

**From:** [REDACTED] (MPD)  
**To:** [Wight, Lee \(MPD\)](#)  
**Subject:** RE: Sprinklr Follow Up  
**Date:** Tuesday, February 21, 2017 11:57:55 AM  
**Attachments:** [image001.png](#)

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Yes – all taken care of.

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**From:** Wight, Lee (MPD)  
**Sent:** Tuesday, February 21, 2017 11:55 AM  
**To:** [REDACTED] (MPD)  
**Subject:** RE: Sprinklr Follow Up

Has any of that happened yet?

Lee “Tip” Wight  
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**From:** [REDACTED] (MPD)  
**Sent:** Friday, February 17, 2017 12:21 PM  
**To:** [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD); [REDACTED] (MPD)  
**Cc:** Delgado, Edward (MPD); Wight, Lee (MPD)  
**Subject:** FW: Sprinklr Follow Up

FYI

**From:** Dan Miller [<mailto:dan.miller@sprinklr.com>]  
**Sent:** Thursday, February 16, 2017 3:09 PM  
**To:** [REDACTED] (MPD); Kara Dawson; Eric Morelli; Chris Oliver  
**Subject:** Sprinklr Follow Up

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Thank you for taking the time to speak with us today. I've copied the entire Sprinklr team that will support you over the next few weeks. Feel free to forward to the Sprinklr users. Quick recap of action items below:

- 1) A list of 15-20 prioritized queries focused on day to day, high value, topics. It would be great to get this information by end of day tomorrow.
- 2) On-site training to the 5-6 folks with licenses. Perhaps Wednesday next week.
- 3) Develop a cadence where we can debrief on a regular basis, provide additional training, change topics, etc.

Did I miss anything? I'm confident that our teams can execute this!

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thank you,

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