDACTED]@dc.gov>
Subject: TLOxp Pricing Options Metropolitan Police Dept. - DC # [REDACTED]

[REDACTED]

As we discussed we have other pricing options for your agency and I wanted to send over a few of those options for your new fiscal year beginning 10/1/18.

Your current agreement with us is \$1,100/m for 5,000 transactions per month which you exceeding most months. We can either keep it at the current rate or increase your transactions to 6,000 per month at the rate of \$1,320 per month. Any searches over the 6,000 will be invoiced at \$.22 per transaction.

The flat rate includes all searches and reports excluding: Social Media (\$1), Vehicle Sighting Reports (\$8), Real Time Phone Carrier Search (\$.30) or Super Reverse Phones (\$.30). If these searches are run they will be invoiced over and above the flat rate.

We also provide bundled pricing which includes all searches and reports plus Social Media, Real Time Phone Carrier Search, and Super Reverse Phones. The rate for 5,000 transactions is \$1,900 per month, any searches over the 5,000 a month will be invoiced at standard retail rates.

I will give you a call on Thursday to go over these with you but feel free to give me a call if you have questions before.

Thank you,

Mary

Mary McCaffrey
Account Manager
Government & Law Enforcement

P: 561-226-9756



4530 Conference Way South
Boca Raton, FL 33431
[transunion.com](https://www.transunion.com)

-
Learn more about how TransUnion TLOxp works with Law Enforcement - tlo.com/law-enforcement

TLOxp now available on GSA / IT-70 at [carahsoft](https://www.carahsoft.com), A Trusted Government IT Solutions Provider

From: [REDACTED] (MPD)
To: [Parsons, Leslie \(MPD\)](#); [Montagna, Carolyn \(MPD\)](#)
Subject: FW: TransUnion TLOxp - Standard Price List - Metropolitan Police Dept. - DC #298388
Date: Wednesday, April 6, 2022 3:16:19 PM
Attachments: [image001.png](#)
[2022 SRG Pricing - Law Enforcement Transactional.pdf](#)

Good afternoon,

I received the attached pricing for transactions that are not included in our (flat-rate) monthly service agreement. I think we use People, Criminal, and Assets? Please confirm so that I can include in the statement of work for FY23.

Thank you,

From: Perlman, Philip <Philip.Pperlman@transunion.com>
Sent: Wednesday, April 6, 2022 3:09 PM
To: [REDACTED] (MPD) [REDACTED]
Subject: TransUnion TLOxp - Standard Price List - Metropolitan Police Dept. - DC # [REDACTED]

You don't often get email from philip.perlman@transunion.com. [Learn why this is important](#)

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[REDACTED]

Good to speak to you today.

Attached is the Standard Price List for all TLOxp features you need to forecast next term.

I will have billing send you a quote by email. Expect in 1-2 business days.

Feel free to contact me for any needs. I will follow up with you in September to start working on next steps for renewal.

Regards,

Philip Perlman
Account Manager II
Specialized Risk Group – Public Sector
4530 Conference Way South
Boca Raton, FL 33431
Office: 561-226-9679
Work Cell: 561-213-9916
Email: philip.perlman@transunion.com

Website: www.tlo.com



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TLOxp Transactional Pricing Schedule: **Law Enforcement**

We offer flexible options and competitive pricing to match your organization's needs. As an alternative to Transactional pricing*, TLOxp® Per-seat and Flat-rate pricing plans offer volume discounts for agencies seeking a predictable monthly investment.

People	
Searches	
Advanced	\$0.40
Expert Plus	\$0.40
Expanded Expert	\$0.40
Deceased	FREE
Phones	
411+	\$0.40
Super Reverse Phone Lookup ⓘ	\$0.40
Real-time Phone Carrier ⓘ	\$0.40
Licenses	
Driver's License	\$0.40
Professional Licenses	\$0.40
Pilot Licenses	\$0.40
Voter Registrations	\$0.40
Emails	\$0.40
Social Media Search ⓘ	\$1.00
Global Watch List	\$0.40
Reports	
Comprehensive Report	\$7.00
Locate Report	\$2.00
Address Report	\$3.00
Relationship Report	\$5.00
Phone Report	\$3.00
Social Media Comprehensive Report ⓘ	\$4.00
Other	
Relationship Graph	\$0.40

Business Plus	
Searches	
US Business	\$0.40
US Corporations	\$0.40
World Business	\$0.40
UCC Filings	\$0.40
Phones/Business Phones	\$0.40
Reports	
Business Report	\$7.50

Criminal	
Reports	
Criminal & Traffic Offenses	\$0.30
Real-time Incarcerations & Arrests ⓘ	\$3.00

Assets	
Searches	
Vehicles	\$0.40
Vehicles - Wildcard	\$0.40
Vessels	\$0.40
Properties	\$0.40
Property Assessments	\$0.40
Property Deeds	\$0.40

Courts	
Searches	
Foreclosures	\$0.40
Liens - Personal/Business	\$0.40
Judgments - Personal/Business	\$0.40
Bankruptcies	\$0.40
Evictions	\$0.40

California	
Searches	
Ultimate Weapon	\$3.00
Births	\$0.40
Equalization and ABC Licenses	\$0.40
Civil Filings	\$0.40
Corporations	\$0.40
Criminal Records	\$0.40
Deceased	\$0.40
Fictitious Business Names	\$0.40
Marriages	\$0.40
Professional Licenses	\$0.40
Property	\$0.40
UCC Filings	\$0.40

PER-SEAT PRICING
Per-seat pricing provides unlimited usage on an individual basis.

FLAT-RATE PRICING
Flat-rate pricing gives your organization the ability to lock in reduced pricing based on a monthly plan, regardless of the number of users on the plan.

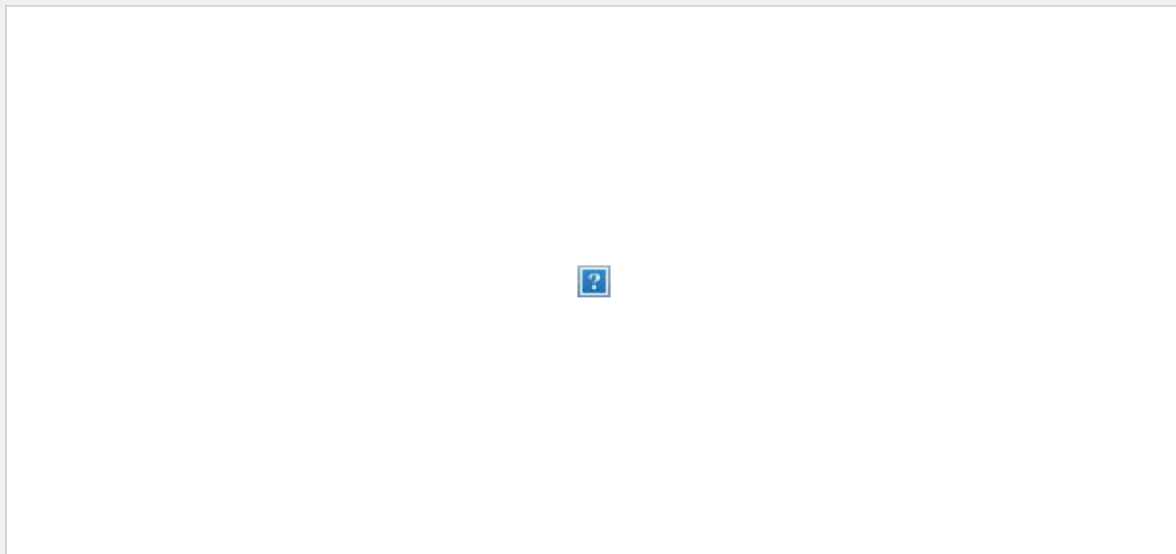
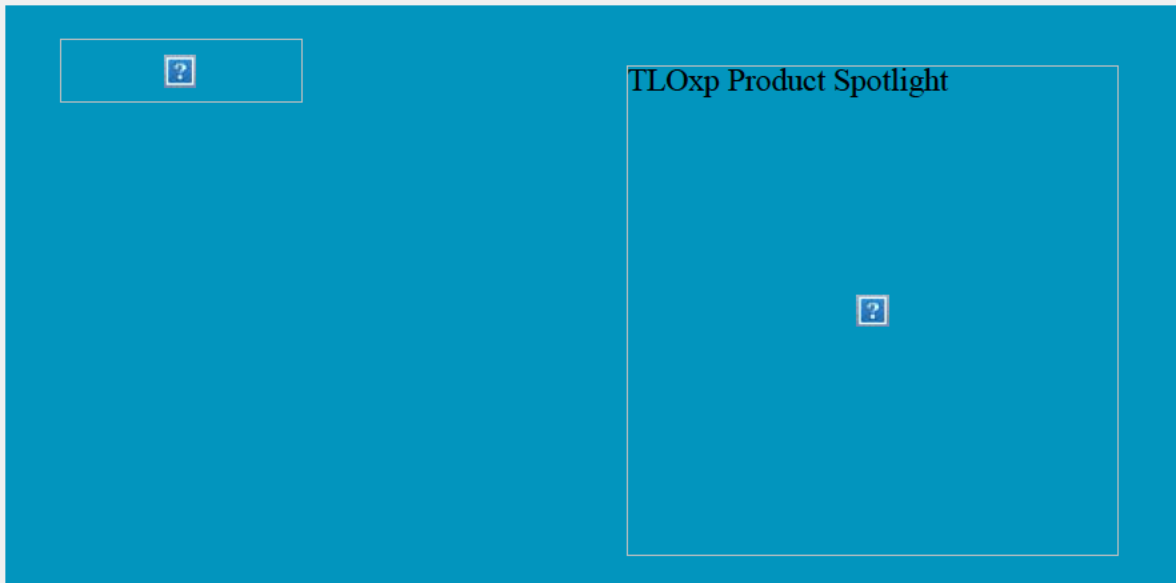
Contact your account representative, call **800-856-5599** or email **tloxp@transunion.com**

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ⓘ These Searches and Reports are not included in contract options and are not discounted.
21-F100173 **REVISED: DECEMBER 2021**

From: [TransUnion TLOxp](#)
To: [REDACTED] [dc.gov](#)
Subject: Help children and support families today
Date: Thursday, September 26, 2019 10:01:49 AM

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[View online](#)



TransUnion Child Support Solutions help child-support offices assess whether a non-custodial parent's financial situation is worsening or if they have a new ability to make payments.

Our solutions are unique to the market as they allow access to data - including location, address and contact information - all in one place. Plus, we're the only provider offering automated monitoring, providing notifications when new contact information, employment

data or tradelines appear.

[Watch the video now](#)



The [Social Media Comprehensive Report](#) - a more powerful way to research a subject's digital identity.

TransUnion's TLOxp[®] solution now includes search and report functionality when accessing publicly facing social media and web data, helping support and enhance your investigations, research and due diligence. Today, a single search can reveal more about a subject's digital identity with information not readily accessible via other forms of public records data - allowing you to conduct research and assess risk more effectively.

The information you're looking for could be closer than you think.

[Try it now ???](#)



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From: [TransUnion TLOxp](#)
To: [REDACTED] [dc.gov](#)
Subject: Important announcement regarding TLOxp's Vehicle Sightings product
Date: Tuesday, November 6, 2018 11:31:15 AM

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[View online»](#)

Dear Valued Customer,

On **Jan. 1, 2019**, Vehicle Sightings searches and reports within TransUnion's TLOxp® solution will sunset and access will be discontinued at that time. We sincerely apologize for any inconvenience this may cause. TLOxp will continue to offer access to valuable, industry-leading data, including more than 12 billion vehicle registration records.

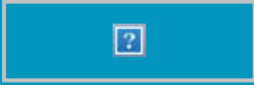
We're constantly improving the quality and coverage of our available datasets, while simultaneously working to enrich our advanced, analytics-based models to deliver results in the most meaningful way. TLOxp continues to evolve, currently providing access to more than 100 billion records covering over 95% of the U.S. population.

Recent enhancements include:

- The addition of nearly 150 million unique emails
- New, thin-file consumer information, boosting available data on young adults and those with little credit history
- Enhanced place of employment data to provide more relevant results
- New, state-sourced deceased data
- Enhanced phone scoring to improve right party contact

If you have questions on any TLOxp features, call 800-856-5599 or your account manager Monday - Friday: 8 a.m. - 8 p.m. Eastern Time.

Thank you,
The TransUnion TLOxp Customer Support Team



4530 Conference Way South, Boca Raton, FL 33431

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From: [TransUnion TLOxp](#)
To: [REDACTED] [dc.gov](#)
Subject: Important notice regarding the use of TLOxp
Date: Tuesday, September 17, 2019 10:02:25 AM

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Dear Valued Customer,

TransUnion's TLOxp® solution can be used for many things, but it cannot be used for Fair Credit Reporting Act (FCRA) purposes or for marketing of any kind.

TransUnion Risk and Alternative Data Solutions, Inc. (TRADS), the owner and provider of TLOxp, is not a consumer reporting agency under the FCRA. Data provided by TRADS cannot be used to establish an individual's creditworthiness or eligibility for housing, employment, credit, insurance, government benefits and more.

To ensure that you know the proper and prohibited uses of our data, please review our [Subscriber Agreement Additional Terms and Conditions](#).

TransUnion FCRA solutions available

If you'd like to learn about TransUnion's FCRA solutions, visit our [business website](#).

Best regards,
TransUnion's TLOxp Compliance Team
800-856-5599 (M-F, 8 a.m.-8 p.m. Eastern)
TLOxpSupport@TransUnion.com



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From: TLOxpSupport@TransUnion.com
To: [REDACTED]
Subject: Inactive TLOxp User Unlocked
Date: Thursday, June 11, 2020 8:12:58 AM

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You have just logged in to TLOxp after being inactive for over 3-months.

If this was not you, your account may be compromised.

You can lock your account, by clicking on the link below:

<https://tloxp.tlo.com/lock?t=10708362245ee21fc3608af6.19562697>

You may also wish to contact your Administrator.

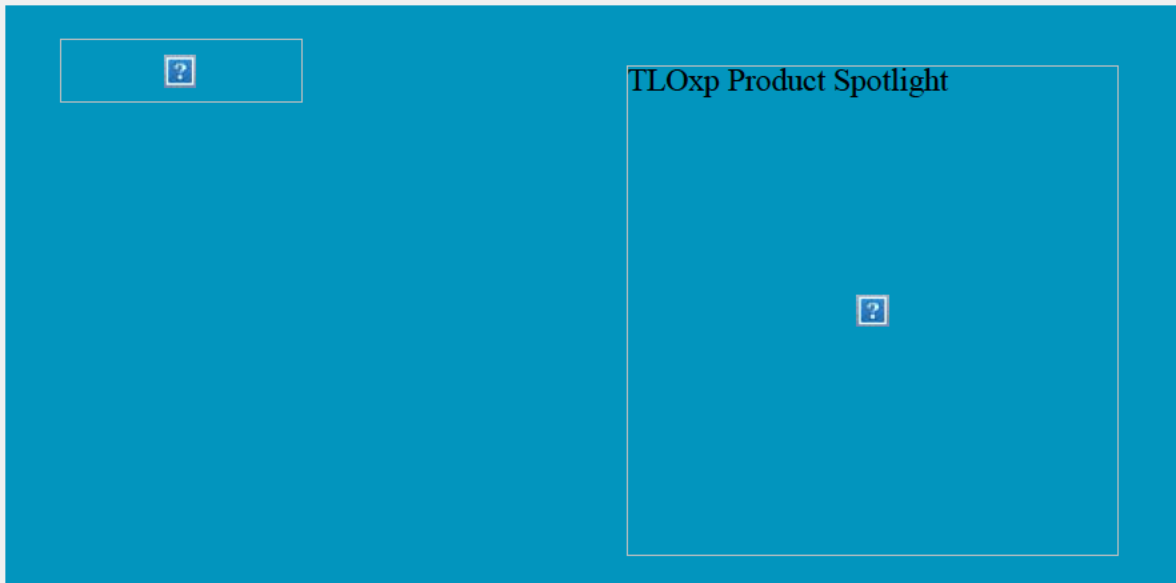
Best regards,

The TransUnion TLOxp Customer Support Team
800-856-5599 (M-F, 8am-6pm EST)
TLOxpSupport@TransUnion.com

From: [TransUnion TLOxp](#)
To: [REDACTED]@dc.gov
Subject: Support employee wellness programs today
Date: Tuesday, April 2, 2019 10:02:01 AM

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To effectively support wellness efforts, the right data is critical. In fact, it can be the difference between understanding your employees, contractors and personnel, and missing key insights into their behavior. TransUnion offers specialized risk data, helping thousands of law enforcement and government agencies identify high-risk indicators.

TransUnion's TLOxp® solution delivers data to support your efforts regarding:

- Employee wellness and insider threat programs
- Linking of relationships
- Enhancement of due diligence

When it comes to turning information into action, TransUnion is your go-to source for flexible, specialized risk solutions to help investigate comprehensively.

[Log in to TLOxp now >](#)

We deliver data-fast



Adverse employment action and financial hardship are top motivators for becoming an insider threat. TransUnion offers solutions specifically to address these issues. The CreditVision® Financial Security Score helps you understand employees' financial distress by measuring their overall financial health on a scale from 300 to 850. In our Trigger Program, listeners continuously monitor individual TransUnion files. The rules and triggers are flexible, completely customizable and can be established on any data element identified in credit data.

[Click here to explore the benefits to your organization >](#)

We're here to help

If you have questions on any TLOxp features, call 800-856-5599 or contact your account manager Monday-Friday: 8 a.m.-8 p.m. Eastern Time.



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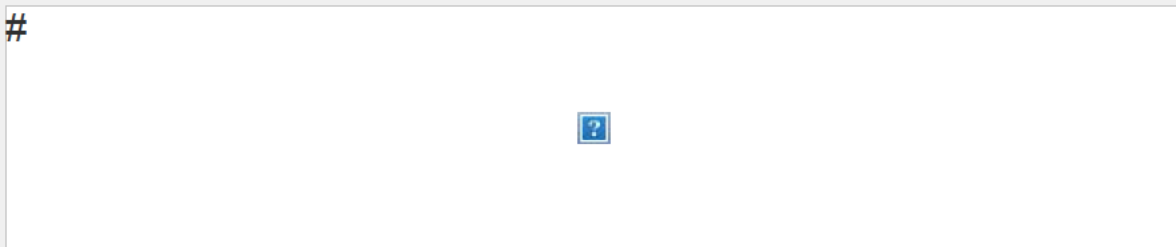
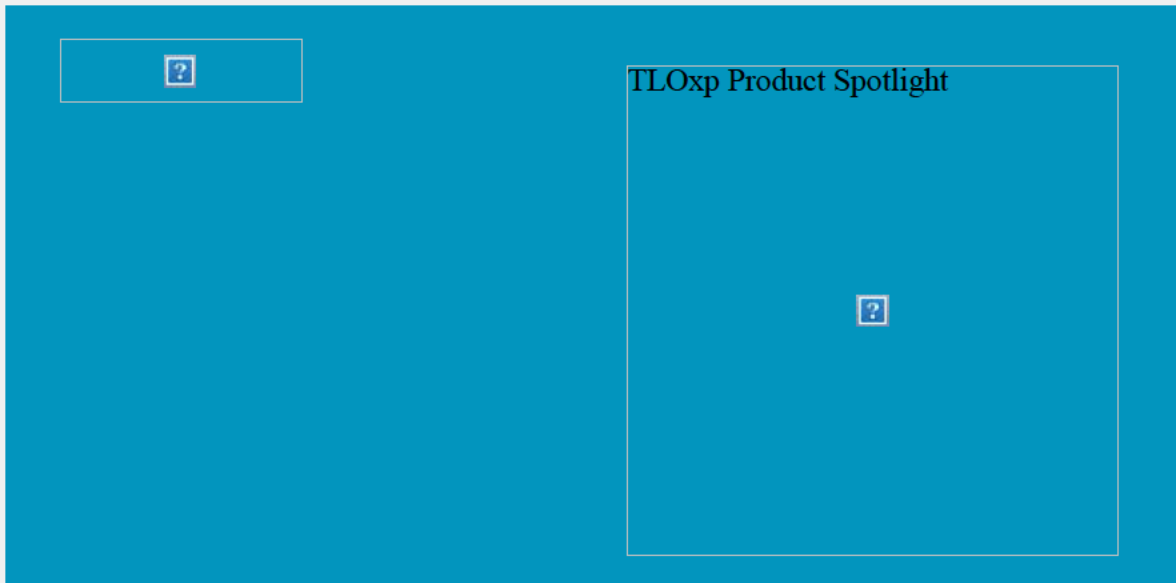
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From: [TransUnion TLOxp](#)
To: [REDACTED]@dc.gov
Subject: Support employee wellness programs today
Date: Tuesday, April 2, 2019 10:01:42 AM

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- Enhancement of due diligence

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[Log in to TLOxp now >](#)

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Adverse employment action and financial hardship are top motivators for becoming an insider threat. TransUnion offers solutions specifically to address these issues. The CreditVision® Financial Security Score helps you understand employees' financial distress by measuring their overall financial health on a scale from 300 to 850. In our Trigger Program, listeners continuously monitor individual TransUnion files. The rules and triggers are flexible, completely customizable and can be established on any data element identified in credit data.

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From: accounts@tlo.com
To: [REDACTED]
Subject: TLOxp Password Reset Request
Date: Thursday, July 15, 2021 10:03:28 AM

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Dear [REDACTED]

To reset your TransUnion TLOxp[®] password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

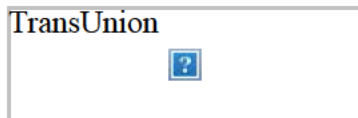
Best regards,

TransUnion's TLOxp Customer Support Team
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)
TLOxpSupport@TransUnion.com

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From: accounts@tlo.com
To: [REDACTED]
Subject: TLOxp Password Reset Request
Date: Saturday, March 7, 2020 8:54:51 PM

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Dear [REDACTED]

To reset your TransUnion TLOxp[®] password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

TransUnion's TLOxp Customer Support Team
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)
TLOxpSupport@TransUnion.com

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From: accounts@tlo.com
To: [REDACTED]
Subject: TLOxp Password Reset Request
Date: Thursday, February 27, 2020 9:38:55 PM

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Dear Shane,

To reset your TransUnion TLOxp[®] password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

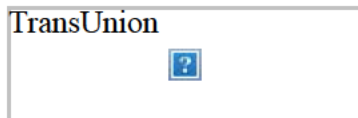
Best regards,

TransUnion's TLOxp Customer Support Team
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)
TLOxpSupport@TransUnion.com

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From: accounts@tlo.com
To: [REDACTED] (MPD)
Subject: TLOxp Password Reset Request
Date: Saturday, June 4, 2022 6:31:59 PM

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Dear [REDACTED]

To reset your TransUnion TLOxp[®] password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

TransUnion's TLOxp Customer Support Team
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)
TLOxpSupport@TransUnion.com

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From: accounts@tlo.com
To: [REDACTED]
Subject: TLOxp Password Reset Request
Date: Wednesday, October 6, 2021 2:44:29 PM

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Dear [REDACTED]

To reset your TransUnion TLOxp[®] password, please click [here](#). You will be automatically redirected to TLOxp where you can select a new password.

If the link above does not work, or you wish to receive a temporary password please click [here](#). Clicking this link will send you a new email with the temporary password and login instructions.

Best regards,

TransUnion's TLOxp Customer Support Team
800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)
TLOxpSupport@TransUnion.com

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From: accounts@tlo.com
To: [REDACTED] (MPD)
Subject: Welcome to TLOxp - Account # [REDACTED]
Date: Thursday, September 21, 2017 1:58:43 PM



User ID: [REDACTED] **dc.gov**

Congratulations, your new TransUnion TLOxp[®] account is ready!

To get started, please click the following link to enter the system

[https://login.tlo.com/login.php?
email=\[REDACTED\]40dc.gov&token=yP2Bm3%2AA](https://login.tlo.com/login.php?email=[REDACTED]40dc.gov&token=yP2Bm3%2AA)

- Your temporary password is: [REDACTED] (not needed if you use link above)

Next, you'll be prompted to **create a new password:**

1. Your password must include letters, at least one number, and at least one special character (!, @, #, %, etc.). A minimum of eight characters in length is required.
2. Retype your new password to confirm.
3. Click "**Change.**"

Please feel free to contact us if you require any assistance with logging in.

Best regards,

The TransUnion TLOxp Customer Support Team

800-856-5599 (M–F, 8 a.m.–8 p.m. Eastern)

TLOxpSupport@TransUnion.com

TransUnion Risk and Alternative Data Solutions, Inc

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From: [Wight, Lee \(MPD\)](#)
To: [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)
Cc: [Delgado, Edward \(MPD\)](#); [REDACTED] (MPD)
Subject: RE: Social Media Analysis Tool Test Request
Date: Tuesday, January 24, 2017 2:24:17 PM
Attachments: [MFR Voyager Trial.doc](#)
[image001.png](#)

Here are the objectives I wrote up for the trial. If you have additional ones, please let me know.

1. Expected performance outcomes and measures for the test period are:
 - a. Expected Outcomes:
 - i. Validation of the Voyager tool as an effective investigation tool for Intelligence and CRS personnel.
 - ii. Validation of Voyager's Genesis tool as an effective means of sorting and analyzing social media search warrant/court order returns
 - b. Performance Measures:
 - i. Voyager provides investigative leads in 75% of the use cases attempted that would have been previously unavailable with existing MPD systems and software tools.
 - ii. Genesis reduces the time necessary to process social media returns from a court order by an average of 50% over existing processes.

R/
Tip

Lee "Tip" Wight
Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001
Lee.wight@dc.gov
O: 202-727-1516
C: 202-[REDACTED]



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From: [REDACTED] (MPD)
Sent: Tuesday, January 24, 2017 11:57 AM
To: Kathleen O'Leary; [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)

Cc: Delgado, Edward (MPD); [REDACTED] (MPD)
Subject: RE: Social Media Analysis Tool Test Request

Sorry for multiple emails. Intel should also have 1 license, but they would not need the training. Is it possible that we are able to put together 2 different portals/facets? One for Intel and one for JSTACC?

From: [REDACTED] (MPD)
Sent: Tuesday, January 24, 2017 11:27 AM
To: 'Kathleen O'Leary'; [REDACTED] (MPD); [REDACTED] (MPD); Wight, Lee (MPD)
Cc: Delgado, Edward (MPD); [REDACTED] (MPD); [REDACTED]@dc.gov
Subject: RE: Social Media Analysis Tool Test Request

Good morning all,

Sorry for the delay. Since Intel has already demo'ed the tool and feel comfortable with it, I'd like to be able to have a few of the Criminal Research Specialists assigned to the Investigative Support Unit and the Command Information Center's Fusion Desk participate in the demo and training. I was thinking we'd have 2 trained in the CIC and 3 in the ISU units. I'll work today to get a formal list of the evaluation criteria. As mentioned in our previous conversation, the ISU responds to violent offenses in real-time. We complete backgrounds on victims and suspects in most violent offenses. We have also been responsible for tracking repeat robbery offenders as part of the robbery task force. Additionally, the Fusion Desk in the CIC will eventually be responsible for completing background reports during barricades and high-risk warrants.

I'm available all day to discuss training schedule. Please feel free to give me a call at 202-[REDACTED] (office) or 202-[REDACTED] (cell).

Best Regards,

[REDACTED]

From: Kathleen O'Leary [<mailto:kathleen@voyager-analytics.com>]
Sent: Tuesday, January 24, 2017 10:55 AM
To: [REDACTED] (MPD); [REDACTED] (MPD); Wight, Lee (MPD)
Cc: [REDACTED] (MPD); Delgado, Edward (MPD)
Subject: RE: Social Media Analysis Tool Test Request

Thanks, [REDACTED] [REDACTED] when would be a good time to discuss schedule with you?

In addition to the training, we need to establish the objectives for the trial....ie, what it is that needs to be evaluated/proven in order to move forward. This will help us provide the appropriate system in order to meet those objectives.

Mr. Wight, I look forward to speaking with you at 2:30ish. Thanks!

Kathleen O'Leary

Voyager Analytics, Inc.
M: +1 540-421-2128 | E: kathleen@voyager-analytics.com

From: [REDACTED] (MPD) [[mailto:\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]
Sent: Tuesday, January 24, 2017 8:11 AM
To: [REDACTED] (MPD) [[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)]; Wight, Lee (MPD) <Lee.Wight@dc.gov>
Cc: Kathleen O'Leary <kathleen@voyager-analytics.com>; [REDACTED] (MPD) <[\[REDACTED\]@dc.gov](mailto:[REDACTED]@dc.gov)>; Delgado, Edward (MPD) <edward.delgado@dc.gov>
Subject: RE: Social Media Analysis Tool Test Request

Thank you Tip and Kathleen, that trial size sounds good to me. Our office won't need training as we already received in person training and feel comfortable with the system.

[REDACTED]
Senior Intelligence Research Specialist
MPD Security Liaison
Criminal Intelligence Branch
Homeland Security Bureau
300 Indiana Ave NW, Washington D.C.
Desk: (202) [REDACTED]
Cell: (571) [REDACTED]

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From: [REDACTED] (MPD)
Sent: Monday, January 23, 2017 5:26 PM
To: Wight, Lee (MPD)
Cc: Kathleen O'Leary; [REDACTED] (MPD); Delgado, Edward (MPD); [REDACTED] (MPD)
Subject: Re: Social Media Analysis Tool Test Request

Thanks Tip. Yes [REDACTED] will be my point man.

On Jan 23, 2017, at 4:58 PM, Wight, Lee (MPD) <Lee.Wight@dc.gov> wrote:

Thanks, Katie—it was interesting, that's for sure! I'd say you can reach out to [REDACTED] directly and either [REDACTED] in Intel or [REDACTED] (whoever [REDACTED] recommends). They are both cc'd above, but generally speaking, that trial size sounds about right...

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center
Homeland Security Bureau
DC Metropolitan Police Department
300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: 202-727-1516

C: 202-██████████

<image001.png>

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From: Kathleen O'Leary [<mailto:kathleen@voyager-analytics.com>]
Sent: Monday, January 23, 2017 4:54 PM
To: Wight, Lee (MPD)
Subject: Re: FW: Social Media Analysis Tool Test Request

Hi Tip, what an exciting weekend, hope things at MPD are setting down a bit.

I have spoken with ██████████ and should get that donation agreement tied up shortly. Next steps for getting this trial started is to determine:

1. Trial system size - how many users, how many collections per day, etc. I would suggest we have about 5 users of various levels of expertise and that each can collect ~2 per day, for a total of 10 queries each day over the 2 week duration. But, that's just a starting point, of course. Maybe Carolyn will have a different idea about how she would like to evaluate the solution.
2. Trial start date - since we'll also need to schedule training & support services, it will probably make sense to start this next Monday at the earliest.

Can you help me coordinate obtaining this info or would you like me to reach out to Carolyn directly?

Thanks so much!!

<image002.png>

Kathleen O'Leary

Director of Business Development & Partnerships

M: +1 540-421-2128 | E: kathleen@voyager-analytics.com

www.voyagerlabs.co

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On Tue, Jan 17, 2017 at 1:12 PM, Wight, Lee (MPD) <Lee.Wight@dc.gov> wrote:

Kate:

Great news...looks like we're good to go as soon as we can get the donation agreement processed and signed. They should be reaching out to you directly.

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-727-1516](tel:202-727-1516)

<image001.png>

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From: [REDACTED] (MPD)

Sent: Tuesday, January 17, 2017 1:11 PM

To: [REDACTED] (MPD)

Cc: [REDACTED] (MPD); [REDACTED] (MPD); Wight, Lee (MPD); [REDACTED] (MPD)

Subject: FW: Social Media Analysis Tool Test Request

Good afternoon,

Please process the donation request for Voyager Analytics. If you require any additional information, please advise.

Thank you,

[REDACTED]

From: [REDACTED] (MPD)

Sent: Tuesday, January 17, 2017 1:06 PM

To: [REDACTED] (MPD)

Subject: FW: Social Media Analysis Tool Test Request

From: Wight, Lee (MPD)

Sent: Thursday, January 05, 2017 5:29 PM

To: [REDACTED] (MPD)

Subject: RE: Social Media Analysis Tool Test Request

[REDACTED]

Please understand that the price will depend most significantly on usage. Sort of like a cell-phone data plan. The more "pulls" of data that we do, the higher the cost will be. Costs can be managed by policy and usage (just like cell phones), but until we do the trial, we're not really sure how much we will need to use the tool (hence the request for a trial). Our best

guess based on other relatively similar organizations is somewhere between \$75k and 150k annually, but again, they may have different usage practices and policy.

Bottom line is that's only a guess until we complete the trial and have a better idea of actual usage.

Happy to discuss in more detail as necessary with whoever has questions.

R/

Tip

Lee "Tip" Wight

Director, Joint Strategic and Tactical Analysis Command Center

Homeland Security Bureau

DC Metropolitan Police Department

300 Indiana Ave, NW #5031; WDC 20001

Lee.wight@dc.gov

O: [202-727-1516](tel:202-727-1516)

C: [202-](tel:202-) [REDACTED]

<image001.png>

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From: [REDACTED] (MPD)
Sent: Thursday, January 05, 2017 3:51 PM
To: Wight, Lee (MPD)
Subject: Social Media Analysis Tool Test Request

Good afternoon,

What the estimated annual cost of this program?

Thank you,

[REDACTED]

[REDACTED]

Executive Office of the Chief of Police

Metropolitan Police Department

300 Indiana Avenue, NW

Suite 5114

Washington, DC 20001

p: [REDACTED]

[REDACTED]@dc.gov



Metropolitan Police Department

Homeland Security Bureau



300 Indiana Avenue N.W, Room 5050, Washington, D.C. 20001 (202) 727-9659

MEMORANDUM

TO: Chief Operating Officer

THRU: Assistant Chief of Police
Homeland Security Bureau

THRU: Commander
Technical Services Division

FROM: Director
Joint Strategic and Tactical Analysis Command Center

DATE: December 22, 2016

SUBJECT: Social Media Analysis Tool (Voyager Analytics) Test Request

1. The Criminal Research Specialists (CRS) assigned to the Investigative Support Unit (ISU) and MPD personnel assigned to the Criminal Intelligence Branch (CIB) currently have no automated method of searching social media for relevant information to persons that are subjects of MPD criminal investigations, nor do they have a method of conducting that search from non-attributable platforms; furthermore, all “network analysis” conducted by the CRS or CIB are done manually, resulting in an very-labor intensive process that does not have the capabilities of relying on automated, big-data analytics.
2. Voyager Analytics Social Media Collection and Analysis Software offers an automated solution to this problem along with integrated analytics to conduct network analysis and provide in-depth information from over six social media platforms from non-attributable proxy servers. This is primarily an investigative tool that can directly support the missions of the CRS, CIB and MPD personnel assigned to the JTTF. This is not an alerting or aggregation tool (such as Datamir or Sprinklr) and has distinctly different capabilities. Additionally, Voyager offers its “Genesis” tool that “efficiently reads and parses PDF files received from social media platform providers in response to a search warrant or subpoena” which then allows the results to be analyzed quickly and efficiently using Voyager’s proprietary analytic suite, significantly simplifying the investigative process and reducing the manpower burden following receipt of massive amounts of data received in response to these court orders.
3. Voyager Analytics is a web-based tool that requires no software installation on MPD systems, nor any access to MPD data. Furthermore, as it only collects data in the public domain from proxy servers, it does not depend on social media

- providers such as Twitter, etc., granting access to their data, and thus is not subject to having its services available at the whim of the social media providers.
4. Voyager has been previously tested by the Intelligence Division and found to exceed the capabilities of all other social media investigative tools they had tried. However, prior to recommending departmental purchase, due to the similarity of mission, a second trial is requested to see if this tool will also benefit the CRS personnel assigned to the ISU and CIC. Voyager Analytics has offered MPD a two-week trial period during the period of the Presidential Inauguration to see if the tool will meet our needs. Additionally, CIB has not had the opportunity to try the Genesis tool, which will also be offered for trial during this period. This test period will also help determine the appropriate number of licenses and necessary data packages should it meet MPD's needs and a purchase decision is made.
 5. If approved for a trial period with MPD, its usage will be covered by existing social media policies or the previously submitted draft social media policy and will be reviewed by the MPD privacy officer prior to beginning the test.
 6. If approved for test, a "donation agreement" will be completed separately with Voyager covering the proposed trial period from 9-23 January 2017.
 7. Expected performance outcomes and measures for the test period are:
 - a. Expected Outcomes:
 - i. Validation of the Voyager tool as an effective investigation tool for Intelligence and CRS personnel.
 - ii. Validation of Voyager's Genesis tool as an effective means of sorting and analyzing social media search warrant/court order returns
 - b. Performance Measures:
 - i. Voyager provides investigative leads in 75% of the use cases attempted that would have been previously unavailable with existing MPD systems and software tools.
 - ii. Genesis reduces the time necessary to process social media returns from a court order by an average of 50% over existing processes.
 8. I strongly recommend approval of this free trial and I am happy to facilitate a meeting with Voyager Analytics personnel if additional information is desired.

Respectfully,

LEE T. WIGHT, Director, Joint
Strategic and Tactical Analysis
Command Center

Attachments:

- 1—E-mail from Voyager to JSTACC Director proposing trial period.
- 2—Voyager Social Media Intelligence and Investigations software description.
- 3—Voyager Analytics—Capabilities Statement.

From: [REDACTED] (MPD)
To: Lyons, Elizabeth A. (MPD)
Subject: Re: Voyager
Date: Friday, February 10, 2017 12:11:59 PM

Great! What's the room number? I'll send an invite. Any success with dataminr?

[REDACTED]
Criminal Research Specialist Supervisor
Investigative Support Unit
Metropolitan Police Department

Sent from my smartphone. Please excuse any typos.

> On Feb 10, 2017, at 12:11, Lyons, Elizabeth A. (MPD) <elizabeth.lyons@dc.gov> wrote:

>

> Sure.

>

> -----Original Message-----

> From: [REDACTED] (MPD)

> Sent: Friday, February 10, 2017 12:11 PM

> To: Lyons, Elizabeth A. (MPD)

> Subject: Re: Voyager

>

> Can we schedule for 2 in your office?

>

>

> Criminal Research Specialist Supervisor

> Investigative Support Unit

> Metropolitan Police Department

>

> Sent from my smartphone. Please excuse any typos.

>

>> On Feb 10, 2017, at 10:31, Lyons, Elizabeth A. (MPD) <elizabeth.lyons@dc.gov> wrote:

>>

>> Hi,

>> Yes. Wednesday would work. Either at 9am or any time after 2pm.

>> Thanks.

>> Liz

>>

>> -----Original Message-----

>> From: [REDACTED] (MPD)

>> Sent: Friday, February 10, 2017 10:14 AM

>> To: Lyons, Elizabeth A. (MPD)

>> Subject: Voyager

>>

>> Hi Liz,


>>

>> Can't remember if I asked already but do you have any interest in meeting with the Voyager rep next Wednesday? If so, what time would work? I also wanted her to meet with a couple detectives from CID or NSID to show the Genesis portion of the application (that deals with the data returned from facebook after it's been subpoenaed). I'm just trying to coordinate some times that work for everyone.

>>

>> Thanks!

>> [REDACTED]

>>
>> 
>> Criminal Research Specialist Supervisor Investigative Support Unit
>> Metropolitan Police Department
>>
>> Sent from my smartphone. Please excuse any typos.
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>> regarding public safety in Washington, DC. Take the 10-minute survey
>> Here<<http://www.surveygizmo.com/s3/3128951/00cdba37fc5e>>.
>> #SaferStrongerDC
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Washington, DC. Take the 10-minute survey Here<<http://www.surveygizmo.com/s3/3128951/00cdba37fc5e>>.
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