

Los Angeles Police Department
Robbery-Homicide Division

100 W. 1st St. Los Angeles, CA 90012
(213) 486-6850 tel
(213) 486-6888 fax



December 7, 2020

Dear Dobromir,

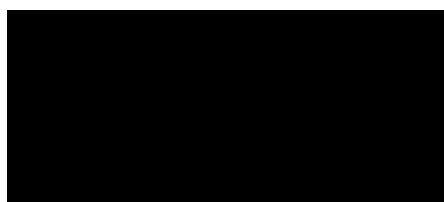
I wanted to write you a thank you letter for allowing us to utilize and pilot your ABTShield platform during our recent elections. Please note that our policies prohibit endorsements, but I would like to share some objective feedback with you and your team.

2020 posed unique challenges for the law enforcement community – from COVID-19, to ongoing civil unrest, to an unusually contentious election period. Throughout this period, issues with misinformation and disinformation arose that eroded public trust and impacted decision making.

In October and November 2020, ABTShield successfully surfaced publicly available, open source information that was timely and relevant to us, including threat-related content. The volume of raw data was overwhelming at times, and ABTShield was a force multiplier that enabled us to more efficiently analyze this barrage of data. Additionally, your team was extremely responsive to questions and input.

In the future, automated solutions such as ABTShield that parse out the proverbial “signal from the noise,” and assess the veracity and reliability of online content, will be increasingly useful. Your team is to be commended for being thought leaders in this space. On behalf of Robbery-Homicide Division, thank you all for your time, expertise, and use of this powerful tool.

Respectfully,



Officer [REDACTED]
Los Angeles Police Department
Robbery-Homicide Division
[REDACTED] email