

(b) (6), (b) (7)(C)

From: (b) (6) @fb.com>
Sent: Wednesday, March 27, 2019 11:15 AM
To: (b) (6), (b) (7)(C)
Cc:
Subject: Re: Question-DHS/CBP Privacy Assessment

Thank you (b) (6), (b) (7)(C) for the quick follow up.

Hi (b) (6), (b) (7)(C)

Our concern is we receive quite a bit of outreach from governments, advocacy groups, and our users about our companies doing more to stop the fraudulent account creation by scammers and terrorist groups... As such, the creation of fake profiles by any sector, including law enforcement, violates our standards.

When possible, we would like to speak to you and the team about our concerns and also hear your perspectives.

Best,

(b) (6)

Sent from my iPhone

On Mar 27, 2019, at 10:49 AM, (b) (6), (b) (7)(C) @hq.dhs.gov> wrote:

Hi (b) (6)

Thanks for reaching out. This was a privacy impact assessment of an existing policy regarding the review of publicly available information on platforms, not new policy or an expansion of existing policy. PIAs are required at regular intervals.

For further context from the PIA: "If necessary, CBP may create accounts on social media sites in order to view publicly available information. CBP employees then review the posts captured by the monitoring tools in order to determine whether they are relevant for situational awareness and threat monitoring.

CBP is permitted by policy to establish user names and passwords to create profiles and follow relevant government, media, and subject matter experts on social media sites in order to use search tools under established criteria and search terms for monitoring that supports providing situational awareness."

I'm connecting you here with (b) (6), (b) (7)(C) at CBP who can answer additional questions.

Thanks,

(b) (6), (b) (7)(C)

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Director, Cybersecurity and Innovation

DHS Private Sector Office

(b) (6), (b) (7)(C)

From: [REDACTED] (b) (6) @fb.com>
Sent: Tuesday, March 26, 2019 6:48:16 PM
To: (b) (6), (b) (7)(C)
Subject: Question-DHS/CBP Privacy Assessment

Hi [REDACTED] (b) (6), (b) (7)(C)

We noticed [this doc](#) posted on a DHS website today describing how Customs and Border Protection is now expanding its use of social media platforms:

“If necessary, CBP may create accounts on social media sites in order to view publicly available information...”

“Some CBP personnel, consistent with CBP policy and procedures, 20 may conceal their identity when viewing social media for operational security purposes...”

Would you provide additional context on this policy?

Best,

[REDACTED] (b) (6)